**Home and Living consultation submission**

**Name:** Alice (QLD)

**Date and time submitted:** 8/26/2021 11:25:00 AM

**How do you identify:** A participant currently receiving home and living supports

# **Do you talk to people about how you would like to live?**

Yes

## **If not, why not?**

* I’m happy with my current arrangements:
* I don’t think I have the money to make changes:
* I don’t know where to start:
* I’m comfortable thinking about it on my own:
* I don’t want to talk about it:
* Other – please describe:

## **What kinds of things do you talk about / would want to talk about?**

* Who I want to live with: Yes
* Where I want to live: No
* What supports the NDIS funds: No
* What options are available: Yes
* What other people have done: Yes
* Not sure: No
* Not Applicable: No
* Other – please describe: No

# **Where would you like to get information to think about where and how you live?**

* Internet: No
* Social media: No
* Service providers: No
* Support Coordinator / LACs: No
* NDIS / NDIS website: Yes
* Friends and family: No
* Other participants / peers: No
* Government websites: Yes
* Peak bodies / advocacy groups: No
* Other – please describe: No

# **What information, learning and resources could we create to help you choose your home and living supports?**

* Examples of what options other people with disability might have chosen: Yes
* Someone to talk through my options with me: No
* Information that I can take away and read on my own: Yes
* Information given to providers: No
* Opportunities to talk with NDIS representatives on new options: No
* Other – please describe: No

# **How helpful is the NDIS website to find information on home and living supports?**

Not at all helpful

## **What would improve the helpfulness of home and living information on the website?**

List of supports we are allowed to purchase with our funding

# **Would it be helpful if your informal supports (e.g. friends, family and carers) knew more about how and where you want to live?**

Not sure

## **How can we work better with your informal supports to help them know more?**

No answer recorded

# **If your NDIS funding was more flexible, would you purchase different support/s for your home life than what you have now?**

No answer recorded

## **Such as?**

# **Who helps you to organise your NDIS supports?**

* Formal support, such as a support coordinator / LAC / NDIA planner or delegate: No
* Informal support, such as family / friends / carer / peer support networks / mentors: No
* No one / I self-manage my funds: No
* Other – please describe: Yes

My disability support worker

## **How helpful is using formal supports?**

No answer recorded

## **How helpful is using informal supports?**

No answer recorded

## **How helpful is using other supports?**

Somewhat helpful

# **Have you ever used peer support networks or a mentor to find / access NDIS supports?**

Yes

# **Of the following options, who would you be most likely to use to help you implement your plan?**

* Peer support networks: Very unlikely
* Mentors: Unlikely
* Specialised home and living support coordinators: Likely
* Support coordinator / LAC: Very likely
* NDIA planner / delegate: Extremely likely
* Family and friends: Neutral
* Other – please describe: Extremely unlikely

DSWs

# **How would you like to encourage providers to offer new and innovative service options?**

* Pricing incentives for providers: No
* Recognition of innovative providers: No
* Newsletters: Yes
* Showcases: Yes
* Participant reviews and ratings: Yes
* Other – please describe: No

# **Appendix D (see consultation paper) lists options for actions we could take to improve home and living in the NDIS. What other ideas would you add to Appendix D?**

Provide detailed lists of what we can and cannot purchase with our funding - everything I’ve asked advice for has been rejected by my planner yet I know multiple people in the same situation as myself whose NDIA contacts have said yes to that particular support.

# **Do you identify as:**

* Aboriginal and Torres Strait Islander? Prefer not to say
* From a culturally and linguistically diverse background? No
* Living in a rural and remote area? Yes
* LGBTIQA? No
* Having a psychosocial disability? Prefer not to say

# **Is there something you would like to see in a home and living policy specific to your response in previous question 12?**

More flexibility in how we spend our funding to be innovative when specific disability services are unavailable. Eg: I can’t find a dsw (whom I pay $70/hr for) who will agree to shave my legs/armpits etc but I’m not allowed to claim $40 for a professional to remove body hair.

# **Is there anything else you would like to add?**

My planner allows no innovative thinking in choosing my supports and likes to see every expense I claim. I have little choice but no concrete direction (replies to queries take months and are vague) as to what she will allow me to spend funds on; I’m scared to spend funds in case I get it wrong by her rules.