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NDIS concepts in Auslan

Many NDIS concepts have not previously been translated in to Auslan so equivalent ways of signing them is required. A diverse linguistic team was formed to create the signs to ensure they are accurate and reflect the diversity of language in Auslan across Australia. These signs were created for the purpose of translating existing information in to Auslan, but they have been provided to help all Auslan speakers understand and talk about NDIS concepts in the same way.

What is the NDIS

This video will help you understand key information about the NDIS including what it is, if you can access it, when it will be available, and why it's important.

[Transcript for 'What is the NDIS'](#)

NDIS and hearing services

[Transcript for 'NDIS and hearing services - Auslan'](#)

Improvements to the NDIS

[Transcript for 'improvements to the ndis'](#)

Participant Service Charter and Participant Service Improvement Plan

This video will help you understand how the Service Charter, Service Guarantee and Service Improvement Plan work together to make a better NDIS for you.

[Transcript for 'Participant Service Charter and Participant Service Improvement Plan - Auslan'](#)

Reasonable and necessary and permanent and significant disability

This video will help you understand what the NDIS means when they talk about reasonable and necessary supports and permanent and significant disability.

[Transcript for 'Reasonable and necessary supports and permanent and significant disability \(Auslan\)'](#)

Cultural and Linguistic Diversity Strategy

We developed and co-designed a Cultural and Linguistic Diversity (CALD) Strategy 2024–2028 (the Strategy).

Co-design means we worked with and learned from participants, friends, family, carers, NDIS staff and the disability community.

We co-designed the Strategy with over 800 people from CALD backgrounds.

This is our commitment to improving the NDIS so we can meet the cultural and language needs of all our participants.

To help us deliver the Strategy, we developed and co-designed an Action Plan.

It outlines the different steps we need to take to carry out the Strategy. There are 28 actions to complete.

CALD Strategy Summary 2024-2028

CALD Strategy Summary 2024-2028 Easy Read

CALD Action Plan 2024-2028, Easy Read

- [CALD Strategy full version 2024-2028](#) (video)
- [CALD Strategy Action Plan full version](#) (video)

Easy Read

Key information is also translated to Easy Read. Many people find Easy Read content useful, including people who have difficulty reading English.

- [Booklets and factsheets in Easy Read](#)
- Information about [Finding, keeping and changing jobs](#)

Contact us accessibility services

Translating and interpreting

For a free-of-charge translator or interpreter phone **131 450**

If you have hearing or speech loss

TTY: **1800 555 677**

Speak and Listen: **1800 555 727**

National relay service

Visit the [National Relay Service](#) website or phone **1800 555 727** then ask for **1800 800 110**

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