30 June 2017

National Disability Insurance Scheme

COAG Disability Reform Council Quarterly Report

ndis.gov.au

Executive Summary

Introduction

This report is provided in accordance with Section 174 of the *National Disability Insurance Scheme Act 2013*, which requires that:

The Board members must prepare a report on operations of the Agency for each period of 3 months starting on 1 July, 1 October, 1 January or 1 April; and give the report to the Ministerial Council within one month after the end of the period to which the report relates.

National statistics and findings are presented in the body of this report with separate appendices for each State/Territory. Findings are presented for:

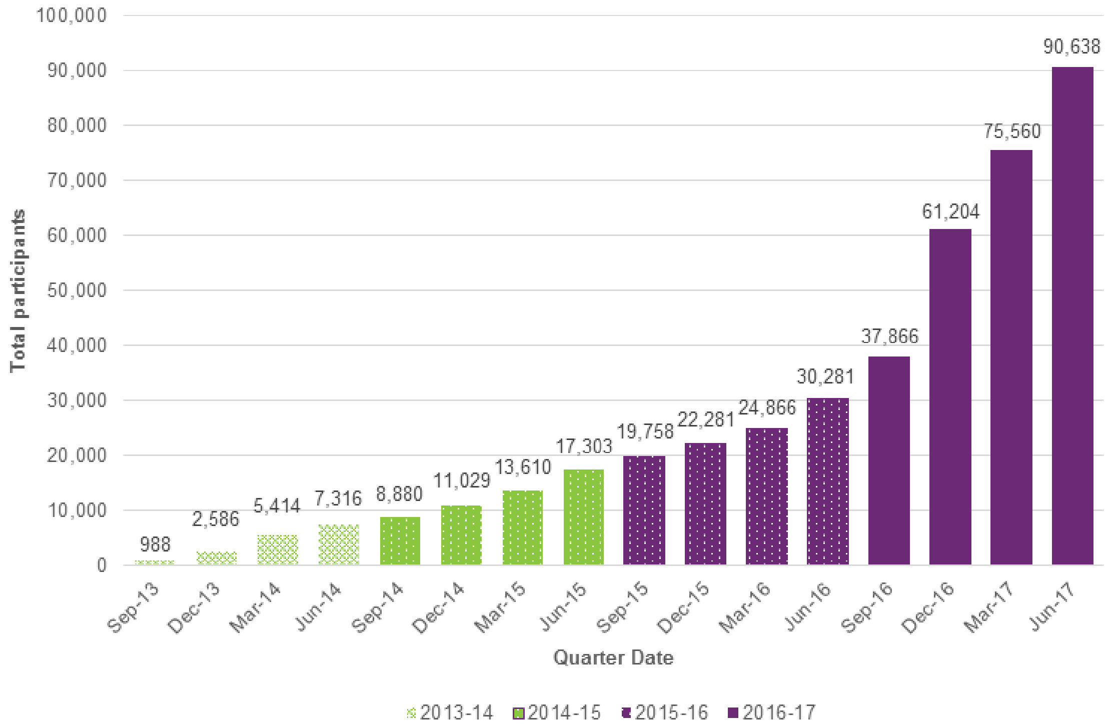
- Participants and plans
- Committed support and payments
- Financial sustainability
- Providers and markets
- Information, linkages and capacity building
- Mainstream interface.

This report is the fourth quarterly report during the NDIS Transition period, which commenced on 1 July 2016. The executive summary focuses on the growth in the NDIS, as well as its financial sustainability.

NDIS continues to grow

Overall, the report shows that the number of participants in the Scheme continues to grow with 90,638 participants with an approved plan at 30 June 2017.

Figure 1 Number of participants with approved plans by quarter[1]



Significant growth occurred in the number of participants and providers over the past quarter.

Participants

- A total of 15,078 participants received plans in this quarter. This is in line with the average number of plans approved in the previous three quarters. Note that a high number of participants received plans in Quarter 2 of 2016-17 to compensate for the delay in Quarter 1 of 2016-17.
- The 15,078 participants with approved plans in the quarter represents an increase of 20% to the total number of participants with approved plans.
- In 2016-17, a total of 60,357 participants entered the Scheme and received an approved plan. In addition, there were 6,134 children with a confirmed referral to the ECEI gateway. This represented 83 per cent of the cumulative bilateral estimate to 30 June 2017. The NDIS continues to work with State/Territory and Commonwealth governments to obtain data on participants transitioning into the Scheme. The NDIA is also working to bring participants into the Scheme who did not previously receive support.

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[1] In addition to the 90,638 participants with approved plans at 30 June 2017, a further 6,134 children are supported in the ECEI gateway. Small adjustments to the number of participants as at 30 September 2016, 31 December 2016 and 31 March 2017 have been made to reflect more up-to-date data.

- Table 1 outlines the number of participant plan approval numbers as at the end of June 2017, including plan approvals by State/ Territory.

Table 1 Plan approvals compared to estimates[2]

	Prior Quarters	2016-17 Q4	Total excluding ECEI	Total including ECEI	Bilateral estimates
NSW	36,029	7,907	43,936	48,266	55,333
VIC	11,823	3,611	15,434	16,484	20,205
QLD	5,054	2,134	7,188	7,442	14,966
WA	3,440	342	3,782	3,782	5,301
SA	11,051	583	11,634	12,116	12,887
TAS	1,877	352	2,229	2,247	2,242
ACT	5,987	60	6,047	6,047	5,075
NT	299	89	388	388	546
Total	**75,560**	**15,078**	**90,638**	**96,772**	**116,555**

- The satisfaction rating remained high with 84 per cent of participants surveyed in the quarter rating their satisfaction with the Agency either good or very good. The overall average satisfaction rating since the Scheme began is 92 per cent. At the same time, challenges facing implementation of the Scheme are recognised and work is proceeding apace on the Participant and Provider Pathway Review.

Provision of Support

- As at 30 June 2017, 8,698 service providers were approved to deliver disability supports to NDIS participants in at least one registration group.

- Nationally, the number of approved service providers has increased by 28% from 6,814 at 31 March 2017 to 8,698 at 30 June 2017.

- In the fourth quarter of 2016-17, 54% of the 8,698 service providers are not yet active (that is, 54% of providers are not yet supporting participants). Many service providers have registered for the NDIS in anticipation of the Scheme rolling-out across the country.

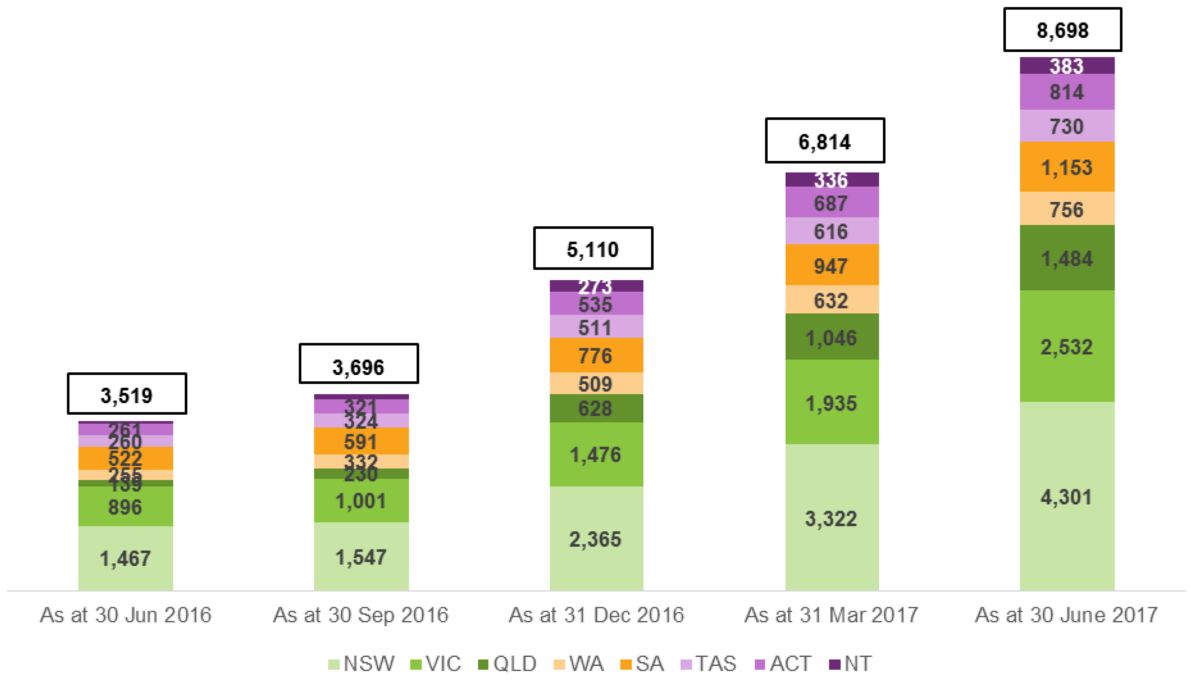
- On average, participants active in the fourth quarter of 2016-17 are supported by 1.49 service providers.

- The top 25% of active service providers receive between 80-90% of the value of payments made by the NDIA for participant supports.

[2] Note: bilateral estimates are split between State/Territory and New/Commonwealth. Appendix B includes this breakdown for each State/Territory.

- Figure 2 demonstrates the growth in the number of approved service providers by State and Territory since 1 July 2016. Not unexpectedly, New South Wales and Victoria have the highest number of approved service providers, with 4,301 and 2,532 service providers respectively as at 30 June 2017.[3]

Figure 2 Number of approved service providers by State/Territory



Financial sustainability

- As at 30 June 2017, since 1 July 2013, $7.3 billion of support has been committed to 90,638 participants who have had at least one approved plan.[4] This includes $1.5 billion of support in respect of the trial years, $3.2 billion in respect of 2016-17, and $2.6 billion for later years.[5]

- The insurance approach allows pressures on the Scheme to be identified early, so that the Agency can respond in the most appropriate way.

- Consistent with previous quarterly reports, this report acknowledges pressures which require monitoring, such as higher than expected number of participants approaching the Scheme, and a degree of committed support in participant plans increasing above indexation.

- Agency responses have been implemented to address such pressures. They include the Early Childhood Early Intervention (ECEI) approach which is progressively being introduced

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[3] Given providers can be registered to provide services in more than one State/Territory, the total number of approved service providers nationally will not necessarily equal the sum of approved service providers in each State/Territory.
[4] Note: this excludes children supported in the ECEI gateway.
[5] Note: the $2.6 billion committed in future years is due to current plans in place that have an end date past 30 June 2017.

for participants who are 0-6 years old. The ECEI approach is consistent with the Scheme's insurance based principles and provides a more targeted response for 0-6 year olds to help ensure their longer term social and economic participation. Also, the reference package and initial plan process has been applied since 1 July 2016.

- The Agency continues to closely monitor any adverse pressures, and has mechanisms in place to oversee the development of initiatives to address identified pressures.

Currently, the Productivity Commission estimate of $22 billion a year at full Scheme remains the best estimate of the longer-term cost of a well-managed NDIS. Ongoing work is continuing to verify the longer-term cost of the NDIS based on scheme experience to date.

Key Definitions

Aboriginal and/or Torres Strait Islander	Response of: • Aboriginal but not Torres Strait Islander; or • Australian Aboriginal; or • Torres Strait Islander
Access request	A formal request by an individual for a determination of eligibility to access the Scheme.
Active participant	Those who have been determined eligible and have not exited the Scheme.
Culturally and Linguistically Diverse (CALD)	Country of birth is not Australia, New Zealand, the United Kingdom, the United States of America, Canada or South Africa, or primary language spoken at home is not English.
Committed support	The cost of supports that are contained within a participant's plan, approved to be provided to support a participant's needs. This amount is annualised to allow for like-for-like comparison in some sections of the report.
In-kind	Existing Commonwealth or State/Territory government programs delivered under existing block grant funding arrangements.
Payment	Made to providers, participants or their nominees for supports received as part of a participant's plan.
Participant	An individual whose access request has been determined 'eligible'. Note: a participant can be made eligible under the permanent disability criteria of the Act (section 24) or the early intervention criteria of the Act (section 25). Further, if a participant is in a "defined" program, they automatically meet the access criteria. This is because the program that the person is currently receiving is deemed to have eligilbity criteria in line with the access criteria in the NDIS Act.
Revenue	The amount received from both States/Territories and the Commonwealth governments for participant supports as outlined in the bilateral agreements. This includes both cash and in-kind amounts.
State/Territory	Based on the jurisdiction administering the participant.

Contents

Introduction

A legislative requirement of the National Disability Insurance Agency (NDIA) in the National Disability Insurance (NDIS) Act 2013 (Section 174) is:

The Board members must prepare a report on operations of the Agency for each period of 3 months starting on 1 July, 1 October, 1 January or 1 April; and give the report to the Ministerial Council within 1 month after the end of the period to which the report relates.

National statistics and findings are presented in the body of this report with separate appendices for each State/Territory.

This report is the fourth quarterly report during the NDIS Transition period which commenced on 1 July 2016.

Some current limitations continue to exist in the data available for this report. Specifically, data is not available to report on:

- The number of participants that are culturally and linguistically diverse.
- The amount of supports provided as in-kind for each participant. This in turn affects reporting on utilisation at the participant level.
- Participants exiting the Early Childhood Early Intervention (ECEI) gateway.
- Decision reviews.
- Service provider complaints and investigations.

Ongoing enhancements to the Customer Relationship Management (CRM) system, data warehouse and business practices will address these issues in future reports.

Sections of this report

The sections of this report are as follows:

- An introduction to the NDIS and the rollout of the Scheme to date
- 30 June 2017 performance, reported at a national level, split into the following six areas:
    - Participants and plans
    - Committed supports and payments
    - Financial sustainability
    - Providers and markets
    - Information, linkages and capacity building
    - Mainstream interface
- Appendices for each State/Territory.

National Disability Insurance Scheme locations

The National Disability Insurance Scheme (NDIS) Act received Royal Assent on 28 March 2013, and the NDIS became fully operational on 1 July 2013 with the commencement of NDIS trial sites.

At the conclusion of trial (30 June 2016), the NDIS was operational in nine locations:

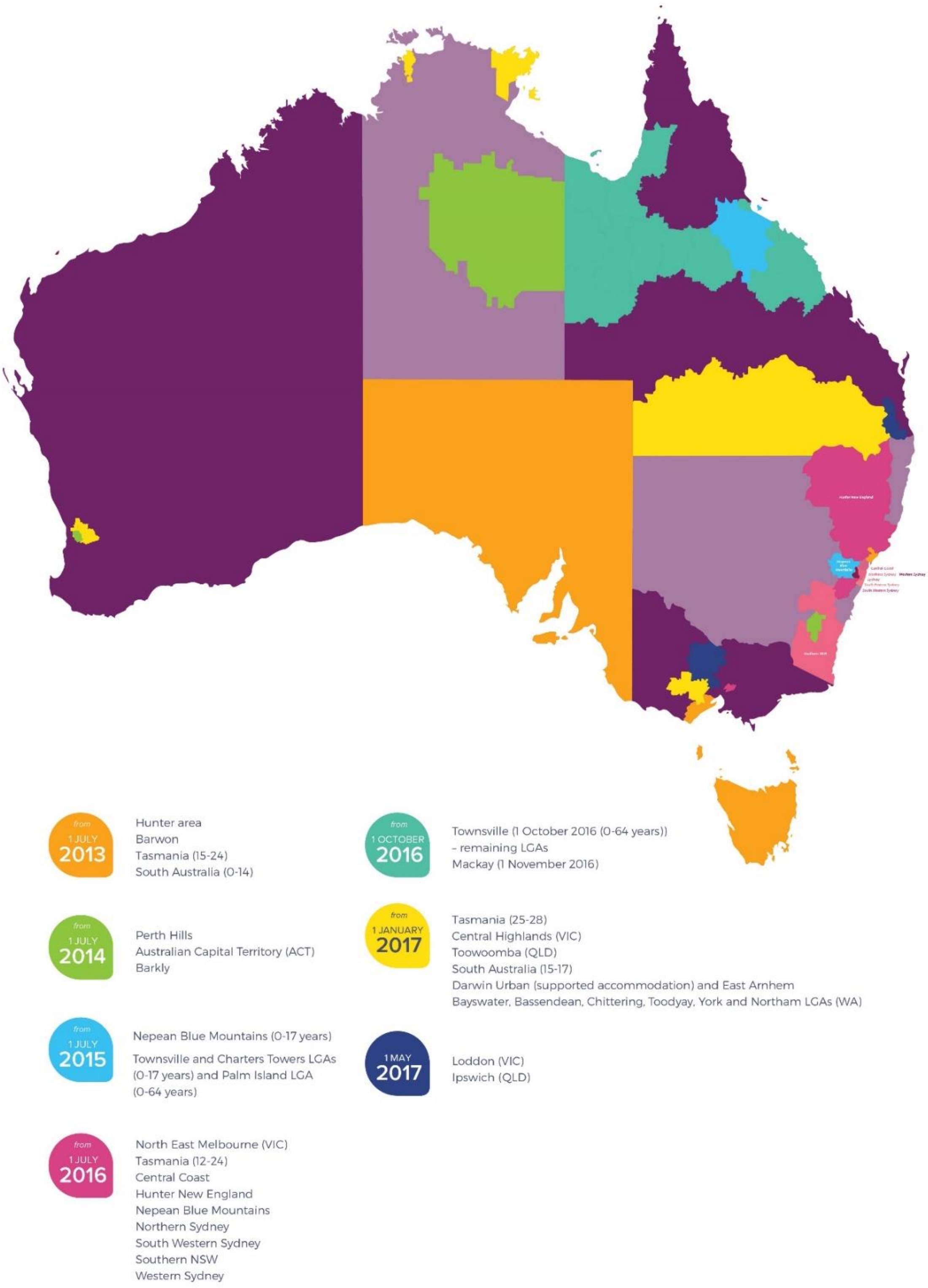
Trial site name	LGAs	Age groups	Commencement date
Hunter trial site - NSW	Newcastle, Lake Macquarie, Maitland	All	1 July 2013
Tasmania trial site		15-24 year olds	1 July 2013
Barwon trial site - Victoria	Greater Geelong, Surf Coast, Queenscliff and Colac-Otway	All	1 July 2013
South Australian trial site		0-14 year olds	1 July 2013
Australian Capital Territory		All	1 July 2014
Perth Hills trial site - WA	Swan, Kalamunda, Mundaring	All	1 July 2014
Barkly region - NT			1 July 2014
Nepean Blue Mountains site - NSW	Blue Mountains, Hawksbury, Lithgow, Penrith	0-17 year olds	1 July 2015
North Queensland site	Townsville and Charters Towers Regional Council	0-17 year olds	1 April 2016
	Palm Island Aboriginal Shire	0-64 year olds	

On 1 July 2016 the NDIS commenced transitioning to full scheme. At 30 June 2017, the NDIS was operational in the following additional locations:

State/Territory	LGAs	Commencement date
New South Wales	Central Coast, New England, Northern Sydney, South Western Sydney, Southern New South Wales, Western Sydney, and the remainder of the Hunter and Nepean-Blue Mountains regions	1 July 2016
Victoria	North East Melbourne region	1 July 2016
	Central Highlands	1 January 2017
	Loddon	1 May 2017
Queensland (QLD)	Townsville – all ages	1 October 2016
	Mackay	1 November 2016
	Toowoomba	1 January 2017
	Ipswich	26 May 2017
Northern Territory	Darwin Urban (eligible clients in supported accommodation) and East Arnhem	1 January 2017
Tasmania	Expanded to include 12-24 year olds	1 July 2016
	Expanded to include 25-28 year olds	1 January 2017
South Australia	Expanded to include 15-17 year olds	1 January 2017
Western Australia	Bayswater, Bassendean, Chittering, Toodyay, York and Northam LGAs	1 January 2017

Figure 3 below graphically shows the areas of roll-out.

Figure 3 NDIS locations – 30 June 2017



Improving the participant and provider experience

The National Disability Insurance Agency (NDIA) has been undertaking an end to end review of the participant and provider pathways following stakeholder feedback that experiences were not meeting the high standards to which the NDIA aspires. This has involved workshops and discussions with over 300 bodies, including 118 people with disability and carers and 68 providers, to learn about their issues with the NDIS. The outcomes of the review will be designed to:

- ensure participants are at the centre of everything we do
- recognise the important role played by carers, providers and disability groups
- work with participants to better focus on outcomes, and achieve their goals through high quality plans
- make it easier for providers to work with us, and
- ensure that the NDIS is managed in a financially sustainable way within a defined funding envelope.

A key finding from the review is that an 'outcomes focus' is not sufficiently embedded into the pathway. A number of other issues in the current participant and provider pathway were also identified. In response, the current approach is being redesigned, in consultation with participants, providers, NDIA staff and partners to deliver a pathway that is participant centric, outcomes-focused and based on insurance principles. Redesign must also reduce overheads and transaction costs for providers and facilitate the growth of a market of adequate size, quality and innovation. Our goal will be to ensure that the pathway provides better assurance of sustainability through tighter oversight and control over funded supports and facilitates greater data integrity.

Changes to the pathway will be piloted before nation-wide rollout.

Independent price review

In addition to the participant and provider pathway review, the NDIA has commissioned an independent pricing review, which will be undertaken by McKinsey and Company, and completed by December 2017. This independent pricing review is in response to participant and provider feedback on the outcomes of the FY2017-18 annual NDIA pricing review.

While price controls will be in place for some participant supports during the rapid ramp-up of the NDIS, as the market matures in size, quality and innovation, it is envisaged that prices will be gradually deregulated and determined by market forces. The aim of the independent pricing review is to assist with the provision of a strong and vibrant provider market.

The Review will examine the effectiveness of pricing arrangements; the approach used to set prices; the adequacy of provider returns; the role the role of pricing in managing thin and undersupplied markets; and, a glide path towards price deregulation in mature sub-markets.

PART 1

Participants and Plans

Introduction

This section outlines information in relation to:

- Intake and plans
- Reviews
- Scheme exits
- Participant demographics
- Plan implementation
- Outcomes
- Scheme assurance.

Key points

The key points relating to participants and plans are as follows:

- A total of 15,078 plans were approved this quarter, in line with the average number of plans in the previous three quarters. A high number of participants received plans in Quarter 2 of 2016-17 to compensate for the delay in Quarter 1 of 2016-17.

- 13,434 plans were reviewed in the quarter compared to 11,271 in the previous quarter, an increase of 19.2%.

- As at 30 June 2017, 1,028 participants with approved plans have exited the Scheme.

- During the transition period, the total number of additional participants receiving support was 66,491 (or 68.7% of all participants), comprising 60,357 participants with an approved plan, and 6,134 children having a confirmed referral to the ECEI gateway.

- The cumulative total number of participants receiving support, at the end of the quarter, was 96,772 (including 6,134 ECEI participants). This represented 83 percent of the bilateral estimate. In addition, 25,864 participants had received access decisions and were awaiting a plan at 30 June 2017.

- Of the participants who entered the Scheme in the quarter, a high proportion were aged 7-14. Intellectual disability and autism were the most common disability groups for participants with an approved plan. Around 53% of active participants had a level of function of between 4 (relatively high level of function) and 7 (relatively moderate level of function), while 22% had a relatively low level of function (level 11 and higher).[6] Sixty-two percent of active participants who entered the Scheme in this quarter were male.

[6] Note: the level of function comparisons of high, medium and low are within the NDIS participant population, and not comparable to the general population.

- The proportion of participants who are fully or partly self-managing their plan is higher in the fourth quarter of 2016-17 (19%) compared with the first three quarters of 2016-17 (15%), and 37% of participants who have had a plan approved in the fourth quarter of 2016-17 have support coordination in their plan.

- 70% of plans approved during the first three quarters of the transition period were activated within 90 days of plan approval.[7]

- Baseline measures (against which outcomes will be measured in the future) were collected on 98% of participants receiving their initial plan in 2016-17. On the whole, participants want more choice and control in their life, have low levels of employment, and have low levels of community participation. Participation rates for mainstream education, training and skill development were also low. Most participants were happy with their current home.

- Baseline outcomes were also collected on families and carers. Many reported that they would like to work more than they do and also see family and friends more often.

- 84% of participants rated their overall satisfaction with the Agency's planning process as either good or very good in the current quarter. This has decreased since the last quarter (from 88%). Since scheme inception, 92% of participants rated their satisfaction with the Agency as either good or very good.

- Since scheme inception there have been 268 access, plan, and plan review related AAT appeals (0.19% of all access decisions) and 4,968 complaints made (5.1% of all participants).

1.1 Quarterly intake

15,078 participants received an approved plan in the fourth quarter of 2016-17 and a further 6,134 children were supported in the ECEI gateway. The number of participants who received a plan in this quarter was slightly higher than the previous quarter (14,356 participants with an approved plan). The number of children supported in the ECEI gateway increased significantly from 2,439 to 6,134).

1.1.1 Background

Between 1 July 2016 and 30 June 2019, people with disability will transition from existing State/Territory and Commonwealth funded programs to the NDIS.

The NDIS is transitioning to full-scheme in line with phasing schedules bilaterally agreed by State/Territory and Commonwealth governments.

[7] In-kind supports have not been included. However, if in-kind supports were included more plans would be activated sooner than stated.

Access requests are assessed against the criteria of s.24 of the NDIS Act 2013 to become a participant, or s.25 of the NDIS Act 2013 to be granted interim status as a participant receiving early intervention support.[8]

The intention of early intervention under s.25 of the Act is to alleviate the impact of a person's impairment upon their functional capacity by providing support at the earliest possible stage. Early intervention support is also intended to benefit a person by reducing their future needs for supports.

Through the Early Childhood Early Intervention (ECEI) approach, families of children aged 0-6 years with developmental delay or disability will be offered the support of NDIS Early Childhood Partners to access specialist early childhood supports and services. This approach will be rolled out as the Scheme is phased in across Australia.

1.1.2 Quarterly intake

Eighty-seven percent (87%) of decisions determined during the fourth quarter of 2016-17 met the criteria of the Act (referred to as an 'eligible' decision).

Sixty-five percent (65%) of participants determined 'eligible' in this quarter had transitioned from an existing State/Territory program. Overall, since 1 July 2013, there have been 133,034 access decisions, and 96,772 participants have received an approved plan (including children in the ECEI gateway).

Table 1.1 Quarterly intake (national), split by plan and entry type

	Prior Quarters	2016-17 Q4	Total
Access decisions	**106,623**	**26,411**	**133,034**
Access Met	**98,962**	**23,103**	**122,065**
State	59,690	14,955	74,645
New	33,425	4,632	38,057
Commonwealth	5,847	3,516	9,363
Total Participant Plans	**77,999**	**21,212**	**96,772**
Early Intervention (s25) plans	19,105	2,363	21,468
Permanent Disability (s24) plans	56,455	12,715	69,170
ECEI[9]	2,439	6,134	6,134

[8] Where an individual has had to provide evidence of permanent and significant disability to access existing State/Territory or Commonwealth programs (referred to as 'defined' programs), the individual is predetermined to have met the disability criteria of the NDIS Act.
[9] The number of children supported in the ECEI gateway cannot be summed across quarters as they can transition to NDIS plans, hence the ECEI figure shown is cumulative.

1.2 Plan reviews

13,434 plans were reviewed in the quarter compared to 11,271 in the previous quarter.

Background

Following successful implementation of a plan, participants will generally commence an ongoing plan review cycle, which is between six to 24 months.

1.2.1 Reviews by quarter

Table 1.2 below depicts the number of plan reviews conducted in each quarter since the commencement of transition.

Table 1.2 Plan reviews (national) conducted per quarter[10]

	2016-17 Q1	2016-17 Q2	2016-17 Q3	2016-17 Q4	Transition Total
Total plan reviews	**4,120**	**8,195**	**11,271**	**13,434**	**37,020**
Early intervention plans	1,285 (31%)	2,324 (28%)	2,840 (25%)	4,448 (33%)	10,897 (29%)
Permanent disability plans	2,835 (69%)	5,871 (72%)	8,431 (75%)	8,986 (67%)	26,123 (71%)

1.3 Quarterly exits

The majority of participants who have exited the Scheme had a s.24 plan. Overall the percentage of people exiting the Scheme is lower than expected.

1.3.1 Background

Exits are an important part of the outcomes focus of the Scheme, as well as important to the sustainability of the Scheme by ensuring that only participants who continue to meet the access criteria of the Act receive individualised funding. Continued eligibility is reviewed periodically and when participant circumstances change.

1.3.2 Quarterly exits

Table 1.3 below depicts the total number of participants with approved plans who have exited from the Scheme for s.25 and s.24 participants.[11]

Table 1.3 Exits from the Scheme as at 30 June 2017

	Exits
Total plan exits	**1,028**
Early Intervention plans	178
Permanent disability plans	850

Note: exits from the ECEI gateway will be reported in future reports.

[10] Plans less than 30 days in duration have been excluded from this tabulation, as these reviews are more likely to represent corrections to the plan rather than a new plan review to address a change in circumstance.
[11] Note: participants exit the scheme due to death, entry to residential aged care, or because they no longer meet the access early intervention requirements.

1.4 Cumulative position

By the end of the quarter, the cumulative total number of participants receiving support was 96,772 (including 6,134 children supported through the ECEI gateway). In addition, 25,864 participants were awaiting a plan at 30 June 2017.

1.4.1 Background

Cumulative position reporting is inclusive of trial participants for the reported period and represents participants who have or have had an approved plan.

1.4.2 Cumulative position by quarterly period

Table 1.4 below presents the cumulative number of participants with a plan by entry point (i.e. whether participants were previously receiving State/Territory or Commonwealth disability services or are new). A cumulative total of 96,772 participants were receiving support, with 25,864 participants awaiting a plan. Further, in 2016-17 alone, an additional 66,491 participants received support.

Table 1.4 Cumulative position by entry point[12]

	Participant cohort					Bilateral estimate[13]	% of estimate	Awaiting a plan
	State	Commonwealth	New	ECEI	Total			
Trial	13,696	1,612	14,973		30,281	34,545	88%	
End of 2016-17 Q1	18,941	1,711	17,214		37,866	54,811	69%	
End of 2016-17 Q2	35,348	2,367	23,489	2,267	63,471	73,070	87%	
End of 2016-17 Q3	44,091	3,612	27,857	2,439	77,999	93,385	84%	
End of 2016-17 Q4	52,911	5,489	32,238	6,134	96,772	116,555	83%	25,864

Table 1.5 below presents the cumulative number of participants with a plan by scheme cohort (i.e. ECEI, EI s.25, PD s.24). A cumulative total of 96,772 participants were receiving support, with 25,864 participants awaiting a plan.

Table 1.5 Cumulative position by plan type

	Participant cohort				Bilateral estimate	% of estimate	Awaiting a plan
	EI (s25) plan	PD (s24) plan	ECEI	Total			
Trial	12,197	18,084		30,281	34,545	88%	
End of 2016-17 Q1	13,358	24,508		37,866	54,811	69%	
End of 2016-17 Q2	16,945	44,259	2,267	63,471	73,070	87%	
End of 2016-17 Q3	19,105	56,455	2,439	77,999	93,385	84%	
End of 2016-17 Q4	21,468	69,170	6,134	96,772	116,555	83%	25,864

[12] Since the previous report, whether participants were receiving existing State/Territory programs or not were reviewed by a number of jurisdictions. This has resulted in changes in the categorisation of some participants, particularly in South Australia and Victoria.
[13] Since the previous report, the bilateral estimate for the trial period has changed to reflect revised estimates agreed with Western Australia.

As 1,028 participants with approved plans have exited the Scheme, the number of active participants with approved plans is 89,610 (excluding children supported through the ECEI gateway). Information on active participants is presented in the following tables.

1.5 Participant profile

A high proportion of children aged 7-14 years entered the Scheme in the quarter, with intellectual disability and autism being the most common disability groups for participants with an approved plan. Around 53% of participants entering the Scheme this quarter had a level of function of between 4 (high function) and 7 (moderate function), while 22% had a low level of function (Level 11 and higher). Sixty-two per cent (62%) of participants who entered this quarter are male.

1.5.1 Background

The characteristics of participants entering the Scheme each quarter can vary based on the phasing schedule in each State/Territory which is based on existing programs and age groups. Hence, the results should not be considered to be representative of full scheme.

As mentioned above, the participant profiles are shown only for active participants (i.e. excluding participants who have exited the Scheme). Over time, some participants will exit the Scheme as others will enter and this section of the report shows the profile of participants who currently meet the access criteria of the Act and have an approved plan.

1.5.2 Quarterly profile

The tables below (Table 1.6 to Table 1.11) present the number of active participants with an approved plan in the Scheme for the fourth quarter of 2016-17 and prior quarters by the following participant characteristics:

- Disability group
- Level of function
- Age group
- Gender
- Aboriginal and Torres Strait Islander status
- Young Person in Residential Aged Care (YPIRAC) status.

Two disability groups dominate the current participant profile, with 64% of active participants having a primary disability of intellectual disability or autism. Considering quarter-on-quarter changes, the proportion of participants with autism and intellectual disability have remained consistent.

Table 1.6 Active participants with approved plans per quarter by disability group

	Prior Quarters		2016-17 Q4		Total	
Disability	**N**	**%**	**N**	**%**	**N**	**%**
Intellectual Disability	27,185	36%	4,959	33%	**32,144**	**36%**
Autism	21,390	29%	4,152	28%	**25,542**	**29%**
Psychosocial disability	4,814	6%	1,279	8%	**6,093**	**7%**
Cerebral Palsy	3,603	5%	736	5%	**4,339**	**5%**
Other Neurological	3,314	4%	763	5%	**4,077**	**5%**
Other Physical	3,355	5%	654	4%	**4,009**	**4%**
Acquired Brain Injury	2,073	3%	489	3%	**2,562**	**3%**
Visual Impairment	1,648	2%	412	3%	**2,060**	**2%**
Hearing Impairment	1,954	3%	566	4%	**2,520**	**3%**
Other Sensory/Speech	2,219	3%	259	2%	**2,478**	**3%**
Multiple Sclerosis	1,381	2%	341	2%	**1,722**	**2%**
Spinal Cord Injury	682	1%	188	1%	**870**	**1%**
Stroke	745	1%	244	2%	**989**	**1%**
Other	179	0%	26	0%	**205**	**0%**
Total	**74,542**	**100%**	**15,068**	**100%**	**89,610**	**100%**

As shown in Table 1.7, about 53% of active participants had a level of function of between 4 (relatively high level of function) and 7 (relatively moderate level of function), while 22% had a relatively low level of function (level 11 and higher).[14] This is consistent with the experience of participants who entered in prior quarters.

Table 1.7 Active participants with approved plan per quarter by level of function[15]

	Prior Quarters		2016-17 Q4		Total	
Level of Function	**N**	**%**	**N**	**%**	**N**	**%**
1 (High Function)	285	0%	67	0%	**352**	**0%**
2 (High Function)	198	0%	56	0%	**254**	**0%**
3 (High Function)	4,158	6%	863	6%	**5,021**	**6%**
4 (High Function)	6,564	9%	1,472	10%	**8,036**	**9%**
5 (High Function)	15,879	23%	2,952	20%	**18,831**	**22%**
6 (Moderate Function)	9,452	14%	2,251	15%	**11,703**	**14%**
7 (Moderate Function)	6,209	9%	1,277	8%	**7,486**	**9%**
8 (Moderate Function)	4,510	6%	1,156	8%	**5,666**	**7%**
9 (Moderate Function)	359	1%	92	1%	**451**	**1%**
10 (Moderate Function)	5,688	8%	1,512	10%	**7,200**	**9%**
11 (Low Function)	3,961	6%	715	5%	**4,676**	**6%**
12 (Low Function)	7,504	11%	1,648	11%	**9,152**	**11%**
13 (Low Function)	3,181	5%	675	4%	**3,856**	**5%**
14 (Low Function)	1,602	2%	324	2%	**1,926**	**2%**
15 (Low Function)	18	0%	8	0%	**26**	**0%**
Missing	4,974		0		**4,974**	
Total	**74,542**	**100%**	**15,068**	**100%**	**89,610**	**100%**

A high proportion of active participants are currently in the 0 to 6 years and 7 to 14 years age group (Table 1.8 below), with 17% and 24% of participants entering the Scheme in the current quarter within this age group. These proportions can be impacted by phasing

[14] Note: the level of function comparisons of high, medium and low are within the NDIS participant population, and not comparable to the general population.
[15] The distributions are calculated excluding active participants with a missing level of function.

schedules; 0 to 6 year olds represent a higher proportion of entrants compared with prior quarters.

Table 1.8 Active participant profile per quarter by age group

	Prior Quarters		2016-17 Q4		Total	
Age Group	**N**	**%**	**N**	**%**	**N**	**%**
0 to 6	9,709	13%	2,581	17%	**12,290**	**14%**
7 to 14	21,483	29%	3,628	24%	**25,111**	**28%**
15 to 18	6,787	9%	1,130	7%	**7,917**	**9%**
19 to 24	7,248	10%	1,117	7%	**8,365**	**9%**
25 to 34	6,669	9%	1,515	10%	**8,184**	**9%**
35 to 44	6,174	8%	1,403	9%	**7,577**	**8%**
45 to 54	7,614	10%	1,783	12%	**9,397**	**10%**
55 to 64	7,650	10%	1,815	12%	**9,465**	**11%**
65+	1,208	2%	96	1%	**1,304**	**1%**
Total	**74,542**	**100%**	**15,068**	**100%**	**89,610**	**100%**

The higher proportion of active male participants with a plan (62%) is consistent with prior quarters (see Table 1.9).

Table 1.9 Active participant profile per quarter by gender

	Prior Quarters		2016-17 Q4		Total	
Gender	**N**	**%**	**N**	**%**	**N**	**%**
Male	47,004	63%	9,279	62%	**56,283**	**63%**
Female	27,145	36%	5,595	37%	**32,740**	**37%**
Indeterminate	393	1%	194	1%	**587**	**1%**
Total	**74,542**	**100%**	**15,068**	**100%**	**89,610**	**100%**

As depicted in Table 1.10 below, 4.7% of active participants with an approved plan who entered in the fourth quarter of 2016-17 identified as Aboriginal and Torres Strait Islander, with the data not stated for 2.0% of participants. In prior quarters, 5.1% of active participants with an approved plan were Aboriginal and Torres Strait Islander, with the data not captured for 5.0% of participants.

Table 1.10 Active participant profile per quarter by Aboriginal and Torres Strait islander status

	Prior Quarters		2016-17 Q4		Total	
Participant profile	**N**	**%**	**N**	**%**	**N**	**%**
Aboriginal and Torres Strait Islander	3,804	5.1%	711	4.7%	**4,515**	**5.0%**
Not Aboriginal and Torres Strait Islander	66,998	89.9%	14,056	93.3%	**81,054**	**90.5%**
Not Stated	3,740	5.0%	301	2.0%	**4,041**	**4.5%**
Total	**74,542**	**100%**	**15,068**	**100%**	**89,610**	**100%**

An additional 135 active participants with an approved plan entered the Scheme from residential aged care (YPIRAC) in the fourth quarter of 2016-17. The NDIA has an action plan in place to prioritise young people in residential aged care entering the Scheme. This involves working with State/Territory and Commonwealth governments where required.

Table 1.11 Active participant profile per quarter by Young people in Residential aged care (YPIRAC) status

	Prior Quarters		2016-17 Q4		Total	
Participant profile	**N**	**%**	**N**	**%**	**N**	**%**
YPIRAC	548	0.7%	135	0.9%	**683**	**0.8%**
Not YPIRAC	73,994	99.3%	14,933	99.1%	**88,927**	**99.2%**
Total	**74,542**	**100%**	**15,068**	**100%**	**89,610**	**100%**

1.6 Plan management and support coordination

The proportion of participants who are fully or partly self-managing their plan is higher in the fourth quarter of 2016-17 (19%) compared with the first three quarters of 2016-17 (15%), and 37% of participants who have had a plan approved in the fourth quarter of 2016-17 have support coordination in their plan.

1.6.1 Background

Participants can use different methods to manage their funding. More than one method can be used in any one plan.

Support co-ordination is a capacity building support in participant plans.

1.6.2 Quarterly plan management and support coordination

The tables below present the number of participants with an approved plan supported under various models of financial plan management and plan implementation methods.

Table 1.12 Distribution of active participants by method of Financial Plan Management and quarter of plan approval[16,17]

	Prior Quarters (Transition Only)	2016-17 Q4	Total
	%	%	%
Self-managed fully	6%	8%	**7%**
Self-managed partly	9%	10%	**9%**
Plan managed	10%	13%	**11%**
Agency managed	75%	68%	**73%**
Total	**100%**	**100%**	**100%**

Table 1.13 Distribution of active participants by support coordination and quarter of plan approval [18]

	Prior Quarters (Transition Only)	2016-17 Q4	Total
	%	%	%
Support coordination	54%	37%	**49%**

[16] Participants can use more than one method to manage their funding. This table is a hierarchy therefore each participant is only captured once. The hierarchy is: (1) self-managed fully, (2) self-managed partly (regardless of other methods being used), (3) anyone who does not fall into 'self-managed partly' and has a plan manager, and (4) anyone else.
[17] Trial participants are not included.
[18] Trial participants are not included.

1.7 Plan activation

The majority of plans approved during the initial three quarters of the transition period have been activated within 90 days of plan approval.

1.7.1 Background

The period for plan activation refers to the length of time between plan approval and the commencement of support.[19]

1.7.2 Quarterly plan activation

Table 1.14 below depicts the number of days to plan activation for participants with initial plan approvals in the first three quarters of the transition period. Given that plans approved in Quarter 4 are relatively new, it would be too early to examine the duration to plan activation for these plans and hence these have been excluded in this table. In Quarter 1, 75% of plans approved were activated within 90 days of approval. In Quarter 2, 68% of plans approved were activated within 90 days of approval, and in Quarter 3, 70% of plans approved were activated within 90 days of approval. More plans than reported in this table will have been activated. This is because some plans include in-kind support which is not included in the analysis, and because there is a delay between when support is provided and when it is invoiced. Invoices are required to understand when support commenced being provided to the participant. As part of the Participant Pathway Review, work is being undertaken with a view to accelerating plan activations.

Table 1.14 Duration to plan activation by quarter of initial plan approval for active participants

	2016-17 Q1		2016-17 Q2		2016-17 Q3	
Plan activation	**N**	**%**	**N**	**%**	**N**	**%**
Less than 30 days	4,310	57%	10,397	45%	7,109	50%
30 to 59 days	925	12%	3,412	15%	1,991	14%
60 to 89 days	431	6%	1,982	9%	970	7%
Activated within 90 days	**5,666**	**75%**	**15,791**	**68%**	**10,070**	**70%**
90 to 119 days	200	3%	1,292	6%	451	3%
120 days and over	592	8%	1,516	7%	199	1%
Activated between 90 and 180 days	**792**	**11%**	**2,808**	**12%**	**650**	**5%**
No payments	1,075	14%	4,630	20%	3,577	25%
Total plans approved	**7,533**	**100%**	**23,229**	**100%**	**14,297**	**100%**

[19] This is measured using data on payments.

1.8 Outcomes for participants and their families/carers

Baseline measures (for assessing future outcomes) were collected on 98% of participants receiving their initial plan in 2016-17. On the whole, participants want more choice and control in their life, have low levels of employment, and have low levels of community participation. Participation rates for mainstream education, training and skill development were also low. Most participants were happy with their current home.

Baseline outcomes were also collected on families and carers. Many reported that they would like to work more than they do and also see family and friends more often.

1.8.1 Background

The NDIS outcomes framework is used as the basis for this reporting, and is described below. The NDIS outcomes framework will be collected on participants over time. Only baseline information is presented in this report as participants have only just entered the NDIS.

The NDIS Outcomes Framework collects information from participants and families/carers on how they are progressing in different areas (domains) of their lives. Building on research undertaken by the Independent Advisory Council, the outcomes framework adopts a lifespan approach to measuring outcomes, recognising that different outcomes will be important at different stages of life. Questionnaires have been developed for four different participant age groups. There are also three different family/carer questionnaires, depending on the age of the participant.

This report includes results from the short-form outcomes framework (SFOF) questionnaires collected during 2016-17. Active participants with an initial plan approved during the period 1 July 2016 to 30 June 2017 are included. At this stage only a cross-sectional (baseline) analysis is possible since no longitudinal history has been built up yet. As this history accumulates, it will be possible to measure and report on within-individual change over time.

1.8.2 Baseline data

Table 1.15 Number of questionnaires completed by SFOF version[20]

Version	Number of questionnaires collected Q1	Number of questionnaires collected Q2	Number of questionnaires collected Q3	Number of questionnaires collected Q4	Number of questionnaires
Participant 0 to school	894	2,720	1,803	2,805	8,222
Participant school to 14	1,209	6,562	3,313	3,467	14,551
Participant 15 to 24	931	4,421	2,569	1,887	9,808
Participant 25 and over	4,359	9,052	6,343	6,385	26,139
Total Participant	**7,393**	**22,755**	**14,028**	**14,544**	**58,720**
Family 0 to 14	2,014	8,801	4,765	5,965	21,545
Family 15 to 24[21]	276	1,197	511	809	2,793
Family 25 and over[16]	51	196	158	425	830
Total Family	**2,341**	**10,194**	**5,434**	**7,199**	**25,168**
Total	**9,734**	**32,949**	**19,462**	**21,743**	**83,888**

Table 1.16 to Table 1.19 summarise results for the key indicators, for each of the seven SFOF versions. Aggregate results for all active participants with an initial plan approved in the period 1 July 2016 to 30 June 2017 are shown in these tables. In general the results have not changed substantially since the previous quarterly report.

[20] Some slight differences for Q1, Q2 and Q3 compared to the previous quarterly report are due to time lags in receiving information in the ICT system, and some participants no longer being active.
[21] A review of all family/carer questionnaires received in 2016-17 was undertaken in Q4 and revealed that some did not appear to have been completed correctly. The data have been revised to include only questionnaires where there is a clear relationship to the participant. Hence historical numbers reduced.

Table 1.16 Selected key indicators for participants – Daily Living (DL) and Choice and Control (CC)

	Indicator	0 to before school	School to 14	15 to 24	25 and over
DL	% with concerns in 6 or more of the areas: gross motor skills, fine motor skills, self-care, eating, social interaction, communication, cognitive development, sensory processing	60%			
CC	% who say their child is able to tell them what he/she wants	79%			
DL	% developing functional, learning and coping skills appropriate to their ability and circumstances		32%		
DL	% who say their child is becoming more independent		43%		
CC	% of children who have a genuine say in decisions about themselves		66%		
CC	% who are happy with the level of independence/control they have now			40%	
CC	% who choose who supports them			33%	52%
CC	% who choose what they do each day			43%	61%
CC	% who had been given the opportunity to participate in a self-advocacy group meeting			22%	28%
CC	% who want more choice and control in their life			71%	65%

Table 1.17 Selected key indicators for participants – Relationships (REL) and Social/ Community Participation (S/CP)

	Indicator	0 to before school	School to 14	15 to 24	25 and over
REL	% of children who can make friends with people outside the family	66%	62%		
S/CP	% of children who participate in age appropriate community, cultural or religious activities	57%			
REL	% of children who spend time after school and on weekends with friends and/or in mainstream programs		35%		
REL	Of these, % who are welcomed or actively included	63%	77%		
REL	% of children who spend time with friends without an adult present		14%		
REL	% with no friends other than family or paid staff			28%	25%
S/CP	% who have been actively involved in a community, cultural or religious group in the last 12 months			31%	36%

Table 1.18 Selected key indicators for participants – Lifelong Learning (LL), Work (WK), Home (HM) and Health and Wellbeing (HW)

	Indicator	0 to before school	School to 14	15 to 24	25 and over
LL	% of children attending school in a mainstream class		52%		
HM	% who are happy with their home			83%	78%
HM	% who feel safe or very safe in their home			87%	78%
HW	% who rate their health as good, very good or excellent			70%	50%
HW	% who did not have any difficulties accessing health services			70%	70%
LL	% who currently attend or previously attended school in a mainstream class			27%	
LL	% who participate in education, training or skill development				13%
LL	Of those who participate, % who do so in mainstream settings				50%
LL	% unable to do a course or training they wanted to do in the last 12 months				32%
WK	% who have a paid job			16%	26%
WK	% who volunteer			13%	13%

Table 1.19 Selected key indicators for families/ carers of participants

Indicator	0 to 14	15 to 24	25 and over
% receiving Carer Payment	25%	29%	21%
% receiving Carer Allowance	54%	51%	24%
% working in a paid job	45%	47%	30%
Of those in a paid job, % in permanent employment	74%	73%	76%
Of those in a paid job, % working 15 hours or more	78%	84%	81%
% who say they (and their partner) are able to work as much as they want	42%	47%	57%
Of those unable to work as much as they want, % who say the situation of their child/family member with disability is a barrier to working more	86%	88%	81%
Of those unable to work as much as they want, % who say insufficient flexibility of jobs is a barrier to working more	39%	34%	27%
% able to advocate for their child/family member	78%	74%	69%
% who have friends and family they see as often as they like	45%	47%	48%
% who feel very confident or somewhat confident in supporting their child's development	86%		
% who know what their family can do to enable their family member with disability to become as independent as possible		46%	
% who feel in control selecting services		41%	46%
% who have made plans (or begun to make plans) for when they are no longer able to care for their family member with disability			36%
% who rate their health as good, very good or excellent	73%	65%	58%

1.8.3 Trend analysis

Trend analysis will occur from September 2017 when plan reviews for transition participants commence.

1.8.4 Correlation to service/ support types

An adjustment that correlates service and support types will occur from September 2017 when plan reviews for transition participants commence.

1.9 Participant satisfaction

84% of participants rated their satisfaction with the Agency as either good or very good in the current quarter. This has decreased since the last quarter from 88%. Since scheme inception, 92% of participants rated their satisfaction with the Agency as either good or very good. This is consistent with the need identified by the NDIA to undertake the Participant and Provider Pathway Review.

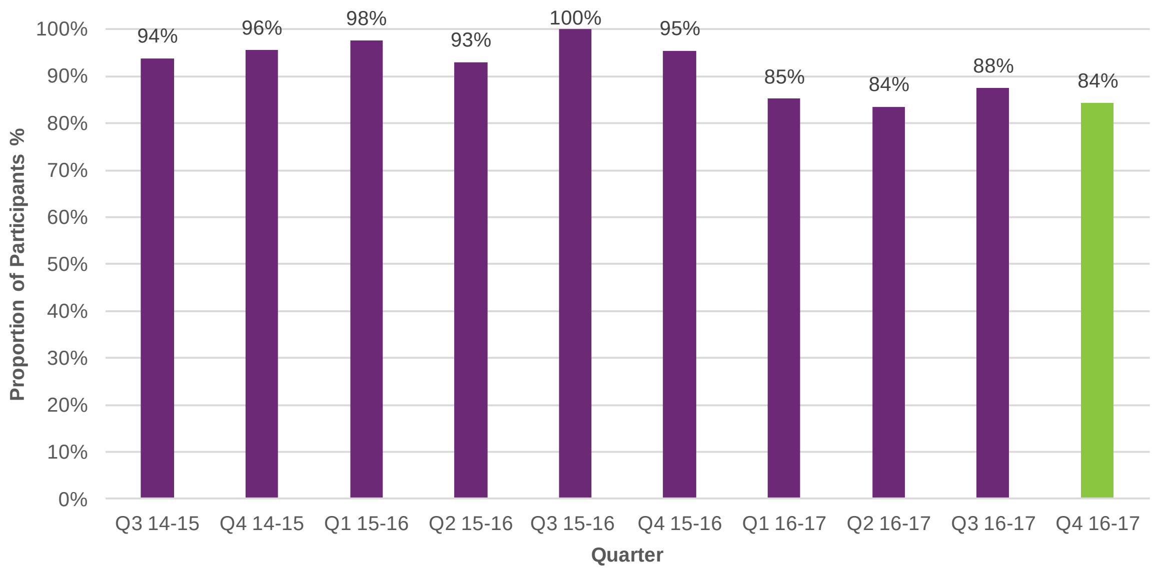
1.9.1 Background

The overall satisfaction rating is calculated as an average of the satisfaction ratings of each participant surveyed. Participants are contacted by a member of the engagement team, after their plan is agreed with their planner. Not all participants choose to complete and submit their survey, and the participant responses remain anonymous to the NDIA.

1.9.2 Quarter

Participant satisfaction continues to be high, but has dropped during transition, compared with the experience during trial.

Figure 1.1 Proportion of participants describing satisfaction with the agency as good or very good – by quarter



1.10 Scheme assurance

Since inception there have been 268 AAT appeals (0.19% of all access decisions) and 4,968 complaints made (5.1% of all participants).

1.10.1 Background

This section summaries the following:

- Complaints made to the Agency during the quarter
- Scheduled and unscheduled plan reviews
- Appeals to the AAT.

1.10.2 Complaints

At 30 June 2017, 4,968 complaints had been made (5.1% of participants).[22]

Table 1.20 Complaints and issues by quarter

	Prior Quarters (Transition only)	2016-17 Q4	Total
Complaints	**3,299**	**1,669**	**4,968**
% of participants	**4.2%**		**5.1%**

1.10.3 Scheduled and unscheduled reviews

Plan reviews can be categorised as scheduled or unscheduled. Scheduled reviews are those which occur as a part of the scheduled planning cycle. Unscheduled reviews can be initiated by the Agency outside of the planning cycle, or requested by the participant, nominee or child representative due to change in circumstance.

There have been 37,020 plan reviews in 2016-17. Of these, 31,497 (85%) were scheduled and 5,523 (15%) were unscheduled. The number of unscheduled reviews has decreased each quarter in 2016-17 (from 24% in Quarter 1 to 5% in Quarter 4).

Table 1.21 Plan reviews (national) conducted per quarter[23] [24]

	2016-17 Q1	2016-17 Q2	2016-17 Q3	2016-17 Q4	Transition Total
Total plan reviews	**4,120**	**8,195**	**11,271**	**13,434**	**37,020**
Scheduled reviews	3,125	6,132	9,467	12,773	31,497
Unscheduled reviews	995	2,063	1,804	661	5,523
% of unscheduled reviews	24%	25%	16%	5%	15%

1.10.4 Administrative Appeals Tribunal

To date there have been 268 appeals to the AAT relating to access and plans (0.2% of access decisions). Of the 268 appeals, 68 have been regarding access issues, 182 regarding planning issues, and 18 regarding plan reviews (Table 1.22).

Table 1.22 AAT cases by category and quarter, as a proportion of total decisions

	As at 31 Dec 2016	As at 31 Mar 2017	As at 30 Jun 2017
AAT Cases	**113**	**161**	**268**
Access	31	43	68
Plan	79	104	182
Plan Review	3	14	18

[22] The complaints presented are complaints to the Agency and not complaints to community partners.
[23] Plans less than 30 days in duration have been excluded from this tabulation, as these reviews are more likely to represent corrections to the plan rather than an unscheduled plan review to address a change in circumstance.
[24] During the first half of 2016-17 plans were extended past their original end date rather than being formally reviewed. This will be a driver of the higher percentage of unscheduled reviews in these quarters, as many scheduled reviews were postponed to the second half of 2016-17.

Of the 268 applications received, 130 were resolved before or at hearing at 30 June 2017. Fifty-eight percent (58%) of the resolved applications confirmed the Agency's decision, 41% did not confirm the Agency's decision, and 1% were pending.

1.11 Decision assurance

As mentioned above, the NDIA is also currently reviewing the adequacy of the participant and provider pathways. Part of this review is considering quality and compliance. In the interim, data is presented on the participant's experience in the planning process.

On the whole, responses of 'Agree' and 'Strongly Agree' were high, ranging between 68% and 89% across all questions.

Table 1.23 Proportion of Participants rating their level of agreement as strongly agree, agree, neutral, disagree or strongly disagree in response to statements about the planning process

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
The planner listened to me	50%	39%	6%	3%	2%
I had enough time to tell my story and say what support I need	46%	42%	7%	4%	1%
The planner knows what I can do well	26%	50%	15%	8%	2%
The planner had some good ideas for my plan	29%	48%	13%	8%	2%
I know what is in my plan	18%	50%	19%	12%	2%
The planner helped me think about my future	29%	43%	17%	9%	2%
I think my plan will make my life better	37%	41%	16%	4%	2%
The planning meeting went well	42%	47%	5%	4%	2%

PART 2

Committed supports and payments

Introduction

This section presents information on the amount committed in plans and payments to service providers and participants.

This section also compares committed support with revenue received for each participant. The revenue received for participants is outlined in the bilateral agreements.

Also included in this section is reporting on the assurance of payments.

Key points

The key points relating to committed supports and payments are as follows:

- As at 30 June 2017, since 1 July 2013, $7.3 billion of support has been committed to 90,638 participants who have had at least one approved plan.[25] This includes $1.5 billion of support in respect of trial, $3.2 billion in respect of 2016-17, and $2.6 billion for later years.[26]
- $3.0 billion of support has been paid to providers and participants. Utilisation of committed support is 64% in 2013-14, 75% in 2014-15 and 76% 2015-16. Experience is still emerging in 2016-17, but at this stage is tracking lower than utilisation in 2014-15 and 2015-16.

2.1 Committed supports

As at 30 June 2017, since 1 July 2013, $7.3 billion of support has been committed to 90,638 participants who have had at least one approved plan (excluding children supported through the ECEI gateway). This includes $1.5 billion of support in respect of trial, $3.2 billion in respect of 2016-17, and $2.6 billion for later years. On average, revenue received for the Scheme is below the amount of committed support in plans. However, revenue is more in line with the amount of support being utilised by participants, noting that not all support in plans is being utilised.

[25] Children supported through the ECEI gateway are not included.
[26] Note: the $2.6 billion committed in future years is due to current plans in place that have an end date past 30 June 2017.

2.1.1 Background

Committed support is the amount allocated to specific plans, noting that service providers invoice for support provided against this plan amount, and participants who are self-managing, also draw down against this amount. Not all committed support in a plan is used by a participant.

2.1.2 Committed support by financial year

Table 2.1 below presents the committed amount of support by year that is expected to be provided, compared with committed supports that have been used (paid). $7.3 billion of support has been committed to 90,638 participants.

Table 2.1 Committed supports by financial year ($m)

	2013-14	2014-15	2015-16	2016-17	2017-18 and beyond	Total
Total committed	*132.7*	*495.6*	*920.1*	*3,152.9*	*2,629.5*	*7,330.9*

2.1.3 Distribution of committed support by annualised cost band

A lower proportion of active participants with initial plan approvals in the fourth quarter of 2016-17 have average annualised committed supports greater than $30,000, compared with active participants who entered in prior quarters. The participants who entered the scheme in the most recent quarter reflect the phasing schedules in the bilateral agreements. Hence, variation in the distribution of committed support is each quarter is expected.

Figure 2.1 Average committed support by annualised committed support band (including participants with shared supported accommodation supports) – active participants with initial plan approvals in 2016-17 Q4 compared with active participants with initial plan approvals in prior quarters

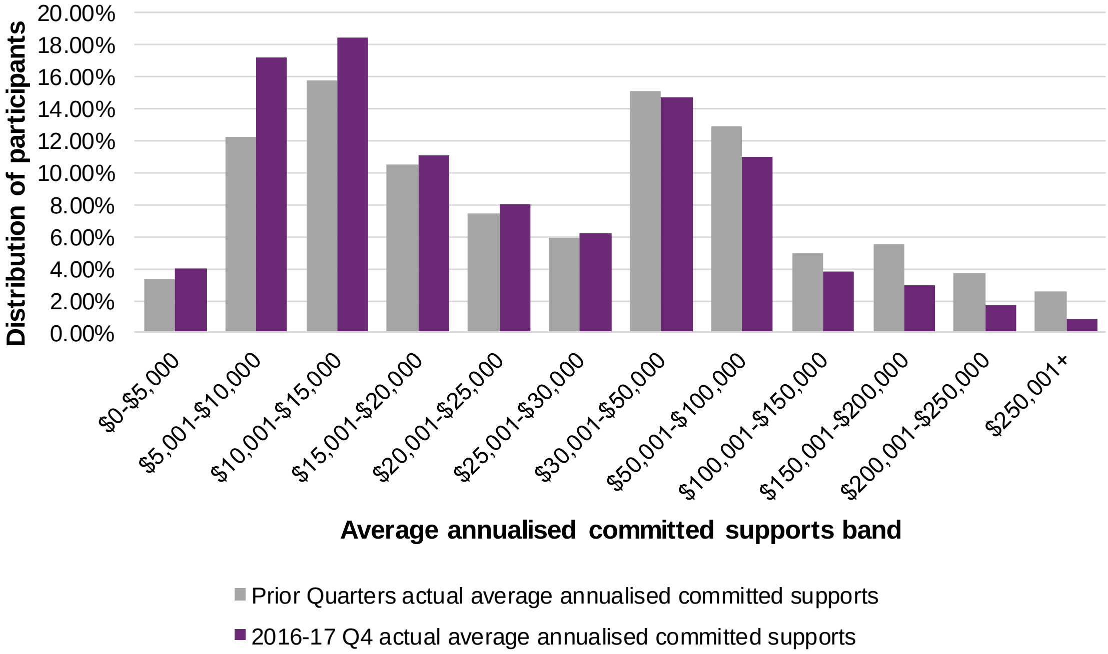
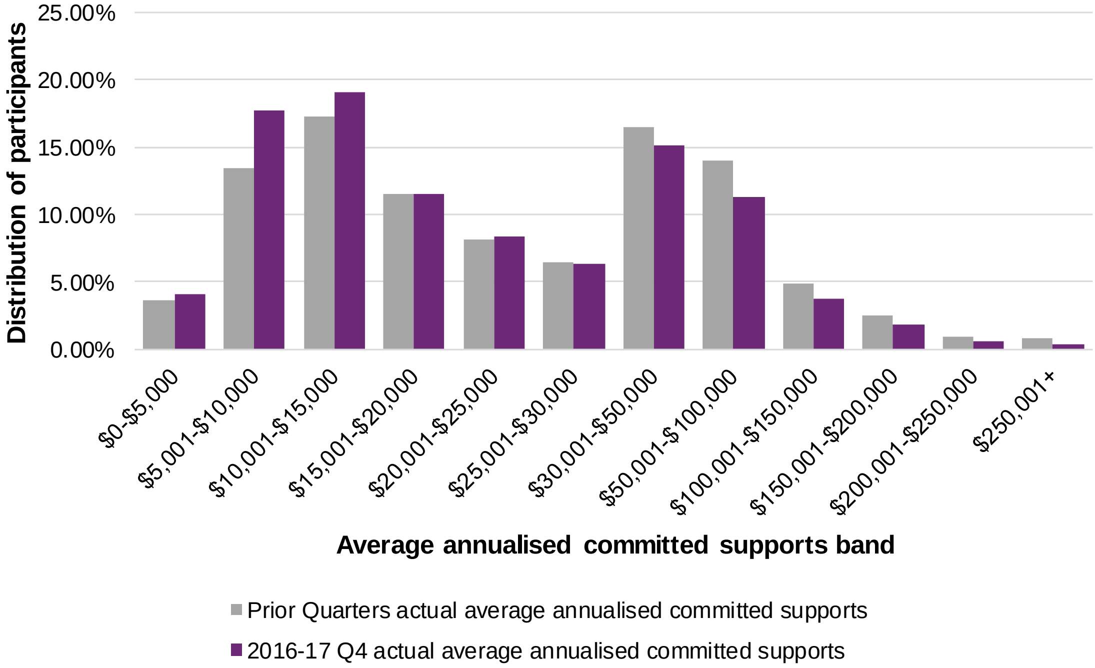


Figure 2.2 Average committed support by annualised committed support band (excluding participants with shared supported accommodation supports) – active participants with initial plan approvals in 2016-17 Q4 compared with active participants with initial plan approvals in prior quarters



The remaining figures in this section compare the following:

- Average annualised committed support in current plans for participants who entered the Scheme prior to the commencement of Quarter 4 of 2016-17 (that is, prior to 1 April 2017).
- Average annualised committed support in plans for participants who entered the Scheme in Quarter 4 of 2016-17.
- The amount of revenue received for participants in prior quarters and the current quarter. Revenue is the amount received from both States/Territories and the Commonwealth governments for participant supports as outlined in the bilateral agreements. This includes both cash and in-kind amounts.

These comparisons are by age group, primary disability group, and level of function.

2.1.4 Average annualised committed supports by age

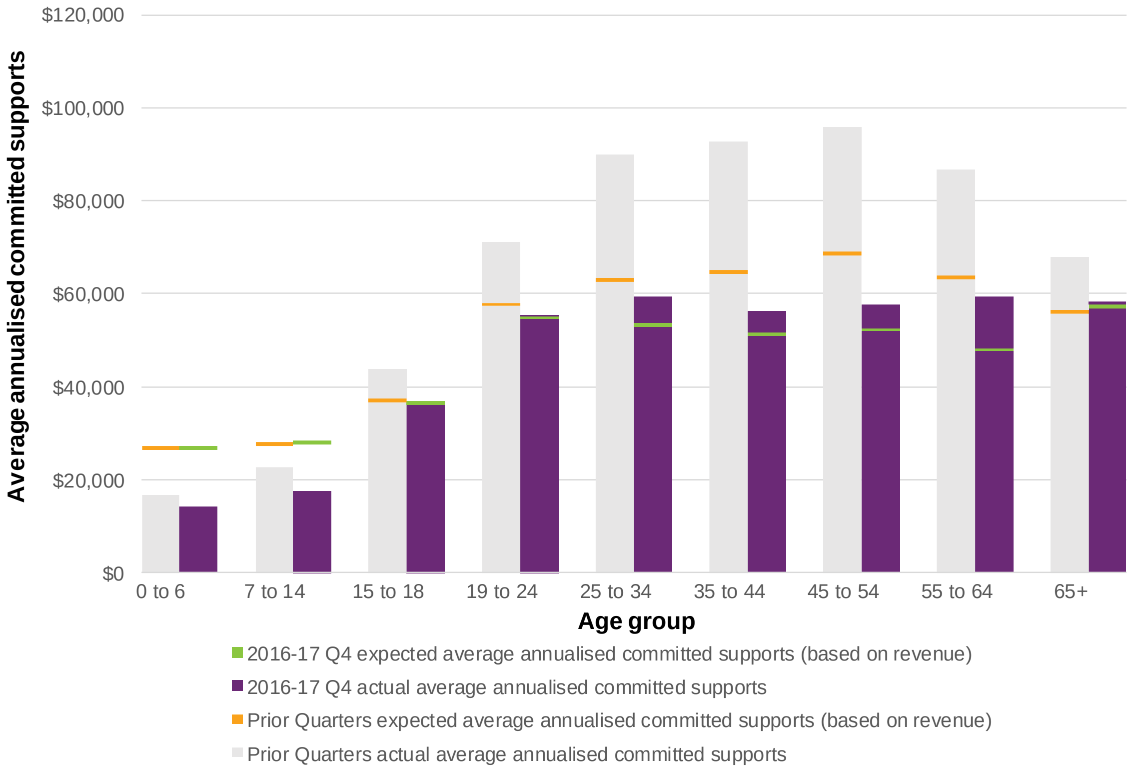
For the purposes of interpreting Figure 2.3, Figure 2.4 and Figure 2.5, an example is provided for children aged 0-6 years in Figure 2.3.

The average annualised committed support in the relevant participants' latest plans is compared between participants who entered the Scheme prior to the commencement of Quarter 4 of 2016-17 ($16,800) and participants who entered the Scheme during Quarter 4 of 2016-17 ($14,200). A further comparison is made between the revenue received for participants who entered the Scheme prior to the commencement of Quarter 4 of 2016-17 ($26,400) and participants who entered the Scheme during Quarter 4 of 2016-17 ($26,300).

For active participants with initial plan approvals in the fourth quarter of 2016-17, average annualised committed supports are lower compared with active participants with an initial plan approval in prior quarters across all age groups.

Actual average annualised committed supports are higher than revenue received for older age groups (15-64 year olds) and less than revenue received for 0-14 year olds. This is consistent with participants who received an initial plan in prior quarters. The revenue received is based on the bilateral agreements. Revenue is not based on a participant's age and hence differences between committed support and revenue are expected.

Figure 2.3 Average committed support by age group (including participants with shared supported accommodation supports) – active participants with initial plan approvals in 2016-17 Q4 compared with active participants with initial plan approvals in prior quarters

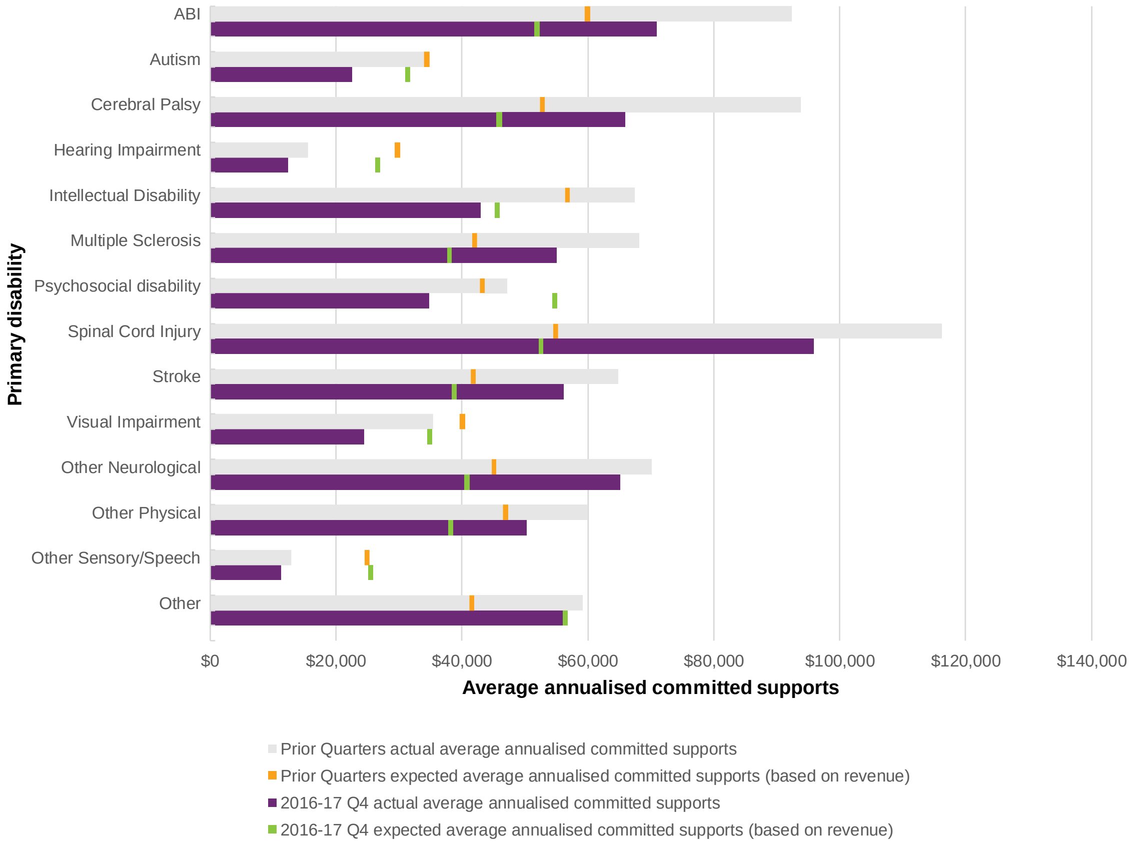


2.1.5 Average annualised committed supports by disability

Average annualised committed supports are lower in the fourth quarter of 2016-17 compared with the active participants in prior quarters across all disability groups. Differences in costs will likely reflect the varying phasing cohorts each quarter.

For active participants with autism related disorders, hearing or visual impairment, intellectual disability, psychosocial and sensory/speech disabilities, actual average annualised committed supports were lower than average revenue received. However, in prior quarters, the average annualised committed supports for participants with intellectual disability and psychosocial disability was higher than the revenue received. Revenue is not based on a participant's disability and hence differences between committed support and revenue are expected.

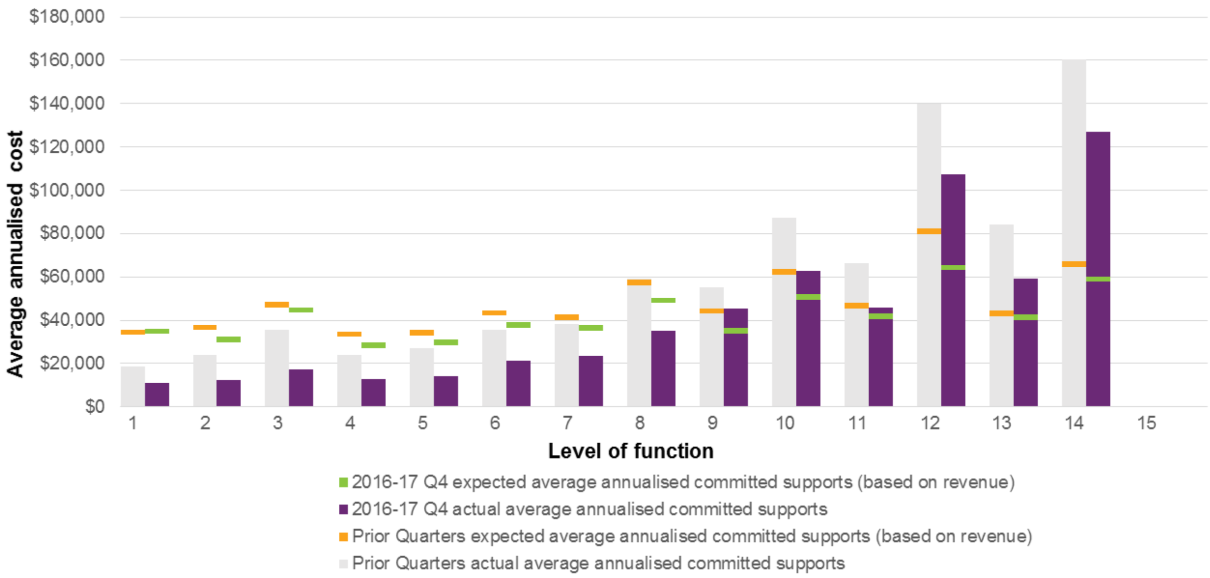
Figure 2.4 Average committed support by primary disability group (including participants with shared supported accommodation supports) – active participants with initial plan approvals in 2016-17 Q4 compared with active participants with initial plan approvals in prior quarters



2.1.6 Average annualised committed supports by level of function

Average annualised committed supports are lower in the fourth quarter of 2016-17 compared with prior quarters across all levels of function (i.e. 1 to 14). Actual average annualised committed supports are higher than average revenue received for participants with moderate to low levels of function (9 to 14) and less than revenue received for participants with high to moderate level of function (1 to 8). Revenue is not based on a participant's level of function and hence differences between committed support and revenue are expected.

Figure 2.5 Average committed support by level of function (including participants with shared supported accommodation supports) – active participants with initial plan approvals in 2016-17 Q4 compared with active participants with initial plan approvals in prior quarters[27]



2.2 Payments

$3.0 billion of support has been paid to providers and participants. Utilisation of committed support is 64% in 2013-14, 75% in 2014-15 and 76% 2015-16. Experience is still emerging in 2016-17. However, utilisation in 2016-17 is trending at a lower level than 2014-15 and 2015-16.

2.2.1 Background

Payments made to providers and participants represent the amount of committed support which is used. The proportion of the plan used is referred to as the utilisation of the plan.

2.2.2 Payments

Of the $7.3 billion that has been committed in participant plans, $3.0 billion has been paid to date (Table 2.2). In particular, for supports provided in:

- 2013-14 – $85.3m has been paid
- 2014-15 – $370.1m has been paid
- 2015-16 – $699.6m has been paid
- 2016-17 to date – $1,869.1m has been paid.

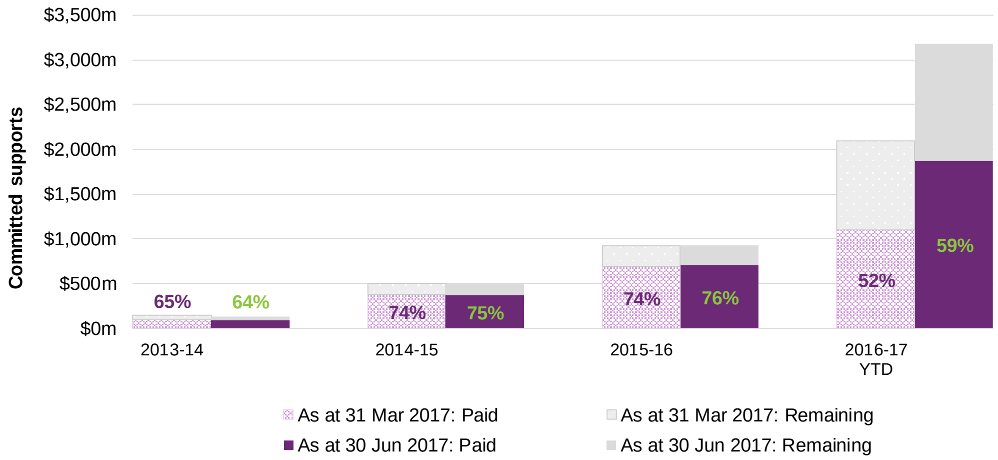
[27] Level of function 15 does not have sufficient data to show an average cost.

Table 2.2 Payments by financial year, compared to committed supports ($m)[28]

	2013-14	2014-15	2015-16	2016-17	2017-18 and beyond	Total
Total committed	132.7	495.6	920.1	3,152.9	2,629.5	7,330.9
Total Paid	85.3	370.1	699.6	1,869.1	-	3,024.2
% utilised to date	64%	75%	76%	59%	-	64%[29]

The utilisation of committed supports expected to be provided in 2013-14, 2014-15 and 2015-16 remains similar to the previous quarter. The utilisation rate for 2016-17 year to date committed supports has increased by seven percentage points. As there is a lag between when support is provided and when it is paid, the 59% in 2016-17 will increase. Actuarial modelling indicates that this percentage is likely to increase to approximately 70%.

Figure 2.6 Utilisation of committed supports as at 31 March 2017 and 30 June 2017



2.2.3 Payment assurance compliance

As mentioned above, the NDIA is currently reviewing the participant and provider pathways. This review will include the derivation of metrics to monitor payment assurance. Currently the Agency tracks the rate of successful payments each day. On average, approximately 95% of payments are successful each day, with the volume of claims showing considerable intraday variation.

[28] The method of apportioning capital supports over the life of a participant's plan has been revised since the 31 March 2017 report so that it is distributed evenly throughout the life of the plan, rather than being front-loaded. This has led to slight changes in the utilisation rate for historical periods.
[29] Note: Only committed supports expected to be used to 30 June 2017 have been used to calculate the utilisation from 1 July 2013 to date.

Figure 2.7 Rate of successful payments per day during June 2017

PART 3

Financial sustainability

Introduction

The cost of the NDIS is dependent on the number of people who enter the Scheme, the amount of reasonable and necessary support allocated in plans, how the amount in plans changes over time, the utilisation of the support in each plan, and when participants exit the Scheme.

The NDIS insurance approach allows pressures on the Scheme to be identified early and management responses put in place to respond to these pressures. Specifically, data is collected on participants (including the characteristics of the participants, costs and outcomes), and this actual experience is compared with the baseline projection. This actuarial monitoring occurs continuously and allows management to put in place strategies as required.

Key points

Comparing actual and expected experience since 30 June 2016 highlights the following key points relating to financial sustainability:

- Higher than expected numbers of children entering the Scheme, both for 0-6 year olds and 7-14 year olds. The prevalence of 0-6 year olds remained similar during 2016-17, but the prevalence of 7-14 year olds increased during 2016-17. Prevalence pressure is now emerging in some sites for 15-18 year olds.

- Increasing package costs over and above the impacts of inflation and ageing, with further deterioration of experience between 30 June 2016 and 31 March 2017. In the last quarter, the inflation experience improved but is still above expected levels.

- Higher than expected participants continuing to approach the Scheme, noting this trend continued during 2016-17, with some reduction in New South Wales and the Australian Capital Territory.

- Lower than expected participants exiting the Scheme. High numbers of participants entered the Scheme after 1 July 2016 and relatively few have exited.

- A mismatch between benchmark package costs and actual committed support, noting that this improved through 2016-17, with particular improvement in the last quarter of 2016-17. One driver of the mismatch is participants with moderate intellectual disability, who were not expected to receive sufficiently high levels of funding for shared supported accommodation.

In managing these financial sustainability trends, two specific initiatives have been put in place. These are the Early Childhood Early Intervention (ECEI) approach, and the reference package and the way planning is approached.

- The ECEI approach is being progressively rolled out. The ECEI approach provides a gateway to the NDIS for children 0-6 years, which aims to ensure only children meeting the eligibly criteria for the NDIS enter as a participant. The gateway also provides support for children to access mainstream and community services when they do not meet the criteria, but need some support to access these services.
- The reference package and planning process is a method for better aligning the support need with support packages for participants when they first enter the Scheme. This process underway will be refined to ensure the right assessment tools and questions are used. The method for allocating funds should also be a focus at plan review. Importantly, this process assists in determining the reasonable and necessary support package from which participants can plan their supports to meet their goals.

Currently, the Productivity Commission estimate of $22 billion a year at full scheme remains the best estimate of the longer-term cost of a well-managed NDIS. Ongoing work is continuing to verify the longer-term cost of the NDIS based on scheme experience to date.

PART 4

Providers and markets

Introduction

This section contains information on registered service providers and the market, with key provider and market indicators presented.

Key points

- As at the current quarter (2016-17 Q4) there were 8,698 registered providers, which represents a 28% increase in the number of registered service providers since the previous quarter (2016-17 Q3).
- 40% of service providers are individual/sole traders.
- Therapeutic supports has the highest number of registered service providers and has seen a 26% increase in the number of registered providers since the previous quarter.
- On average, participants are utilising the services of 1.49 providers, and when comparing Quarter 3 and Quarter 4, 0.50 providers were new to the participant.
- 54% of providers are not yet active.
- The top 25% of active providers account for approximately 80-90% of the value of payments made by the NDIA for participant supports.

Providers and Markets

As at the current quarter (2016-17 Q4) there were 8,698 registered providers, which is a 28% increase in the number of registered service providers since the previous quarter (2016-17 Q3).

4.1.1 Background

Provider registration operates under the following parameters:

- To provide supports to NDIS participants, a service provider is required to register and be approved by the NDIA. Note: Quality and Safeguards certification remains the responsibility of States/Territories during the transition to full scheme and this certification is required for registration for some registration groups.
- Providers register with the NDIS by submitting a registration request, indicating the types of support (registration groups) they are accredited to provide.
- Providers are approved to deliver disability supports and services to participants of the NDIS if they have at least one registration group approved.

Further, NDIS participants have the flexibility to choose the providers, and providers are paid for disability supports and services provided to the participants.

4.1.2 Providers

As at the current quarter there were 8,698 registered providers – 3,512 individual/ sole trader operated businesses, and 5,186 providers registered as a company/ organisation (Table 4.1).

Table 4.1 Key national provider indicators by quarter[30]

	Prior Quarters	2016-17 Q4	Total
Provider indicators			
a) Registrations by profile			
Individual/ sole trader	*2,667*	*860*	*3,512*
Company/ organisation	*4,147*	*1,058*	*5,186*
Total	*6,814*	*1,918*	*8,698*
b) Registration revoked	34		

Table 4.2 below shows the number of providers by registration group. Therapeutic supports has the highest number of registered service providers and has seen a 26% increase in the number of registered providers since last quarter. The largest percentage increase in approved providers was for the Specialised Disability Accommodation registration group in the quarter, increasing from 29 to 258 (790%).

[30] The total number of providers as at 30 June 2017 (8,698) is not the sum of the number of providers as at 31 March 2017 (6,814) and the providers registered in the fourth quarter of 2016-17 (1,918). This is due to 34 providers whose registration ended during the fourth quarter.

Table 4.2 Cumulative number of approved providers by registration group[31]

Registration Group	Prior Quarters	2016-17 Q4	Total	% Change
Therapeutic Supports	3,610	926	4,536	26%
Household Tasks	1,591	538	2,129	34%
Assist-Travel/Transport	1,421	408	1,829	29%
Early Childhood Supports	1,414	291	1,705	21%
Participate Community	1,152	180	1,332	16%
Development-Life Skills	1,119	149	1,268	13%
Assist Prod-Pers Care/Safety	1,049	262	1,311	25%
Assist-Life Stage, Transition	986	172	1,158	17%
Assist Personal Activities	987	136	1,123	14%
Behaviour Support	979	149	1,128	15%
Personal Mobility Equipment	897	217	1,114	24%
Home Modification	877	256	1,133	29%
Personal Activities High	917	133	1,050	15%
Group/Centre Activities	888	137	1,025	15%
Accommodation/Tenancy	814	196	1,010	24%
Support Coordination	792	210	1,002	27%
Ex Phys Pers Training	775	237	1,012	31%
Innov Community Participation	714	296	1,010	41%
Plan Management	688	175	863	25%
Daily Tasks/Shared Living	716	76	792	11%
Assistive Prod-Household Task	663	210	873	32%
Assistive Equip-Recreation	572	151	723	26%
Comms & Info Equipment	552	125	677	23%
Custom Prosthetics	536	121	657	23%
Community Nursing Care	487	197	684	40%
Assist Access/Maintain Employ	483	59	542	12%
Specialised Driver Training	370	40	410	11%
Hearing Equipment	248	47	295	19%
Vision Equipment	213	53	266	25%
Interpret/Translate	188	119	307	63%
Spec Support Employ	224	30	254	13%
Specialised Hearing Services	178	5	183	3%
Vehicle modifications	134	30	164	22%
Specialised Disability Accommodation	29	229	258	790%
Hearing Services	44	5	49	11%
Assistance Animals	15	0	15	0%
Total approved providers	**6,780**	**1,918**	**8,698**	**28%**

4.1.3 Market

Table 4.3 below presents key national markets' indicators by quarter:

- On average, participants are supported by 1.49 providers, and when comparing Quarter 3 and Quarter 4, 0.50 providers were new to the participant.
- 54% of providers are not yet active. Many service providers have registered for the NDIS in anticipation of the Scheme rolling-out across the country. This is consistent with the previous report.

[31] The 34 providers whose registration ended during the fourth quarter of 2016-17 are not included in the 2016-17 Q3 and prior numbers in this table.

- The top 25% of active providers account for approximately 80-90% of the value of payments made by the NDIA for participant supports. This is consistent with the previous report.

Table 4.3 Key national markets indicators by quarter

Market indicators	Prior Quarters	2016-17 Q4
a) Average number of providers per participant[32]	1.32	1.49
b) Average new providers per participant	0.51	0.50
c) Number of providers delivering new supports	1,528	1,763
d) Change in the number of active/inactive providers:[33]		
Active (%)	*41%*	*42%*
Not yet active (%)	*54%*	*54%*
Inactive (%)	*5%*	*4%*
e) Share of payments - top 25%[34]		
Daily Tasks/Shared Living (%)	*85%*	*83%*
Therapeutic Supports (%)	*86%*	*86%*
Participate Community (%)	*83%*	*83%*
Early Childhood Supports (%)	*88%*	*89%*
Assist Personal Activities (%)	*82%*	*84%*

[32] In-kind payments are not included. However, if in-kind payments were included, the average number of providers per participant would be higher.
[33] ‘Active’ service providers received a payment in the quarter; ‘not yet active’ service providers have never received a payment from the NDIA, and ‘inactive’ providers have received payments from the NDIA, but did not receive any in the quarter.
[34] Note: Share of payments going to the top 25% of active providers relates to the top five registration groups by payment amount.

Information, linkages and capacity building

The role of these community partners will be complemented by the implementation of the ILC policy agreed by all governments. This policy can be summarised as a commitment to connect people with disability, their families and carers to the wider community by:

1. Capacity Building - Making sure people with disability have the skills, confidence and information they need to get involved in the community
2. Community Inclusion - Building the capacity of the community to include people with disability.

Consistent with the ILC Policy, the focus of effort in ILC will be to ensure that people with disability:

- Have the information they need to make decisions and choices
- Are connected to appropriate disability, community and mainstream supports
- Have the skills and confidence to participate and contribute to the community and protect their rights
- Use and benefit from the same mainstream services as everyone else
- Use and benefit from the same community activities as everyone else.

ILC Policy will be implemented through an open grant round in each jurisdiction as that jurisdiction reaches full scheme. Detailed transition plans have been agreed with all jurisdictions (excluding Western Australia) outlining funding and activities that will be retained by the respective jurisdictions to build and align current activities to the future ILC policy. These plans acknowledge the importance of commencing the capture of data on use and demand and commit to the adoption of the measurement of outcomes from the activities in a manner consistent with the ILC outcomes framework as it evolves between now and full scheme.

As the first jurisdiction to transition to ILC effective July 2017, the NDIA awarded nearly $3 million in grant funding to deliver 22 ILC activities in the ACT. The NDIA has also funded nearly $14 million for 39 activities in the inaugural ILC national readiness grants round to raise community awareness and build the capacity of mainstream services to be more inclusive.

Mainstream interface

Introduction

This section provides information on the extent to which people with a disability are receiving mainstream services.

Key points

Table 6.1 shows that 82% of active participants with an initial plan approved from 1 July 2016 accessed mainstream services. The proportion of participants entering in the current quarter accessing mainstream services is 5% higher compared with prior quarters. Participants are accessing mainstream services predominantly for health and wellbeing, lifelong learning, and daily activities.

This information should be treated with caution as work is underway to ensure consistency in the information collected on participants using mainstream services.

Further work is required to understand the level of engagement participants in the NDIS have with mainstream services.

Table 6.1 Proportion of active participants with approved plans accessing mainstream supports[35]

	Prior Quarters	2016-17 Q4	Total
Assistive technology	0%	0%	0%
Choice & Control	1%	1%	1%
Consumables	0%	0%	0%
Daily Activities	7%	7%	7%
Daily Equipment	0%	0%	0%
Employment	2%	2%	2%
Health & Wellbeing	47%	47%	47%
Home Living	1%	1%	1%
Housing & Home modifications	0%	0%	0%
Independence	2%	2%	2%
Lifelong Learning	14%	11%	13%
Relationships	2%	2%	2%
Social & Civic	2%	2%	2%
Transport	1%	1%	1%
Non-categorised	20%	27%	22%
Any mainstream service	80%	85%	82%

35 Trial participants (participants with initial plans approved prior to 1 July 2016) are not included.

Outcomes Framework Population Benchmarks

Table A.1 Outcomes framework population benchmarks (participants 25 years and over)

Indicator	2016-17 Q1-Q4	Comparator	Source
% who choose what they do each day	61%	52%	NCI 2014/15
% who had been given the opportunity to participate in a self-advocacy group meeting, conference, or event	28%	32%	NCI 2014/15
% who want more choice and control in their life	65%	35% of people with disability don't think they have choice and control over their lives, compared to 21% of people without disability	UK Fulfilling Potential 2014
% with no friends other than family or paid staff	25%	26%	NCI 2014/15
% who are happy with their home	78%	90% (satisfied with where they live - a further 5% said "in between")	NCI 2014/15
% who feel safe or very safe in their home	78%	83% (rarely afraid in their home - 13% said they were sometimes afraid and 5% said they were afraid most of the time)	NCI 2014/15
% who rate their health as good, very good or excellent	50%	GSS 2014: 86%; NHS 2014/15: 87.1%	GSS 2014, NHS 2014/15
% who did not have any difficulties accessing health services	70%	94.4% overall (88.6% for people with disability, 97.2% for people without disability)	GSS 2014
% unable to do a course or training they wanted to do in the last 12 months	32%	28% (% of 18-64 who said there was either an educational qualification or a work-related training course they wanted to do or couldn't - 18% for education and 15% for work)	GSS 2014
% who have a paid job	26%	76% (employment to population ratio)	ABS Labour Force statistics Dec 2016
% who volunteer	13%	18% (Census 2011), 31% (GSS 2014)	Census 2011, GSS 2014
% who have been actively involved in a community, cultural or religious group in the last 12 months	36%	Overall 51.4% (Social groups), 32.9% (Community support groups), 13.5% (Civic and political groups), being (49.1%,32.6%,13.7%) for people with disability and (52.5%,33.1%,13.3%) for people without disability	GSS 2014

Comparison of plan approvals to bilateral estimates

Progress against bilateral estimates

Table B.1 compares 2016-17 plan approvals against 2016-17 bilateral estimates. The transition bilateral agreements have estimates split by State/Territory transitioning participants and those who are new or from Commonwealth programs, with the exception of WA and ACT where there are no transition bilateral agreements in place. The relative mix of State and New/Commonwealth participants estimated in the bilateral agreements differs by jurisdiction.

In NSW and VIC, the proportion of 2016-17 plan approvals for new and Commonwealth participants is relatively higher than for State transitioning participants, compared to the estimates. This is not the case for QLD, SA, TAS and NT.

Table B.1 Plan approvals in 2016-17 (including confirmed ECEI referrals) compared to estimates

	2016-17 plans approved (incl. ECEI) as at 30 June 2017			2016-17 bilateral estimates as at 30 June 2017			Comparison for 2016-17 plan approvals (incl. ECEI) as at 30 June 2017 with 30 June 2017 bilateral estimates		
State/Territory	Existing	New/CW	Total	Existing	New/CW	Total	Existing	New/CW	Total
NSW	26,695	11,962	38,657	36,655	6,567	43,222	73%	182%	89%
VIC	6,981	4,219	11,200	11,553	3,362	14,916	60%	125%	75%
QLD	4,917	2,164	7,081	6,703	7,663	14,366	73%	28%	49%
WA			1,288			2,808			46%
SA	1,368	3,630	4,998	817	3,570	4,387	167%	102%	114%
TAS	527	558	1,085	452	665	1,117	117%	84%	97%
ACT			1,949			797			245%
NT	177	56	233	277	120	397	64%	47%	59%
Total	**40,665**	**22,589**	**66,491**	**56,457**	**21,948**	**82,010**	**72%**	**103%**	**81%**

New South Wales

The tables below replicate the tables in the main parts of this report for NSW only where the data is available.

Participant Demographics

Table C.1 Plan approvals compared to estimates – NSW

	Prior Quarter	2016-17 Q4	Total excluding ECEI	Total including ECEI	Bilateral estimates
NSW	36,029	7,907	43,936	48,266	55,333

Table C.2 Quarterly intake split by plan and entry type – NSW

	Prior Quarters	2016-17 Q4	Total
Access decisions	**54,153**	**13,324**	**67,477**
Access Met	**50,488**	**11,581**	**62,069**
State	34,321	7,600	41,921
New	12,284	2,103	14,387
Commonwealth	3,883	1,878	5,761
Total Participant Plans	**38,154**	**12,237**	**48,266**
EI (s25) plans	5,682	1,113	6,795
PD (s24) plans	30,347	6,794	37,141
ECEI	2,125	4,330	4,330

Table C.3 Plan reviews conducted per quarter – NSW

	2016-17 Q1	2016-17 Q2	2016-17 Q3	2016-17 Q4	Transition Total
Total plan reviews	**1,336**	**3,264**	**4,849**	**4,682**	**14,131**
Early intervention plans	402	628	641	1,136	2,807
Permanent disability plans	934	2,636	4,208	3,546	11,324

Table C.4 Exits from the scheme as at 30 June 2017 – NSW

Exits	
Total plan exits	**411**
Early Intervention plans	17
Permanent disability plans	394

Table C.5 Cumulative position by entry point – NSW

	Participant cohort					Bilateral estimate	% of estimate	Awaiting a plan
	State	Commonwealth	New	ECEI	Total			
Trial	3,937	834	4,838		9,609	12,111	79%	
End of 2016-17 Q1	7,935	871	5,283		14,089	27,032	52%	
End of 2016-17 Q2	19,910	1,277	7,581	1,806	30,574	36,660	83%	
End of 2016-17 Q3	24,335	2,157	9,537	2,125	38,154	45,937	83%	
End of 2016-17 Q4	28,694	3,356	11,886	4,330	48,266	55,333	87%	14,152

Table C.6 Cumulative position by plan type – NSW

	Participant cohort				Bilateral estimate	% of estimate	Awaiting a plan
	EI (s25) plan	PD (s24) plan	ECEI	Total			
Trial	3,510	6,099		9,609	12,111	79%	
End of 2016-17 Q1	3,755	10,334		14,089	27,032	52%	
End of 2016-17 Q2	4,862	23,906	1,806	30,574	36,660	83%	
End of 2016-17 Q3	5,682	30,347	2,125	38,154	45,937	83%	
End of 2016-17 Q4	6,795	37,141	4,330	48,266	55,333	87%	14,152

Table C.7 Active participants with approved plans per quarter by disability group - NSW[36]

	Prior Quarters		2016-17 Q4		Total	
Disability	**N**	**%**	**N**	**%**	**N**	**%**
Intellectual Disability	13,065	37%	2,536	32%	**15,601**	**36%**
Autism	9,175	26%	2,365	30%	**11,540**	**27%**
Psychosocial disability	2,351	7%	511	6%	**2,862**	**7%**
Cerebral Palsy	1,900	5%	391	5%	**2,291**	**5%**
Other Neurological	1,795	5%	400	5%	**2,195**	**5%**
Other Physical	1,894	5%	311	4%	**2,205**	**5%**
ABI	1,204	3%	227	3%	**1,431**	**3%**
Visual Impairment	1,002	3%	224	3%	**1,226**	**3%**
Hearing Impairment	972	3%	371	5%	**1,343**	**3%**
Other Sensory/Speech	695	2%	145	2%	**840**	**2%**
Multiple Sclerosis	733	2%	166	2%	**899**	**2%**
Spinal Cord Injury	354	1%	99	1%	**453**	**1%**
Stroke	408	1%	147	2%	**555**	**1%**
Other	74	0%	10	0%	**84**	**0%**
Total	**35,622**	**100%**	**7,903**	**100%**	**43,525**	**100%**

Table C.8 Active participants with approved plan per quarter by level of function – NSW

	Prior Quarters		2016-17 Q4		Total	
Level of Function	**N**	**%**	**N**	**%**	**N**	**%**
1 (High Function)	139	0%	47	1%	**186**	**0%**
2 (High Function)	106	0%	32	0%	**138**	**0%**
3 (High Function)	2,204	7%	461	6%	**2,665**	**6%**
4 (High Function)	3,507	10%	970	12%	**4,477**	**11%**
5 (High Function)	5,615	17%	1,561	20%	**7,176**	**17%**
6 (Moderate Function)	4,716	14%	1,243	16%	**5,959**	**14%**
7 (Moderate Function)	2,977	9%	734	9%	**3,711**	**9%**
8 (Moderate Function)	2,461	7%	561	7%	**3,022**	**7%**
9 (Moderate Function)	199	1%	48	1%	**247**	**1%**
10 (Moderate Function)	3,113	9%	708	9%	**3,821**	**9%**
11 (Low Function)	1,858	6%	340	4%	**2,198**	**5%**
12 (Low Function)	4,333	13%	708	9%	**5,041**	**12%**
13 (Low Function)	1,532	5%	344	4%	**1,876**	**5%**
14 (Low Function)	906	3%	141	2%	**1,047**	**3%**
15 (Low Function)	12	0%	5	0%	**17**	**0%**
Missing	1,944		0		**1,944**	
Total	**35,622**	**100%**	**7,903**	**100%**	**43,525**	**100%**

[36] Table order based on national proportions (highest to lowest)

Table C.9 Participant profile per quarter by Age group – NSW

	Prior Quarters		2016-17 Q4		Total	
Age Group	**N**	**%**	**N**	**%**	**N**	**%**
0 to 6	2,620	7%	1,431	18%	**4,051**	**9%**
7 to 14	8,600	24%	2,078	26%	**10,678**	**25%**
15 to 18	3,166	9%	564	7%	**3,730**	**9%**
19 to 24	4,316	12%	592	7%	**4,908**	**11%**
25 to 34	3,816	11%	759	10%	**4,575**	**11%**
35 to 44	3,520	10%	656	8%	**4,176**	**10%**
45 to 54	4,432	12%	857	11%	**5,289**	**12%**
55 to 64	4,514	13%	914	12%	**5,428**	**12%**
65+	638	2%	52	1%	**690**	**2%**
Total	**35,622**	**100%**	**7,903**	**100%**	**43,525**	**100%**

Table C.10 Participant profile per quarter by Gender – NSW

	Prior Quarters		2016-17 Q4		Total	
Gender	**N**	**%**	**N**	**%**	**N**	**%**
Male	22,064	62%	4,913	62%	**26,977**	**62%**
Female	13,448	38%	2,918	37%	**16,366**	**38%**
Indeterminate	110	0%	72	1%	**182**	**0%**
Total	**35,622**	**100%**	**7,903**	**100%**	**43,525**	**100%**

Table C.11 Participant profile per quarter by Aboriginal and Torres Strait islander status – NSW

	Prior Quarters		2016-17 Q4		Total	
Participant profile	**N**	**%**	**N**	**%**	**N**	**%**
Aboriginal and Torres Strait Islander	1,729	4.9%	329	4.2%	**2,058**	**4.7%**
Not Aboriginal and Torres Strait Islander	32,232	90.5%	7,414	93.8%	**39,646**	**91.1%**
Not Stated	1,661	4.7%	160	2.0%	**1,821**	**4.2%**
Total	**35,622**	**100%**	**7,903**	**100%**	**43,525**	**100%**

Table C.12 Participant profile per quarter by Young people in Residential aged care (YPIRAC) status – NSW

	Prior Quarters		2016-17 Q4		Total	
Participant profile	**N**	**%**	**N**	**%**	**N**	**%**
YPIRAC	314	1%	75	1%	**389**	**1%**
Not YPIRAC	35,308	99%	7,828	99%	**43,136**	**99%**
Not Stated	0	0%	0	0%	**0**	**0%**
Total	**35,622**	**100%**	**7,903**	**100%**	**43,525**	**100%**

Table C.13 Distribution of active participants by method of Financial Plan Management and quarter of plan approval – NSW

	Prior Quarters (Transition only)	2016-17 Q4	Total
	%	**%**	**%**
Self-managed fully	5%	9%	**6%**
Self-managed partly	7%	9%	**8%**
Plan managed	7%	12%	**9%**
Agency managed	80%	69%	**77%**
Total	**100%**	**100%**	**100%**

Table C.14 Distribution of active participants by support coordination and quarter of plan approval – NSW

	Prior Quarters (Transition only)	2016-17 Q4	Total
	%	**%**	**%**
Support coordination	42%	29%	**38%**

Table C.15 Duration to plan activation by quarter of initial plan approval for active participants – NSW

	2016-17 Q1		2016-17 Q2		2016-17 Q3	
Plan activation	**N**	**%**	**N**	**%**	**N**	**%**
Less than 30 days	2,758	62%	6,604	45%	3,516	49%
30 to 59 days	476	11%	2,126	15%	1,104	15%
60 to 89 days	239	5%	1,157	8%	514	7%
Activated within 90 days	**3,473**	**78%**	**9,887**	**68%**	**5,134**	**71%**
90 to 119 days	110	2%	803	5%	227	3%
120 days and over	309	7%	955	7%	104	1%
Activated between 90 and 180 days	**419**	**9%**	**1,758**	**12%**	**331**	**5%**
No payments	548	12%	2,962	20%	1,773	24%
Total plans approved	**4,440**	**100%**	**14,607**	**100%**	**7,238**	**100%**

Table C.16 Number of questionnaires completed by SFOF version - NSW

Version	Number of questionnaires collected Q1	Number of questionnaires collected Q2	Number of questionnaires collected Q3	Number of questionnaires collected Q4	Number of questionnaires
Participant 0 to school	326	556	739	1,575	3,196
Participant school to 14	371	4,000	1,752	1,883	8,006
Participant 15 to 24	539	3,508	1,301	989	6,337
Participant 25 and over	3,142	6,306	3,314	3,113	15,875
Total Participant	**4,378**	**14,370**	**7,106**	**7,560**	**33,414**
Family 0 to 14	625	4,231	2,319	3,322	10,497
Family 15 to 24	122	834	142	396	1,494
Family 25 and over	25	135	75	187	422
Total Family	**772**	**5,200**	**2,536**	**3,905**	**12,413**
Total	**5,150**	**19,570**	**9,642**	**11,465**	**45,827**

Table C.17 Selected key indicators for participants – Daily Living (DL) and Choice and Control (CC) - NSW

	Indicator	0 to before school	School to 14	15 to 24	25 and over
DL	% with concerns in 6 or more of the areas: gross motor skills, fine motor skills, self-care, eating, social interaction, communication, cognitive development, sensory processing	64%			
CC	% who say their child is able to tell them what he/she wants	78%			
DL	% developing functional, learning and coping skills appropriate to their ability and circumstances		30%		
DL	% who say their child is becoming more independent		39%		
CC	% of children who have a genuine say in decisions about themselves		62%		
CC	% who are happy with the level of independence/control they have now			41%	
CC	% who choose who supports them			33%	51%
CC	% who choose what they do each day			44%	60%
CC	% who had been given the opportunity to participate in a self-advocacy group meeting			22%	27%
CC	% who want more choice and control in their life			72%	65%

Table C.18 Selected key indicators for participants – Relationships (REL) and Social/ Community Participation (S/CP) - NSW

	Indicator	0 to before school	School to 14	15 to 24	25 and over
REL	% of children who can make friends with people outside the family	65%	59%		
S/CP	% of children who participate in age appropriate community, cultural or religious activities	56%			
REL	% of children who spend time after school and on weekends with friends and/or in mainstream programs		31%		
REL	Of these, % who are welcomed or actively included	61%	77%		
REL	% of children who spend time with friends without an adult present		11%		
REL	% with no friends other than family or paid staff			27%	24%
S/CP	% who have been actively involved in a community, cultural or religious group in the last 12 months			30%	35%

Table C.19 Selected key indicators for participants – Lifelong Learning (LL), Work (WK), Home (HM) and Health and Wellbeing (HW) – NSW

	Indicator	0 to before school	School to 14	15 to 24	25 and over
LL	% of children attending school in a mainstream class		45%		
HM	% who are happy with their home			84%	79%
HM	% who feel safe or very safe in their home			87%	79%
HW	% who rate their health as good, very good or excellent			70%	51%
HW	% who did not have any difficulties accessing health services			69%	69%
LL	% who currently attend or previously attended school in a mainstream class			25%	
LL	% who participate in education, training or skill development				13%
LL	Of those who participate, % who do so in mainstream settings				51%
LL	% unable to do a course or training they wanted to do in the last 12 months				31%
WK	% who have a paid job			17%	28%
WK	% who volunteer			12%	12%

Table C.20 Selected key indicators for families/ carers of participants- NSW

Indicator	0 to 14	15 to 24	25 and over
% receiving Carer Payment	27%	27%	18%
% receiving Carer Allowance	59%	50%	25%
% working in a paid job	45%	47%	31%
Of those in a paid job, % in permanent employment	74%	72%	73%
Of those in a paid job, % working 15 hours or more	78%	85%	81%
% who say they (and their partner) are able to work as much as they want	40%	48%	52%
Of those unable to work as much as they want, % who say the situation of their child/family member with disability is a barrier to working more	88%	89%	79%
Of those unable to work as much as they want, % who say insufficient flexibility of jobs is a barrier to working more	41%	35%	26%
% able to advocate for their child/family member	79%	72%	64%
% who have friends and family they see as often as they like	43%	48%	48%
% who feel very confident or somewhat confident in supporting their child's development	85%		
% who know what their family can do to enable their family member with disability to become as independent as possible		46%	
% who feel in control selecting services		39%	44%
% who have made plans (or begun to make plans) for when they are no longer able to care for their family member with disability			36%
% who rate their health as good, very good or excellent	72%	65%	59%

Figure C.1 Proportion of participants describing satisfaction with the agency as good or very good – by quarter (NSW)

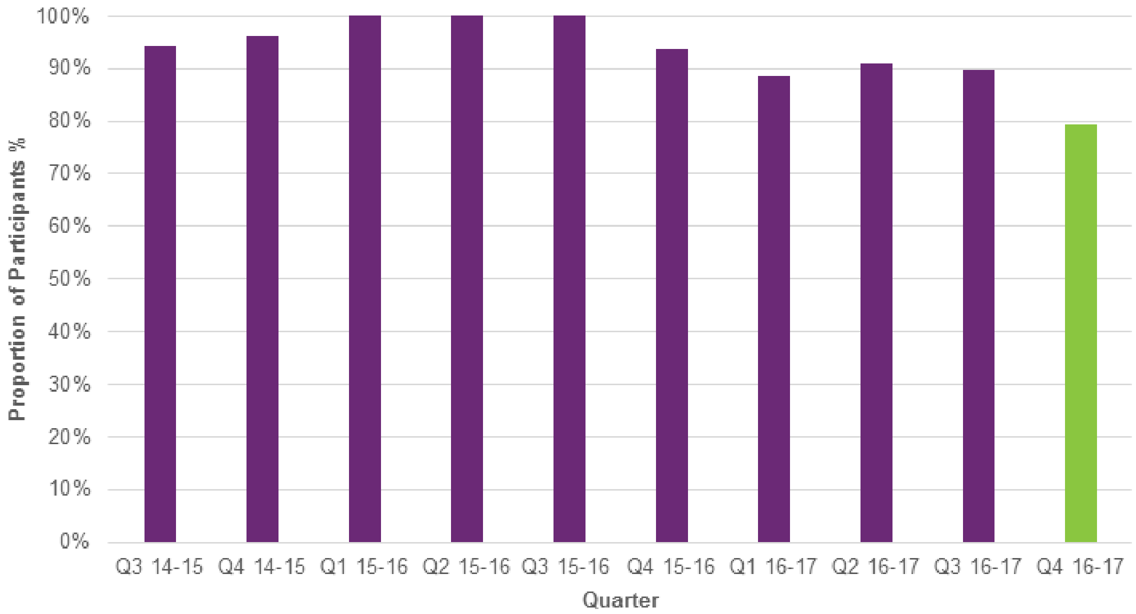


Table C.21 Scheduled and unscheduled plan reviews – NSW

	2016-17 Q1	2016-17 Q2	2016-17 Q3	2016-17 Q4	Transition Total
Total plan reviews	**1,336**	**3,264**	**4,849**	**4,682**	**14,131**
Scheduled reviews	1,014	2,434	4,141	4,476	12,065
Unscheduled reviews	322	830	708	206	2,066
% of unscheduled reviews	24%	25%	15%	4%	15%

Table C.22 AAT Cases by category – NSW

	As at 31 Dec 2016	As at 31 Mar 2017	As at 30 Jun 2017
AAT Cases	**33**	**59**	**117**
Access	10	16	24
Plan	23	36	83
Plan Review	0	7	10

Table C.23 Proportion of Participants rating their level of agreement as strongly agree, agree, neutral, disagree or strongly disagree in response to statements about the planning process – NSW

NSW	Very good	Good	Neutral	Poor	Very Poor
Overall, how would you rate your experience with the planning process today?	42%	38%	10%	7%	4%
1. The planner listened to me	43%	42%	8%	3%	4%
2. I had enough time to tell my story and say what support I need	40%	45%	9%	4%	3%
3. The planner knows what I can do well	21%	54%	15%	7%	3%
4. The planner had some good ideas for my plan	22%	50%	16%	9%	4%
5. I know what is in my plan	8%	44%	28%	18%	2%
6. The planner helped me think about my future	24%	43%	17%	13%	4%
7. I think my plan will make my life better	35%	41%	17%	4%	3%
8. The planning meeting went well	36%	49%	7%	4%	4%

Committed supports and payments

Table C.24 Committed supports by financial year ($m) - NSW

$ Million	2013-14	2014-15	2015-16	2016-17	2017-18 and beyond	Total
Total committed	50.6	184.4	346.1	1,737.8	1,344.7	**3,663.6**

Figure C.2 Average committed support by annualised committed support band (including participants with shared supported accommodation supports) – active participants with initial plan approvals Q4 compared with active participants with initial plan approvals in prior quarters (NSW)

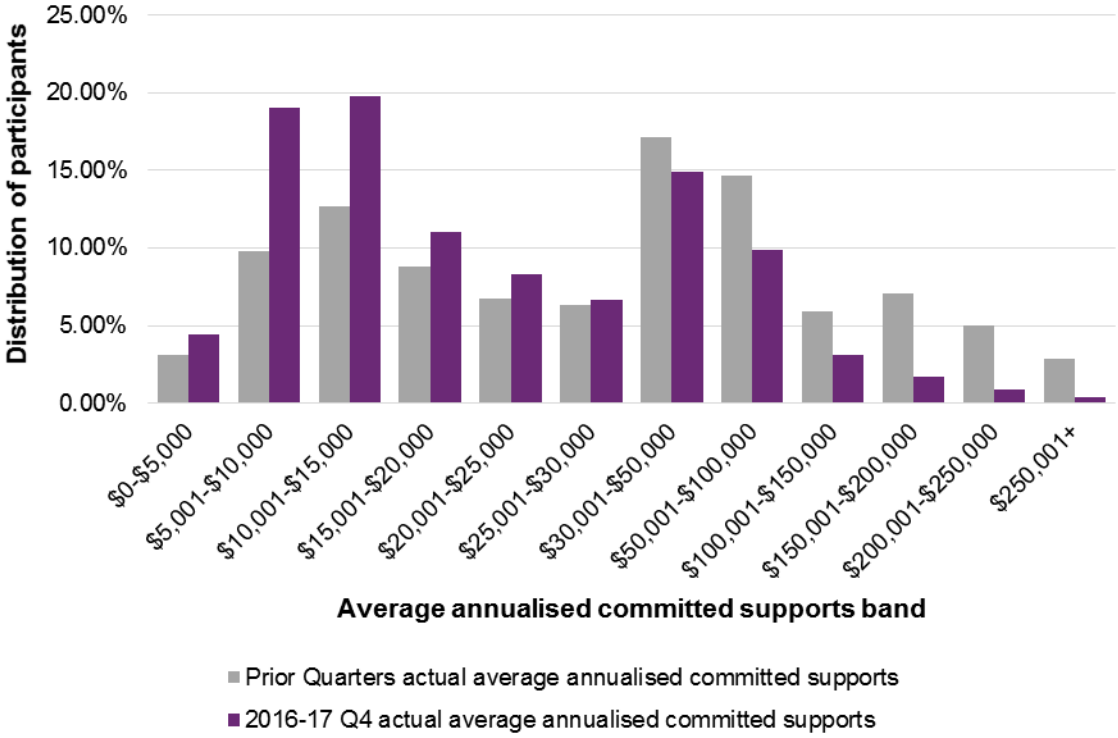


Figure C.3 Average committed support by annualised committed support band (excluding participants with shared supported accommodation supports) – active participants with initial plan approvals Q4 compared with active participants with initial plan approvals in prior quarters (NSW)

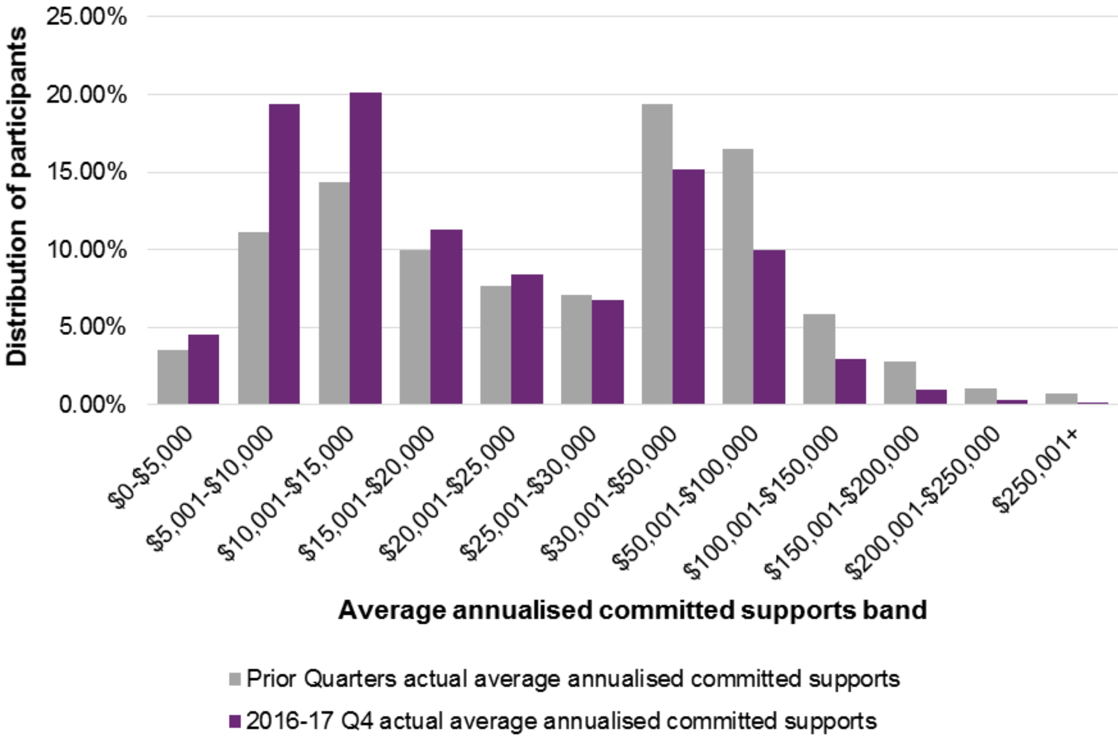


Figure C.4 Average committed support by age group (including participants with shared supported accommodation supports) – active participants with initial plan approvals Q4 compared with active participants with initial plan approvals in prior quarters (NSW)

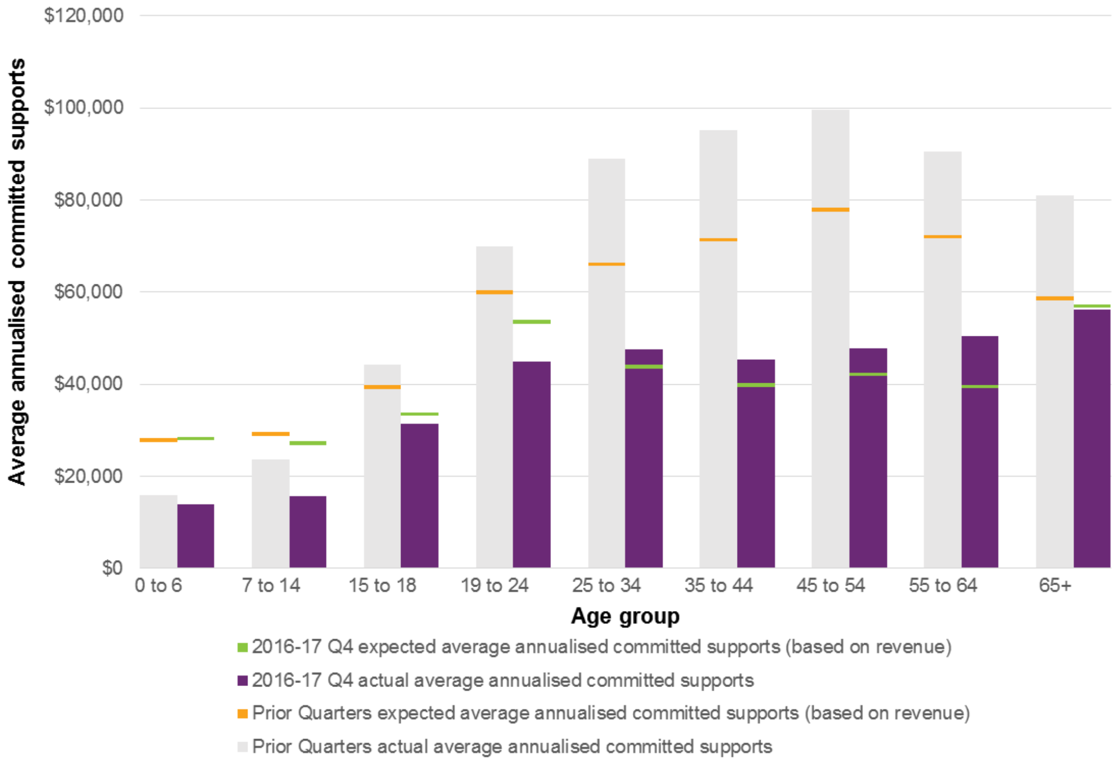


Figure C.5 Average committed support by primary disability group (including participants with shared supported accommodation supports) – active participants with initial plan approvals Q4 compared with active participants with initial plan approvals in prior quarters (NSW)

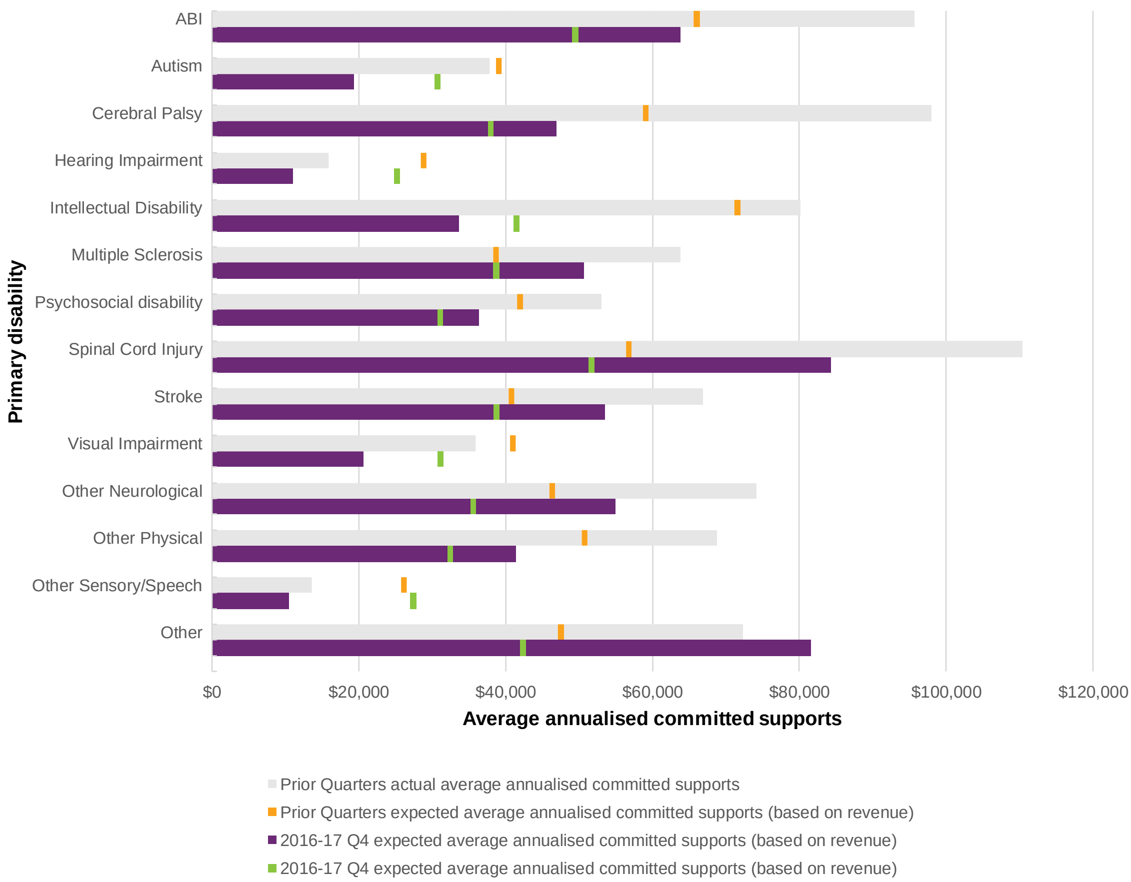


Figure C.6 Average committed support by level of function (including participants with shared supported accommodation supports) – active participants with initial plan approvals Q4 compared with active participants with initial plan approvals in prior quarters[37] (NSW)

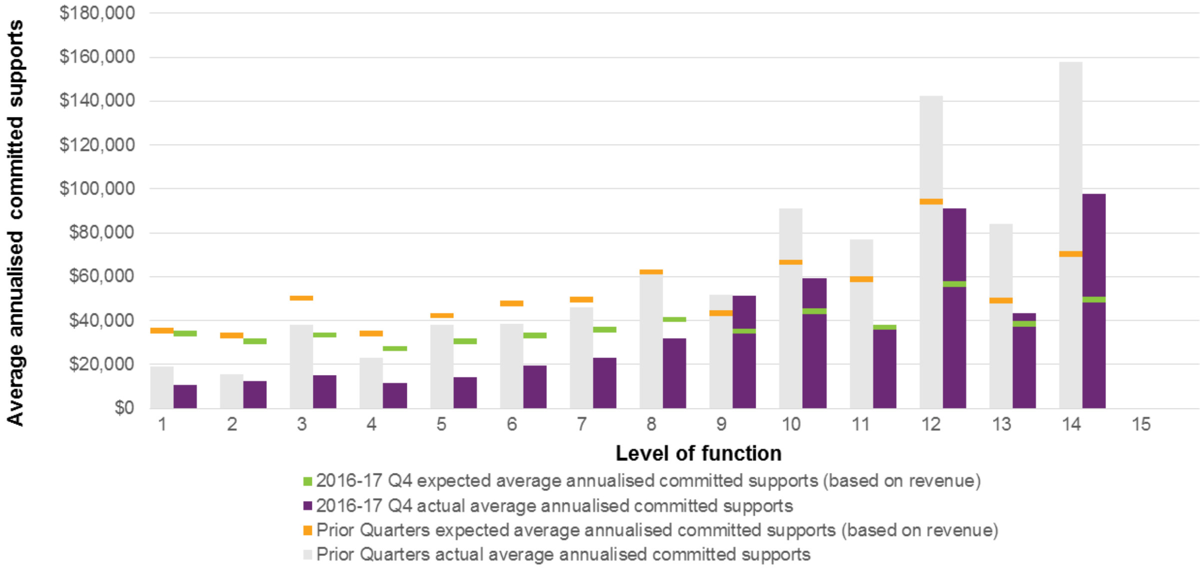
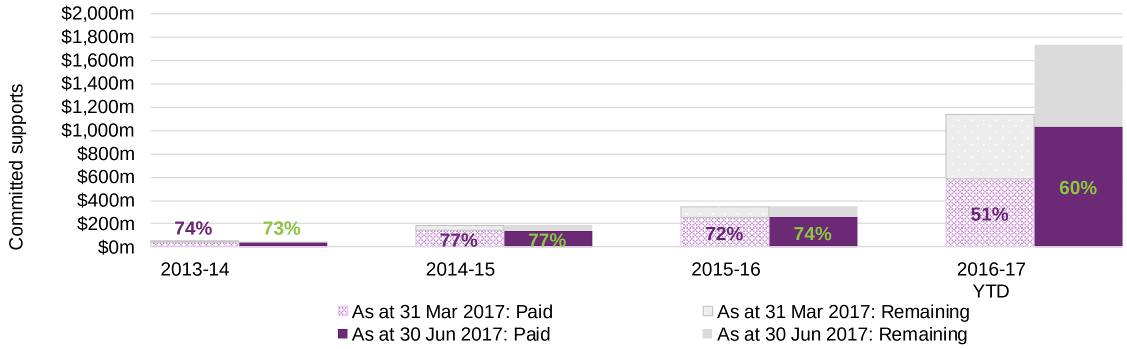


Table C.25 Payments by financial year, compared to committed supports ($m) - NSW

$ Million	2013-14	2014-15	2015-16	2016-17	2017-18 and beyond	Total
Total committed	50.6	184.4	346.1	1,737.8	1,344.7	**3,663.6**
Total paid	37.2	141.1	255.8	1,034.8	0.0	**1,468.9**
% utilised to date	73%	77%	74%	60%	0%	**40%**

Figure C.7 Utilisation of committed supports as at 31 March 2017 and 30 June 2017 (NSW)



Providers and markets

Table C.26 Key provider indicators by quarter - NSW

	Prior Quarters	2016-17 Q4	Total
Provider indicators			
a) Registrations by profile			
Individual/ sole trader	*1,302*	*698*	*1,733*
Company/ organisation	*2,020*	*885*	*2,568*
Total	*3,322*	*979*	*4,301*
b) Registration revoked	18		

[37] Average annualised committed supports are not shown where there is insufficient data in the group. Level of function 15 does not have sufficient data to show an average cost.

Table C.27 Number of approved providers by registration group - NSW[38][39]

Registration Group	Prior Quarters	2016-17 Q4	Total	% Change
Therapeutic Supports	1,736	479	2,215	28%
Household Tasks	804	264	1,068	33%
Assist-Travel/Transport	673	197	870	29%
Early Childhood Supports	580	135	715	23%
Participate Community	485	82	567	17%
Development-Life Skills	473	74	547	16%
Assist Prod-Pers Care/Safety	510	155	665	30%
Assist-Life Stage, Transition	389	86	475	22%
Assist Personal Activities	435	61	496	14%
Behaviour Support	355	35	390	10%
Personal Mobility Equipment	460	122	582	27%
Home Modification	424	141	565	33%
Personal Activities High	394	55	449	14%
Group/Centre Activities	379	64	443	17%
Accommodation/Tenancy	413	81	494	20%
Support Coordination	332	82	414	25%
Ex Phys Pers Training	405	137	542	34%
Innov Community Participation	344	141	485	41%
Plan Management	401	136	537	34%
Daily Tasks/Shared Living	300	36	336	12%
Assistive Prod-Household Task	321	120	441	37%
Assistive Equip-Recreation	303	89	392	29%
Comms & Info Equipment	288	78	366	27%
Custom Prosthetics	259	68	327	26%
Community Nursing Care	228	78	306	34%
Assist Access/Maintain Employ	228	39	267	17%
Specialised Driver Training	170	25	195	15%
Hearing Equipment	103	30	133	29%
Vision Equipment	110	34	144	31%
Interpret/Translate	89	51	140	57%
Spec Support Employ	91	18	109	20%
Specialised Hearing Services	70	3	73	4%
Vehicle modifications	70	26	96	37%
Specialised Disability Accommodation	15	87	102	580%
Hearing Services	14	3	17	21%
Assistance Animals	6	0	6	0%
Total approved providers	**2,718**	**979**	**4,301**	**58%**

38 Table order based on national % change (highest to lowest)
39 The 604 providers whose registration ended during the fourth quarter of 2016-17 are not included in the 2016-17 Q3 and prior numbers in this table.

Table C.28 Key markets indicators by quarter - NSW

Market indicators	Prior Quarters	2016-17 Q4
a) Average number of providers per participant	1.29	1.55
b) Average new providers per participant	0.63	0.60
c) Number of providers delivering new supports	809	1,344
d) Change in the number of active/inactive providers:		
Active (%)	*43%*	*45%*
Not yet active (%)	*53%*	*52%*
Inactive (%)	*4%*	*3%*
e) Share of payments - top 25%		
Daily Tasks/Shared Living (%)	*81%*	*83%*
Therapeutic Supports (%)	*85%*	*85%*
Participate Community (%)	*87%*	*86%*
Early Childhood Supports (%)	*91%*	*90%*
Assist Personal Activities (%)	*82%*	*85%*

Table C.29 Proportion of active participants with approved plans accessing mainstream supports - NSW

	Prior Quarters	2016-17 Q4	Total
Assistive technology	0%	0%	0%
Choice & Control	1%	1%	1%
Consumables	0%	0%	0%
Daily Activities	5%	5%	5%
Daily Equipment	0%	0%	0%
Employment	2%	2%	2%
Health & Wellbeing	58%	50%	56%
Home Living	1%	1%	1%
Housing & Home modifications	0%	0%	0%
Independence	1%	2%	1%
Lifelong Learning	10%	9%	10%
Relationships	1%	2%	1%
Social & Civic	1%	2%	1%
Transport	1%	1%	1%
Non-categorised	15%	28%	19%
Any mainstream service	81%	86%	83%

Victoria

The tables below replicate the tables in the main parts of this report for VIC only where the data is available.

Participant Demographics

Table D.1 Plan approvals compared to estimates - VIC

	Prior Quarter	2016-17 Q4	Total excluding ECEI	Total including ECEI	Bilateral estimates
VIC	11,823	3,611	15,434	16,484	20,205

Table D.2 Quarterly intake split by plan and entry type – VIC

	Prior Quarters	2016-17 Q4	Total
Access decisions	**16,813**	**7,248**	**24,061**
Access Met	**15,770**	**6,744**	**22,514**
State	9,876	4,632	14,508
New	4,756	982	5,738
Commonwealth	1,138	1,130	2,268
Total Participant Plans	**11,980**	**4,661**	**16,484**
EI (s25) plans	2,356	345	2,701
PD (s24) plans	9,467	3,266	12,733
ECEI	157	1,050	1,050

Table D.3 Plan reviews conducted per quarter – VIC

	2016-17 Q1	2016-17 Q2	2016-17 Q3	2016-17 Q4	Transition Total
Total plan reviews	**965**	**1,353**	**1,683**	**2,286**	**6,287**
Early intervention plans	242	295	322	562	1,421
Permanent disability plans	723	1,058	1,361	1,724	4,866

Table D.4 Exits from the scheme as at 30 June 2017 – VIC

Exits	
Total plan exits	**246**
Early Intervention plans	20
Permanent disability plans	226

Table D.5 Cumulative position by entry point – VIC

	Participant cohort					Bilateral estimate	% of estimate	Awaiting a plan
	State	Commonwealth	New	ECEI	Total			
Trial	2,662	380	2,242		5,284	5,289	100%	
End of 2016-17 Q1	3,156	395	2,410		5,961	7,414	80%	
End of 2016-17 Q2	5,481	570	3,318	293	9,662	11,400	85%	
End of 2016-17 Q3	7,035	776	4,012	157	11,980	13,973	86%	
End of 2016-17 Q4	9,495	1,246	4,693	1,050	16,484	20,205	82%	6,297

Table D.6 Cumulative position by plan type – VIC

	Participant cohort				Bilateral estimate	% of estimate	Awaiting a plan
	EI (s25) plan	PD (s24) plan	ECEI	Total			
Trial	1,424	3,860		5,284	5,289	100%	
End of 2016-17 Q1	1,500	4,461		5,961	7,414	80%	
End of 2016-17 Q2	2,021	7,348	293	9,662	11,400	85%	
End of 2016-17 Q3	2,356	9,467	157	11,980	13,973	86%	
End of 2016-17 Q4	2,701	12,733	1,050	16,484	20,205	82%	6,297

Table D.7 Active participants with approved plans per quarter by disability group - VIC[40]

	Prior Quarters		2016-17 Q4		Total	
Disability	**N**	**%**	**N**	**%**	**N**	**%**
Intellectual Disability	4,858	42%	1,162	32%	**6,020**	**40%**
Autism	2,759	24%	784	22%	**3,543**	**23%**
Psychosocial disability	1,023	9%	575	16%	**1,598**	**11%**
Cerebral Palsy	447	4%	148	4%	**595**	**4%**
Other Neurological	604	5%	224	6%	**828**	**5%**
Other Physical	403	3%	129	4%	**532**	**4%**
ABI	302	3%	133	4%	**435**	**3%**
Visual Impairment	241	2%	128	4%	**369**	**2%**
Hearing Impairment	236	2%	84	2%	**320**	**2%**
Other Sensory/Speech	132	1%	23	1%	**155**	**1%**
Multiple Sclerosis	299	3%	124	3%	**423**	**3%**
Spinal Cord Injury	94	1%	34	1%	**128**	**1%**
Stroke	153	1%	47	1%	**200**	**1%**
Other	30	0%	12	0%	**42**	**0%**
Total	**11,581**	**100%**	**3,607**	**100%**	**15,188**	**100%**

Table D.8 Active participants with approved plan per quarter by level of function – VIC

	Prior Quarters		2016-17 Q4		Total	
Level of Function	**N**	**%**	**N**	**%**	**N**	**%**
1 (High Function)	33	0%	5	0%	**38**	**0%**
2 (High Function)	52	0%	16	0%	**68**	**0%**
3 (High Function)	794	7%	257	7%	**1,051**	**7%**
4 (High Function)	934	9%	263	7%	**1,197**	**8%**
5 (High Function)	2,664	25%	603	17%	**3,267**	**23%**
6 (Moderate Function)	1,437	13%	487	14%	**1,924**	**13%**
7 (Moderate Function)	809	8%	234	6%	**1,043**	**7%**
8 (Moderate Function)	744	7%	344	10%	**1,088**	**8%**
9 (Moderate Function)	58	1%	28	1%	**86**	**1%**
10 (Moderate Function)	907	8%	461	13%	**1,368**	**10%**
11 (Low Function)	464	4%	171	5%	**635**	**4%**
12 (Low Function)	1,250	12%	499	14%	**1,749**	**12%**
13 (Low Function)	401	4%	143	4%	**544**	**4%**
14 (Low Function)	189	2%	94	3%	**283**	**2%**
15 (Low Function)	1	0%	2	0%	**3**	**0%**
Missing	844		0		**844**	
Total	**11,581**	**100%**	**3,607**	**100%**	**15,188**	**100%**

[40] Table order based on national proportions (highest to lowest)

Table D.9 Participant profile per quarter by Age group – VIC

	Prior Quarters		2016-17 Q4		Total	
Age Group	**N**	**%**	**N**	**%**	**N**	**%**
0 to 6	1,881	16%	479	13%	**2,360**	**16%**
7 to 14	2,552	22%	663	18%	**3,215**	**21%**
15 to 18	831	7%	204	6%	**1,035**	**7%**
19 to 24	943	8%	273	8%	**1,216**	**8%**
25 to 34	1,132	10%	431	12%	**1,563**	**10%**
35 to 44	1,182	10%	465	13%	**1,647**	**11%**
45 to 54	1,417	12%	562	16%	**1,979**	**13%**
55 to 64	1,361	12%	502	14%	**1,863**	**12%**
65+	282	2%	28	1%	**310**	**2%**
Total	**11,581**	**100%**	**3,607**	**100%**	**15,188**	**100%**

Table D.10 Participant profile per quarter by Gender – VIC

	Prior Quarters		2016-17 Q4		Total	
Gender	**N**	**%**	**N**	**%**	**N**	**%**
Male	7,080	61%	2,156	60%	**9,236**	**61%**
Female	4,452	38%	1,437	40%	**5,889**	**39%**
Indeterminate	49	0%	14	0%	**63**	**0%**
Total	**11,581**	**100%**	**3,607**	**100%**	**15,188**	**100%**

Table D.11 Participant profile per quarter by Aboriginal and Torres Strait islander status – VIC

	Prior Quarters		2016-17 Q4		Total	
Participant profile	**N**	**%**	**N**	**%**	**N**	**%**
Aboriginal and Torres Strait Islander	252	2.2%	67	1.9%	**319**	**2.1%**
Not Aboriginal and Torres Strait Islander	10,402	89.8%	3,462	96.0%	**13,864**	**91.3%**
Not Stated	927	8.0%	78	2.2%	**1,005**	**6.6%**
Total	**11,581**	**100%**	**3,607**	**100%**	**15,188**	**100%**

Table D.12 Participant profile per quarter by Young people in Residential aged care (YPIRAC) status – VIC

	Prior Quarters		2016-17 Q4		Total	
Participant profile	**N**	**%**	**N**	**%**	**N**	**%**
YPIRAC	113	1%	40	1%	**153**	**1%**
Not YPIRAC	11,468	99%	3,567	99%	**15,035**	**99%**
Not Stated	0	0%	0	0%	**0**	**0%**
Total	**11,581**	**100%**	**3,607**	**100%**	**15,188**	**100%**

Table D.13 Distribution of active participants by method of Financial Plan Management and quarter of plan approval – VIC

	Prior Quarters (Transition only)	2016-17 Q4	Total
	%	**%**	**%**
Self-managed fully	4%	6%	**5%**
Self-managed partly	10%	12%	**11%**
Plan managed	20%	15%	**18%**
Agency managed	66%	68%	**67%**
Total	**100%**	**100%**	**100%**

Table D.14 Distribution of active participants by support coordination and quarter of plan approval – VIC

	Prior Quarters (Transition only)	2016-17 Q4	Total
	%	**%**	**%**
Support coordination	66%	50%	**59%**

Table D.15 Duration to plan activation by quarter of initial plan approval for active participants – VIC

	2016-17 Q1		2016-17 Q2		2016-17 Q3	
Plan activation	**N**	**%**	**N**	**%**	**N**	**%**
Less than 30 days	383	57%	1,535	45%	1,258	52%
30 to 59 days	105	16%	596	18%	366	15%
60 to 89 days	46	7%	351	10%	180	7%
Activated within 90 days	**534**	**79%**	**2,482**	**73%**	**1,804**	**74%**
90 to 119 days	22	3%	177	5%	82	3%
120 days and over	45	7%	189	6%	26	1%
Activated between 90 and 180 days	**67**	**10%**	**366**	**11%**	**108**	**4%**
No payments	73	11%	541	16%	526	22%
Total plans approved	**674**	**100%**	**3,389**	**100%**	**2,438**	**100%**

Table D.16 Number of questionnaires completed by SFOF version - VIC

Version	Number of questionnaires collected Q1	Number of questionnaires collected Q2	Number of questionnaires collected Q3	Number of questionnaires collected Q4	Number of questionnaires
Participant 0 to school	93	899	455	526	1,973
Participant school to 14	68	651	520	663	1,902
Participant 15 to 24	92	390	359	403	1,244
Participant 25 and over	416	1,370	1,067	1,925	4,778
Total Participant	**669**	**3,310**	**2,401**	**3,517**	**9,897**
Family 0 to 14	159	1,525	933	1,123	3,740
Family 15 to 24	10	112	53	141	316
Family 25 and over	2	19	14	105	140
Total Family	**171**	**1,656**	**1,000**	**1,369**	**4,196**
Total	**840**	**4,966**	**3,401**	**4,886**	**14,093**

Table D.17 Selected key indicators for participants – Daily Living (DL) and Choice and Control (CC) – VIC

	Indicator	0 to before school	School to 14	15 to 24	25 and over
DL	% with concerns in 6 or more of the areas: gross motor skills, fine motor skills, self-care, eating, social interaction, communication, cognitive development, sensory processing	64%			
CC	% who say their child is able to tell them what he/she wants	77%			
DL	% developing functional, learning and coping skills appropriate to their ability and circumstances		27%		
DL	% who say their child is becoming more independent		40%		
CC	% of children who have a genuine say in decisions about themselves		60%		
CC	% who are happy with the level of independence/control they have now			35%	
CC	% who choose who supports them			28%	53%
CC	% who choose what they do each day			37%	63%
CC	% who had been given the opportunity to participate in a self-advocacy group meeting			22%	30%
CC	% who want more choice and control in their life			67%	63%

Table D.18 Selected key indicators for participants – Relationships (REL) and Social/ Community Participation (S/CP) – VIC

	Indicator	0 to before school	School to 14	15 to 24	25 and over
REL	% of children who can make friends with people outside the family	63%	61%		
S/CP	% of children who participate in age appropriate community, cultural or religious activities	54%			
REL	% of children who spend time after school and on weekends with friends and/or in mainstream programs		31%		
REL	Of these, % who are welcomed or actively included	62%	76%		
REL	% of children who spend time with friends without an adult present		15%		
REL	% with no friends other than family or paid staff			32%	26%
S/CP	% who have been actively involved in a community, cultural or religious group in the last 12 months			32%	35%

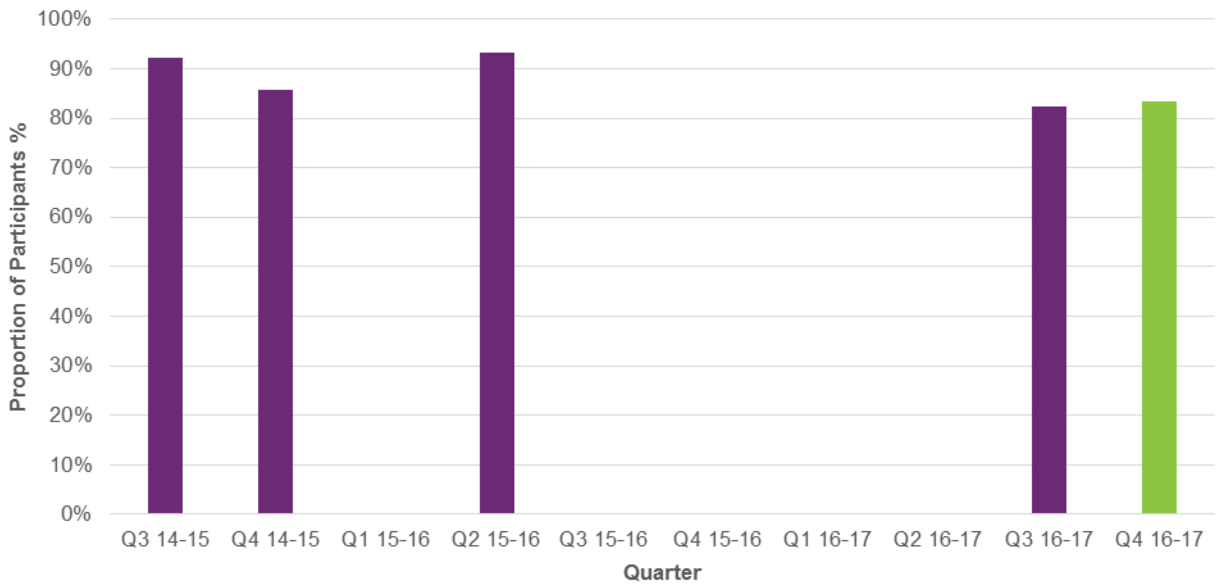
Table D.19 Selected key indicators for participants – Lifelong Learning (LL), Work (WK), Home (HM) and Health and Wellbeing (HW) – VIC

	Indicator	0 to before school	School to 14	15 to 24	25 and over
LL	% of children attending school in a mainstream class		48%		
HM	% who are happy with their home			79%	77%
HM	% who feel safe or very safe in their home			84%	78%
HW	% who rate their health as good, very good or excellent			69%	51%
HW	% who did not have any difficulties accessing health services			75%	73%
LL	% who currently attend or previously attended school in a mainstream class			24%	
LL	% who participate in education, training or skill development				17%
LL	Of those who participate, % who do so in mainstream settings				38%
LL	% unable to do a course or training they wanted to do in the last 12 months				33%
WK	% who have a paid job			15%	22%
WK	% who volunteer			12%	13%

Table D.20 Selected key indicators for families/ carers of participants - VIC

Indicator	0 to 14	15 to 24	25 and over
% receiving Carer Payment	24%	35%	27%
% receiving Carer Allowance	50%	54%	21%
% working in a paid job	43%	43%	29%
Of those in a paid job, % in permanent employment	78%	79%	74%
Of those in a paid job, % working 15 hours or more	76%	85%	84%
% who say they (and their partner) are able to work as much as they want	36%	38%	63%
Of those unable to work as much as they want, % who say the situation of their child/family member with disability is a barrier to working more	89%	90%	89%
Of those unable to work as much as they want, % who say insufficient flexibility of jobs is a barrier to working more	32%	34%	14%
% able to advocate for their child/family member	74%	70%	67%
% who have friends and family they see as often as they like	39%	39%	50%
% who feel very confident or somewhat confident in supporting their child's development	85%		
% who know what their family can do to enable their family member with disability to become as independent as possible		41%	
% who feel in control selecting services		42%	46%
% who have made plans (or begun to make plans) for when they are no longer able to care for their family member with disability			46%
% who rate their health as good, very good or excellent	73%	68%	63%

Figure D.1 Proportion of participants describing satisfaction with the agency as good or very good – by quarter (VIC)[41]



[41] Participant satisfaction results are not shown if there is insufficient data in the group.

Table D.21 Scheduled and unscheduled plan reviews - VIC

	2016-17 Q1	2016-17 Q2	2016-17 Q3	2016-17 Q4	Transition Total
Total plan reviews	**965**	**1,353**	**1,683**	**2,286**	**6,287**
Scheduled reviews	710	912	1,327	2,128	5,077
Unscheduled reviews	255	441	356	158	1,210
% of unscheduled reviews	26%	33%	21%	7%	19%

Table D.22 AAT cases by category – VIC

	As at 31 Dec 2016	As at 31 Mar 2017	As at 30 Jun 2017
AAT Cases	**41**	**51**	**63**
Access	8	11	14
Plan	30	35	43
Plan Review	3	5	6

Table D.23 Proportion of Participants rating their level of agreement as strongly agree, agree, neutral, disagree or strongly disagree in response to statements about the planning process – VIC

VIC	Very good	Good	Neutral	Poor	Very Poor
Overall, how would you rate your experience with the planning process today?	45%	38%	10%	3%	3%
1. The planner listened to me	48%	38%	8%	5%	0%
2. I had enough time to tell my story and say what support I need	42%	48%	3%	5%	2%
3. The planner knows what I can do well	13%	55%	15%	17%	0%
4. The planner had some good ideas for my plan	25%	48%	12%	13%	2%
5. I know what is in my plan	15%	65%	8%	10%	2%
6. The planner helped me think about my future	22%	47%	22%	8%	2%
7. I think my plan will make my life better	27%	52%	13%	5%	3%
8. The planning meeting went well	37%	52%	3%	5%	3%

Committed supports and payments

Table D.24 Committed supports by financial year ($m) -VIC

$ Million	2013-14	2014-15	2015-16	2016-17	2017-18 and beyond	Total
Total committed	53.0	162.2	200.7	483.5	477.6	**1,377.1**

Figure D.2 Average committed support by annualised committed support band (including participants with shared supported accommodation supports) – active participants with initial plan approvals Q4 compared with active participants with initial plan approvals in prior quarters (VIC)

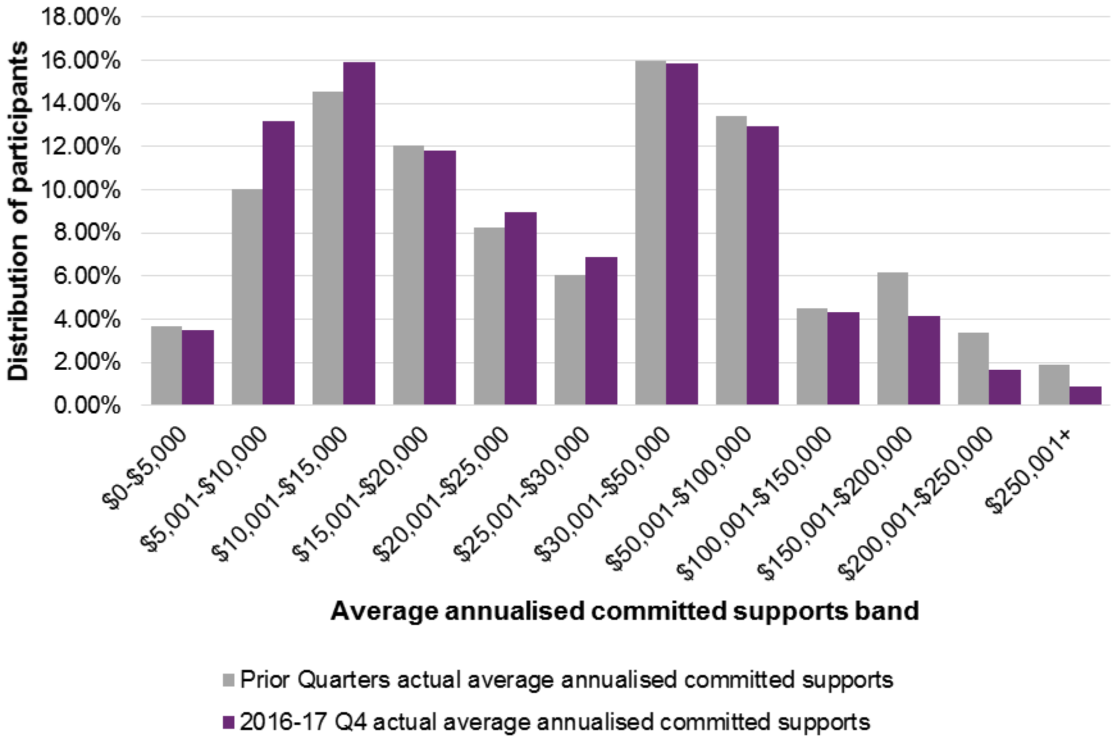


Figure D.3 Average committed support by annualised committed support band (excluding participants with shared supported accommodation supports) – active participants with initial plan approvals Q4 compared with active participants with initial plan approvals in prior quarters (VIC)

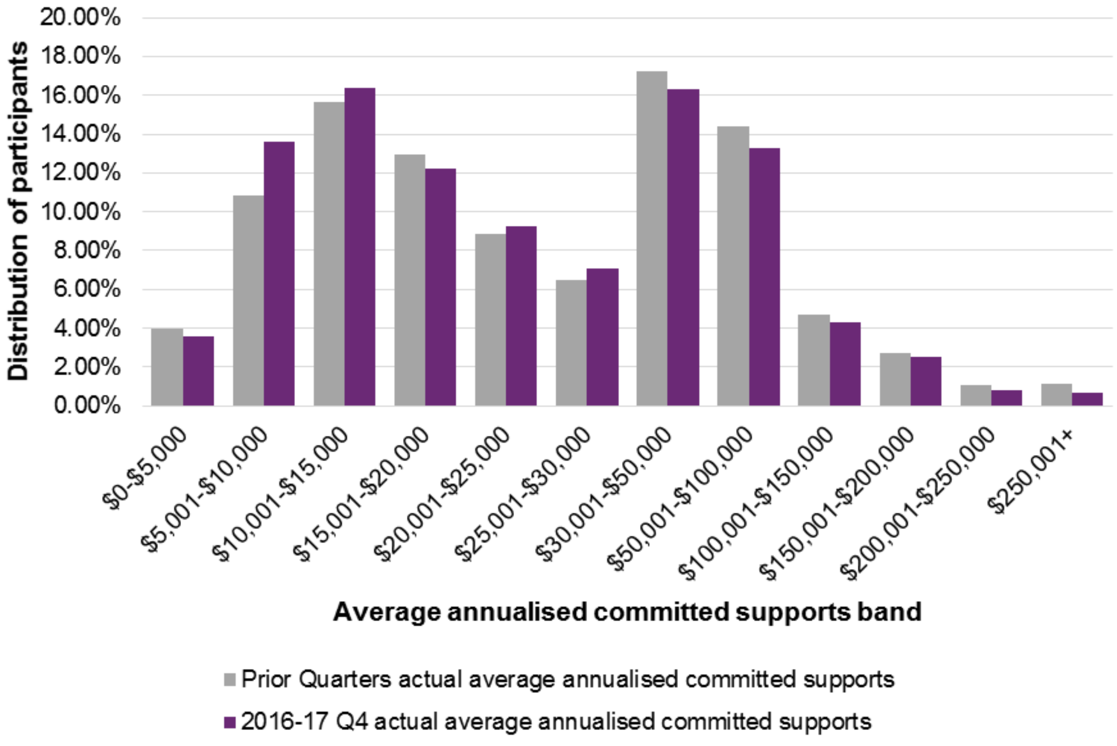


Figure D.4 Average committed support by age group (including participants with shared supported accommodation supports) – active participants with initial plan approvals Q4 compared with active participants with initial plan approvals in prior quarters (VIC)

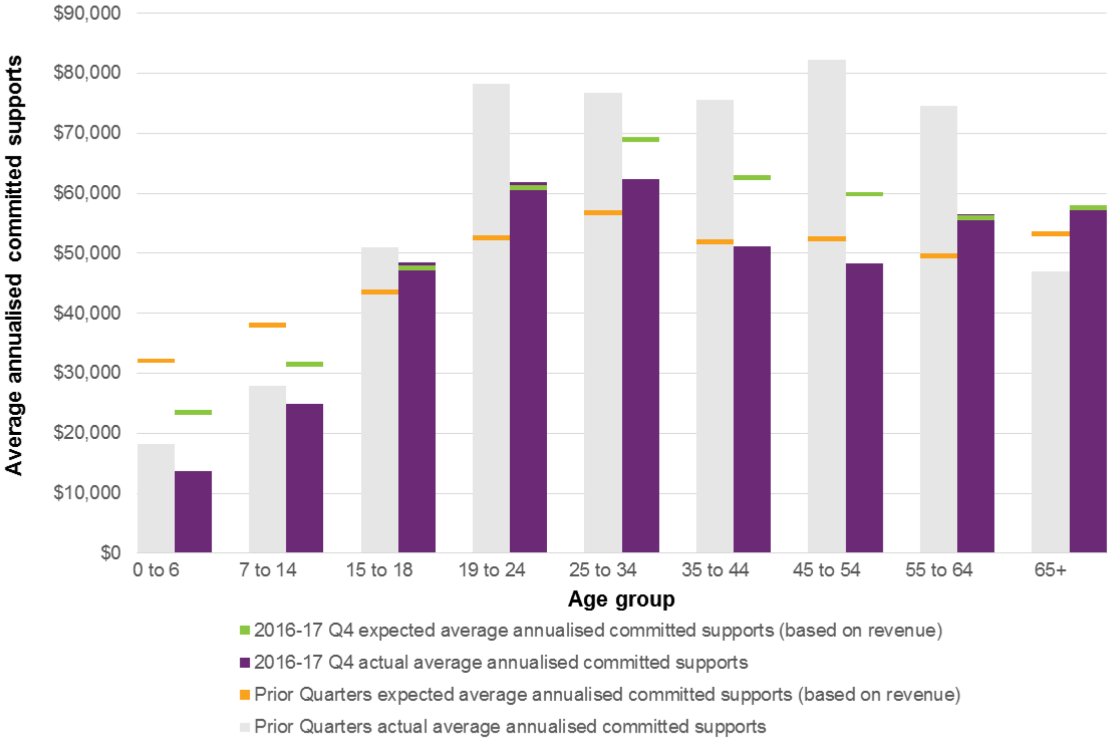


Figure D.5 Average committed support by primary disability group (including participants with shared supported accommodation supports) – active participants with initial plan approvals Q4 compared with active participants with initial plan approvals in prior quarters (VIC)

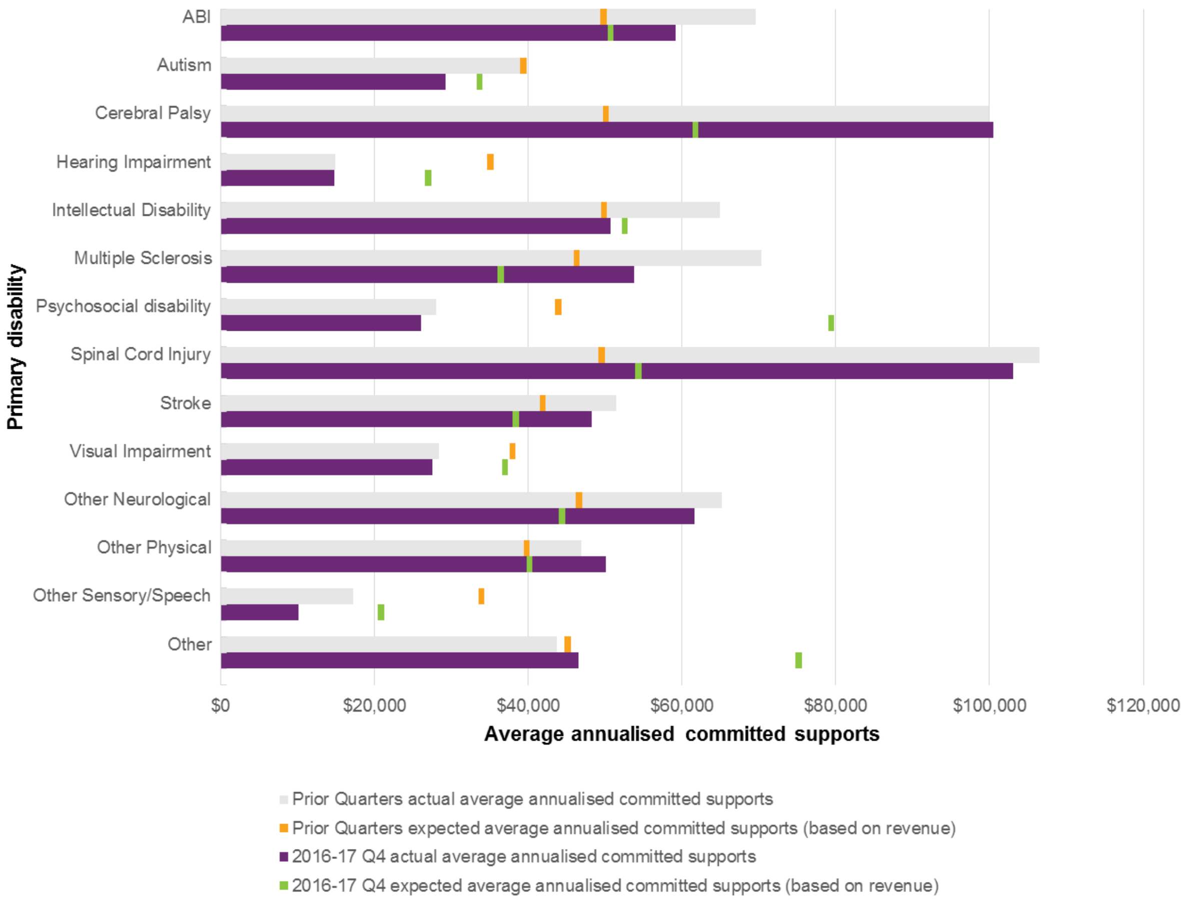


Figure D.6 Average committed support by level of function (including participants with shared supported accommodation supports) – active participants with initial plan approvals Q4 compared with active participants with initial plan approvals in prior quarters[42] (VIC)

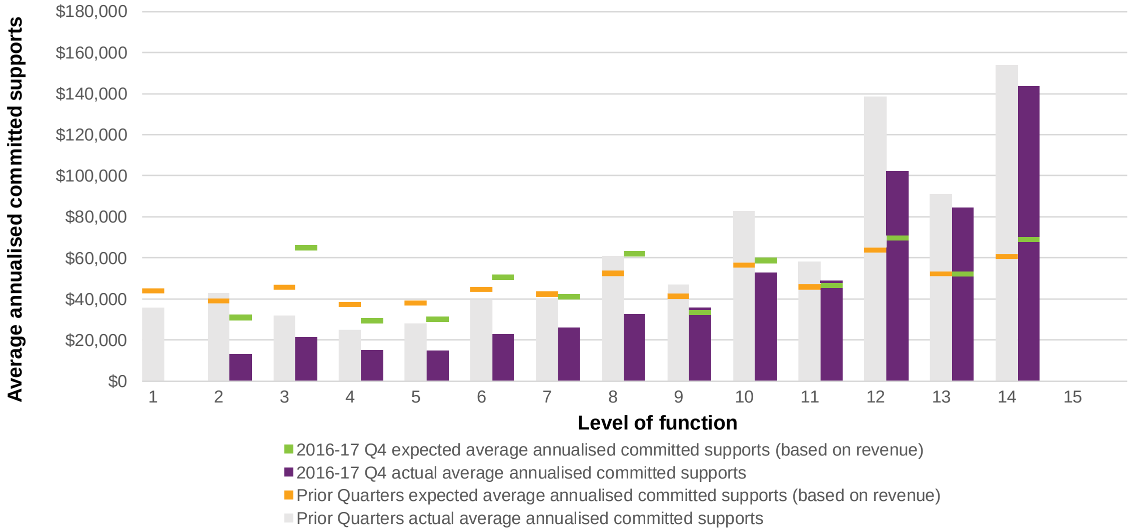
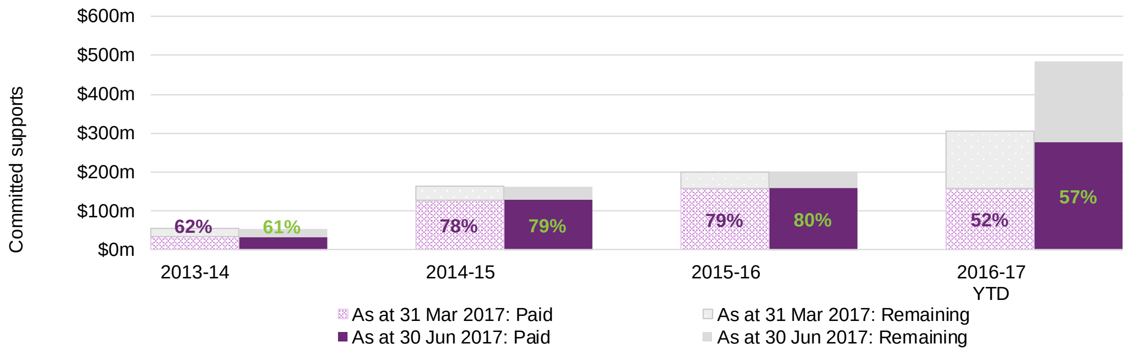


Table D.25 Payments by financial year, compared to committed supports ($m) -VIC

$ Million	2013-14	2014-15	2015-16	2016-17	2017-18 and beyond	Total
Total committed	53.0	162.2	200.7	483.5	477.6	**1,377.1**
Total paid	32.3	128.2	160.6	277.2	0.0	**598.4**
% utilised to date	61%	79%	80%	57%	0%	**43%**

Figure D.7 Utilisation of committed supports as at 31 March 2017 and 30 June 2017 (VIC)



Providers and markets

Table D.26 Key provider indicators by quarter - VIC

	Prior Quarters	2016-17 Q4	Total
Provider indicators			
a) Registrations by profile			
Individual/ sole trader	*694*	*382*	*931*
Company/ organisation	*1,241*	*594*	*1,601*
Total	*1,935*	*597*	*2,532*
b) Registration revoked	9		

[42] Average annualised committed supports are not shown where there is insufficient data in the group. Level of function 15 does not have sufficient data to show an average cost.

Table D.27 Number of approved providers by registration group[43][44] - VIC

Registration Group	Prior Quarters	2016-17 Q4	Total	% Change
Therapeutic Supports	982	290	1,272	30%
Household Tasks	401	188	589	47%
Assist-Travel/Transport	340	167	507	49%
Early Childhood Supports	200	47	247	24%
Participate Community	261	49	310	19%
Development-Life Skills	252	41	293	16%
Assist Prod-Pers Care/Safety	332	122	454	37%
Assist-Life Stage, Transition	241	46	287	19%
Assist Personal Activities	217	44	261	20%
Behaviour Support	200	31	231	16%
Personal Mobility Equipment	269	78	347	29%
Home Modification	268	80	348	30%
Personal Activities High	206	49	255	24%
Group/Centre Activities	220	47	267	21%
Accommodation/Tenancy	189	66	255	35%
Support Coordination	165	49	214	30%
Ex Phys Pers Training	173	63	236	36%
Innov Community Participation	186	90	276	48%
Plan Management	153	17	170	11%
Daily Tasks/Shared Living	123	11	134	9%
Assistive Prod-Household Task	211	82	293	39%
Assistive Equip-Recreation	184	55	239	30%
Comms & Info Equipment	151	44	195	29%
Custom Prosthetics	140	36	176	26%
Community Nursing Care	152	103	255	68%
Assist Access/Maintain Employ	98	12	110	12%
Specialised Driver Training	90	15	105	17%
Hearing Equipment	73	22	95	30%
Vision Equipment	59	20	79	34%
Interpret/Translate	66	69	135	105%
Spec Support Employ	61	9	70	15%
Specialised Hearing Services	57	1	58	2%
Vehicle modifications	46	10	56	22%
Specialised Disability Accommodation	7	70	77	1000%
Hearing Services	15	1	16	7%
Assistance Animals	2	0	2	0%
Total approved providers	**1,556**	**597**	**2,532**	**63%**

[43] Table order based on national % change (highest to lowest)
[44] The 379 providers whose registration ended during the fourth quarter of 2016-17 are not included in the 2016-17 Q3 and prior numbers in this table.

Table D.28 Key markets indicators by quarter- VIC

Market indicators	Prior Quarters	2016-17 Q4
a) Average number of providers per participant	1.70	1.84
b) Average new providers per participant	0.52	0.57
c) Number of providers delivering new supports	383	540
d) Change in the number of active/inactive providers:		
Active (%)	*35%*	*37%*
Not yet active (%)	*59%*	*58%*
Inactive (%)	*6%*	*5%*
e) Share of payments - top 25%		
Daily Tasks/Shared Living (%)	*79%*	*81%*
Therapeutic Supports (%)	*87%*	*88%*
Participate Community (%)	*85%*	*83%*
Early Childhood Supports (%)	*88%*	*86%*
Assist Personal Activities (%)	*88%*	*90%*

Table D.29 Proportion of active participants with approved plans accessing mainstream supports – VIC

	Prior Quarters	2016-17 Q4	Total
Assistive technology	0%	1%	0%
Choice & Control	1%	1%	1%
Consumables	0%	0%	0%
Daily Activities	10%	9%	10%
Daily Equipment	0%	0%	0%
Employment	1%	2%	2%
Health & Wellbeing	33%	48%	40%
Home Living	1%	2%	2%
Housing & Home modifications	0%	0%	0%
Independence	3%	3%	3%
Lifelong Learning	11%	10%	11%
Relationships	2%	2%	2%
Social & Civic	4%	2%	3%
Transport	1%	1%	1%
Non-categorised	23%	21%	22%
Any mainstream service	73%	82%	77%

Appendix E

Queensland

The tables below replicate the tables in the main parts of this report for QLD only where the data is available.

Participant Demographics

Table E.1 Plan approvals compared to estimates – QLD

	Prior Quarter	2016-17 Q4	Total excluding ECEI	Total including ECEI	Bilateral estimates
QLD	5,054	2,134	7,188	7,442	14,966

Table E.2 Quarterly intake split by plan and entry type – QLD

	Prior Quarters	2016-17 Q4	Total
Access decisions	**7,719**	**2,494**	**10,213**
Access Met	**6,989**	**1,947**	**8,936**
State	5,226	1,140	6,366
New	1,403	596	1,999
Commonwealth	360	211	571
Total Participant Plans	**5,179**	**2,388**	**7,442**
EI (s25) plans	915	423	1,338
PD (s24) plans	4,139	1,711	5,850
ECEI	125	254	254

Table E.3 Plan reviews conducted per quarter – QLD

	2016-17 Q1	2016-17 Q2	2016-17 Q3	2016-17 Q4	Transition Total
Total plan reviews	**41**	**171**	**542**	**856**	**1,610**
Early intervention plans	16	42	68	186	312
Permanent disability plans	25	129	474	670	1,298

Table E.4 Exits from the scheme as at 30 June 2017 – QLD

Exits	
Total plan exits	**27**
Early Intervention plans	0
Permanent disability plans	27

Table E.5 Cumulative position by entry point – QLD

	Participant cohort					Bilateral estimate	% of estimate	Awaiting a plan
	State	Commonwealth	New	ECEI	Total			
Trial	280	32	49		361	600	60%	
End of 2016-17 Q1	529	65	153		747	1,600	47%	
End of 2016-17 Q2	1,923	111	538	57	2,629	4,819	55%	
End of 2016-17 Q3	3,749	252	1,053	125	5,179	10,296	50%	
End of 2016-17 Q4	5,149	428	1,611	254	7,442	14,966	50%	1,601

Table E.6 Cumulative position by plan type – QLD

	Participant cohort				Bilateral estimate	% of estimate	Awaiting a plan
	EI (s25) plan	PD (s24) plan	ECEI	Total			
Trial	165	196		361	600	60%	
End of 2016-17 Q1	284	463		747	1,600	47%	
End of 2016-17 Q2	550	2,022	57	2,629	4,819	55%	
End of 2016-17 Q3	915	4,139	125	5,179	10,296	50%	
End of 2016-17 Q4	1,338	5,850	254	7,442	14,966	50%	1,601

Table E.7 Active participants with approved plans per quarter by disability group – QLD[45]

	Prior Quarters		2016-17 Q4		Total	
Disability	**N**	**%**	**N**	**%**	**N**	**%**
Intellectual Disability	1,767	35%	737	35%	**2,504**	**35%**
Autism	1,249	25%	511	24%	**1,760**	**25%**
Psychosocial disability	359	7%	152	7%	**511**	**7%**
Cerebral Palsy	314	6%	130	6%	**444**	**6%**
Other Neurological	250	5%	91	4%	**341**	**5%**
Other Physical	252	5%	165	8%	**417**	**6%**
ABI	242	5%	89	4%	**331**	**5%**
Visual Impairment	81	2%	43	2%	**124**	**2%**
Hearing Impairment	132	3%	65	3%	**197**	**3%**
Other Sensory/Speech	76	2%	27	1%	**103**	**1%**
Multiple Sclerosis	112	2%	35	2%	**147**	**2%**
Spinal Cord Injury	133	3%	44	2%	**177**	**2%**
Stroke	52	1%	41	2%	**93**	**1%**
Other	9	0%	3	0%	**12**	**0%**
Total	**5,028**	**100%**	**2,133**	**100%**	**7,161**	**100%**

Table E.8 Active participants with approved plan per quarter by level of function – QLD

	Prior Quarters		2016-17 Q4		Total	
Level of Function	**N**	**%**	**N**	**%**	**N**	**%**
1 (High Function)	16	0%	10	0%	**26**	**0%**
2 (High Function)	6	0%	6	0%	**12**	**0%**
3 (High Function)	196	4%	109	5%	**305**	**4%**
4 (High Function)	296	6%	140	7%	**436**	**6%**
5 (High Function)	807	16%	393	18%	**1,200**	**17%**
6 (Moderate Function)	575	11%	285	13%	**860**	**12%**
7 (Moderate Function)	403	8%	146	7%	**549**	**8%**
8 (Moderate Function)	469	9%	191	9%	**660**	**9%**
9 (Moderate Function)	38	1%	14	1%	**52**	**1%**
10 (Moderate Function)	701	14%	280	13%	**981**	**14%**
11 (Low Function)	330	7%	97	5%	**427**	**6%**
12 (Low Function)	801	16%	339	16%	**1,140**	**16%**
13 (Low Function)	197	4%	68	3%	**265**	**4%**
14 (Low Function)	184	4%	54	3%	**238**	**3%**
15 (Low Function)	3	0%	1	0%	**4**	**0%**
Missing	6		0		**6**	
Total	**5,028**	**100%**	**2,133**	**100%**	**7,161**	**100%**

[45] Table order based on national proportions (highest to lowest)

Table E.9 Participant profile per quarter by Age group – QLD

	Prior Quarters		2016-17 Q4		Total	
Age Group	**N**	**%**	**N**	**%**	**N**	**%**
0 to 6	513	10%	311	15%	**824**	**12%**
7 to 14	1,045	21%	394	18%	**1,439**	**20%**
15 to 18	447	9%	131	6%	**578**	**8%**
19 to 24	488	10%	200	9%	**688**	**10%**
25 to 34	575	11%	237	11%	**812**	**11%**
35 to 44	596	12%	211	10%	**807**	**11%**
45 to 54	675	13%	293	14%	**968**	**14%**
55 to 64	641	13%	343	16%	**984**	**14%**
65+	48	1%	13	1%	**61**	**1%**
Total	**5,028**	**100%**	**2,133**	**100%**	**7,161**	**100%**

Table E.10 Participant profile per quarter by Gender – QLD

	Prior Quarters		2016-17 Q4		Total	
Gender	**N**	**%**	**N**	**%**	**N**	**%**
Male	3,109	62%	1,317	62%	**4,426**	**62%**
Female	1,899	38%	798	37%	**2,697**	**38%**
Indeterminate	20	0%	18	1%	**38**	**1%**
Total	**5,028**	**100%**	**2,133**	**100%**	**7,161**	**100%**

Table E.11 Participant profile per quarter by Aboriginal and Torres Strait islander status – QLD

	Prior Quarters		2016-17 Q4		Total	
Participant profile	**N**	**%**	**N**	**%**	**N**	**%**
Aboriginal and Torres Strait Islander	503	10.0%	176	8.3%	**679**	**9.5%**
Not Aboriginal and Torres Strait Islander	4,458	88.7%	1,933	90.6%	**6,391**	**89.2%**
Not Stated	67	1.3%	24	1.1%	**91**	**1.3%**
Total	**5,028**	**100%**	**2,133**	**100%**	**7,161**	**100%**

Table E.12 Participant profile per quarter by Young people in Residential aged care (YPIRAC) status – QLD

	Prior Quarters		2016-17 Q4		Total	
Participant profile	**N**	**%**	**N**	**%**	**N**	**%**
YPIRAC	70	1%	19	1%	**89**	**1%**
Not YPIRAC	4,958	99%	2,114	99%	**7,072**	**99%**
Not Stated	0	0%	0	0%	**0**	**0%**
Total	**5,028**	**100%**	**2,133**	**100%**	**7,161**	**100%**

Table E.13 Distribution of active participants by method of Financial Plan Management and quarter of plan approval – QLD

	Prior Quarters (Transition only)	2016-17 Q4	Total
	%	**%**	**%**
Self-managed fully	6%	9%	**7%**
Self-managed partly	10%	10%	**10%**
Plan managed	13%	14%	**13%**
Agency managed	72%	68%	**70%**
Total	**100%**	**100%**	**100%**

Table E.14 Distribution of active participants by support coordination and quarter of plan approval – QLD

	Prior Quarters (Transition only)	2016-17 Q4	Total
	%	**%**	**%**
Support coordination	88%	33%	**66%**

Table E.15 Duration to plan activation by quarter of initial plan approval for active participants – QLD

	2016-17 Q1		2016-17 Q2		2016-17 Q3	
Plan activation	**N**	**%**	**N**	**%**	**N**	**%**
Less than 30 days	210	55%	1,005	55%	1,345	54%
30 to 59 days	66	17%	215	12%	272	11%
60 to 89 days	26	7%	118	7%	152	6%
Activated within 90 days	**302**	**79%**	**1,338**	**74%**	**1,769**	**72%**
90 to 119 days	11	3%	82	5%	66	3%
120 days and over	27	7%	101	6%	27	1%
Activated between 90 and 180 days	**38**	**10%**	**183**	**10%**	**93**	**4%**
No payments	44	11%	293	16%	608	25%
Total plans approved	**384**	**100%**	**1,814**	**100%**	**2,470**	**100%**

Table E.16 Number of questionnaires completed by SFOF version - QLD

Version	Number of questionnaires collected Q1	Number of questionnaires collected Q2	Number of questionnaires collected Q3	Number of questionnaires collected Q4	Number of questionnaires
Participant 0 to school	101	193	178	337	809
Participant school to 14	103	352	483	387	1,325
Participant 15 to 24	49	294	399	287	1,029
Participant 25 and over	129	948	1,381	1,064	3,522
Total Participant	**382**	**1,787**	**2,441**	**2,075**	**6,685**
Family 0 to 14	205	516	600	676	1,997
Family 15 to 24	14	75	60	103	252
Family 25 and over	4	27	49	112	192
Total Family	**223**	**618**	**709**	**891**	**2,441**
Total	**605**	**2,405**	**3,150**	**2,966**	**9,126**

Table E.17 Selected key indicators for participants – Daily Living (DL) and Choice and Control (CC) – QLD

	Indicator	0 to before school	School to 14	15 to 24	25 and over
DL	% with concerns in 6 or more of the areas: gross motor skills, fine motor skills, self-care, eating, social interaction, communication, cognitive development, sensory processing	59%			
CC	% who say their child is able to tell them what he/she wants	81%			
DL	% developing functional, learning and coping skills appropriate to their ability and circumstances		34%		
DL	% who say their child is becoming more independent		44%		
CC	% of children who have a genuine say in decisions about themselves		67%		
CC	% who are happy with the level of independence/control they have now			40%	
CC	% who choose who supports them			33%	51%
CC	% who choose what they do each day			47%	61%
CC	% who had been given the opportunity to participate in a self-advocacy group meeting			23%	30%
CC	% who want more choice and control in their life			78%	69%

Table E.18 Selected key indicators for participants – Relationships (REL) and Social/ Community Participation (S/CP) – QLD

	Indicator	0 to before school	School to 14	15 to 24	25 and over
REL	% of children who can make friends with people outside the family	74%	65%		
S/CP	% of children who participate in age appropriate community, cultural or religious activities	61%			
REL	% of children who spend time after school and on weekends with friends and/or in mainstream programs		37%		
REL	Of these, % who are welcomed or actively included	65%	78%		
REL	% of children who spend time with friends without an adult present		17%		
REL	% with no friends other than family or paid staff			29%	25%
S/CP	% who have been actively involved in a community, cultural or religious group in the last 12 months			33%	39%

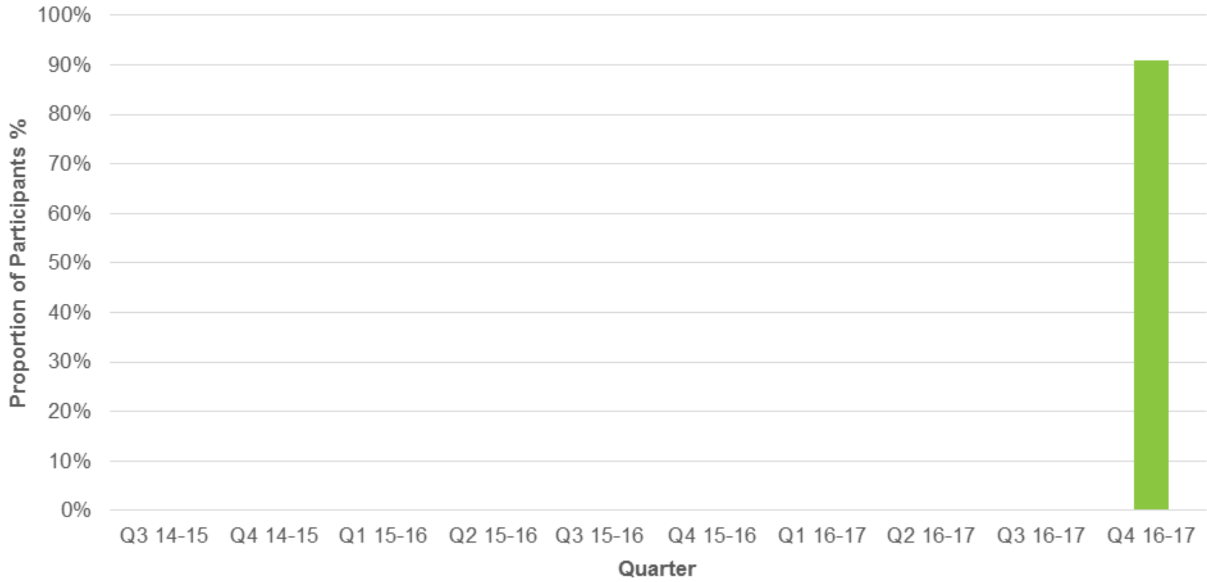
Table E.19 Selected key indicators for participants – Lifelong Learning (LL), Work (WK), Home (HM) and Health and Wellbeing (HW) - QLD

	Indicator	0 to before school	School to 14	15 to 24	25 and over
LL	% of children attending school in a mainstream class		53%		
HM	% who are happy with their home			81%	79%
HM	% who feel safe or very safe in their home			85%	78%
HW	% who rate their health as good, very good or excellent			68%	49%
HW	% who did not have any difficulties accessing health services			68%	67%
LL	% who currently attend or previously attended school in a mainstream class			24%	
LL	% who participate in education, training or skill development				11%
LL	Of those who participate, % who do so in mainstream settings				57%
LL	% unable to do a course or training they wanted to do in the last 12 months				33%
WK	% who have a paid job			20%	20%
WK	% who volunteer			18%	17%

Table E.20 Selected key indicators for families/ carers of participants - QLD

Indicator	0 to 14	15 to 24	25 and over
% receiving Carer Payment	26%	31%	26%
% receiving Carer Allowance	57%	52%	26%
% working in a paid job	41%	44%	27%
Of those in a paid job, % in permanent employment	71%	74%	76%
Of those in a paid job, % working 15 hours or more	79%	81%	79%
% who say they (and their partner) are able to work as much as they want	48%	46%	64%
Of those unable to work as much as they want, % who say the situation of their child/family member with disability is a barrier to working more	82%	92%	79%
Of those unable to work as much as they want, % who say insufficient flexibility of jobs is a barrier to working more	44%	47%	38%
% able to advocate for their child/family member	80%	77%	78%
% who have friends and family they see as often as they like	47%	33%	43%
% who feel very confident or somewhat confident in supporting their child's development	89%		
% who know what their family can do to enable their family member with disability to become as independent as possible		44%	
% who feel in control selecting services		38%	52%
% who have made plans (or begun to make plans) for when they are no longer able to care for their family member with disability			30%
% who rate their health as good, very good or excellent	74%	60%	53%

Figure E.1 Proportion of participants describing satisfaction with the agency as good or very good – by quarter (QLD)[46]



[46] Participant satisfaction results are not shown if there is insufficient data in the group.

Table E.21 Scheduled and unscheduled plan reviews – QLD

	2016-17 Q1	2016-17 Q2	2016-17 Q3	2016-17 Q4	Transition Total
Total plan reviews	**41**	**171**	**542**	**856**	**1,610**
Scheduled reviews	29	113	444	803	1,389
Unscheduled reviews	12	58	98	53	221
% of unscheduled reviews	29%	34%	18%	6%	14%

Table E.22 AAT cases by category – QLD

	As at 31 Dec 2016	As at 31 Mar 2017	As at 30 Jun 2017
AAT Cases	**1**	**5**	**8**
Access	0	0	2
Plan	1	3	4
Plan Review	0	2	2

Table E.23 Proportion of Participants rating their level of agreement as strongly agree, agree, neutral, disagree or strongly disagree in response to statements about the planning process – QLD

QLD	Very good	Good	Neutral	Poor	Very Poor
Overall, how would you rate your experience with the planning process today?	57%	34%	5%	4%	0%
1. The planner listened to me	63%	31%	2%	4%	0%
2. I had enough time to tell my story and say what support I need	59%	31%	5%	5%	0%
3. The planner knows what I can do well	37%	42%	16%	4%	1%
4. The planner had some good ideas for my plan	44%	40%	11%	4%	1%
5. I know what is in my plan	35%	48%	12%	5%	2%
6. The planner helped me think about my future	41%	37%	15%	6%	0%
7. I think my plan will make my life better	47%	33%	16%	5%	0%
8. The planning meeting went well	53%	39%	2%	5%	0%

Committed supports and payments

Table E.24 Committed supports by financial year ($m) - QLD

$ Million	2013-14	2014-15	2015-16	2016-17	2017-18 and beyond	Total
Total committed	0.0	0.0	1.0	193.1	313.7	**507.8**

Figure E.2 Average committed support by annualised committed support band (including participants with shared supported accommodation supports) – active participants with initial plan approvals Q4 compared with active participants with initial plan approvals in prior quarters (QLD)

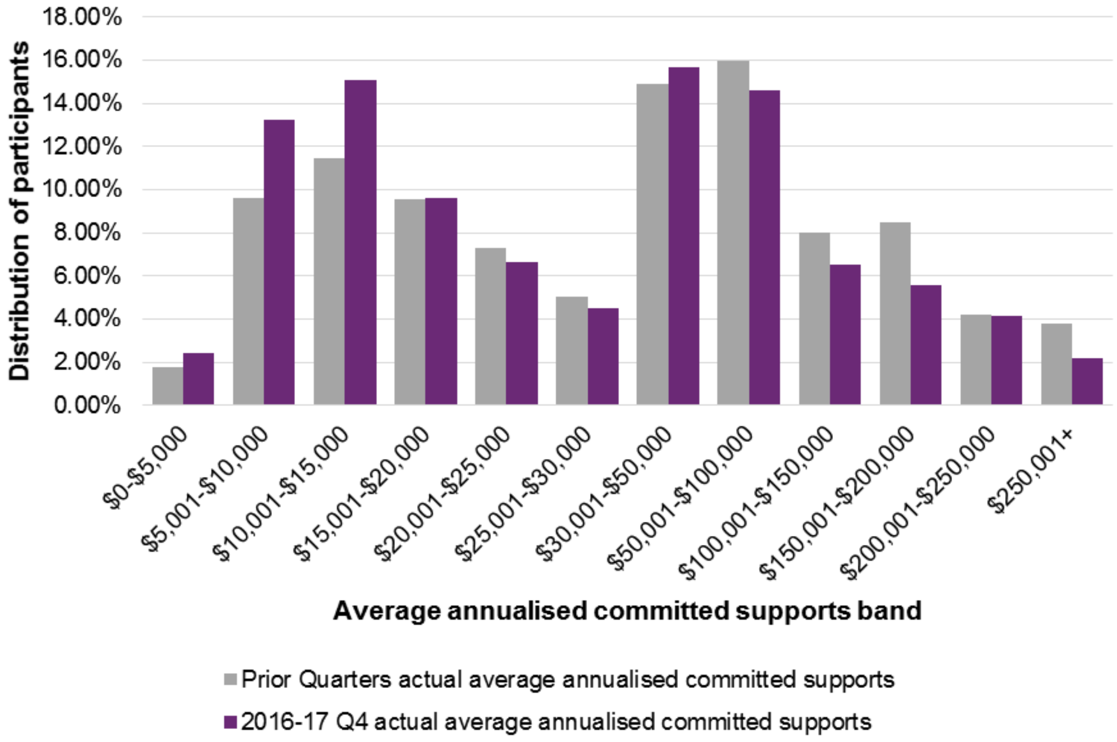


Figure E.3 Average committed support by annualised committed support band (excluding participants with shared supported accommodation supports) – active participants with initial plan approvals Q4 compared with active participants with initial plan approvals in prior quarters (QLD)

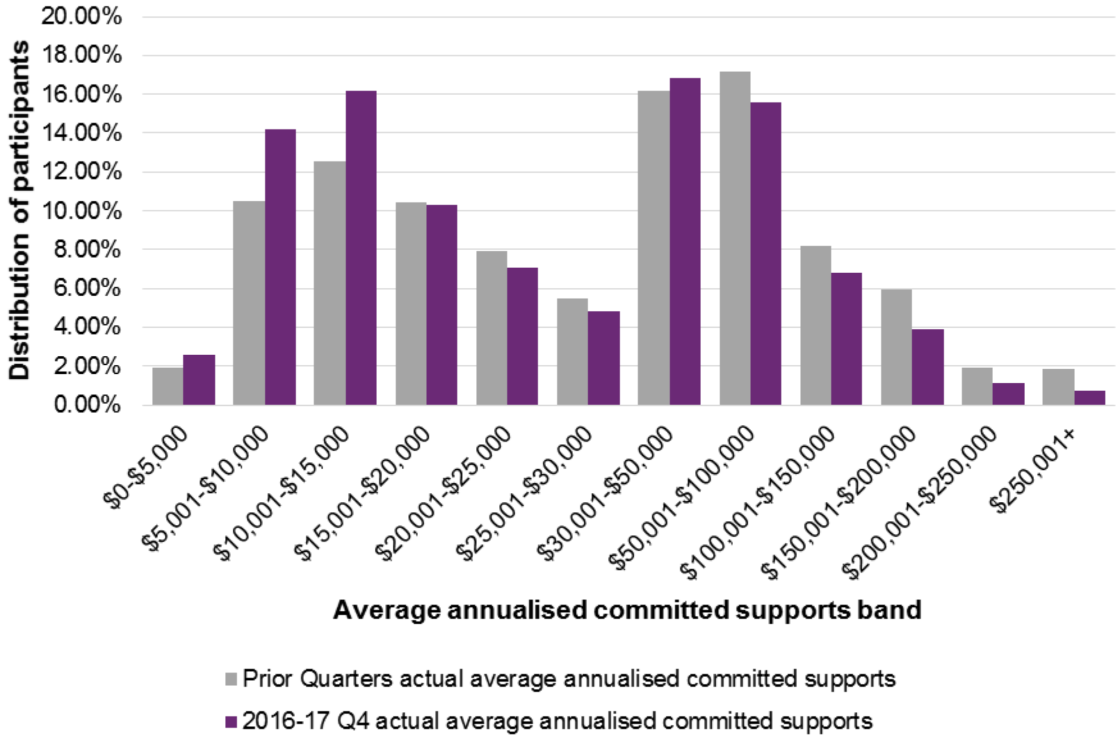


Figure E.4 Average committed support by age group (including participants with shared supported accommodation supports) – active participants with initial plan approvals Q4 compared with active participants with initial plan approvals in prior quarters (QLD)

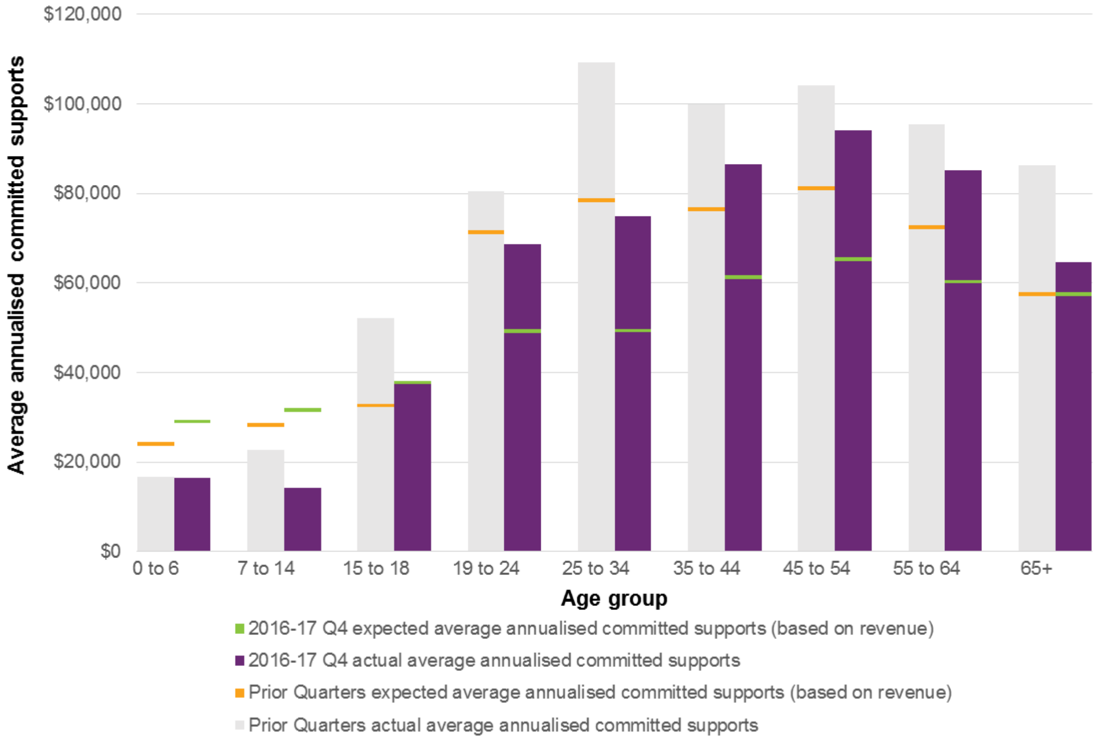
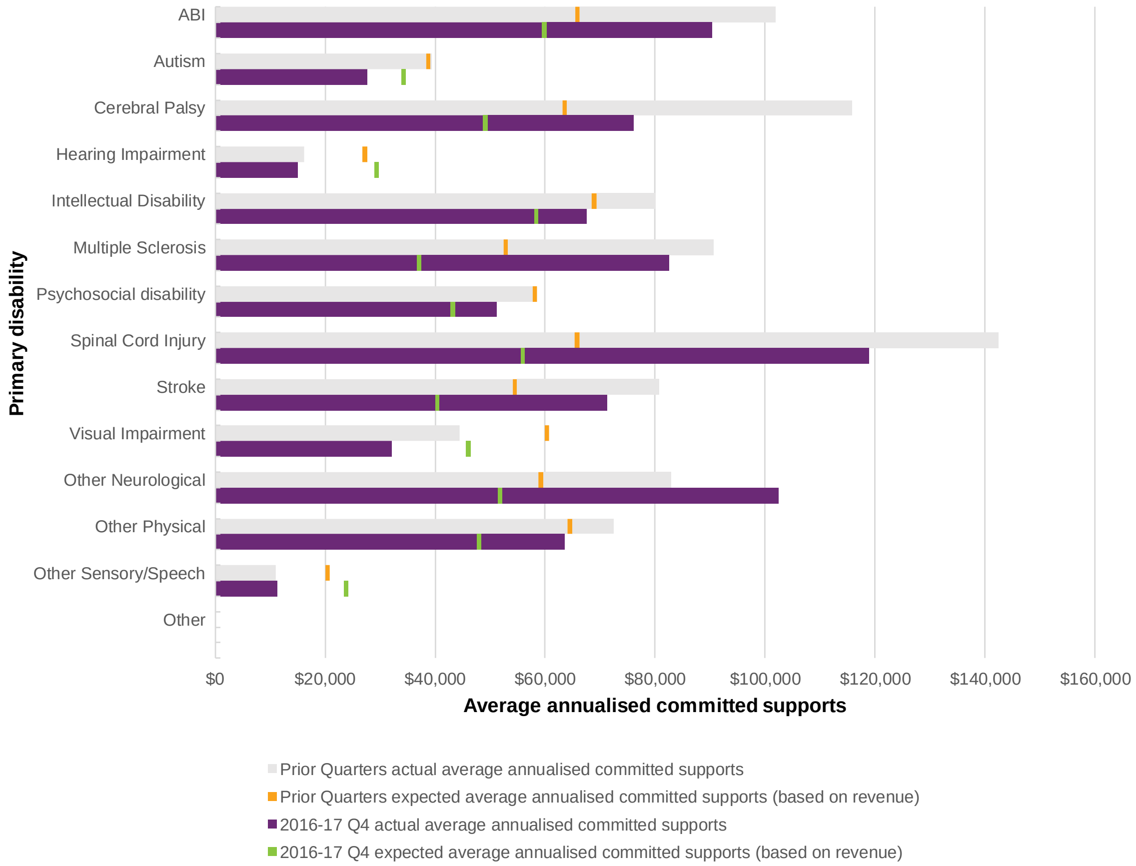


Figure E.5 Average committed support by primary disability group (including participants with shared supported accommodation supports) – active participants with initial plan approvals Q4 compared with active participants with initial plan approvals in prior quarters[47] (QLD)



[47] Average annualised committed supports are not shown where there is insufficient data in the group.

Figure E.6 Average committed support by level of function (including participants with shared supported accommodation supports) – active participants with initial plan approvals Q4 compared with active participants with initial plan approvals in prior quarters[48] (QLD)

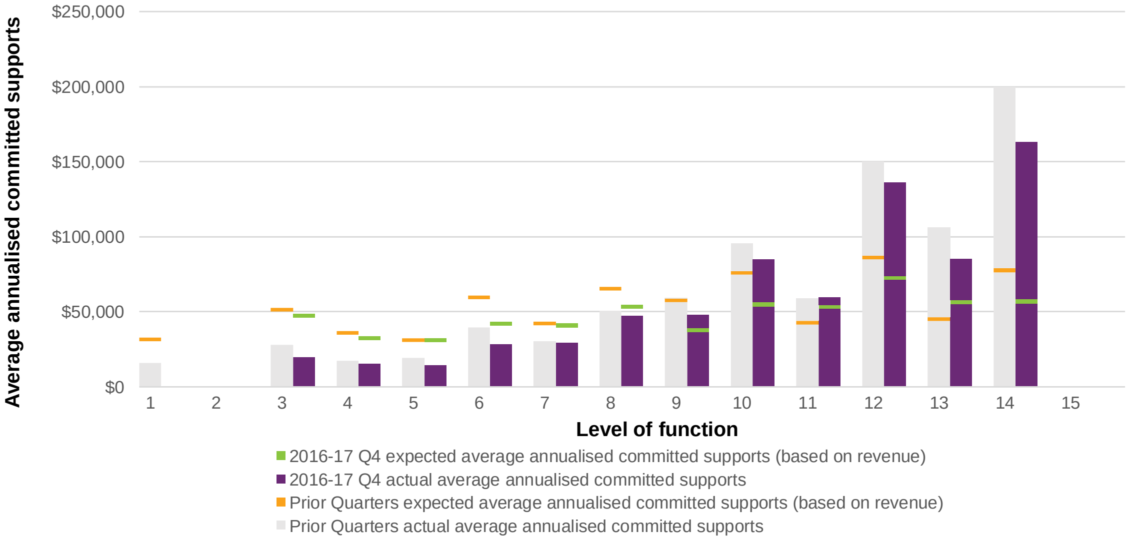
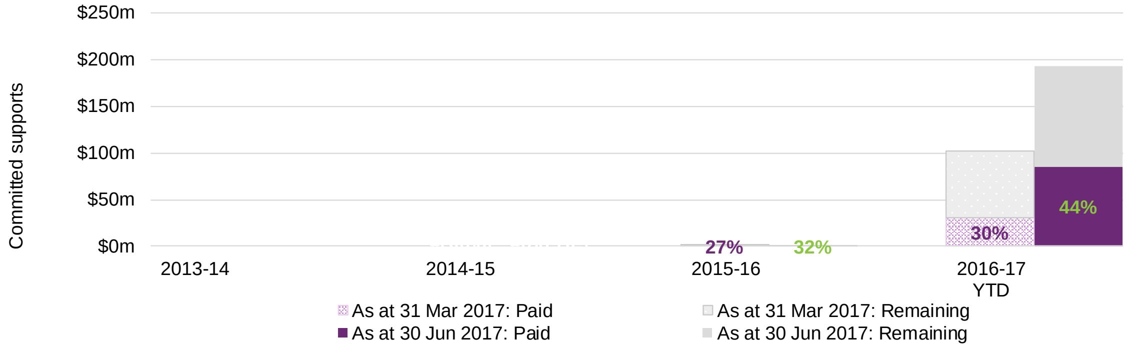


Table E.25 Payments by financial year, compared to committed supports ($m) - QLD

$ Million	2013-14	2014-15	2015-16	2016-17	2017-18 and beyond	Total
Total committed	n/a	n/a	1.0	193.1	313.7	**507.8**
Total paid	n/a	n/a	0.3	85.8	0.0	**86.1**
% utilised to date	n/a	n/a	32%	44%	0%	**17%**

Figure E.7 Utilisation of committed supports as at 31 March 2017 and 30 June 2017 (QLD)



Providers and markets

Table E.26 Key provider indicators by quarter - QLD

	Prior Quarters	2016-17 Q4	Total
Provider indicators			
a) Registrations by profile			
Individual/ sole trader	*277*	*232*	*425*
Company/ organisation	*769*	*478*	*1,059*
Total	*1046*	*438*	*1,484*

[48] Average annualised committed supports are not shown where there is insufficient data in the group. Level of function 15 does not have sufficient data to show an average cost.

b) Registration revoked	7		

Table E.27 Number of approved providers by registration group - QLD [49] [50]

Registration Group	Prior Quarters	2016-17 Q4	Total	% Change
Therapeutic Supports	319	151	470	47%
Household Tasks	219	99	318	45%
Assist-Travel/Transport	233	68	301	29%
Early Childhood Supports	210	80	290	38%
Participate Community	152	45	197	30%
Development-Life Skills	166	35	201	21%
Assist Prod-Pers Care/Safety	208	88	296	42%
Assist-Life Stage, Transition	149	38	187	26%
Assist Personal Activities	146	37	183	25%
Behaviour Support	165	63	228	38%
Personal Mobility Equipment	178	64	242	36%
Home Modification	164	53	217	32%
Personal Activities High	117	32	149	27%
Group/Centre Activities	101	29	130	29%
Accommodation/Tenancy	147	48	195	33%
Support Coordination	186	64	250	34%
Ex Phys Pers Training	136	42	178	31%
Innov Community Participation	166	63	229	38%
Plan Management	95	19	114	20%
Daily Tasks/Shared Living	126	31	157	25%
Assistive Prod-Household Task	145	50	195	34%
Assistive Equip-Recreation	147	44	191	30%
Comms & Info Equipment	119	41	160	34%
Custom Prosthetics	68	21	89	31%
Community Nursing Care	64	31	95	48%
Assist Access/Maintain Employ	42	6	48	14%
Specialised Driver Training	39	5	44	13%
Hearing Equipment	34	14	48	41%
Vision Equipment	40	12	52	30%
Interpret/Translate	25	13	38	52%
Spec Support Employ	17	2	19	12%
Specialised Hearing Services	10	1	11	10%
Vehicle modifications	37	9	46	24%
Specialised Disability Accommodation	2	58	60	2900%
Hearing Services	5	1	6	20%
Assistance Animals	0	0	0	n/a
Total approved providers	**774**	**438**	**1,484**	**92%**

[49] Table order based on national % change (highest to lowest)
[50] The 272 providers whose registration ended during the fourth quarter of 2016-17 are not included in the 2016-17 Q3 and prior numbers in this table.

Table E.28 Key markets indicators by quarter - QLD

Market indicators	Prior Quarters	2016-17 Q4
a) Average number of providers per participant	1.13	1.33
b) Average new providers per participant	0.76	0.69
c) Number of providers delivering new supports	83	226
d) Change in the number of active/inactive providers:		
Active (%)	*35%*	*38%*
Not yet active (%)	*64%*	*61%*
Inactive (%)	*1%*	*2%*
e) Share of payments - top 25%		
Daily Tasks/Shared Living (%)	*75%*	*79%*
Therapeutic Supports (%)	*82%*	*83%*
Participate Community (%)	*76%*	*79%*
Early Childhood Supports (%)	*83%*	*85%*
Assist Personal Activities (%)	*82%*	*84%*

Table E.29 Proportion of active participants with approved plans accessing mainstream supports - QLD

	Prior Quarters	2016-17 Q4	Total
Assistive technology	0%	1%	1%
Choice & Control	2%	2%	2%
Consumables	0%	0%	0%
Daily Activities	11%	10%	11%
Daily Equipment	0%	1%	0%
Employment	2%	2%	2%
Health & Wellbeing	34%	40%	36%
Home Living	2%	2%	2%
Housing & Home modifications	0%	0%	0%
Independence	2%	2%	2%
Lifelong Learning	10%	7%	9%
Relationships	1%	2%	2%
Social & Civic	3%	2%	3%
Transport	0%	0%	0%
Non-categorised	24%	28%	26%
Any mainstream service	75%	81%	77%

Western Australia

The tables below replicate the tables in the main parts of this report for WA only where the data is available.

Participant Demographics

Table F.1 Plan approvals compared to estimates – WA

	Prior Quarter	2016-17 Q4	Total excluding ECEI	Total including ECEI	Bilateral estimates
WA	3,440	342	3,782	3,782	5,301

Table F.2 Quarterly intake split by plan and entry type – WA

	Prior Quarters	2016-17 Q4	Total
Access decisions	**4,245**	**446**	**4,691**
Access Met	**3,815**	**300**	**4,115**
State	1,840	101	1,941
New	1,917	186	2,103
Commonwealth	58	13	71
Total Participant Plans	**3,440**	**342**	**3,782**
EI (s25) plans	591	77	668
PD (s24) plans	2,849	265	3,114
ECEI	0	0	0

Table F.3 Plan reviews conducted per quarter – WA

	2016-17 Q1	2016-17 Q2	2016-17 Q3	2016-17 Q4	Transition Total
Total plan reviews	**321**	**617**	**572**	**996**	**2,506**
Early intervention plans	44	84	67	159	354
Permanent disability plans	277	533	505	837	2,152

Table F.4 Exits from the scheme as at 30 June 2017 – WA

Exits	
Total plan exits	**53**
Early Intervention plans	6
Permanent disability plans	47

Table F.5 Cumulative position by entry point – WA

	Participant cohort					Bilateral estimate	% of estimate	Awaiting a plan
	State	Commonwealth	New	ECEI	Total			
Trial	1,249	27	1,218		2,494	2,493	100%	
End of 2016-17 Q1	1,280	32	1,340		2,652	2,889	92%	
End of 2016-17 Q2	1,342	43	1,566	0	2,951	3,285	90%	
End of 2016-17 Q3	1,625	50	1,765	0	3,440	4,292	80%	
End of 2016-17 Q4	1,772	63	1,947	0	3,782	5,301	71%	301

Table F.6 Cumulative position by plan type – WA

	Participant cohort				Bilateral estimate	% of estimate	Awaiting a plan
	EI (s25) plan	PD (s24) plan	ECEI	Total			
Trial	363	2,131		2,494	2,493	100%	
End of 2016-17 Q1	422	2,230		2,652	2,889	92%	
End of 2016-17 Q2	515	2,436	0	2,951	3,285	90%	
End of 2016-17 Q3	591	2,849	0	3,440	4,292	80%	
End of 2016-17 Q4	668	3,114	0	3,782	5,301	71%	301

Table F.7 Active participants with approved plans per quarter by disability group - WA[51]

	Prior Quarters		2016-17 Q4		Total	
Disability	**N**	**%**	**N**	**%**	**N**	**%**
Intellectual Disability	1,100	32%	103	30%	**1,203**	**32%**
Autism	1,094	32%	103	30%	**1,197**	**32%**
Psychosocial disability	276	8%	18	5%	**294**	**8%**
Cerebral Palsy	164	5%	21	6%	**185**	**5%**
Other Neurological	159	5%	16	5%	**175**	**5%**
Other Physical	145	4%	20	6%	**165**	**4%**
ABI	86	3%	13	4%	**99**	**3%**
Visual Impairment	66	2%	6	2%	**72**	**2%**
Hearing Impairment	61	2%	11	3%	**72**	**2%**
Other Sensory/Speech	68	2%	10	3%	**78**	**2%**
Multiple Sclerosis	88	3%	9	3%	**97**	**3%**
Spinal Cord Injury	40	1%	6	2%	**46**	**1%**
Stroke	36	1%	6	2%	**42**	**1%**
Other	4	0%	0	0%	**4**	**0%**
Total	**3,387**	**100%**	**342**	**100%**	**3,729**	**100%**

Table F.8 Active participants with approved plan per quarter by level of function – WA

	Prior Quarters		2016-17 Q4		Total	
Level of Function	**N**	**%**	**N**	**%**	**N**	**%**
1 (High Function)	12	0%	1	0%	**13**	**0%**
2 (High Function)	14	0%	1	0%	**15**	**0%**
3 (High Function)	249	8%	16	5%	**265**	**8%**
4 (High Function)	201	7%	32	9%	**233**	**7%**
5 (High Function)	796	26%	67	20%	**863**	**25%**
6 (Moderate Function)	391	13%	55	16%	**446**	**13%**
7 (Moderate Function)	262	9%	28	8%	**290**	**9%**
8 (Moderate Function)	220	7%	21	6%	**241**	**7%**
9 (Moderate Function)	26	1%	2	1%	**28**	**1%**
10 (Moderate Function)	271	9%	29	8%	**300**	**9%**
11 (Low Function)	155	5%	18	5%	**173**	**5%**
12 (Low Function)	256	8%	28	8%	**284**	**8%**
13 (Low Function)	152	5%	36	11%	**188**	**6%**
14 (Low Function)	62	2%	8	2%	**70**	**2%**
15 (Low Function)	0	0%	0	0%	**0**	**0%**
Missing	320		0		**320**	
Total	**3,387**	**100%**	**342**	**100%**	**3,729**	**100%**

[51] Table order based on national proportions (highest to lowest)

Table F.9 Participant profile per quarter by Age group – WA

	Prior Quarters		2016-17 Q4		Total	
Age Group	**N**	**%**	**N**	**%**	**N**	**%**
0 to 6	451	13%	79	23%	**530**	**14%**
7 to 14	883	26%	80	23%	**963**	**26%**
15 to 18	311	9%	31	9%	**342**	**9%**
19 to 24	300	9%	18	5%	**318**	**9%**
25 to 34	347	10%	24	7%	**371**	**10%**
35 to 44	272	8%	33	10%	**305**	**8%**
45 to 54	367	11%	32	9%	**399**	**11%**
55 to 64	392	12%	43	13%	**435**	**12%**
65+	64	2%	2	1%	**66**	**2%**
Total	**3,387**	**100%**	**342**	**100%**	**3,729**	**100%**

Table F.10 Participant profile per quarter by Gender – WA

	Prior Quarters		2016-17 Q4		Total	
Gender	**N**	**%**	**N**	**%**	**N**	**%**
Male	2,114	62%	201	59%	**2,315**	**62%**
Female	1,119	33%	105	31%	**1,224**	**33%**
Indeterminate	154	5%	36	11%	**190**	**5%**
Total	**3,387**	**100%**	**342**	**100%**	**3,729**	**100%**

Table F.11 Participant profile per quarter by Aboriginal and Torres Strait islander status – WA

	Prior Quarters		2016-17 Q4		Total	
Participant profile	**N**	**%**	**N**	**%**	**N**	**%**
Aboriginal and Torres Strait Islander	148	4.4%	9	2.6%	**157**	**4.2%**
Not Aboriginal and Torres Strait Islander	3,187	94.1%	325	95.0%	**3,512**	**94.2%**
Not Stated	52	1.5%	8	2.3%	**60**	**1.6%**
Total	**3,387**	**100%**	**342**	**100%**	**3,729**	**100%**

Table F.12 Participant profile per quarter by Young people in Residential aged care (YPIRAC) status – WA

	Prior Quarters		2016-17 Q4		Total	
Participant profile	**N**	**%**	**N**	**%**	**N**	**%**
YPIRAC	21	1%	1	0%	**22**	**1%**
Not YPIRAC	3,366	99%	341	100%	**3,707**	**99%**
Not Stated	0	0%	0	0%	**0**	**0%**
Total	**3,387**	**100%**	**342**	**100%**	**3,729**	**100%**

Table F.13 Distribution of active participants by method of Financial Plan Management and quarter of plan approval – WA

	Prior Quarters (Transition only)	2016-17 Q4	Total
	%	**%**	**%**
Self-managed fully	7%	13%	**9%**
Self-managed partly	17%	12%	**15%**
Plan managed	7%	8%	**7%**
Agency managed	70%	67%	**69%**
Total	**100%**	**100%**	**100%**

Table F.14 Distribution of active participants by support coordination and quarter of plan approval – WA

	Prior Quarters (Transition only)	2016-17 Q4	Total
	%	**%**	**%**
Support coordination	75%	87%	**79%**

Table F.15 Duration to plan activation by quarter of initial plan approval for active participants – WA

	2016-17 Q1		2016-17 Q2		2016-17 Q3	
Plan activation	**N**	**%**	**N**	**%**	**N**	**%**
Less than 30 days	79	50%	157	53%	273	56%
30 to 59 days	27	17%	38	13%	51	10%
60 to 89 days	8	5%	17	6%	28	6%
Activated within 90 days	**114**	**73%**	**212**	**71%**	**352**	**72%**
90 to 119 days	5	3%	22	7%	11	2%
120 days and over	14	9%	25	8%	4	1%
Activated between 90 and 180 days	**19**	**12%**	**47**	**16%**	**15**	**3%**
No payments	24	15%	40	13%	121	25%
Total plans approved	**157**	**100%**	**299**	**100%**	**488**	**100%**

Table F.16 Number of questionnaires completed by SFOF version - WA

Version	Number of questionnaires collected Q1	Number of questionnaires collected Q2	Number of questionnaires collected Q3	Number of questionnaires collected Q4	Number of questionnaires
Participant 0 to school	43	78	101	84	306
Participant school to 14	23	46	135	81	285
Participant 15 to 24	16	23	71	39	149
Participant 25 and over	70	150	180	131	531
Total Participant	**152**	**297**	**487**	**335**	**1,271**
Family 0 to 14	64	120	231	159	574
Family 15 to 24	7	6	3	25	41
Family 25 and over	1	6	7	10	24
Total Family	**72**	**132**	**241**	**194**	**639**
Total	**224**	**429**	**728**	**529**	**1,910**

Table F.17 Selected key indicators for participants – Daily Living (DL) and Choice and Control (CC) – WA

	Indicator	0 to before school	School to 14	15 to 24	25 and over
DL	% with concerns in 6 or more of the areas: gross motor skills, fine motor skills, self-care, eating, social interaction, communication, cognitive development, sensory processing	57%			
CC	% who say their child is able to tell them what he/she wants	74%			
DL	% developing functional, learning and coping skills appropriate to their ability and circumstances		37%		
DL	% who say their child is becoming more independent		56%		
CC	% of children who have a genuine say in decisions about themselves		70%		
CC	% who are happy with the level of independence/control they have now			54%	
CC	% who choose who supports them			32%	54%
CC	% who choose what they do each day			51%	69%
CC	% who had been given the opportunity to participate in a self-advocacy group meeting			27%	30%
CC	% who want more choice and control in their life			64%	51%

Table F.18 Selected key indicators for participants – Relationships (REL) and Social/ Community Participation (S/CP) – WA

	Indicator	0 to before school	School to 14	15 to 24	25 and over
REL	% of children who can make friends with people outside the family	61%	70%		
S/CP	% of children who participate in age appropriate community, cultural or religious activities	44%			
REL	% of children who spend time after school and on weekends with friends and/or in mainstream programs		44%		
REL	Of these, % who are welcomed or actively included	71%	73%		
REL	% of children who spend time with friends without an adult present		23%		
REL	% with no friends other than family or paid staff			35%	33%
S/CP	% who have been actively involved in a community, cultural or religious group in the last 12 months			35%	39%

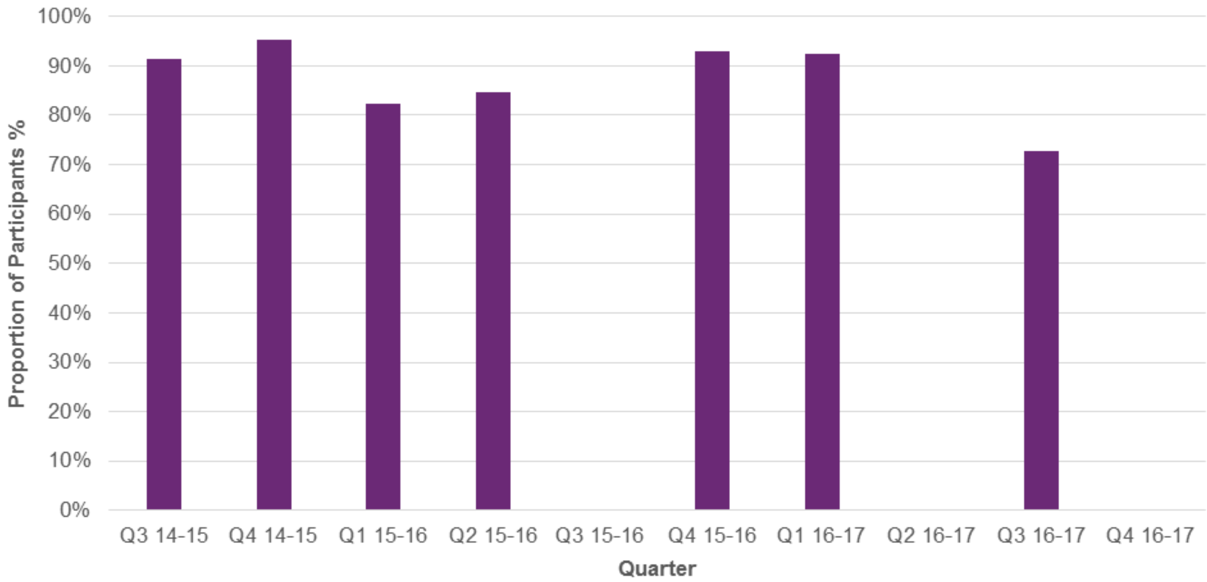
Table F.19 Selected key indicators for participants – Lifelong Learning (LL), Work (WK), Home (HM) and Health and Wellbeing (HW) – WA

	Indicator	0 to before school	School to 14	15 to 24	25 and over
LL	% of children attending school in a mainstream class		66%		
HM	% who are happy with their home			84%	78%
HM	% who feel safe or very safe in their home			89%	78%
HW	% who rate their health as good, very good or excellent			68%	49%
HW	% who did not have any difficulties accessing health services			69%	77%
LL	% who currently attend or previously attended school in a mainstream class			40%	
LL	% who participate in education, training or skill development				12%
LL	Of those who participate, % who do so in mainstream settings				67%
LL	% unable to do a course or training they wanted to do in the last 12 months				34%
WK	% who have a paid job			17%	27%
WK	% who volunteer			18%	12%

Table F.20 Selected key indicators for families/ carers of participants – WA

Indicator	0 to 14	15 to 24	25 and over
% receiving Carer Payment	16%	7%	17%
% receiving Carer Allowance	42%	32%	17%
% working in a paid job	46%	61%	25%
Of those in a paid job, % in permanent employment	76%	72%	Numbers are too small
Of those in a paid job, % working 15 hours or more	79%	80%	Numbers are too small
% who say they (and their partner) are able to work as much as they want	45%	63%	70%
Of those unable to work as much as they want, % who say the situation of their child/family member with disability is a barrier to working more	84%	Numbers are too small	Numbers are too small
Of those unable to work as much as they want, % who say insufficient flexibility of jobs is a barrier to working more	42%	Numbers are too small	Numbers are too small
% able to advocate for their child/family member	82%	70%	86%
% who have friends and family they see as often as they like	52%	71%	71%
% who feel very confident or somewhat confident in supporting their child's development	85%		
% who know what their family can do to enable their family member with disability to become as independent as possible		34%	
% who feel in control selecting services		34%	62%
% who have made plans (or begun to make plans) for when they are no longer able to care for their family member with disability			33%
% who rate their health as good, very good or excellent	75%	61%	60%

Figure F.1 Proportion of participants describing satisfaction with the agency as good or very good – by quarter (WA)[52]



[52] Participant satisfaction results are not shown if there is insufficient data in the group.

Table F.21 Scheduled and unscheduled plan reviews as at 30 June 2017 – WA

	2016-17 Q1	2016-17 Q2	2016-17 Q3	2016-17 Q4	Transition Total
Total plan reviews	**321**	**617**	**572**	**996**	**2,506**
Scheduled reviews	247	522	513	966	2,248
Unscheduled reviews	74	95	59	30	258
% of unscheduled reviews	23%	15%	10%	3%	10%

Table F.22 AAT cases by category – WA

	As at 31 Dec 2016	As at 31 Mar 2017	As at 30 Jun 2017
AAT Cases	**6**	**6**	**10**
Access	3	3	6
Plan	3	3	4
Plan Review	0	0	0

Table F.23 Proportion of Participants rating their level of agreement as strongly agree, agree, neutral, disagree or strongly disagree in response to statements about the planning process – WA

WA	Very good	Good	Neutral	Poor	Very Poor
Overall, how would you rate your experience with the planning process today?	30%	40%	20%	10%	0%
1. The planner listened to me	60%	40%	0%	0%	0%
2. I had enough time to tell my story and say what support I need	80%	10%	0%	10%	0%
3. The planner knows what I can do well	30%	60%	10%	0%	0%
4. The planner had some good ideas for my plan	20%	70%	0%	10%	0%
5. I know what is in my plan	0%	90%	10%	0%	0%
6. The planner helped me think about my future	30%	40%	30%	0%	0%
7. I think my plan will make my life better	20%	60%	10%	10%	0%
8. The planning meeting went well	60%	30%	10%	0%	0%

Committed supports and payments

Table F.24 Committed supports by financial year ($m) - WA

$ Million	2013-14	2014-15	2015-16	2016-17	2017-18 and beyond	Total
Total committed	0.0	18.8	68.2	161.5	113.0	**361.6**

Figure F.2 Average committed support by annualised committed support band (including participants with shared supported accommodation supports) – active participants with initial plan approvals Q4 compared with active participants with initial plan approvals in prior quarters (WA)

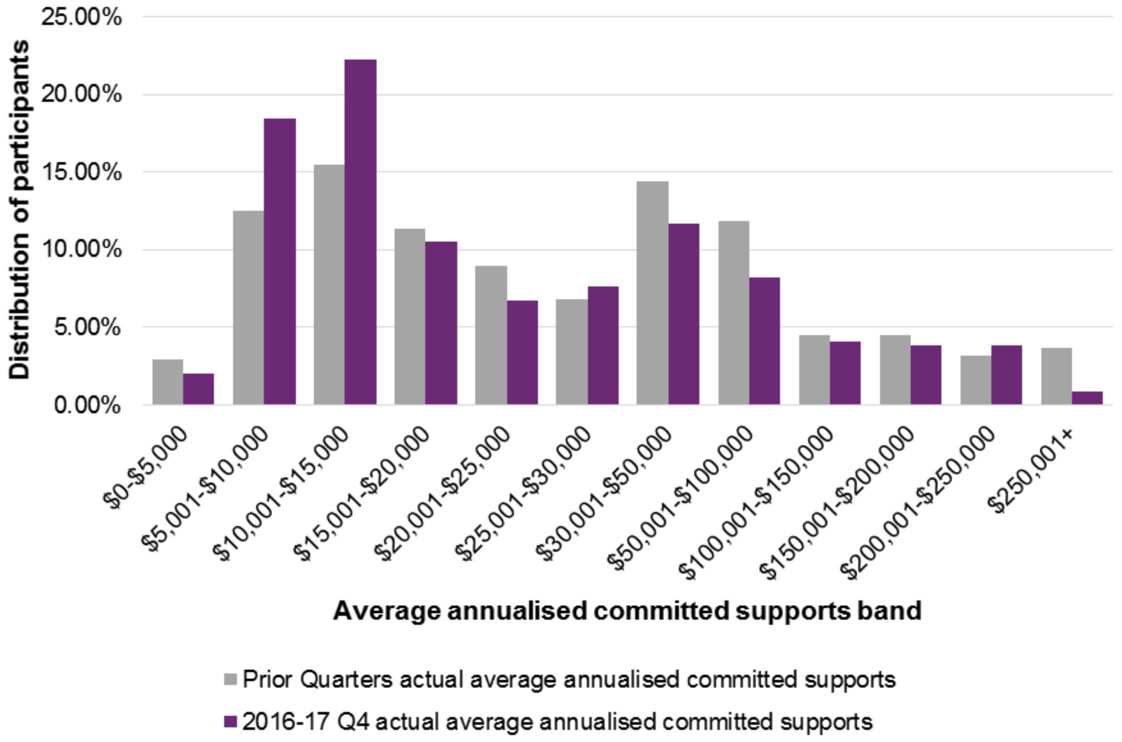


Figure F.3 Average committed support by annualised committed support band (excluding participants with shared supported accommodation supports) – active participants with initial plan approvals Q4 compared with active participants with initial plan approvals in prior quarters (WA)

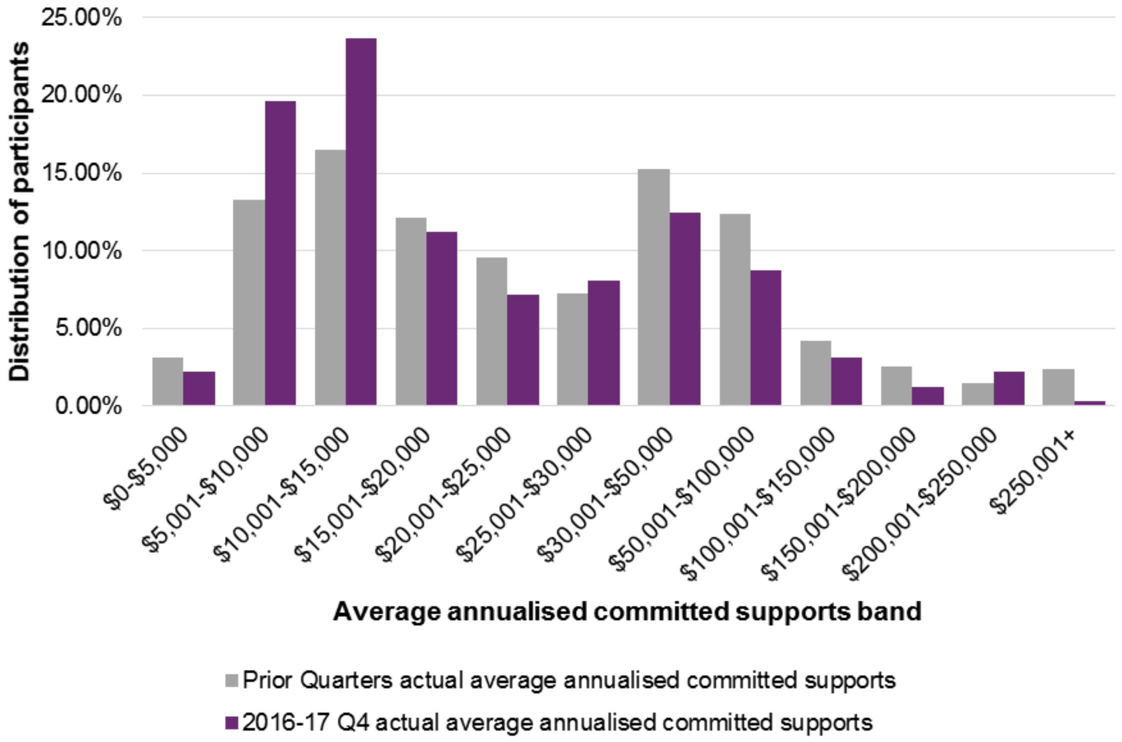
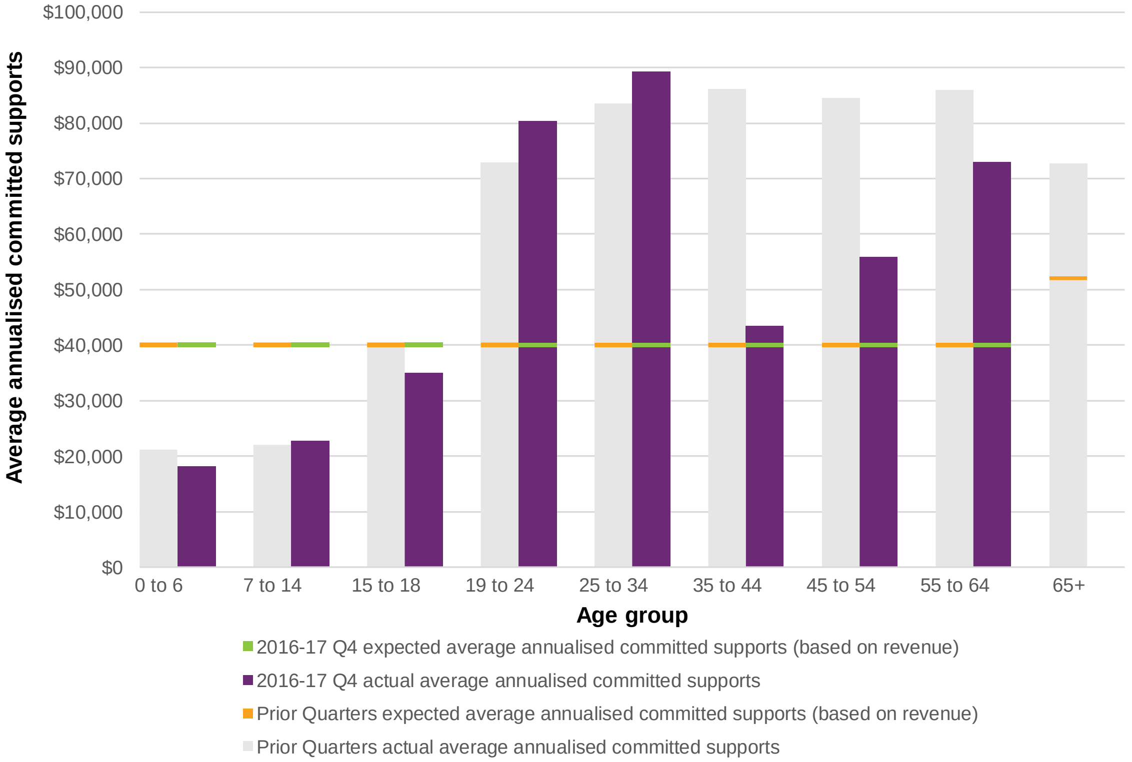


Figure F.4 Average committed support by age group (including participants with shared supported accommodation supports) – active participants with initial plan approvals Q4 compared with active participants with initial plan approvals in prior quarters[53] (WA)



[53] Average annualised committed supports are not shown where there is insufficient data in the group.

Figure F.5 Average committed support by primary disability group (including participants with shared supported accommodation supports) – active participants with initial plan approvals Q4 compared with active participants with initial plan approvals in prior quarters[54] (WA)

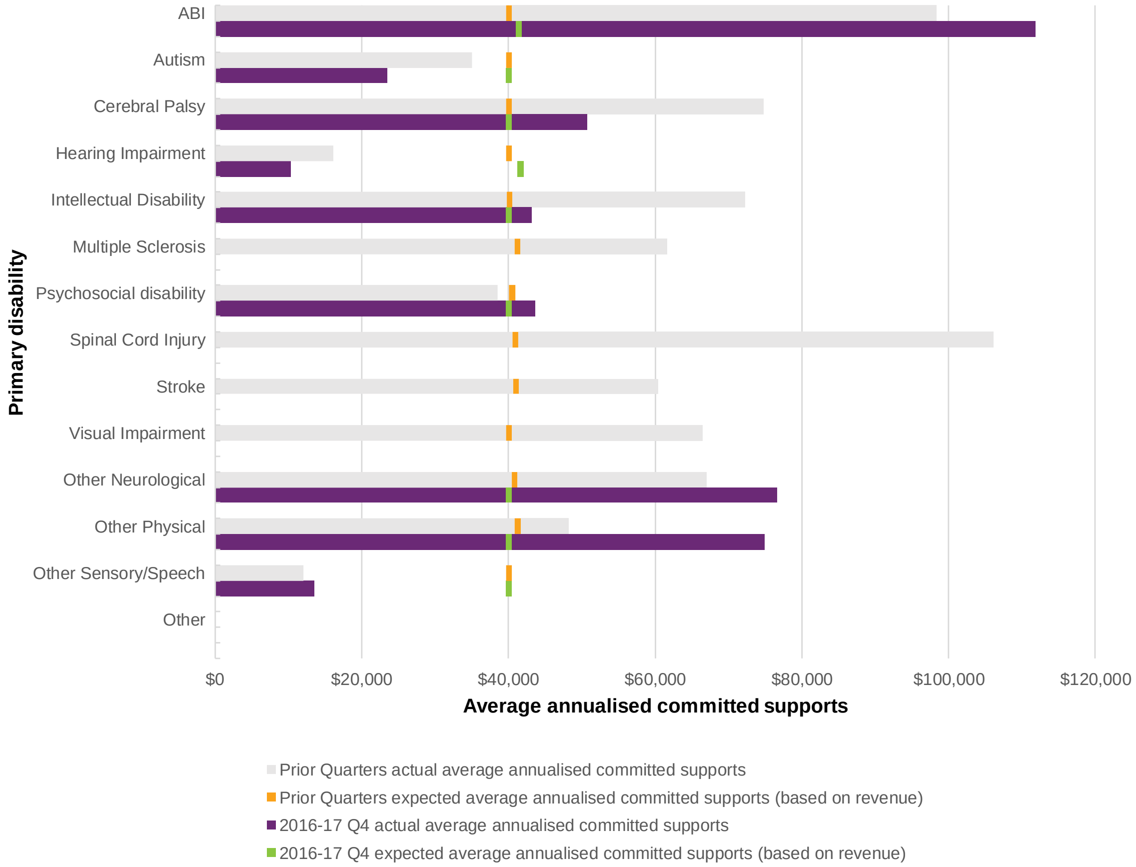
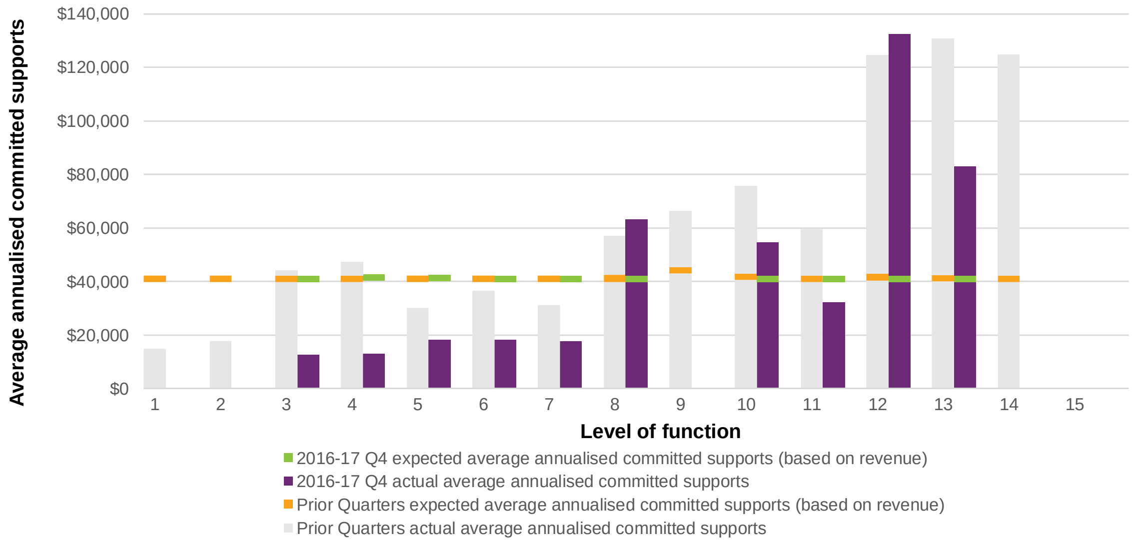


Figure F.6 Average committed support by level of function (including participants with shared supported accommodation supports) – active participants with initial plan approvals Q4 compared with active participants with initial plan approvals in prior quarters[55] (WA)



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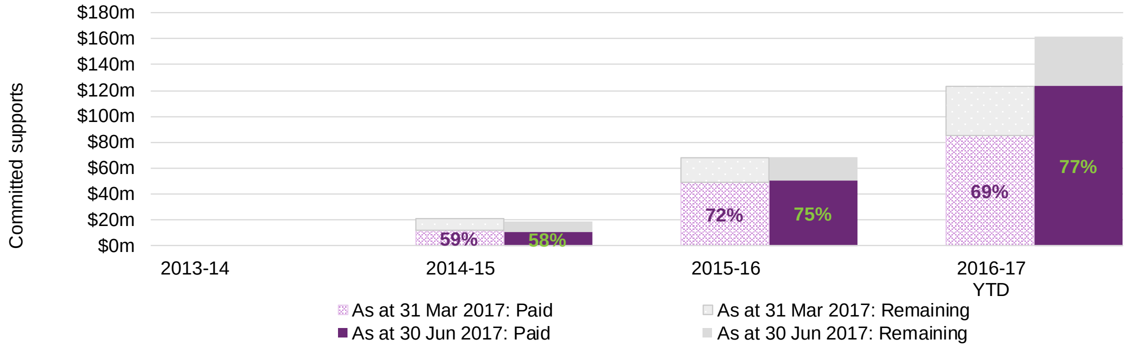
54 Average annualised committed supports are not shown where there is insufficient data in the group.
55 Average annualised committed supports are not shown where there is insufficient data in the group. Level of function 15 does not have sufficient data to show an average cost.

Table F.25 Payments by financial year, compared to committed supports ($m) -WA

$ Million	2013-14	2014-15	2015-16	2016-17	2017-18 and beyond	Total
Total committed	n/a	18.8	68.2	161.5	113.0	**361.6**
Total paid	n/a	10.9	50.9	124.1	0.0	**185.8**
% utilised to date	n/a	58%	75%	77%	0%	**51%**

Figure F.7 Utilisation of committed supports as at 31 March 2017 and 30 June 2017 (WA)



Providers and markets

Table F.26 Key provider indicators by quarter - WA

	Prior Quarters	2016-17 Q4	Total
Provider indicators			
a) Registrations by profile			
Individual/ sole trader	*136*	*43*	*161*
Company/ organisation	*496*	*160*	*595*
Total	*632*	*124*	*756*
b) Registration revoked	7		

Table F.27 Number of approved providers by registration group - WA[56][57]

Registration Group	Prior Quarters	2016-17 Q4	Total	% Change
Therapeutic Supports	174	18	192	10%
Household Tasks	92	27	119	29%
Assist-Travel/Transport	102	14	116	14%
Early Childhood Supports	72	4	76	6%
Participate Community	84	3	87	4%
Development-Life Skills	77	2	79	3%
Assist Prod-Pers Care/Safety	151	55	206	36%
Assist-Life Stage, Transition	71	2	73	3%
Assist Personal Activities	56	3	59	5%
Behaviour Support	71	9	80	13%
Personal Mobility Equipment	138	29	167	21%
Home Modification	86	10	96	12%
Personal Activities High	62	3	65	5%
Group/Centre Activities	51	3	54	6%
Accommodation/Tenancy	62	10	72	16%
Support Coordination	44	2	46	5%
Ex Phys Pers Training	56	9	65	16%
Innov Community Participation	49	11	60	22%
Plan Management	33	1	34	3%
Daily Tasks/Shared Living	55	1	56	2%
Assistive Prod-Household Task	79	21	100	27%
Assistive Equip-Recreation	100	18	118	18%
Comms & Info Equipment	66	19	85	29%
Custom Prosthetics	64	7	71	11%
Community Nursing Care	43	8	51	19%
Assist Access/Maintain Employ	46	3	49	7%
Specialised Driver Training	50	3	53	6%
Hearing Equipment	32	10	42	31%
Vision Equipment	37	7	44	19%
Interpret/Translate	25	9	34	36%
Spec Support Employ	22	0	22	0%
Specialised Hearing Services	17	0	17	0%
Vehicle modifications	26	4	30	15%
Specialised Disability Accommodation	0	12	12	
Hearing Services	8	0	8	0%
Assistance Animals	0	0	0	
Total approved providers	**553**	**124**	**756**	**22%**

56 Table order based on national % change (highest to lowest)
57 The 79 providers whose registration ended during the fourth quarter of 2016-17 are not included in the 2016-17 Q3 and prior numbers in this table.

Table F.28 Key markets indicators by quarter - WA

Market indicators	Prior Quarters	2016-17 Q4
a) Average number of providers per participant	1.40	1.45
b) Average new providers per participant	0.32	0.32
c) Number of providers delivering new supports	135	152
d) Change in the number of active/inactive providers:		
Active (%)	*43%*	*47%*
Not yet active (%)	*51%*	*48%*
Inactive (%)	*6%*	*5%*
e) Share of payments - top 25%		
Daily Tasks/Shared Living (%)	*93%*	*85%*
Therapeutic Supports (%)	*88%*	*88%*
Participate Community (%)	*79%*	*73%*
Early Childhood Supports (%)	*89%*	*90%*
Assist Personal Activities (%)	*74%*	*73%*

Table F.29 Proportion of active participants with approved plans accessing mainstream supports – WA

	Prior Quarters	2016-17 Q4	Total
Assistive technology	0%	0%	0%
Choice & Control	4%	4%	4%
Consumables	0%	0%	0%
Daily Activities	7%	8%	7%
Daily Equipment	0%	0%	0%
Employment	4%	6%	5%
Health & Wellbeing	33%	45%	37%
Home Living	2%	4%	2%
Housing & Home modifications	0%	0%	0%
Independence	4%	7%	5%
Lifelong Learning	16%	25%	19%
Relationships	2%	2%	2%
Social & Civic	3%	3%	3%
Transport	0%	0%	0%
Non-categorised	41%	21%	35%
Any mainstream service	92%	91%	92%

South Australia

The tables below replicate the tables in the main parts of this report for SA only where the data is available.

Participant Demographics

Table G.1 Plan approvals compared to estimates – SA

	Prior Quarter	2016-17 Q4	Total excluding ECEI	Total including ECEI	Bilateral estimates
SA	11,051	583	11,634	12,116	12,887

Table G.2 Quarterly intake split by plan and entry type – SA

	Prior Quarters	2016-17 Q4	Total
Access decisions	**13,706**	**2,058**	**15,764**
Access Met	**12,962**	**1,886**	**14,848**
State	4,505	1,136	5,641
New	8,142	503	8,645
Commonwealth	315	247	562
Total Participant Plans	**11,083**	**1,065**	**12,116**
EI (s25) plans	7,273	316	7,589
PD (s24) plans	3,778	267	4,045
ECEI	32	482	482

Table G.3 Plan reviews conducted per quarter – SA

	2016-17 Q1	2016-17 Q2	2016-17 Q3	2016-17 Q4	Transition Total
Total plan reviews	**503**	**1,272**	**2,104**	**2,844**	**6,723**
Early intervention plans	368	900	1,407	1,854	4,529
Permanent disability plans	135	372	697	990	2,194

Table G.4 Exits from the scheme as at 30 June 2017 – SA

Exits	
Total plan exits	**82**
Early Intervention plans	63
Permanent disability plans	19

Table G.5 Cumulative position by entry point – SA

	Participant cohort					Bilateral estimate	% of estimate	Awaiting a plan
	State	Commonwealth	New	ECEI	Total			
Trial	2,480	282	4,356		7,118	8,500	84%	
End of 2016-17 Q1	2,819	285	4,776		7,880	9,272	85%	
End of 2016-17 Q2	3,275	299	6,624	111	10,309	10,047	103%	
End of 2016-17 Q3	3,658	304	7,089	32	11,083	11,466	97%	
End of 2016-17 Q4	3,839	306	7,489	482	12,116	12,887	94%	2,690

Table G.6 Cumulative position by plan type – SA

	Participant cohort				Bilateral estimate	% of estimate	Awaiting a plan
	EI (s25) plan	PD (s24) plan	ECEI	Total			
Trial	5,114	2,004		7,118	8,500	84%	
End of 2016-17 Q1	5,470	2,410		7,880	9,272	85%	
End of 2016-17 Q2	6,908	3,290	111	10,309	10,047	103%	
End of 2016-17 Q3	7,273	3,778	32	11,083	11,466	97%	
End of 2016-17 Q4	7,589	4,045	482	12,116	12,887	94%	2,690

Table G.7 Active participants with approved plans per quarter by disability group - SA[58]

	Prior Quarters		2016-17 Q4		Total	
Disability	**N**	**%**	**N**	**%**	**N**	**%**
Intellectual Disability	3,448	31%	261	45%	**3,709**	**32%**
Autism	5,252	48%	209	36%	**5,461**	**47%**
Psychosocial disability	30	0%	2	0%	**32**	**0%**
Cerebral Palsy	388	4%	18	3%	**406**	**4%**
Other Neurological	213	2%	6	1%	**219**	**2%**
Other Physical	182	2%	10	2%	**192**	**2%**
ABI	61	1%	6	1%	**67**	**1%**
Visual Impairment	108	1%	5	1%	**113**	**1%**
Hearing Impairment	291	3%	14	2%	**305**	**3%**
Other Sensory/Speech	950	9%	45	8%	**995**	**9%**
Multiple Sclerosis	0	0%	4	1%	**4**	**0%**
Spinal Cord Injury	9	0%	1	0%	**10**	**0%**
Stroke	7	0%	1	0%	**8**	**0%**
Other	30	0%	1	0%	**31**	**0%**
Total	**10,969**	**100%**	**583**	**100%**	**11,552**	**100%**

Table G.8 Active participants with approved plan per quarter by level of function – SA

	Prior Quarters		2016-17 Q4		Total	
Level of Function	**N**	**%**	**N**	**%**	**N**	**%**
1 (High Function)	53	1%	2	0%	**55**	**1%**
2 (High Function)	0	0%	0	0%	**0**	**0%**
3 (High Function)	191	2%	9	2%	**200**	**2%**
4 (High Function)	940	10%	31	5%	**971**	**9%**
5 (High Function)	4,280	44%	239	41%	**4,519**	**44%**
6 (Moderate Function)	1,344	14%	105	18%	**1,449**	**14%**
7 (Moderate Function)	1,204	12%	65	11%	**1,269**	**12%**
8 (Moderate Function)	80	1%	18	3%	**98**	**1%**
9 (Moderate Function)	3	0%	0	0%	**3**	**0%**
10 (Moderate Function)	40	0%	13	2%	**53**	**1%**
11 (Low Function)	778	8%	34	6%	**812**	**8%**
12 (Low Function)	84	1%	17	3%	**101**	**1%**
13 (Low Function)	629	6%	40	7%	**669**	**6%**
14 (Low Function)	96	1%	10	2%	**106**	**1%**
15 (Low Function)	0	0%	0	0%	**0**	**0%**
Missing	1,247		0		**1,247**	
Total	**10,969**	**100%**	**583**	**100%**	**11,552**	**100%**

[58] Table order based on national proportions (highest to lowest)

Table G.9 Participant profile per quarter by Age group – SA

	Prior Quarters		2016-17 Q4		Total	
Age Group	**N**	**%**	**N**	**%**	**N**	**%**
0 to 6	3,183	29%	262	45%	**3,445**	**30%**
7 to 14	6,712	61%	153	26%	**6,865**	**59%**
15 to 18	1,069	10%	138	24%	**1,207**	**10%**
19 to 24	0	0%	4	1%	**4**	**0%**
25 to 34	1	0%	11	2%	**12**	**0%**
35 to 44	2	0%	5	1%	**7**	**0%**
45 to 54	1	0%	6	1%	**7**	**0%**
55 to 64	1	0%	3	1%	**4**	**0%**
65+	0	0%	1	0%	**1**	**0%**
Total	**10,969**	**100%**	**583**	**100%**	**11,552**	**100%**

Table G.10 Participant profile per quarter by Gender – SA

	Prior Quarters		2016-17 Q4		Total	
Gender	**N**	**%**	**N**	**%**	**N**	**%**
Male	7,786	71%	407	70%	**8,193**	**71%**
Female	3,143	29%	166	28%	**3,309**	**29%**
Indeterminate	40	0%	10	2%	**50**	**0%**
Total	**10,969**	**100%**	**583**	**100%**	**11,552**	**100%**

Table G.11 Participant profile per quarter by Aboriginal and Torres Strait islander status – SA

	Prior Quarters		2016-17 Q4		Total	
Participant profile	**N**	**%**	**N**	**%**	**N**	**%**
Aboriginal and Torres Strait Islander	536	4.9%	23	3.9%	**559**	**4.8%**
Not Aboriginal and Torres Strait Islander	9,666	88.1%	541	92.8%	**10,207**	**88.4%**
Not Stated	767	7.0%	19	3.3%	**786**	**6.8%**
Total	**10,969**	**100%**	**583**	**100%**	**11,552**	**100%**

Table G.12 Participant profile per quarter by Young people in Residential aged care (YPIRAC) status – SA

	Prior Quarters		2016-17 Q4		Total	
Participant profile	**N**	**%**	**N**	**%**	**N**	**%**
YPIRAC	0	0%	0	0%	**0**	**0%**
Not YPIRAC	10,969	100%	583	100%	**11,552**	**100%**
Not Stated	0	0%	0	0%	**0**	**0%**
Total	**10,969**	**100%**	**583**	**100%**	**11,552**	**100%**

Table G.13 Distribution of active participants by method of Financial Plan Management and quarter of plan approval – SA

	Prior Quarters (Transition only)	2016-17 Q4	Total
	%	**%**	**%**
Self-managed fully	13%	10%	**12%**
Self-managed partly	16%	16%	**16%**
Plan managed	10%	12%	**10%**
Agency managed	62%	62%	**62%**
Total	**100%**	**100%**	**100%**

Table G.14 Distribution of active participants by support coordination and quarter of plan approval – SA

	Prior Quarters (Transition only)	2016-17 Q4	Total
	%	**%**	**%**
Support coordination	64%	51%	**62%**

Table G.15 Duration to plan activation by quarter of initial plan approval for active participants – SA

	2016-17 Q1		2016-17 Q2		2016-17 Q3	
Plan activation	**N**	**%**	**N**	**%**	**N**	**%**
Less than 30 days	304	40%	772	33%	371	44%
30 to 59 days	104	14%	327	14%	113	13%
60 to 89 days	44	6%	271	12%	47	6%
Activated within 90 days	**452**	**59%**	**1,370**	**59%**	**531**	**62%**
90 to 119 days	24	3%	164	7%	36	4%
120 days and over	97	13%	198	9%	14	2%
Activated between 90 and 180 days	**121**	**16%**	**362**	**16%**	**50**	**6%**
No payments	188	25%	582	25%	271	32%
Total plans approved	**761**	**100%**	**2,314**	**100%**	**852**	**100%**

Table G.16 Number of questionnaires completed by SFOF version – SA

Version	Number of questionnaires collected Q1	Number of questionnaires collected Q2	Number of questionnaires collected Q3	Number of questionnaires collected Q4	Number of questionnaires
Participant 0 to school	184	932	238	259	1,613
Participant school to 14	503	1,255	261	170	2,189
Participant 15 to 24	46	40	338	111	535
Participant 25 and over	1	1	2	25	29
Total Participant	**734**	**2,228**	**839**	**565**	**4,366**
Family 0 to 14	682	2,113	454	405	3,654
Family 15 to 24	44	97	237	107	485
Family 25 and over	0	0	0	1	1
Total Family	**726**	**2,210**	**691**	**513**	**4,140**
Total	**1,460**	**4,438**	**1,530**	**1,078**	**8,506**

Table G.17 Selected key indicators for participants – Daily Living (DL) and Choice and Control (CC) – SA

	Indicator	0 to before school	School to 14	15 to 24	25 and over
DL	% with concerns in 6 or more of the areas: gross motor skills, fine motor skills, self-care, eating, social interaction, communication, cognitive development, sensory processing	51%			
CC	% who say their child is able to tell them what he/she wants	83%			
DL	% developing functional, learning and coping skills appropriate to their ability and circumstances		36%		
DL	% who say their child is becoming more independent		56%		
CC	% of children who have a genuine say in decisions about themselves		79%		
CC	% who are happy with the level of independence/control they have now			44%	
CC	% who choose who supports them			26%	61%
CC	% who choose what they do each day			36%	64%
CC	% who had been given the opportunity to participate in a self-advocacy group meeting			17%	21%
CC	% who want more choice and control in their life			66%	66%

Table G.18 Selected key indicators for participants – Relationships (REL) and Social/ Community Participation (S/CP) – SA

	Indicator	0 to before school	School to 14	15 to 24	25 and over
REL	% of children who can make friends with people outside the family	66%	69%		
S/CP	% of children who participate in age appropriate community, cultural or religious activities	64%			
REL	% of children who spend time after school and on weekends with friends and/or in mainstream programs		47%		
REL	Of these, % who are welcomed or actively included	64%	77%		
REL	% of children who spend time with friends without an adult present		21%		
REL	% with no friends other than family or paid staff			32%	48%
S/CP	% who have been actively involved in a community, cultural or religious group in the last 12 months			34%	36%

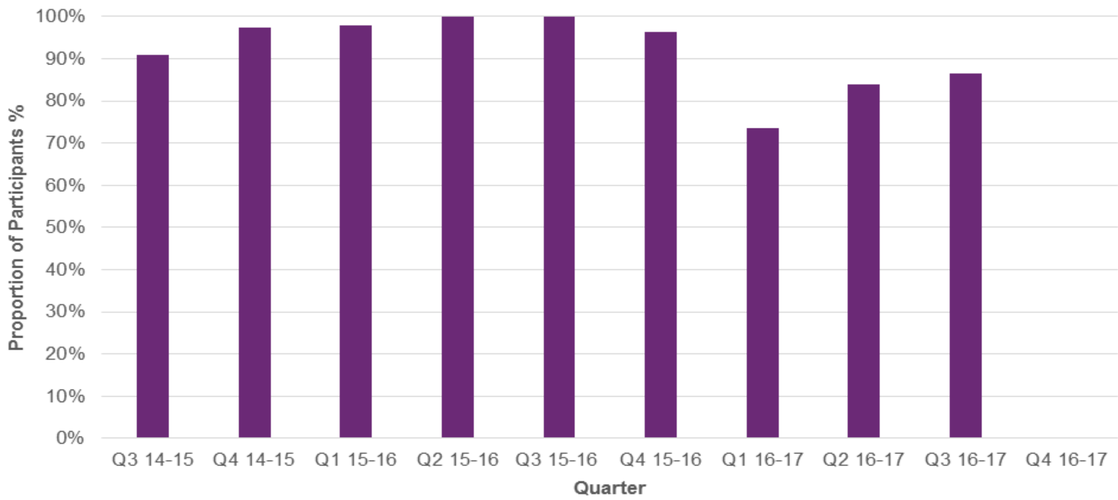
Table G.19 Selected key indicators for participants – Lifelong Learning (LL), Work (WK), Home (HM) and Health and Wellbeing (HW) – SA

	Indicator	0 to before school	School to 14	15 to 24	25 and over
LL	% of children attending school in a mainstream class		71%		
HM	% who are happy with their home			89%	93%
HM	% who feel safe or very safe in their home			90%	82%
HW	% who rate their health as good, very good or excellent			71%	64%
HW	% who did not have any difficulties accessing health services			74%	79%
LL	% who currently attend or previously attended school in a mainstream class			37%	
LL	% who participate in education, training or skill development				14%
LL	Of those who participate, % who do so in mainstream settings				Numbers are too small
LL	% unable to do a course or training they wanted to do in the last 12 months				15%
WK	% who have a paid job			7%	25%
WK	% who volunteer			11%	7%

Table G.20 Selected key indicators for families/ carers of participants – SA

Indicator	0 to 14	15 to 24	25 and over
% receiving Carer Payment	19%	32%	Numbers are too small
% receiving Carer Allowance	47%	59%	Numbers are too small
% working in a paid job	48%	46%	Numbers are too small
Of those in a paid job, % in permanent employment	72%	74%	Numbers are too small
Of those in a paid job, % working 15 hours or more	78%	83%	Numbers are too small
% who say they (and their partner) are able to work as much as they want	49%	47%	Numbers are too small
Of those unable to work as much as they want, % who say the situation of their child/family member with disability is a barrier to working more	80%	84%	Numbers are too small
Of those unable to work as much as they want, % who say insufficient flexibility of jobs is a barrier to working more	36%	30%	Numbers are too small
% able to advocate for their child/family member	78%	78%	Numbers are too small
% who have friends and family they see as often as they like	55%	49%	Numbers are too small
% who feel very confident or somewhat confident in supporting their child's development	88%		
% who know what their family can do to enable their family member with disability to become as independent as possible		44%	
% who feel in control selecting services		46%	Numbers are too small
% who have made plans (or begun to make plans) for when they are no longer able to care for their family member with disability			Numbers are too small
% who rate their health as good, very good or excellent	73%	62%	Numbers are too small

Figure G.1 Proportion of participants describing satisfaction with the agency as good or very good – by quarter (SA)[59]



[59] 2016-17 Q4 data is not available from SA as survey only started again from 1 July onwards. Participant satisfaction results are not shown if there is insufficient data in the group.

Table G.21 Scheduled and unscheduled plan reviews – SA

	2016-17 Q1	2016-17 Q2	2016-17 Q3	2016-17 Q4	Transition Total
Total plan reviews	**503**	**1,272**	**2,104**	**2,844**	**6,723**
Scheduled reviews	384	973	1,722	2,733	5,812
Unscheduled reviews	119	299	382	111	911
% of unscheduled reviews	24%	24%	18%	4%	14%

Table G.22 AAT cases by category – SA

	As at 31 Dec 2016	As at 31 Mar 2017	As at 30 Jun 2017
AAT Cases	**15**	**19**	**24**
Access	3	5	5
Plan	12	14	19
Plan Review	0	0	0

Committed supports and payments

Table G.23 Committed supports by financial year ($m) - SA

$ Million	2013-14	2014-15	2015-16	2016-17	2017-18 and beyond	Total
Total committed	11.0	50.1	101.1	186.6	118.1	**466.8**

Figure G.2 Average committed support by annualised committed support band (including participants with shared supported accommodation supports) – active participants with initial plan approvals Q4 compared with active participants with initial plan approvals in prior quarters[60] (SA)

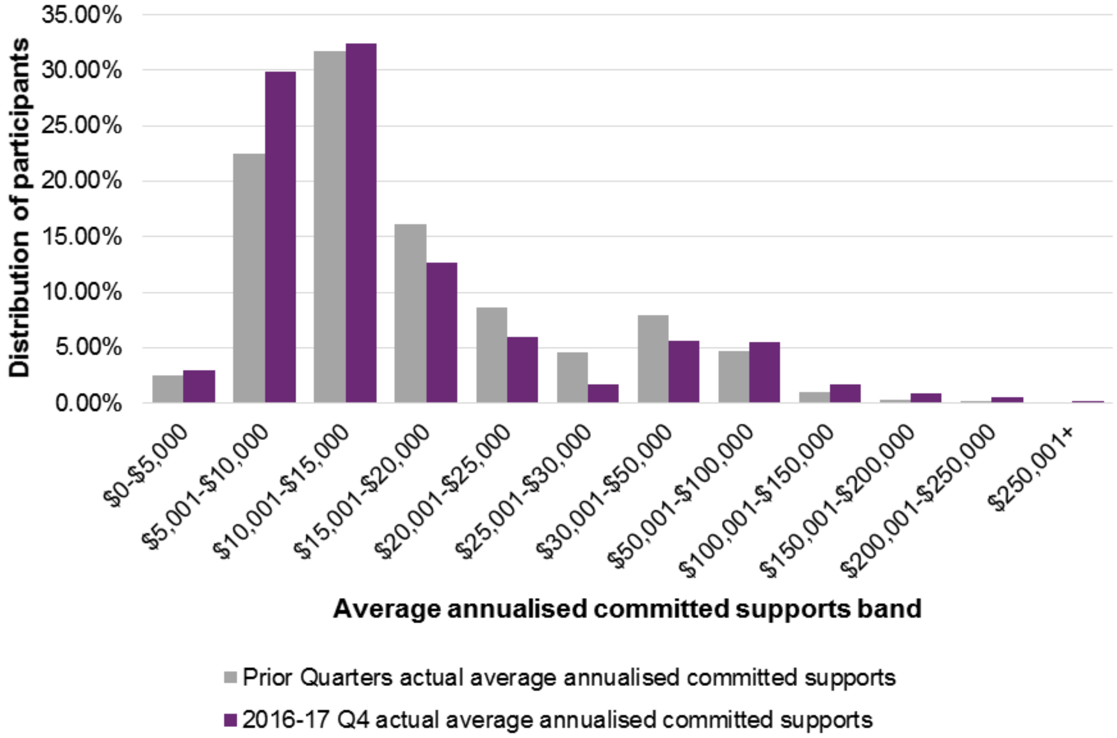
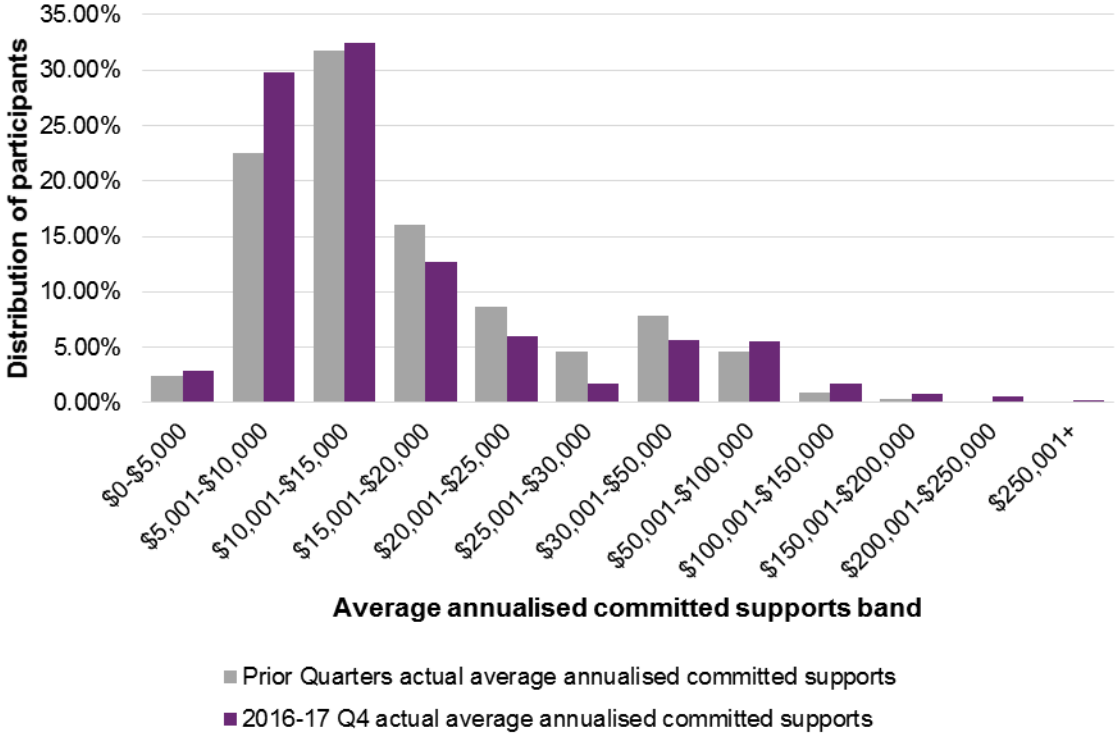
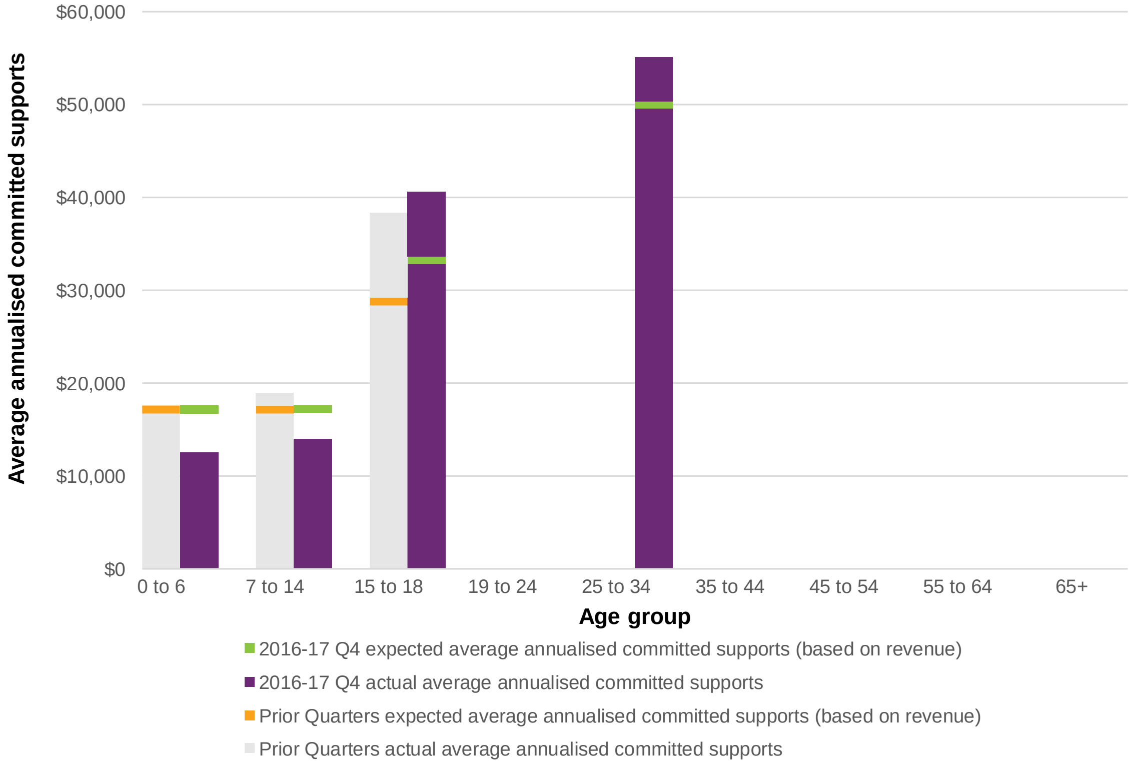


Figure G.3 Average committed support by annualised committed support band (excluding participants with shared supported accommodation supports) – active participants with initial plan approvals Q4 compared with active participants with initial plan approvals in prior quarters[61] (SA)



[60] Average annualised committed supports are not shown where there is insufficient data in the group.

Figure G.4 Average committed support by age group (including participants with shared supported accommodation supports) – active participants with initial plan approvals Q4 compared with active participants with initial plan approvals in prior quarters[62] (SA)



[61] Average annualised committed supports are not shown where there is insufficient data in the group.
[62] Average annualised committed supports are not shown where there is insufficient data in the group.

Figure G.5 Average committed support by primary disability group (including participants with shared supported accommodation supports) – active participants with initial plan approvals Q4 compared with active participants with initial plan approvals in prior quarters[63] (SA)

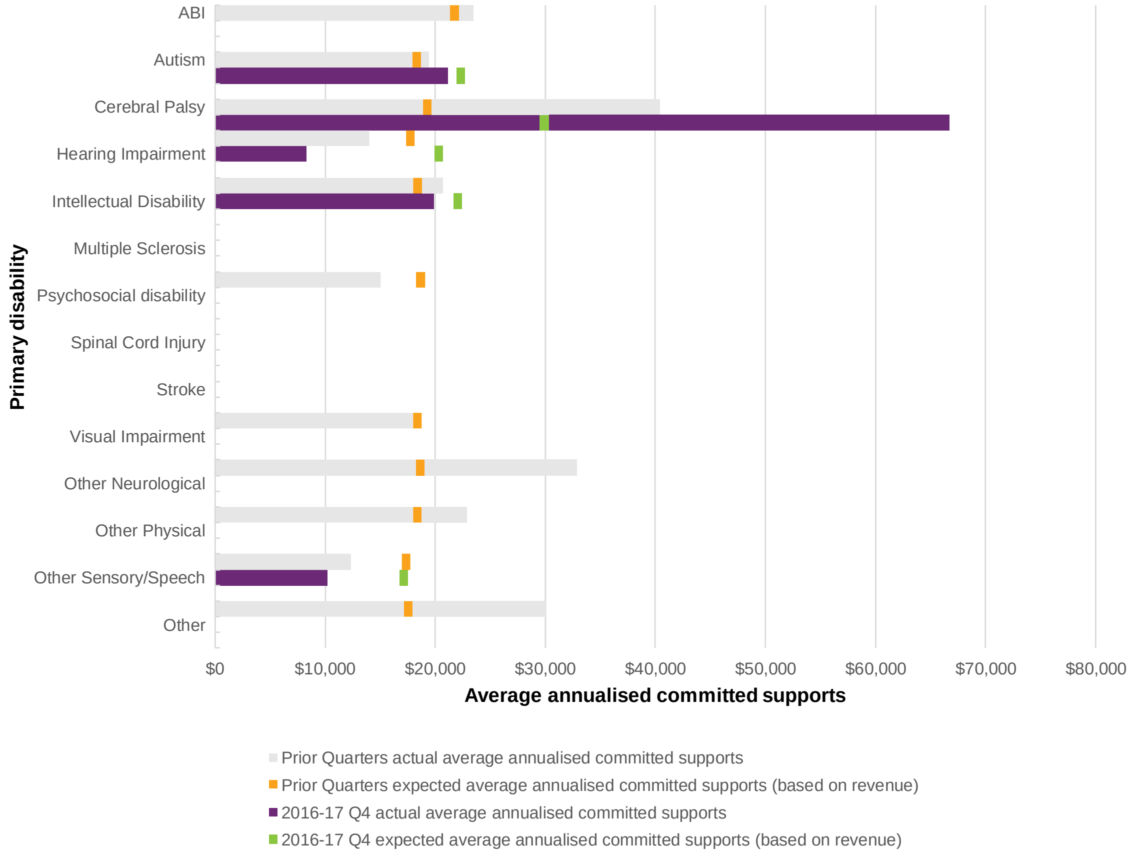
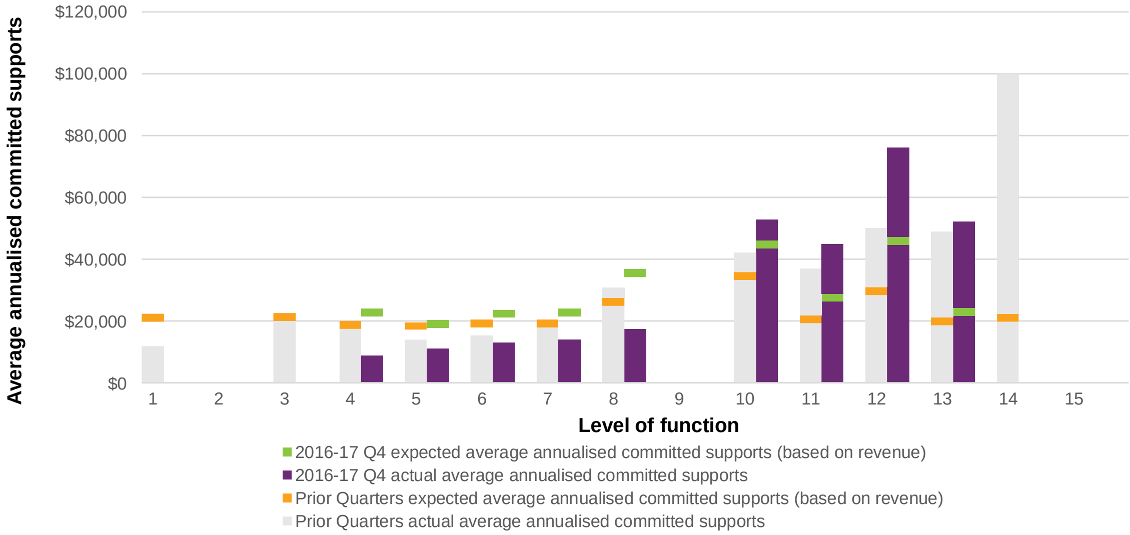


Figure G.6 Average committed support by level of function (including participants with shared supported accommodation supports) – active participants with initial plan approvals Q4 compared with active participants with initial plan approvals in prior quarters[64] (SA)

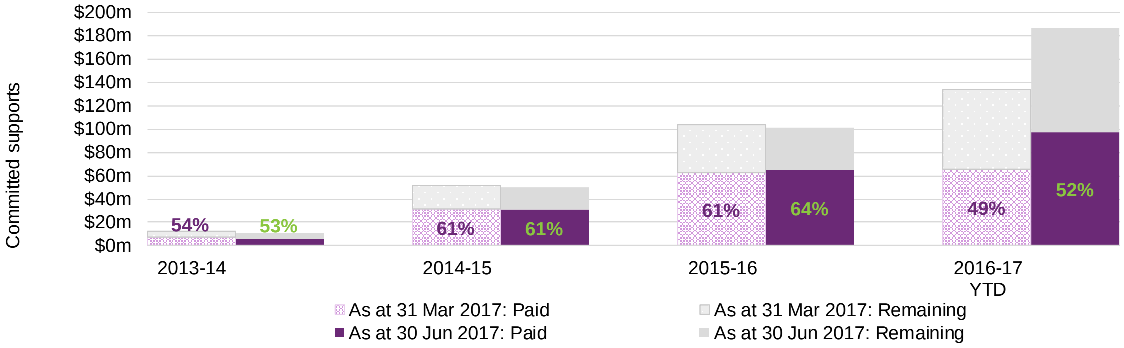


[63] Average annualised committed supports are not shown where there is insufficient data in the group.
[64] Average annualised committed supports are not shown where there is insufficient data in the group. Level of function 15 does not have sufficient data to show an average cost.

Table G.24 Payments by financial year, compared to committed supports ($m) - SA

$ Million	2013-14	2014-15	2015-16	2016-17	2017-18 and beyond	Total
Total committed	11.0	50.1	101.1	186.6	118.1	**466.8**
Total paid	5.8	30.7	64.8	97.3	0.0	**198.6**
% utilised to date	53%	61%	64%	52%	0%	**43%**

Figure G.7 Utilisation of committed supports as at 31 March 2017 and 30 June 2017 (SA)



Providers and markets

Table G.25 Key provider indicators by quarter - SA

	Prior Quarters	2016-17 Q4	Total
Provider indicators			
a) Registrations by profile			
Individual/ sole trader	*335*	*93*	*396*
Company/ organisation	*612*	*237*	*757*
Total	*947*	*206*	*1,153*
b) Registration revoked	6		

Table G.26 Number of approved providers by registration group - SA[65][66]

Registration Group	Prior Quarters	2016-17 Q4	Total	% Change
Therapeutic Supports	390	63	453	16%
Household Tasks	113	40	153	35%
Assist-Travel/Transport	147	26	173	18%
Early Childhood Supports	325	32	357	10%
Participate Community	106	10	116	9%
Development-Life Skills	102	13	115	13%
Assist Prod-Pers Care/Safety	180	61	241	34%
Assist-Life Stage, Transition	77	12	89	16%
Assist Personal Activities	82	6	88	7%
Behaviour Support	138	21	159	15%
Personal Mobility Equipment	169	39	208	23%
Home Modification	90	15	105	17%
Personal Activities High	87	7	94	8%
Group/Centre Activities	79	9	88	11%
Accommodation/Tenancy	73	19	92	26%
Support Coordination	62	27	89	44%
Ex Phys Pers Training	73	18	91	25%
Innov Community Participation	81	30	111	37%
Plan Management	33	13	46	39%
Daily Tasks/Shared Living	66	3	69	5%
Assistive Prod-Household Task	86	28	114	33%
Assistive Equip-Recreation	110	25	135	23%
Comms & Info Equipment	85	24	109	28%
Custom Prosthetics	87	16	103	18%
Community Nursing Care	50	15	65	30%
Assist Access/Maintain Employ	58	7	65	12%
Specialised Driver Training	40	2	42	5%
Hearing Equipment	55	12	67	22%
Vision Equipment	36	9	45	25%
Interpret/Translate	34	7	41	21%
Spec Support Employ	12	5	17	42%
Specialised Hearing Services	22	0	22	0%
Vehicle modifications	27	3	30	11%
Specialised Disability Accommodation	0	28	28	
Hearing Services	9	0	9	0%
Assistance Animals	5	0	5	0%
Total approved providers	**823**	**206**	**1,153**	**25%**

65 Table order based on national % change (highest to lowest)
66 The 124 provider whose registration ended during the fourth quarter of 2016-17 is not included in the 2016-17 Q4 and prior numbers in this table.

Table G.27 Key markets indicators by quarter - SA

Market indicators	Prior Quarters	2016-17 Q4
a) Average number of providers per participant	1.20	1.25
b) Average new providers per participant	0.30	0.25
c) Number of providers delivering new supports	321	369
d) Change in the number of active/inactive providers:		
Active (%)	*50%*	*49%*
Not yet active (%)	*44%*	*45%*
Inactive (%)	*7%*	*6%*
e) Share of payments - top 25%		
Daily Tasks/Shared Living (%)	*75%*	*78%*
Therapeutic Supports (%)	*90%*	*94%*
Participate Community (%)	*70%*	*69%*
Early Childhood Supports (%)	*87%*	*88%*
Assist Personal Activities (%)	*79%*	*77%*

Table G.28 Proportion of active participants with approved plans accessing mainstream supports – SA

	Prior Quarters	2016-17 Q4	Total
Assistive technology	0%	0%	0%
Choice & Control	0%	1%	0%
Consumables	0%	0%	0%
Daily Activities	9%	7%	8%
Daily Equipment	0%	0%	0%
Employment	0%	1%	0%
Health & Wellbeing	17%	20%	18%
Home Living	0%	1%	0%
Housing & Home modifications	0%	0%	0%
Independence	2%	1%	2%
Lifelong Learning	46%	30%	43%
Relationships	4%	1%	4%
Social & Civic	3%	2%	3%
Transport	0%	0%	0%
Non-categorised	32%	42%	34%
Any mainstream service	89%	84%	89%

Tasmania

The tables below replicate the tables in the main parts of this report for TAS only where the data is available.

Participant Demographics

Table H.1 Plan approvals compared to estimates – TAS

	Prior Quarter	2016-17 Q4	Total excluding ECEI	Total including ECEI	Bilateral estimates
TAS	1,877	352	2,229	2,247	2,242

Table H.2 Quarterly intake split by plan and entry type – TAS

	Prior Quarters	2016-17 Q4	Total
Access decisions	**2,257**	**426**	**2,683**
Access Met	**2,153**	**382**	**2,535**
State	1,014	249	1,263
New	1,082	98	1,180
Commonwealth	57	35	92
Total Participant Plans	**1,877**	**370**	**2,247**
EI (s25) plans	139	51	190
PD (s24) plans	1,738	301	2,039
ECEI	0	18	18

Table H.3 Plan reviews conducted per quarter – TAS

	2016-17 Q1	2016-17 Q2	2016-17 Q3	2016-17 Q4	Transition Total
Total plan reviews	**231**	**349**	**405**	**355**	**1,340**
Early intervention plans	1	8	16	12	37
Permanent disability plans	230	341	389	343	1,303

Table H.4 Exits from the scheme as at 30 June 2017 – TAS

Exits	
Total plan exits	**29**
Early Intervention plans	1
Permanent disability plans	28

Table H.5 Cumulative position by entry point – TAS

	Participant cohort					Bilateral estimate	% of estimate	Awaiting a plan
	State	Commonwealth	New	ECEI	Total			
Trial	556	34	572		1,162	1,125	103%	
End of 2016-17 Q1	592	35	683		1,310	1,380	95%	
End of 2016-17 Q2	740	36	869	0	1,645	1,635	101%	
End of 2016-17 Q3	867	39	971	0	1,877	1,938	97%	
End of 2016-17 Q4	1,079	54	1,096	18	2,247	2,242	100%	273

Table H.6 Cumulative position by plan type – TAS

	Participant cohort				Bilateral estimate	% of estimate	Awaiting a plan
	EI (s25) plan	PD (s24) plan	ECEI	Total			
Trial	25	1,137		1,162	1,125	103%	
End of 2016-17 Q1	59	1,251		1,310	1,380	95%	
End of 2016-17 Q2	107	1,538	0	1,645	1,635	101%	
End of 2016-17 Q3	139	1,738	0	1,877	1,938	97%	
End of 2016-17 Q4	190	2,039	18	2,247	2,242	100%	273

Table H.7 Active participants with approved plans per quarter by disability group – TAS[67]

	Prior Quarters		2016-17 Q4		Total	
Disability	**N**	**%**	**N**	**%**	**N**	**%**
Intellectual Disability	907	49%	117	33%	**1,024**	**47%**
Autism	614	33%	164	47%	**778**	**35%**
Psychosocial disability	49	3%	4	1%	**53**	**2%**
Cerebral Palsy	109	6%	17	5%	**126**	**6%**
Other Neurological	55	3%	7	2%	**62**	**3%**
Other Physical	35	2%	9	3%	**44**	**2%**
ABI	18	1%	12	3%	**30**	**1%**
Visual Impairment	22	1%	4	1%	**26**	**1%**
Hearing Impairment	19	1%	13	4%	**32**	**1%**
Other Sensory/Speech	4	0%	2	1%	**6**	**0%**
Multiple Sclerosis	2	0%	2	1%	**4**	**0%**
Spinal Cord Injury	6	0%	0	0%	**6**	**0%**
Stroke	1	0%	1	0%	**2**	**0%**
Other	7	0%	0	0%	**7**	**0%**
Total	**1,848**	**100%**	**352**	**100%**	**2,200**	**100%**

Table H.8 Active participants with approved plan per quarter by level of function – TAS

	Prior Quarters		2016-17 Q4		Total	
Level of Function	**N**	**%**	**N**	**%**	**N**	**%**
1 (High Function)	7	0%	2	1%	**9**	**0%**
2 (High Function)	3	0%	1	0%	**4**	**0%**
3 (High Function)	194	11%	7	2%	**201**	**10%**
4 (High Function)	128	7%	29	8%	**157**	**8%**
5 (High Function)	240	14%	73	21%	**313**	**15%**
6 (Moderate Function)	341	20%	59	17%	**400**	**19%**
7 (Moderate Function)	181	11%	62	18%	**243**	**12%**
8 (Moderate Function)	136	8%	16	5%	**152**	**7%**
9 (Moderate Function)	0	0%	0	0%	**0**	**0%**
10 (Moderate Function)	126	7%	4	1%	**130**	**6%**
11 (Low Function)	108	6%	40	11%	**148**	**7%**
12 (Low Function)	141	8%	15	4%	**156**	**8%**
13 (Low Function)	70	4%	35	10%	**105**	**5%**
14 (Low Function)	36	2%	9	3%	**45**	**2%**
15 (Low Function)	1	0%	0	0%	**1**	**0%**
Missing	136		0		**136**	
Total	**1,848**	**100%**	**352**	**100%**	**2,200**	**100%**

[67] Table order based on national proportions (highest to lowest)

Table H.9 Participant profile per quarter by Age group – TAS

	Prior Quarters		2016-17 Q4		Total	
Age Group	**N**	**%**	**N**	**%**	**N**	**%**
0 to 6	0	0%	1	0%	**1**	**0%**
7 to 14	209	11%	235	67%	**444**	**20%**
15 to 18	490	27%	54	15%	**544**	**25%**
19 to 24	769	42%	16	5%	**785**	**36%**
25 to 34	321	17%	36	10%	**357**	**16%**
35 to 44	25	1%	5	1%	**30**	**1%**
45 to 54	20	1%	5	1%	**25**	**1%**
55 to 64	13	1%	0	0%	**13**	**1%**
65+	1	0%	0	0%	**1**	**0%**
Total	**1,848**	**100%**	**352**	**100%**	**2,200**	**100%**

Table H.10 Participant profile per quarter by Gender – TAS

	Prior Quarters		2016-17 Q4		Total	
Gender	**N**	**%**	**N**	**%**	**N**	**%**
Male	1,192	65%	193	55%	**1,385**	**63%**
Female	653	35%	116	33%	**769**	**35%**
Indeterminate	3	0%	43	12%	**46**	**2%**
Total	**1,848**	**100%**	**352**	**100%**	**2,200**	**100%**

Table H.11 Participant profile per quarter by Aboriginal and Torres Strait islander status – TAS

	Prior Quarters		2016-17 Q4		Total	
Participant profile	**N**	**%**	**N**	**%**	**N**	**%**
Aboriginal and Torres Strait Islander	158	8.5%	31	8.8%	**189**	**8.6%**
Not Aboriginal and Torres Strait Islander	1,645	89.0%	312	88.6%	**1,957**	**89.0%**
Not Stated	45	2.4%	9	2.6%	**54**	**2.5%**
Total	**1,848**	**100%**	**352**	**100%**	**2,200**	**100%**

Table H.12 Participant profile per quarter by Young people in Residential aged care (YPIRAC) status – TAS

	Prior Quarters		2016-17 Q4		Total	
Participant profile	**N**	**%**	**N**	**%**	**N**	**%**
YPIRAC	0	0%	0	0%	**0**	**0%**
Not YPIRAC	1,848	100%	352	100%	**2,200**	**100%**
Not Stated	0	0%	0	0%	**0**	**0%**
Total	**1,848**	**100%**	**352**	**100%**	**2,200**	**100%**

Table H.13 Distribution of active participants by method of Financial Plan Management and quarter of plan approval – TAS

	Prior Quarters (Transition only)	2016-17 Q4	Total
	%	**%**	**%**
Self-managed fully	4%	5%	**4%**
Self-managed partly	6%	13%	**9%**
Plan managed	1%	3%	**2%**
Agency managed	89%	79%	**85%**
Total	**100%**	**100%**	**100%**

Table H.14 Distribution of active participants by support coordination and quarter of plan approval – TAS

	Prior Quarters (Transition only)	2016-17 Q4	Total
	%	**%**	**%**
Support coordination	53%	32%	**45%**

Table H.15 Duration to plan activation by quarter of initial plan approval for active participants – TAS

	2016-17 Q1		2016-17 Q2		2016-17 Q3	
Plan activation	**N**	**%**	**N**	**%**	**N**	**%**
Less than 30 days	40	27%	87	26%	110	48%
30 to 59 days	22	15%	40	12%	22	10%
60 to 89 days	15	10%	24	7%	11	5%
Activated within 90 days	**77**	**52%**	**151**	**45%**	**143**	**62%**
90 to 119 days	8	5%	26	8%	7	3%
120 days and over	19	13%	28	8%	4	2%
Activated between 90 and 180 days	**27**	**18%**	**54**	**16%**	**11**	**5%**
No payments	43	29%	129	39%	77	33%
Total plans approved	**147**	**100%**	**334**	**100%**	**231**	**100%**

Table H.16 Number of questionnaires completed by SFOF version - TAS

Version	Number of questionnaires collected Q1	Number of questionnaires collected Q2	Number of questionnaires collected Q3	Number of questionnaires collected Q4	Number of questionnaires
Participant 0 to school	0	0	0	6	6
Participant school to 14	21	206	86	260	573
Participant 15 to 24	109	110	52	40	311
Participant 25 and over	16	15	89	46	166
Total Participant	**146**	**331**	**227**	**352**	**1,056**
Family 0 to 14	20	191	75	242	528
Family 15 to 24	60	61	11	34	166
Family 25 and over	0	1	2	2	5
Total Family	**80**	**253**	**88**	**278**	**699**
Total	**226**	**584**	**315**	**630**	**1,755**

Table H.17 Selected key indicators for participants – Daily Living (DL) and Choice and Control (CC) – TAS

	Indicator	0 to before school	School to 14	15 to 24	25 and over
DL	% with concerns in 6 or more of the areas: gross motor skills, fine motor skills, self-care, eating, social interaction, communication, cognitive development, sensory processing	Numbers are too small			
CC	% who say their child is able to tell them what he/she wants	Numbers are too small			
DL	% developing functional, learning and coping skills appropriate to their ability and circumstances		40%		
DL	% who say their child is becoming more independent		51%		
CC	% of children who have a genuine say in decisions about themselves		77%		
CC	% who are happy with the level of independence/control they have now			47%	
CC	% who choose who supports them			43%	29%
CC	% who choose what they do each day			54%	48%
CC	% who had been given the opportunity to participate in a self-advocacy group meeting			18%	46%
CC	% who want more choice and control in their life			77%	72%

Table H.18 Selected key indicators for participants – Relationships (REL) and Social/ Community Participation (S/CP) – TAS

	Indicator	0 to before school	School to 14	15 to 24	25 and over
REL	% of children who can make friends with people outside the family	Numbers are too small	69%		
S/CP	% of children who participate in age appropriate community, cultural or religious activities	Numbers are too small			
REL	% of children who spend time after school and on weekends with friends and/or in mainstream programs		28%		
REL	Of these, % who are welcomed or actively included	Numbers are too small	85%		
REL	% of children who spend time with friends without an adult present		19%		
REL	% with no friends other than family or paid staff			31%	25%
S/CP	% who have been actively involved in a community, cultural or religious group in the last 12 months			20%	32%

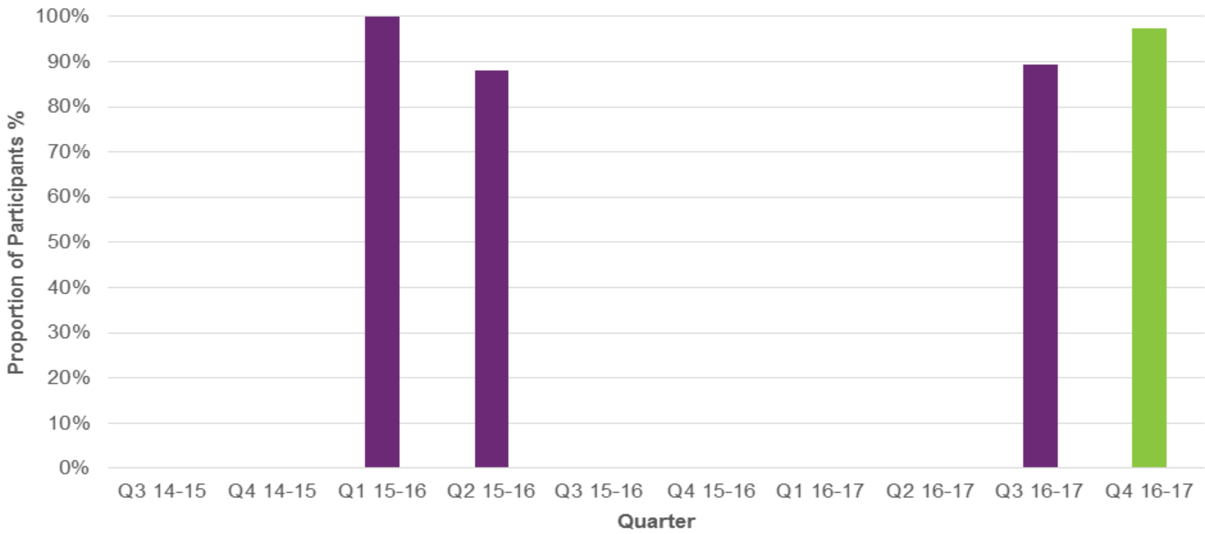
Table H.19 Selected key indicators for participants – Lifelong Learning (LL), Work (WK), Home (HM) and Health and Wellbeing (HW) – TAS

	Indicator	0 to before school	School to 14	15 to 24	25 and over
LL	% of children attending school in a mainstream class		68%		
HM	% who are happy with their home			81%	75%
HM	% who feel safe or very safe in their home			87%	80%
HW	% who rate their health as good, very good or excellent			75%	56%
HW	% who did not have any difficulties accessing health services			77%	79%
LL	% who currently attend or previously attended school in a mainstream class			63%	
LL	% who participate in education, training or skill development				11%
LL	Of those who participate, % who do so in mainstream settings				Numbers are too small
LL	% unable to do a course or training they wanted to do in the last 12 months				29%
WK	% who have a paid job			9%	24%
WK	% who volunteer			11%	8%

Table H.20 Selected key indicators for families/ carers of participants – TAS

Indicator	0 to 14	15 to 24	25 and over
% receiving Carer Payment	44%	27%	Numbers are too small
% receiving Carer Allowance	69%	39%	Numbers are too small
% working in a paid job	43%	43%	Numbers are too small
Of those in a paid job, % in permanent employment	72%	70%	Numbers are too small
Of those in a paid job, % working 15 hours or more	70%	78%	Numbers are too small
% who say they (and their partner) are able to work as much as they want	46%	48%	Numbers are too small
Of those unable to work as much as they want, % who say the situation of their child/family member with disability is a barrier to working more	89%	80%	Numbers are too small
Of those unable to work as much as they want, % who say insufficient flexibility of jobs is a barrier to working more	32%	22%	Numbers are too small
% able to advocate for their child/family member	82%	76%	Numbers are too small
% who have friends and family they see as often as they like	40%	52%	Numbers are too small
% who feel very confident or somewhat confident in supporting their child's development	89%		
% who know what their family can do to enable their family member with disability to become as independent as possible		51%	
% who feel in control selecting services		43%	Numbers are too small
% who have made plans (or begun to make plans) for when they are no longer able to care for their family member with disability			Numbers are too small
% who rate their health as good, very good or excellent	68%	69%	Numbers are too small

Figure H.1 Proportion of participants describing satisfaction with the agency as good or very good – by quarter (TAS)[68]



[68] Participant satisfaction results are not shown if there is insufficient data in the group.

Table H.21 Scheduled and unscheduled plan reviews – TAS

	2016-17 Q1	2016-17 Q2	2016-17 Q3	2016-17 Q4	Transition Total
Total plan reviews	**231**	**349**	**405**	**355**	**1,340**
Scheduled reviews	158	228	337	337	1,060
Unscheduled reviews	73	121	68	18	280
% of unscheduled reviews	32%	35%	17%	5%	21%

Table H.22 AAT cases by category – TAS

	As at 31 Dec 2016	As at 31 Mar 2017	As at 30 Jun 2017
AAT Cases	**3**	**3**	**5**
Access	1	1	1
Plan	2	2	4
Plan Review	0	0	0

Table H.23 Proportion of Participants rating their level of agreement as strongly agree, agree, neutral, disagree or strongly disagree in response to statements about the planning process – TAS

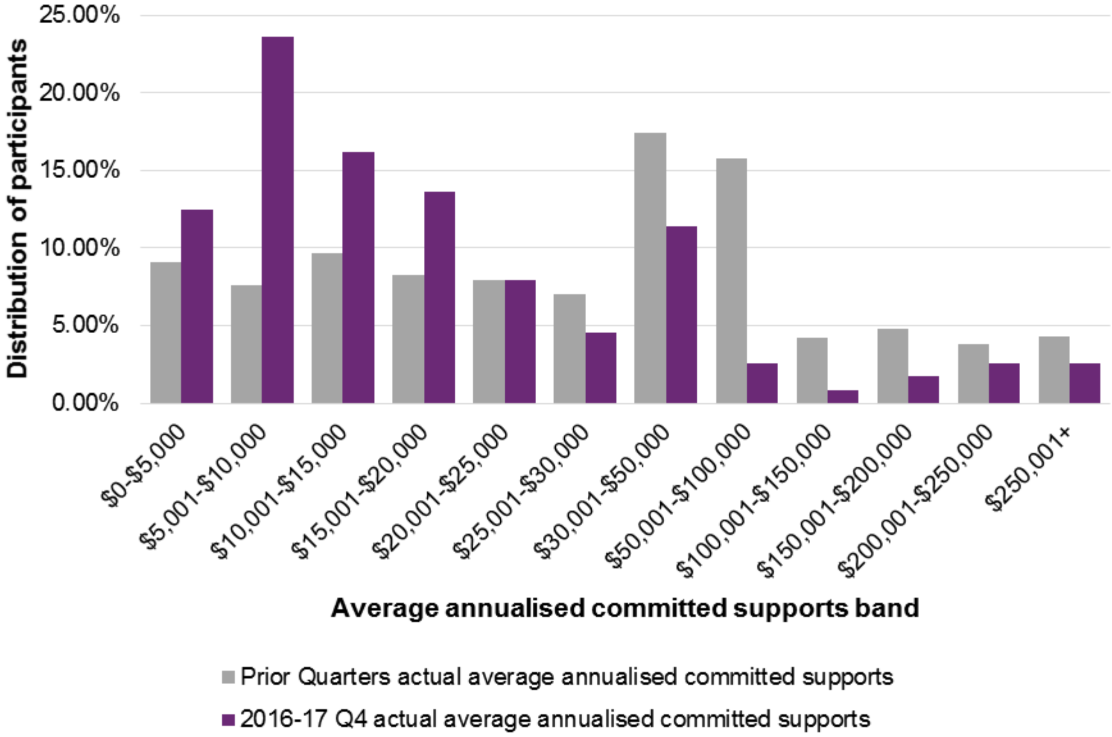
TAS	Very good	Good	Neutral	Poor	Very Poor
Overall, how would you rate your experience with the planning process today?	49%	49%	3%	0%	0%
1. The planner listened to me	44%	51%	5%	0%	0%
2. I had enough time to tell my story and say what support I need	38%	56%	5%	0%	0%
3. The planner knows what I can do well	31%	46%	15%	8%	0%
4. The planner had some good ideas for my plan	23%	64%	5%	8%	0%
5. I know what is in my plan	21%	62%	10%	8%	0%
6. The planner helped me think about my future	23%	62%	13%	3%	0%
7. I think my plan will make my life better	38%	49%	13%	0%	0%
8. The planning meeting went well	38%	59%	0%	3%	0%

Committed supports and payments

Table H.24 Committed supports by financial year ($m) - TAS

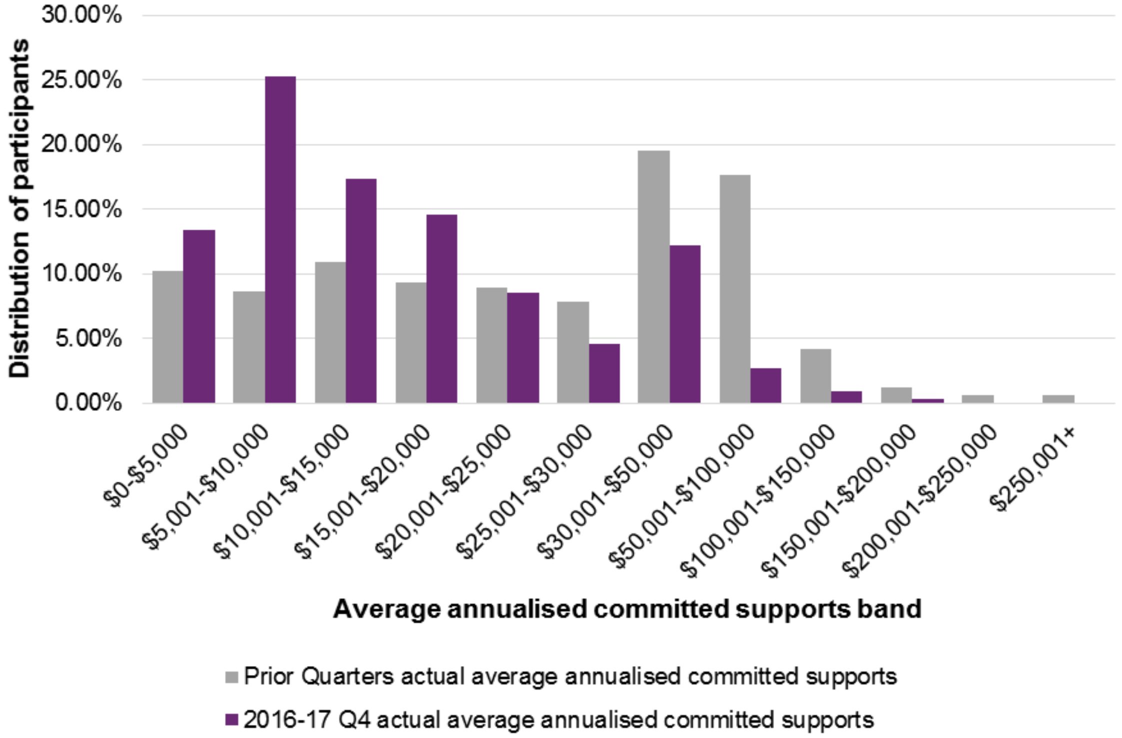
$ Million	2013-14	2014-15	2015-16	2016-17	2017-18 and beyond	Total
Total committed	18.0	51.7	62.0	98.4	71.3	**301.3**

Figure H.2 Average committed support by annualised committed support band (including participants with shared supported accommodation supports) – active participants with initial plan approvals Q4 compared with active participants with initial plan approvals in prior quarters[69] (TAS)



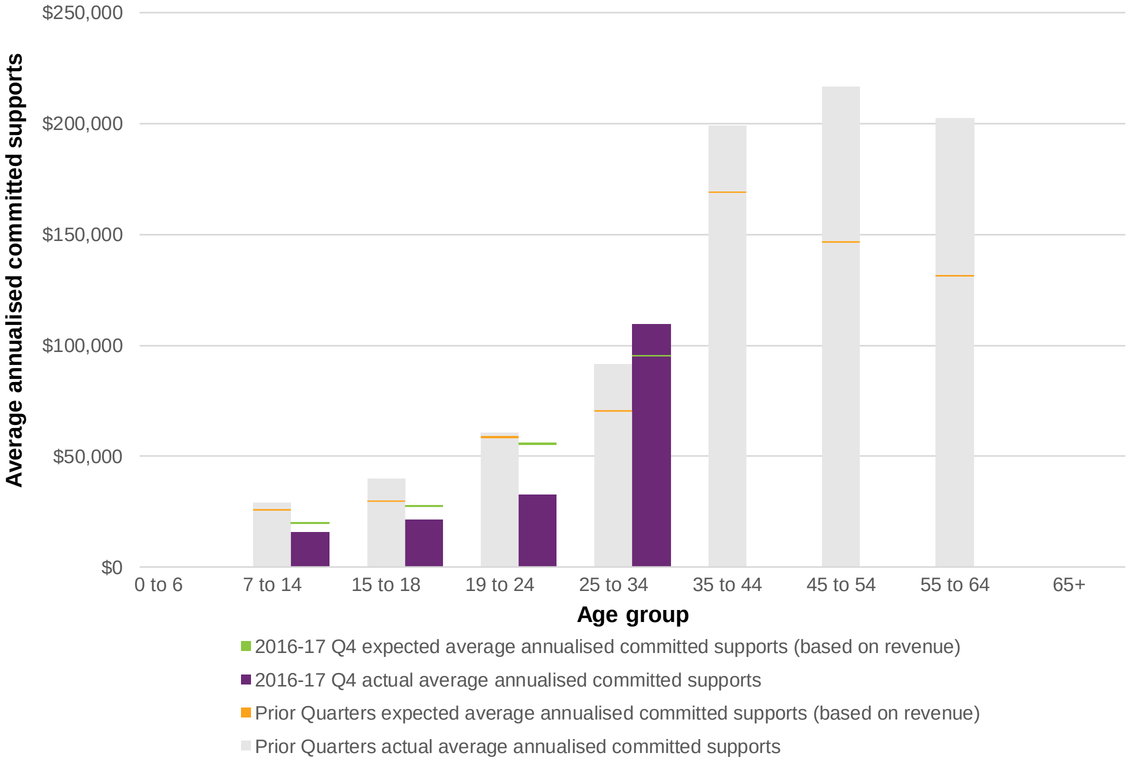
[69] Average annualised committed supports are not shown where there is insufficient data in the group.

Figure H.3 Average committed support by annualised committed support band (excluding participants with shared supported accommodation supports) – active participants with initial plan approvals Q4 compared with active participants with initial plan approvals in prior quarters[70] (TAS)



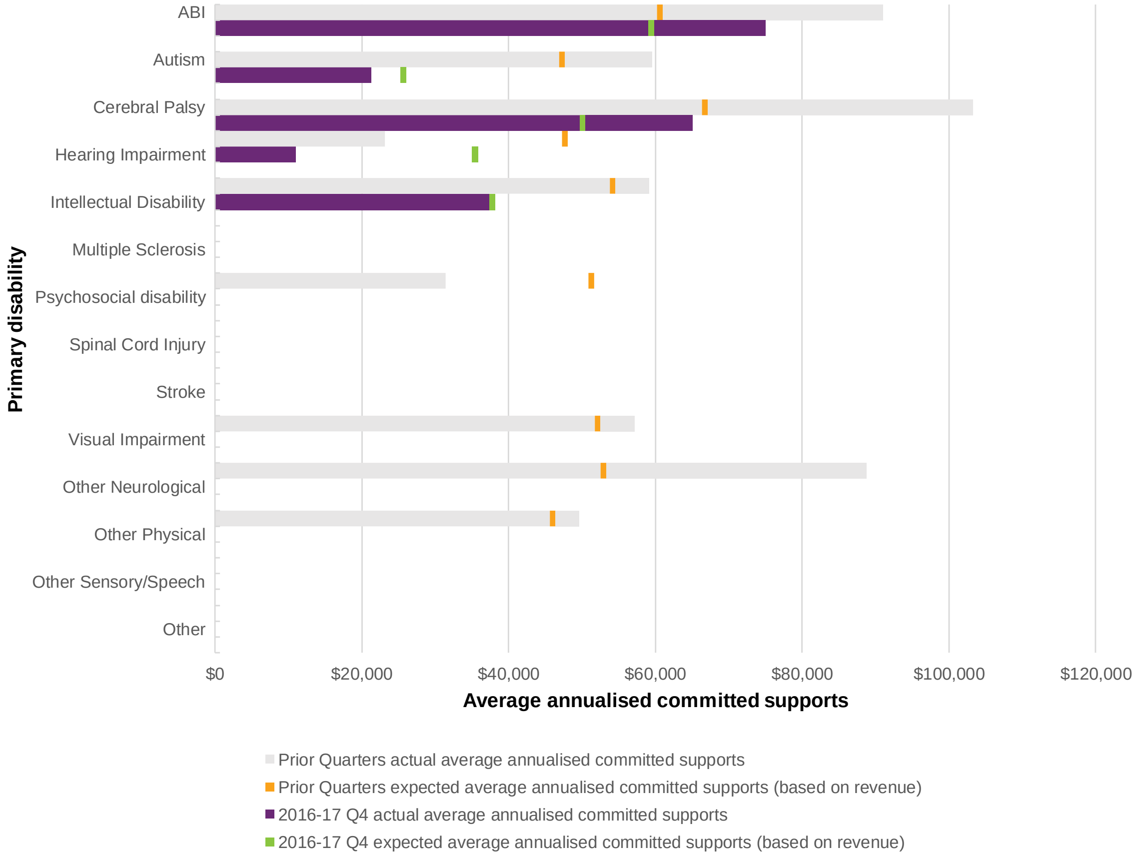
[70] Average annualised committed supports are not shown where there is insufficient data in the group.

Figure H.4 Average committed support by age group (including participants with shared supported accommodation supports) – active participants with initial plan approvals Q4 compared with active participants with initial plan approvals in prior quarters[71] (TAS)



71 Average annualised committed supports are not shown where there is insufficient data in the group.

Figure H.5 Average committed support by primary disability group (including participants with shared supported accommodation supports) – active participants with initial plan approvals Q4 compared with active participants with initial plan approvals in prior quarters[72] (TAS)



[72] Average annualised committed supports are not shown where there is insufficient data in the group.

Figure H.6 Average committed support by level of function (including participants with shared supported accommodation supports) – active participants with initial plan approvals Q4 compared with active participants with initial plan approvals in prior quarters[73] (TAS)

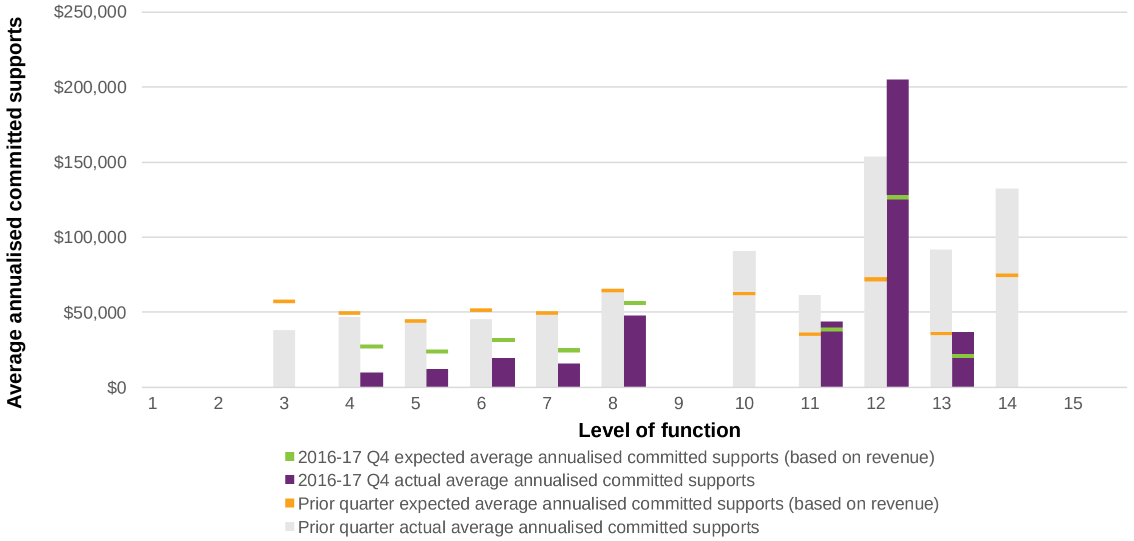
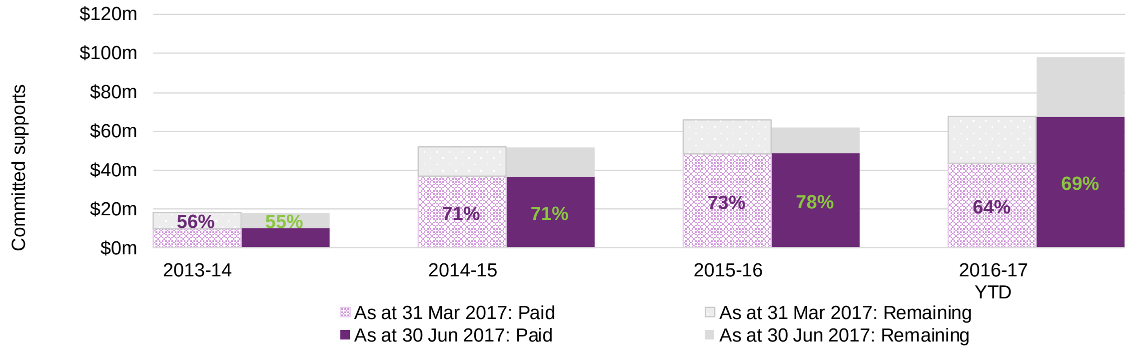


Table H.25 Payments by financial year, compared to committed supports ($m) - TAS

$ Million	2013-14	2014-15	2015-16	2016-17	2017-18 and beyond	Total
Total committed	18.0	51.7	62.0	98.4	71.3	**301.3**
Total paid	10.0	36.6	48.6	67.5	0.0	**162.7**
% utilised to date	55%	71%	78%	69%	0%	**54%**

Figure H.7 Utilisation of committed supports as at 31 March 2017 and 30 June 2017 (TAS)



Providers and markets

Table H.26 Key provider indicators by quarter - TAS

	Prior Quarters	2016-17 Q4	Total
Provider indicators			
a) Registrations by profile			
Individual/ sole trader	*153*	*38*	*176*
Company/ organisation	*463*	*148*	*554*
Total	*616*	*114*	*730*
b) Registration revoked	6		

[73] Average annualised committed supports are not shown where there is insufficient data in the group. Level of function 15 does not have sufficient data to show an average cost.

Table H.27 Number of approved providers by registration group - TAS [74][75]

Registration Group	Prior Quarters	2016-17 Q4	Total	% Change
Therapeutic Supports	178	17	195	10%
Household Tasks	79	17	96	22%
Assist-Travel/Transport	109	11	120	10%
Early Childhood Supports	51	4	55	8%
Participate Community	98	7	105	7%
Development-Life Skills	84	5	89	6%
Assist Prod-Pers Care/Safety	128	50	178	39%
Assist-Life Stage, Transition	87	8	95	9%
Assist Personal Activities	75	5	80	7%
Behaviour Support	56	3	59	5%
Personal Mobility Equipment	128	26	154	20%
Home Modification	67	10	77	15%
Personal Activities High	74	4	78	5%
Group/Centre Activities	67	2	69	3%
Accommodation/Tenancy	52	10	62	19%
Support Coordination	38	5	43	13%
Ex Phys Pers Training	51	6	57	12%
Innov Community Participation	48	7	55	15%
Plan Management	26	1	27	4%
Daily Tasks/Shared Living	54	4	58	7%
Assistive Prod-Household Task	66	17	83	26%
Assistive Equip-Recreation	86	16	102	19%
Comms & Info Equipment	61	18	79	30%
Custom Prosthetics	52	7	59	13%
Community Nursing Care	27	5	32	19%
Assist Access/Maintain Employ	45	2	47	4%
Specialised Driver Training	38	2	40	5%
Hearing Equipment	45	9	54	20%
Vision Equipment	32	7	39	22%
Interpret/Translate	21	7	28	33%
Spec Support Employ	25	1	26	4%
Specialised Hearing Services	10	0	10	0%
Vehicle modifications	24	4	28	17%
Specialised Disability Accommodation	4	16	20	400%
Hearing Services	4	0	4	0%
Assistance Animals	1	0	1	0%
Total approved providers	**544**	**114**	**730**	**21%**

[74] Table order based on national % change (highest to lowest)
[75] The 72 providers whose registration ended during the fourth quarter of 2016-17 are not included in the 2016-17 Q3 and prior numbers in this table.

Table H.28 Key markets indicators by quarter - TAS

Market indicators	Prior Quarters	2016-17 Q4
a) Average number of providers per participant	1.35	1.42
b) Average new providers per participant	0.36	0.36
c) Number of providers delivering new supports	108	135
d) Change in the number of active/inactive providers:		
Active (%)	*42%*	*46%*
Not yet active (%)	*50%*	*47%*
Inactive (%)	*8%*	*7%*
e) Share of payments - top 25%		
Daily Tasks/Shared Living (%)	*65%*	*61%*
Therapeutic Supports (%)	*76%*	*70%*
Participate Community (%)	*70%*	*68%*
Early Childhood Supports (%)	*93%*	*90%*
Assist Personal Activities (%)	*71%*	*79%*

Table H.29 Proportion of active participants with approved plans accessing mainstream supports - TAS

	Prior Quarters	2016-17 Q4	Total
Assistive technology	1%	2%	1%
Choice & Control	3%	2%	3%
Consumables	0%	0%	0%
Daily Activities	8%	7%	7%
Daily Equipment	1%	0%	1%
Employment	4%	1%	3%
Health & Wellbeing	51%	55%	53%
Home Living	4%	2%	3%
Housing & Home modifications	0%	0%	0%
Independence	3%	3%	3%
Lifelong Learning	43%	40%	42%
Relationships	3%	3%	3%
Social & Civic	5%	4%	4%
Transport	3%	2%	3%
Non-categorised	15%	23%	18%
Any mainstream service	87%	91%	89%

Australian Capital Territory

The tables below replicate the tables in the main parts of this report for ACT only where the data is available.

Participant Demographics

Table I.1 Plan approvals compared to estimates – ACT[76]

	Prior Quarter	2016-17 Q4	Total excluding ECEI	Total including ECEI	Bilateral estimates
ACT	5,987	60	6,047	6,047	5,075

Table I.2 Quarterly intake split by plan and entry type – ACT

	Prior Quarters	2016-17 Q4	Total
Access decisions	**7,294**	**292**	**7,586**
Access Met	**6,409**	**145**	**6,554**
State	2,677	4	2,681
New	3,701	141	3,842
Commonwealth	31	0	31
Total Participant Plans	**5,987**	**60**	**6,047**
EI (s25) plans	2,102	16	2,118
PD (s24) plans	3,885	44	3,929
ECEI	0	0	0

Table I.3 Plan reviews conducted per quarter – ACT

	2016-17 Q1	2016-17 Q2	2016-17 Q3	2016-17 Q4	Transition Total
Total plan reviews	**703**	**1,126**	**1,020**	**1,272**	**4,121**
Early intervention plans	208	355	305	517	1,385
Permanent disability plans	495	771	715	755	2,736

Table I.4 Exits from the scheme as at 30 June 2017 – ACT

Exits	
Total plan exits	**169**
Early Intervention plans	69
Permanent disability plans	100

Table I.5 Cumulative position by entry point – ACT

	Participant cohort					Bilateral estimate	% of estimate	Awaiting a plan
	State	Commonwealth	New	ECEI	Total			
Trial	2,466	20	1,612		4,098	4,278	96%	
End of 2016-17 Q1	2,564	25	2,483		5,072	5,075	100%	
End of 2016-17 Q2	2,610	28	2,902	0	5,540	5,075	109%	
End of 2016-17 Q3	2,639	30	3,318	0	5,987	5,075	118%	
End of 2016-17 Q4	2,640	30	3,377	0	6,047	5,075	119%	449

[76] There is one child in the ACT who is supported through the ECEI gateway by a NSW ECEI provider.

Table I.6 Cumulative position by plan type – ACT

	Participant cohort				Bilateral estimate	% of estimate	Awaiting a plan
	EI (s25) plan	PD (s24) plan	ECEI	Total			
Trial	1,558	2,540		4,098	4,278	96%	
End of 2016-17 Q1	1,830	3,242		5,072	5,075	100%	
End of 2016-17 Q2	1,942	3,598	0	5,540	5,075	109%	
End of 2016-17 Q3	2,102	3,885	0	5,987	5,075	118%	
End of 2016-17 Q4	2,118	3,929	0	6,047	5,075	119%	449

Table I.7 Active participants with approved plans per quarter by disability group – ACT[77]

	Prior Quarters		2016-17 Q4		Total	
Disability	**N**	**%**	**N**	**%**	**N**	**%**
Intellectual Disability	1,933	33%	14	24%	**1,947**	**33%**
Autism	1,223	21%	8	14%	**1,231**	**21%**
Psychosocial disability	717	12%	11	19%	**728**	**12%**
Cerebral Palsy	246	4%	1	2%	**247**	**4%**
Other Neurological	225	4%	6	10%	**231**	**4%**
Other Physical	406	7%	4	7%	**410**	**7%**
ABI	136	2%	2	3%	**138**	**2%**
Visual Impairment	121	2%	1	2%	**122**	**2%**
Hearing Impairment	236	4%	4	7%	**240**	**4%**
Other Sensory/Speech	291	5%	5	8%	**296**	**5%**
Multiple Sclerosis	146	3%	1	2%	**147**	**3%**
Spinal Cord Injury	40	1%	2	3%	**42**	**1%**
Stroke	75	1%	0	0%	**75**	**1%**
Other	24	0%	0	0%	**24**	**0%**
Total	**5,819**	**100%**	**59**	**100%**	**5,878**	**100%**

Table I.8 Active participants with approved plan per quarter by level of function – ACT

	Prior Quarters		2016-17 Q4		Total	
Level of Function	**N**	**%**	**N**	**%**	**N**	**%**
1 (High Function)	24	0%	0	0%	**24**	**0%**
2 (High Function)	17	0%	0	0%	**17**	**0%**
3 (High Function)	316	6%	2	3%	**318**	**6%**
4 (High Function)	546	10%	3	5%	**549**	**10%**
5 (High Function)	1,444	27%	12	20%	**1,456**	**27%**
6 (Moderate Function)	621	12%	13	22%	**634**	**12%**
7 (Moderate Function)	355	7%	1	2%	**356**	**7%**
8 (Moderate Function)	384	7%	4	7%	**388**	**7%**
9 (Moderate Function)	32	1%	0	0%	**32**	**1%**
10 (Moderate Function)	505	9%	10	17%	**515**	**10%**
11 (Low Function)	236	4%	2	3%	**238**	**4%**
12 (Low Function)	605	11%	12	20%	**617**	**11%**
13 (Low Function)	173	3%	0	0%	**173**	**3%**
14 (Low Function)	100	2%	0	0%	**100**	**2%**
15 (Low Function)	1	0%	0	0%	**1**	**0%**
Missing	460		0		**460**	
Total	**5,819**	**100%**	**59**	**100%**	**5,878**	**100%**

[77] Table order based on national proportions (highest to lowest)

Table I.9 Participant profile per quarter by Age group – ACT

	Prior Quarters		2016-17 Q4		Total	
Age Group	**N**	**%**	**N**	**%**	**N**	**%**
0 to 6	1,042	18%	9	15%	**1,051**	**18%**
7 to 14	1,439	25%	7	12%	**1,446**	**25%**
15 to 18	460	8%	5	8%	**465**	**8%**
19 to 24	420	7%	6	10%	**426**	**7%**
25 to 34	432	7%	5	8%	**437**	**7%**
35 to 44	522	9%	10	17%	**532**	**9%**
45 to 54	644	11%	11	19%	**655**	**11%**
55 to 64	688	12%	6	10%	**694**	**12%**
65+	172	3%	0	0%	**172**	**3%**
Total	**5,819**	**100%**	**59**	**100%**	**5,878**	**100%**

Table I.10 Participant profile per quarter by Gender – ACT

	Prior Quarters		2016-17 Q4		Total	
Gender	**N**	**%**	**N**	**%**	**N**	**%**
Male	3,486	60%	32	54%	**3,518**	**60%**
Female	2,316	40%	26	44%	**2,342**	**40%**
Indeterminate	17	0%	1	2%	**18**	**0%**
Total	**5,819**	**100%**	**59**	**100%**	**5,878**	**100%**

Table I.11 Participant profile per quarter by Aboriginal and Torres Strait islander status – ACT

	Prior Quarters		2016-17 Q4		Total	
Participant profile	**N**	**%**	**N**	**%**	**N**	**%**
Aboriginal and Torres Strait Islander	252	4.3%	3	5.1%	**255**	**4.3%**
Not Aboriginal and Torres Strait Islander	5,349	91.9%	53	89.8%	**5,402**	**91.9%**
Not Stated	218	3.7%	3	5.1%	**221**	**3.8%**
Total	**5,819**	**100%**	**59**	**100%**	**5,878**	**100%**

Table I.12 Participant profile per quarter by Young people in Residential aged care (YPIRAC) status – ACT

	Prior Quarters		2016-17 Q4		Total	
Participant profile	**N**	**%**	**N**	**%**	**N**	**%**
YPIRAC	30	1%	0	0%	**30**	**1%**
Not YPIRAC	5,789	99%	59	100%	**5,848**	**99%**
Not Stated	0	0%	0	0%	**0**	**0%**
Total	**5,819**	**100%**	**59**	**100%**	**5,878**	**100%**

Table I.13 Distribution of active participants by method of Financial Plan Management and quarter of plan approval – ACT

	Prior Quarters (Transition only)	2016-17 Q4	Total
	%	**%**	**%**
Self-managed fully	22%	13%	**21%**
Self-managed partly	16%	25%	**17%**
Plan managed	25%	30%	**26%**
Agency managed	37%	32%	**36%**
Total	**100%**	**100%**	**100%**

Table I.14 Distribution of active participants by support coordination and quarter of plan approval – ACT

	Prior Quarters (Transition only)	2016-17 Q4	Total
	%	**%**	**%**
Support coordination	76%	70%	**75%**

Table I.15 Duration to plan activation by quarter of initial plan approval for active participants – ACT

	2016-17 Q1		2016-17 Q2		2016-17 Q3	
Plan activation	**N**	**%**	**N**	**%**	**N**	**%**
Less than 30 days	536	55%	236	51%	199	45%
30 to 59 days	125	13%	69	15%	53	12%
60 to 89 days	53	5%	44	9%	22	5%
Activated within 90 days	**714**	**74%**	**349**	**75%**	**274**	**62%**
90 to 119 days	20	2%	18	4%	11	2%
120 days and over	81	8%	19	4%	10	2%
Activated between 90 and 180 days	**101**	**10%**	**37**	**8%**	**21**	**5%**
No payments	155	16%	80	17%	149	34%
Total plans approved	**970**	**100%**	**466**	**100%**	**444**	**100%**

Table I.16 Number of questionnaires completed by SFOF version - ACT

Version	Number of questionnaires collected Q1	Number of questionnaires collected Q2	Number of questionnaires collected Q3	Number of questionnaires collected Q4	Number of questionnaires
Participant 0 to school	147	60	87	9	303
Participant school to 14	120	51	66	10	247
Participant 15 to 24	80	56	35	7	178
Participant 25 and over	585	259	203	31	1,078
Total Participant	**932**	**426**	**391**	**57**	**1,806**
Family 0 to 14	259	102	140	16	517
Family 15 to 24	19	12	4	1	36
Family 25 and over	19	8	4	1	32
Total Family	**297**	**122**	**148**	**18**	**585**
Total	**1,229**	**548**	**539**	**75**	**2,391**

Table I.17 Selected key indicators for participants – Daily Living (DL) and Choice and Control (CC) – ACT

	Indicator	0 to before school	School to 14	15 to 24	25 and over
DL	% with concerns in 6 or more of the areas: gross motor skills, fine motor skills, self-care, eating, social interaction, communication, cognitive development, sensory processing	32%			
CC	% who say their child is able to tell them what he/she wants	82%			
DL	% developing functional, learning and coping skills appropriate to their ability and circumstances		36%		
DL	% who say their child is becoming more independent		55%		
CC	% of children who have a genuine say in decisions about themselves		88%		
CC	% who are happy with the level of independence/control they have now			36%	
CC	% who choose who supports them			50%	66%
CC	% who choose what they do each day			63%	78%
CC	% who had been given the opportunity to participate in a self-advocacy group meeting			19%	26%
CC	% who want more choice and control in their life			65%	58%

Table I.18 Selected key indicators for participants – Relationships (REL) and Social/ Community Participation (S/CP) – ACT

	Indicator	0 to before school	School to 14	15 to 24	25 and over
REL	% of children who can make friends with people outside the family	71%	78%		
S/CP	% of children who participate in age appropriate community, cultural or religious activities	65%			
REL	% of children who spend time after school and on weekends with friends and/or in mainstream programs		45%		
REL	Of these, % who are welcomed or actively included	72%	85%		
REL	% of children who spend time with friends without an adult present		26%		
REL	% with no friends other than family or paid staff			21%	22%
S/CP	% who have been actively involved in a community, cultural or religious group in the last 12 months			34%	37%

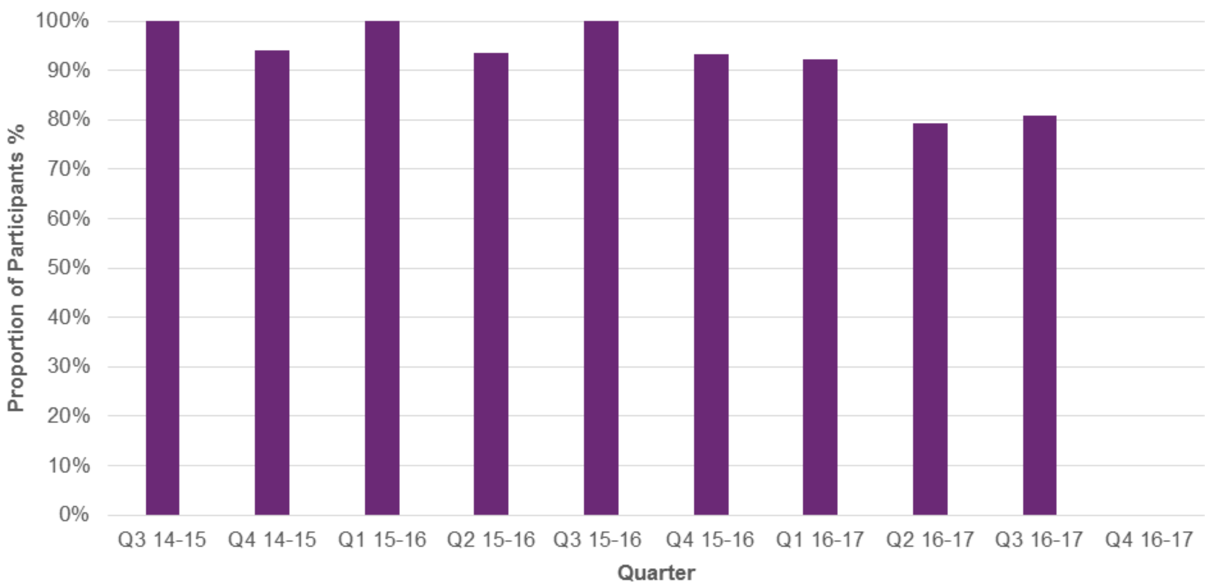
Table I.19 Selected key indicators for participants – Lifelong Learning (LL), Work (WK), Home (HM) and Health and Wellbeing (HW) – ACT

	Indicator	0 to before school	School to 14	15 to 24	25 and over
LL	% of children attending school in a mainstream class		80%		
HM	% who are happy with their home			80%	71%
HM	% who feel safe or very safe in their home			83%	67%
HW	% who rate their health as good, very good or excellent			63%	42%
HW	% who did not have any difficulties accessing health services			73%	61%
LL	% who currently attend or previously attended school in a mainstream class			60%	
LL	% who participate in education, training or skill development				15%
LL	Of those who participate, % who do so in mainstream settings				78%
LL	% unable to do a course or training they wanted to do in the last 12 months				45%
WK	% who have a paid job			29%	31%
WK	% who volunteer			15%	17%

Table I.20 Selected key indicators for families/ carers of participants - ACT

Indicator	0 to 14	15 to 24	25 and over
% receiving Carer Payment	9%	22%	19%
% receiving Carer Allowance	15%	33%	22%
% working in a paid job	48%	64%	44%
Of those in a paid job, % in permanent employment	87%	73%	Numbers are too small
Of those in a paid job, % working 15 hours or more	85%	73%	Numbers are too small
% who say they (and their partner) are able to work as much as they want	55%	70%	59%
Of those unable to work as much as they want, % who say the situation of their child/family member with disability is a barrier to working more	81%	Numbers are too small	Numbers are too small
Of those unable to work as much as they want, % who say insufficient flexibility of jobs is a barrier to working more	27%	Numbers are too small	Numbers are too small
% able to advocate for their child/family member	89%	85%	83%
% who have friends and family they see as often as they like	49%	61%	53%
% who feel very confident or somewhat confident in supporting their child's development	90%		
% who know what their family can do to enable their family member with disability to become as independent as possible		78%	
% who feel in control selecting services		78%	39%
% who have made plans (or begun to make plans) for when they are no longer able to care for their family member with disability			47%
% who rate their health as good, very good or excellent	80%	66%	66%

Figure I.1 Proportion of participants describing satisfaction with the agency as good or very good – by quarter (ACT)[78]



[78] Due to the low number of participant survey responses in 2016-17 Q4, participant satisfaction is not shown for this quarter.

Table I.21 Scheduled and unscheduled plan reviews – ACT

	2016-17 Q1	2016-17 Q2	2016-17 Q3	2016-17 Q4	Transition Total
Total plan reviews	**703**	**1,126**	**1,020**	**1,272**	**4,121**
Scheduled reviews	570	923	932	1,226	3,651
Unscheduled reviews	133	203	88	46	470
% of unscheduled reviews	19%	18%	9%	4%	11%

Table I.22 AAT cases by category – ACT

	As at 31 Dec 2016	As at 31 Mar 2017	As at 30 Jun 2017
AAT Cases	**14**	**18**	**41**
Access	6	7	16
Plan	8	11	25
Plan Review	0	0	0

Table I.23 Proportion of Participants rating their level of agreement as strongly agree, agree, neutral, disagree or strongly disagree in response to statements about the planning process – ACT

ACT	Very good	Good	Neutral	Poor	Very Poor
Overall, how would you rate your experience with the planning process today?	43%	29%	14%	14%	0%
1. The planner listened to me	57%	43%	0%	0%	0%
2. I had enough time to tell my story and say what support I need	43%	57%	0%	0%	0%
3. The planner knows what I can do well	29%	43%	0%	29%	0%
4. The planner had some good ideas for my plan	57%	29%	0%	14%	0%
5. I know what is in my plan	57%	14%	29%	0%	0%
6. The planner helped me think about my future	29%	29%	14%	29%	0%
7. I think my plan will make my life better	57%	29%	14%	0%	0%
8. The planning meeting went well	43%	57%	0%	0%	0%

Committed supports and payments

Table I.24 Committed supports by financial year ($m) – ACT

$ Million	2013-14	2014-15	2015-16	2016-17	2017-18 and beyond	Total
Total committed	0.0	26.6	136.0	272.2	148.7	**583.6**

Figure I.2 Average committed support by annualised committed support band (including participants with shared supported accommodation supports) – active participants with initial plan approvals Q4 compared with active participants with initial plan approvals in prior quarters (ACT)

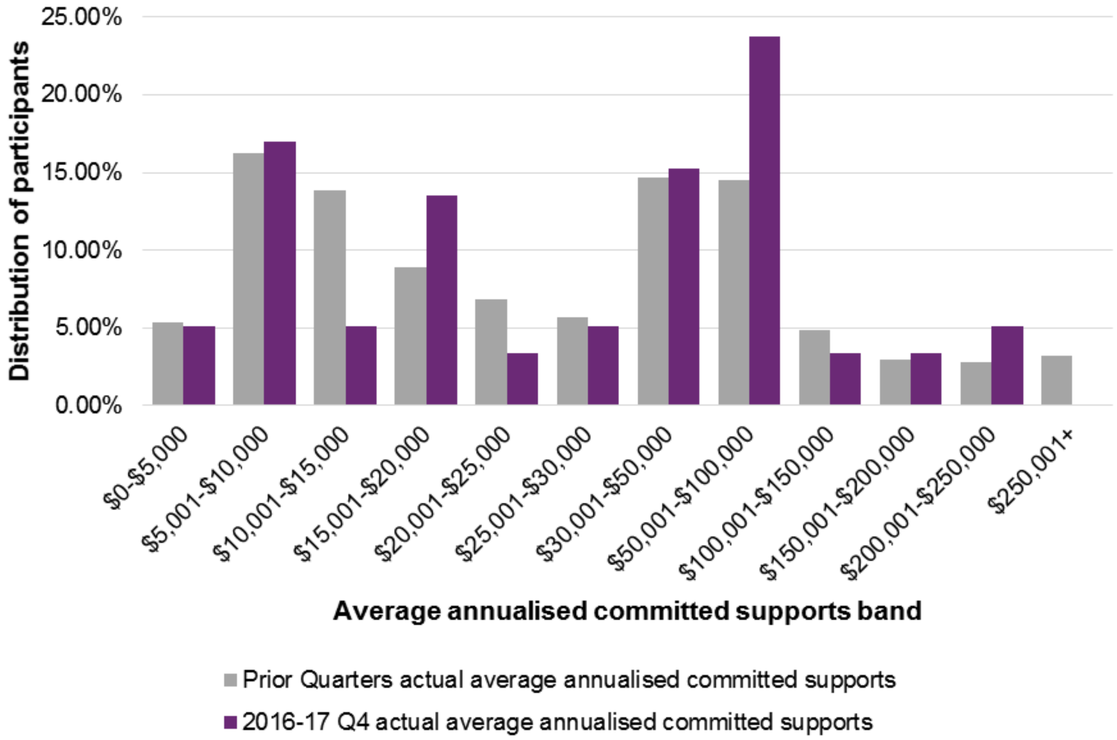
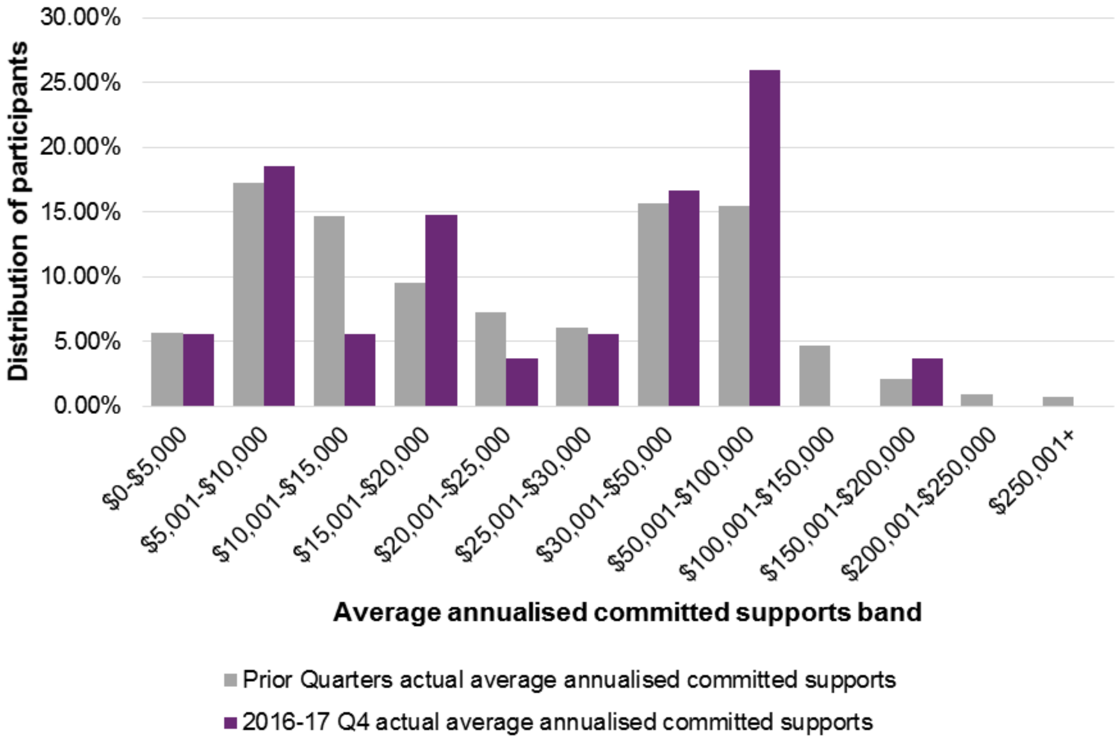
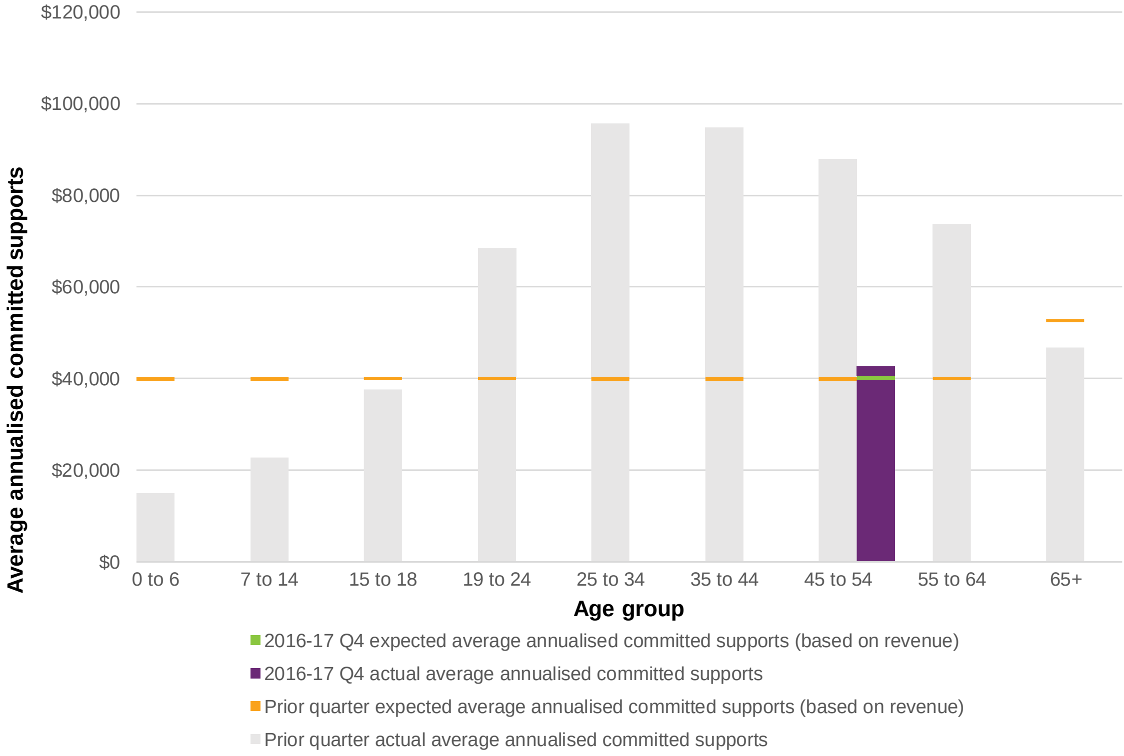


Figure I.3 Average committed support by annualised committed support band (excluding participants with shared supported accommodation supports) – active participants with initial plan approvals Q4 compared with active participants with initial plan approvals in prior quarters[79] (ACT)



[79] Average annualised committed supports are not shown where there is insufficient data in the group.

Figure I.4 Average committed support by age group (including participants with shared supported accommodation supports) – active participants with initial plan approvals Q4 compared with active participants with initial plan approvals in prior quarters[80] (ACT)



80 Average annualised committed supports are not shown where there is insufficient data in the group.

Figure I.5 Average committed support by primary disability group (including participants with shared supported accommodation supports) – active participants with initial plan approvals Q4 compared with active participants with initial plan approvals in prior quarters[81] (ACT)

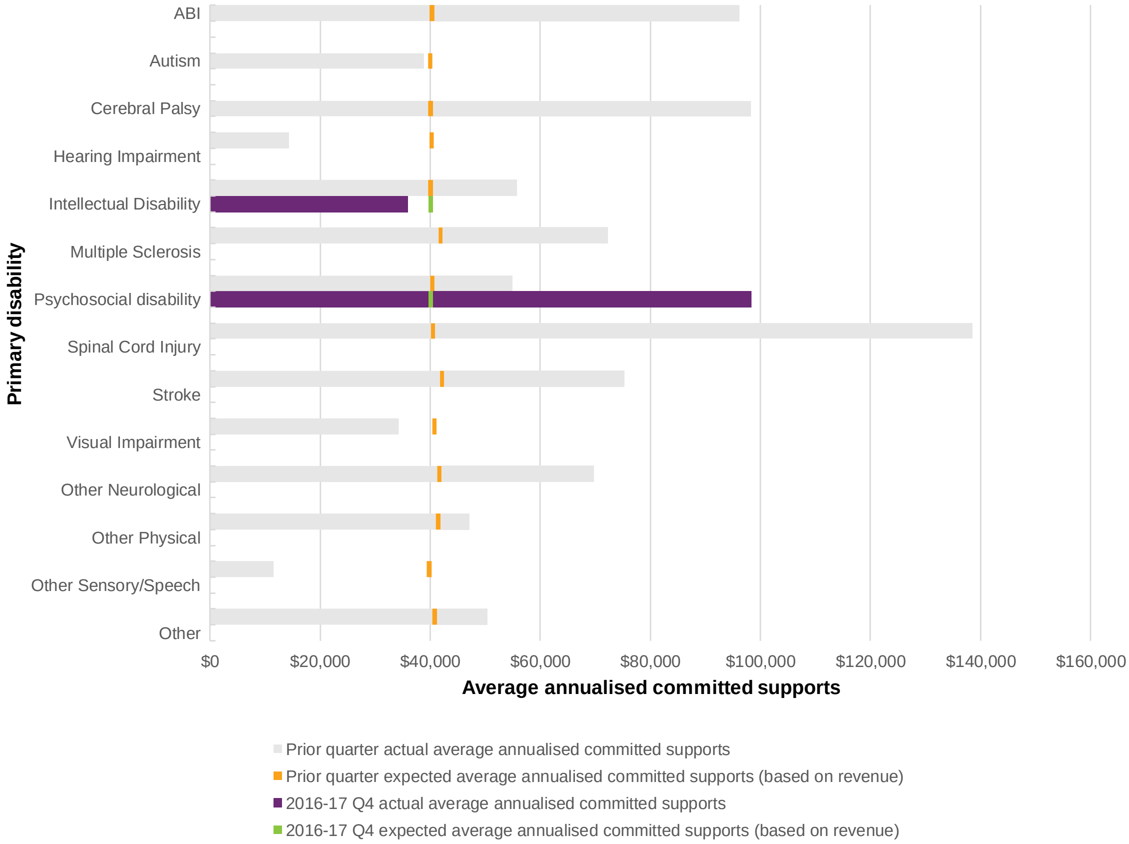
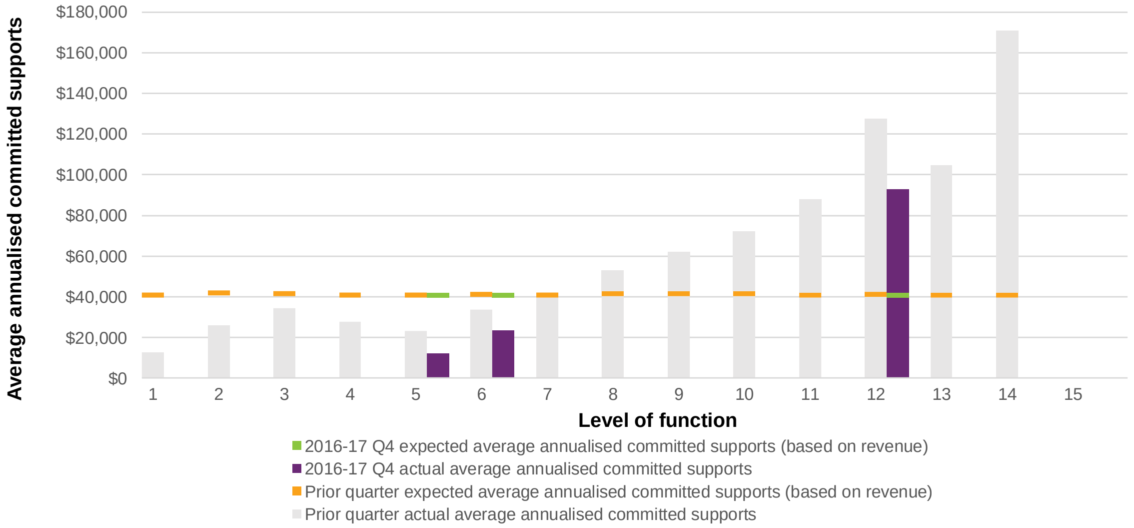


Figure I.6 Average committed support by level of function (including participants with shared supported accommodation supports) – active participants with initial plan approvals Q4 compared with active participants with initial plan approvals in prior quarters (ACT) [82]

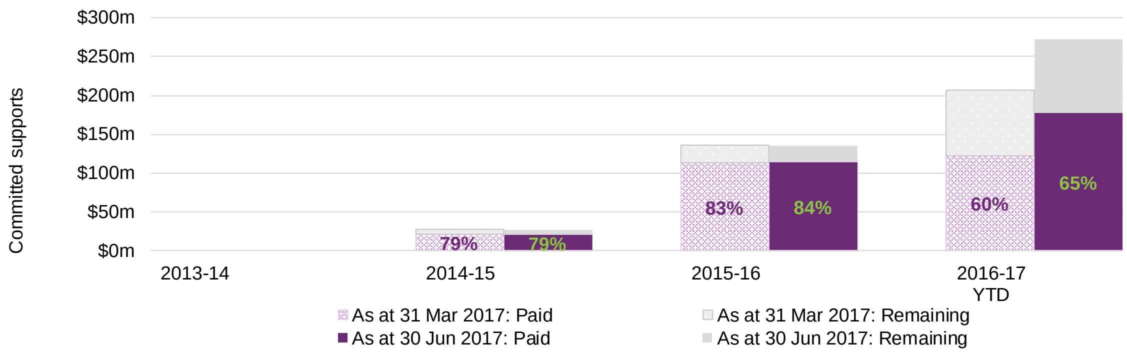


[81] Average annualised committed supports are not shown where there is insufficient data in the group.
[82] Average annualised committed supports are not shown where there is insufficient data in the group. Level of function 15 does not have sufficient data to show an average cost.

Table I.25 Payments by financial year, compared to committed supports ($m) – ACT

$ Million	2013-14	2014-15	2015-16	2016-17	2017-18 and beyond	Total
Total committed	0.0	26.6	136.0	272.2	148.7	**583.6**
Total paid	0.0	21.1	114.5	177.2	0.0	**312.8**
% utilised to date	n/a	79%	84%	65%	0%	**54%**

Figure I.7 Utilisation of committed supports as at 31 March 2017 and 30 June 2017 (ACT)



Providers and markets

Table I.26 Key provider indicators by quarter – ACT

	Prior Quarters	2016-17 Q4	Total
Provider indicators			
a) Registrations by profile			
Individual/ sole trader	*169*	*35*	*191*
Company/ organisation	*518*	*171*	*623*
Total	*687*	*127*	*814*
b) Registration revoked	7		

Table I.27 Number of approved providers by registration group - ACT [83][84]

Registration Group	Prior Quarters	2016-17 Q4	Total	% Change
Therapeutic Supports	195	11	206	6%
Household Tasks	109	33	142	30%
Assist-Travel/Transport	117	20	137	17%
Early Childhood Supports	92	4	96	4%
Participate Community	85	2	87	2%
Development-Life Skills	79	5	84	6%
Assist Prod-Pers Care/Safety	153	53	206	35%
Assist-Life Stage, Transition	84	3	87	4%
Assist Personal Activities	67	0	67	0%
Behaviour Support	66	3	69	5%
Personal Mobility Equipment	155	29	184	19%
Home Modification	90	15	105	17%
Personal Activities High	63	0	63	0%
Group/Centre Activities	52	0	52	0%
Accommodation/Tenancy	37	7	44	19%
Support Coordination	48	6	54	13%
Ex Phys Pers Training	82	12	94	15%
Innov Community Participation	56	15	71	27%
Plan Management	34	3	37	9%
Daily Tasks/Shared Living	55	0	55	0%
Assistive Prod-Household Task	84	24	108	29%
Assistive Equip-Recreation	103	21	124	20%
Comms & Info Equipment	67	20	87	30%
Custom Prosthetics	71	10	81	14%
Community Nursing Care	46	10	56	22%
Assist Access/Maintain Employ	54	5	59	9%
Specialised Driver Training	42	3	45	7%
Hearing Equipment	33	11	44	33%
Vision Equipment	35	9	44	26%
Interpret/Translate	25	8	33	32%
Spec Support Employ	20	0	20	0%
Specialised Hearing Services	16	4	20	25%
Vehicle modifications	23	5	28	22%
Specialised Disability Accommodation	1	19	20	1900%
Hearing Services	9	4	13	44%
Assistance Animals	1	0	1	0%
Total approved providers	**608**	**127**	**814**	**21%**

[83] Table order based on national % change (highest to lowest)
[84] The 79 providers whose registration ended during the fourth quarter of 2016-17 are not included in the 2016-17 Q3 and prior numbers in this table.

Table I.28 Key markets indicators by quarter - ACT

Market indicators	Prior Quarters	2016-17 Q4
a) Average number of providers per participant	1.12	1.14
b) Average new providers per participant	0.33	0.26
c) Number of providers delivering new supports	227	277
d) Change in the number of active/inactive providers:		
Active (%)	*50%*	*54%*
Not yet active (%)	*46%*	*42%*
Inactive (%)	*4%*	*4%*
e) Share of payments - top 25%		
Daily Tasks/Shared Living (%)	*77%*	*77%*
Therapeutic Supports (%)	*83%*	*80%*
Participate Community (%)	*77%*	*79%*
Early Childhood Supports (%)	*91%*	*92%*
Assist Personal Activities (%)	*88%*	*86%*

Table I.29 Proportion of active participants with approved plans accessing mainstream supports – ACT

	Prior Quarters	2016-17 Q4	Total
Assistive technology	1%	0%	1%
Choice & Control	2%	2%	2%
Consumables	0%	0%	0%
Daily Activities	5%	5%	5%
Daily Equipment	0%	2%	0%
Employment	4%	4%	4%
Health & Wellbeing	40%	39%	40%
Home Living	1%	1%	1%
Housing & Home modifications	2%	3%	2%
Independence	2%	1%	2%
Lifelong Learning	13%	12%	13%
Relationships	2%	1%	2%
Social & Civic	4%	12%	5%
Transport	0%	0%	0%
Non-categorised	23%	17%	22%
Any mainstream service	79%	79%	79%

Northern Territory

The tables below replicate the tables in the main parts of this report for NT only where the data is available.

Participant Demographics

Table J.1 Plan approvals compared to estimates – NT

	Prior Quarter	2016-17 Q4	Total excluding ECEI	Total including ECEI	Bilateral estimates
NT	299	89	388	388	546

Table J.2 Quarterly intake split by plan and entry type – NT

	Prior Quarters	2016-17 Q4	Total
Access decisions	**402**	**121**	**523**
Access Met	**371**	**116**	**487**
State	231	93	324
New	135	21	156
Commonwealth	5	2	7
Total Participant Plans	**299**	**89**	**388**
EI (s25) plans	47	22	69
PD (s24) plans	252	67	319
ECEI	0	0	0

Table J.3 Plan reviews conducted per quarter – NT

	2016-17 Q1	2016-17 Q2	2016-17 Q3	2016-17 Q4	Transition Total
Total plan reviews	**20**	**43**	**96**	**143**	**302**
Early intervention plans	4	12	14	22	52
Permanent disability plans	16	31	82	121	250

Table J.4 Exits from the scheme as at 30 June 2017 – NT

Exits	
Total plan exits	**11**
Early Intervention plans	2
Permanent disability plans	9

Table J.5 Cumulative position by entry point – NT

	Participant cohort					Bilateral estimate	% of estimate	Awaiting a plan
	State	Commonwealth	New	ECEI	Total			
Trial	66	3	86		155	149	104%	
End of 2016-17 Q1	66	3	86		155	149	104%	
End of 2016-17 Q2	67	3	91	0	161	149	108%	
End of 2016-17 Q3	183	4	112	0	299	408	73%	
End of 2016-17 Q4	243	6	139	0	388	546	71%	94

Table J.6 Cumulative position by plan type – NT

	Participant cohort				Bilateral estimate	% of estimate	Awaiting a plan
	EI (s25) plan	PD (s24) plan	ECEI	Total			
Trial	38	117		155	149	104%	
End of 2016-17 Q1	38	117		155	149	104%	
End of 2016-17 Q2	40	121	0	161	149	108%	
End of 2016-17 Q3	47	252	0	299	408	73%	
End of 2016-17 Q4	69	319	0	388	546	71%	94

Table J.7 Active participants with approved plans per quarter by disability group - NT[85]

	Prior Quarters		2016-17 Q4		Total	
Disability	**N**	**%**	**N**	**%**	**N**	**%**
Intellectual Disability	107	37%	29	33%	**136**	**36%**
Autism	24	8%	8	9%	**32**	**8%**
Psychosocial disability	9	3%	6	7%	**15**	**4%**
Cerebral Palsy	35	12%	10	11%	**45**	**12%**
Other Neurological	13	5%	13	15%	**26**	**7%**
Other Physical	38	13%	6	7%	**44**	**12%**
ABI	24	8%	7	8%	**31**	**8%**
Visual Impairment	7	2%	1	1%	**8**	**2%**
Hearing Impairment	7	2%	4	4%	**11**	**3%**
Other Sensory/Speech	3	1%	2	2%	**5**	**1%**
Multiple Sclerosis	1	0%	0	0%	**1**	**0%**
Spinal Cord Injury	6	2%	2	2%	**8**	**2%**
Stroke	13	5%	1	1%	**14**	**4%**
Other	1	0%	0	0%	**1**	**0%**
Total	**288**	**100%**	**89**	**100%**	**377**	**100%**

Table J.8 Active participants with approved plan per quarter by level of function – NT

	Prior Quarters		2016-17 Q4		Total	
Level of Function	**N**	**%**	**N**	**%**	**N**	**%**
1 (High Function)	1	0%	0	0%	**1**	**0%**
2 (High Function)	0	0%	0	0%	**0**	**0%**
3 (High Function)	14	5%	2	2%	**16**	**4%**
4 (High Function)	12	4%	4	4%	**16**	**4%**
5 (High Function)	33	12%	4	4%	**37**	**10%**
6 (Moderate Function)	27	10%	4	4%	**31**	**9%**
7 (Moderate Function)	18	7%	7	8%	**25**	**7%**
8 (Moderate Function)	16	6%	1	1%	**17**	**5%**
9 (Moderate Function)	3	1%	0	0%	**3**	**1%**
10 (Moderate Function)	25	9%	7	8%	**32**	**9%**
11 (Low Function)	32	12%	13	15%	**45**	**13%**
12 (Low Function)	34	13%	30	34%	**64**	**18%**
13 (Low Function)	27	10%	9	10%	**36**	**10%**
14 (Low Function)	29	11%	8	9%	**37**	**10%**
15 (Low Function)	0	0%	0	0%	**0**	**0%**
Missing	17		0		**17**	
Total	**288**	**100%**	**89**	**100%**	**377**	**100%**

[85] Table order based on national proportions (highest to lowest)

Table J.9 Participant profile per quarter by Age group – NT

	Prior Quarters		2016-17 Q4		Total	
Age Group	**N**	**%**	**N**	**%**	**N**	**%**
0 to 6	19	7%	9	10%	**28**	**7%**
7 to 14	43	15%	18	20%	**61**	**16%**
15 to 18	13	5%	3	3%	**16**	**4%**
19 to 24	12	4%	8	9%	**20**	**5%**
25 to 34	45	16%	12	13%	**57**	**15%**
35 to 44	55	19%	18	20%	**73**	**19%**
45 to 54	58	20%	17	19%	**75**	**20%**
55 to 64	40	14%	4	4%	**44**	**12%**
65+	3	1%	0	0%	**3**	**1%**
Total	**288**	**100%**	**89**	**100%**	**377**	**100%**

Table J.10 Participant profile per quarter by Gender – NT

	Prior Quarters		2016-17 Q4		Total	
Gender	**N**	**%**	**N**	**%**	**N**	**%**
Male	173	60%	60	67%	**233**	**62%**
Female	115	40%	29	33%	**144**	**38%**
Indeterminate	0	0%	0	0%	**0**	**0%**
Total	**288**	**100%**	**89**	**100%**	**377**	**100%**

Table J.11 Participant profile per quarter by Aboriginal and Torres Strait islander status – NT

	Prior Quarters		2016-17 Q4		Total	
Participant profile	**N**	**%**	**N**	**%**	**N**	**%**
Aboriginal and Torres Strait Islander	226	78.5%	73	82.0%	**299**	**79.3%**
Not Aboriginal and Torres Strait Islander	59	20.5%	16	18.0%	**75**	**19.9%**
Not Stated	3	1.0%	0	0.0%	**3**	**0.8%**
Total	**288**	**100%**	**89**	**100%**	**377**	**100%**

Table J.12 Participant profile per quarter by Young people in Residential aged care (YPIRAC) status – NT

	Prior Quarters		2016-17 Q4		Total	
Participant profile	**N**	**%**	**N**	**%**	**N**	**%**
YPIRAC	0	0%	0	0%	**0**	**0%**
Not YPIRAC	288	100%	89	100%	**377**	**100%**
Not Stated	0	0%	0	0%	**0**	**0%**
Total	**288**	**100%**	**89**	**100%**	**377**	**100%**

Table J.13 Distribution of active participants by method of Financial Plan Management and quarter of plan approval – NT

	Prior Quarters (Transition only)	2016-17 Q4	Total
	%	**%**	**%**
Self-managed fully	0%	1%	**1%**
Self-managed partly	2%	3%	**3%**
Plan managed	2%	9%	**7%**
Agency managed	96%	87%	**89%**
Total	**100%**	**100%**	**100%**

Table J.14 Distribution of active participants by support coordination and quarter of plan approval – NT

	Prior Quarters (Transition only)	2016-17 Q4	Total
	%	**%**	**%**
Support coordination	91%	97%	**95%**

Table J.15 Duration to plan activation by quarter of initial plan approval for active participants – NT

	2016-17 Q2		2016-17 Q3	
Plan activation	**N**	**%**	**N**	**%**
Less than 30 days	1	17%	37	27%
30 to 59 days	1	17%	10	7%
60 to 89 days	0	0%	16	12%
Activated within 90 days	**2**	**33%**	**63**	**46%**
90 to 119 days	0	0%	11	8%
120 days and over	1	17%	10	7%
Activated between 90 and 180 days	**1**	**17%**	**21**	**15%**
No payments	3	50%	52	38%
Total plans approved	**6**	**100%**	**136**	**100%**

Table J.16 Number of questionnaires completed by SFOF version – NT

Version	Number of questionnaires collected Q1	Number of questionnaires collected Q2	Number of questionnaires collected Q3	Number of questionnaires collected Q4	Number of questionnaires
Participant 0 to school	0	2	5	9	16
Participant school to 14	0	1	10	13	24
Participant 15 to 24	0	0	14	11	25
Participant 25 and over	0	3	107	50	160
Total Participant	**0**	**6**	**136**	**83**	**225**
Family 0 to 14	0	3	13	22	38
Family 15 to 24	0	0	1	2	3
Family 25 and over	0	0	7	7	14
Total Family	**0**	**3**	**21**	**31**	**55**
Total	**0**	**9**	**157**	**114**	**280**

Table J.17 Selected key indicators for participants – Daily Living (DL) and Choice and Control (CC) – NT

	Indicator	0 to before school	School to 14	15 to 24	25 and over
DL	% with concerns in 6 or more of the areas: gross motor skills, fine motor skills, self-care, eating, social interaction, communication, cognitive development, sensory processing	Numbers are too small			
CC	% who say their child is able to tell them what he/she wants	Numbers are too small			
DL	% developing functional, learning and coping skills appropriate to their ability and circumstances		22%		
DL	% who say their child is becoming more independent		29%		
CC	% of children who have a genuine say in decisions about themselves		61%		
CC	% who are happy with the level of independence/control they have now			24%	
CC	% who choose who supports them			12%	15%
CC	% who choose what they do each day			8%	18%
CC	% who had been given the opportunity to participate in a self-advocacy group meeting			16%	18%
CC	% who want more choice and control in their life			92%	88%

Table J.18 Selected key indicators for participants – Relationships (REL) and Social/ Community Participation (S/CP) – NT

	Indicator	0 to before school	School to 14	15 to 24	25 and over
REL	% of children who can make friends with people outside the family	Numbers are too small	83%		
S/CP	% of children who participate in age appropriate community, cultural or religious activities	Numbers are too small			
REL	% of children who spend time after school and on weekends with friends and/or in mainstream programs		54%		
REL	Of these, % who are welcomed or actively included	Numbers are too small	Numbers are too small		
REL	% of children who spend time with friends without an adult present		52%		
REL	% with no friends other than family or paid staff			24%	24%
S/CP	% who have been actively involved in a community, cultural or religious group in the last 12 months			72%	51%

Table J.19 Selected key indicators for participants – Lifelong Learning (LL), Work (WK), Home (HM) and Health and Wellbeing (NW) – NT

	Indicator	0 to before school	School to 14	15 to 24	25 and over
LL	% of children attending school in a mainstream class		Numbers are too small		
HM	% who are happy with their home			48%	48%
HM	% who feel safe or very safe in their home			64%	49%
HW	% who rate their health as good, very good or excellent			36%	23%
HW	% who did not have any difficulties accessing health services			32%	22%
LL	% who currently attend or previously attended school in a mainstream class			Numbers are too small	
LL	% who participate in education, training or skill development				1%
LL	Of those who participate, % who do so in mainstream settings				Numbers are too small
LL	% unable to do a course or training they wanted to do in the last 12 months				40%
WK	% who have a paid job			4%	8%
WK	% who volunteer			13%	10%

Table J.20 Selected key indicators for families/ carers of participants – NT

Indicator	0 to 14	15 to 24	25 and over
% receiving Carer Payment	11%	Numbers are too small	Numbers are too small
% receiving Carer Allowance	18%	Numbers are too small	Numbers are too small
% working in a paid job	29%	Numbers are too small	Numbers are too small
Of those in a paid job, % in permanent employment	Numbers are too small	Numbers are too small	Numbers are too small
Of those in a paid job, % working 15 hours or more	Numbers are too small	Numbers are too small	Numbers are too small
% who say they (and their partner) are able to work as much as they want	38%	Numbers are too small	Numbers are too small
Of those unable to work as much as they want, % who say the situation of their child/family member with disability is a barrier to working more	86%	Numbers are too small	Numbers are too small
Of those unable to work as much as they want, % who say insufficient flexibility of jobs is a barrier to working more	48%	Numbers are too small	Numbers are too small
% able to advocate for their child/family member	33%	Numbers are too small	Numbers are too small
% who have friends and family they see as often as they like	45%	Numbers are too small	Numbers are too small
% who feel very confident or somewhat confident in supporting their child's development	33%		
% who know what their family can do to enable their family member with disability to become as independent as possible		Numbers are too small	
% who feel in control selecting services		Numbers are too small	Numbers are too small
% who have made plans (or begun to make plans) for when they are no longer able to care for their family member with disability			Numbers are too small
% who rate their health as good, very good or excellent	69%	Numbers are too small	Numbers are too small

Results were not available for some quarters due to insufficient sample size.

Table J.21 Scheduled and unscheduled plan reviews – NT

	2016-17 Q1	2016-17 Q2	2016-17 Q3	2016-17 Q4	Transition Total
Total plan reviews	**20**	**43**	**96**	**143**	**302**
Scheduled reviews	13	27	51	104	195
Unscheduled reviews	7	16	45	39	107
% of unscheduled reviews	35%	37%	47%	27%	35%

Table J.22 AAT cases by category – NT

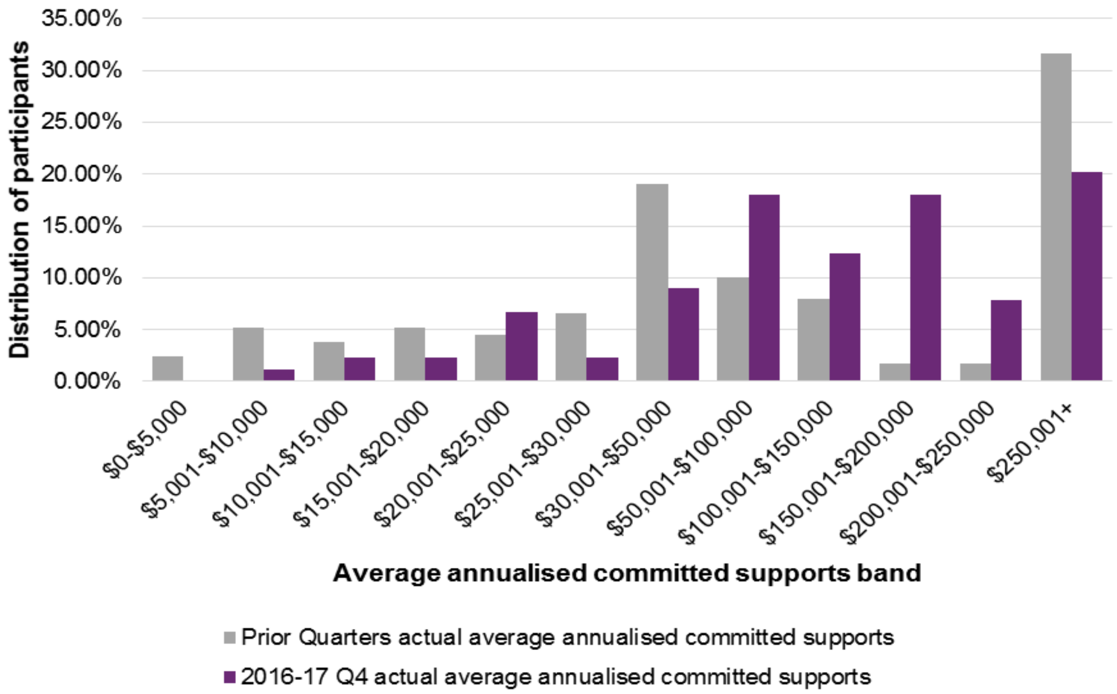
	As at 31 Dec 2016	As at 31 Mar 2017	As at 30 Jun 2017
AAT Cases	**0**	**0**	**0**
Access	0	0	0
Plan	0	0	0
Plan Review	0	0	0

Committed supports and payments

Table J.23 Committed supports by financial year ($m) - NT

$ Million	2013-14	2014-15	2015-16	2016-17	2017-18 and beyond	Total
Total committed	0.0	1.8	5.1	19.7	42.5	**69.1**

Figure J.1 Average committed support by annualised committed support band (including participants with shared supported accommodation supports) – active participants with initial plan approvals Q4 compared with active participants with initial plan approvals in prior quarters[86] (NT)



86 Average annualised committed supports are not shown where there is insufficient data in the group.

Figure J.2 Average committed support by annualised committed support band (excluding participants with shared supported accommodation supports) – active participants with initial plan approvals Q4 compared with active participants with initial plan approvals in prior quarters[87] (NT)

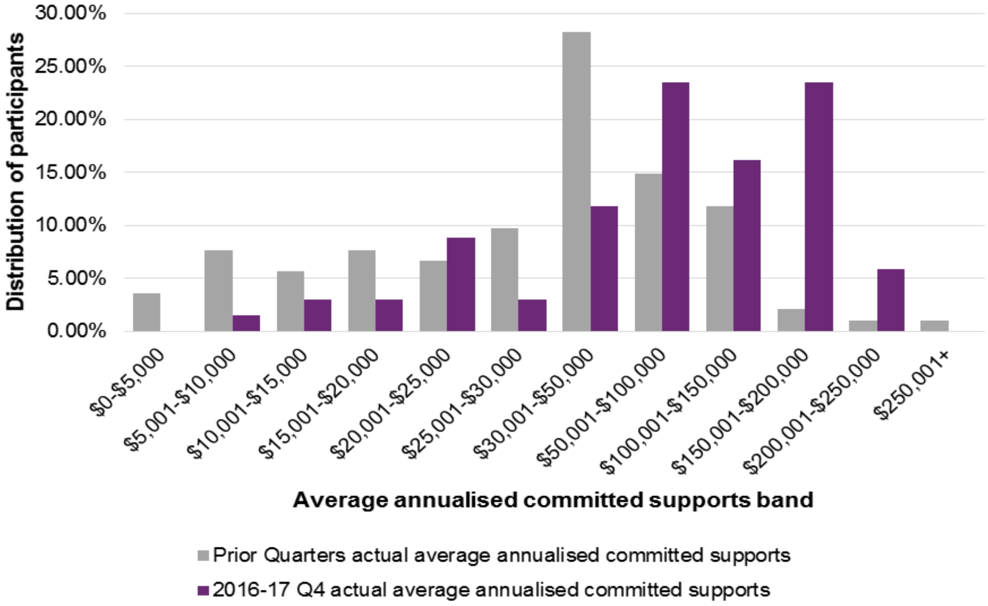
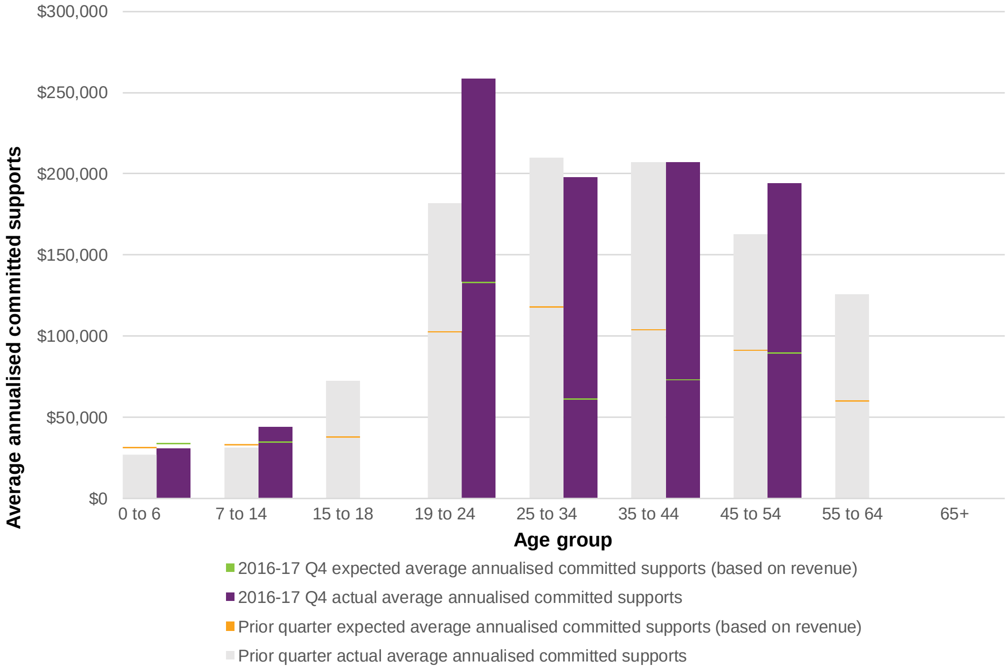
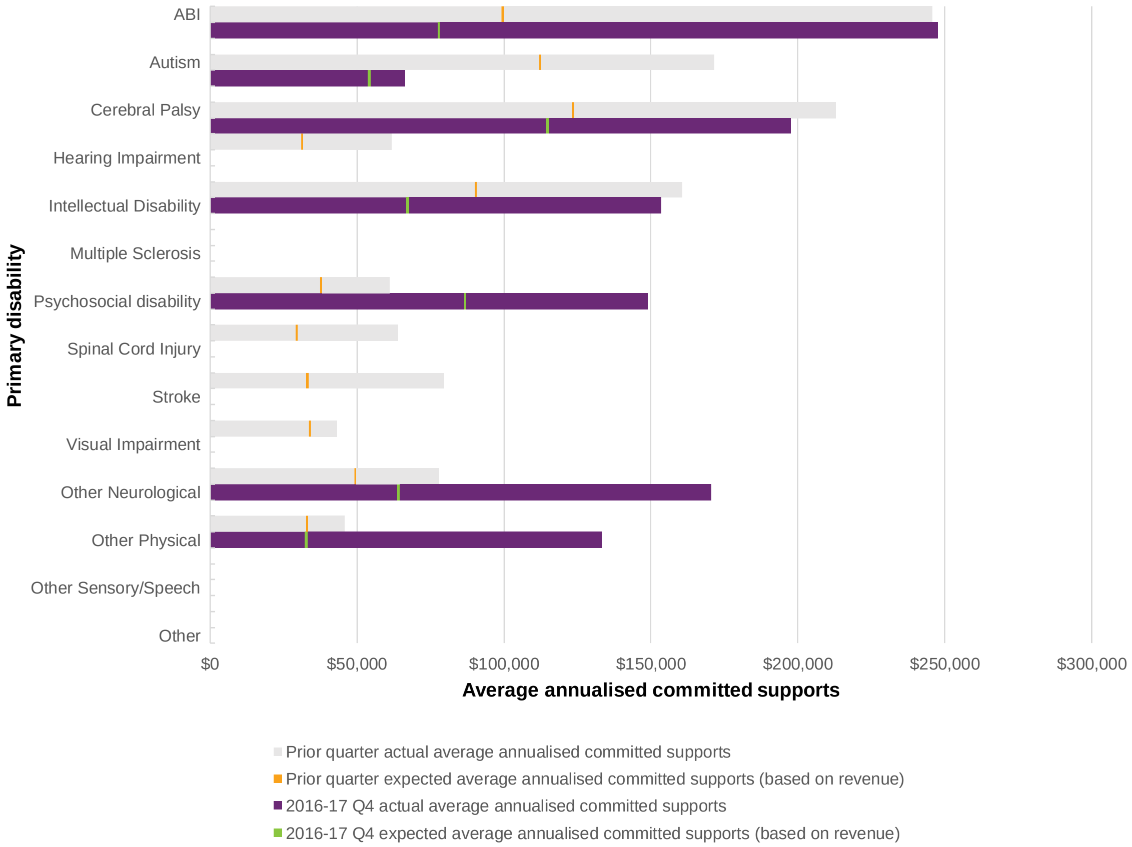


Figure J.3 Average committed support by age group (including participants with shared supported accommodation supports) – active participants with initial plan approvals Q4 compared with active participants with initial plan approvals in prior quarters[88] (NT)



[87] Average annualised committed supports are not shown where there is insufficient data in the group.
[88] Average annualised committed supports are not shown where there is insufficient data in the group.

Figure J.4 Average committed support by primary disability group (including participants with shared supported accommodation supports) – active participants with initial plan approvals Q4 compared with active participants with initial plan approvals in prior quarters[89] (NT)



[89] Average annualised committed supports are not shown where there is insufficient data in the group.

Figure J.5 Average committed support by level of function (including participants with shared supported accommodation supports) – active participants with initial plan approvals Q4 compared with active participants with initial plan approvals in prior quarters[90] (NT)

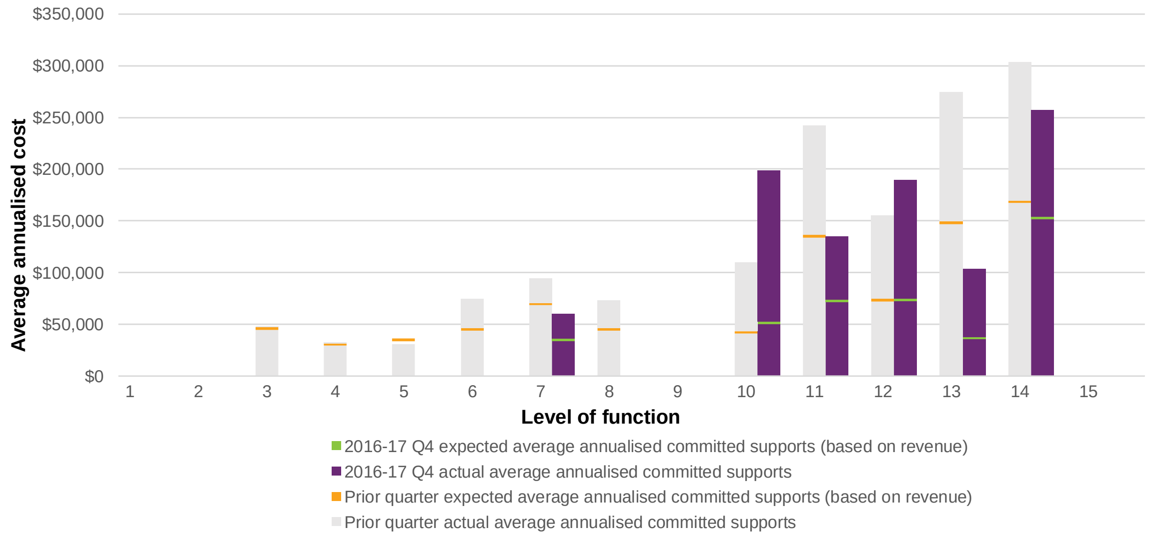
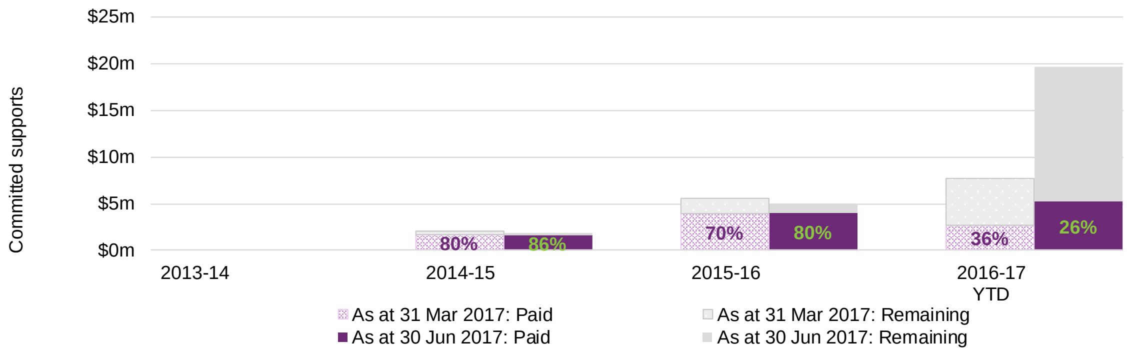


Table J.24 Payments by financial year, compared to committed supports ($m) - NT

$ Million	2013-14	2014-15	2015-16	2016-17	2017-18 and beyond	Total
Total committed	0.0	1.8	5.1	19.7	42.5	**69.1**
Total paid	0.0	1.5	4.0	5.2	0.0	**10.8**
% utilised to date	n/a	86%	80%	26%	0%	**16%**

Figure J.6 Utilisation of committed supports as at 31 March 2017 and 30 June 2017 (NT)



Providers and markets

Table J.25 Key provider indicators by quarter – NT

	Prior Quarters	2016-17 Q4	Total
Provider indicators			
a) Registrations by profile			
Individual/ sole trader	*56*	*9*	*60*
Company/ organisation	*280*	*73*	*323*
Total	*336*	*47*	*383*
b) Registration revoked	3		

[90] Average annualised committed supports are not shown where there is insufficient data in the group. Level of function 15 does not have sufficient data to show an average cost.

Table J.26 Number of approved providers by registration group – NT [91,92]

Registration Group	Prior Quarters	2016-17 Q4	Total	% Change
Therapeutic Supports	31	5	36	16%
Household Tasks	32	2	34	6%
Assist-Travel/Transport	48	1	49	2%
Early Childhood Supports	11	3	14	27%
Participate Community	24	5	29	21%
Development-Life Skills	16	4	20	25%
Assist Prod-Pers Care/Safety	83	1	84	1%
Assist-Life Stage, Transition	16	6	22	38%
Assist Personal Activities	16	4	20	25%
Behaviour Support	8	4	12	50%
Personal Mobility Equipment	79	1	80	1%
Home Modification	43	0	43	0%
Personal Activities High	17	4	21	24%
Group/Centre Activities	14	4	18	29%
Accommodation/Tenancy	27	13	40	48%
Support Coordination	6	8	14	133%
Ex Phys Pers Training	31	0	31	0%
Innov Community Participation	42	9	51	21%
Plan Management	5	2	7	40%
Daily Tasks/Shared Living	14	3	17	21%
Assistive Prod-Household Task	54	0	54	0%
Assistive Equip-Recreation	70	-1	69	-1%
Comms & Info Equipment	50	18	68	36%
Custom Prosthetics	31	1	32	3%
Community Nursing Care	14	1	15	7%
Assist Access/Maintain Employ	12	2	14	17%
Specialised Driver Training	12	3	15	25%
Hearing Equipment	19	12	31	63%
Vision Equipment	23	11	34	48%
Interpret/Translate	18	9	27	50%
Spec Support Employ	3	1	4	33%
Specialised Hearing Services	6	0	6	0%
Vehicle modifications	24	5	29	21%
Specialised Disability Accommodation	0	10	10	
Hearing Services	4	0	4	0%
Assistance Animals	0	0	0	
Total approved providers	**301**	**47**	**383**	**16%**

[91] Table order based on national % change (highest to lowest)
[92] The 35 provider whose registration ended during the fourth quarter of 2016-17 is not included in the 2016-17 Q4 and prior numbers in this table.

Table J.27 Key markets indicators by quarter – NT

Market indicators	Prior Quarters	2016-17 Q4
a) Average number of providers per participant	0.35	0.49
b) Average new providers per participant	0.19	0.36
c) Number of providers delivering new supports	10	11
d) Change in the number of active/inactive providers:		
Active (%)	*40%*	*48%*
Not yet active (%)	*53%*	*46%*
Inactive (%)	*7%*	*6%*
e) Share of payments - top 25%		
Daily Tasks/Shared Living (%)	*55%*	*66%*
Therapeutic Supports (%)	*55%*	*93%*
Participate Community (%)	*69%*	*75%*
Early Childhood Supports (%)	*100%*	*100%*
Assist Personal Activities (%)	*97%*	*99%*

Table J.28 Proportion of active participants with approved plans accessing mainstream supports – NT

	Prior Quarters	2016-17 Q4	Total
Assistive technology	0%	1%	0%
Choice & Control	2%	2%	2%
Consumables	0%	0%	0%
Daily Activities	4%	9%	8%
Daily Equipment	0%	0%	0%
Employment	2%	1%	1%
Health & Wellbeing	55%	59%	58%
Home Living	0%	1%	1%
Housing & Home modifications	0%	0%	0%
Independence	4%	3%	3%
Lifelong Learning	5%	4%	4%
Relationships	2%	1%	1%
Social & Civic	2%	2%	2%
Transport	0%	0%	0%
Non-categorised	33%	14%	19%
Any mainstream service	93%	88%	89%