



Self-managed plans

We're hearing discussion about self-managed plans, so we've put together some facts about self-managing.

What has changed?

During trial of the NDIS some self-managed participants were provided with an initial amount of up front funding to help support them at the beginning of their plan.

This was a practice only utilised during the trial of the Scheme up until 1 July 2016, and will not be continued in full scheme. The practice was found to be overly complex and often confusing.

The National Disability Insurance Agency has simplified the payment process for self-managed participants from 1 July 2016.

How can self-managed participants pay providers?

Self-managed participants can select a preferred service provider and claim the expense through the Scheme. There are three options for self-managed participants to pay providers:

Option 1: Self-managed participants can negotiate with providers to pay invoices within seven to 30 days as part of their service agreements.

Option 2: Self-managed participants can submit a payment request prior (within one week) of receiving the support if the participants have an

established service agreement and the provider requires payment on day of service.

Option 3: A self-managing participant can choose to pay a service provider upfront and claim the expense back through the Scheme.

The NDIS will typically pay claims, once received, within two to four days.

Service Agreements

A self-managed participant's service agreement with providers should outline the preferred payment method for services so that it is clear the participant is self-managing and what it means for payment.

A participant's coordinator of supports can assist in negotiating Service Agreements with providers.

More information

www.ndis.gov.au

1800 800 110*

8am to 5pm (AEST) Monday to Friday

*1800 calls from fixed lines are free. Calls from mobiles may be charged.

TTY 1800 555 677

Speak and listen 1800 555 727

People who need help with English TIS 131 450