

A better NDIS experience

Pathway review report summary



Easy English



Hard words

This book has some hard words.

The first time we write a hard word

- it is in **blue**

- we write what the hard word means.

In this book the word **we** means the National Disability Insurance Agency or NDIA.

About this book

This book is about changes to the **National Disability Insurance Scheme**.



The National Disability Insurance Scheme is called the NDIS.



The NDIS helps people under 65 with a disability get

- care



- supports.

This book is a **summary** of the NDIS pathway review report.

A summary means the most important parts of the report.

If you want to read the whole report go to

www.ndis.gov.au

About the report



We want the NDIS to work well for

- **participants**



- families



- carers



- **providers.**

Participants are people with disability who get help from the NDIS.

Providers help people with disability under the NDIS.



We want people with disability to live an **ordinary life**.

An ordinary life means people can do things they want to do.

We asked many people to tell us what they think about the NDIS.



This report is about

- what people think about the NDIS
- changes we will make to the NDIS.



What people think about the NDIS



Many people are **not** happy about their **NDIS pathway**.

NDIS pathway means the NDIS experience from start to finish.



People want

- to be heard



- to get the help they need



- to understand the NDIS pathway

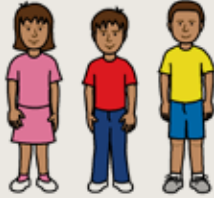


- to get clear information.

Changes we will make to the NDIS

We will help people with disability who have extra needs.

For example



- children



- people who are Aboriginal or Torres Strait Islander



- people from different backgrounds



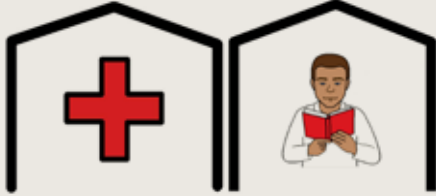
- people who live in remote areas



- people with **psychosocial disability**.

Psychosocial disability means mental health issues that cause disability.

Special NDIS staff will help these people.



We will make sure

- plans have clear goals and actions
- we know how other services help
 - for example, health and education
- we have clear information that everyone can read
 - for example, Easy English
- we have better computer systems
- we have an easy pathway for everyone.



We will also make sure participants

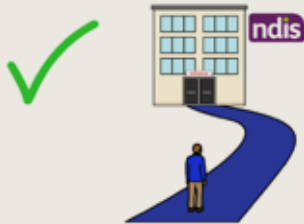
- can meet their NDIS planner if they want



- have 1 **Local Area Coordinator** or LAC from start to finish.

A Local Area Coordinator is a person who helps to make NDIS plans happen.

Next steps



A better NDIS pathway has started in some parts of Victoria.



We will

- listen



- say what we learn



- make the better NDIS pathway happen for everyone in Australia.



More information

If you need more information about this book

Go to our website



www.ndis.gov.au



Call 1800 800 110

Monday to Friday

8 am to 11 pm



TTY users

1800 555 677 then ask for 1800 800 110

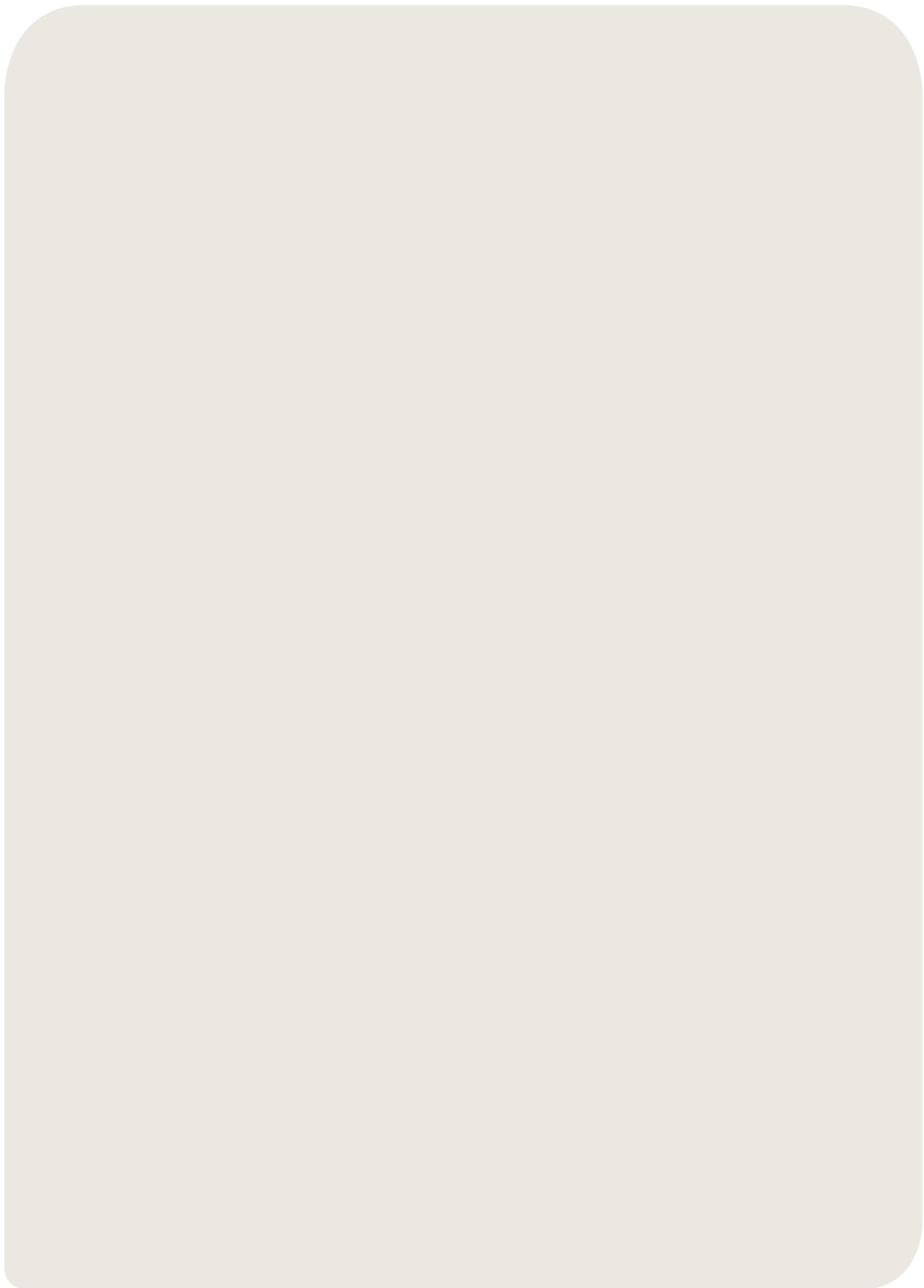
Speak and listen users



1800 555 727 then ask for 1800 800 110

If you need help with English

131 450



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Scope's Communication and Inclusion Resource Centre

wrote the Easy English in February 2018. www.scopeaust.org.au

To see the original contact The National Disability Insurance Agency

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