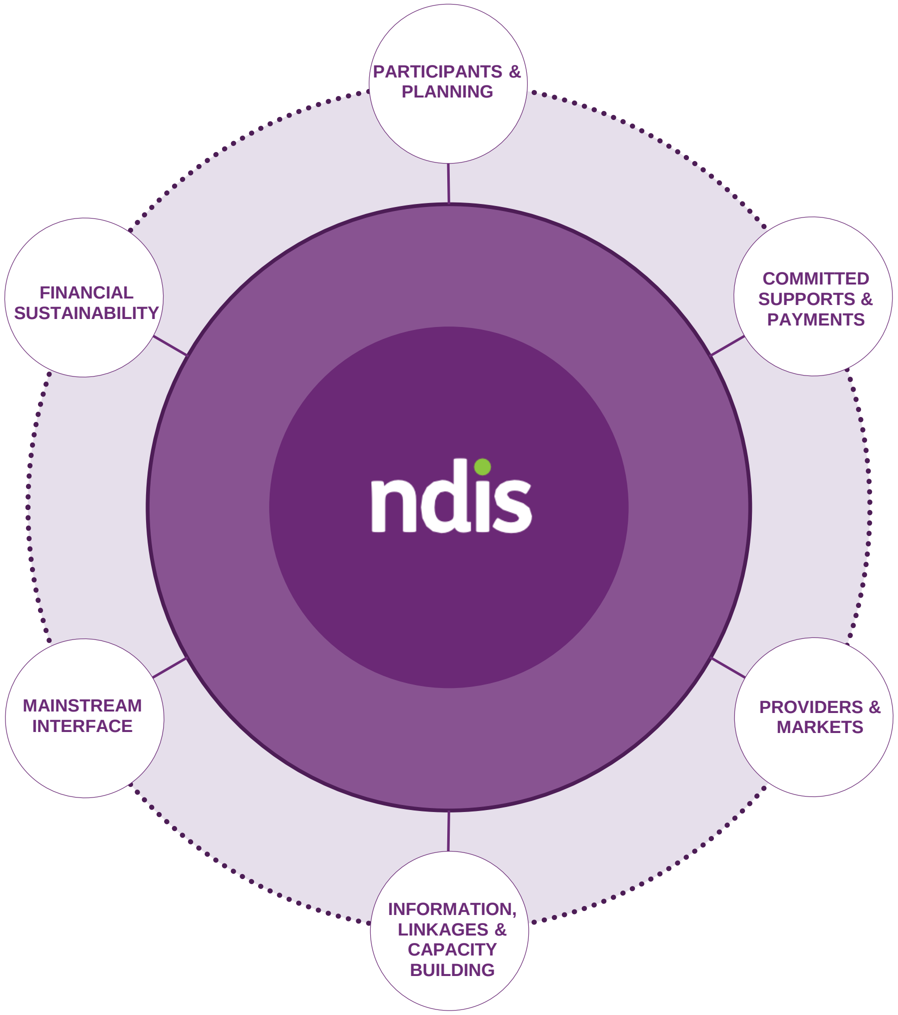
COAG

Disability Reform Council
Quarterly Performance Report

Northern Territory - 30 September 2018

Overview

This report is the ninth quarterly report during the NDIS Transition period, which commenced on 1 July 2016.



Summary

Participants and Planning

217 additional participants with plans this quarter.

As at 30 September 2018, plans approved and ECEI referrals represent:
- **82% of year to date bilateral estimate met (1 July 2018 - 30 September 2018)**
- **63% of scheme to date bilateral estimate met (1 July 2014 - 30 September 2018)**

Committed Supports and Payments

$88.2 million has been paid to providers and participants:
- **$1.6m in 2014-15,**
- **$4.1m in 2015-16,**
- **$11.0m in 2016-17,**
- **$59.0m in 2017-18,**
- **$12.5m in 2018-19 to date.**

Overall,
- **84% of committed supports were utilised in 2014-15,**
- **73% in 2015-16,**
- **56% in 2016-17,**
- **60% in 2017-18.**

The 2017-18 and 2018-19 experience is still emerging.

Lower utilisation in 2016-17 and 2017-18 is predominantly driven by the large number of participants who received their first plan in these years. Participants utilise less of their first plan compared with their second and subsequent plans, as it takes time to familiarise with the NDIS and decide which supports to use.

Providers and Markets

669 approved providers, a 11% increase for the quarter.

16% of approved providers were active in Northern Territory at 30 September 2018, and 84% were yet to have evidence of activity.

19% of service providers are individual/sole traders.

Mainstream Interface

94% of active participants with a plan approved in 2018-19 Q1 access mainstream services.

PART 1

Participants and Planning

As the transition phase to full scheme continues, the NDIS in Northern Territory continues to grow with 217 additional participants with approved plans this quarter.

Summary

The NDIS is transitioning to full-scheme according to phasing schedules bilaterally agreed by State/Territory and Commonwealth governments.

Key Statistics

391

ACCESS DECISIONS IN 2018-19 Q1

(INCLUDING BOTH ACCESS MET AND ACCESS NOT MET)

217

INITIAL PLANS APPROVED IN 2017-18 Q4

508

CHILDREN WITH A CONFIRMED ECEI GATEWAY REFERRAL IN 2018-19 Q1

82%

OF YEAR TO DATE BILATERAL ESTIMATE MET (1 JULY 2018 - 30 SEPTEMBER 2018)

60%

OF TRANSITION TO DATE BILATERAL ESTIMATE MET (1 JULY 2016 - 30 SEPTEMBER 2018)

63%

OF SCHEME TO DATE BILATERAL ESTIMATE MET (1 JULY 2014 - 30 SEPTEMBER 2018)

Quarterly Intake

2018-19 Q1

Of the 283 participants deemed 'eligible' this quarter 60% entered from an existing State/Territory program.

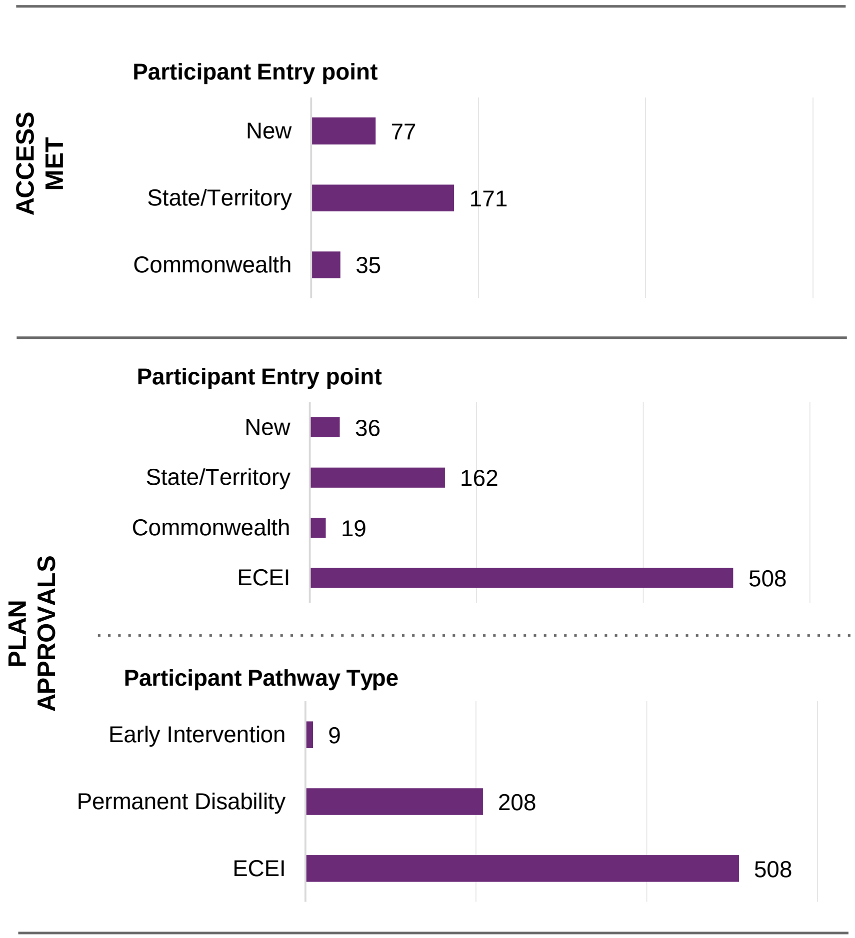
Of the 217 plan approvals this quarter, 75% had transitioned from an existing State/Territory program and 96% entered with a permanent disability.

391 access decisions

283 access met

217 plan approvals (excluding ECEI)

508 ECEI



Quarterly Intake Detail

Plan approvals as at 30 September 2018

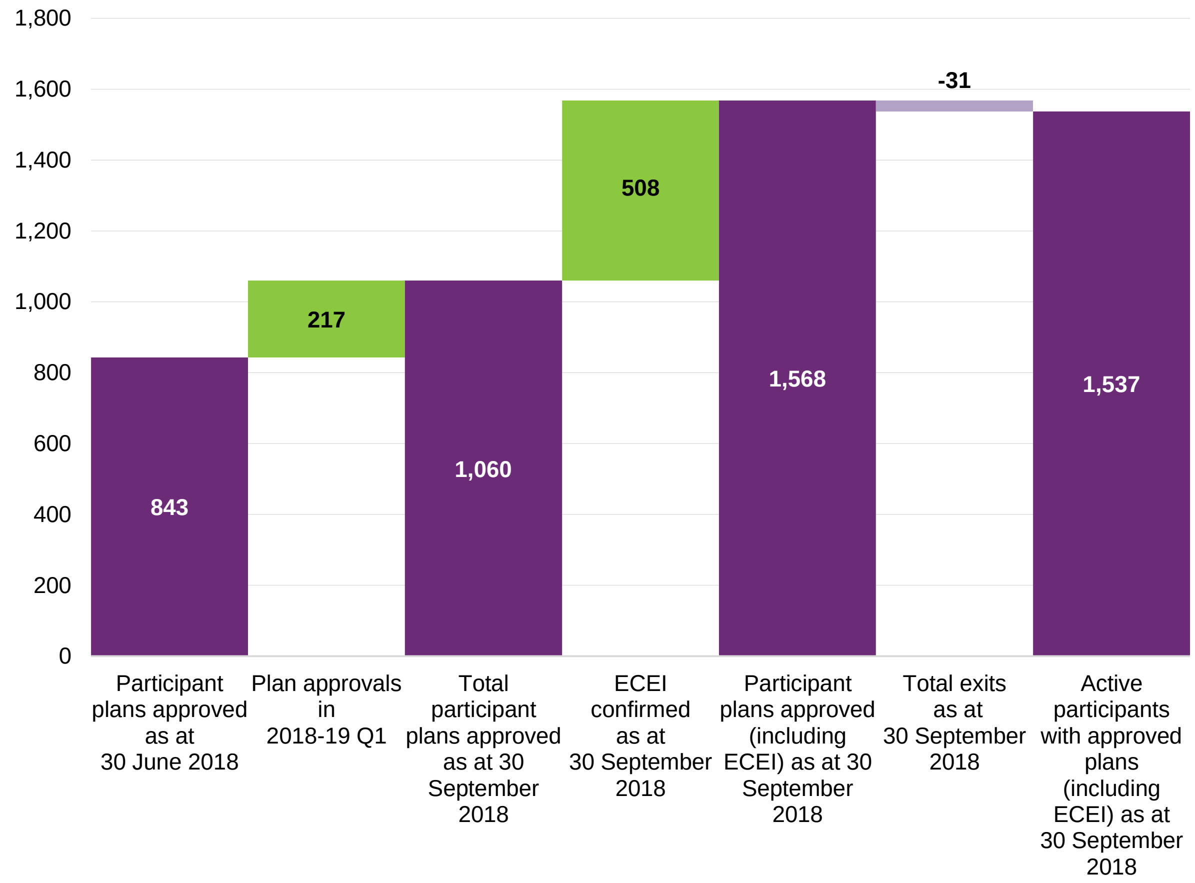
Plan approval numbers have increased from 843 at the end of 2017-18 Q4 to 1,060 by the end of 2018-19 Q1, an increase of 217 approvals.

During the quarter, the ECEI gateway was made available to children in NT for the first time. As at 30 September 2018 there were 508 children with a confirmed ECEI referral bringing the total number to 1,568.

Overall, 31 participants with approved plans have exited the Scheme.

In the quarter of 2018-19 Q1 there were 245 plan reviews. This figure relates to all participants who have entered the scheme.

Change in plan approvals between 30 June 2018 and 30 September 2018



Cumulative Position

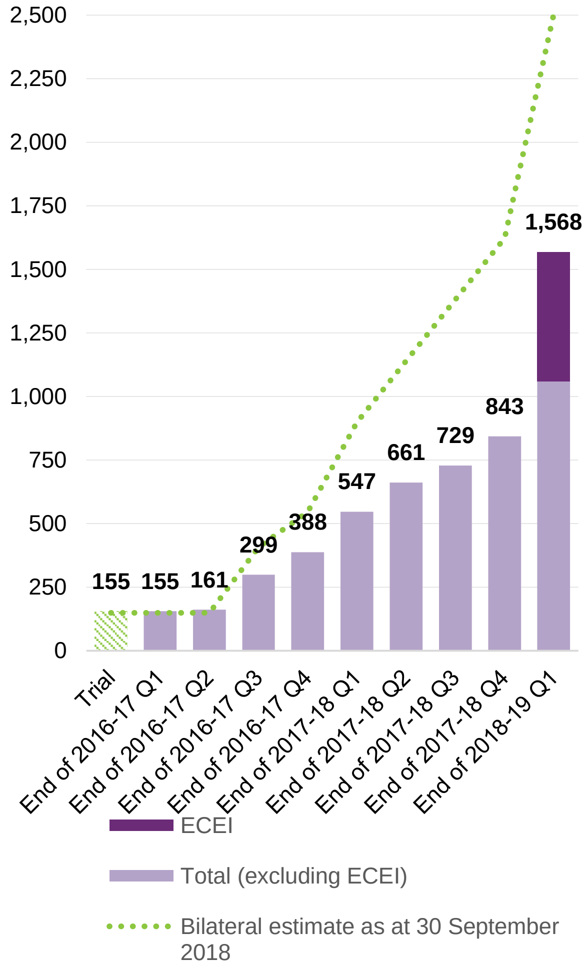
Plan approvals as at 30 Sep 2018

As at the end of 2018-19 Q1, the cumulative total number of participants receiving support was 1,568 (including 508 children supported through the ECEI gateway). Of these, 726 transitioned from an existing State/Territory program and 61 transitioned from an existing Commonwealth program.

Overall, since 1 July 2014, there have been 1,938 people with access decisions.

Cumulative position reporting is inclusive of trial participants for the reported period and represents participants who have or have had an approved plan.

Cumulative plan approvals compared with bilateral estimate



82%

of year to date bilateral estimate met (1 July 2018 - 30 September 2018)

60%

of transition to date bilateral estimate met (1 July 2016 - 30 September 2018)

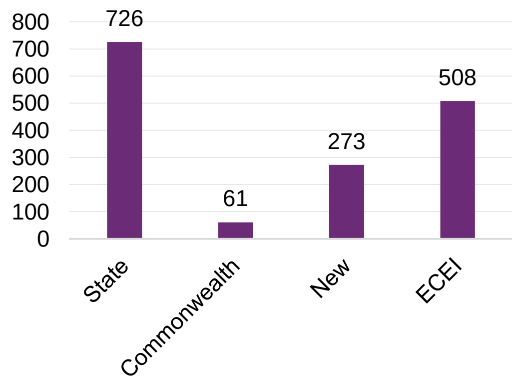
63%

of scheme to date bilateral estimate met (1 July 2014 - 30 September 2018)

1,060

plan approvals to date; 1,568 including ECEI confirmed

Plan approvals by participant referral pathway

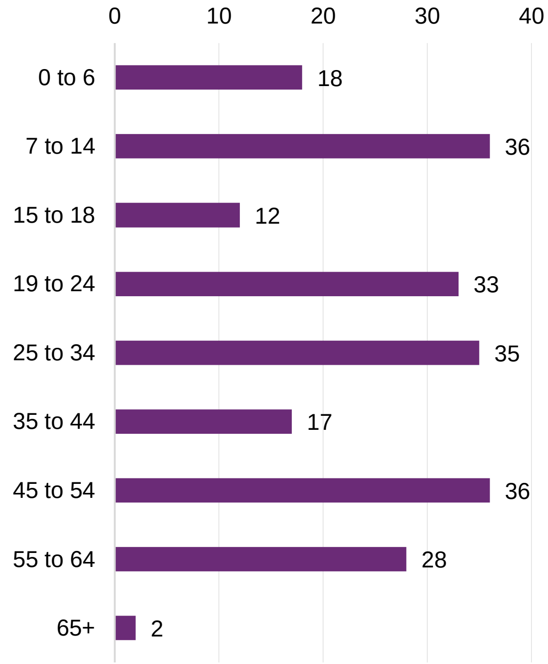


Participant Profiles by Age Group

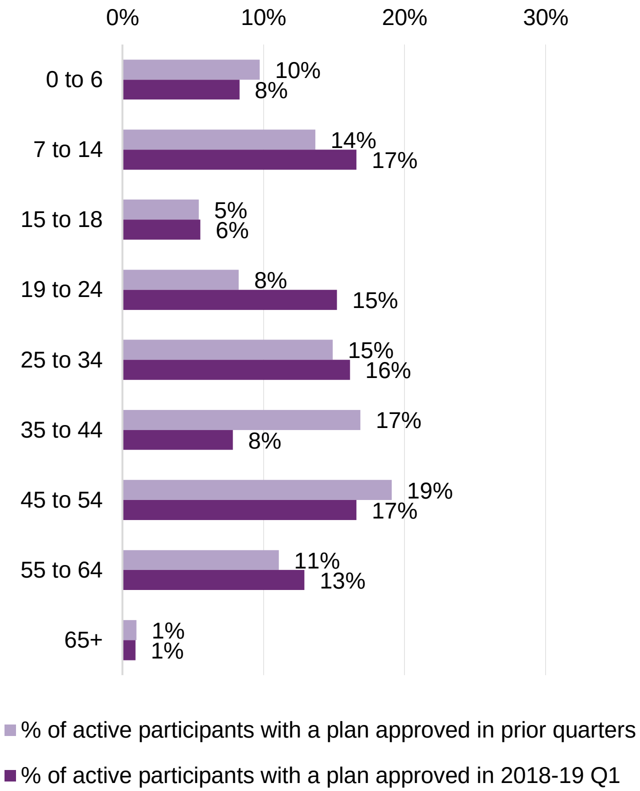
Demographic profile of active participants with a plan approved in 2018-19 Q1, compared with plan approvals as at 30 June 2018, by age group.

Around 17% of participants entering in this quarter are aged 7 to 14 years. This compares with 14% in prior quarters.

Active participants with a plan approved in 2018-19 Q1 by age group



% of active participants with a plan approved by age group



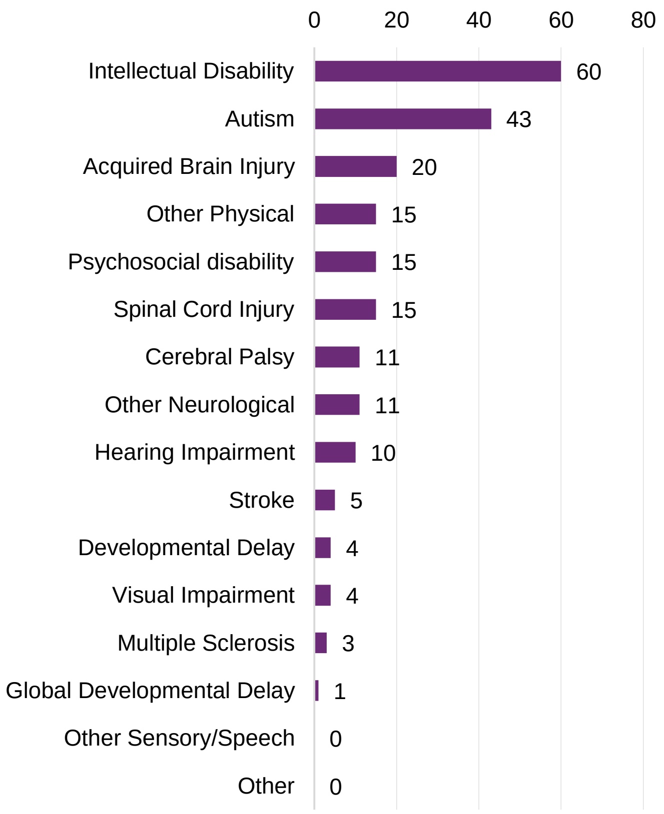
Note: The age eligibility requirements for the NDIS are based on the age as at the access request date. Participants with their initial plan approved aged 65+ have turned 65 since their access request was received.

Participant Profiles by Disability Group

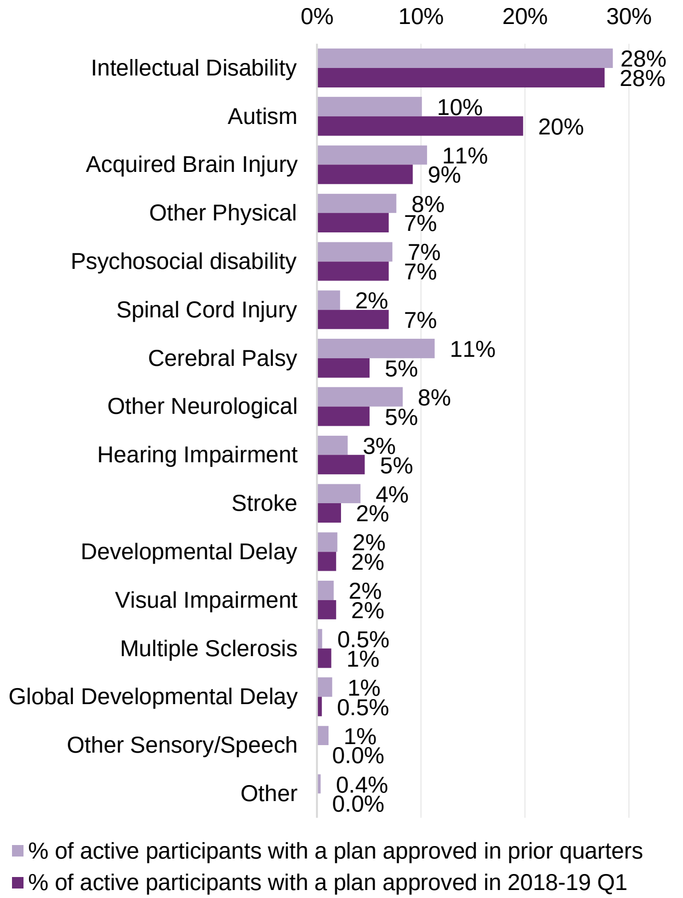
Demographic profile of active participants with a plan approved in 2018-19 Q1, compared with plan approvals as at 30 June 2018, by disability group.

28% of participants entering in 2018-19 Q1 have a primary disability group of Intellectual Disability and 20% have a primary disability group of Autism.

Active participants with a plan approved in 2018-19 Q1 by disability group



% of active participants with a plan approved by disability group



Note 1: Of the 60 active participants identified as having an intellectual disability, 17 (28%), have Down syndrome.
Note 2: Since 2017-18 Q1 Developmental Delay and Global Developmental Delay have been reported separately to the Intellectual Disability group.

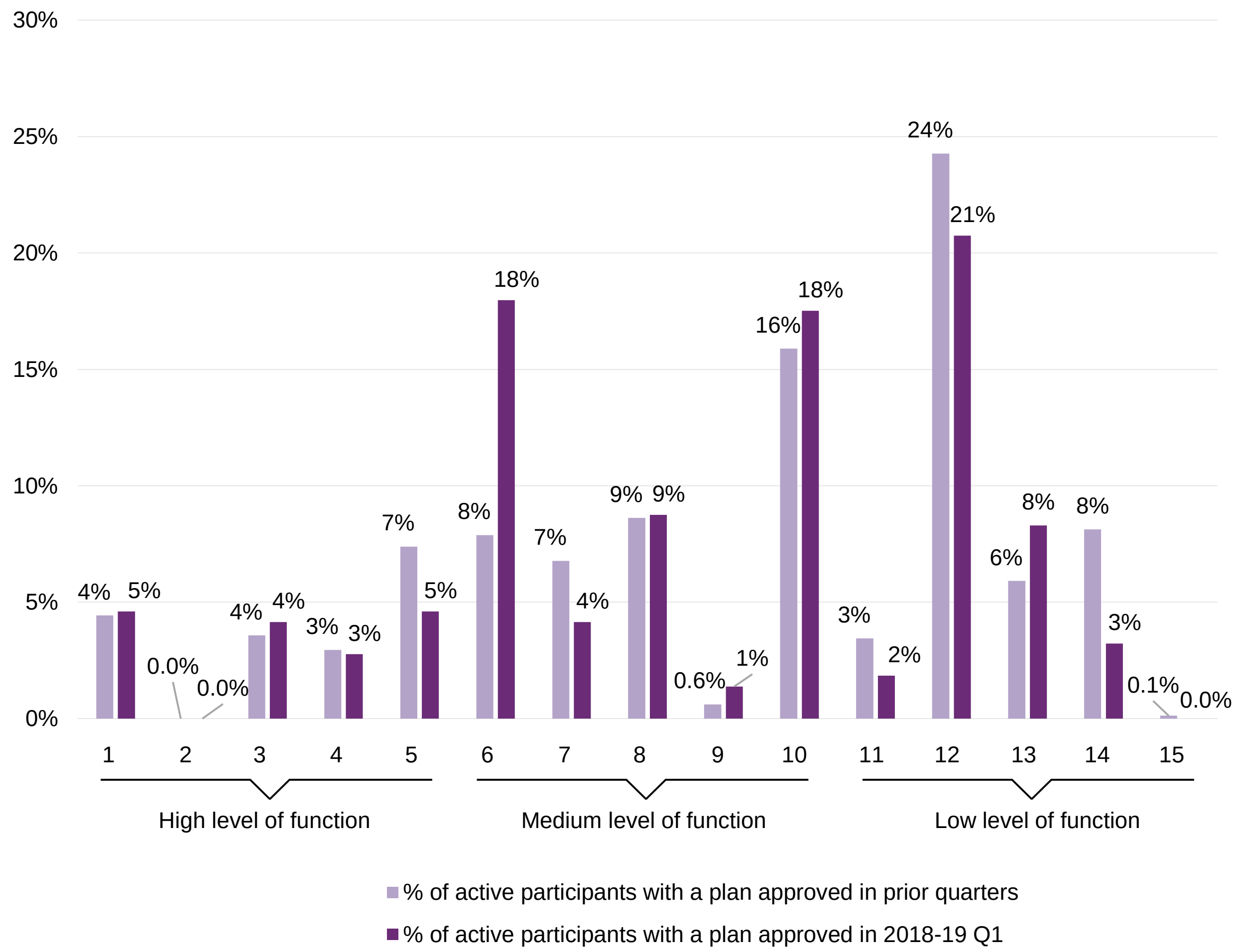
Participant Profiles by Level of Function

Demographic profile of active participants with a plan approved in 2018-19 Q1, compared with plan approvals as at 30 June 2018, by level of function.

For participants with a plan approval in the current quarter:
• 16% of active participants had a relatively high level of function
• 50% of active participants had a relatively moderate level of function
• 34% had a relatively low level of function

These relativities are within the NDIS participant population, and not comparable to the general population.

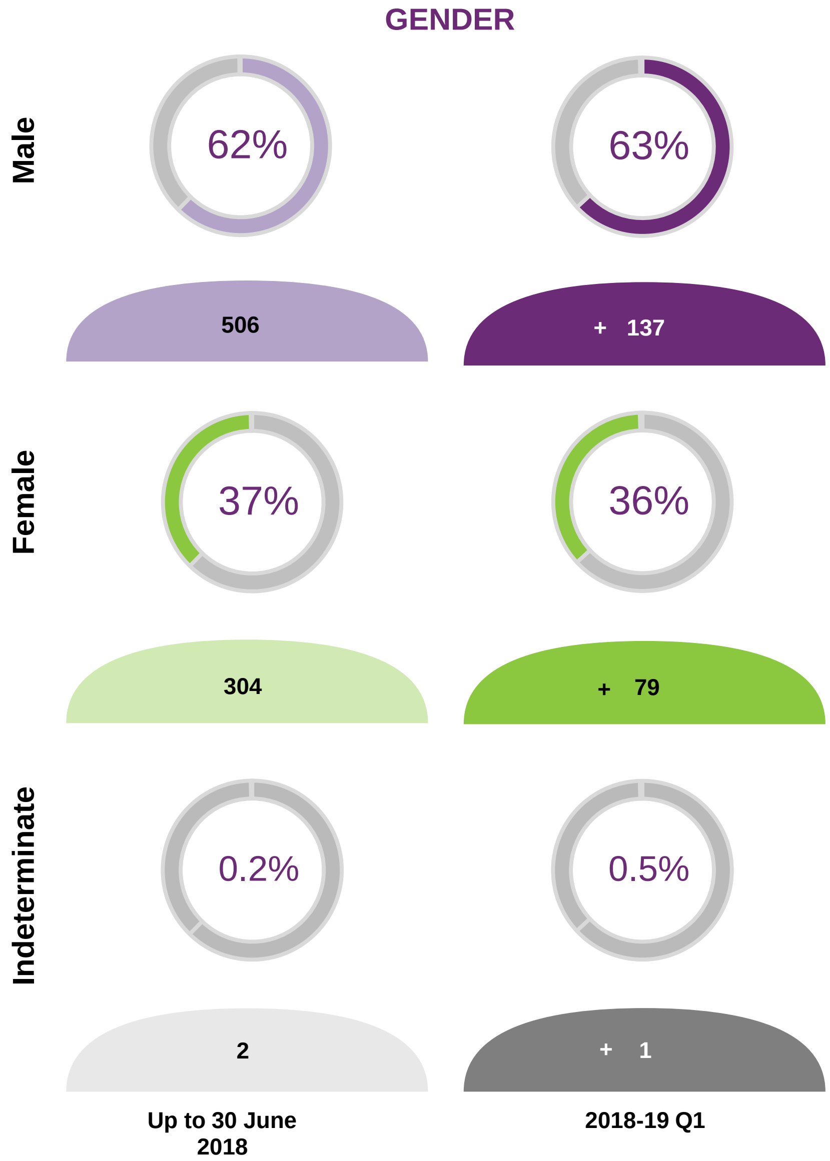
% of active participants with a plan approved by level of function



Participant Profiles by Gender

Demographic profile of active participants with a plan approved in 2018-19 Q1, compared with plan approvals as at 30 June 2018, by gender.

The majority of participants are males.



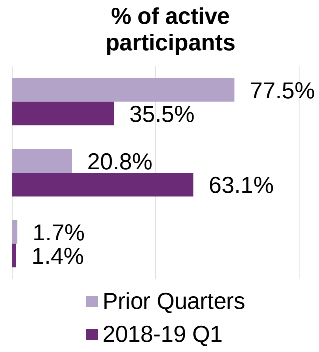
Participant Profiles

Demographic profile of active participants with a plan approved in 2018-19 Q1, compared with plan approvals as at 30 June 2018.

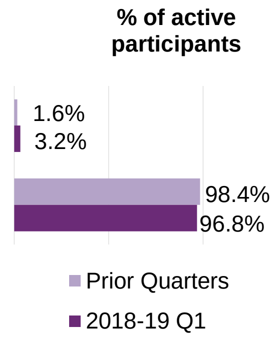
Of the participants with a plan approved in 2018-19 Q1:

- **35.5% were Aboriginal or Torres Strait Islander, compared with 77.5% for prior periods.**
- **3.2% were young people in residential aged care, compared with 1.6% for prior periods.**
- **24.0% were culturally and linguistically diverse, compared with 37.7% for prior periods.**

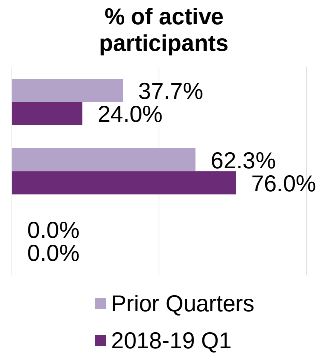
Aboriginal & Torres Strait Islander status	2018-19 Q1
Aboriginal and Torres Strait Islander	77
Not Aboriginal and Torres Strait Islander	137
Not Stated	3



Young people in residential aged care status	2018-19 Q1
Young people in residential aged care status	7
Young people not in residential aged care	210



Culturally and linguistically diverse status	2018-19 Q1
Culturally and linguistically diverse	52
Not culturally and linguistically diverse	165
Not stated	0

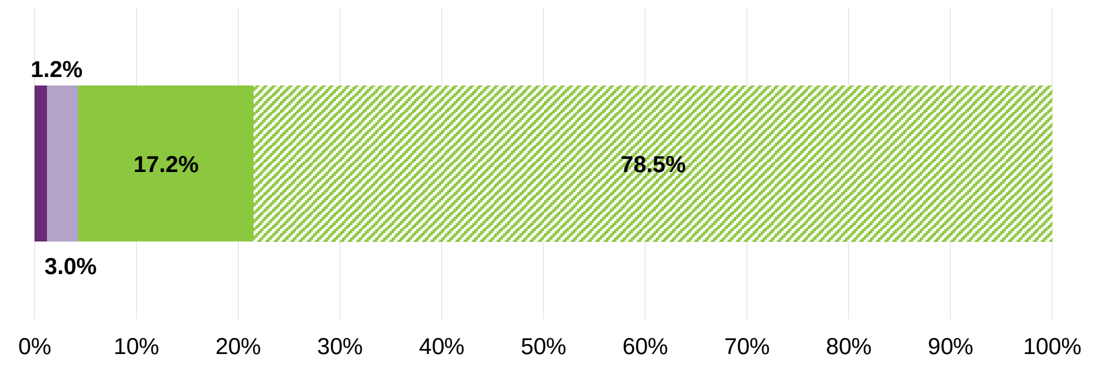


Plan Management Support Coordination

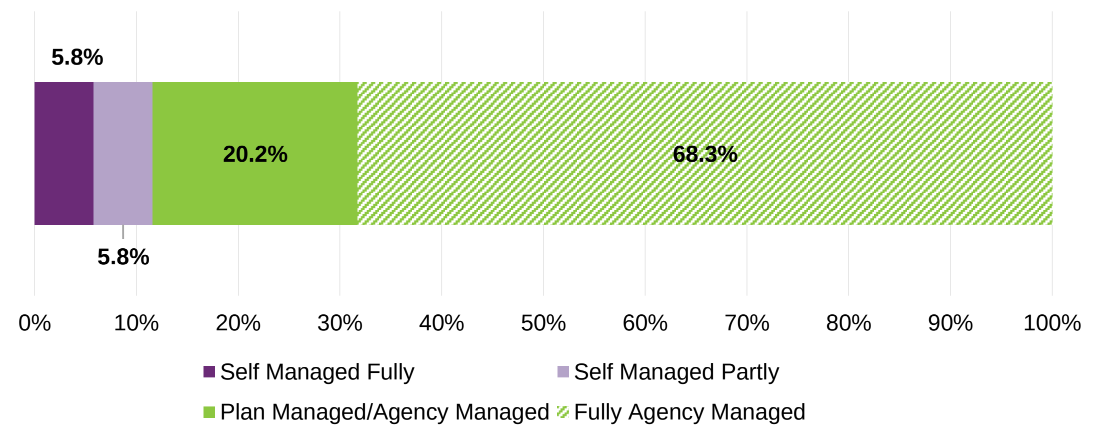
The proportion of participants who are fully or partly self-managing their plan was higher in 2018-19 Q1 (12%) compared with prior quarters of transition (4%). The proportion of participants whose plan was partly agency managed and partly plan managed was higher in 2018-19 Q1 (20%) compared with prior quarters of transition (17%).

87% of participants who have had a plan approved in 2018-19 Q1 have support coordination in their plan, compared with 97% in prior quarters during transition.

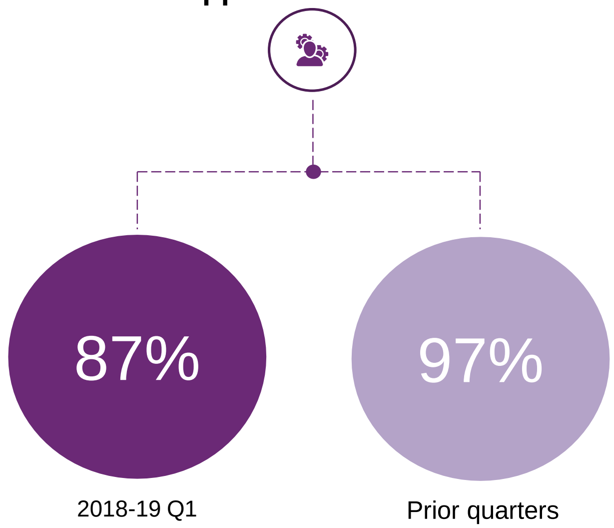
Prior quarters (transition only)



2018-19 Q1



Support Coordination



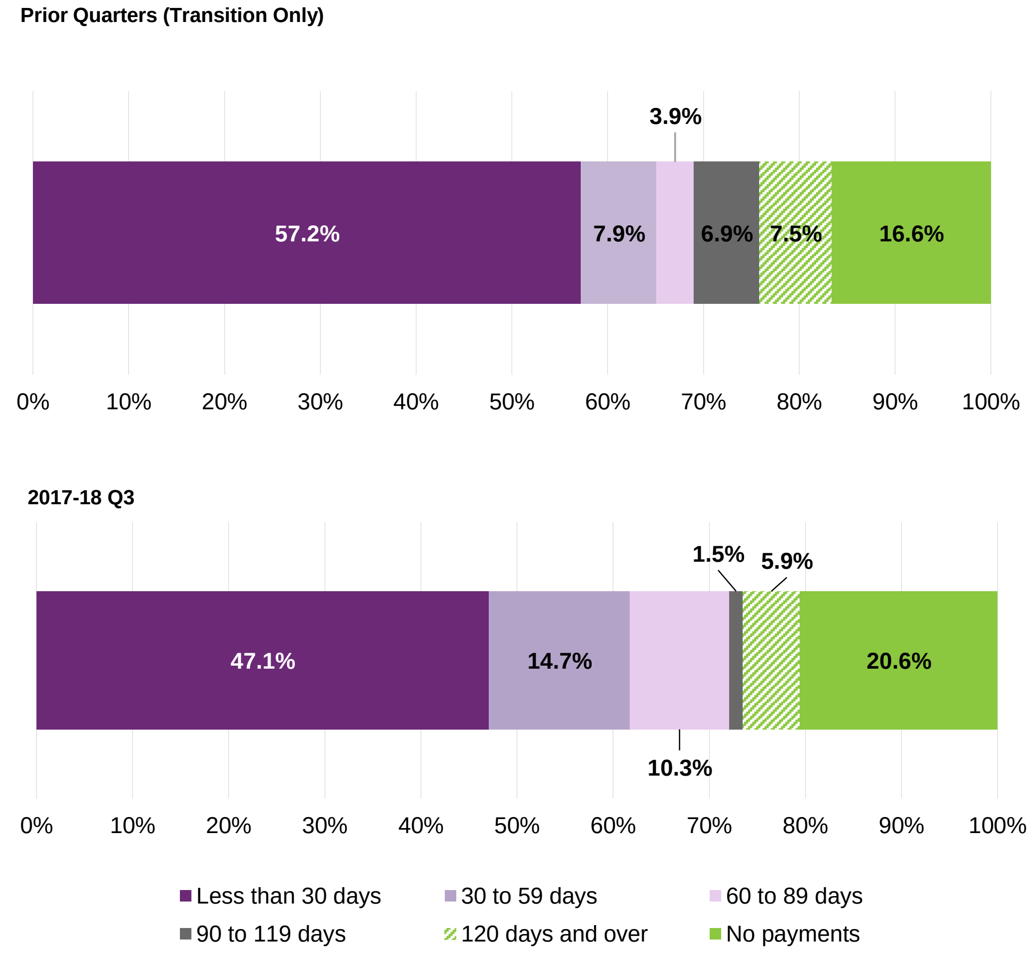
Plan Activation

Plan activation refers to the amount of time between plan approval and the commencement of the participant receiving support.

The percentage of plans activated within 90 days of approval were:
- **69% of plans approved in prior quarters**
- **72% of plans approved in 2017-18 Q3.**

Plan activation can only be approximated using data on payments. As there is a lag between when support is provided and payments made, these statistics are likely to be conservative. That is, it is likely that plan activation is faster than presented. Further, in-kind supports have been excluded from the calculation, which contributes to the conservative figures.

Duration to plan activation for initial plans



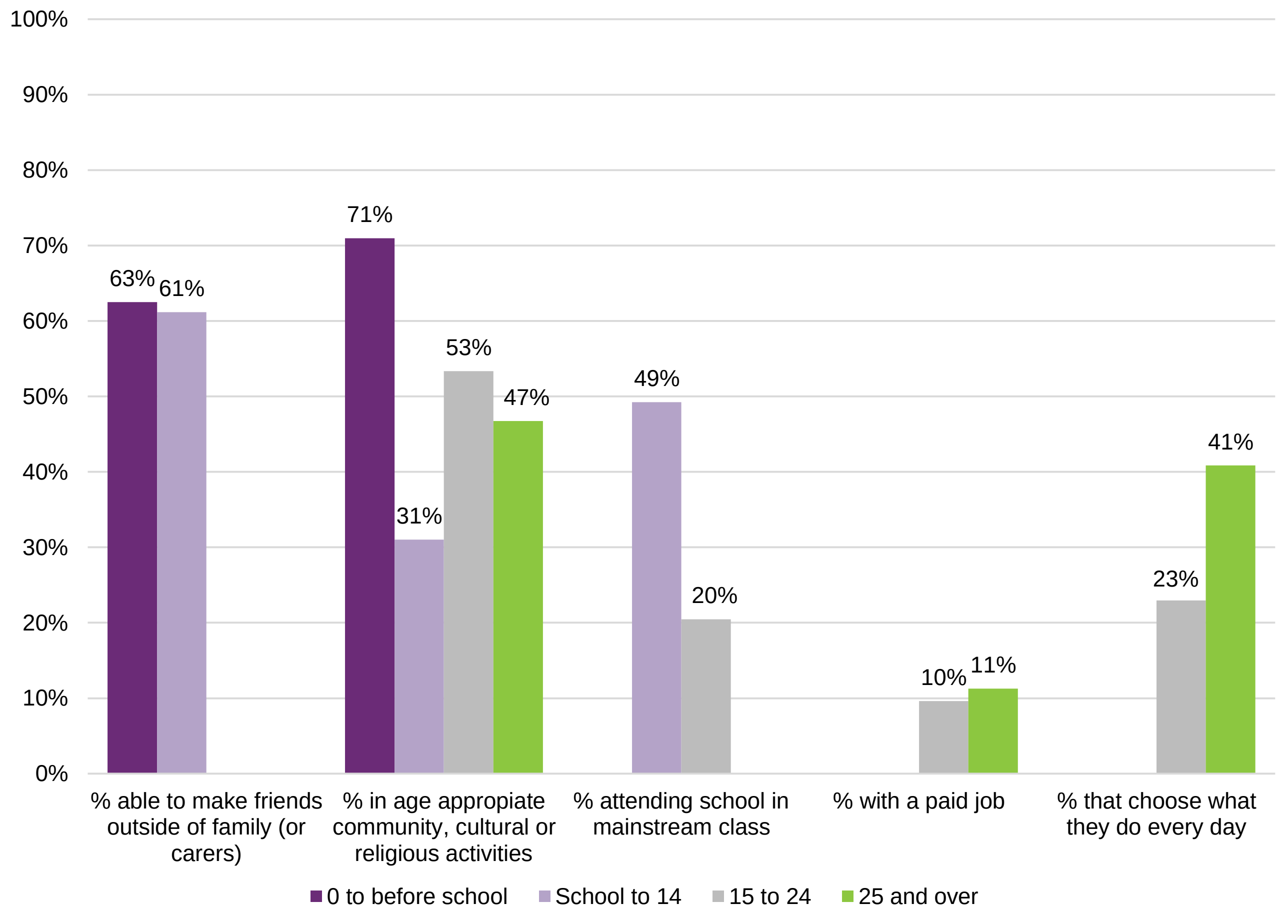
Note: Plans approved after the end of 2017-18 Q3 have been excluded from the charts. They are relatively new and it is too early to examine their durations to activation.

Participant Outcomes

Information was collected from 99% of participants who have received their initial plan since 1 July 2016 (baseline outcome measures).

- **63% of participants aged 0 to before school are able to make friends outside of family/carers, compared to 61% of participants from school age to 14**
- **71% of participants aged 0 to before school are engaged in age appropriate community, cultural or religious activities, compared to 31% - 53% for other age groups**
- **49% of participants from school age to 14 attend school in a mainstream class, compared to 20% of participants aged 15 to 24**
- **11% of participants aged 25 and over have a paid job, compared to 10% of participants aged 15 to 24**
- **41% of participants aged 25 and over choose what they do every day, compared to 23% of participants aged 15 to 24**

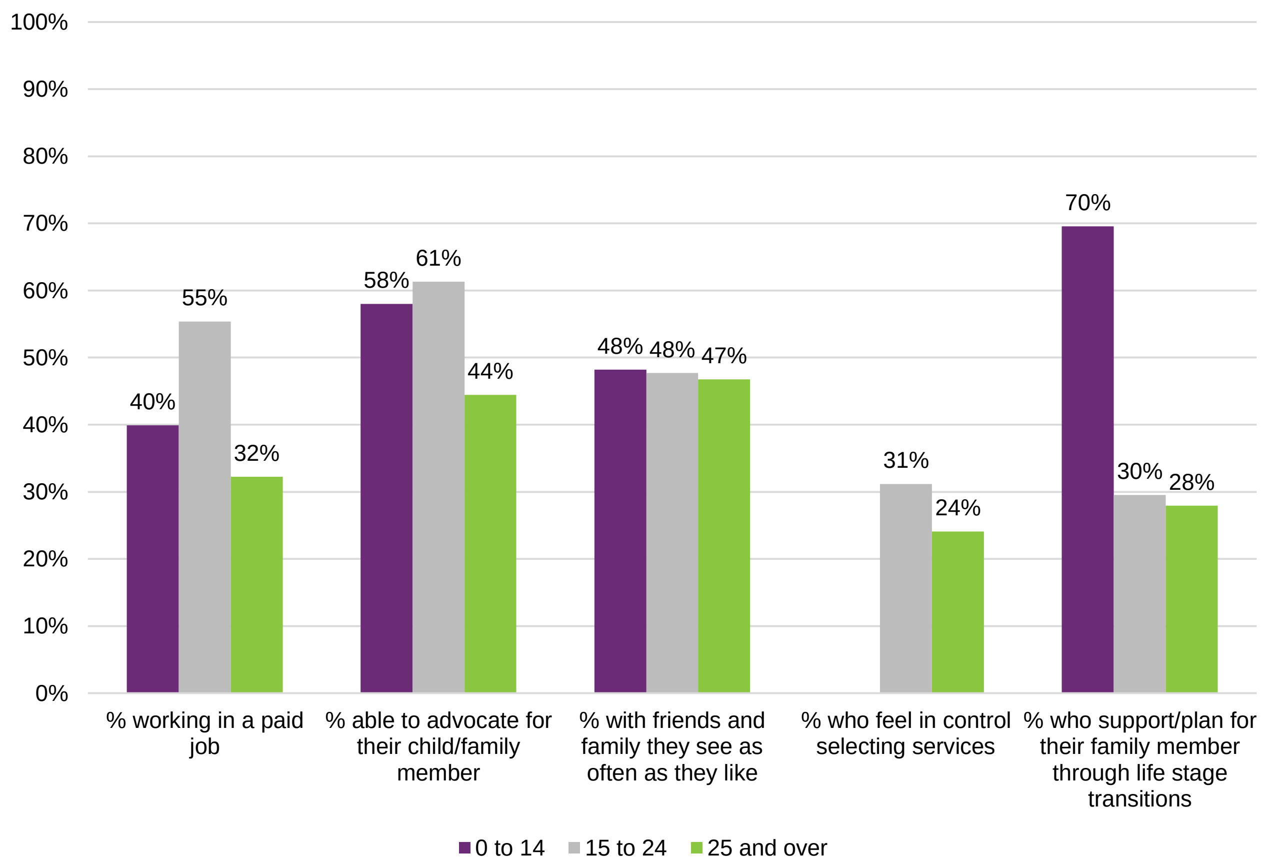
Selected key baseline indicators for participants



Family/Carers Outcomes

The percentage of participants' family/carers:
• working in a paid job was highest for participants aged 15 to 24 (55%)
• able to advocate for their child/family member was highest for participants aged 15 to 24 (61%)
• who have friends and family they can see as often as they like was similar for each age category (47-48%)
• who feel in control selecting services was highest for participants aged 15 to 24 (31%)
• who support/plan for their family member through life stage transitions was highest for participants aged 0 to 14 (70%)

Selected key baseline indicators for families and carers of participants



Has the NDIS helped? Participants

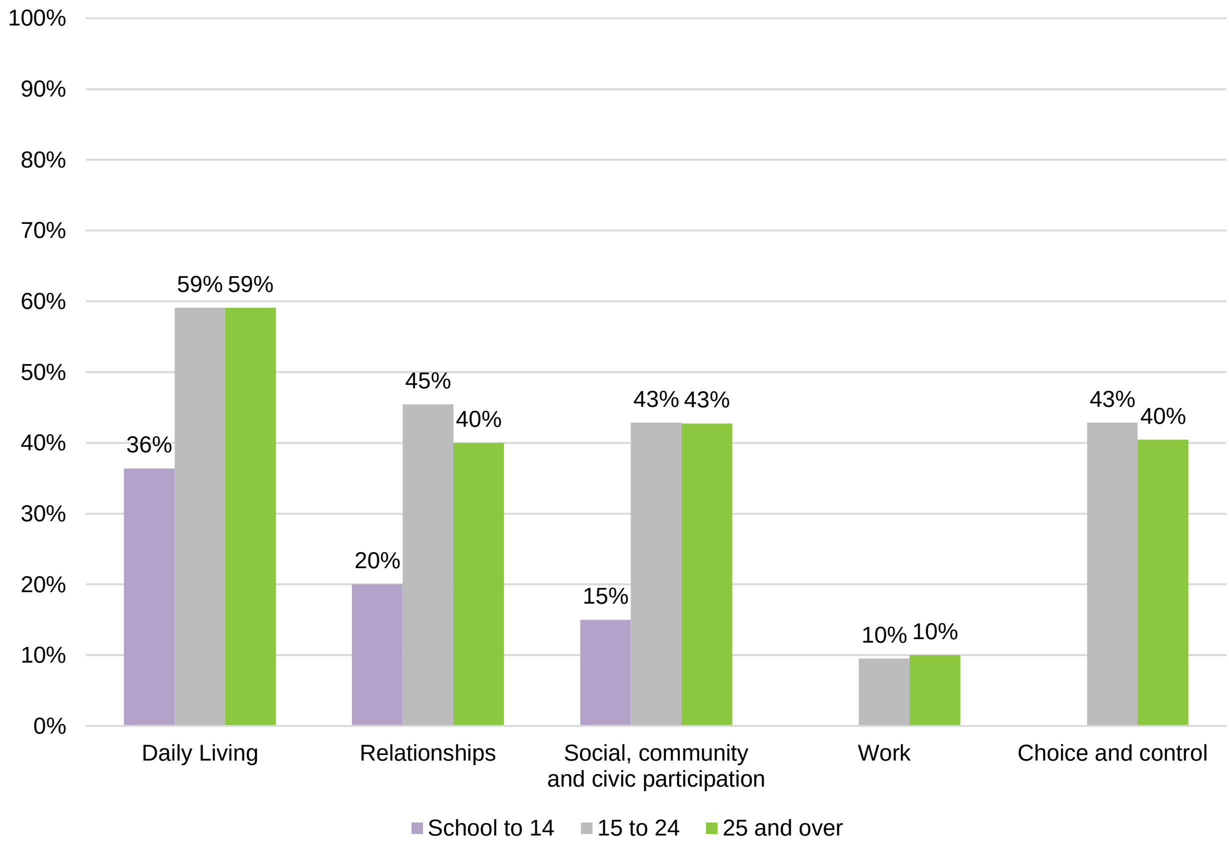
Perceptions of whether the NDIS has helped.

Participants who entered the Scheme between 1 October 2016 and 30 September 2017 and had a plan review approximately one year later were asked questions about whether the NDIS had helped them.

The percentage responding 'Yes' was highest for the domain of Daily Living for each age group with sufficient data to report.

The national report includes data on participants who entered the Scheme in 2016-17 Q1 and were asked questions about whether the NDIS had helped them at the end of their second year of the Scheme (as well as at the end of their first year in the Scheme). This gives an indication of the effect of the NDIS on participants over a longer period of time. As only one quarter of data is available, results by State/Territory are not yet available.

"Has the NDIS helped?" questions for participants



Note: There was insufficient data for participants aged 0 to before school

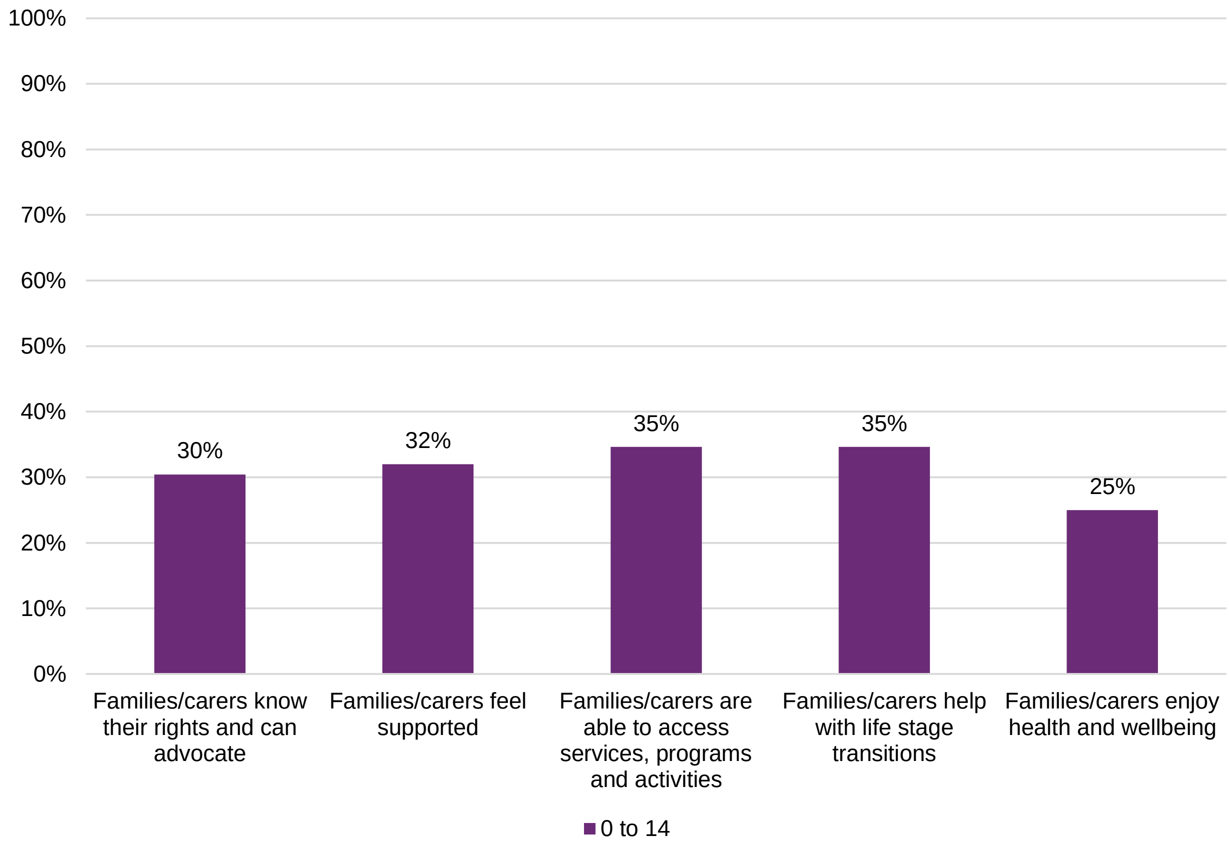
Has the NDIS helped? Family/Carers

Perceptions of whether the NDIS has helped.

Families and carers of participants who entered the Scheme between 1 October 2016 and 30 September 2017 and had a plan review approximately one year later were asked questions about whether the NDIS had helped them.

The NDIS has helped families and carers of participants most to access services, programs and activities and with life stage transitions.

"Has the NDIS helped?" questions for families and carers of participants



Note: There was insufficient data for participants aged 15 and over

Participant Satisfaction

There is insufficient data to present information on participant satisfaction in NT.

A new participant satisfaction survey has been developed. Going forward it will better record the experience of NDIS participants, and their families and carers, at different stages of the participant pathway.

PART 2

Committed Supports and Payments

Both committed and paid supports to participants are increasing in line with the growing scheme.

Overall, $1.6m has been paid to providers and participants for supports provided in 2014-15, $4.1m in 2015-16, $11.0m in 2016-17, $59.0m in 2017-18 to date and $12.5m in 2018-19 Q1.

Summary

This section presents information on the amount committed in plans and payments to service providers and participants.

Key Statistics

$126.1

MILLION OF COMMITTED SUPPORTS IN RESPECT OF PRIOR FINANCIAL YEARS INCLUDING TRIAL

$35.6

MILLION OF SUPPORTS IN RESPECT OF 2018-19 Q1

$1.6M HAS BEEN PAID TO PROVIDERS AND PARTICIPANTS FOR SUPPORTS PROVIDED IN 2014-15, $4.1M IN 2015-16, $11.0M IN 2016-17, $59.0M IN 2017-18 AND $12.5M IN 2018-19 Q1.

OVERALL, 84% OF COMMITTED SUPPORTS WERE UTILISED IN 2014-15, 73% IN 2015-16, 56% IN 2016-17 AND 60% IN 2017-18.

THE 2017-18 AND 2018-19 EXPERIENCE IS STILL EMERGING.

Committed Supports and Payments

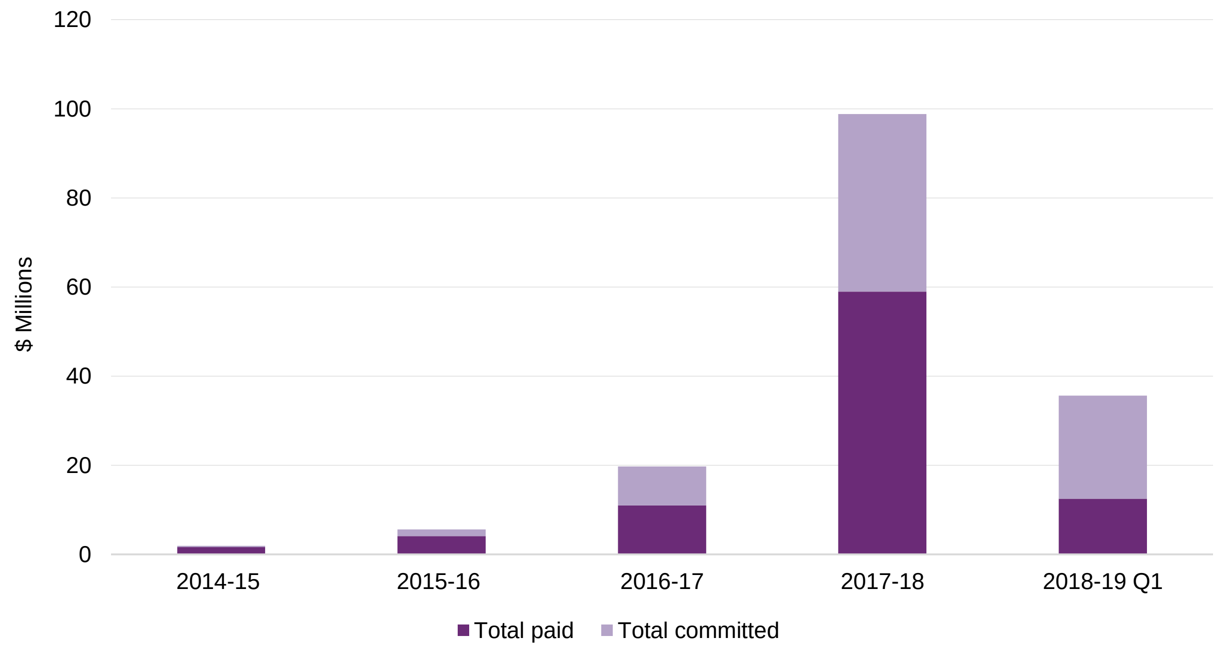
Committed supports by year that the support is expected to be provided, compared with committed supports that have been used (paid).

Of the $161.7 million that has been committed in participant plans, $88.2 million has been paid to date.

In particular, for supports provided in:
2014-15: $1.6m has been paid
2015-16: $4.1m has been paid
2016-17: $11.0m has been paid
2017-18: $59.0m has been paid
2018-19 Q1: $12.5m has been paid

Committed and paid by expected support year

$Million	2013-14	2014-15	2015-16	2016-17	2017-18	2018-19 Q1	Total
Total committed	N/A	1.9	5.6	19.7	98.8	35.6	161.7
Total paid	N/A	1.6	4.1	11.0	59.0	12.5	88.2

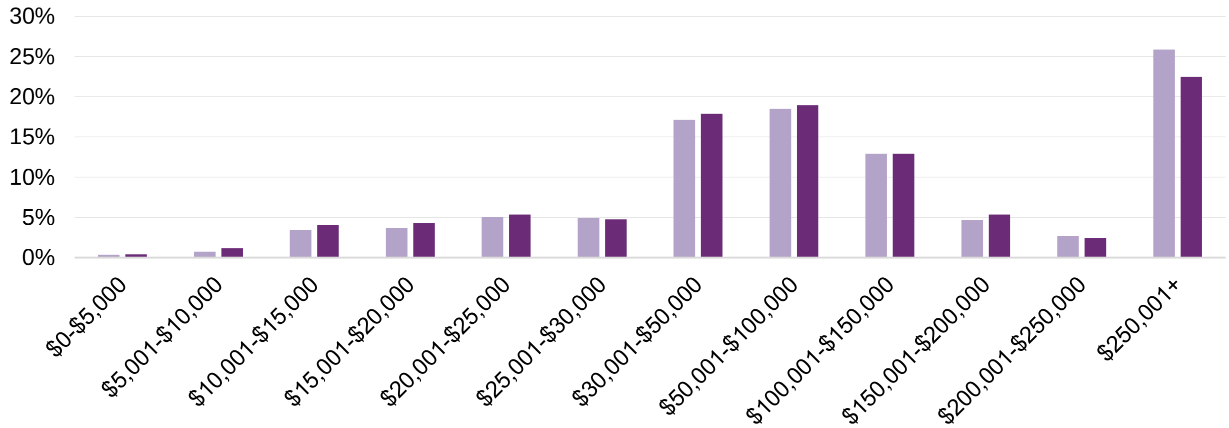


Committed Supports by Cost Band

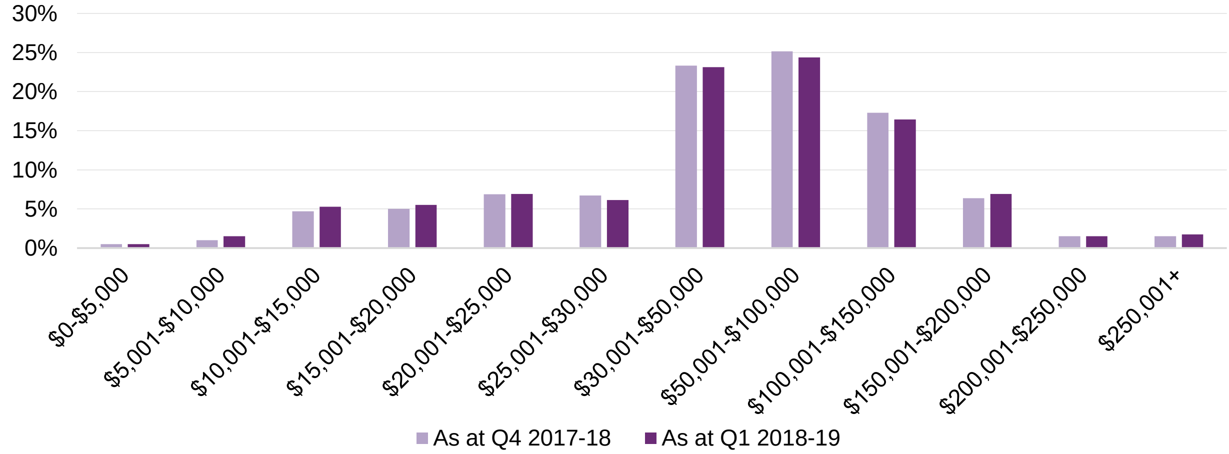
As at September 2018 the average annualised committed supports are consistent with prior quarters when participants with shared supported accommodation (SSA) supports are included.

This is also the case when SSA is excluded.

Distribution of average annualised committed supports by cost band (including SSA)



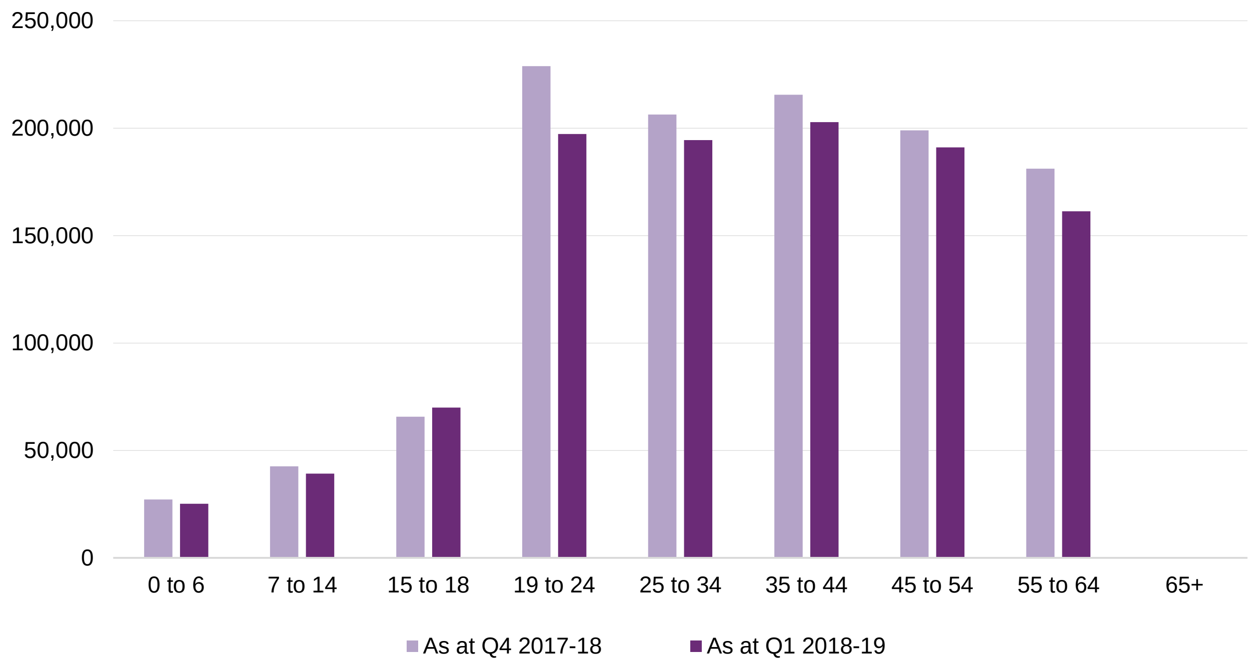
Distribution of average annualised committed supports by cost band (excluding SSA)



Committed Supports by Age Band

The average annualised committed supports increase steeply to age 19 and then decrease steadily at older ages.

Average annualised committed supports by age band

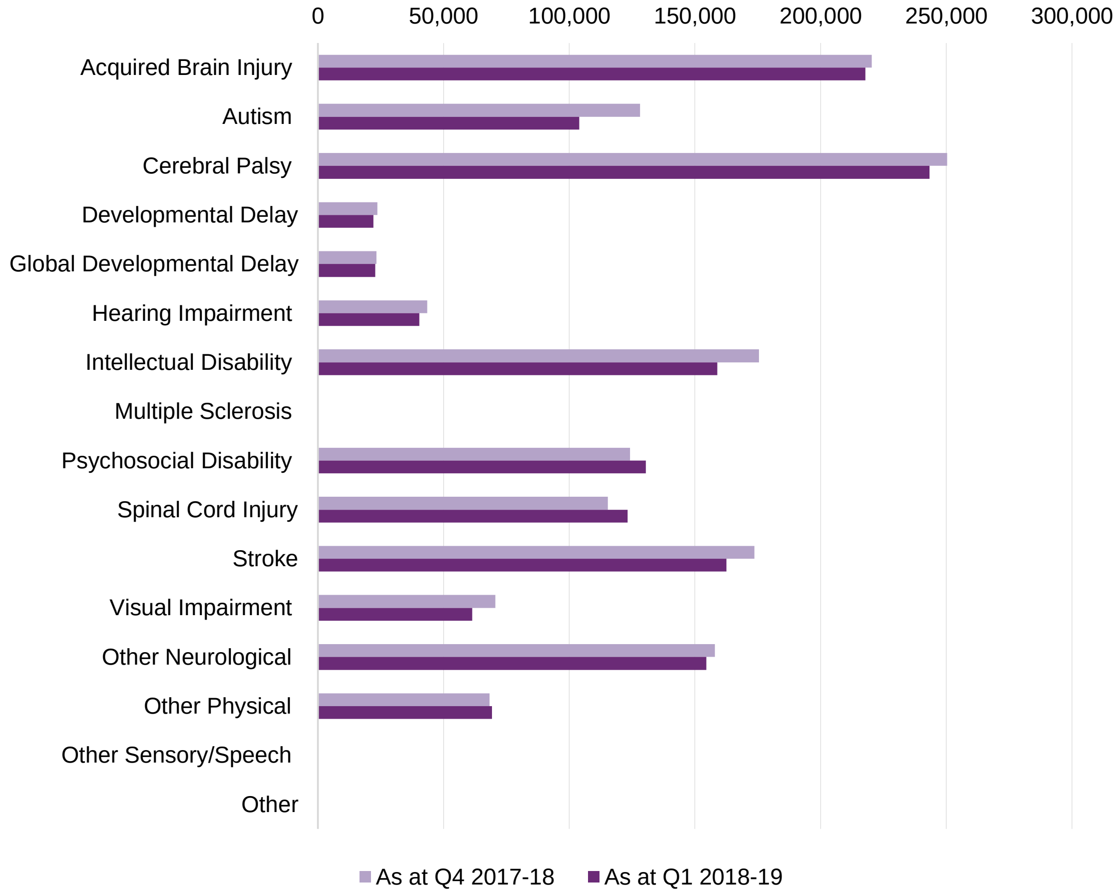


Note: Average annualised committed supports are not shown if there are insufficient data in the group

Committed Supports by Disability Group

Participants with Cerebral Palsy, Acquired Brain Injury and Stroke have the highest average annualised committed supports.

Average annualised committed supports by primary disability group

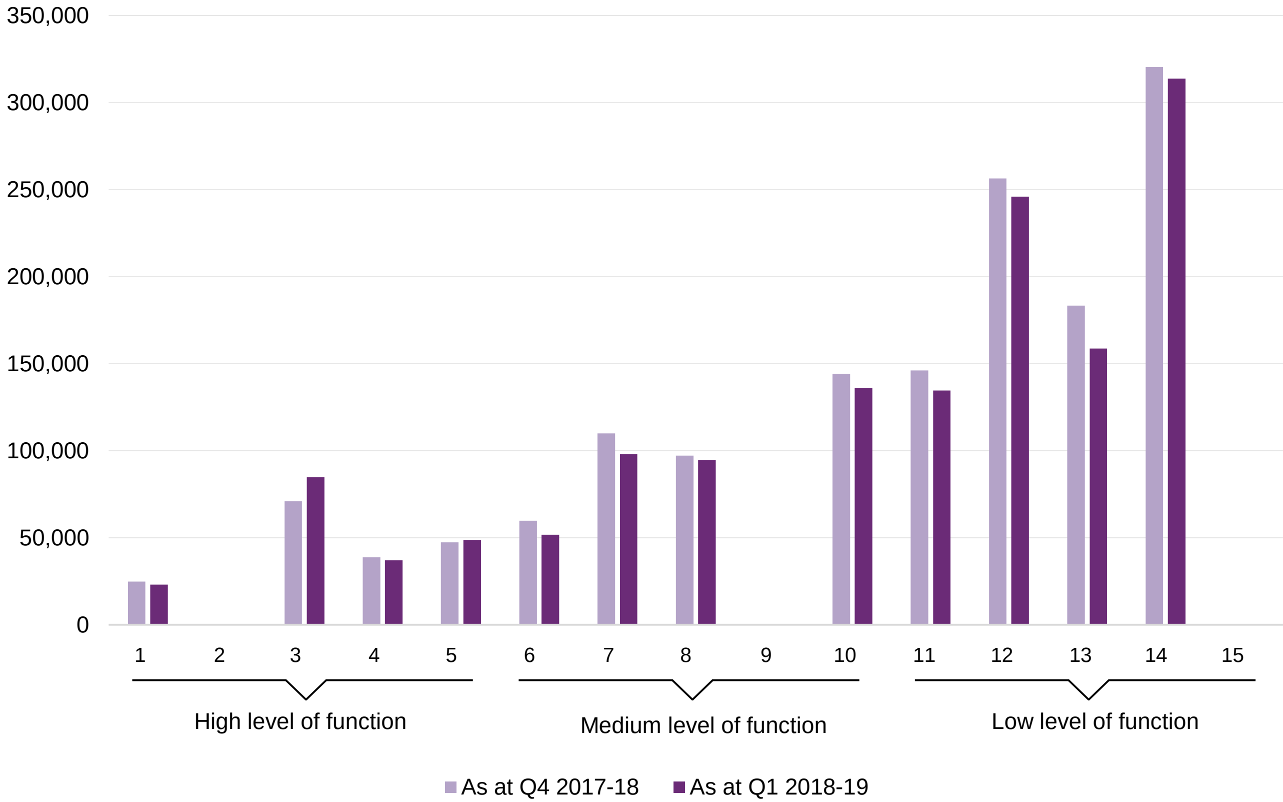


Note: Average annualised committed supports are not shown if there are insufficient data in the group.

Committed Supports by Level of Function

The average annualised committed supports generally increase for participants with lower levels of function.

Average annualised committed supports by level of function



Note 1: Average annualised committed supports are not shown if there are insufficient data in the group.
Note 2: High, medium and low function is relative within the NDIS population and not comparable to the general population.

Utilisation of Committed Supports

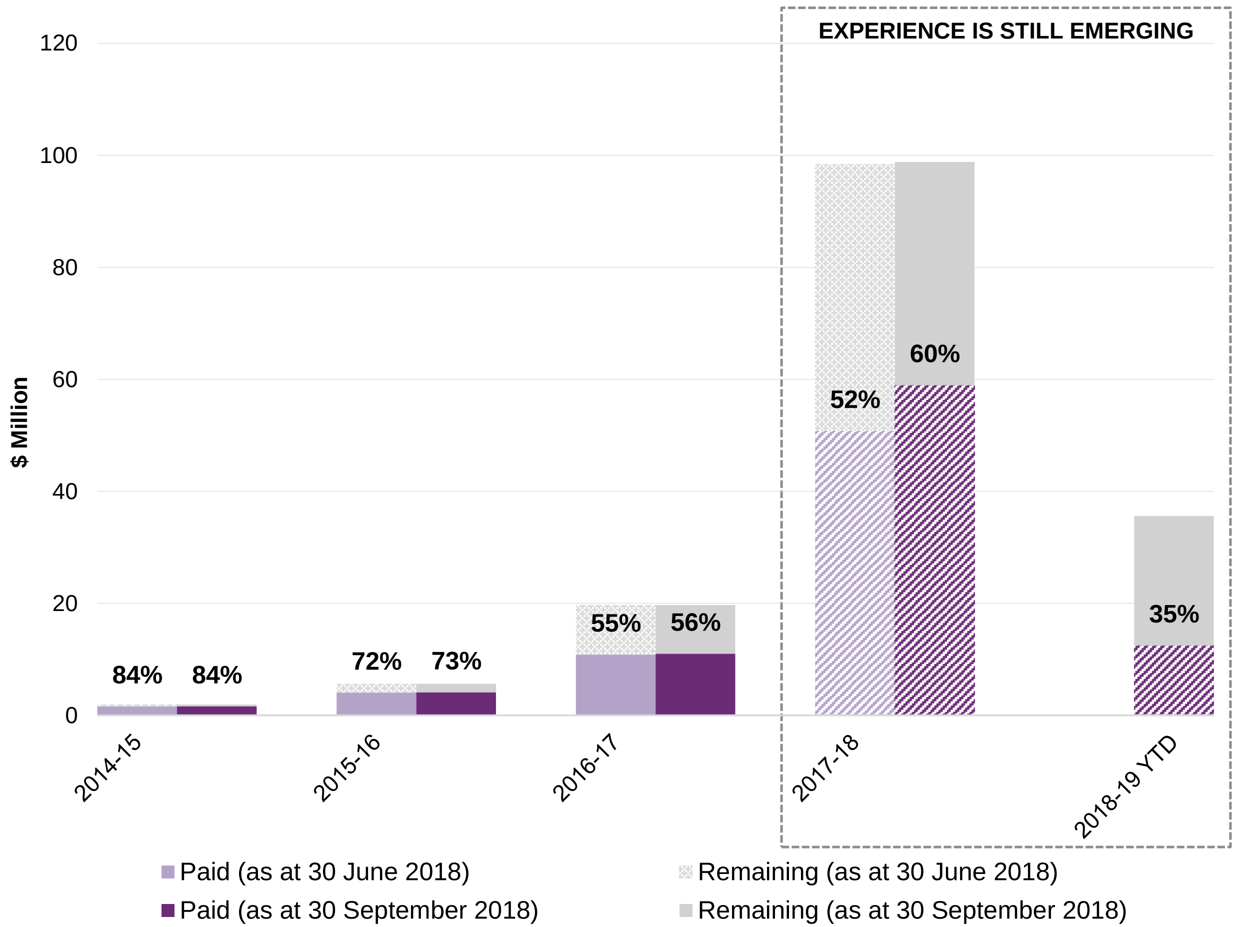
Utilisation of committed supports by year that the support was expected to be provided as at 30 June 2018, compared with 30 September 2018.

As there is a lag between when support is provided and when it is paid, the utilisation in 2017-18 and 2018-19 will increase.

Lower utilisation in 2016-17 and 2017-18 is predominantly driven by the large number of participants who received their first plan in these years. Participants utilise less of their first plan compared with their second and subsequent plans, as it takes time to familiarise with the NDIS and decide which supports to use.

The utilisation of committed supports in 2017-18 will increase further as there is a lag between when support is provided and when it is paid. The experience for 2018-19 is also still emerging.

Utilisation of committed supports as at 30 June 2018 and 30 September 2018



PART 3

Providers and Markets

The scale and extent of the market continues to grow, with a 11% increase in the number of providers during the quarter to 669.

16% of approved providers were active in Northern Territory at 30 September 2018, and 84% were yet to have evidence of activity.

Summary

This section contains information on registered service providers and the market, with key provider and market indicators presented.

Provider registration

- **To provide supports to NDIS participants a service provider is required to register and be approved by the NDIA.**
- **Providers register with the NDIA by submitting a registration request, indicating the types of support (registration groups) they are accredited to provide.**

How providers interact with participants

- **NDIS participants have the flexibility to choose the providers who support them.**
- **Providers are paid for disability supports and services provided to the participants.**

Key Statistics

669

APPROVED PROVIDERS, 16% OF WHICH WERE ACTIVE IN NORTHERN TERRITORY AT 30 SEPTEMBER 2018

19%

OF SERVICE PROVIDERS ARE INDIVIDUALS/SOLE TRADERS

INNOVATIVE COMMUNITY PARTICIPATION HAS THE HIGHEST NUMBER OF APPROVED SERVICE PROVIDERS, FOLLOWED BY COMMUNICATION AND INFORMATION EQUIPMENT AND ASSISTANCE PRODUCTS FOR PERSONAL CARE AND SAFETY

Providers over time

As at 30 September 2018, there were 669 registered service providers, of which 124 were individual/sole trader operated businesses and 545 were companies or organisations.

1.99

AVERAGE PROVIDERS PER PARTICIPANT

Approved providers over time by type of provider

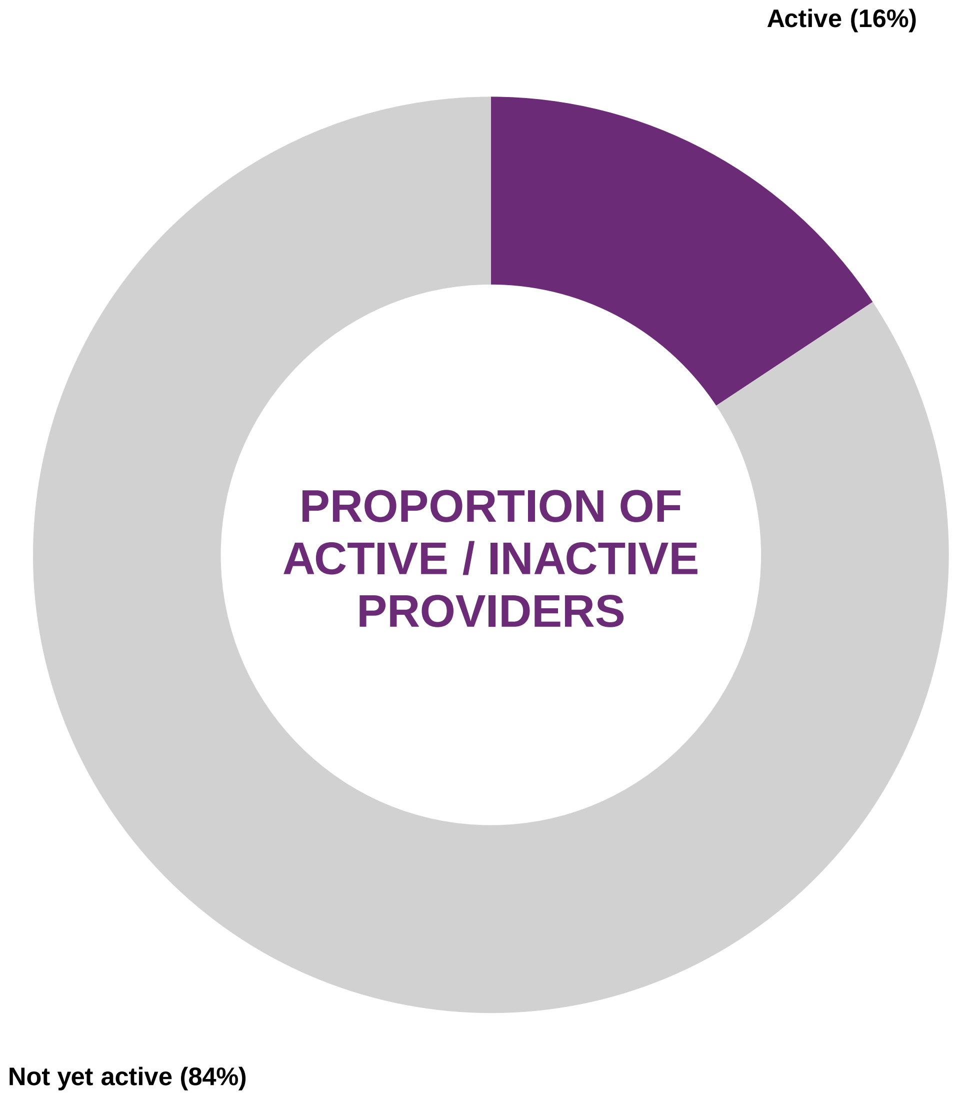
19% of approved service providers are individuals/sole traders.

The number of approved service providers increased by 11% from 602 to 669 in the quarter.

Proportion of Active Providers

Change in the activity status of providers.

As at 30 September 2018, 16% of providers were active and 84% were yet to have evidence of activity. Of all providers, 54 began delivering new supports in the quarter.



54

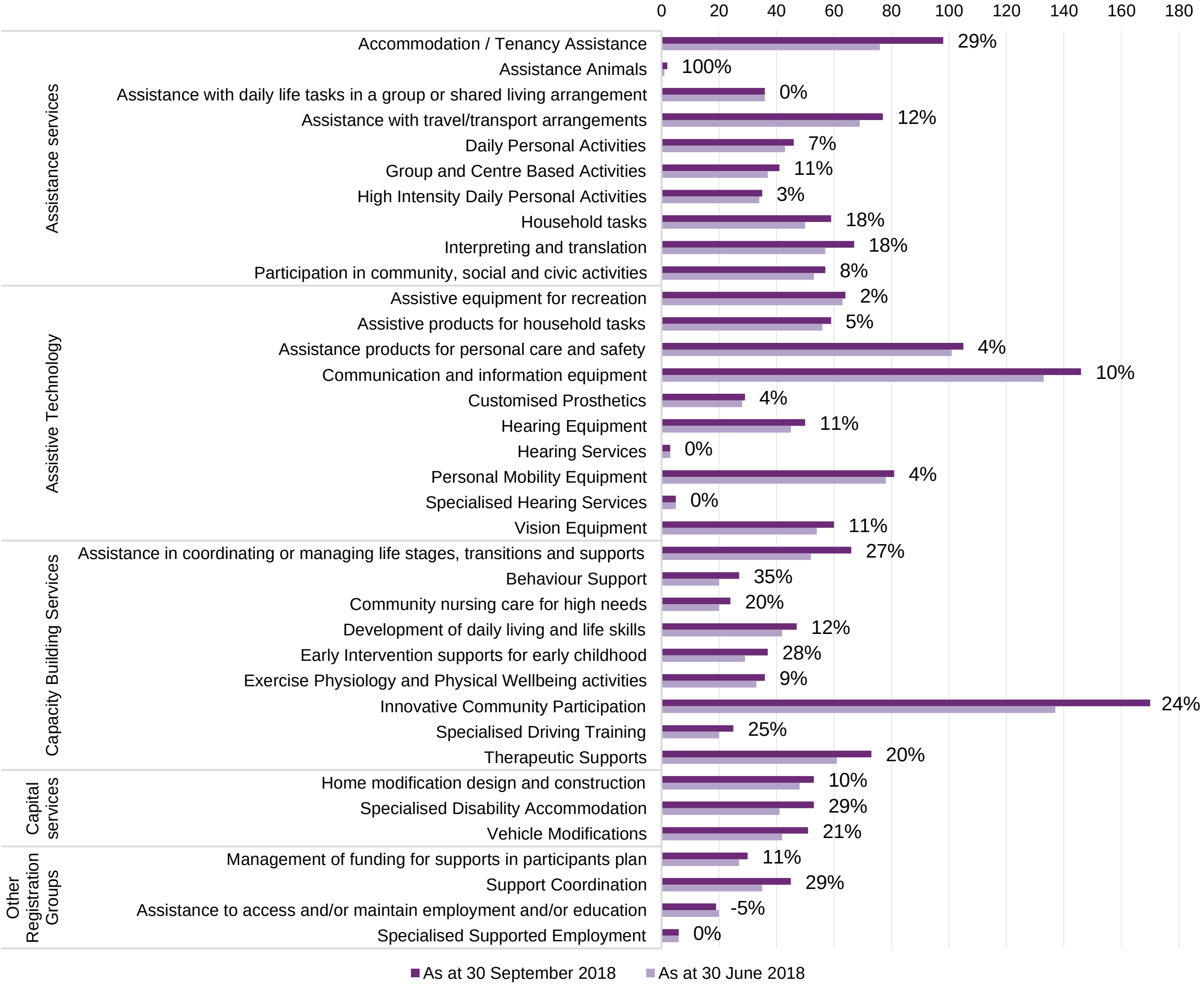
NUMBER OF PROVIDERS DELIVERING NEW SUPPORTS

Approved Registration groups

The number of approved providers has increased for most registration groups over the quarter.

The registration groups with the largest numbers of approved providers continue to grow:
- **Innovative Community Participation: from 137 to 170 (24% increase)**
- **Communication and information equipment: from 133 to 146 (10% increase)**
- **Assistance products for personal care and safety: from 101 to 105 (4% increase)**
- **Accommodation / Tenancy Assistance: from 76 to 98 (29% increase)**
- **Personal Mobility Equipment: from 78 to 81 (4% increase)**

Approved providers by registration group and percentage change over the quarter

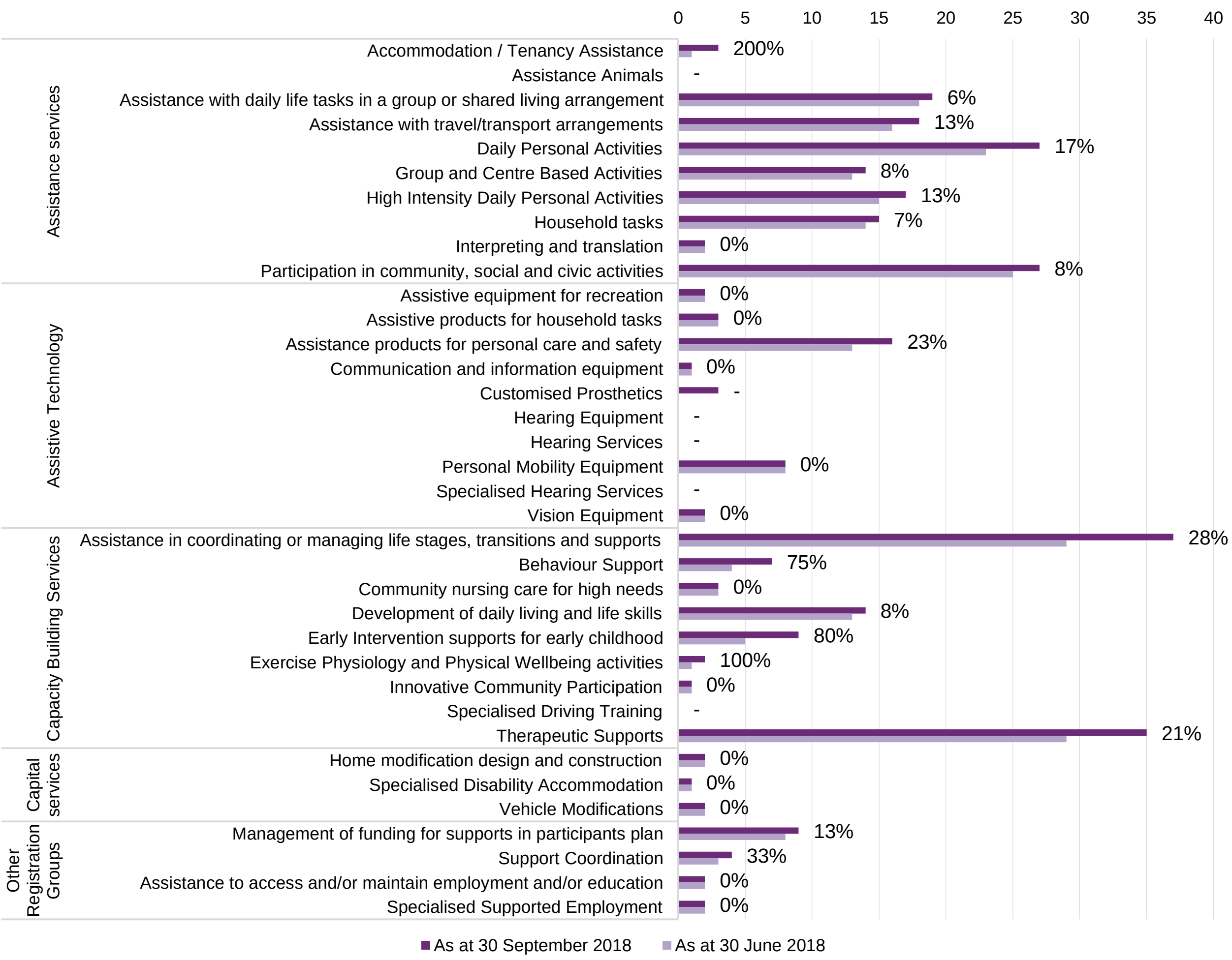


Active Registration groups

The number of active providers in each registration group has increased for some registration groups over the quarter.

The registration groups with the largest numbers of active providers continue to grow:
- **Assistance in coordinating or managing life stages, transitions and supports: from 29 to 37 (28% increase)**
- **Therapeutic Supports: from 29 to 35 (21% increase)**
- **Daily Personal Activities: from 23 to 27 (17% increase)**
- **Participation in community, social and civic activities: from 25 to 27 (8% increase)**
- **Assistance with daily life tasks in a group or shared living arrangement: from 18 to 19 (6% increase)**

Active providers by registration group and percentage change over the quarter



Market share of top providers

There is insufficient data to present information around market share of the largest providers in the NT.

PART 4

Information, Linkages and Capacity Building

Information, Linkages and Capacity Building was covered in the national version of the COAG Quarterly Performance Report

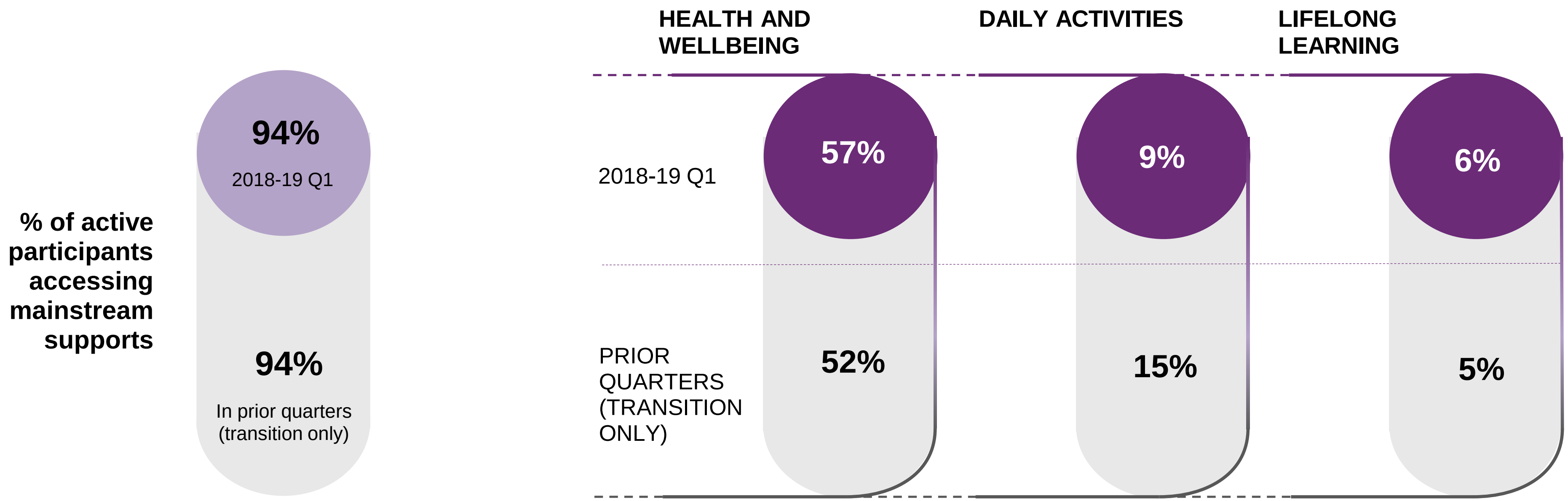
PART 5

Mainstream Interface

The proportion of participants entering in the current quarter and accessing mainstream services is consistent with prior quarters.

Mainstream Interface

94% of active participants with a plan approved in 2018-19 Q1 access mainstream services. This is consistent with prior quarters. Participants are accessing mainstream services predominantly for health and wellbeing, daily activities and lifelong learning.



PART 6

Financial Sustainability

Financial Sustainability was covered in the national version of the COAG Quarterly Performance Report.