COAG

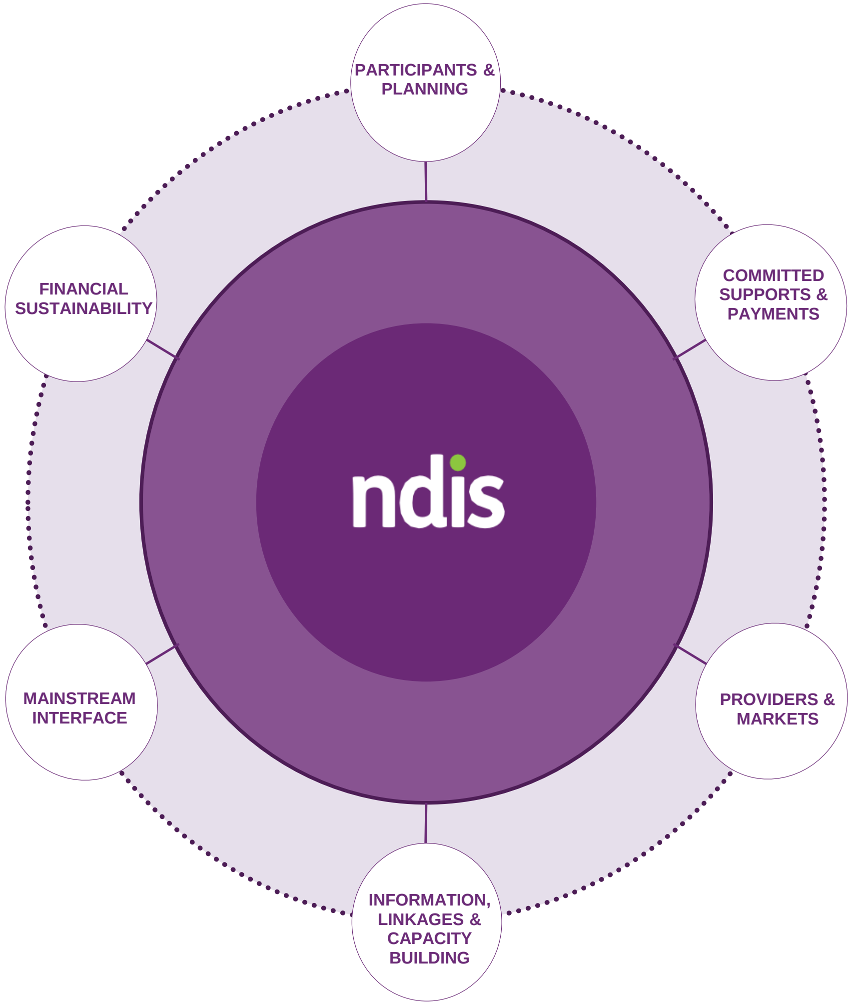
Disability Reform Council
Quarterly Performance Report

Northern Territory - 31 December 2018

Overview

This report is a summary of the performance and operations of the NDIA in Northern Territory for Quarter 2 of 2018-19 (01 October 2018 - 31 December 2018).

It is the tenth quarterly report during the NDIS Transition period, which commenced on 1 July 2016.



Summary

Participants and Planning

An additional 515 participants with plans this quarter.

At 31 December 2018, plans approved and ECEI referrals represent:
• 75% of year to date bilateral estimate met (1 July 2018 - 31 December 2018)
• 64% of scheme to date bilateral estimate met (1 July 2014 - 31 December 2018)

Committed Supports and Payments

$116.9 million has been paid to providers and participants:
• $1.6m in 2014-15,
• $4.1m in 2015-16,
• $10.9m in 2016-17,
• $62.4m in 2017-18,
• $37.9m in 2018-19 to date.

Overall,
• 84% of committed supports were utilised in 2014-15,
• 73% in 2015-16,
• 55% in 2016-17,
• 63% in 2017-18.
The 2018-19 experience is still emerging.

The lower proportion of utilisation in 2016-17 and 2017-18 reflects the increased amount of participants who received their first plans in these years. Participants tend to utilise less of their first plan, compared with their second and subsequent plans, as it takes time to familiarise with the NDIS and decide which supports to use.

Providers and Markets

There were 707 registered providers at 31 December 2018, representing a 6% increase for the quarter.

18% of registered providers were active at 31 December 2018.

19% of registered providers are individuals/sole traders.

Mainstream Interface

92% of active participants with a plan approved in 2018-19 Q2 access mainstream services.

PART 1

Participants and Planning

As the transition phase to full scheme continues, the NDIS in Northern Territory continues to grow with 515 additional participants with approved plans this quarter.

In total, over 2,000 participants are now being supported by the NDIS in Northern Territory, with approximately 18% receiving support for the first time.

Summary

The NDIS is transitioning to full-scheme according to phasing schedules bilaterally agreed by State/Territory and Commonwealth governments.

Key Statistics

2,167

PARTICIPANTS ARE NOW BEING SUPPORTED BY THE NDIS IN NORTHERN TERRITORY, INCLUDING CHILDREN IN THE ECEI PROGRAM

515

INITIAL PLANS APPROVED IN 2018-19 Q2, EXCLUDING CHILDREN IN THE ECEI PROGRAM (REPRESENTING 49% GROWTH SINCE LAST QUARTER)

592

CHILDREN ARE BEING SUPPORTED IN THE ECEI PROGRAM, WITH 184 ADDITIONAL REFERRALS TO THE ECEI GATEWAY CONFIRMED IN 2018-19 Q2

393

PEOPLE ARE NOW RECEIVING SUPPORT FOR THE FIRST TIME

75%

OF YEAR TO DATE BILATERAL ESTIMATE MET (1 JULY 2018 - 31 DECEMBER 2018)

62%

OF TRANSITION TO DATE BILATERAL ESTIMATE MET (1 JULY 2016 - 31 DECEMBER 2018)

64%

OF SCHEME TO DATE BILATERAL ESTIMATE MET (1 JULY 2014 - 31 DECEMBER 2018)

Quarterly Intake

2018-19 Q2

Of the 260 participants deemed 'eligible' this quarter 54% entered from an existing State/Territory program.

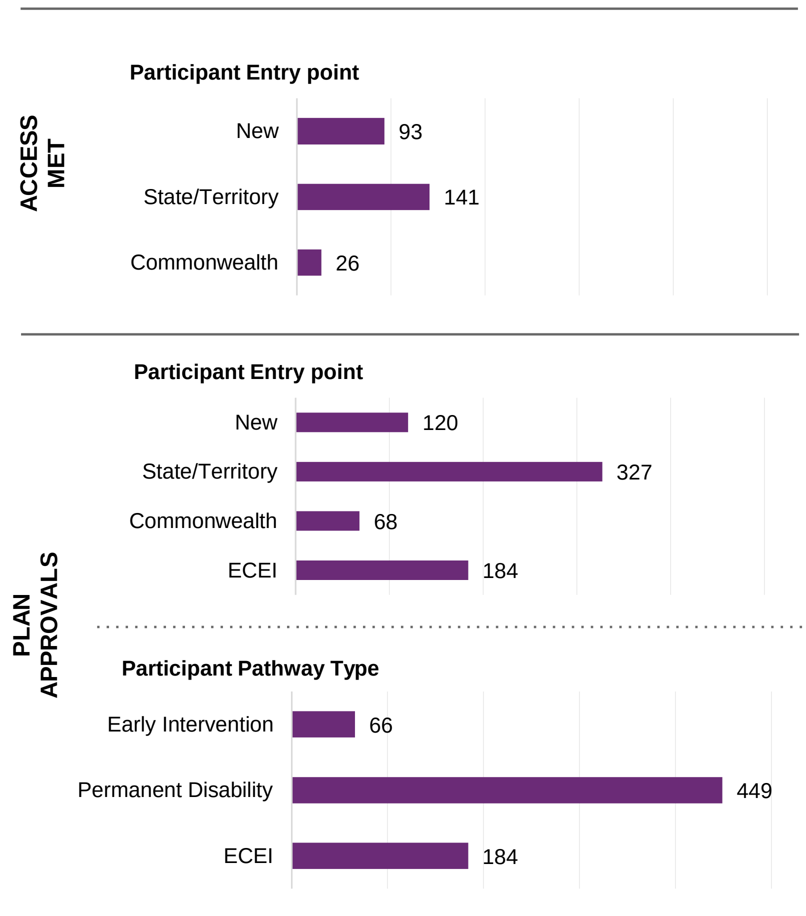
Of the 515 plan approvals this quarter, 63% had transitioned from an existing State/Territory program, 87% entered with a permanent disability and 36 were previously confirmed as ECEI at 2018-19 Q1.

351 access decisions

260 access met

515 plan approvals (excluding ECEI)

184 ECEI



Quarterly Intake Detail

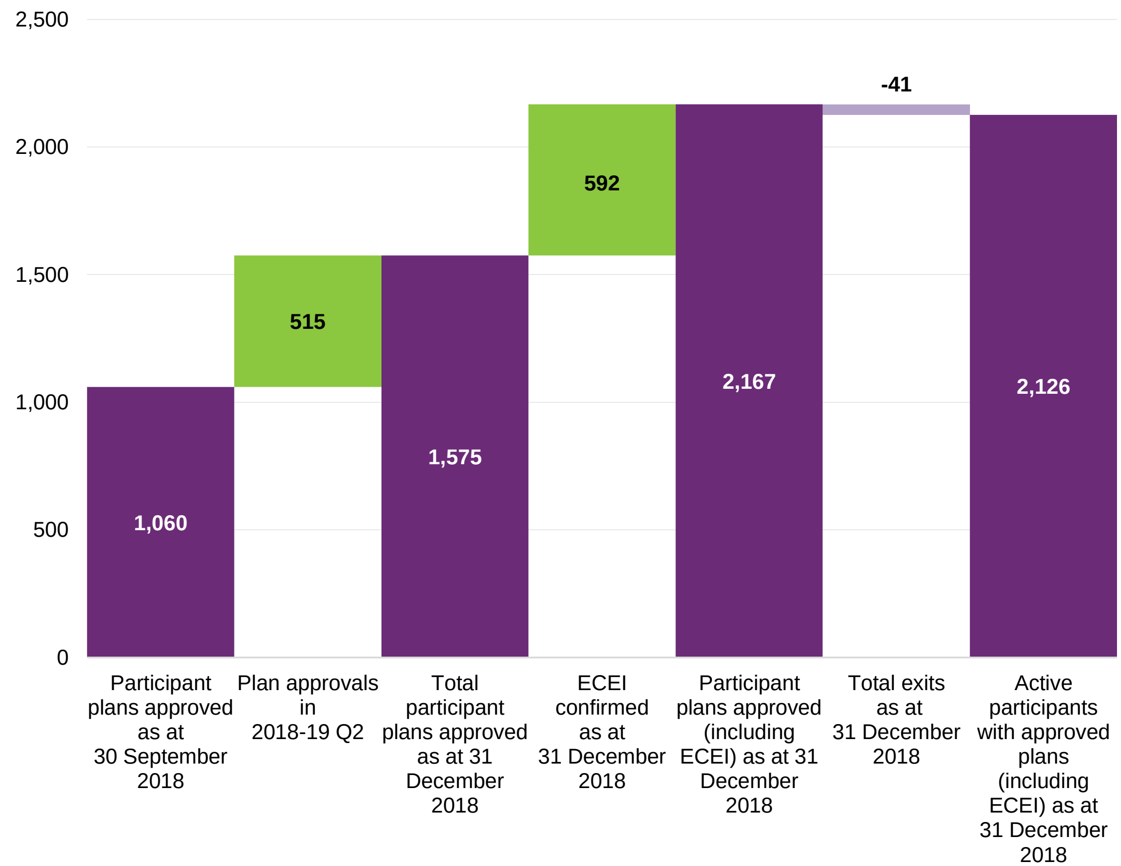
Plan approval numbers have increased from 1,060 at the end of 2018-19 Q1 to 1,575 by the end of 2018-19 Q2, an increase of 515 approvals.

At the end of the quarter, 592 are children being supported in the ECEI gateway. Of these, 408 were previously confirmed as ECEI at 30 September 2018 and an additional 184 children entered the gateway this quarter.

Overall, 41 participants with approved plans have exited the Scheme, resulting in 2,126 active participants (including ECEI) as at 31 December 2018.

There were 355 plan reviews this quarter. This figure relates to all participants who have entered the scheme.

Change in plan approvals between 30 September 2018 and 31 December 2018



Cumulative Position

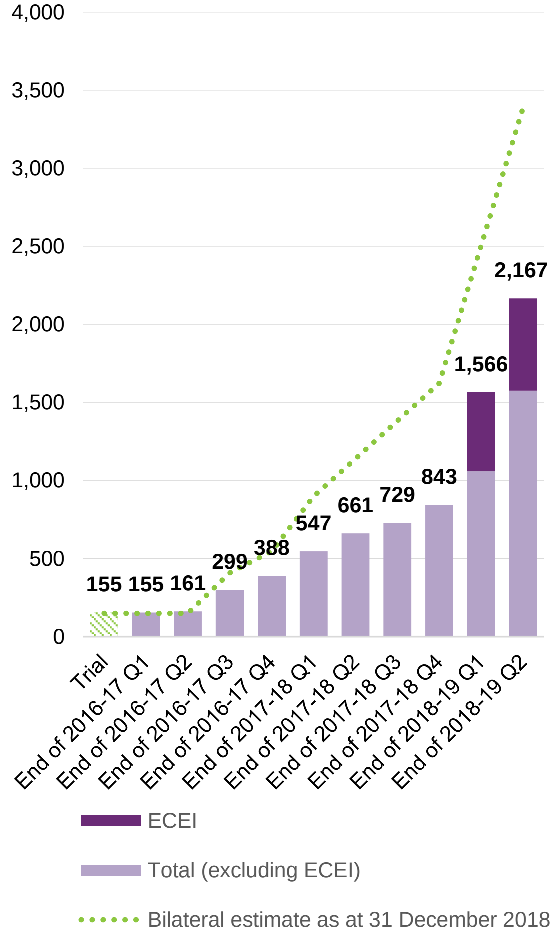
Plan approvals as at 31 Dec 2018

At the end of 2018-19 Q2, the cumulative total number of participants receiving support was 2,167 (including 592 children supported through the ECEI gateway). Of these, 1,053 transitioned from an existing State/Territory program, 129 transitioned from an existing Commonwealth program and 393 participants are now receiving support for the first time.

Overall, since 1 July 2013, there have been 2,277 people with access decisions.

Cumulative position reporting is inclusive of trial participants for the reported period and represents participants who have or have had an approved plan.

Cumulative plan approvals compared with bilateral estimate



75%

of year to date bilateral estimate met (1 July 2018 - 31 December 2018)

62%

of transition to date bilateral estimate met (1 July 2016 - 31 December 2018)

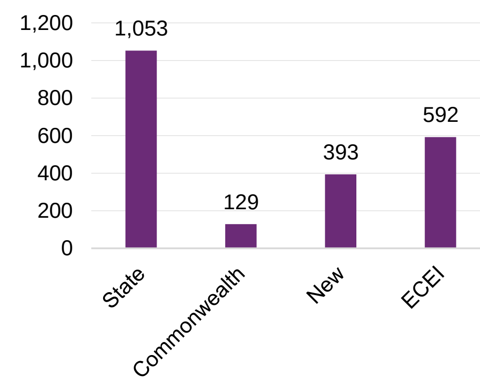
64%

of scheme to date bilateral estimate met (1 July 2014 - 31 December 2018)

1,575

plan approvals to date; 2,167 including ECEI confirmed

Plan approvals by participant referral pathway

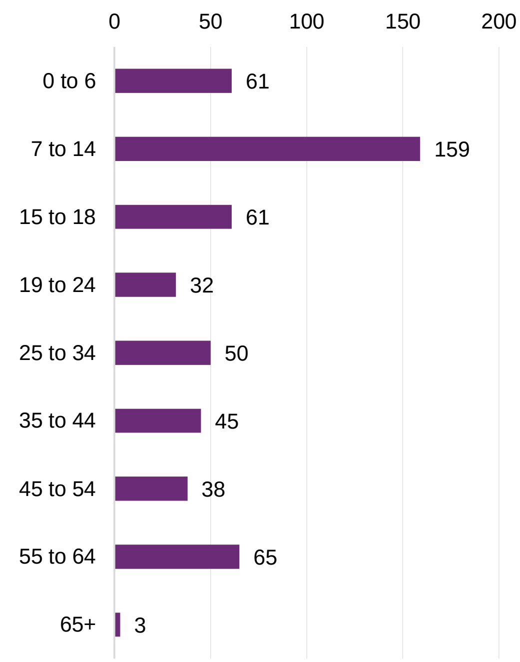


Participant Profiles by Age Group

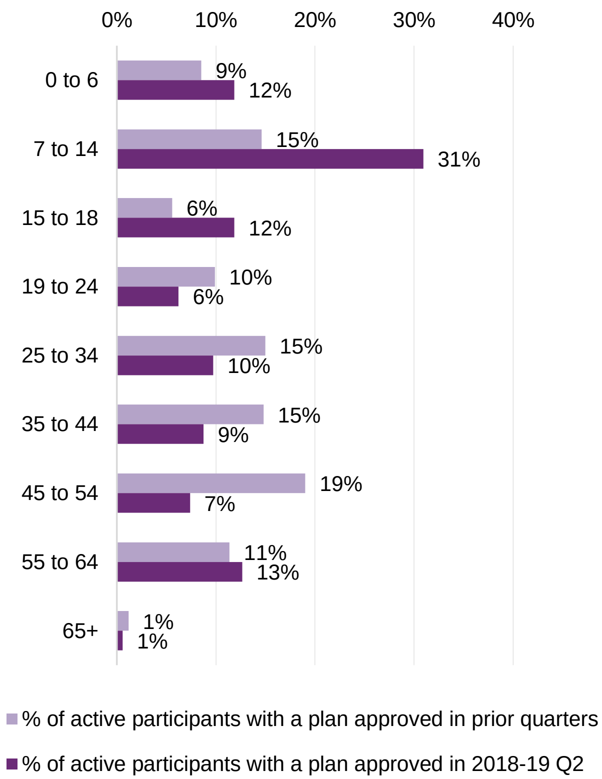
Demographic profile of active participants with a plan approved in 2018-19 Q2, compared with plan approvals as at 30 September 2018, by age group.

Around 31% of participants entering in this quarter are aged 7 to 14 years. This compares with 15% in prior quarters.

Active participants with a plan approved in 2018-19 Q2 by age group



% of active participants with a plan approved by age group



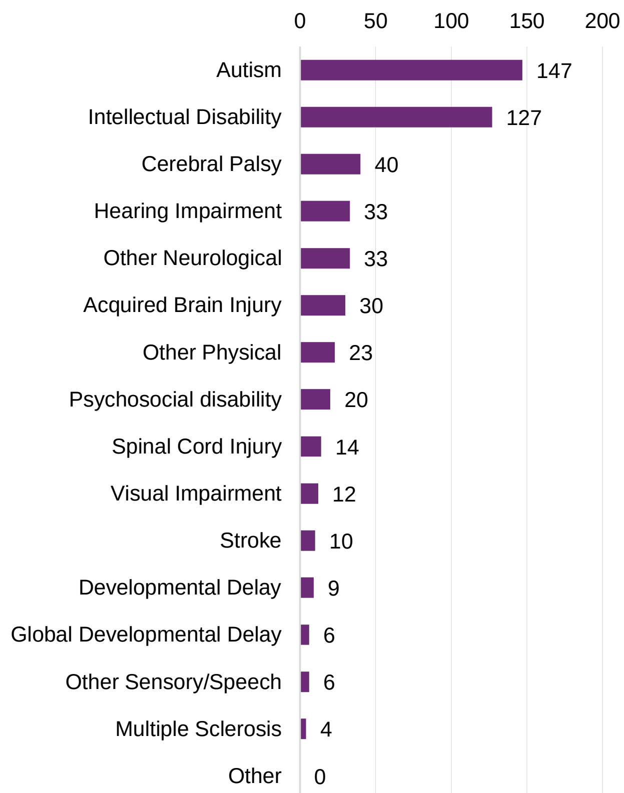
Note: The age eligibility requirements for the NDIS are based on the age as at the access request date. Participants with their initial plan approved aged 65+ have turned 65 since their access request was received.

Participant Profiles by Disability Group

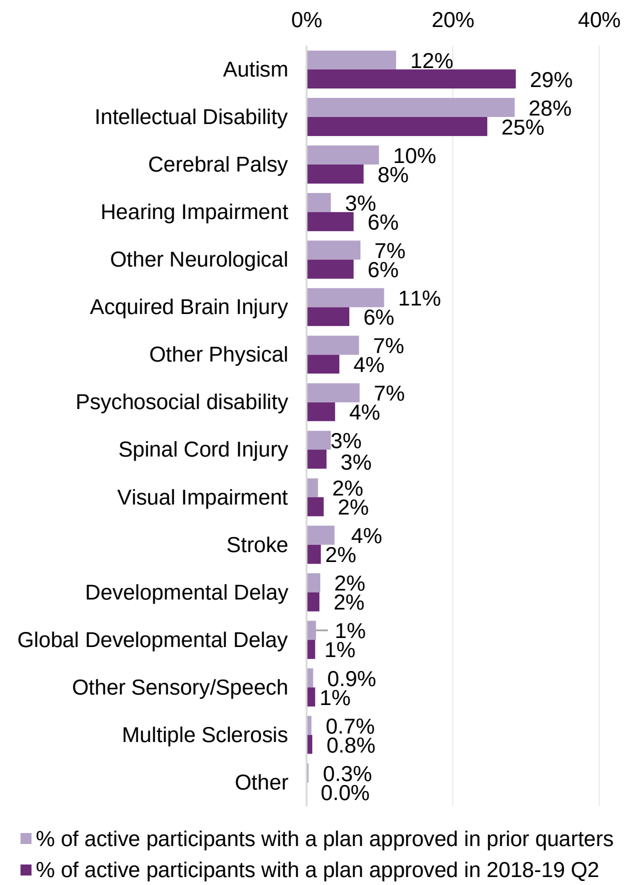
These bar charts show the demographic profile of active participants with a plan approved in 2018-19 Q2, compared with plan approvals at 30 September 2018, by disability group.

Of the participants entering this month, 29% have a primary disability group of Autism and 25% have a primary disability group of Intellectual Disability.

Active participants with a plan approved in 2018-19 Q2 by disability group



% of active participants with a plan approved by disability group



Note 1: Of the 127 active participants identified as having an intellectual disability, 34 (27%) have Down syndrome.
Note 2: Since 2017-18 Q1 Developmental Delay and Global Developmental Delay have been reported separately to the Intellectual Disability group.

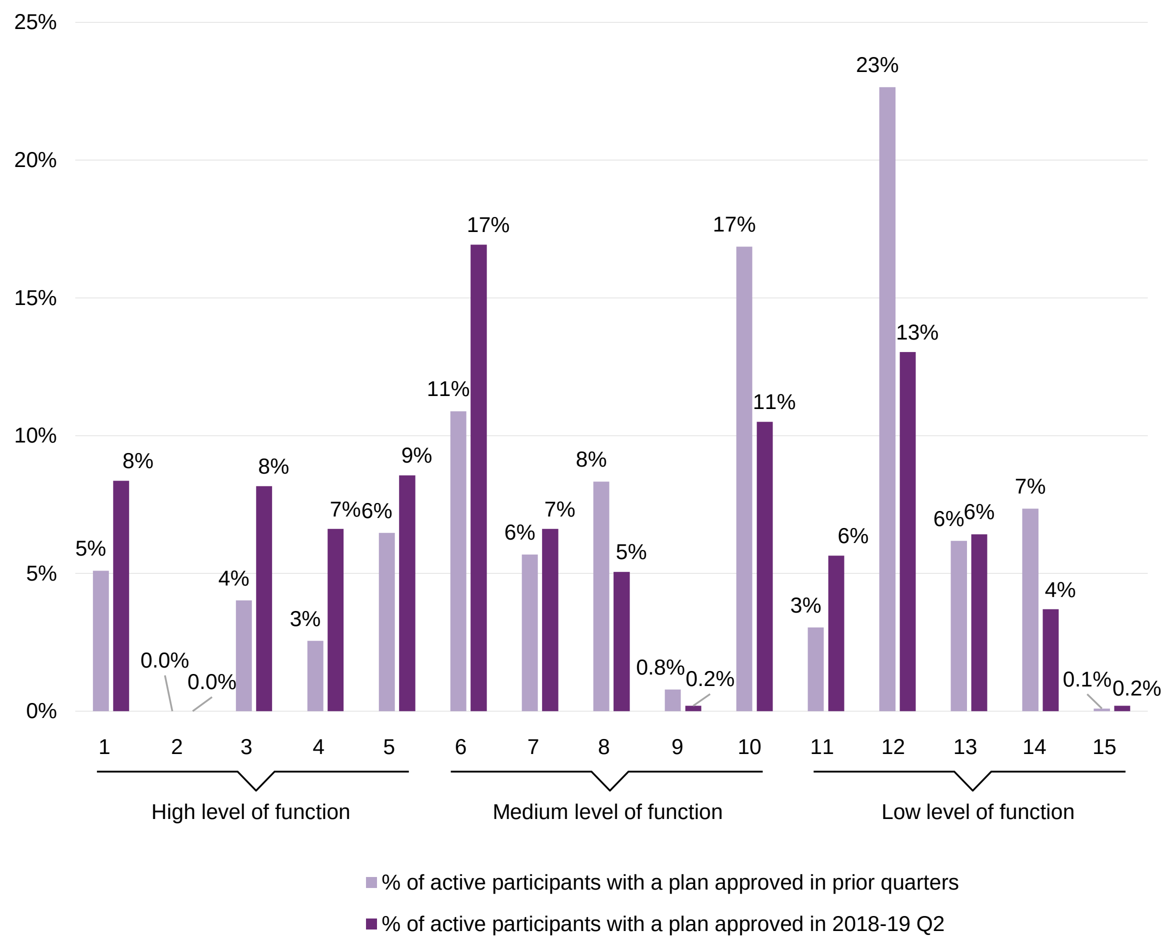
Participant Profiles by Level of Function

These bar charts show demographic profile of active participants with a plan approved in 2018-19 Q2, compared with plan approvals at 30 September 2018, by level of function.

For participants with a plan approval in the current quarter:
• 32% of active participants had a relatively high level of function
• 39% of active participants had a relatively moderate level of function
• 29% had a relatively low level of function

These relativities are within the NDIS participant population, and not comparable to the general population.

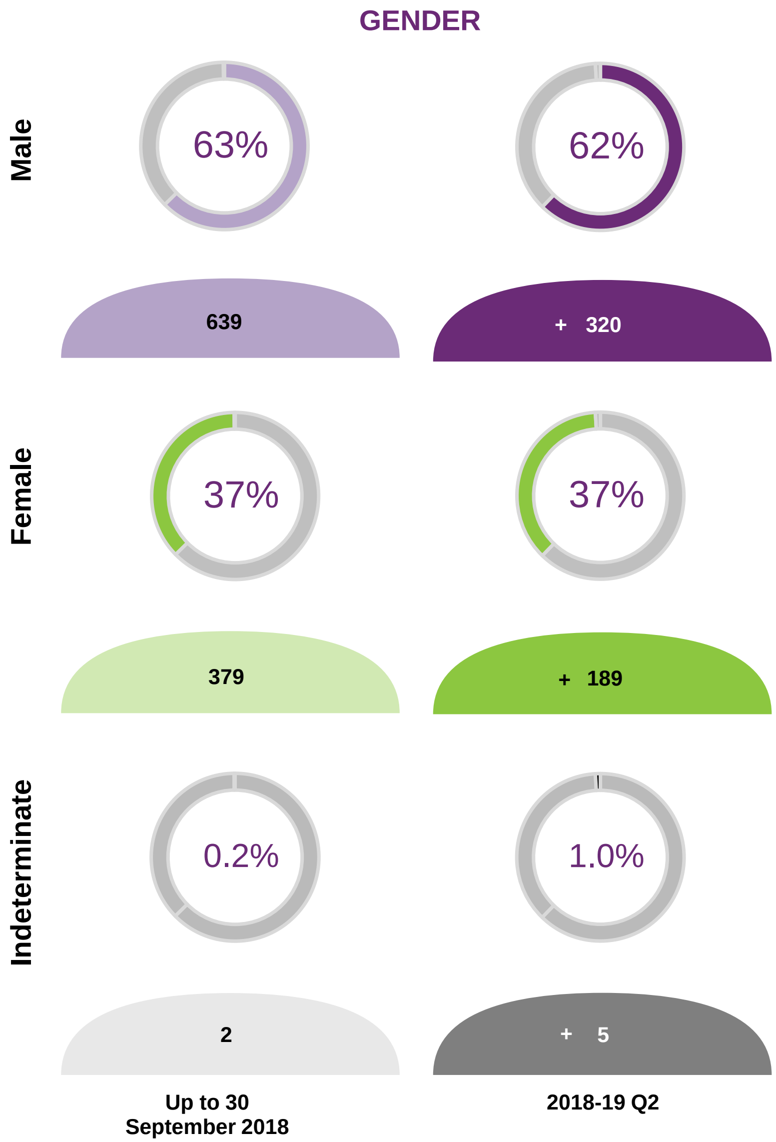
% of active participants with a plan approved by level of function



Participant Profiles by Gender

These charts show the demographic profile of active participants with a plan approved in 2018-19 Q2, compared with plan approvals as at 30 September 2018, by gender.

The majority of participants are males.



Participant Profiles

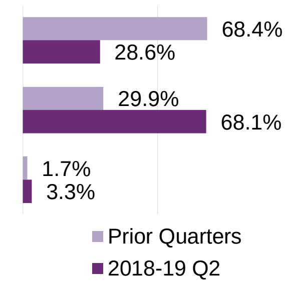
These bar charts show other demographic profile of active participants with a plan approved in 2018-19 Q2, compared with plan approvals as at 30 September 2018.

Of the participants with a plan approved in 2018-19 Q2:

- **28.6% were Aboriginal or Torres Strait Islander, compared with 68.4% in previous quarters combined.**
- **0.8% were young people in residential aged care, compared with 2.1% in previous quarters combined.**
- **17.3% were culturally and linguistically diverse, compared with 34.7% in previous quarters combined.**

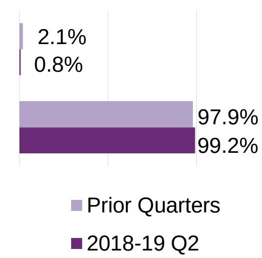
Aboriginal & Torres Strait Islander status	2018-19 Q2
Aboriginal and Torres Strait Islander	147
Not Aboriginal and Torres Strait Islander	350
Not Stated	17

% of active participants



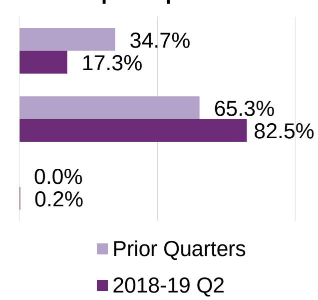
Young people in residential aged care status	2018-19 Q2
Young people in residential aged care status	4
Young people not in residential aged care	510

% of active participants



Culturally and linguistically diverse status	2018-19 Q2
Culturally and linguistically diverse	89
Not culturally and linguistically diverse	424
Not stated	1

% of active participants

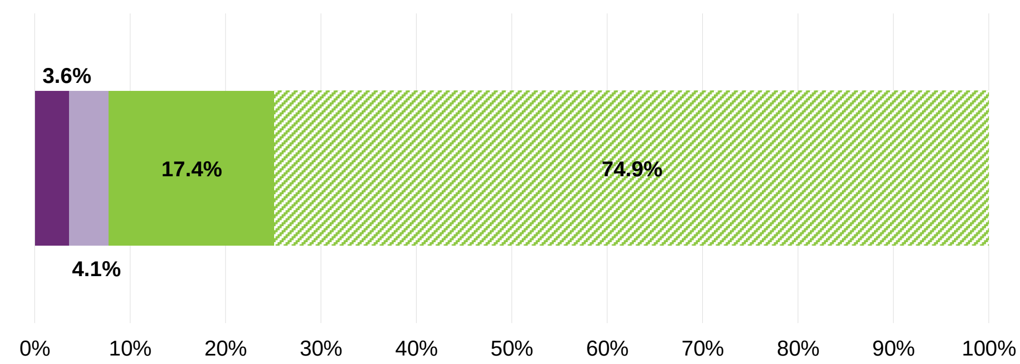


Plan Management
Support Coordination

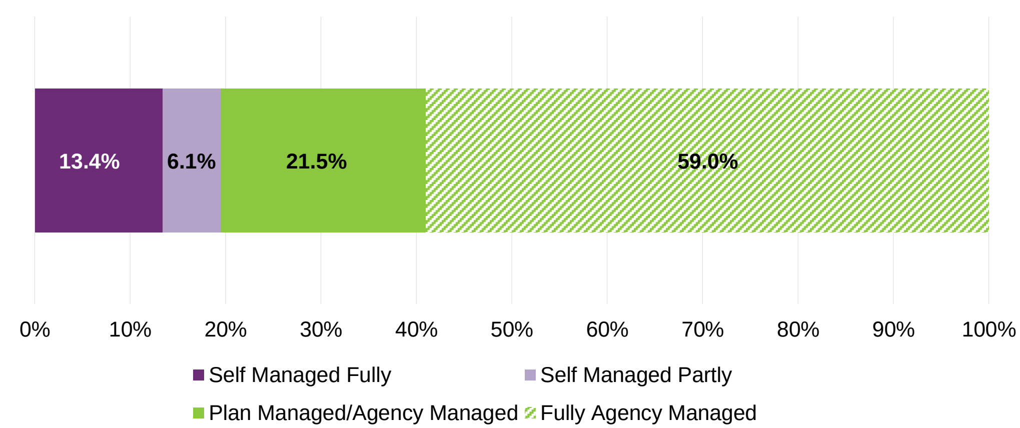
The proportion of participants electing to fully or partly self-manage their plan was higher in 2018-19 Q2 at 19%, compared with 8% in previous quarters combined.

67% of participants who have had a plan approved in 2018-19 Q2 have support coordination in their plan, compared to 91% in previous quarters combined.

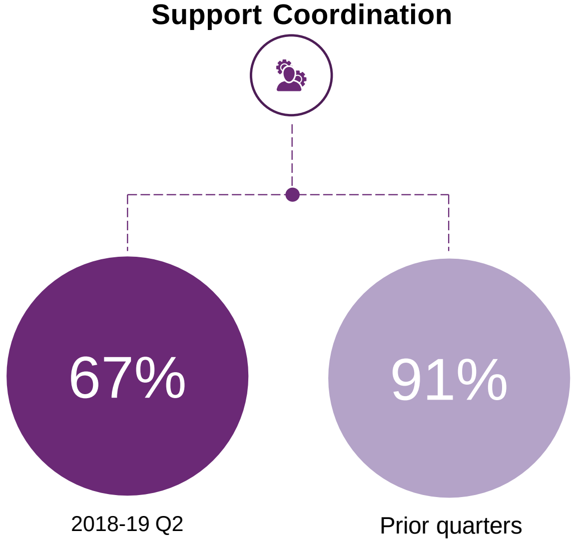
Prior quarters (transition only)



2018-19 Q2



Support Coordination



Plan Activation

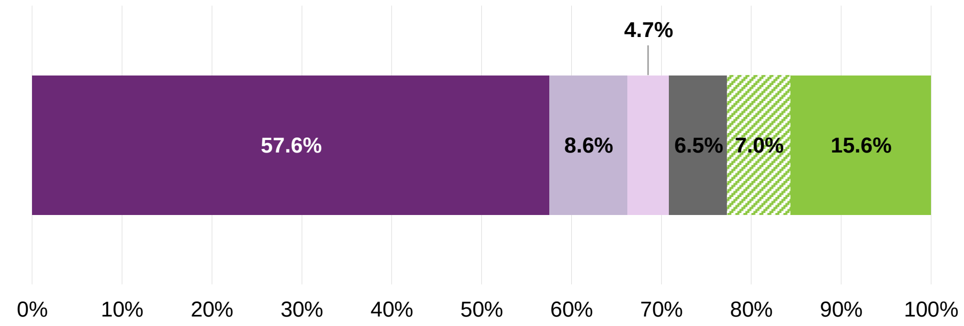
Plan activation refers to the amount of time between plan approval and the commencement of the participant receiving support.

The percentage of plans activated within 90 days of approval were:
- **71% of plans approved in prior quarters**
- **71% of plans approved in 2017-18 Q4.**

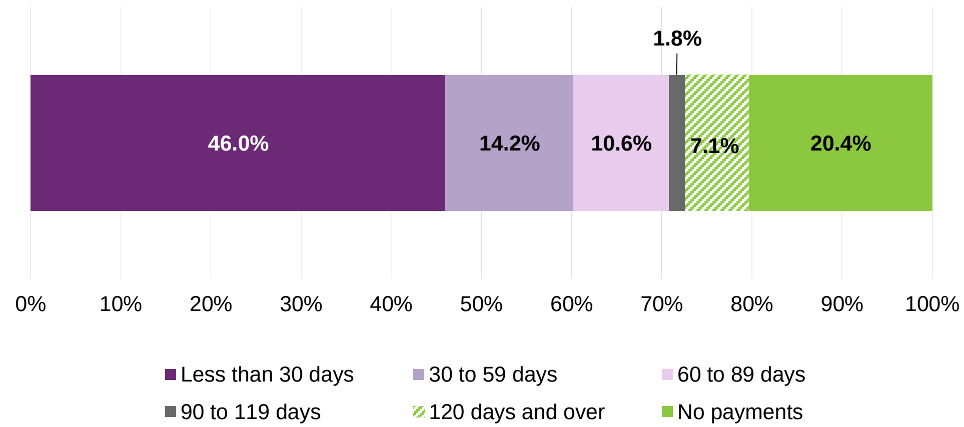
Plan activation can only be approximated using data on payments. As there is a lag between when support is provided and payments made, these statistics are likely to be conservative. That is, it is likely that plan activation is faster than presented. Further, in-kind supports have been excluded from the calculation, which contributes to the conservative figures.

Duration to Plan activation for initial plans

Prior Quarters (Transition Only)



2017-18 Q4



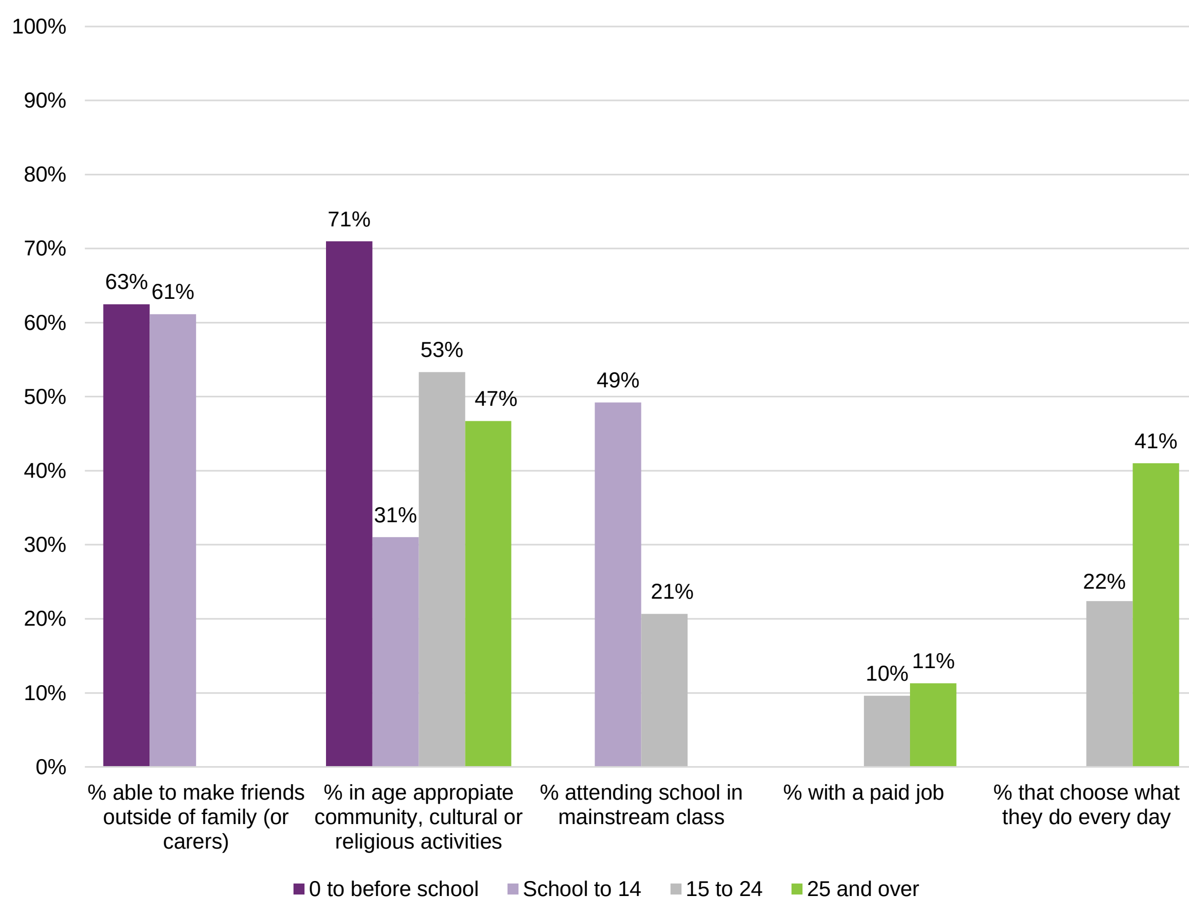
Note: Plans approved after the end of 2017-18 Q4 have been excluded from the charts. They are relatively new and it is too early to examine their durations to activation.

Participant Outcomes

Information was collected from 99% of participants who have received their initial plan since 1 July 2016 (baseline outcome measures).

• 63% of participants aged 0 to before school are able to make friends outside of family/carers, compared to 61% of participants from school age to 14
• 71% of participants aged 0 to before school are engaged in age appropriate community, cultural or religious activities, compared to 31% - 53% for other age groups
• 49% of participants from school age to 14 attend school in a mainstream class, compared to 21% of participants aged 15 to 24
• 11% of participants aged 25 and over have a paid job, compared to 10% of participants aged 15 to 24
• 41% of participants aged 25 and over choose what they do every day, compared to 22% of participants aged 15 to 24

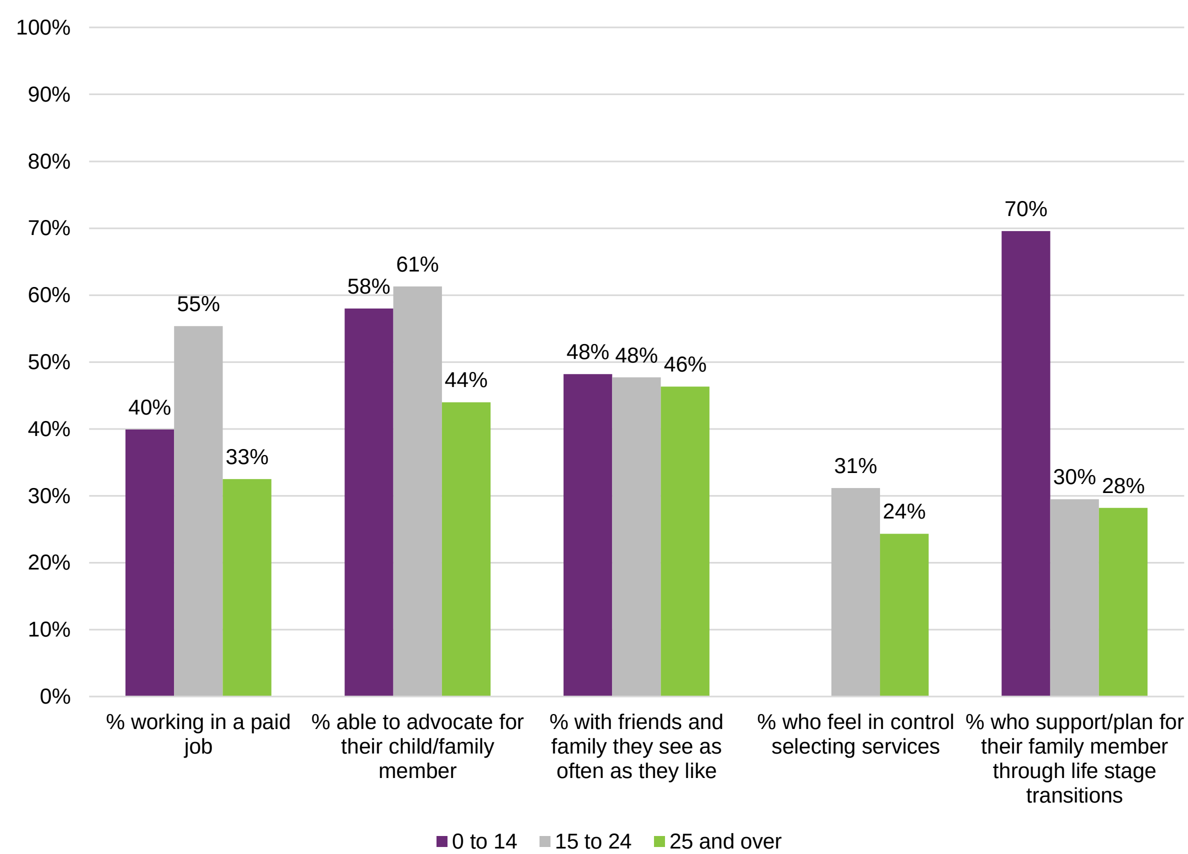
Selected key baseline indicators for participants



Family/Carers Outcomes

The percentage of participants' family/carers:
• working in a paid job was highest for participants aged 15 to 24 (55%)
• able to advocate for their child/family member was highest for participants aged 15 to 24 (61%)
• who have friends and family they can see as often as they like was highest for participants aged 0 to 14 and participants aged 15 to 24 (48%)
• who feel in control selecting services was highest for participants aged 15 to 24 (31%)
• who support/plan for their family member through life stage transitions was highest for participants aged 0 to 14 (70%)

Selected key baseline indicators for families and carers of participants



Has the NDIS helped? Participants

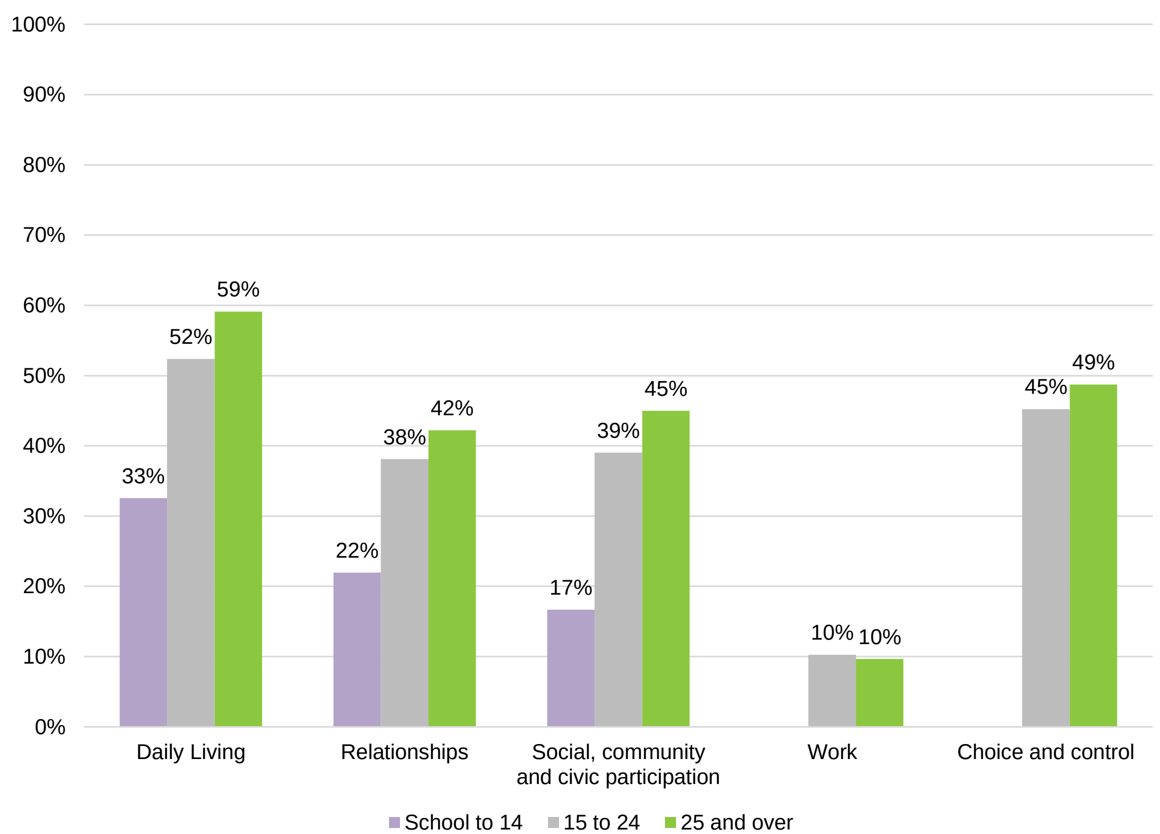
Perceptions of whether the NDIS has helped.

Participants who entered the Scheme between 1 January 2017 and 31 December 2017 and had a plan review approximately one year later were asked questions about whether the NDIS had helped them.

The percentage responding 'Yes' was highest for the domain of Daily Living for each age group with sufficient data to report.

The national report includes data on participants who entered the Scheme in 2016-17 Q1 and 2016-17 Q2 were asked questions about whether the NDIS had helped them at the end of their second year of the Scheme (as well as at the end of their first year in the Scheme). This gives an indication of the effect of the NDIS on participants over a longer period of time. Due to insufficient data, results are not yet available for NT.

"Has the NDIS helped?" questions for participants



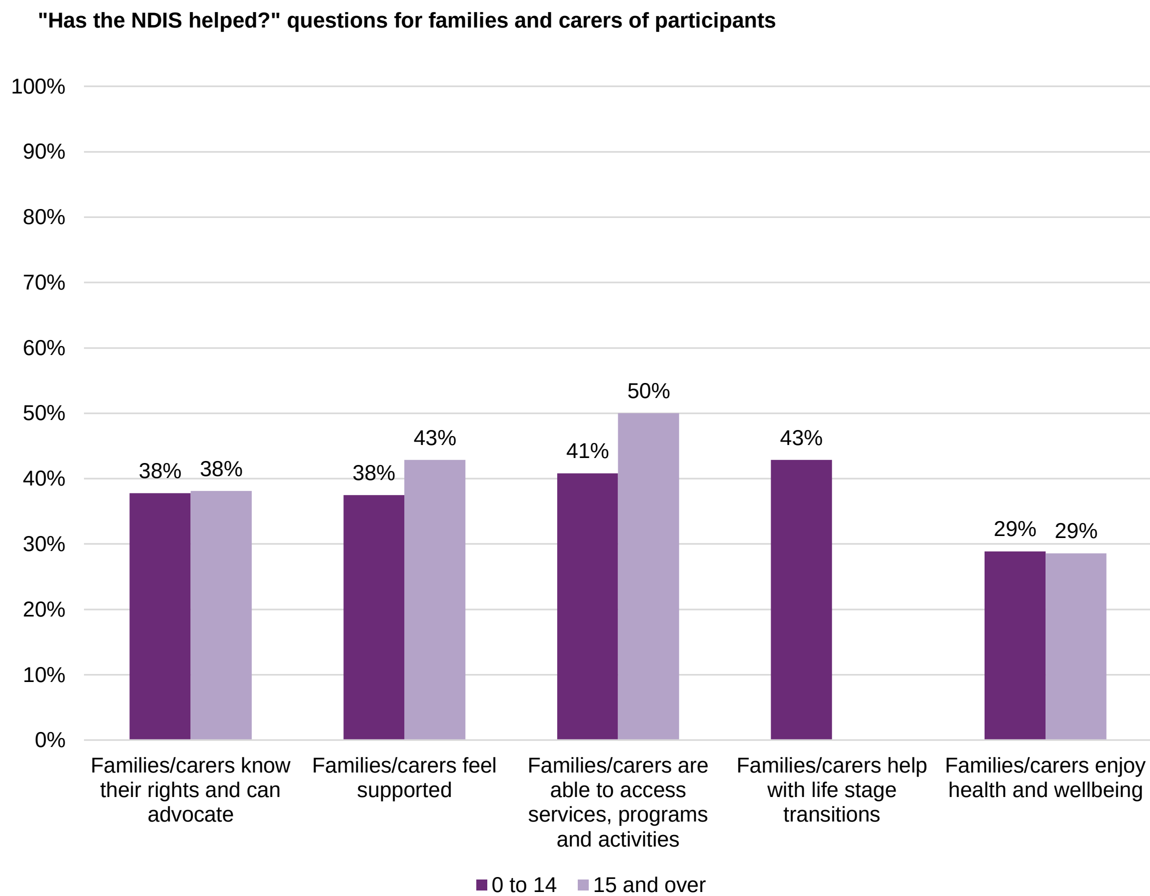
Note: There was insufficient data for participants aged 0 to before school

Has the NDIS helped? Family/Carers

Perceptions of whether the NDIS has helped.

Families and carers of participants who entered the Scheme between 1 January 2017 and 31 December 2017 and had a plan review approximately one year later were asked questions about whether the NDIS had helped them.

The NDIS has helped families and carers of participants most to access services, programs and activities and with life stage transitions.



Participant Satisfaction

There is insufficient data to present information on participant satisfaction in NT.

A new participant satisfaction survey has been developed. Going forward it will better record the experience of NDIS participants, and their families and carers, at different stages of the participant pathway.

PART 2

Committed Supports and Payments

Both committed and paid supports to participants are increasing in line with the growing scheme.

Of the $207.1 million that has been committed in participant plans, $116.9 million has been paid to date.

Summary

This section presents information on the amount committed in plans and payments to service providers and participants.

Key Statistics

$126.7

MILLION OF COMMITTED SUPPORTS IN RESPECT OF PRIOR FINANCIAL YEARS INCLUDING TRIAL

$80.3

MILLION OF SUPPORTS IN RESPECT OF 2018-19 TO DATE

$1.6M HAS BEEN PAID TO PROVIDERS AND PARTICIPANTS FOR SUPPORTS PROVIDED IN 2014-15, $4.1M IN 2015-16, $10.9M IN 2016-17, $62.4M IN 2017-18 AND $37.9M IN 2018-19 TO DATE

OVERALL, 84% OF COMMITTED SUPPORTS WERE UTILISED IN 2014-15, 73% IN 2015-16, 55% IN 2016-17 AND 63% IN 2017-18.

THE 2018-19 EXPERIENCE IS STILL EMERGING.

Committed Supports and Payments

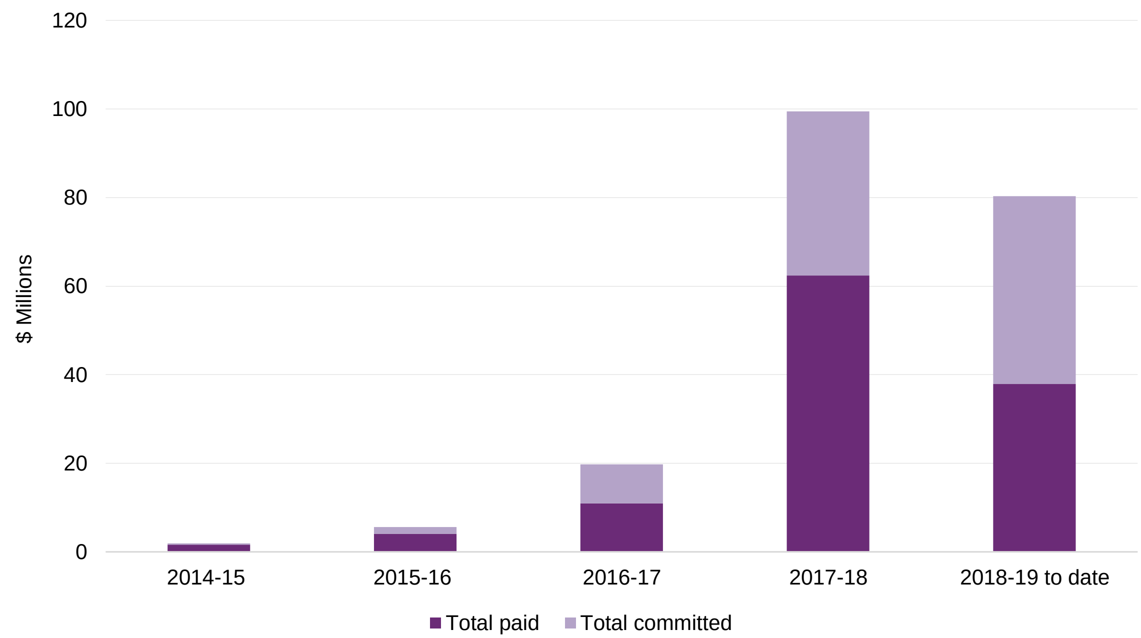
Committed supports by year that the support is expected to be provided, compared with committed supports that have been used (paid).

Of the $207.1 million that has been committed in participant plans, $116.9 million has been paid to date.

In particular, for supports provided in:
2014-15: $1.6m has been paid
2015-16: $4.1m has been paid
2016-17: $10.9m has been paid
2017-18: $62.4m has been paid
2018-19 to date: $37.9m has been paid

Committed and paid by expected support year

$Million	2013-14	2014-15	2015-16	2016-17	2017-18	2018-19 to date	Total
Total committed	N/A	1.9	5.6	19.8	99.5	80.3	207.1
Total paid	N/A	1.6	4.1	10.9	62.4	37.9	116.9

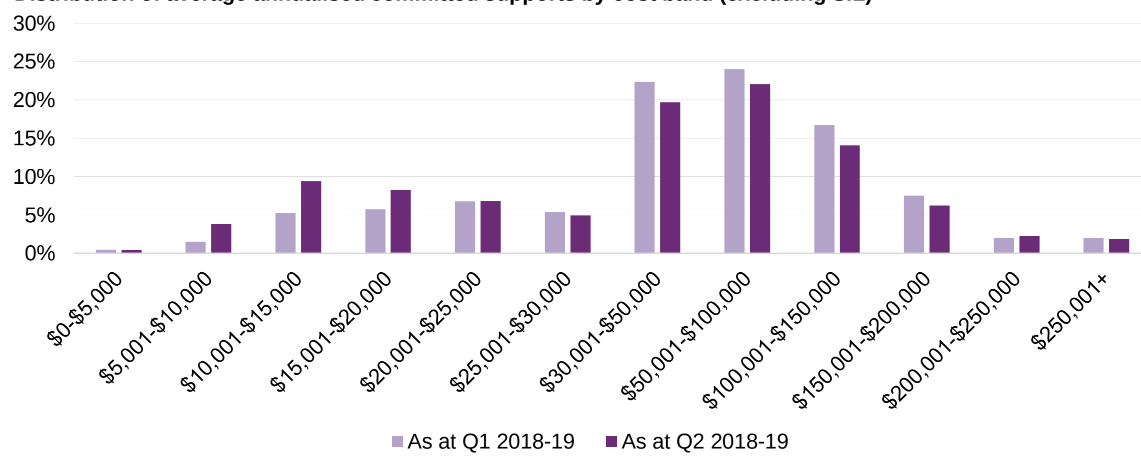


Committed Supports by Cost Band

As at 2018-19 Q2, the proportion of initial plan approvals with average annualised committed supports of $25,000 or less has increased compared with experience as at 2018-19 Q1. This is the case whether Supported Independent Living (SIL) supports are included or excluded in the figures.

Distribution of average annualised committed supports by cost band (including SIL)

Distribution of average annualised committed supports by cost band (excluding SIL)

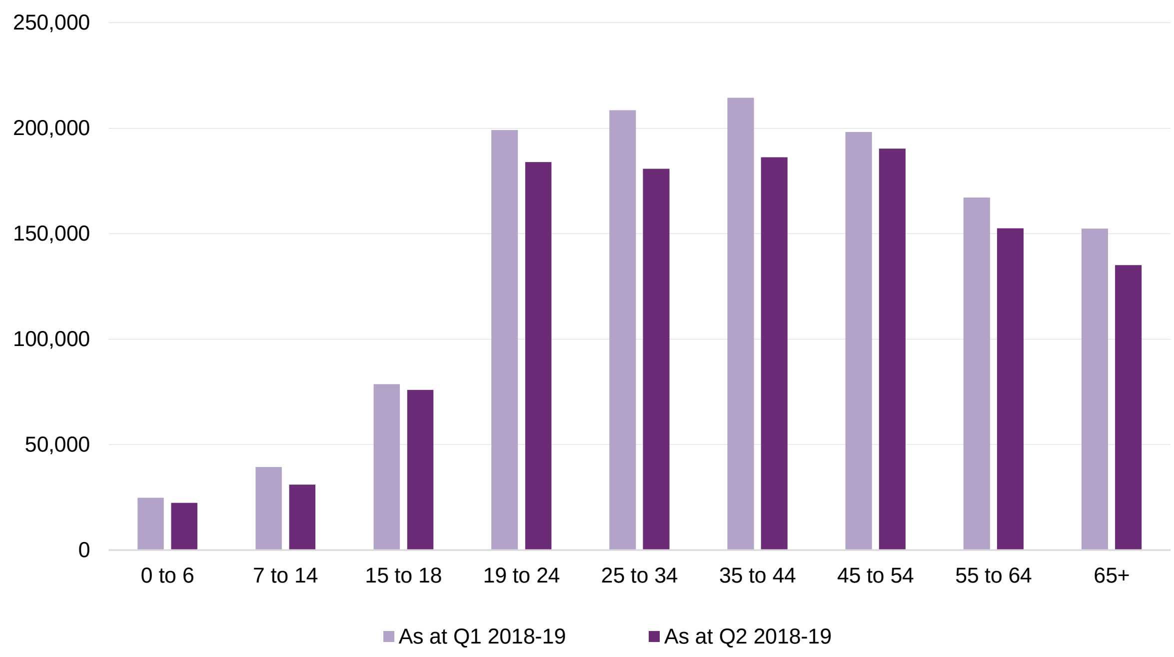


Committed Supports by Age Band

The average annualised committed supports increase steeply up to age 19, stabilise to age 45 and then reduce at older ages.

The average annualised committed supports as at 2018-19 Q2 have decreased compared with previous quarters across all age groups.

Average annualised committed supports by age band



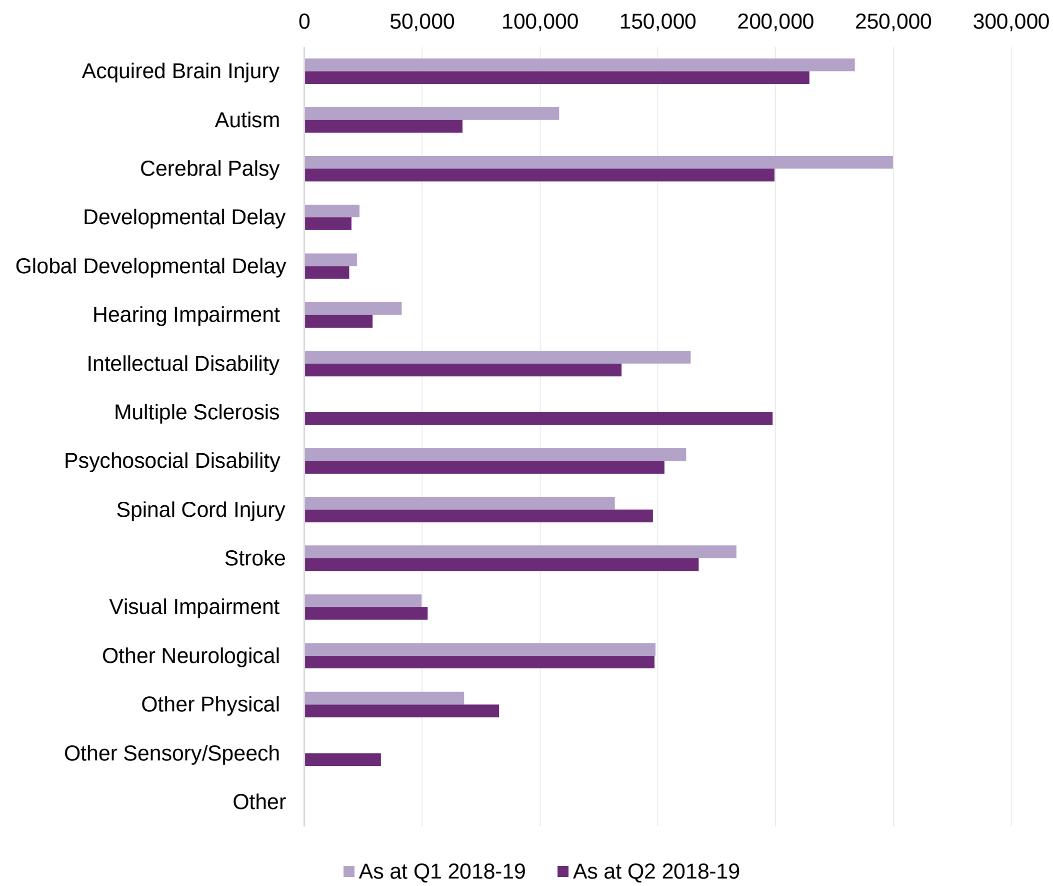
Note: The age eligibility requirements for the NDIS are based on the age as at the access request date. Participants with their initial plan approved aged 65+ have turned 65 since their access request was received.

Committed Supports by Disability Group

Participants with Acquired Brain Injury, Cerebral Palsy and Multiple Sclerosis have the highest average annualised committed supports.

The average annualised committed supports as at 2018-19 Q2 have decreased since the previous quarter for most disability groups.

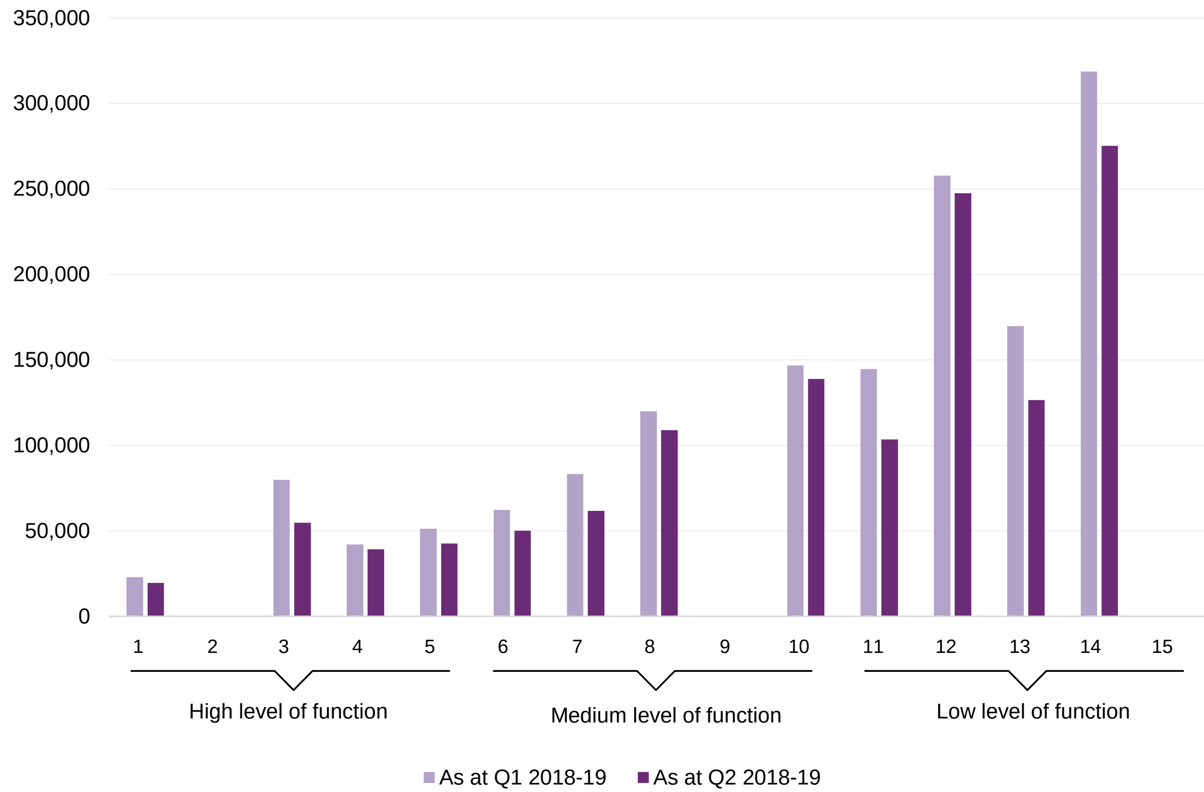
Average annualised committed supports by primary disability group



Note: Average annualised committed supports are not shown if there are insufficient data in the group.

Committed Supports by Level of Function

The average annualised committed supports generally increase for participants with lower levels of function.



Note 1: Average annualised committed supports are not shown if there are insufficient data in the group.
Note 2: High, medium and low function is relative within the NDIS population and not comparable to the general population.

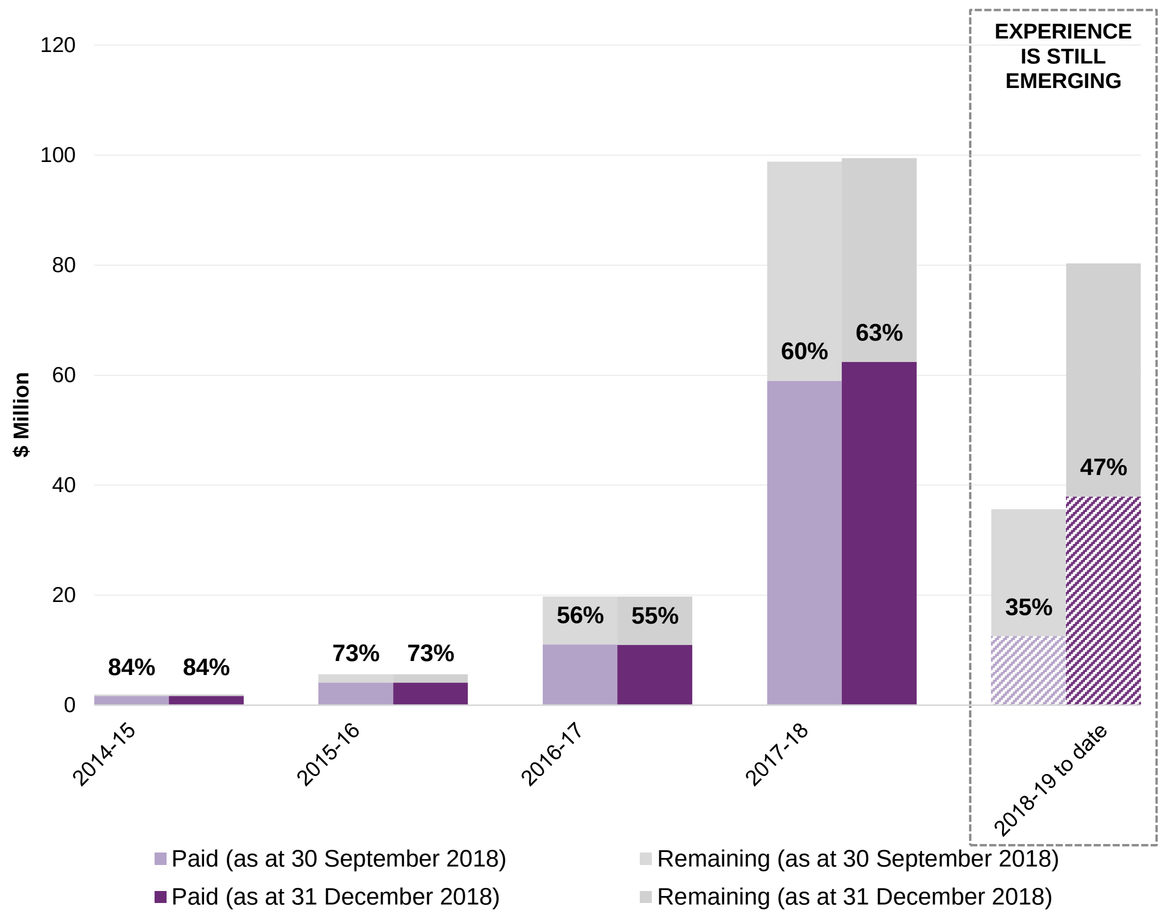
Utilisation of Committed Supports

Utilisation of committed supports by year that the support was expected to be provided as at 30 September 2018, compared with 31 December 2018.

As there is a lag between when support is provided and when it is paid, the utilisation in 2018-19 will increase.

The utilisation of committed supports in 2018-19 will increase further as there is a lag between when support is provided and when it is paid.

Utilisation of committed supports as at 30 September 2018 and 31 December 2018



PART 3

Providers and Markets

The scale and extent of the market continues to grow, with a 6% increase in the number of providers during the quarter to 707.

18% of approved providers were active in Northern Territory at 31 December 2018, and 82% were yet to have evidence of activity

Summary

This section contains information on registered service providers and the market, with key provider and market indicators presented.

Provider registration

- **To provide supports to NDIS participants a service provider is required to register and be approved by the NDIA.**
- **Providers register with the NDIA by submitting a registration request, indicating the types of support (registration groups) they are accredited to provide.**

How providers interact with participants

- **NDIS participants have the flexibility to choose the providers who support them.**
- **Providers are paid for disability supports and services provided to the participants.**

Key Statistics

707

APPROVED PROVIDERS, 18% OF WHICH WERE ACTIVE IN NORTHERN TERRITORY AT 31 DECEMBER 2018

19%

OF SERVICE PROVIDERS ARE INDIVIDUALS / SOLE TRADERS

INNOVATIVE COMMUNITY PARTICIPATION HAS THE HIGHEST NUMBER OF APPROVED SERVICE PROVIDERS, FOLLOWED BY COMMUNICATION AND INFORMATION EQUIPMENT AND ACCOMMODATION / TENANCY ASSISTANCE

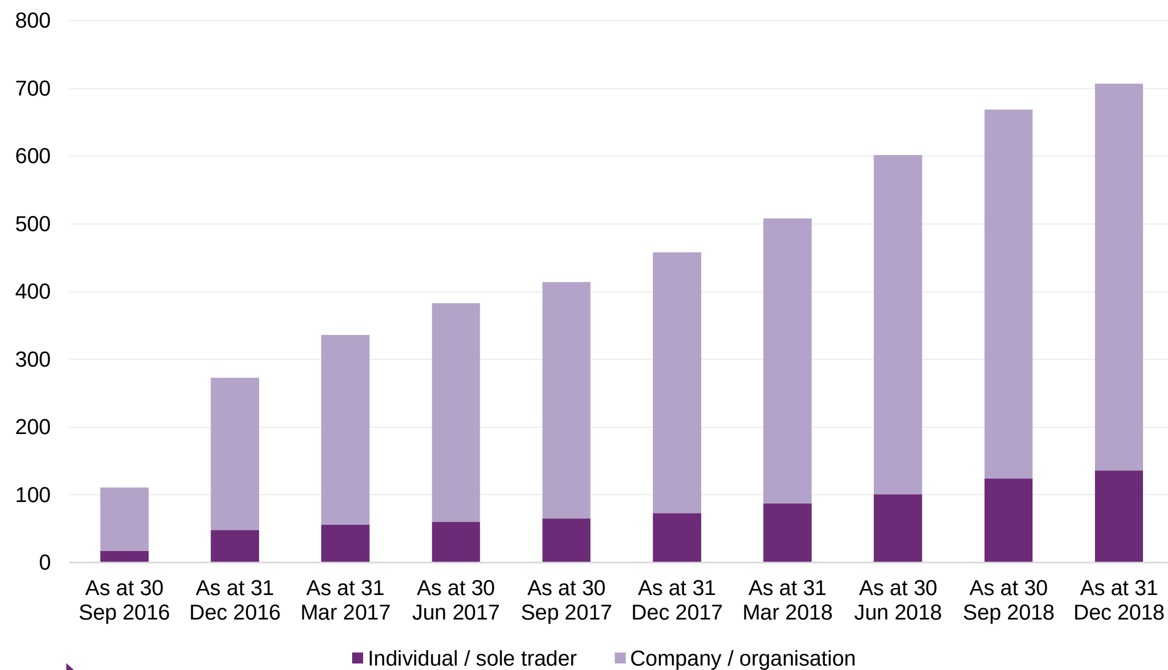
Providers over time

As at 31 December 2018, there were 707 registered service providers, of which 136 were individual/sole trader operated businesses and 571 were companies or organisations.

2.09

AVERAGE NEW PROVIDERS PER PARTICIPANT

Approved providers over time by type of provider



19% of approved service providers are individuals/sole traders.

The number of approved service providers increased by 6% from 669 to 707 in the quarter.

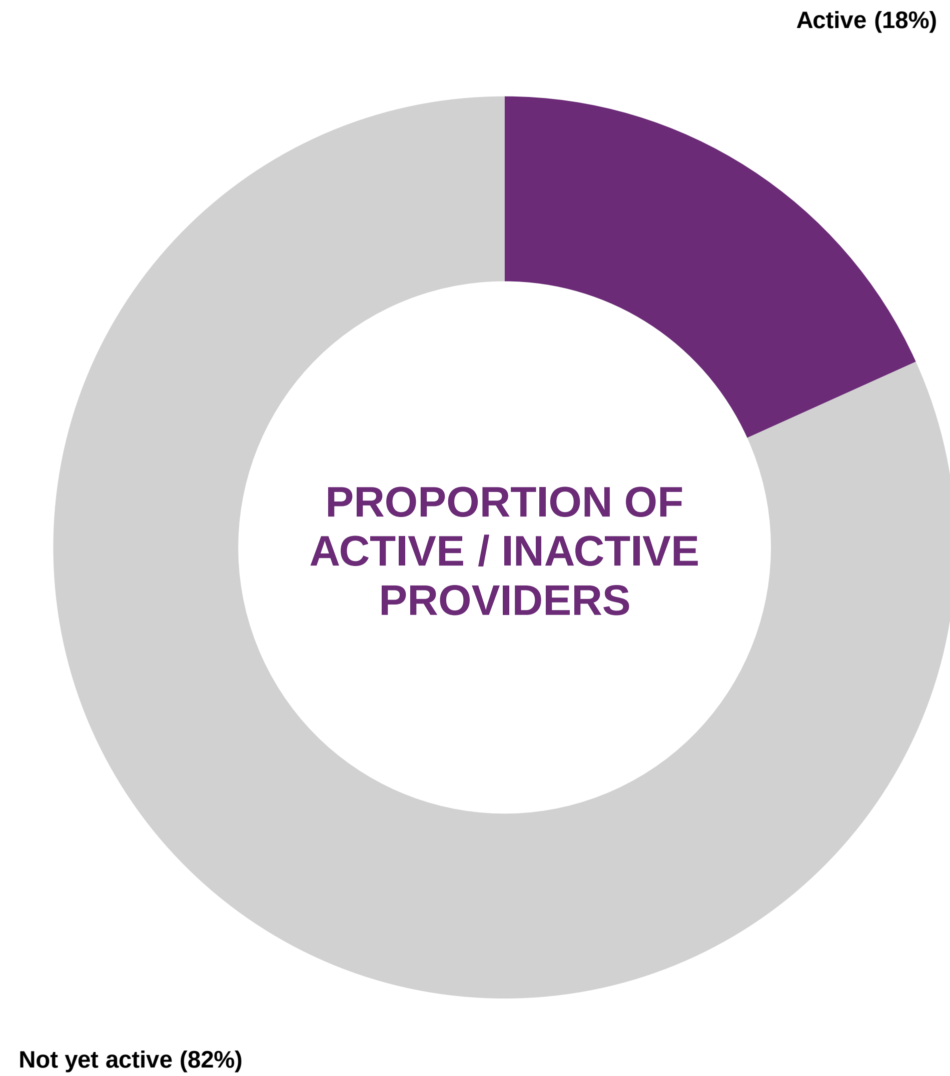
Proportion of Active Providers

Change in the activity status of providers.

As at 31 December 2018, 18% of providers were active and 82% were yet to have evidence of activity. Of all providers, 76 began delivering new supports in the quarter.

76

NUMBER OF PROVIDERS DELIVERING NEW SUPPORTS

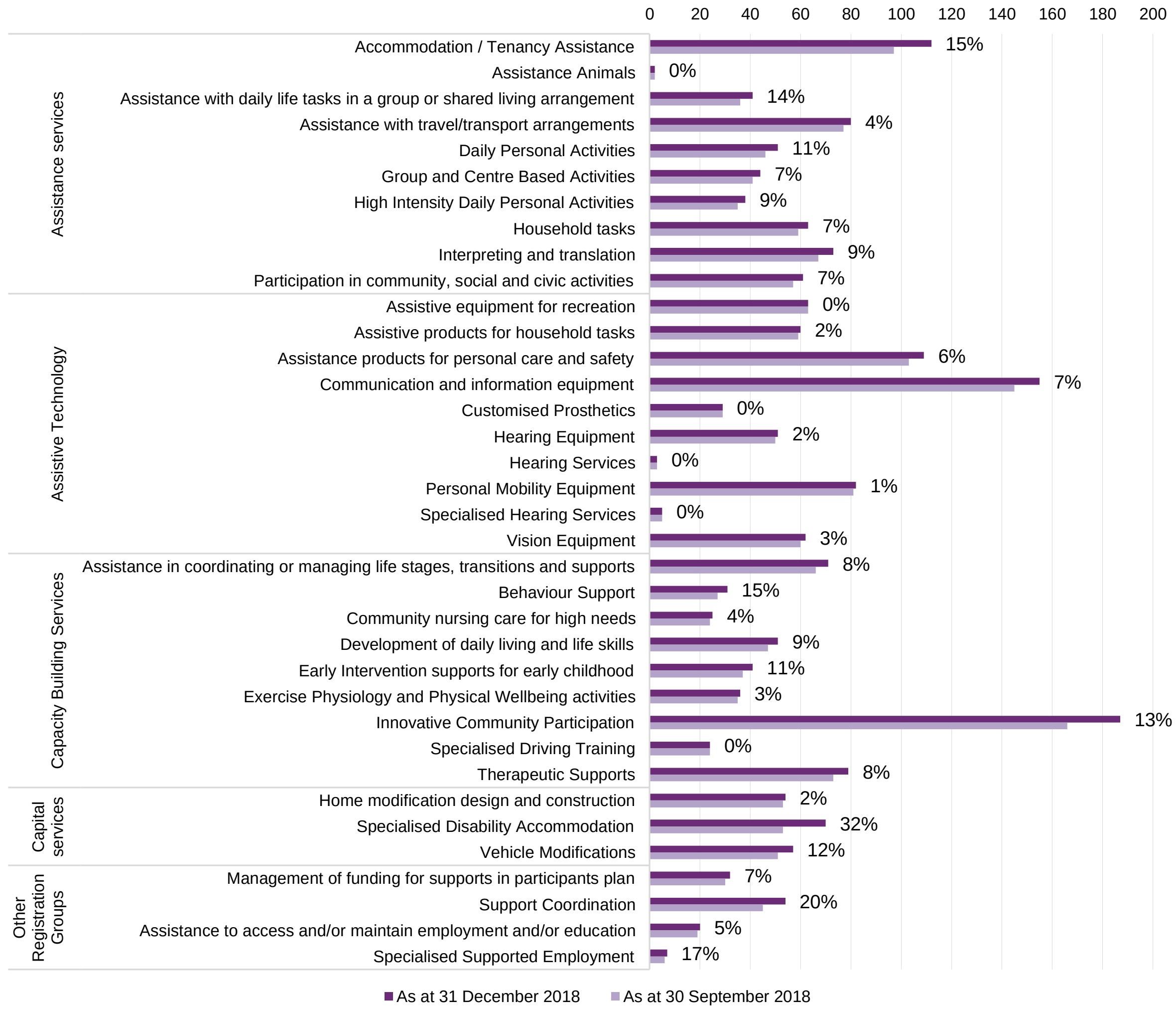


Approved Registration groups

The number of approved providers has increased for most registration groups over the quarter.

The registration groups with the largest numbers of approved providers continue to grow:
- **Innovative Community Participation: from 166 to 187 (13% increase)**
- **Communication and information equipment: from 145 to 155 (7% increase)**
- **Accommodation / Tenancy Assistance: from 97 to 112 (15% increase)**
- **Assistance products for personal care and safety: from 103 to 109 (6% increase)**
- **Personal Mobility Equipment: from 81 to 82 (1% increase)**

Approved providers by registration group and percentage change over the quarter

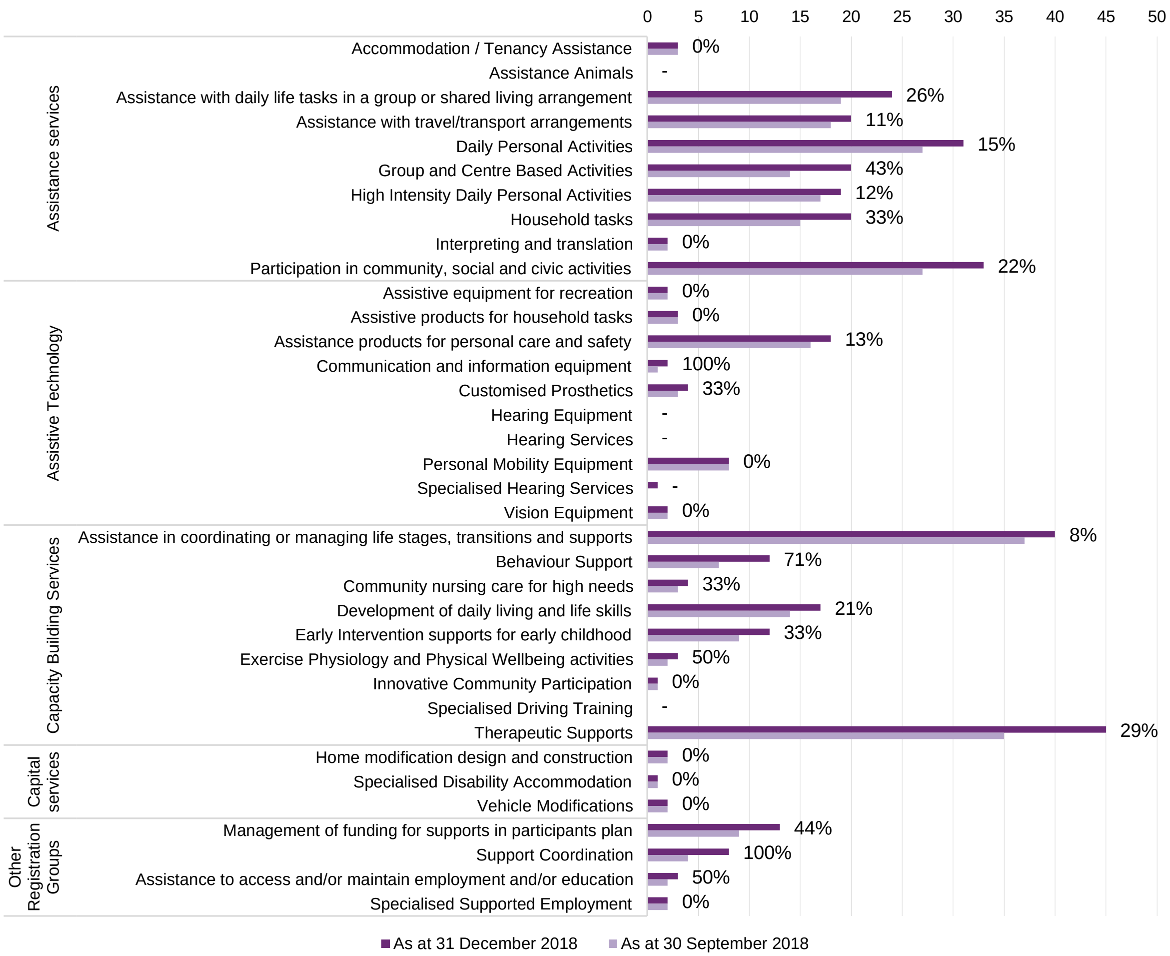


Active Registration groups

The number of providers active in each registration group has increased for some registration groups over the quarter.

The registration groups with the largest numbers of active providers continue to grow:
- **Therapeutic Supports: from 35 to 45 (29% increase)**
- **Assistance in coordinating or managing life stages, transitions and supports: from 37 to 40 (8% increase)**
- **Participation in community, social and civic activities: from 27 to 33 (22% increase)**
- **Daily Personal Activities: from 27 to 31 (15% increase)**
- **Assistance with daily life tasks in a group or shared living arrangement: from 19 to 24 (26% increase)**

Active providers by registration group and percentage change over the quarter



Market share of top providers

There is insufficient data to present information around market share of the largest providers in the NT.

PART 4

Information, Linkages and Capacity Building

Information, Linkages and Capacity Building was covered in the national version of the COAG Quarterly Performance Report

PART 5

Mainstream Interface

The proportion of participants entering in the current quarter and accessing mainstream services is slightly lower compared to prior quarters.

Mainstream Interface

92% of active participants with a plan approved in 2018-19 Q2 access mainstream services, a decrease from prior quarters. Participants are accessing mainstream services predominantly for health and wellbeing, daily activities and lifelong learning.

% of active participants accessing mainstream supports

2018-19 Q2	92%
In prior quarters (transition only)	94%

	HEALTH AND WELLBEING	DAILY ACTIVITIES	LIFELONG LEARNING
2018-19 Q2	41%	11%	9%
PRIOR QUARTERS (TRANSITION ONLY)	58%	13%	6%

PART 6

Financial Sustainability

Financial Sustainability was covered in the national version of the COAG Quarterly Performance Report.