# Transcript – Jeremiah is learning key word signing

Joel: My name’s Joel Christian. This is Nicole and this is Jeremiah. We’ve been getting assistance from the NDIS for about 12 months now.

Nicole: Well, Jeremiah was born with a cleft lip and palate. And then we discovered he has autism. He’s a happy little boy. He loves watching DVDs and coming out for breakfast on Sunday mornings.

Before the NDIS came in, we had no support, so it was very difficult for Jeremiah and our family. But now that the NDIS has come in, it’s just made our life so much easier.

Jeremiah is non-verbal and used to get very frustrated because he couldn’t explain to us what he wanted.

Joel: Early on we didn’t have a great deal of skills with key word signing, but we’ve been getting some training in that. So, it’s been really great for Jeremiah to tell us what he wants.

Nicole: And now that Jeremiah’s learned the key words, he’s a lot less frustrated and he can actually explain to us what he would like.

It’s made life so much easier for him, and for us as his parents.

Joel: Well, now that we’ve got a bit of support through the NDIS funding, it looks a lot better. Jeremiah might have a better quality of life in the future, and that’s all we can hope for.