# Digital Partnership Program Discussion Paper Summary

The NDIA is looking for ways to connect participants and providers and make it as easy as possible for each participants to manage their NDIS plan. One of the ways to do this is by providing apps, systems and websites that are connected and help participants and providers work together with the NDIA.

Rather than develop a single NDIS “e-Marketplace”, we are encouraging other experienced businesses to develop their own apps, tools and websites for NDIS participants and providers.

The NDIA will start giving secure and controlled access to some NDIA systems and data by publishing Application Programming Interfaces (APIs). These can be used by developers to build apps and other tools that connect into the NDIA and help participants make the most of their NDIS plans.

The Digital Partnership Program (DPP) is the program who will be managing these APIs. The DPP will be responsible for making sure the APIs are secure, access is managed carefully and that they are continually improved.

The DPP aims to create a competitive market of developers all building creative solutions to help participants and providers. This will give more options and be able to respond to need much faster than the NDIA could do alone.

**We would like feedback from:**

* participants
* families and carers
* providers
* plan managers and support coordinators
* systems aggregators
* software developers
* peak bodies, sector representatives and community organisations.

It is these people and organisations that the DPP is being designed to support.

**NDIA would like your feedback on:**

* The DPP approach and how it is planned to work
* What additional functionality and support the market would like from the NDIA
* What the market would like to see in future APIs
* The terms and conditions any business accessing APIs need to agree to
* What data that the market would like access to and what data the NDIA should receive back
* Any other ideas, feedback, or concerns around the DPP.

Send your feedback before the consultation closes on 14 April 2020.

Send your feedback to: [NDIA.Provider.Information@NDIS.gov.au](mailto:NDIA.Provider.Information@NDIS.gov.au)

by post:

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