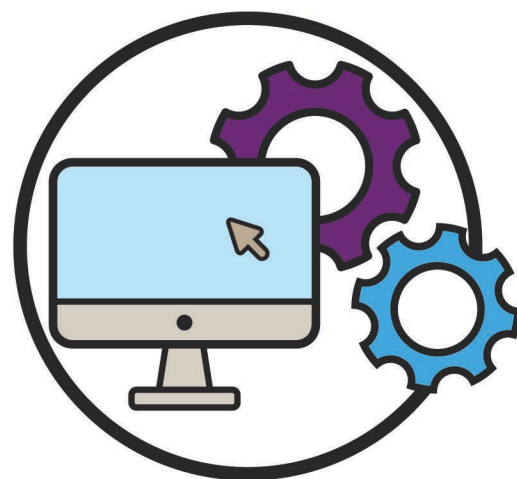


# The Digital Partnership Program

## How to have your say

Easy Read version



## How to use this document



The National Disability Insurance Agency (NDIA) wrote this document. When you see the word 'we', it means the NDIA.



We have written this information in an easy to read way.

We use pictures to explain some ideas.



We have written some words in **bold**.

We explain what these words mean.

There is a list of these words on page 16.



This Easy Read document is a summary of another document.



You can find the other document on our website at

[www.ndis.gov.au/community/have-your-say/digital-partnership-program](http://www.ndis.gov.au/community/have-your-say/digital-partnership-program)



You can ask for help to read this document. A friend, family member or support person may be able to help you.

## What's in this document?

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## What are we doing to make the NDIS work better?

We want the National Disability Insurance Scheme (NDIS) to work better for:



- **participants** – people with disability who take part in the NDIS



- providers.

We are looking at ways to make it easier for participants to:



- connect with providers



- manage their NDIS plans.

We can do this by connecting with our participants and providers through:



- apps
- websites.



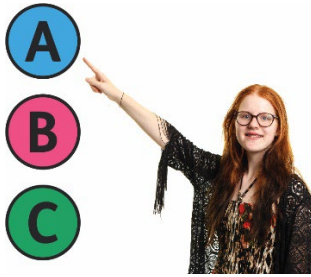
We don't want to create 1 new website that connects us with our participants and providers.



Instead, we want experienced businesses to make their own:

- apps
- websites.

We want these apps and websites to:



- give participants more choice



- help us work together with participants and providers

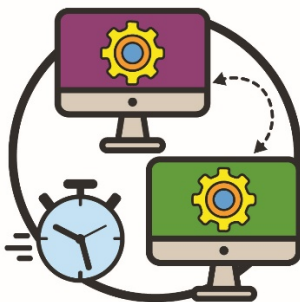


- help participants find more information.

These apps and websites could:



- support participants to better manage their budget



- let providers connect their systems with our systems so things work faster



- make it easier for participants to book their services with providers



- make it easier for participants to pay for the services they use



- help participants manage their own NDIS plans.



## What is the Digital Partnership Program?



Our Digital Partnership Program (DPP) will manage the **Application Programming Interface** (API).



An API is a type of software that will help us connect with businesses through their apps and websites.

For example, we are working on APIs that will support:



- service bookings



- payment requests



- quotes for services.



We may also work on APIs that will let participants:



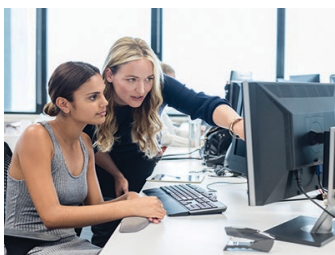
- find service providers



- share their plan



- renew their plan.



We will let businesses use some of our systems and data to help make this work.

Our DPP will make sure the APIs are:



- secure



- only used by approved businesses



- always getting better.



Our DPP hopes to support businesses find creative ways to help participants.



This means we can meet peoples' needs faster than if we were trying to do it on our own.

## How can you have your say on the DPP?

We want to know what people and organisations think about:



- the kinds of apps or websites that would help you:
  - manage your NDIS plan



- work with providers to reach your goals



- if the apps or websites you are using already to help you manage your NDIS plan could be improved



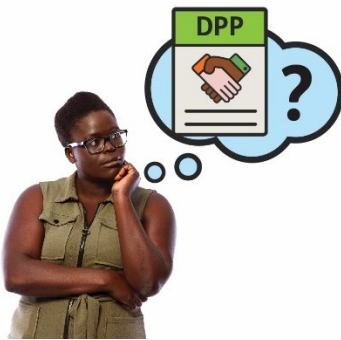
- if you think we should look at other apps or websites you use that could be changed to help participants



- if you are worried about how your information will be used in this program



- the way our DPP will work – we will use other businesses to build apps and websites instead of doing it ourselves



- what else our DPP should do



- rules for businesses using the APIs to follow



- the type of information that we should be sharing



- the type of information that we should be collecting



- any other ideas or feedback you have about the DPP.

We would like to hear from:



- participants



- families and carers



- providers



- plan managers



- support coordinators



- **software developers** – people who create computer programs and phone apps



- **peak bodies** – organisations that speak up for people with disability



- people who speak for the disability sector



- community organisations.



Please send your feedback before  
31 March 2020.



You can email it to us:

**[NDIA.Provider.Information@NDIS.gov.au](mailto:NDIA.Provider.Information@NDIS.gov.au)**

Or you can post it to us:



Digital Partnership Program

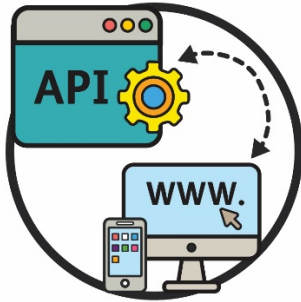
National Disability Insurance Agency

GPO Box 700

Canberra ACT 2601



## Word list



### **Application Programming Interface**

An API is a type of software that will help us connect with businesses through their apps and websites.



### **Participants**

People with disability who take part in the NDIS.



### **Peak bodies**

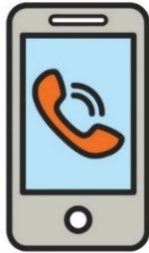
Organisations that speak up for people with disability.



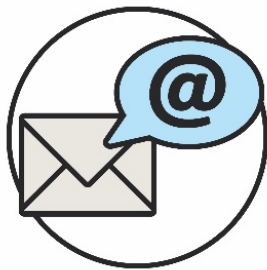
### **Software developers**

People who create computer programs and phone apps.

## Contact us



**1800 800 110**



**[enquiries@ndis.gov.au](mailto:enquiries@ndis.gov.au)**



National Disability Insurance Agency

GPO Box 700

Canberra ACT 2601



**[www.ndis.gov.au](http://www.ndis.gov.au)**



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