[Title on screen]  
I have a significant or urgent change in circumstances and my plan no longer meets my needs.

[Voice over]  
If you have a plan in place or your plan was extended by 12 months and you have a significant or urgent change in circumstances, and your plan cannot be used flexibly for your disability-related needs, please call us on 1800 800 110.

To help us work with you on any changes or to include different supports in your new plan, you can provide us with important information and evidence via email.

Once the plan review is completed, we can provide you with a plan that is in place for up to 24 months.