**Transcript: Compliance during COVID-19**

We understand that while Australia responds to COVID-19 your plan and your supports may look different.

During this time you still have choice and control as to how you use your NDIS plan, and you still have obligations and responsibilities to ensure you are compliant.

Compliance means we make sure we’re following the terms we agreed to when we signed up with the NDIS.

The NDIA is continuing to monitor for fraudulent and non-compliant activities throughout this crisis to ensure the safety of participants and integrity of the scheme.

As part of our compliance work, we may need to make contact with you to discuss your plan or to discuss whether you have received the supports that providers have claimed against your plan.

If you are confused about how to use parts of your plan, you have concerns, or want some advice, call your LAC, planner or early childhood representative.

If you are concerned about suspicious activity call the NDIS fraud reporting hotline on 1800 650 717 or email [fraudreporting@ndis.gov.au](mailto:fraudreporting@ndis.gov.au)