**Transcript: Fraud and scams during COVID-19**

COVID-19 has seen an increase in our online activity.

With many services being provided electronically, we also see an increase in fraudulent activity, including scams.

The NDIA is continuing to monitor for fraudulent and non-compliant activities throughout this crisis to ensure the safety of participants and integrity of the scheme.

If you have been asked to pay money into an account you haven’t paid into before, always check with your provider, or service supplier, over the phone to confirm the account details and be sure of who you’re dealing with.

* It’s also important that you keep your online identity safe, by not opening suspicious texts, pop-up windows or clicking on links or attachments in emails
* keeping your personal details secure, and
* choosing passwords that are difficult to guess and updating them regularly.

More information on how protect yourself from scams is available at www.scamwatch.gov.au.