

# Information, Linkages and Capacity Building *Commissioning Framework*

November 2016



# How to use this document



This information is written in an easy to read way.  
We use pictures to explain some ideas.



This document has been written by the National Disability Insurance Agency (NDIA). The NDIA is the Agency responsible for managing the NDIS.  
When you see the word 'we', it means NDIA.



Some words are written in **bold**. We explain what these words mean. There is a list of these words on page 29.



This Easy Read document is a summary of another document.



You can find the other document on our website at [www.ndis.gov.au](http://www.ndis.gov.au)



You can ask for help to read this document.  
A friend, family member or support person may be able to help you.

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# Understanding ILC



Have you heard of the National Disability Insurance Scheme?

This is a new way of providing support to people with disability in Australia.



We usually call it the NDIS.

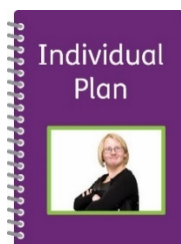
The NDIS does 2 important jobs:



**1. It helps people who need a lot of support.**



Some people with disability need help with everyday things like shopping, cooking, cleaning and getting from place to place.



The NDIS will help these people by giving them an individual plan.



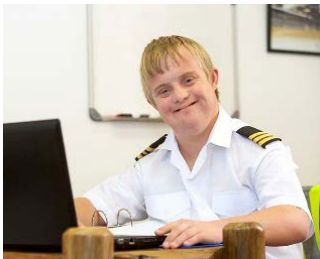
The plan shows what support they will get and how it will be paid for.

## 2. It provides information and links people to the community.

An important part of the NDIS will be making sure that people with disability:



- are connected and included in the community



- can reach their goals.



This part of the NDIS is called Information, Linkages and Capacity Building, or ILC for short.

This document is all about ILC.

# A new policy for Australia



In the past, each State and Territory had different ways of supporting people with disability.



The types of activities and how they were paid for were not the same.



In 2015, all governments in Australia agreed to what would be ILC in the future.



You can read ILC Policy at [www.ndis.gov.au](http://www.ndis.gov.au)

The ILC Policy describes 5 kinds of activities that will be funded under ILC in the future.

These are called **Activity Areas**.

They are:

1.



### 1. Information, linkages and referrals

This is about people with disability having information and being able to connect with support.

2.



### 2. Capacity building for mainstream services

This is about mainstream services having the information and getting the skills they need to support people with disability.

3.



### 3. Community awareness and capacity building

This is about community programs and organisations having the information and skills they need to support people with disability.

4.



#### 4. Individual capacity building

This is about people with disability having the skills and confidence to be a part of the community.

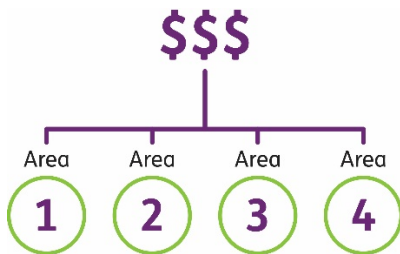
5.



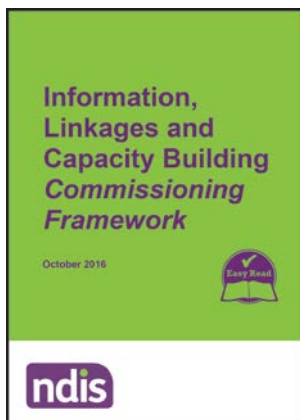
#### 5. Local area coordination

Local Area Coordinators will help connect people with disability with the wider community.

The NDIA will provide funding for Area 5 – Local Area Coordination (LAC) – separately.



This document will explain how ILC provides funding for Areas 1–4.



The NDIA has to turn the *ILC Policy* into action.

We are doing this through the *Commissioning Framework*.



## About the ILC *Commissioning Framework*



We would like to share the Information, Linkages and Capacity Building (ILC) *Commissioning Framework* with you.

It explains:



- how ILC is a part of the NDIS



- the **outcomes** expected for ILC – the goals that the NDIS has for people with disability who will use ILC



- how activities will be chosen and funded

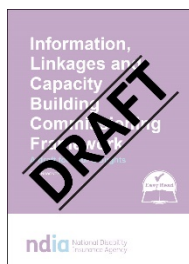


- how we will know if ILC is working well



- how much money there is for ILC.

## Talking to people with disability



In December 2015, we released a draft of the *Commissioning Framework*.



We travelled around Australia and held face-to-face sessions.

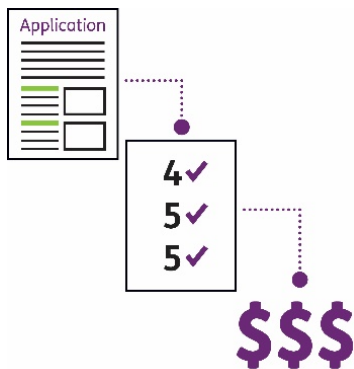


We explained how ILC will work.

And we asked people what they thought about:



- our draft.



- the application process.



We have thought about the things people said when we wrote this document.



If you would like more information about what people said you can read the ILC Consultation Summary Report at [www.ndis.gov.au](http://www.ndis.gov.au)

# Living an ordinary life



People with disability want the same things in life as everyone else in the community.



People want somewhere to live and to get a job.



People also want the chance to study and spend time with friends and family.



People with disability just want a chance for an ordinary life.



The NDIS is all about making sure people with disability have a chance at an ordinary life.

As part of the NDIS, this is the goal of ILC too.

# ILC Outcomes

There are 5 main Outcomes for ILC.

We want ILC to make sure that people with disability:



1. have the information they need to make decisions and choices



2. are connected to the right disability, community and mainstream supports



3. have the skills and confidence to be an active member of the community

4.



4. use the same mainstream services as everyone else

5.



5. take part in the same community activities as everyone else.



A lot of the activities in ILC will help people with disability as well as their families and carers.



## Focus Areas

In order to achieve these outcomes we have chosen five areas to focus on in ILC.

Focus Areas are a good way to make sure everyone in Australia is receiving equal support.

We have chosen these areas because we think they give us the best chance of meeting everyone's different needs.

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### Specialist or expert delivery

These are activities that focus on developing skills and providing information for specific disabilities.

An example might be a website that provides information about a specific type of disability.



### Cohort-focused delivery

These are activities for groups of people who share a cultural practice or speak a language other than English.

An example might be a yarning circle (peer group) for Aboriginal women run by a local Aboriginal organisation.



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## Multi-regional activities

These are activities that can be delivered anywhere in Australia.

An example might be a community awareness campaign to help people with disability find work.



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## Remote/rural delivery

Activities that are specific to the local area, the community and its needs in rural and remote areas.

An example might be a project that connects young people with disability in rural areas with each other through the internet and social media.



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## Delivery by people with disability, for people with disability

These are activities and organisations run by people with disability. These are sometimes called user-led organisations.

An example might be a telephone information service for people with disability that is staffed by people with disability.





## How will activities be chosen and funded?



We want to use the money the best way we can.

We want to pay for activities that will make a difference to people.

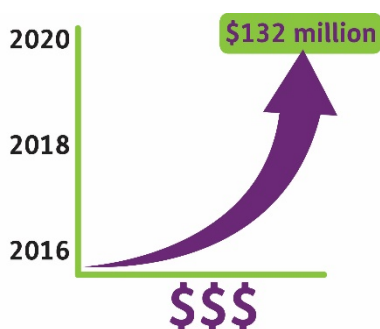
We call this **funding**.



Some activities will need more money than others.

We will have to decide which activities are most important and focus on them first.

### What is the budget?



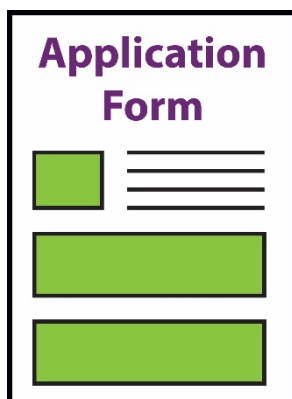
The budget for ILC will build over a few years.

By 2019/2020, it will be \$132 million, per year.

## The grants process



ILC funding will be given to organisations through grants.



Organisations have to apply for a grant to deliver an activity.



There are rules they must follow to apply.

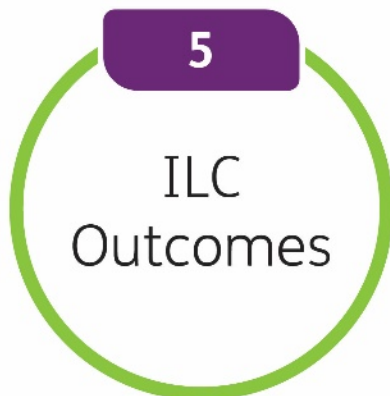
Organisations must show us how they will achieve the following things:



- Fit in with the 4 Activity Areas from the *ILC Policy* – from page 7.

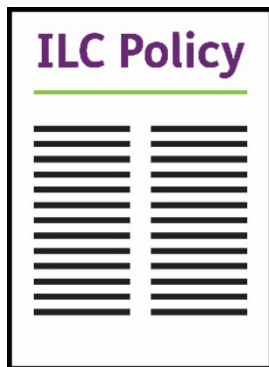


- Fit in with 1 or more of the 5 Focus Areas – from page 15.



- Achieve 1 or more of the 5 ILC Outcomes – from page 13.

## What we won't fund



- × Anything that does not fit in the *ILC Policy*.



- × Organisations who do the work a LAC would do.



- × Advice about government policy and programs.



- × Ongoing funding for an organisation to run.



- × Activities that belong in an NDIS plan.



- × Mainstream services like transport, healthcare and housing.



- × Individual, legal or systemic **advocacy**, where organisations speak up for people with disability.



- × Support for people over 65.

## What organisations need to do



We will start by asking people to let us know if they want to apply for a grant.

This is called an **expression of interest**.

We will ask organisations to tell us:



- about the activity and why it's needed

- how the activity fits in with:

- the 4 ILC Policy areas

- the 5 Focus Areas

- the 5 ILC outcomes.



We will read the expression of interests.

Then we will decide which organisations will move to the next stage.

## Applying for a grant



We will ask the organisations who move to the next stage to provide a more detailed application.



In this application, they will tell us how they plan to deliver the activity.



And how much funding they will need.

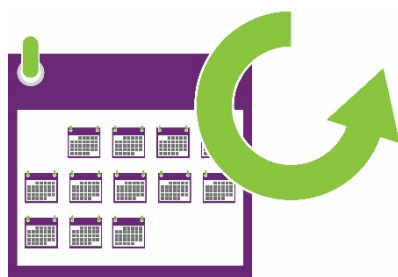


We will read all of the applications and make a decision about which ones will receive funding.



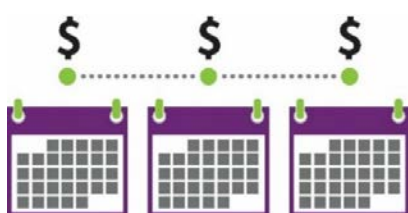
The CEO of the NDIA will then make the final decision about which organisations will receive a grant.

## How long are the grants for?

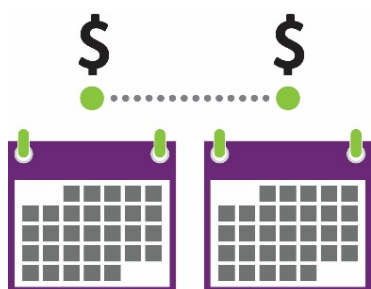


There will be grant rounds each year.

But this doesn't mean they will only receive funding for 1 year.



We might offer funding for a longer time for activities that will be around for a while.



And we might offer funding for a shorter time for new activities.



Over time, we will check with these new activities to see how well they are doing.

If things are going well, we might offer funding for a longer time.





Each State and Territory will start ILC at different times over the next few years.

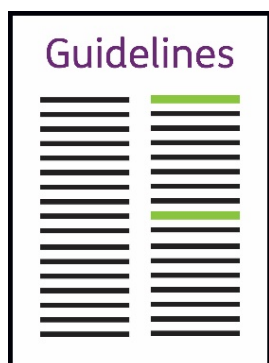


We will have to wait until all the states and territories are using ILC before we can pay for activities that apply all around Australia.

### Program guidelines

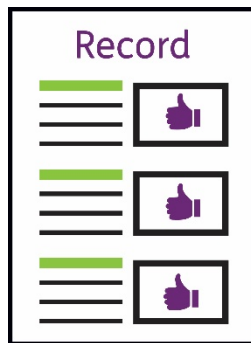


The ILC *Program Guidelines* will be available by the end of 2016.



The guidelines will have more information about how to apply for a grant.

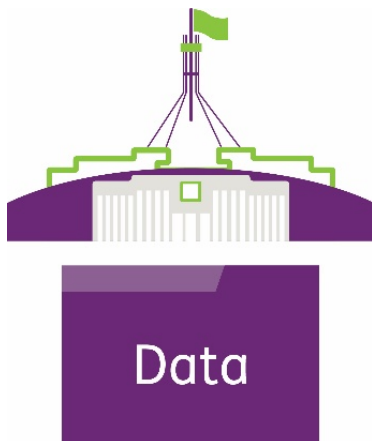
## How will we make sure ILC is working?



We will ask organisations to keep a record of how many people are taking part in activities and if they are happy.



We will interview people about how happy they are with the activities.



We will collect other data from the government.



We want to see how big a difference ILC will make to the lives of people with disability.

## Next steps



Each State and Territory will move to ILC at different times.

We will release the start date for each state as soon as we know when it is.

### We're starting ILC in the ACT



ILC will start first in the ACT.

This will be a way to test ILC with a smaller group of people before taking it across the whole country.



We will hold information sessions in the ACT later this year about applying for ILC grants.



We will then ask for applications in January 2017.



Organisations will have 6 weeks to write their applications.

These will have to be full, detailed applications.



We won't have time to ask for expressions of interest from the ACT.



Funding in the ACT will be provided from 1 July 2017.



If you are interested in applying for an ILC grant in the ACT please make sure you read the *ILC Program Guidelines*.

These will be available later in the year.

## Word list



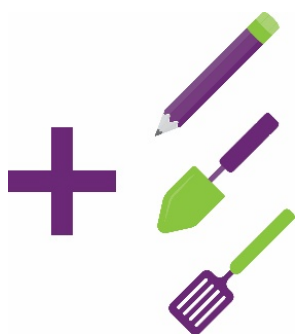
### **Activity Areas**

The types of activities that will be funded under ILC in the future.



### **Advocacy**

Where organisations speak up for people with disability.



### **Capacity building**

Increasing people's skills



### **Expression of interest**

When people or organisations let us know if they want to apply for a grant.



### **Funding**

Paying for activities that will make a difference to people.



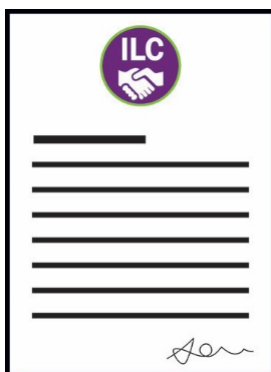
## Grant

When the government provides money for organisations to do important work to help others.



## ILC Focus Areas

Activities that we have decided are most important and will need to focus on first.



## ILC Policy

A policy that all the governments in Australia agreed that to have to support for all people with disability in Australia



## Outcomes

Goals that the NDIS has for people with disability who will use ILC.

## Contact us



[ilc@ndis.gov.au](mailto:ilc@ndis.gov.au)



National Disability Insurance Agency  
GPO Box 700  
Canberra ACT 2601



[www.ndis.gov.au](http://www.ndis.gov.au)



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