



Assistive Technology

Specialised (Level 3) and Complex (Level 4)

Easy English booklet

How to use this booklet



The National Disability Insurance Agency (NDIA) wrote this booklet.

When you see the word 'we', it means NDIA.



We wrote this booklet in an easy to read way.

We use pictures to explain some ideas.



This Easy English booklet is a summary of another booklet.



You can find the other booklet on our website at www.ndis.gov.au



You can ask for help to read this booklet.

A friend, family member or support person may be able to help you.

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What is this booklet about?



Your National Disability Insurance Scheme (NDIS) plan says you need Assistive Technology (including aids and equipment).

This means you need:



- an aid or a piece of equipment
- a system to use
- changes to cars or vans you ride in
- changes to your home.



It will be listed in the Capital budget of your NDIS plan.

It will say \$0.00 until:



- you have given us a report from your Assistive Technology assessor that says what you need
and
- you have given us a quote – how much it will cost
and
- we have approved the quote.

This booklet explains:



- what Assistive Technology is



- how you can work out what Assistive Technology you need.

What is Assistive Technology?

When you need help with everyday tasks, you can use Assistive Technology.



Assistive Technology can:

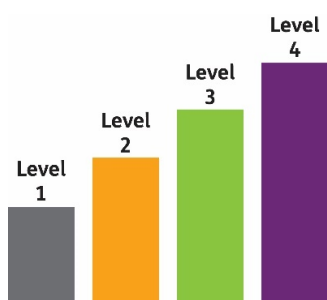
- make it easier to do things
- keep you safe.



Assistive Technology might be:

- an aid or piece of equipment
- a system to use.

There are different levels:



- Basic Assistive Technology – Level 1
- Standard Assistive Technology – Level 2
- Specialised Assistive Technology – Level 3
- Complex Assistive Technology – Level 4.



Your funding is for one of these levels:

- Specialised Assistive Technology – Level 3
- Complex Assistive Technology – Level 4.



This booklet talks about:

- Specialised Assistive Technology – Level 3
- Complex Assistive Technology – Level 4.



This includes equipment that:

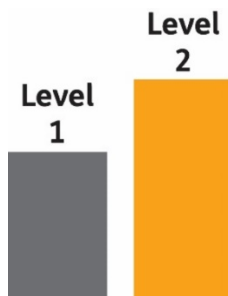
- costs a lot of money
- could be dangerous if it isn't used in the right way.



You buy it from specialist stores and suppliers.



Sometimes it needs changes to make it right for you.



We have a different booklet about:

- Basic Assistive Technology – Level 1
- Standard Assistive Technology – Level 2.



There is information about how the levels work on the Assistive Technology page of our website.

www.ndis.gov.au/participants/at/your-at-needs.html

What are home modifications?



Home modifications are changes you need to the place where you live.

They make your:

- home easier to get around
- daily life easier.

They can include:



- building ramps
- removing walls
- making doorways bigger.

Specialised Assistive Technology – Level 3



Specialised Assistive Technology – Level 3 may need to be changed to make it right for you.

You might need it:



- at home
- where you work
- where you learn or study.



We need to make sure you won't get hurt when you use it.

Specialised Assistive Technology – Level 3
may include:



- powered wheelchairs
- pressure mattresses
- bed sticks or poles
- equipment that lifts you and moves you
- products to help you do things your disability stops your body from doing
- simple changes to your home.



You can buy Specialised Assistive
Technology – Level 3 from specialist stores.

Complex Assistive Technology – Level 4



Complex Assistive Technology – Level 4 is:

- made just for you
- changed so it is right for you.



You might need it:

- at home
- where you work
- where you learn or study.

Complex Assistive Technology – Level 4 may include:



- systems to control the environment around you
- electronic items that help you get around if you are blind or don't see well
- high-level pressure cushions or sleep systems
- prosthetics – Assistive Technology to help you do things your disability stops your body from doing
- aids or equipment to help you talk and communicate
- big changes to your home.



You can buy Complex Assistive Technology – Level 4 from specialist stores.

What is an Assistive Technology assessor?



An Assistive Technology assessor is someone who can help you work out what Assistive Technology you need.

They might be your:



- occupational therapist – they help you with ways to do everyday tasks



- physiotherapist – they help you with ways to move your body



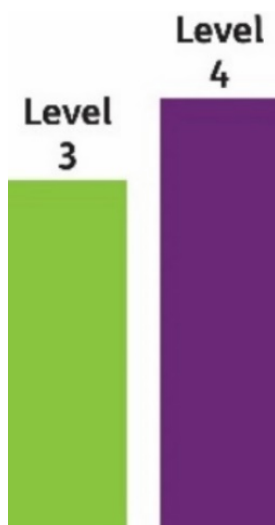
- speech pathologist – they help you with talking and communicating



- psychologist – they help you with the way you think and feel about things



- rehabilitation engineer – they use technology to create things that help you with your disability.



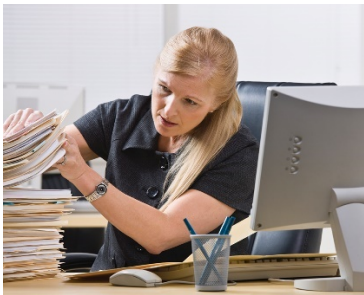
You need to see an Assistive Technology assessor before you can get funding for:

- Specialised Assistive Technology – Level 3
- Complex Assistive Technology – Level 4.

Your Assistive Technology assessor can:



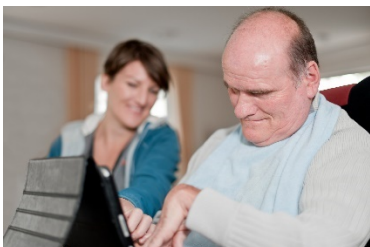
- tell you what you need



- do the paperwork the NDIA needs, including reports and quotes



- set up your Assistive Technology



- help you learn how to use it safely.

How do I pay for the Assistive Technology I need?



Your NDIS funding pays for the Assistive Technology you need.

It is part of your NDIS plan.



Your Assistive Technology funding is in your NDIS plan under the:

- Assistive Technology budget
- Home Modifications budget.

You can look after the funding for Assistive Technology in 3 different ways:



- agency managed – the supplier gets payment from the NDIS and you get your Assistive Technology quickly



- self-managed – you look after your NDIS funding yourself



- work with a Plan Management Agency – a company that looks after your NDIS funding for you.

Looking after your Assistive Technology



Your NDIS plan also includes funding for having your Assistive Technology:

- looked after
- fixed or repaired.



When you get your Assistive Technology fixed, you might need:

- minor repairs
- major repairs.



Minor repairs

You can pay for minor repairs out of the Daily Adaptive Equipment budget in your NDIS plan.



This is for small things like a hole in a tyre on your wheelchair.



Major repairs

You can pay for major repairs out of the Assistive Technology budget in your NDIS plan.



This is for looking after or fixing:

- wheelchairs
- devices that help you move around
- prosthetics.

What if I need more information about Assistive Technology?



You can find out more from your:

- Local Area Coordinator
- Support Coordinator.

Contact us



www.ndis.gov.au



1800 800 110



TIS National 131 450



For people with hearing or speech loss

TTY – 1800 555 677



Speak and Listen – 1800 555 727



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