

# New NDIS Participants aged over 7



## Benefits we are working to deliver

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| <ul style="list-style-type: none"> <li>You'll have access to more consistent information about the NDIS, including the website, our contact centre and your Local Area Coordinator (LAC).</li> <li>You'll be able to contact an LAC who can help connect you to community and mainstream supports.</li> </ul> | <ul style="list-style-type: none"> <li>You can work with your LAC to apply for the NDIS</li> <li>Your LAC will explain the process and guide you through, providing information on timeframes, the assessment, and next steps.</li> <li>Throughout the access process, your LAC will make sure you are connected to mainstream supports.</li> </ul> | <ul style="list-style-type: none"> <li>Independent assessments will be free and easy to access.</li> <li>Everyone will get access to high quality assessments that will inform more consistent and fair NDIS decisions.</li> <li>You will get your assessment results.</li> </ul> | <ul style="list-style-type: none"> <li>We'll have a first check-in with you following your access decision so you know what to expect from the NDIS and prepare for your planning meetings.</li> <li>You will be able to talk about the mainstream and community supports that can also help you pursue your goals.</li> </ul> | <ul style="list-style-type: none"> <li>You will get a draft plan with your draft Personalised Budget before your plan approval meeting.</li> <li>Your plan will be easier to understand and use – with a flexible budget and a fixed budget.</li> </ul> | <ul style="list-style-type: none"> <li>You will meet with the person approving your plan.</li> <li>There will be no need to negotiate each support as you will have much more choice and control over how you use your plan.</li> <li>You will have an opportunity to discuss what should be in your flexible and fixed budgets, how you would like to access and manage your budget.</li> </ul> | <ul style="list-style-type: none"> <li>Plan implementation meetings will focus on helping you to pursue your goals and get the most out of your plan.</li> <li>Your LAC will be able to provide greater support to help you use your plan.</li> <li>Plans can be in place for up to 5 years, where this suits your circumstances</li> <li>You can update your personal statement and goals in your plan at any time.</li> </ul> | <ul style="list-style-type: none"> <li>You plan will be much more flexible.</li> <li>It will be up to you how you spend your flexible budget – you can save, buy and negotiate the services and supports that you need to get the most out of your plan.</li> <li>There will be more information and evidence on supports that work best for participants like you.</li> </ul> |
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### Tailored approaches for:

Participants from culturally and linguistically diverse communities

Participants with complex support needs

Aboriginal and Torres Strait Islander participants

Participants in rural and remote areas

Early Childhood Early Intervention

## Problems we are working to solve

### 1. Joining the NDIS

- It can be difficult to find consistent information to understand what supports are available through both the NDIS, mainstream services and in the community.
- Completing the NDIS Application Form can be time consuming and confusing.
- You'll speak to multiple people and don't know how your request is progressing

- You have to collect (and pay for) your own evidence.
- Plans are often less than 2 years long and plan reviews usually happen each year.

### 3. Creating your plan

- Planning meetings feel like a negotiation for support
- If you can't afford expert assessments it is harder to get the right funding
- There can be delays with approving plans and long quote approval processes
- You don't see a draft plan before it is approved
- Approved plans are not always explained

### 4. Using your plan

- Current plans have limited flexibility which means you can't decide how best to use your plan
- It is difficult to make changes to your plan and often this means you need a whole new plan approved, which can take time

# New NDIS Participants aged over 7 — detailed overview

