**Home and Living consultation submission**

**Name:** Jacqueline 2 (VIC)

**Date and time submitted:** 6/28/2021 10:03:00 PM

**How do you identify:** A family member, friend or carer of a participant or person with disability

# **Do you talk to people about how you would like to live?**

Yes

## **If not, why not?**

* I’m happy with my current arrangements:
* I don’t think I have the money to make changes:
* I don’t know where to start:
* I’m comfortable thinking about it on my own:
* I don’t want to talk about it:
* Other – please describe:

## **What kinds of things do you talk about / would want to talk about?**

* Who I want to live with: Yes
* Where I want to live: Yes
* What supports the NDIS funds: Yes
* What options are available: Yes
* What other people have done: Yes
* Not sure: No
* Not Applicable: No
* Other – please describe: No

# **Where would you like to get information to think about where and how you live?**

* Internet: No
* Social media: No
* Service providers: No
* Support Coordinator / LACs: Yes
* NDIS / NDIS website: Yes
* Friends and family: No
* Other participants / peers: No
* Government websites: No
* Peak bodies / advocacy groups: No
* Other – please describe: No

# **What information, learning and resources could we create to help you choose your home and living supports?**

* Examples of what options other people with disability might have chosen: Yes
* Someone to talk through my options with me: Yes
* Information that I can take away and read on my own: No
* Information given to providers: Yes
* Opportunities to talk with NDIS representatives on new options: No
* Other – please describe: No

# **How helpful is the NDIS website to find information on home and living supports?**

Not at all helpful

## **What would improve the helpfulness of home and living information on the website?**

It needs to be simple to read with less jargon. No one really understands the new rules about individual independent living choices. There are too many changes of terms.

# **Would it be helpful if your informal supports (e.g. friends, family and carers) knew more about how and where you want to live?**

Yes

## **How can we work better with your informal supports to help them know more?**

Emails of any updates and changes in simple language.

# **If your NDIS funding was more flexible, would you purchase different support/s for your home life than what you have now?**

Yes

## **Such as?**

Participant needs permanent individual independent housing, with supports, instead of the constant worry of possibly becoming homeless.

# **Who helps you to organise your NDIS supports?**

* Formal support, such as a support coordinator / LAC / NDIA planner or delegate: Yes
* Informal support, such as family / friends / carer / peer support networks / mentors: No
* No one / I self-manage my funds: No
* Other – please describe: No

## **How helpful is using formal supports?**

Very helpful

## **How helpful is using informal supports?**

No answer recorded

## **How helpful is using other supports?**

No answer recorded

# **Have you ever used peer support networks or a mentor to find / access NDIS supports?**

No

# **Of the following options, who would you be most likely to use to help you implement your plan?**

* Peer support networks: Extremely unlikely
* Mentors: Extremely unlikely
* Specialised home and living support coordinators: Extremely unlikely
* Support coordinator / LAC: Extremely likely
* NDIA planner / delegate: Extremely unlikely
* Family and friends: Extremely likely
* Other – please describe: Extremely unlikely

# **How would you like to encourage providers to offer new and innovative service options?**

* Pricing incentives for providers: No
* Recognition of innovative providers: No
* Newsletters: Yes
* Showcases: Yes
* Participant reviews and ratings: Yes
* Other – please describe: No

# **Appendix D (see consultation paper) lists options for actions we could take to improve home and living in the NDIS. What other ideas would you add to Appendix D?**

Permanent housing options for independent living funded by NDIS or the government, other than the long public housing lists. Overseeing providers to make sure they are not ripping off funds by supplying poor supports, eg, proper cleaning, daycare, healthy meals. I’m very worried that, just like aged care, it’s too easy for providers to put profit before proper care of participants because no one checks up if the provider is doing things properly, especially as they can provide all services. There’s no one to see when the company is doing the wrong thing.

# **Do you identify as:**

* Aboriginal and Torres Strait Islander? No
* From a culturally and linguistically diverse background? No
* Living in a rural and remote area? No
* LGBTIQA? No
* Having a psychosocial disability? Yes

# **Is there something you would like to see in a home and living policy specific to your response in previous question 12?**

The option to live on my own. I’m not good with sharing a house, due to anxiety and personality problems. Although I can physically clean up and prepare meals, my mental health stops me. I can’t pay bills and have great trouble organising my life. I need this recognised and catered for.

# **Is there anything else you would like to add?**

No response recorded