



# COVID Addendum (Version 20220111)

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## Temporary COVID Support Items – Designated Areas

This Addendum is effective from 29 July 2020.

This Addendum was last updated on 11 January 2022 with effect from 11 January 2022.

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## Supported Independent Living (SIL) – Additional Support for SIL Participants who are required to self-isolate or quarantine – Claiming from Participants Plans

### Support Item: 01\_796\_0115\_1\_1

This support item is claimable from participant plans, subject to the conditions set out in the *NDIS Pricing Arrangements and Price Limits* and this *Addendum*. It recognises that providers of Assistance in Supported Independent Living supports will sometimes incur additional costs in providing supports to a participant where the participant is required to self-isolate or quarantine by the federal or state/territory government COVID policies. (These costs could include additional costs of higher intensity support (staffing increase), Personal Protective Equipment (PPE) for the support workers, professional laundering, and any other costs directly related to the participant’s diagnosis including, if applicable, the costs of any alternative accommodation provided to the participant by the provider.)

A provider may claim for this support item from a participant’s plan in respect of a day (the claim date) if and only if:

- the participant is receiving Assistance in Supported Independent Living supports from the provider; and
- the participant has agreed to the claim being made from their plan; and
- the participant either:
  - is diagnosed with COVID (until they are no longer infectious); OR
  - is not COVID positive and
    - is required by government or medical authorities to self-isolate or quarantine; or
    - is required on the advice of a medical practitioner to self-isolate or quarantine because they are displaying symptoms of COVID or are suspected to have come into contact with a person suspected of having contracted COVID; or
    - is in isolation or quarantine while waiting for the results of a COVID test or because of measures taken by government or medical authorities in response to the COVID pandemic; and
- the provider has incurred expenses above those usually incurred in the provision of Assistance in Supported Independent Living supports to the participant; and
- the claim date is in a period, and the participant lives in a location, that is specified in the Table of Specified Periods and Locations below.

If a provider is eligible to claim for this support item in respect of a participant then that claim can be made in addition to the usual claim that the provider makes for the provision of Assistance in Supported Independent Living supports for the participant.

The price limit for this item is published in the *NDIS Pricing Arrangements and Price Limits*.

The specified periods and areas for these supports are set out in the following Table:

| State | LGA | Start Date    | End Date        | National Price Limit |
|-------|-----|---------------|-----------------|----------------------|
| All   | All | 25 March 2020 | 6 February 2022 | \$1,200 per day      |

## Supported Independent Living (SIL) – Additional Support for SIL Participants who are required to self-isolate or quarantine – Direct Billing Arrangement – FROM 7 FEBRUARY 2022

### CLAIM CODE: ADDITIONAL\_SERVICES\_SIL

This COVID direct billing arrangement applies for the periods and areas (states and local government areas (LGAs)) specified in this *Addendum*.

This support recognises that providers of Assistance in Supported Independent Living supports will sometimes incur additional costs in providing supports to a participant where the participant is required to self-isolate or quarantine by the federal or state/territory government COVID policies. (These costs could include additional costs of higher intensity support (staffing increase), Personal Protective Equipment (PPE) for the support workers, professional laundering, and any other costs directly related to the participant’s diagnosis including, if applicable, the costs of any alternative accommodation provided to the participant by the provider.)

A provider may make a direct billing claim for this support in respect of a participant (“the participant”) on a day (“the claim date”) if and only if:

- the participant is receiving Assistance in Supported Independent Living supports from the provider; and
- the participant is required to self-isolate or quarantine by federal or state/territory government COVID policies; and
- the provider has incurred expenses above those usually incurred in the provision of Assistance in Supported Independent Living supports to the participant; and
- the claim date is in a period, and the participant lives in a location, that is specified in the Table of Specified Periods and Locations below.

If a provider is eligible to claim for this support in respect of a participant then that claim can be made in addition to the usual claim that the provider makes for the provision of Assistance in Supported Independent Living supports for the participant.

The specified periods and areas for this direct billing arrangement, and the maximum amount that the provider can claim per eligible participant per day, are set out in the following Table:

| State | LGA | Start Date      | End Date                          | Amount                | Amount Remote         | Amount Very Remote    |
|-------|-----|-----------------|-----------------------------------|-----------------------|-----------------------|-----------------------|
| All   | All | 7 February 2022 | None specified, subject to review | Up to \$1,200 per day | Up to \$1,680 per day | Up to \$1,800 per day |

## Supported Independent Living (SIL) – Deep Cleaning when a SIL Participant is required to self-isolate or quarantine – Claiming from Participants Plans

Support Item: 01\_795\_0115\_1\_1

This support item is claimable from participant plans, subject to the conditions set out in the *NDIS Pricing Arrangements and Price Limits* and this *Addendum*. It recognises that providers of Assistance in Supported Independent Living supports will sometimes incur additional costs with respect to the professional deep cleaning of a residence of a participant who is required to self-isolate or quarantine by the federal or state/territory government COVID policies.

A provider may claim for this support item from a participant's plan in respect of a day (the claim date) if and only if:

- the participant is receiving Assistance in Supported Independent Living supports from the provider; and
- the participant has agreed to the claim being made from their plan; and
- the participant either:
  - is diagnosed with COVID (until they are no longer infectious); OR
  - is not COVID positive and
    - is required by government or medical authorities to self-isolate or quarantine; or
    - is required on the advice of a medical practitioner to self-isolate or quarantine because they are displaying symptoms of COVID or are suspected to have come into contact with a person suspected of having contracted COVID; or
    - is in isolation or quarantine while waiting for the results of a COVID test or because of measures taken by government or medical authorities in response to the COVID pandemic; and
- the provider has incurred expenses in respect of the professional deep cleaning of the residence of the participant; and
- the claim date is in a period, and the participant lives in a location, that is specified in the Table of Specified Periods and Locations below.

The item is only claimable once per eligible participant per period of COVID infection.

The price limit for this item is published in the *NDIS Pricing Arrangements and Price Limits*.

The specified periods and areas for these supports are set out in the following Table:

| State | LGA | Start Date    | End Date        | National Price Limit |
|-------|-----|---------------|-----------------|----------------------|
| All   | All | 25 March 2020 | 6 February 2022 | \$300 per claim      |

**Supported Independent Living (SIL) – Deep Cleaning when a SIL Participant is required to self-isolate or quarantine – Direct Billing Arrangement – FROM 7 FEBRUARY 2022**

**CLAIM CODE: DEEP\_CLEANING\_SIL**

This COVID direct billing arrangement applies for the periods and areas (states and local government areas (LGAs)) specified in this *Addendum*.

This support recognises that providers of Assistance in Supported Independent Living supports will sometimes incur additional costs with respect to the professional deep cleaning of a residence of a participant who is required to self-isolate or quarantine by the federal or state/territory government COVID policies.

A provider may make a direct billing claim for this support in respect of a participant (“the participant”) on a day (“the claim date”) if and only if:

- the participant is receiving Assistance in Supported Independent Living supports from the provider; and
- the participant is required to self-isolate or quarantine by the federal or state/territory government COVID policies; and
- the provider has incurred expenses in respect of the professional deep cleaning of the residence of the participant; and
- the claim date is in a period, and the participant lives in a location, that is specified in the Table of Specified Periods and Locations below.

The support is only claimable once per eligible participant per period of COVID infection.

The specified periods and areas for this direct billing arrangement, and the maximum amount that the provider can claim per eligible participant per day, are set out in the following Table:

| State | LGA | Start Date      | End Date                          | Amount                | Amount Remote         | Amount Very Remote    |
|-------|-----|-----------------|-----------------------------------|-----------------------|-----------------------|-----------------------|
| All   | All | 7 February 2022 | None specified, subject to review | Up to \$300 per claim | Up to \$420 per claim | Up to \$450 per claim |

## Deep Cleaning for Support Worker-Related COVID Diagnosis – Claiming from Participants Plans

Support Items: 01\_795\_0104\_1\_1  
01\_795\_0107\_1\_1

These support items are claimable from participant plans, subject to the conditions set out in the *NDIS Pricing Arrangements and Price Limits* and this *Addendum*. They are claimable by a provider when a participant needs to have their residence professionally deep-cleaned because a support worker supplied by the provider attended the home of the participant to deliver a support and has later tested positive for COVID.

A provider may claim for this support item from a participant’s plan if and only if:

- the participant’s residence needs to be professionally deep-cleaned on a specified day (the claim date) because a support worker supplied by the provider attended the home of the participant to deliver a support and has later tested positive for COVID; and
- the provider is registered for either of the following two registration groups:
  - 0104 High Intensity Daily Personal Activities
  - 0107 Daily Personal Activities; and
- the support that the support worker who has later tested positive for COVID was delivering to the participant was in the Assistance with Daily Life support category; and
- the participant has agreed to the claim being made from their plan; and
- the provider has incurred expenses in respect of the professional deep cleaning of the residence of the participant that occurred on the claim date; and
- the claim date is in a period, and the participant lives in a location, that is specified in a row of the Table of Specified Periods and Locations for the support item in the COVID Addendum to the *NDIS Pricing Arrangements and Price Limits*.

The item is only claimable once per eligible participant per period of COVID infection.

The price limit for this item is published in the *NDIS Pricing Arrangements and Price Limits*.

The specified periods and areas for these supports are set out in the following Table:

| State | LGA | Start Date     | End Date        | National Price Limit |
|-------|-----|----------------|-----------------|----------------------|
| All   | All | 1 October 2020 | 6 February 2022 | \$300 per claim      |

## Deep Cleaning for Support Worker-Related COVID Diagnosis – Direct Billing Arrangement – FROM 7 FEBRUARY 2022

### CLAIM CODE: DEEP\_CLEANING\_OTHER

This COVID direct billing arrangement applies for the periods and areas (states and local government areas (LGAs)) specified in this *Addendum*.

This support is claimable by a provider when a participant needs to have their residence professionally deep-cleaned because a support worker supplied by the provider attended the home of the participant to deliver a support and has later tested positive for COVID.

A provider may make a direct billing claim for this support in respect of a participant (“the participant”) on a day (“the claim date”) if and only if:

- the participant’s residence needs to be professionally deep-cleaned on a specified day (the claim date) because a support worker supplied by the provider attended the home of the participant to deliver a support and has later tested positive for COVID; and
- the provider is registered for either of the following two registration groups:
  - 0104 High Intensity Daily Personal Activities
  - 0107 Daily Personal Activities; and
- the support that the support worker who has later tested positive for COVID was delivering to the participant was in the Assistance with Daily Life support category; and
- the provider has incurred expenses in respect of the professional deep cleaning of the residence of the participant that occurred on the claim date; and
- the claim date is in a period, and the participant lives in a location, that is specified in the Table of Specified Periods and Locations below.

The support is only claimable once per eligible participant per period of COVID infection.

The specified periods and areas for this direct billing arrangement, and the maximum amount that the provider can claim per eligible participant per day, are set out in the following Table:

| State | LGA | Start Date      | End Date                          | Amount                | Amount Remote         | Amount Very Remote    |
|-------|-----|-----------------|-----------------------------------|-----------------------|-----------------------|-----------------------|
| All   | All | 7 February 2022 | None specified, subject to review | Up to \$300 per claim | Up to \$420 per claim | Up to \$450 per claim |

## Enabling COVID Vaccination for participants

### CLAIM CODE: PARTICIPANT\_VACCINE

This COVID direct billing arrangements applies for the periods and areas (states and local government areas (LGAs)) specified in this *Addendum*.

This support can only be claimed where eligible providers have organised and registered their participants for a COVID vaccination appointment/s offsite.

Eligible providers can claim up to a fixed price of \$150 per participant as a direct claim from the Agency.

This amount is fixed at \$150 total, regardless of how many offsite vaccination appointments are required by the participant to achieve full vaccination.

This is an all-inclusive price that allows providers to organise the best approach for participants being vaccinated offsite. This may include organising the following:

- Administration to arrange appointments, including seeking consent
- Transport both ways in a COVID safe manner
- Arranging appropriate staff to accompany to the appointment, including remaining with participants at the hub while the person has to wait through the sit down period.

In order to claim this payment, eligible providers:

- must ensure the participant is fully vaccinated (correct number of doses have been administered);
- must provide the NDIS number and date of birth of the participant that has been vaccinated;
- require agreement from the participant before organising a vaccination appointment;
- if requested by the Agency, be able to provide third party evidence the vaccination took place (date, location, certificate, etc.)

The specified periods and areas for this direct billing arrangement is set out in the following Table:

| State | LGA | Start Date   | End Date      |
|-------|-----|--|---------------|
| All   | All | 26 May 2021 for providers registered in: <ul style="list-style-type: none"> <li>• 0115 Assistance with Daily Life Tasks in a Group or Shared Living Arrangement</li> </ul> 1 September 2021 for providers registered in: <ul style="list-style-type: none"> <li>• 0104 High Intensity Daily Personal Activities</li> <li>• 0106 Assistance in Coordinating or Managing Life Stages, Transitions And Supports</li> <li>• 0107 Daily Personal Activities</li> <li>• 0125 Participation in Community, Social and Civic Activities</li> </ul> 4 October 2021 for providers registered in: <ul style="list-style-type: none"> <li>• 0127 Management of Funding for Supports in Participants' Plans</li> </ul> | 31 March 2022 |

Note: providers will have up to one month to bill the Agency for costs incurred once this support is removed.



## Enabling Vaccination Boosters for participants

### CLAIM CODE: BOOSTER\_VACCINE\_PARTICIPANT

This COVID direct billing arrangements applies for the periods and areas (states and local government areas (LGAs)) specified in this *Addendum*.

Registered providers can claim up to a fixed price of \$75 per participant to facilitate a booster vaccine for that participant. This is a direct claim from the Agency

In order to claim this payment, eligible providers:

- must ensure the participant is fully vaccinated (correct number of doses have been administered);
- must provide the NDIS number and date of birth of the participant that has been vaccinated;
- require agreement from the participant before organising a vaccination appointment;
- if requested by the Agency, be able to provide third party evidence the vaccination took place (date, location, certificate, etc.)

This support can be claimed by providers of:

- 0115 Assistance with Daily Life Tasks in a Group or Shared Living Arrangement
- 0104 High Intensity Daily Personal Activities
- 0106 Assistance in Coordinating or Managing Life Stages, Transitions And Supports
- 0107 Daily Personal Activities
- 0125 Participation in Community, Social and Civic Activities
- 0127 Management of Funding for Supports in Participants' Plans

The specified periods and areas for this direct billing arrangement are set out in the following Table:

| State | LGA | Start Date   | End Date     |
|-------|-----|--|--------------|
| All   | All | 8 November 2021 for providers registered in: <ul style="list-style-type: none"> <li>• 0115 Assistance with Daily Life Tasks in a Group or Shared Living Arrangement</li> <li>• 0104 High Intensity Daily Personal Activities</li> <li>• 0106 Assistance in Coordinating or Managing Life Stages, Transitions And Supports</li> <li>• 0107 Daily Personal Activities</li> <li>• 0125 Participation in Community, Social and Civic Activities</li> <li>• 0127 Management of Funding for Supports in Participants' Plans</li> </ul> | 30 June 2022 |

Note: providers will have up to one month to bill the Agency for costs incurred once this support is removed.

## Rapid Antigen Testing for SIL Support Workers

### CLAIM CODE: RAPID\_ANTIGEN\_TEST\_SIL

This COVID direct billing arrangements applies for the periods and areas (states and local government areas (LGAs)) specified in this *Addendum*.

This direct billing arrangement is to assist providers of Supported Independent Living supports with the costs associated with Rapid Antigen Tests undertaken to enable the provision of support to a participant.

Providers are able to make a claim against this direct billing arrangement when a support worker is required to undergo a Rapid Antigen Test in order to be able to deliver supports to a participant. That is, a provider can only claim for this support if they would be unable to deliver a support to a participant (for example, through rostering other workers) without a support worker undergoing a Rapid Antigen Test.

In order to claim, providers:

- must incur the expense – that is, must have paid for the Rapid Antigen Test undertaken by the support worker;
- must be delivering a support item in the Assistance with Daily Life support category in the registration group – 0115 Assistance with Daily Life Tasks in a Group or Shared Living Arrangement.

Where the support worker is supporting a number of participants, then the cost of the Rapid Antigen Testing should be apportioned between the participants on a pro rata basis. The total amount claimable from the NDIS through this direct billing arrangement is up \$12.50 per Rapid Antigen Test.

This arrangement will be reviewed at the end of January 2022.

The specified periods and areas for this arrangement are set out in the following Table:

| State | LGA | Start Date       | End Date        |
|-------|-----|------------------|-----------------|
| All   | All | 23 December 2021 | 31 January 2022 |

## Meal Preparation and Delivery Supports

Support Items: 01\_022\_0120\_1\_1

The following COVID arrangements applies for the periods and areas (states and local government areas (LGAs)) specified in this *Addendum*.

Providers of meal preparation and delivery are be able to claim from a participant's core budget without the need for a quote.

In order to claim this support, participants would require core funding that would normally be used for support worker hours.

Participants who have core support funding for support workers, who would ordinarily undertake shopping and meal preparation support, will be able to claim meal preparation and delivery as an alternative to the support worker via this mechanism.

The specified periods and areas for this arrangement are set out in the following Table:

| State      | LGA   | Start Date        | End Date         |
|------------|---|-------------------|------------------|
| <b>All</b> | All   | 12 January 2022   | 28 February 2022 |
| <b>ACT</b> | All   | 10 September 2021 | 11 January 2022  |
| <b>NSW</b> | Bayside, Blacktown, Burwood, Campbelltown, Canterbury-Bankstown, Cumberland, Fairfield, Georges River, Liverpool, Parramatta, Strathfield, Penrith<br><br>for the following suburbs: Caddens, Claremont Meadows, Colyton, Erskine Park, Kemps Creek, Kingswood, Mount Vernon, North St Marys, Orchard Hills, Oxley Park, St Clair and St Marys. | 10 September 2021 | 11 January 2022  |
| <b>VIC</b> | All   | 10 September 2021 | 11 January 2022  |

## Other Measures

The following Table provides details of other mechanisms through which participants can use their NDIS funds to address COVID related issues.

| Policy  | Codes                 |
|---|-----------------------|
| <p><b>COVID Family members as paid carers</b></p> <ul style="list-style-type: none"> <li>Where a participant has tested positive to COVID, and where no alternative is available, and if determined to be exceptional circumstances, and at the discretion of the CEO, participant may pay family members to provide ongoing supports for a time-limited period.</li> <li>Note, this is not a specific initiative related to COVID. Paragraph 11.1 of the Operational Guidelines specifies that the NDIA will only fund family members to provide supports in exceptional circumstances.</li> </ul>   |                       |
| <p><b>Low-cost Assistive Technology (AT)</b></p> <ul style="list-style-type: none"> <li>Participants can use their existing NDIS funding to purchase an item if: <ul style="list-style-type: none"> <li>it will maintain funded NDIS supports like a program, therapy or requirement (for example physiotherapy or Auslan interpreting provided via video conferencing), and</li> <li>the provider of supports has confirmed in writing the device is necessary to continue supports and services while maintaining physical distancing requirements, and</li> <li>it is the lowest specification that will maintain funded supports, and</li> <li>they do not already have the item, another suitable item or access to the item, and</li> <li>the item has not been funded by another service system (such as education), and</li> <li>the item or circumstances are not specifically excluded.</li> </ul> </li> <li>Participants are able to spend up to \$1500 on low cost AT items from their existing budgets. Participants should not spend more than \$750 on electronic devices needed to maintain existing services.</li> </ul> | 15_222400911_0124_1_3 |
| <p><b>Personal Protective Equipment (PPE) for participants</b></p> <ul style="list-style-type: none"> <li>NDIS participants who receive an average of at least one hour a day of face-to-face daily living supports are able to use the existing support item for Low Cost Disability-Related Health Consumables to claim the cost of PPE that they use when their disability worker is supporting them.</li> <li>If participants need to purchase face coverings or masks for use outside the home, this is still an everyday expense. <ul style="list-style-type: none"> <li>NDIS funds cannot be used to pay for them.</li> </ul> </li> <li>Participants are expected to purchase PPE at market rates. <ul style="list-style-type: none"> <li>As a general guide, the weekly cost of PPE is not expected to exceed \$50 per week.</li> </ul> </li> </ul>   | 03_040000919_0103_1_1 |
| <p><b>Rapid Antigen Testing for SIL Participants</b></p> <ul style="list-style-type: none"> <li>NDIS participants who are receiving Assistance with Supported Independent Living (SIL) supports are able to use the existing support item for Low Cost Disability-Related Health Consumables to claim the cost any Rapid Antigen Testing that they are required to use in order to living in their current dwelling.</li> <li>For example, Rapid Antigen Testing may be required when a participant returns to a dwelling they share with others after having been in the community.</li> <li>Participants are expected to purchase Rapid Antigen Tests at market rates. <ul style="list-style-type: none"> <li>As a general guide, the cost of a Rapid Antigen Test is not expected to exceed about \$12.50.</li> </ul> </li> <li>This arrangement will be reviewed at the end of January 2022.</li> </ul>   | 03_040000919_0103_1_1 |

## **Measures announced on 25 March 2020 (NO LONGER AVAILABLE)**

### **Temporary increases in price limits (NO LONGER AVAILABLE)**

From 25 March 2020 to 30 June 2020, a 10% temporary increase was applied to the price limits of 402 price controlled items in selected support categories. These items were identified in the *NDIS Support Catalogue* by the addition of "(Includes COVID Loading.)" to the description of the item. This change applied across all Australia.

### **Change in Cancellations Policy (NO LONGER AVAILABLE)**

From 25 March 2020 to 30 June 2020, the notice period for a short notice cancellation was temporarily increased. Please refer to the Cancellations policy in the *NDIS Pricing Arrangements and Price Limits* for further information. This change applied across all Australia.

### **Expanded Access to Support Coordination (NO LONGER AVAILABLE)**

The following support items:

01\_790\_0106\_8\_3

01\_791\_0106\_8\_3

01\_794\_0132\_8\_3

were claimable from participant's plans from 25 March 2020 to 28 February 2021, subject to the conditions set out in the *NDIS Pricing Arrangements and Price Limits* and this *Addendum*. This change applied across all Australia. Participants who were claiming for these items prior to 28 February 2021 were permitted to continue to claim for them until 31 March 2021.

## Enabling Vaccination for Workers (NO LONGER AVAILABLE)

The following COVID direct billing arrangements applied for the periods and areas (states and local government areas (LGAs)) specified in this *Addendum*.

| Policy  | Codes       |
|---|-------------|
| <ul style="list-style-type: none"> <li>• Registered providers can claim up to a fixed price of \$100 per worker, per dose as a direct claim from the Agency</li> <li>• This provision is only available for providers with disability support workers operating in areas specified in this addendum</li> <li>• In order to claim this payment, invoices will need to include                             <ul style="list-style-type: none"> <li>○ Name of the staff member</li> <li>○ The location of the disability support worker's workplace</li> <li>○ Participant IDs of all participants supported by the disability support worker</li> </ul> </li> <li>• This support can be claimed by providers of:                             <ul style="list-style-type: none"> <li>○ 0104 High Intensity Daily Personal Activities</li> <li>○ 0107 Daily Personal Activities</li> <li>○ 0115 Assistance with Daily Life Tasks in a Group or Shared Living Arrangement</li> <li>○ 0125 Participation in Community, Social and Civic Activities</li> </ul> </li> <li>• Providers must keep records to support their claims</li> </ul> | DSW_VACCINE |

The specified periods and areas for this direct billing arrangement are set out in the following Table:

| State      | LGA  | Start Date       | End Date         |
|------------|--|------------------|------------------|
| <b>ACT</b> | All  | 20 October 2021  | 13 December 2021 |
| <b>NSW</b> | Bayside, Blacktown, Burwood, Campbelltown, Canterbury-Bankstown, Cumberland, Fairfield, Georges River, Liverpool, Parramatta, Strathfield, Penrith for the following suburbs: Caddens, Claremont Meadows, Colyton, Erskine Park, Kemps Creek, Kingswood, Mount Vernon, North St Marys, Orchard Hills, Oxley Park, St Clair and St Marys. | 23 August 2021   | 13 October 2021  |
| <b>NSW</b> | All  | 14 October 2021  | 29 November 2021 |
| <b>NT</b>  | All  | 13 October 2021  | 24 December 2021 |
| <b>QLD</b> | All  | 10 November 2021 | 15 December 2021 |
| <b>SA</b>  | All  | 8 November 2021  | 31 December 2021 |
| <b>TAS</b> | All  | 5 November 2021  | 31 December 2021 |
| <b>VIC</b> | All  | 1 October 2021   | 25 November 2021 |
| <b>WA</b>  | All  | 20 October 2021  | 31 December 2021 |

Note: providers have until 31 January 2022 to submit a payment request under this direct billing arrangements for eligible costs incurred before and on the end dates specified above.

## Personal Protective Equipment (PPE) for Workers (NO LONGER AVAILABLE)

The following COVID arrangements applied for the periods and areas (states and local government areas (LGAs)) specified in this *Addendum*.

| Policy  | Codes  |
|---|--|
| <p><b>PPE for workers (claiming from plan)</b></p> <ul style="list-style-type: none"> <li>This support can only be claimed for personal protective equipment (PPE) used for supports that are delivered in person to participants who live in areas specified in this addendum.</li> <li>In order to claim, providers: <ul style="list-style-type: none"> <li>must incur the expense and have provided the participant and support workers with PPE;</li> <li>must be delivering a support item in the Assistance with Daily Life support category in the following registration groups: <ul style="list-style-type: none"> <li>0104 High Intensity Daily Personal Activities</li> <li>0107 Daily Personal Activities</li> <li>0115 Assistance with Daily Life Tasks in a Group or Shared Living Arrangement; and</li> </ul> </li> <li>require agreement from the participant to claim additional PPE expenses against the plan.</li> </ul> </li> <li>In general, providers should not make more than one claim of up to \$27 per participant per worker, per day. However, additional support items may be claimed if supported with evidence of need.</li> <li>Note, for supports delivered between 29 July 2020 and 28 February 2021, the price limit for this support was \$50 per participant per worker per day.</li> </ul> | <p>01_797_0104_1_1<br/>01_797_0107_1_1<br/>01_797_0115_1_1</p> |
| <p><b>PPE for workers (direct billing arrangement)</b></p> <ul style="list-style-type: none"> <li>Providers can alternatively directly bill the NDIA (see below).</li> </ul>  |  |

### PPE Claimed from Plans

These support items were claimable subject to the conditions set out in the *NDIS Pricing Arrangements and Price Limits* and in this Addendum, for the periods and areas (states and local government areas (LGAs)) specified in the following Table:

| State | LGA                   | Start Date       | End Date          |
|-------|-----------------------|------------------|-------------------|
| NSW   | All                   | 19 November 2020 | 28 February 2021  |
| QLD   | City of Brisbane      | 22 August 2020   | 25 September 2020 |
| QLD   | City of Brisbane      | 8 January 2021   | 22 January 2021   |
| QLD   | City of Gold Coast    | 22 August 2020   | 17 September 2020 |
| QLD   | City of Ipswich       | 22 August 2020   | 25 September 2020 |
| QLD   | City of Ipswich       | 8 January 2021   | 22 January 2021   |
| QLD   | Lockyer Valley Region | 22 August 2020   | 25 September 2020 |
| QLD   | Logan City            | 22 August 2020   | 25 September 2020 |
| QLD   | Logan City            | 8 January 2021   | 22 January 2021   |
| QLD   | Moreton Bay Region    | 22 August 2020   | 25 September 2020 |
| QLD   | Moreton Bay Region    | 8 January 2021   | 22 January 2021   |
| QLD   | Redland City          | 22 August 2020   | 25 September 2020 |
| QLD   | Redland City          | 8 January 2021   | 22 January 2021   |
| QLD   | Scenic Rim Region     | 22 August 2020   | 25 September 2020 |

| State | LGA                           | Start Date       | End Date          |
|-------|-------------------------------|------------------|-------------------|
| QLD   | Somerset Region               | 22 August 2020   | 25 September 2020 |
| QLD   | Aboriginal Shire of Cherbourg | 31 August 2020   | 17 September 2020 |
| QLD   | South Burnett Region          | 31 August 2020   | 17 September 2020 |
| QLD   | Goondiwindi Region            | 31 August 2020   | 17 September 2020 |
| QLD   | Southern Downs Region         | 31 August 2020   | 17 September 2020 |
| QLD   | Toowoomba Region              | 31 August 2020   | 17 September 2020 |
| QLD   | Western Downs Region          | 31 August 2020   | 17 September 2020 |
| SA    | All                           | 19 November 2020 | 23 December 2020  |
| VIC   | All                           | 29 July 2020     | 31 March 2021     |
| VIC   | All                           | 25 May 2021      | 27 June 2021      |
| WA    | Peel                          | 31 January 2021  | 5 February 2021   |
| WA    | Perth Metropolitan            | 31 January 2021  | 5 February 2021   |
| WA    | South West Regions            | 31 January 2021  | 5 February 2021   |
| All   | All                           | 28 June 2021     | 31 December 2021  |

### Direct Billing Arrangement

Note, for supports delivered between 29 July 2020 and 28 February 2021 in the locations (and during the periods) specified in the Table above, providers could directly bill the NDIA for up to \$1.70 per hour of support delivered, per participant, up to 24 hours per day to cover the cost of PPE for supports delivered in the following Assistance with Daily Life support categories:

- 0104 High Intensity Daily Personal Activities
- 0107 Daily Personal Activities
- 0115 Assistance with Daily Life Tasks in a Group or Shared Living Arrangement

The alternative arrangement was not available from 1 March 2021 to the 25 May 2021. Providers had until 31 March 2021 to bill the Agency for costs incurred before 1 March 2021.

The direct billing arrangement was also available, subject to the conditions set out in the *NDIS Pricing Arrangements and Price Limits* and this Addendum, for the periods and areas (states and local government areas (LGAs)) specified in the following Table:

| State | LGA | Start Date     | End Date         |
|-------|-----|----------------|------------------|
| NSW   | All | 26 June 2021   | 31 December 2021 |
| VIC   | All | 1 October 2021 | 31 December 2021 |
| ACT   | All | 1 October 2021 | 31 December 2021 |

Eligible providers could claim PPE for workers via either the alternative billing arrangements or via NDIS participant plans as described above. However, providers could not use both arrangements.

Note: for the alternative direct billing arrangement, providers will have up to one month to bill the Agency for costs incurred once this support is removed.



## Provider Loading Payment (NO LONGER AVAILABLE)

The following COVID arrangement applied for the periods and areas (states and local government areas (LGAs)) specified in this *Addendum*.

| Policy   | Codes |
|--|-------|
| <ul style="list-style-type: none"> <li>• The NDIA made a 10% loading payment directly to eligible providers delivering supports in areas specified in this addendum.</li> <li>• The NDIA identified eligible providers and made payments through the NDIA's payment system.</li> <li>• Participant budgets were not be impacted by this payment.</li> <li>• To be eligible for this payment, registered providers must have delivered supports to NDIA and/or plan-managed participants in areas with additional COVID related requirements that impacted on workforce costs, and have claimed NDIS supports for one of the following registration groups:                             <ul style="list-style-type: none"> <li>○ 0104 High Intensity Daily Personal Activities</li> <li>○ 0107 Daily Personal Activities</li> <li>○ 0115 Assistance with Daily Life Tasks in a Group or Shared Living Arrangement</li> </ul> </li> <li>• The 10% loading was calculated on the last month of eligible NDIS payments received by the provider or the average of the last 3 months of eligible payments, whichever is the greater amount.</li> <li>• To qualify for this payment, the 10% loading amount must have been \$2000 or greater.</li> </ul> |       |

The specified periods and areas for this arrangement are set out in the following Table:

| State | LGA   | Start Date     | End Date       |
|-------|---|----------------|----------------|
| NSW   | Canterbury-Bankstown, Cumberland, Fairfield | 17 August 2021 | 31 August 2021 |