



COVID Addendum (Version 20220117)

Temporary COVID Support Items – Designated Areas

This Addendum is effective from 29 July 2020.

This Addendum was last updated on 17 January 2022 with effect from 17 January 2022.

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Supported Independent Living (SIL) – Additional Support for SIL Participants who are required to self-isolate or quarantine – Claiming from Participants Plans

Support Item: 01_796_0115_1_1

This support item is claimable from participant plans, subject to the conditions set out in the *NDIS Pricing Arrangements and Price Limits* and this *Addendum*. It recognises that providers of Assistance in Supported Independent Living supports will sometimes incur additional costs in providing supports to a participant where the participant is required to self-isolate or quarantine by the federal or state/territory government COVID policies. (These costs could include additional costs of higher intensity support (staffing increase), Personal Protective Equipment (PPE) for the support workers, professional laundering, and any other costs directly related to the participant’s diagnosis including, if applicable, the costs of any alternative accommodation provided to the participant by the provider.)

A provider may claim for this support item from a participant’s plan in respect of a day (the claim date) if and only if:

- the participant is receiving Assistance in Supported Independent Living supports from the provider; and
- the participant has agreed to the claim being made from their plan; and
- the participant either:
 - is diagnosed with COVID (until they are no longer infectious); OR
 - is not COVID positive and
 - is required by government or medical authorities to self-isolate or quarantine; or
 - is required on the advice of a medical practitioner to self-isolate or quarantine because they are displaying symptoms of COVID or are suspected to have come into contact with a person suspected of having contracted COVID; or
 - is in isolation or quarantine while waiting for the results of a COVID test or because of measures taken by government or medical authorities in response to the COVID pandemic; and
- the provider has incurred expenses above those usually incurred in the provision of Assistance in Supported Independent Living supports to the participant; and
- the claim date is in a period, and the participant lives in a location, that is specified in the Table of Specified Periods and Locations below.

If a provider is eligible to claim for this support item in respect of a participant then that claim can be made in addition to the usual claim that the provider makes for the provision of Assistance in Supported Independent Living supports for the participant.

The price limits and specified periods and areas for these supports are set out in the following Table:

State	LGA	Start Date	End Date	Amount	Amount Remote	Amount Very Remote
All	All	25 March 2020	6 February 2022	Up to \$1,200 per day	Up to \$1,680 per day	Up to \$1,800 per day

Supported Independent Living (SIL) – Additional Support for SIL Participants who are required to self-isolate or quarantine – Direct Billing Arrangement – FROM 7 FEBRUARY 2022

CLAIM CODE: **ADD_SERVICES_SIL_NOT_REMOTE**
 ADD_SERVICES_SIL_REMOTE
 ADD_SERVICES_SIL_VERY_REMOTE

This COVID direct billing arrangement applies for the periods and areas (states and local government areas (LGAs)) specified in this *Addendum*.

Providers should use the code relevant to the remoteness classification of the participant to whom the support is provided.

This support recognises that providers of Assistance in Supported Independent Living supports will sometimes incur additional costs in providing supports to a participant where the participant is required to self-isolate or quarantine by the federal or state/territory government COVID policies. (These costs could include additional costs of higher intensity support (staffing increase), Personal Protective Equipment (PPE) for the support workers, professional laundering, and any other costs directly related to the participant’s diagnosis including, if applicable, the costs of any alternative accommodation provided to the participant by the provider.)

A provider may make a direct billing claim for this support in respect of a participant (“the participant”) on a day (“the claim date”) if and only if:

- the participant is receiving Assistance in Supported Independent Living supports from the provider; and
- the participant is required to self-isolate or quarantine by federal or state/territory government COVID policies; and
- the provider has incurred expenses above those usually incurred in the provision of Assistance in Supported Independent Living supports to the participant; and
- the claim date is in a period, and the participant lives in a location, that is specified in the Table of Specified Periods and Locations below.

If a provider is eligible to claim for this support in respect of a participant then that claim can be made in addition to the usual claim that the provider makes for the provision of Assistance in Supported Independent Living supports for the participant.

The specified periods and areas for this arrangement, and the maximum amount that the provider can claim per eligible participant per day, are set out in the following Table:

State	LGA	Start Date	End Date	Amount	Amount Remote	Amount Very Remote
All	All	7 February 2022	None specified, subject to review	Up to \$1,200 per day	Up to \$1,680 per day	Up to \$1,800 per day

Supported Independent Living (SIL) – Deep Cleaning when a SIL Participant is required to self-isolate or quarantine – Claiming from Participants Plans

Support Item: 01_795_0115_1_1

This support item is claimable from participant plans, subject to the conditions set out in the *NDIS Pricing Arrangements and Price Limits* and this *Addendum*. It recognises that providers of Assistance in Supported Independent Living supports will sometimes incur additional costs with respect to the professional deep cleaning of a residence of a participant who is required to self-isolate or quarantine by the federal or state/territory government COVID policies.

A provider may claim for this support item from a participant’s plan in respect of a day (the claim date) if and only if:

- the participant is receiving Assistance in Supported Independent Living supports from the provider; and
- the participant has agreed to the claim being made from their plan; and
- the participant either:
 - is diagnosed with COVID (until they are no longer infectious); OR
 - is not COVID positive and
 - is required by government or medical authorities to self-isolate or quarantine; or
 - is required on the advice of a medical practitioner to self-isolate or quarantine because they are displaying symptoms of COVID or are suspected to have come into contact with a person suspected of having contracted COVID; or
 - is in isolation or quarantine while waiting for the results of a COVID test or because of measures taken by government or medical authorities in response to the COVID pandemic; and
- the provider has incurred expenses in respect of the professional deep cleaning of the residence of the participant; and
- the claim date is in a period, and the participant lives in a location, that is specified in the Table of Specified Periods and Locations below.

The item is only claimable once per eligible participant per period of COVID infection.

The price limits and specified periods and areas for these supports are set out in the following Table:

State	LGA	Start Date	End Date	Amount	Amount Remote	Amount Very Remote
All	All	25 March 2020	6 February 2022	Up to \$300 per claim	Up to \$420 per claim	Up to \$450 per claim

Supported Independent Living (SIL) – Deep Cleaning when a SIL Participant is required to self-isolate or quarantine – Direct Billing Arrangement – FROM 7 FEBRUARY 2022

CLAIM CODES: DEEP_CLEAN_SIL_NOT_REMOTE
 DEEP_CLEAN_SIL_REMOTE
 DEEP_CLEAN_SIL_VERY_REMOTE

This COVID direct billing arrangement applies for the periods and areas (states and local government areas (LGAs)) specified in this *Addendum*.

Providers should use the code relevant to the remoteness classification of the participant to whom the support is provided.

This support recognises that providers of Assistance in Supported Independent Living supports will sometimes incur additional costs with respect to the professional deep cleaning of a residence of a participant who is required to self-isolate or quarantine by the federal or state/territory government COVID policies.

A provider may make a direct billing claim for this support in respect of a participant (“the participant”) on a day (“the claim date”) if and only if:

- the participant is receiving Assistance in Supported Independent Living supports from the provider; and
- the participant is required to self-isolate or quarantine by the federal or state/territory government COVID policies; and
- the provider has incurred expenses in respect of the professional deep cleaning of the residence of the participant; and
- the claim date is in a period, and the participant lives in a location, that is specified in the Table of Specified Periods and Locations below.

The support is only claimable once per eligible participant per period of COVID infection.

The specified periods and areas for this arrangement, and the maximum amount that the provider can claim per eligible participant per day, are set out in the following Table:

State	LGA	Start Date	End Date	Amount	Amount Remote	Amount Very Remote
All	All	7 February 2022	None specified, subject to review	Up to \$300 per claim	Up to \$420 per claim	Up to \$450 per claim

Deep Cleaning for Support Worker-Related COVID Diagnosis – Claiming from Participants Plans

Support Items: 01_795_0104_1_1
01_795_0107_1_1

These support items are claimable from participant plans, subject to the conditions set out in the *NDIS Pricing Arrangements and Price Limits* and this *Addendum*. They are claimable by a provider when a participant needs to have their residence professionally deep-cleaned because a support worker supplied by the provider attended the home of the participant to deliver a support and has later tested positive for COVID.

A provider may claim for this support item from a participant’s plan if and only if:

- the participant’s residence needs to be professionally deep-cleaned on a specified day (the claim date) because a support worker supplied by the provider attended the home of the participant to deliver a support and has later tested positive for COVID; and
- the provider is registered for either of the following two registration groups:
 - 0104 High Intensity Daily Personal Activities
 - 0107 Daily Personal Activities; and
- the support that the support worker who has later tested positive for COVID was delivering to the participant was in the Assistance with Daily Life support category; and
- the participant has agreed to the claim being made from their plan; and
- the provider has incurred expenses in respect of the professional deep cleaning of the residence of the participant that occurred on the claim date; and
- the claim date is in a period, and the participant lives in a location, that is specified in a row of the Table of Specified Periods and Locations for the support item in the COVID Addendum to the NDIS Pricing Arrangements and Price Limits.

The item is only claimable once per eligible participant per period of COVID infection.

The price limits and specified periods and areas for these supports are set out in the following Table:

State	LGA	Start Date	End Date	Amount	Amount Remote	Amount Very Remote
All	All	1 October 2020	6 February 2022	Up to \$300 per claim	Up to \$420 per claim	Up to \$450 per claim

Deep Cleaning for Support Worker-Related COVID Diagnosis – Direct Billing Arrangement – FROM 7 FEBRUARY 2022

CLAIM CODE: DEEP_CLEAN_OTHER_NOT_REMOTE
 DEEP_CLEAN_OTHER_REMOTE
 DEEP_CLEAN_OTHER_VERY_REMOTE

This COVID direct billing arrangement applies for the periods and areas (states and local government areas (LGAs)) specified in this *Addendum*.

Providers should use the code relevant to the remoteness classification of the participant to whom the support is provided.

This support is claimable by a provider when a participant needs to have their residence professionally deep-cleaned because a support worker supplied by the provider attended the home of the participant to deliver a support and has later tested positive for COVID.

A provider may make a direct billing claim for this support in respect of a participant (“the participant”) on a day (“the claim date”) if and only if:

- the participant’s residence needs to be professionally deep-cleaned on a specified day (the claim date) because a support worker supplied by the provider attended the home of the participant to deliver a support and has later tested positive for COVID; and
- the provider is registered for either of the following two registration groups:
 - 0104 High Intensity Daily Personal Activities
 - 0107 Daily Personal Activities; and
- the support that the support worker who has later tested positive for COVID was delivering to the participant was in the Assistance with Daily Life support category; and
- the provider has incurred expenses in respect of the professional deep cleaning of the residence of the participant that occurred on the claim date; and
- the claim date is in a period, and the participant lives in a location, that is specified in the Table of Specified Periods and Locations below.

The support is only claimable once per eligible participant per period of COVID infection.

The specified periods and areas for this arrangement, and the maximum amount that the provider can claim per eligible participant per day, are set out in the following Table:

State	LGA	Start Date	End Date	Amount	Amount Remote	Amount Very Remote
All	All	7 February 2022	None specified, subject to review	Up to \$300 per claim	Up to \$420 per claim	Up to \$450 per claim

Enabling COVID Vaccination for participants

CLAIM CODE: PARTICIPANT_VACCINE

This COVID direct billing arrangements applies for the periods and areas (states and local government areas (LGAs)) specified in this *Addendum*.

This support can only be claimed where eligible providers have organised and registered their participants for a COVID vaccination appointment/s offsite.

Eligible providers can claim up to a fixed price of \$150 per participant as a direct claim from the Agency.

This amount is fixed at \$150 total, regardless of how many offsite vaccination appointments are required by the participant to achieve full vaccination.

This is an all-inclusive price that allows providers to organise the best approach for participants being vaccinated offsite. This may include organising the following:

- Administration to arrange appointments, including seeking consent
- Transport both ways in a COVID safe manner
- Arranging appropriate staff to accompany to the appointment, including remaining with participants at the hub while the person has to wait through the sit down period.

In order to claim this payment, eligible providers:

- must ensure the participant is fully vaccinated (correct number of doses have been administered);
- must provide the NDIS number and date of birth of the participant that has been vaccinated;
- require agreement from the participant before organising a vaccination appointment;
- if requested by the Agency, be able to provide third party evidence the vaccination took place (date, location, certificate, etc.)

This support can be claimed by providers of:

- 0115 Assistance with Daily Life Tasks in a Group or Shared Living Arrangement
- 0104 High Intensity Daily Personal Activities
- 0106 Assistance in Coordinating or Managing Life Stages, Transitions And Supports
- 0107 Daily Personal Activities
- 0125 Participation in Community, Social and Civic Activities
- 0127 Management of Funding for Supports in Participants' Plans
- 0133 Specialised Supported Employment
- 0136 Group and Centre Based Activities

The specified periods and areas for this arrangement are set out in the following Table:

State	LGA	Start Date	End Date
All	All	26 May 2021 for providers registered in: <ul style="list-style-type: none"> • 0115 Assistance with Daily Life Tasks in a Group or Shared Living Arrangement 1 September 2021 for providers registered in:	31 March 2022

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State	LGA	Start Date	End Date
		<ul style="list-style-type: none">• 0104 High Intensity Daily Personal Activities• 0106 Assistance in Coordinating or Managing Life Stages, Transitions And Supports• 0107 Daily Personal Activities• 0125 Participation in Community, Social and Civic Activities 4 October 2021 for providers registered in	
		<ul style="list-style-type: none">• 0127 Management of Funding for Supports in Participants' Plans 17 January 2022 for providers registered in:	
		<ul style="list-style-type: none">• 0133 Specialised Supported Employment• 0136 Group and Centre Based Activities	

Note: providers will have up to one month to bill the Agency for costs incurred once this support is removed.

Enabling Vaccination Boosters for participants

CLAIM CODE: BOOSTER_VACCINE_PARTICIPANT

This COVID direct billing arrangements applies for the periods and areas (states and local government areas (LGAs)) specified in this *Addendum*.

Registered providers can claim up to a fixed price of \$75 per participant to facilitate a booster vaccine for that participant. This is a direct claim from the Agency

In order to claim this payment, eligible providers:

- must ensure the participant is fully vaccinated (correct number of doses have been administered);
- must provide the NDIS number and date of birth of the participant that has been vaccinated;
- require agreement from the participant before organising a vaccination appointment;
- if requested by the Agency, be able to provide third party evidence the vaccination took place (date, location, certificate, etc.)

This support can be claimed by providers of:

- 0115 Assistance with Daily Life Tasks in a Group or Shared Living Arrangement
- 0104 High Intensity Daily Personal Activities
- 0106 Assistance in Coordinating or Managing Life Stages, Transitions And Supports
- 0107 Daily Personal Activities
- 0125 Participation in Community, Social and Civic Activities
- 0127 Management of Funding for Supports in Participants' Plans
- 0133 Specialised Supported Employment
- 0136 Group and Centre Based Activities

The specified periods and areas for this arrangement are set out in the following Table:

State	LGA	Start Date	End Date
All	All	8 November 2021 for providers registered in: <ul style="list-style-type: none"> • 0115 Assistance with Daily Life Tasks in a Group or Shared Living Arrangement • 0104 High Intensity Daily Personal Activities • 0106 Assistance in Coordinating or Managing Life Stages, Transitions And Supports • 0107 Daily Personal Activities • 0125 Participation in Community, Social and Civic Activities • 0127 Management of Funding for Supports in Participants' Plans 17 January 2022 for providers registered in: <ul style="list-style-type: none"> • 0133 Specialised Supported Employment • 0136 Group and Centre Based Activities 	30 June 2022

Note: providers will have up to one month to bill the Agency for costs incurred once this support is removed.

Rapid Antigen Testing for SIL Support Workers

CLAIM CODE: RAPID_ANTIGEN_TEST_SIL

This COVID direct billing arrangements applies for the periods and areas (states and local government areas (LGAs)) specified in this *Addendum*.

This direct billing arrangement is to assist providers of Supported Independent Living supports with the costs associated with Rapid Antigen Tests undertaken to enable the provision of support to a participant.

Providers are able to make a claim against this direct billing arrangement when a support worker is required to undergo a Rapid Antigen Test in order to be able to deliver supports to a participant. That is, a provider can only claim for this support if they would be unable to deliver a support to a participant (for example, through rostering other workers) without a support worker undergoing a Rapid Antigen Test.

In order to claim, providers:

- must incur the expense – that is, must have paid for the Rapid Antigen Test undertaken by the support worker;
- must be delivering a support item in the Assistance with Daily Life support category in the registration group – 0115 Assistance with Daily Life Tasks in a Group or Shared Living Arrangement.

Where the support worker is supporting a number of participants, then the cost of the Rapid Antigen Testing should be apportioned between the participants on a pro rata basis. The total amount claimable from the NDIS through this direct billing arrangement is up \$12.50 per Rapid Antigen Test.

This arrangement will be reviewed at the end of January 2022.

The specified periods and areas for this arrangement are set out in the following Table:

State	LGA	Start Date	End Date
All	All	23 December 2021	31 January 2022

Meal Preparation and Delivery Supports

Support Items: 01_022_0120_1_1

The following COVID arrangements applies for the periods and areas (states and local government areas (LGAs)) specified in this *Addendum*.

Providers of meal preparation and delivery are be able to claim from a participant's core budget without the need for a quote.

In order to claim this support, participants would require core funding that would normally be used for support worker hours.

Participants who have core support funding for support workers, who would ordinarily undertake shopping and meal preparation support, will be able to claim meal preparation and delivery as an alternative to the support worker via this mechanism.

The specified periods and areas for this arrangement are set out in the following Table:

State	LGA	Start Date	End Date
All	All	12 January 2022	28 February 2022
ACT	All	10 September 2021	11 January 2022
NSW	Bayside, Blacktown, Burwood, Campbelltown, Canterbury-Bankstown, Cumberland, Fairfield, Georges River, Liverpool, Parramatta, Strathfield, Penrith for the following suburbs: Caddens, Claremont Meadows, Colyton, Erskine Park, Kemps Creek, Kingswood, Mount Vernon, North St Marys, Orchard Hills, Oxley Park, St Clair and St Marys.	10 September 2021	11 January 2022
VIC	All	10 September 2021	11 January 2022

Other Measures

The following Table provides details of other mechanisms through which participants can use their NDIS funds to address COVID related issues.

Policy	Codes
<p>COVID Family members as paid carers</p> <ul style="list-style-type: none"> Where a participant has tested positive to COVID, and where no alternative is available, and if determined to be exceptional circumstances, and at the discretion of the CEO, participant may pay family members to provide ongoing supports for a time-limited period. Note, this is not a specific initiative related to COVID. Paragraph 11.1 of the Operational Guidelines specifies that the NDIA will only fund family members to provide supports in exceptional circumstances. 	
<p>Low-cost Assistive Technology (AT)</p> <ul style="list-style-type: none"> Participants can use their existing NDIS funding to purchase an item if: <ul style="list-style-type: none"> it will maintain funded NDIS supports like a program, therapy or requirement (for example physiotherapy or Auslan interpreting provided via video conferencing), and the provider of supports has confirmed in writing the device is necessary to continue supports and services while maintaining physical distancing requirements, and it is the lowest specification that will maintain funded supports, and they do not already have the item, another suitable item or access to the item, and the item has not been funded by another service system (such as education), and the item or circumstances are not specifically excluded. Participants are able to spend up to \$1500 on low cost AT items from their existing budgets. Participants should not spend more than \$750 on electronic devices needed to maintain existing services. 	15_222400911_0124_1_3
<p>Personal Protective Equipment (PPE) for participants</p> <ul style="list-style-type: none"> NDIS participants who receive an average of at least one hour a day of face-to-face daily living supports are able to use the existing support item for Low Cost Disability-Related Health Consumables to claim the cost of PPE that they use when their disability worker is supporting them. If participants need to purchase face coverings or masks for use outside the home, this is still an everyday expense. <ul style="list-style-type: none"> NDIS funds cannot be used to pay for them. Participants are expected to purchase PPE at market rates. <ul style="list-style-type: none"> As a general guide, the weekly cost of PPE is not expected to exceed \$50 per week. 	03_040000919_0103_1_1
<p>Rapid Antigen Testing for SIL Participants</p> <ul style="list-style-type: none"> NDIS participants who are receiving Assistance with Supported Independent Living (SIL) supports are able to use the existing support item for Low Cost Disability-Related Health Consumables to claim the cost any Rapid Antigen Testing that they are required to use in order to living in their current dwelling. For example, Rapid Antigen Testing may be required when a participant returns to a dwelling they share with others after having been in the community. Participants are expected to purchase Rapid Antigen Tests at market rates. <ul style="list-style-type: none"> As a general guide, the cost of a Rapid Antigen Test is not expected to exceed about \$12.50. This arrangement will be reviewed at the end of January 2022. 	03_040000919_0103_1_1

Measures announced on 25 March 2020 (NO LONGER AVAILABLE)

Temporary increases in price limits (NO LONGER AVAILABLE)

From 25 March 2020 to 30 June 2020, a 10% temporary increase was applied to the price limits of 402 price controlled items in selected support categories. These items were identified in the *NDIS Support Catalogue* by the addition of "(Includes COVID Loading.)" to the description of the item. This change applied across all Australia.

Change in Cancellations Policy (NO LONGER AVAILABLE)

From 25 March 2020 to 30 June 2020, the notice period for a short notice cancellation was temporarily increased. Please refer to the Cancellations policy in the *NDIS Pricing Arrangements and Price Limits* for further information. This change applied across all Australia.

Expanded Access to Support Coordination (NO LONGER AVAILABLE)

The following support items:

01_790_0106_8_3

01_791_0106_8_3

01_794_0132_8_3

were claimable from participant's plans from 25 March 2020 to 28 February 2021, subject to the conditions set out in the *NDIS Pricing Arrangements and Price Limits* and this *Addendum*. This change applied across all Australia. Participants who were claiming for these items prior to 28 February 2021 were permitted to continue to claim for them until 31 March 2021.

Enabling Vaccination for Workers (NO LONGER AVAILABLE)

The following COVID direct billing arrangements applied for the periods and areas (states and local government areas (LGAs)) specified in this *Addendum*.

Policy	Codes
<ul style="list-style-type: none"> • Registered providers can claim up to a fixed price of \$100 per worker, per dose as a direct claim from the Agency • This provision is only available for providers with disability support workers operating in areas specified in this addendum • In order to claim this payment, invoices will need to include <ul style="list-style-type: none"> ○ Name of the staff member ○ The location of the disability support worker's workplace ○ Participant IDs of all participants supported by the disability support worker • This support can be claimed by providers of: <ul style="list-style-type: none"> ○ 0104 High Intensity Daily Personal Activities ○ 0107 Daily Personal Activities ○ 0115 Assistance with Daily Life Tasks in a Group or Shared Living Arrangement ○ 0125 Participation in Community, Social and Civic Activities • Providers must keep records to support their claims 	DSW_VACCINE

The specified periods and areas for this direct billing arrangement are set out in the following Table:

State	LGA	Start Date	End Date
ACT	All	20 October 2021	13 December 2021
NSW	Bayside, Blacktown, Burwood, Campbelltown, Canterbury-Bankstown, Cumberland, Fairfield, Georges River, Liverpool, Parramatta, Strathfield, Penrith for the following suburbs: Caddens, Claremont Meadows, Colyton, Erskine Park, Kemps Creek, Kingswood, Mount Vernon, North St Marys, Orchard Hills, Oxley Park, St Clair and St Marys.	23 August 2021	13 October 2021
NSW	All	14 October 2021	29 November 2021
NT	All	13 October 2021	24 December 2021
QLD	All	10 November 2021	15 December 2021
SA	All	8 November 2021	31 December 2021
TAS	All	5 November 2021	31 December 2021
VIC	All	1 October 2021	25 November 2021
WA	All	20 October 2021	31 December 2021

Note: providers have until 31 January 2022 to submit a payment request under this direct billing arrangements for eligible costs incurred before and on the end dates specified above.

Personal Protective Equipment (PPE) for Workers (NO LONGER AVAILABLE)

The following COVID arrangements applied for the periods and areas (states and local government areas (LGAs)) specified in this *Addendum*.

Policy	Codes
<p>PPE for workers (claiming from plan)</p> <ul style="list-style-type: none"> This support can only be claimed for personal protective equipment (PPE) used for supports that are delivered in person to participants who live in areas specified in this addendum. In order to claim, providers: <ul style="list-style-type: none"> must incur the expense and have provided the participant and support workers with PPE; must be delivering a support item in the Assistance with Daily Life support category in the following registration groups: <ul style="list-style-type: none"> 0104 High Intensity Daily Personal Activities 0107 Daily Personal Activities 0115 Assistance with Daily Life Tasks in a Group or Shared Living Arrangement; and require agreement from the participant to claim additional PPE expenses against the plan. In general, providers should not make more than one claim of up to \$27 per participant per worker, per day. However, additional support items may be claimed if supported with evidence of need. Note, for supports delivered between 29 July 2020 and 28 February 2021, the price limit for this support was \$50 per participant per worker per day. 	<p>01_797_0104_1_1 01_797_0107_1_1 01_797_0115_1_1</p>
<p>PPE for workers (direct billing arrangement)</p> <ul style="list-style-type: none"> Providers can alternatively directly bill the NDIA (see below). 	

PPE Claimed from Plans

These support items were claimable subject to the conditions set out in the *NDIS Pricing Arrangements and Price Limits* and in this Addendum, for the periods and areas (states and local government areas (LGAs)) specified in the following Table:

State	LGA	Start Date	End Date
NSW	All	19 November 2020	28 February 2021
QLD	City of Brisbane	22 August 2020	25 September 2020
QLD	City of Brisbane	8 January 2021	22 January 2021
QLD	City of Gold Coast	22 August 2020	17 September 2020
QLD	City of Ipswich	22 August 2020	25 September 2020
QLD	City of Ipswich	8 January 2021	22 January 2021
QLD	Lockyer Valley Region	22 August 2020	25 September 2020
QLD	Logan City	22 August 2020	25 September 2020
QLD	Logan City	8 January 2021	22 January 2021
QLD	Moreton Bay Region	22 August 2020	25 September 2020
QLD	Moreton Bay Region	8 January 2021	22 January 2021
QLD	Redland City	22 August 2020	25 September 2020
QLD	Redland City	8 January 2021	22 January 2021
QLD	Scenic Rim Region	22 August 2020	25 September 2020

State	LGA	Start Date	End Date
QLD	Somerset Region	22 August 2020	25 September 2020
QLD	Aboriginal Shire of Cherbourg	31 August 2020	17 September 2020
QLD	South Burnett Region	31 August 2020	17 September 2020
QLD	Goondiwindi Region	31 August 2020	17 September 2020
QLD	Southern Downs Region	31 August 2020	17 September 2020
QLD	Toowoomba Region	31 August 2020	17 September 2020
QLD	Western Downs Region	31 August 2020	17 September 2020
SA	All	19 November 2020	23 December 2020
VIC	All	29 July 2020	31 March 2021
VIC	All	25 May 2021	27 June 2021
WA	Peel	31 January 2021	5 February 2021
WA	Perth Metropolitan	31 January 2021	5 February 2021
WA	South West Regions	31 January 2021	5 February 2021
All	All	28 June 2021	31 December 2021

Direct Billing Arrangement

Note, for supports delivered between 29 July 2020 and 28 February 2021 in the locations (and during the periods) specified in the Table above, providers could directly bill the NDIA for up to \$1.70 per hour of support delivered, per participant, up to 24 hours per day to cover the cost of PPE for supports delivered in the following Assistance with Daily Life support categories:

- 0104 High Intensity Daily Personal Activities
- 0107 Daily Personal Activities
- 0115 Assistance with Daily Life Tasks in a Group or Shared Living Arrangement

The alternative arrangement was not available from 1 March 2021 to the 25 May 2021. Providers had until 31 March 2021 to bill the Agency for costs incurred before 1 March 2021.

The direct billing arrangement was also available, subject to the conditions set out in the *NDIS Pricing Arrangements and Price Limits* and this Addendum, for the periods and areas (states and local government areas (LGAs)) specified in the following Table:

State	LGA	Start Date	End Date
NSW	All	26 June 2021	31 December 2021
VIC	All	1 October 2021	31 December 2021
ACT	All	1 October 2021	31 December 2021

Eligible providers could claim PPE for workers via either the alternative billing arrangements or via NDIS participant plans as described above. However, providers could not use both arrangements.

Note: for the alternative direct billing arrangement, providers will have up to one month to bill the Agency for costs incurred once this support is removed.

Provider Loading Payment (NO LONGER AVAILABLE)

The following COVID arrangement applied for the periods and areas (states and local government areas (LGAs)) specified in this *Addendum*.

Policy	Codes
<ul style="list-style-type: none"> • The NDIA made a 10% loading payment directly to eligible providers delivering supports in areas specified in this addendum. • The NDIA identified eligible providers and made payments through the NDIA's payment system. • Participant budgets were not be impacted by this payment. • To be eligible for this payment, registered providers must have delivered supports to NDIA and/or plan-managed participants in areas with additional COVID related requirements that impacted on workforce costs, and have claimed NDIS supports for one of the following registration groups: <ul style="list-style-type: none"> ○ 0104 High Intensity Daily Personal Activities ○ 0107 Daily Personal Activities ○ 0115 Assistance with Daily Life Tasks in a Group or Shared Living Arrangement • The 10% loading was calculated on the last month of eligible NDIS payments received by the provider or the average of the last 3 months of eligible payments, whichever is the greater amount. • To qualify for this payment, the 10% loading amount must have been \$2000 or greater. 	

The specified periods and areas for this arrangement are set out in the following Table:

State	LGA	Start Date	End Date
NSW	Canterbury-Bankstown, Cumberland, Fairfield	17 August 2021	31 August 2021