

NDIA Values, Capabilities & Behaviours



Mission – To build a world-leading National Disability Insurance Scheme

Our Purpose – Making the difference so that people with disability can choose and achieve their goals

Values	We grow together	We value people	We aim higher	We take care
External expression	The Agency is committed to working together to deliver quality outcomes.	The Agency puts participants at the heart of everything it does.	The Agency is resilient and always has the courage to do better.	The Agency owns what it does and does the right thing.
People capabilities & behaviors required to deliver	<ul style="list-style-type: none"> We collaborate to work as one for better outcomes. We build inclusive and respectful relationships. We communicate honestly, clearly, proactively and consistently. We acknowledge and celebrate our successes. 	<ul style="list-style-type: none"> We seek to understand and address our stakeholders' needs. We deliver on our promises. We empower and invest in our people. We are proud of our workplace and the work we do. 	<ul style="list-style-type: none"> We look for solutions and are determined to improve. We commit to setting and achieving measurable goals. We proactively seek, reflect and act on feedback. We speak up when corrective action is needed. 	<ul style="list-style-type: none"> We take responsibility for what we do and how we behave. We look after the safety, health and wellbeing of ourselves and others. We anticipate and raise risks and take appropriate action. We ensure our work is delivered to a high standard.



Delivered by the
National Disability
Insurance Agency