# NDIA Values, Capabilities & Behaviours

Mission – To build a world-leading National Disability Insurance Scheme

Our Purpose – Making the difference so that people with disability can choose and achieve their goals

| Values | We grow together | We value people | We aim higher | We take care |
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| External expression | The Agency is committed to working together to deliver quality outcomes. | The Agency puts participants at the heart of everything it does. | The Agency is resilient and always has the courage to do better. | The Agency owns what it does and does the right thing. |
| People capabilities & behaviors required to deliver | * We collaborate to work as one for better outcomes. * We build inclusive and respectful relationships. * We communicate honestly, clearly, proactively and consistently. * We acknowledge and celebrate our successes. | * We seek to understand and address our stakeholders’ needs. * We deliver on our promises. * We empower and invest in our people. * We are proud of our workplace and the work we do. | * We look for solutions and are determined to improve. * We commit to setting and achieving measurable goals. * We proactively seek, reflect and act on feedback. * We speak up when corrective action is needed. | * We take responsibility for what we do and how we behave. * We look after the safety, health and wellbeing of ourselves and others. * We anticipate and raise risks and take appropriate action. * We ensure our work is delivered to a high standard. |