

Participants and planning

Participant experience	As at 31 Dec	As at 30 Sep
Active participants with approved plans	133,859	129,084
Children accessing early connections	3,380	3,525
Children waiting for early connections	106	236
Percentage of participants fully or partially self managing their plan	34%	34%
Percentage of plans activated within 90 days <sup>1</sup>	85%	85%
Number of participant plan reviews completed in quarter <sup>2</sup>	28,002	27,115



**Performance summary:**

- 139,916 participants (excluding children accessing early connections) have had an approved plan since July 2013. 133,859 of these continue to be active.
- 64,830 active participants are receiving supports for the first time.
- In the current quarter, 5,689 participants have entered the Scheme and there are 3,380 children accessing early connections at the end of December 2021.
- 28,002 plans have been reviewed this quarter.
- 7,346 access decisions have been made in the quarter, of which 5,488 met access and are still active.
- 237 (4.2%) of the new active participants this quarter identified as Indigenous, taking the total number of Indigenous participants in VIC to 4,130 (3.1%).
- 764 (13.4%) of the new active participants this quarter are Culturally and Linguistically Diverse (CALD) <sup>3</sup>, taking the total number of CALD participants in VIC to 15,731 (11.8%).

Participant outcomes and satisfaction

Participant outcomes and satisfaction	Latest Review	Baseline
<b>Participant and Scheme Outcome metrics from the Corporate Plan as at 31 December 2021 <sup>4</sup></b>		
• Participant employment rate	20%	20%
• Participant social and community engagement rate	42%	36%
• Parent and carer employment rate	48%	45%
• Participant perception of choice and control	<b>Latest Review</b> 75%	<b>First Review</b> 62%
<b>% of participants rating their overall experience as very good or good by pathway stage – current vs previous quarter</b>	<b>2021-22 Q2</b>	<b>2021-22 Q1</b>
• Access	79%	79%
• Pre-planning	78%	82%
• Planning	86%	84%
• Plan review	75%	73%

<sup>1</sup> Participants who joined the Scheme prior to 1 July 2016 and those with initial plans approved after the end of 2020-21 Q4 have been excluded.

<sup>2</sup> Plans less than 31 days in duration have been excluded.

<sup>3</sup> The number of CALD participants excludes Indigenous participants.

<sup>4</sup> The Outcome results include participants who have been in the Scheme for at least two years. Trial participants are excluded. Except for the parent and carer employment rate, participants aged 15 and over are included. The Baseline results are at Scheme entry.





