# **Transcript – NDIS Story: Richard’s employment goals**

[Richard] My names Richard, I'm 21 and work at the Marina View Cafe. I've been working here for two years now. It's a good place and it's got a good view.

[Paul] Richard's progress with us has been amazing.

He's gone from being a shy, timid person when he first started, to now actually being able to run the cafe every Friday.

[Richard] I run the cafe on Fridays and tell the other people what to do.

I've met heaps of people and we have a good laugh at work most of the time.

[Paul] I suppose when we started this we didn't want just to change the landscape for people with disabilities but we wanted to change the landscape for the customers as well. To understand that people with disabilities can have a real purpose and meaning in the community.

[Richard] Since working in the cafe I've learnt how to make coffees and use the oven, grill and the toaster. I love being in the kitchen and I like cooking.

[Paul] Recently we've developed a pathway for our participants to complete a certificate two in hospitality. This certificate gives our participants the opportunity to complete the training and gain the skills in hospitality needed, with a real qualification at the end.

[Richard] At the moment I'm doing the certificate two in hospitality. I would like to be a chef in the future.

[Paul] I'd love to see Richard finish his certificate two and then move on to a cheffing apprenticeship.

I always said if one of our employees could move forward and obtain a job elsewhere, that was less supported, I would crack the most expensive bottle of champagne I could find because we've achieved a life-long goal trying to do that.

But it would be very sad to lose him.

[End Transcript]