National Disability Insurance Scheme

Pricing Arrangements and Price Limits

2022-23

Pricing Arrangements valid from 1 July 2022

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Further information

Further information on the pricing arrangements for the National Disability Insurance Scheme can be found on the NDIS website.

Version Control

This document is subject to change. The latest version of this document is available on the NDIS website.

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Introduction

The provision of supports for participants in the National Disability Insurance Scheme (NDIS) is subject to regulation by the National Disability Insurance Agency (NDIA) and the NDIS Quality and Safeguards Commission through the provisions of the *National Disability Insurance Scheme Act 2013* and its subordinate legislation.

This document, which is called the *NDIS Pricing Arrangements and Price Limits*, and its associated documents (see below), set out the pricing arrangements and price limits that the NDIA has determined will apply to the provision of supports for participants in the NDIS. The intent of these documents is to assist participants and providers, both current and prospective, to understand the ways in which price controls work in the NDIS. Price regulation is in place to help ensure that participants receive value for money when they purchase the supports that they need.

Price regulation documents

NDIS Pricing Arrangements and Price Limits

This document sets out the general pricing arrangements that apply to all supports in the NDIS and the specific arrangements that apply to individual supports.

NDIS Support Catalogue

This document provides information on the current price limits for each support item and indicates for each price-limited support item the claim types (Travel, non-face-to-face, etc.) that can be used. Requirements specified in the *Support Catalogue* are part of the pricing arrangements and price limits that the NDIA has determined should apply to NDIS.

The NDIA sometimes deactivates support items. Deactivated support items cannot be used. Before a support is deactivated it is converted into a Legacy Support for a period of time. These legacy supports are listed in a separate tab of the *Support Catalogue* for the information of providers and participants. Providers and participants should not create new service bookings for legacy supports. In general, claims for legacy supports should only continue to be made against a service booking if that service booking was in existence at the time the support was turned into a legacy support.

Addenda to the NDIS Pricing Arrangements and Price Limits

These documents allow the NDIA to respond to changing market conditions in an efficient manner. They are used to make temporary changes to some of the support items and arrangements listed in the *NDIS Pricing Arrangements and Price Limits*. Addenda are not stand-alone documents and must be read in conjunction with the *NDIS Pricing Arrangements and Price Limits*. Requirements specified in Addenda are part of the pricing arrangements and price limits that the NDIA has determined will apply to NDIS.

NDIS Pricing Arrangements for Specialist Disability Accommodation

This document sets out the specific pricing arrangements that apply for Specialist Disability Accommodation (SDA). Providers of SDA supports are also subject to the general arrangements set out in the *NDIS Pricing Arrangements and Price Limits*.

NDIS Assistive Technology, Home Modifications and Consumables Code Guide

This document gives further information on the specific pricing arrangements that apply for these types of support. Providers of these supports are also subject to the general arrangements set out in the *NDIS Pricing Arrangements and Price Limits*.

Priority of *Interpretation*

To the extent of any inconsistency between provisions of the various documents that set out the pricing arrangements for the NDIS, priority will be accorded in descending order to:

(a) The *NDIS Pricing Arrangements and Price Limits;*

(b) The *NDIS Support Catalogue;*

(c) Any *Addenda to the NDIS Pricing Arrangements and Price Limits;*

(d) The *NDIS Pricing Arrangements for Specialist Disability Accommodation*; and

(e) The *NDIS Assistive Technology, Home Modifications and Consumables Code Guide.*

These documents are updated from time to time and are published on the NDIS website. Participants and providers should always refer to the website version of a document when they are seeking to understand pricing arrangements that apply in the NDIS.

Applicability of Price Limits

Supports can be subject to price regulation in different ways:

- **Price controlled supports** should only be claimed by a provider from a participant's plan when they are reasonable and necessary to meet a participant's needs and are subject to the conditions set out in the *NDIS Pricing Arrangements and Price Limits.*
- **Quotable supports** should only be claimed by a provider from a participant's plan if the support is specifically included in the participant's plan. They are subject to the conditions set out in the *NDIS Pricing Arrangements and Price Limits.*
- Some supports are not subject to price control. These supports should only be claimed by a provider from a participant's plan when they are reasonable and necessary to meet the participant's needs. They are subject to the other conditions set out in the *NDIS Pricing Arrangements and Price Limits.*

In most cases, support items subject to price limits have a single national price limit. In some cases, there are different price limits for different jurisdictions. Higher price limits can apply in remote and very remote areas.

The pricing arrangements do not only set the price limits for supports. They also specify when and how supports can be claimed, including what has to have happened for a support to be claimable.

Agency Managed Participants

A provider of a support that is agency managed in a participant's plan:

- Must be a Registered Provider with the NDIS;
- Must declare relevant prices and conditions to participants before delivering a service, including any notice periods or cancellation terms; and
- Must adhere to the arrangements prescribed in the NDIS *Pricing Arrangements and Price Limits*, including ensuring that their prices do not exceed the price limits.

The NDIA does not set the prices that providers charge participants. Each provider must agree the price for each support with each participant, subject to the price limits and pricing arrangements that are imposed by the NDIA.

Providers should not indicate in any way to participants that the prices that they charge are set by the NDIA.

In general, providers should not charge NDIS participants more for a support than they would charge anyone else for the same support. If the price a provider offers to an NDIS participant is different to that which they would offer to a person who was not an NDIA participant, then the provider should ensure that the participant is aware of this difference and the reasons for the difference.

Providers are required to acknowledge compliance with the *NDIS Pricing Arrangements and Price Limits* and its associated documents when submitting a payment request through the myplace Provider Portal.

Plan Managed Participants

Plan managers must adhere to the arrangements prescribed in the *NDIS Pricing Arrangements and Price Limits*, including ensuring that the prices charged by providers do not exceed the price limits. This rule applies regardless of whether the participant purchases the support from a registered or an unregistered provider.

Plan managers must provide the Australian Business Number (ABN) of the service provider who delivers the support for all payment requests. The NDIA will only accept payment requests without an ABN if the service provider is exempt from quoting an ABN under Australian Taxation Office (ATO) rules. Exempt providers must complete the ATO's Statement by a Supplier form. Plan managers are expected to keep a copy of the completed form.

Plan managers must always ensure that a valid tax invoice is included with relevant information about the goods/services purchased for all payment requests. A plan manager may be liable to pay back any amount not spent in accordance with a participant's plan.

Plan managers are required to acknowledge compliance with the *NDIS Pricing Arrangements and Price Limits* and its associated documents when submitting payment requests through the myplace Provider Portal.

Self-managing Participants

Self-managing participants can use registered or unregistered providers and are not subject to the price limits or other pricing arrangements set out in the *NDIS Pricing Arrangements and Price Limits* and its associated documents.

Support Purposes, Support Categories and Support Items

This section describes the way that the NDIS categorises disability supports. These categories can be relevant to rules for participants about how they can spend their support budgets, and for providers when seeking payment for delivered supports.

Support Items

Each support that a provider supplies to a participant can be classified as one of the support items listed in the NDIS *Pricing Arrangements and Price Limits* and in the *NDIS Support Catalogue*. **Providers should claim payments against the support item that aligns to the service they have delivered.**

Each support item has a unique reference number, according to the following structure:



For example:

01_013_0107_1_1 - Assistance with Self-Care Activities - Standard - Saturday

Support Category	Sequence Number	Registration Group	Outcome Domain	Support Purpose
01	013	0107	1	1

Support Purposes

NDIS participant budgets are allocated to three separate support purposes:

1. CORE - Supports that enable participants to complete activities of daily living. Participant budgets often have a lot of flexibility to choose specific supports with their core support budgets, but cannot reallocate this funding for other support purposes (i.e. capital or capacity building supports).
2. CAPITAL - Investments, such as assistive technologies - equipment, home or vehicle modifications, or for Specialist Disability Accommodation (SDA). Participant budgets for this support purpose are restricted to specific items identified in the participant's plan.
3. CAPACITY BUILDING - Supports that enable a participant to build their independence and skills.

Support Categories aligned to the NDIS Outcomes Framework

Participant budgets are allocated at a support category level and must be used to achieve the goals set out in the participant's plan. Support categories are aligned with the NDIS Outcomes Framework, which has been developed to measure goal attainment for individual participants and overall performance of the Scheme. There are eight outcome domains in the Framework, which help participants think about goals in different areas of their life and assist planners explore where supports in these areas already exist and where further supports are required. These domains are:

1. Daily Living	5. Work
2. Home	6. Social and Community Participation
3. Health and Wellbeing	7. Relationships
4. Lifelong Learning	8. Choice and Control

NDIS providers should be aware that all supports and services for NDIS participants must contribute to the achievement of their individual goals as outlined in the participant's plan. Support purpose categories are designed to align with the Outcomes Framework and the 15 support categories. This helps participants choose supports that help them achieve their goals, and providers to understand how the supports they provide contribute to the participant's goals.

The following table shows the links between support purpose types, domains in the Outcomes Framework and support categories.

PURPOSE	OUTCOME DOMAIN	SUPPORT CATEGORY
CORE	Daily Living Daily Living Daily Living Social and Community Participation Work	01 Assistance with Daily Life 02 Transport 03 Consumables 04 Assistance with Social, Economic and Community Participation 04 Assistance with Social, Economic and Community Participation
CAPITAL	Daily Living Home	05 Assistive Technology 06 Home Modifications and Specialised Disability Accommodation (SDA)
CAPACITY BUILDING	Choice and Control Home Social and Community Participation Work Relationships Health and Wellbeing Lifelong Learning Choice and Control Daily Living	07 Support Coordination 08 Improved Living Arrangements 09 Increased Social and Community Participation 10 Finding and Keeping a Job 11 Improved Relationships 12 Improved Health and Wellbeing 13 Improved Learning 14 Improved Life Choices 15 Improved Daily Living Skills

Registration Groups

Each support item specifies the Registration Group for which a Registered Provider who delivers the support must be registered with the NDIS Quality and Safeguards Commission. There are currently 36 Registration Groups.

Number	Registration Group Name
General Registration Groups	
0101	Accommodation / Tenancy Assistance
0102	Assistance to Access and Maintain Employment or Higher Education
0104	High Intensity Daily Personal Activities
0106	Assistance in Coordinating or Managing Life Stages, Transitions And Supports
0107	Daily Personal Activities
0108	Assistance with Travel/Transport Arrangements
0115	Assistance with Daily Life Tasks in a Group or Shared Living Arrangement
0116	Innovative Community Participation
0117	Development of Daily Living and Life Skills
0120	Household Tasks
0125	Participation in Community, Social and Civic Activities
0127	Management of Funding for Supports in Participants' Plans
0129	Specialised Driver Training
0130	Assistance Animals
0131	Specialised Disability Accommodation
0133	Specialised Supported Employment
0136	Group and Centre Based Activities

Number	Registration Group Name
Professional Registration Groups	
0110	Specialist Positive Behaviour Support
0114	Community Nursing Care
0118	Early Intervention Supports for Early Childhood
0119	Specialised Hearing Services
0121	Interpreting and Translation
0126	Exercise Physiology and Personal Training
0128	Therapeutic Supports
0132	Specialised Support Coordination
0134	Hearing Services
0135	Customised Prosthetics
Home and Vehicle Modification Registration Groups	
0109	Vehicle Modifications
0111	Home Modifications
Assistive Technology and Equipment Registration Groups	
0103	Assistive Products for Personal Care and Safety
0105	Personal Mobility Equipment
0112	Assistive Equipment for Recreation
0113	Vision Equipment
0122	Hearing Equipment
0123	Assistive Products for Household Tasks
0124	Communication and Information Equipment

Units of Measure

The NDIS payment system includes units of measure for each support item as follows:

- **Each**
- **Hour**
- **Daily**
- **Week**
- **Month**
- **Annual**

Providers should ensure that they record claims against a support item using the appropriate unit of measure for the support item.

General Claiming Rules

Registered Providers can only make a claim for payment for a support once they have delivered or provided that support. Where price limits apply to a support, prices charged to participants must not exceed the price limit prescribed for that support in the NDIS *Pricing Arrangements and Price Limits*. Providers are responsible for ensuring that the claims for payment that they make accurately reflect the supports delivered, including the frequency, volume and type of support. Claims need to be made against the specific support item that aligns to the service delivered. Falsifying claims for payment is a serious compliance issue and may result in action against the provider. Providers are also required to keep accurate records of claims, which are subject to audit.

Service Agreements

A Service Agreement is a formal agreement between a participant and provider. They help to ensure there is a shared understanding of:

- Expectations of what supports will be delivered and how they will be delivered; and
- The respective responsibilities and obligations of the provider and the participant and how to resolve any problems that may arise.

Service Agreements should be simple and set out how and when supports will be delivered. They can include information such as:

- What supports and services the provider has agreed to provide;
- The prices of those supports and services;
- How, when and where the supports and services are be provided;
- The duration of the Service Agreement and when and how the Agreement will be reviewed;
- How the participant or the provider may change or end the Service Agreement;
- How any problems or issues that may arise will be handled;
- Participant responsibilities under the Service Agreement; and
- Provider responsibilities under the Service Agreement.

Providers should not seek to impose conditions on participants through Service Agreements that are not in line with those set out in the *NDIS Pricing Arrangements and Price Limits* and its associated documents.

Service Bookings

Service bookings are used to set aside funding in a participant's plan for a registered provider for a support they will deliver. Service bookings can be made by the participant or provider in the myplace portal. Providers claim payments against the service booking in the myplace portal. Each service booking sets out the specific support items or support category delivered and period of service delivery within the plan dates. Service bookings are not the same as service agreements.

The Agency recommends that service bookings should be created at the category level, where possible. This allows providers and participants to negotiate or access supports on a more flexible basis, especially for on-the-spot assessments or less predictable support needs. **A provider must have a service booking in place to make a payment claim in the Portal.** Further information can be found on the NDIS website.

Claiming for support items that are subject to quotation

Providers can only claim for a support item that is subject to quotation from a participant's plan if they provided a quotation to the NDIA for the support item and it is a stated item in the participant's plan. When the NDIA approves a quote, then it will create a service booking for the support item that the provider can use for claiming purposes.

Claiming for support items that have a price limit

Where a support item has a price limit then the provider cannot agree a price for the support with the participant that is greater than the price limit. Claims should be made in the units specified for the item and at the agreed unit price, which must not be higher than the applicable price limit.

Example – Claiming for a support subject to price limit

A provider has agreed to deliver a support to a participant at an hourly rate of $50.

If the provider provides support for 30 minutes then they should make a claim for 0.5 hours at the agreed unit price of $50. They should not claim for 1 unit at $25.

Claiming for support items that do not have a price limit

Where a support item does not have a price limit then the provider and participant should agree on the reasonable price for the support. If necessary, they should also agree on the billing schedule for the support. For example, they might agree that a support should be claimed weekly. These claims are subject to the general claiming rules, including that, in general, supports can only be claimed for after they have been delivered.

The provider should claim for that item by reference to the "notional unit price" that is set out in the *NDIS Support Catalogue* or the *NDIS Assistive Technology, Home Modifications and Consumables Code Guide.*

Example – Claiming for Low Cost AT

A Provider has agreed to deliver a text player to a participant at a cost of $530.

The relevant support item (03_220300911_0113_1_1: Low Cost AT for Vision Related AT) is not subject to a price limit but has a "notional" unit price of $1.00.

The provider would submit a payment request for 530 units at $1.00 a unit for a total amount of $530.

Example – Claiming for Activity Based Transport

The activity based transport support items are not subject to price limits but have a "notional" unit limit of $1.00.

If, as in the above example, the non-labour costs of the activity based transport was $21.50 (in this example against the support item 04_590_0125_6_1) then the provider would submit a payment request for 21.5 units at $1.00 a unit for a total cost of $21.50.

Time of Day and Day of Week

In determining which price limit is applicable to a support, the important consideration is when the support is provided to the participant, not the shift of the worker used to deliver that support as determined by the applicable Industry Award or Enterprise Bargaining Agreement.

For NDIS claiming purposes, the provider must first determine the day of the week on which the support was provided on and then the time of the day during which the support was delivered. (Note: weekday means Monday, Tuesday, Wednesday, Thursday, or Friday).

- A **Night-time Sleepover Support** is any support to a participant delivered on a weekday, a Saturday, a Sunday or a Public Holiday that:
  - Commences before midnight on a day and finishes after midnight on that day; and
  - Is for a continuous period of eight (8) hours or more; and
  - The worker is allowed to sleep when they are not providing support.
- A **Public Holiday Support** is any support to a participant that starts at or after midnight on the night prior to a Public Holiday and ends before or at midnight of that Public Holiday (unless it is a Night-time Sleepover Support).
- A **Saturday Support** is any support to a participant that starts at or after midnight on the night prior to a Saturday and ends before or at midnight of that Saturday (unless it is a Public Holiday or Night-time Sleepover Support).
- A **Sunday Support** is any support to a participant that starts at or after midnight on the night prior to a Sunday and ends before or at midnight of that Sunday (unless it is a Public Holiday or Night-time Sleepover Support).
- A **Weekday Support** is any other support:
  - For Disability Support Workers:
    - A **Weekday Daytime Support** is any support to a participant that starts at or after 6:00 am and ends before or at 8:00 pm on a single weekday (unless it is a Public Holiday or Night-time Sleepover Support).
    - A **Weekday Evening Support** is any support to a participant that starts after 8:00 pm and finishes at or before midnight on a single weekday (unless it is a Public Holiday or Night-time Sleepover Support).
    - A **Weekday Night Support** is any support to a participant that commences at or before midnight on a weekday and finishes after midnight on that weekday, or commences before 6:00 am on a weekday and finishes on that weekday (unless it is a Public Holiday, Saturday, Sunday or Night-time Sleepover Support).
  - For Nurses delivering Nursing Supports:
    - A **Weekday Daytime Support** is any support to a participant that commences before 12.00 noon on a Weekday and finishes on the same day (unless it is a Public Holiday, Weekday Evening, or Weekday Night Support).
    - A **Weekday Evening Support** is any support to a participant that commences not earlier than 12.00 noon on a Weekday and finishes after 6.00 pm on the same day (unless it is a Public Holiday Support).
    - A **Weekday Night Support** is any support to a participant that commences on or after 6.00 pm on a Weekday and finishes before 7.30 am on the following day (unless it is a Public Holiday Support).

If a support to a participant does not meet one of the above criteria then it needs to be billed as two or more separate supports. An exception to this general rule occurs when a particular support crosses a shift boundary and the same worker delivers the entire support. In this case, the higher of the relevant price limits applies to the entire support and the provider should make the claim against the relevant support item. Providers are required to discuss this billing arrangement with the participant.

Night-Time Sleepover supports

This support provides a participant with assistance with, or supervision of, personal tasks of daily life where overnight support is needed, but the caregiver can sleep when not required to provide support. This support applies to any day of the week and on public holidays. This support item includes up to two hours of active supports provided to the participant for the duration of the period. Providers may claim for the third or additional hour at Saturday rates on weekdays, or at applicable rates on other days (Saturday, Sunday or Public Holidays).

Note, there is no night-time sleepover support item for nurses.

Claiming for Telehealth Services

Telehealth can be used to deliver direct supports where appropriate and with the agreement of the participant.

Providers can only claim Telehealth Services where the following conditions are met:

- The delivery of the support by telehealth is appropriate; and
- The proposed charges for the activities comply with the NDIS *Pricing Arrangements and Price Limits* and with the Service Agreement with the participant; and
- The activities are part of delivering a specific disability support item to that participant (rather than a general activity such as enrolment, administration or staff rostering); and
- The provider explains the activities to the participant, including why they represent the best use of the participant's funds (that is, the provider explains the value of these activities to the participant); and
- The provider has the agreement of the participant in advance (that is, the service agreement between the participant and provider specifies that Telehealth services can be claimed).

Providers have a duty of care to their participants to ensure they are providing the same standard of care through video technology as in a clinical setting.

Claims for Telehealth Services should be made using the relevant support item as indicated in *NDIS Pricing Arrangements and Price Limits* by using the "Telehealth Services" option in the myplace portal.

Claiming for Non-direct Services

Non-Face-to-Face Support Provision

Providers can only claim from a participant's plan for the Non-Face-to-Face delivery of a support item if all of the following conditions are met:

- The *NDIS Pricing Arrangements and Price Limits* indicates that providers can claim for Non-Face-to-Face Support Provision in respect of that support item; and
- The proposed charges for the activities comply with the *NDIS Pricing Arrangements and Price Limits* and with the Service Agreement with the participant*;* and
- The activities are part of delivering a specific disability support item to that participant (rather than a general activity such as enrolment, administration or staff rostering); and

- The provider explains the activities to the participant, including why they represent the best use of the participant's funds (that is, the provider explains the value of these activities to the participant); and
- The provider has the agreement of the participant in advance (that is, the service agreement between the participant and provider specifies that Non-Face-to-Face supports can be claimed).

For example, the Assistance with Self Care support items are described as covering activities "Assisting with, and/or supervising, personal tasks of daily life to develop skills of the participant to live as autonomously as possible". Therefore, time spent on Non-Face-to-Face activities that assist the participant - for example, writing reports for co-workers and other providers about the client's progress with skill development - could be claimed against this support item.

The costs of training and upskilling staff, and of supervision, are included in the base price limits for supports and are not considered billable Non-Face-to-Face supports. However, research undertaken by a capacity-building provider specifically linked to the needs of a participant and to the achievement of the participant's goals may be billable as a Non-Face-to-Face support with the participant's prior agreement.

Service agreements with each client can 'pre-authorise' these activities, but providers should only claim a support item from a participant's plan if they have completed activities that are part of the support for that participant. Charging a fee that is not linked to completed activities is not permitted.

Time spent on administration, such as the processing of NDIS payment claims for all clients, should not be claimed from a participant's budget as a Non-Face-to-Face support. The NDIS price limits include an allowance for overheads, including the costs of administration tasks. Examples of administrative activities that are covered by the overhead component of the support price limits and that should not be billed as Non-Face-to-Face supports include, but are not limited to:

- Pre-engagement visits;
- Developing and agreeing Service Agreements;
- Entering or amending participant details into system;
- Making participant service time changes;
- Staff / participant travel monitoring and adjustment;
- Ongoing NDIS plan monitoring;
- Completing a quoting tool;
- Making service bookings; and
- Making payment claims.

In working out the fee for Non-Face-to-Face supports, it is not appropriate to charge all participants an average additional fee. The additional fee must be worked out in each case and related specifically to the Non-Face-to-Face supports delivered to the particular participant. This is not to say that the same additional fee might not end up being charged to a number of participants, but it must be worked out separately.

Claims for Non-Face-to-Face supports are made using the relevant support item, using the "Non-Face-to-Face" option in the myplace portal.

Provider Travel

Providers can only claim from a participant's plan for travel costs in respect of the delivery of a support item if all of the following conditions are met:

- The *NDIS Pricing Arrangements and Price Limits* indicates that providers can claim for Provider Travel in respect of that support item; and
- The proposed charges for the activities comply with the *NDIS Pricing Arrangements and Price Limits* and
- The activities are part of delivering a specific disability support item to that participant; and
- The support is delivered directly (face-to-face) to the participant; and
- The provider explains the activities to the participant, including why they represent the best use of the participant's funds (that is, the provider explains the value of these activities to the participant); and
- The provider has the agreement of the participant in advance (that is, the Agreement between the participant and provider should specify the travel costs that can be claimed); and
- The provider is required to pay the worker delivering the support for the time they spent travelling as a result of the agreement under which the worker is employed; or the provider is a sole trader and is travelling from their usual place of work to or from the participant, or between participants.

Provider Travel - Labour Costs (Time)

Where a provider claims for travel time in respect of a support then the maximum amount of travel time that they can claim for the time spent travelling to each participant (for each eligible worker) is 30 minutes in MMM1-3 areas and 60 minutes in MMM4-5 areas. (Note the relevant MMM classification is the classification of the area where the participant is when the support is delivered.)

In addition to the above travel, providers delivering core and capacity-building supports are permitted to claim for provider travel in respect of a support item can also claim for the time spent travelling from the last participant to their usual place of work. Note, this travel is only claimable when the provider must pay their worker for the return travel time. The maximum amount of travel time that they can claim for the time spent on return travel (for each eligible worker) is 30 minutes in MMM1-3 areas and 60 minutes in MMM4-5 areas. (Note the relevant MMM classification is the classification of the area where the participant is when the support is delivered.)

Where a worker is travelling to provide services to more than one participant in a 'region', then it is reasonable for a provider to apportion all of the travel time (including the return journey where applicable) between the participants who received support from the worker. This apportionment should be agreed with each participant in advance as part of the service agreement.

Claims for travel in respect of a support must be made separately to the claim for the primary support (the support for which the travel is necessary) using the same line item as the primary support and the "Provider Travel" option in the myplace portal. When claiming for travel in respect of a support, a provider should use the same hourly rate as they have agreed with the participant for the primary support (or a lower hourly rate for the travel if that is what they have agreed with the participant) in calculating the claimable travel cost.

Provider Travel - Non-Labour Costs

If a provider incurs costs, in addition to the cost of a worker's time, when travelling to deliver Face-to-Face supports to a participant (such as road tolls, parking fees and the running costs of the vehicle), they may negotiate with the participant for them to make a reasonable contribution towards these costs. The NDIA considers that the following would be reasonable contributions:

- For a vehicle owned by the provider or the worker, up to $0.85 a kilometre; and
- For other forms of transport or associated costs, such as road tolls, parking, public transport fares, up to the full amount.

Claims can only be made for the non-labour costs associated with provider travel in respect of a support where the rules governing provider travel allow a claim for provider travel time to be made.

Claims for the non-labour costs of provider travel in respect of a support must be made separately to the claim for the primary support (the support for which the travel is necessary) and for the travel time associated with the provider travel. The non-labour costs should be claimed against the relevant "Provider Travel - non-labour costs" support item as indicated in the *NDIS Pricing Arrangements and Price Limits*.

Support items

These support items can be delivered to individual participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*. Where a worker is travelling to provide services to more than one participant in a 'region' then the provider should apportion the non-labour travel costs (including the return journey where applicable) between the participants, with the agreement of each participant in advance.

These support items are not subject to price limits. See page 15 for further information on how to claim for support items that are not subject to a price limit.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
01_799_0104_1_1	Provider travel - non-labour costs	Each	$1.00	$1.00	$1.00
01_799_0106_1_1	Provider travel - non-labour costs	Each	$1.00	$1.00	$1.00
01_799_0107_1_1	Provider travel - non-labour costs	Each	$1.00	$1.00	$1.00
01_799_0114_1_1	Provider travel - non-labour costs	Each	$1.00	$1.00	$1.00
01_799_0115_1_1	Provider travel - non-labour costs	Each	$1.00	$1.00	$1.00
01_799_0117_8_1	Provider travel - non-labour costs	Each	$1.00	$1.00	$1.00
01_799_0118_1_1	Provider travel - non-labour costs	Each	$1.00	$1.00	$1.00
01_799_0120_1_1	Provider travel - non-labour costs	Each	$1.00	$1.00	$1.00
01_799_0128_1_1	Provider travel - non-labour costs	Each	$1.00	$1.00	$1.00
01_799_0132_1_1	Provider travel - non-labour costs	Each	$1.00	$1.00	$1.00
04_799_0104_6_1	Provider travel - non-labour costs	Each	$1.00	$1.00	$1.00
04_799_0125_6_1	Provider travel - non-labour costs	Each	$1.00	$1.00	$1.00
04_799_0133_5_1	Provider travel - non-labour costs	Each	$1.00	$1.00	$1.00
04_799_0136_6_1	Provider travel - non-labour costs	Each	$1.00	$1.00	$1.00
07_799_0106_6_3	Provider travel - non-labour costs	Each	$1.00	$1.00	$1.00
07_799_0117_8_3	Provider travel - non-labour costs	Each	$1.00	$1.00	$1.00
07_799_0132_8_3	Provider travel - non-labour costs	Each	$1.00	$1.00	$1.00
08_799_0106_2_3	Provider travel - non-labour costs	Each	$1.00	$1.00	$1.00
09_799_0106_6_3	Provider travel - non-labour costs	Each	$1.00	$1.00	$1.00
09_799_0117_6_3	Provider travel - non-labour costs	Each	$1.00	$1.00	$1.00
10_799_0102_5_3	Provider travel - non-labour costs	Each	$1.00	$1.00	$1.00
10_799_0128_5_3	Provider travel - non-labour costs	Each	$1.00	$1.00	$1.00
10_799_0133_5_3	Provider travel - non-labour costs	Each	$1.00	$1.00	$1.00

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
11_799_0110_7_3	Provider travel - non-labour costs	Each	$1.00	$1.00	$1.00
11_799_0117_7_3	Provider travel - non-labour costs	Each	$1.00	$1.00	$1.00
12_799_0126_3_3	Provider travel - non-labour costs	Each	$1.00	$1.00	$1.00
12_799_0128_3_3	Provider travel - non-labour costs	Each	$1.00	$1.00	$1.00
13_799_0102_4_3	Provider travel - non-labour costs	Each	$1.00	$1.00	$1.00
14_799_0127_8_3	Provider travel - non-labour costs	Each	$1.00	$1.00	$1.00
15_799_0106_1_3	Provider travel - non-labour costs	Each	$1.00	$1.00	$1.00
15_799_0114_1_3	Provider travel - non-labour costs	Each	$1.00	$1.00	$1.00
15_799_0117_1_3	Provider travel - non-labour costs	Each	$1.00	$1.00	$1.00
15_799_0118_1_3	Provider travel - non-labour costs	Each	$1.00	$1.00	$1.00
15_799_0119_1_3	Provider travel - non-labour costs	Each	$1.00	$1.00	$1.00
15_799_0126_1_3	Provider travel - non-labour costs	Each	$1.00	$1.00	$1.00
15_799_0128_1_3	Provider travel - non-labour costs	Each	$1.00	$1.00	$1.00
15_799_0134_1_3	Provider travel - non-labour costs	Each	$1.00	$1.00	$1.00
15_799_0135_1_3	Provider travel - non-labour costs	Each	$1.00	$1.00	$1.00

Example - Provider Travel - Core support - Single Participant - MMM 1-3

A support worker, employed by a provider, travels for 25 minutes (30 kilometres) to a participant who is located in zone 3 of the Modified Monash Model. They provide two hours of support to the participant They then spend 25 minutes (30 kilometres) returning to their usual place of business.

The provider and participant have agreed an hourly rate of $50.00. **They have also agreed that the provider can claim for travel time and for the non-labour costs associated with that travel (at $0.78 per kilometre).**

The provider is entitled to apply the 30-minute time-cap against the 25 minutes of travel to the participant. They are also entitled to claim for the 25 minutes spent travelling back to their usual place of business as the provider is required to pay their worker for this time and it fits within the 30-minute time-cap.

Because the worker uses his or her own car to drive to the participant, the provider has agreed to pay the worker $0.78 per kilometre travelled. The provider can also seek reimbursement for this cost from the participant's plan under the Service Agreement.

The provider's claim for this support is in three parts, which should be shown separately on their invoice to the participant and claimed for separately in the system.

- $100.00 for the two hours of support against support item 01_301_0104_1_1;
- $41.67 for the 50 minutes travel to and from the participant against support item 01_301_0104_1_1 using the drop down field "Provider Travel"; and
- $46.80 for the 60 kilometres travel to and from the participant against support item 01_799_0104_1_1.

Example - Core support - Multiple Participants - MMM 4-5

A disability support worker travels for 65 minutes (60 kilometres) to Participant A who is located in zone 4 of the Modified Monash Model. They then provide two hours of the support to participant A. The worker then travels 25 minutes (50 kilometres) to Participant B, who is also located in zone 4. They deliver one hour of support to participant B. They then spend 40 minutes (40 kilometres) returning to their usual place of business.

The provider who employs the worker has agreed to pay the worker for the time they spend travelling.

The provider and participants have agreed an hourly rate for the supports of $50.00. They have also agreed that the provider can charge for their travel time (to and from all the participants) and for the non-labour costs associated with that travel (at $0.78 per allowable kilometre) and that the provider can apportion the costs of the travel between all the participants.

The provider is entitled to apply the 2x60 minute time-cap against the 65 minutes of travel to participant A and the 25 minutes of travel to participant B. They are also entitled to claim for the time spent travelling back to their usual place of business as the provider is required to pay the worker for this time and it fits under the 2x60 minute time-cap. In total, 130 minutes of travel (65 + 25 + 40) can be claimed.

Because the worker uses his or her own car to drive to the participant, the provider has agreed to pay the worker $0.78 per kilometre travelled. The provider can also seek reimbursement for this cost from the participants' plans under the Service Agreement. However, they are only entitled to claim for 150 kilometres.

The provider's claim for these supports is in three parts for each participant, which should be shown separately on their invoice to the participant and claimed for separately.

Participant A

- $100.00 for the two hours of support against support item 01_301_0104_1_1;
- $54.17 for the 65 minutes travel to, between and from participants against support item 01_301_0104_1_1 using the drop down field “Provider Travel”; and
- $58.50 for 75 kilometres travel to and between participants against support item 01_799_0104_1_1.

Participant B

- $50.00 for the one hour of support against support item 01_301_0104_1_1;
- $54.17 for the 65 minutes travel to, between and from participants against support item 01_301_0104_1_1 using the drop down field “Provider Travel”; and
- $58.50 for 75 kilometres travel to and between participants against support item 01_799_0104_1_1.

Example - Capacity building support -Single Participant - MMM 1-3

A worker employed by a provider travels for 35 minutes (40 kilometres) to a participant who is located in zone 3 of the Modified Monash Model. They provide two hours of support to the participant They then spend 25 minutes (40 kilometres) returning to their usual place of business.

The provider who employs the worker has agreed to pay the worker for the time they spend travelling.

The provider and participant have agreed an hourly rate of $190.00. **They have also agreed that the provider can charge for their travel time and for the non-labour costs associated with that travel (at $0.78 per kilometre).**

The provider is entitled to apply the 30-minute time-cap against the 35 minutes of travel to the participant. They are also entitled to claim for the time spent travelling back to their usual place of business by applying the 30-minute time-cap against the 25 minutes of return travel. In total, 55 minutes of travel can be claimed.

Because the worker uses his or her own car to drive to the participant, the provider has agreed to pay the worker $0.78 per kilometre travelled. The provider is entitled to claim for the non-labour costs associated with this travel under the Service Agreement between the provider and the participant indicates that the provider can seek reimbursement for this cost from the participant’s plan. Because the travel time for both the journey to and from the participant are claimable in this case, the non-labour costs associated with both periods of travel can also be claimed under the Service Agreement.

The provider’s claim for these supports is in three parts, which should be shown separately on their invoice to the participant and claimed for separately.

- $380.00 for the two hours of support against support item 15_056_0128_1_3
- $174.17 for the 55 minutes travel to the participant against support item 15_056_0128_1_3 using the drop down field “Provider Travel”; and
- $62.40 for the 80 kilometres travel to and from the participant against support item 15_799_0128_1_3.

Provider Travel (in Remote and Very Remote Areas)

In remote and very remote areas (MMM6 and MMM7), providers delivering core and capacity building supports may enter specific arrangements with participants to cover travel costs, up to the relevant hourly rate for the support item. Providers should assist participants to minimise the travel costs that they need to pay (for example, by co-ordinating appointments with other participants in an area, so that travel costs can be shared between participants, or by considering the delivery of the support by telehealth where appropriate).

Short Notice Cancellations

Where a provider has a Short Notice Cancellation (or no show), they are able to claim 100% of the agreed fee associated with the activity from the participant’s plan, subject to the *NDIS Pricing Arrangements and Price Limits* and the terms of the service agreement with the participant.

A cancellation is a short notice cancellation if the participant:

- Does not show up for a scheduled support within a reasonable time, or is not present at the agreed place and within a reasonable time when the provider is travelling to deliver the support; or
- Has given less than seven (7) clear days’ notice for a support.

For supports delivered to a group of participants, if a participant cancels their attendance and if the provider is unable find another participant to attend the group session in their place then, if the other requirements for a short notice cancellation are met, the provider is permitted to bill the participant who has made the short notice cancellation at the previously agreed rate that they would have billed if the participant had attended the group. All other participants in the group should also be billed as though all participants had attended the group.

Providers can only claim from a participant's plan for a Short Notice Cancellation of the delivery of a support item to the participant if all of the following conditions are met:

- The *NDIS Pricing Arrangements and Price Limits* indicates that providers can claim for Short Notice Cancellations in respect of that support item; and
- The proposed charges for the activities comply with the *NDIS Pricing Arrangements and Price Limits*; and
- The provider has the agreement of the participant in advance (that is, the service agreement between the participant and provider should specify that Short Notice Cancellations can be claimed); and
- The provider was not able to find alternative billable work for the relevant worker and are required to pay the worker for the time that would have been spent providing the support.

Claims for a short notice cancellation should be made using the same support item as would have been used if the support had been delivered, using the "Cancellation" option in the myplace portal.

There is no hard limit on the number of short notice cancellations (or no shows) for which a provider can claim in respect of a participant. However, providers have a duty of care to their participants and if a participant has an unusual number of cancellations, then the provider should seek to understand why they are occurring. The NDIA will monitor claims for cancellations and may contact providers who have a participant with an unusual number of cancellations.

Example - Short Notice Cancellation

A one-hour support is scheduled for 10 am on a Tuesday following a Public Holiday Monday.

The participant cancels the support after 10 am on the Thursday before the Public Holiday Monday and the provider is not able to find alternative billable work for the relevant worker and is required to pay the worker for the time that would have been spent providing the support.

If the Service Agreement between the participant and the provider has included cancellation arrangements then the provider can claim for this support. The claim should be made at the agreed rate for the service against the relevant support item using the drop down field "Cancellation".

NDIA Requested Reports

Providers can only claim from a participant's plan for a NDIA Requested Report if all of the following conditions are met:

- The *NDIS Pricing Arrangements and Price Limits* indicates that providers can claim for NDIA Requested Reports in respect of that support item and the proposed charges for the activities comply with the *NDIS Pricing Arrangements and Price Limits*; and
- The provider has the agreement of the participant in advance (i.e. the service agreement with the participant should specify that NDIA Requested Reports can be claimed); and
- The report is requested by the NDIA.

A report is considered to have been requested by the NDIA if it is a report that is required at the commencement of a plan that outlines plan objectives and goals, or at plan review that measures

functional outcomes against the originally stipulated goals, or that makes recommendations for ongoing needs (informal, community, mainstream or funded supports). Providers may also claim for other NDIA-requested therapy report that is stipulated as being required in a participant's plan.

Claims for NDIS requested reports should be made using the relevant support item, using the "NDIA Report" option in the myplace portal.

Claiming for Activity Based Transport

Activity Based Transport - Social, Economic and Community Participation Supports

Providers of supports in the Assistance with Social, Economic and Community Participation Support Category ("community participation supports") can, at the request of a participant, transport a participant to, or from, or as part of, a community participation support. In these cases, the provider is entitled, with the agreement of the participant, to bill the participant's plan for the time that support workers spend providing the transport support (as part of the community participation support). They are also entitled to bill for any non-labour costs associated with transporting the participant (again, as part of the community participation support).

The worker's time can be claimed at the agreed hourly rate for the relevant support item for the total time the worker provides support to one or more participants, including time spent accompanying and/or transporting the participant. Where a provider is transporting two or more participants on the same trip, the worker's time should be apportioned amongst participants. This claim should be made using the relevant community participation support item and against the participant's core budget.

If a provider incurs costs, in addition to the cost of a worker's time, when accompanying and/or transporting participants in the community (such as road tolls, parking fees and the running costs of the vehicle), they may negotiate with the participant for them to make a reasonable contribution towards these costs. The following is a guide as to what these contributions might be:

- For a vehicle that **is not** modified for accessibility, up to $0.85 a kilometre;
- For a vehicle that is modified for accessibility or a bus, up to $2.40 a kilometre;
- For other forms of transport or associated costs, such as road tolls, parking, and public transport fares, up to the full amount.

Support items

These non-labour costs should be claimed against the relevant activity based transport support item. These support items can be delivered to individual participants and to groups of participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*. Where a provider is transporting two or more participants on the same trip, these additional costs should be apportioned amongst participants, with the agreement of each participant in advance.

These support items are not subject to price limits. See page 15 for further information on how to claim for support items that are not subject to a price limit.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
04_590_0125_6_1	Activity Based Transport	Each	$1.00	$1.00	$1.00
04_591_0136_6_1	Activity Based Transport	Each	$1.00	$1.00	$1.00
04_592_0104_6_1	Activity Based Transport	Each	$1.00	$1.00	$1.00
04_821_0133_6_1	Activity Based Transport	Each	$1.00	$1.00	$1.00

Activity Based Transport - Capacity Building Supports

Providers of the following capacity building support items are also, with the agreement of a participant, permitted to claim for Activity Based Transport when delivering those supports.

Registration Group	Support Category	Support Number	Support Name
102 - Assistance to Access and Maintain Employment or Higher Education	Finding and keeping a job	10_016_0102_5_3	Individual Employment Support
	Improved learning	13_030_0102_4_3	Transition Through School And To Further Education
106 - Assistance In Coordinating Or Managing Life Stages, Transitions And Supports	Improved living arrangements	08_005_0106_2_3	Assistance With Accommodation And Tenancy Obligations
	Increased social and community participation	09_006_0106_6_3	Life Transition Planning Incl. Mentoring, Peer-Support And Individual Skill Develop
	Support Coordination	07_101_0106_6_3 to 07_105_0106_6_3	Psychosocial Recovery Coaching
117 - Development Of Daily Living And Life Skills	Increased social and community participation	09_009_0117_6_3	Individual Skills Development And Training
	Improved relationships	11_024_0117_7_3	Individual Social Skills Development

Support items

These support items can be delivered to individual participants or groups of participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*. Where a provider is transporting two or more participants on the same trip, these additional costs should be apportioned amongst participants, with the agreement of each participant in advance.

These support items are not subject to price limits. See page 15 for further information on how to claim for support items that are not subject to a price limit.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
07_501_0106_6_3	Activity Based Transport	Each	$1.00	$1.00	$1.00
08_590_0106_2_3	Activity Based Transport	Each	$1.00	$1.00	$1.00
09_590_0106_6_3	Activity Based Transport	Each	$1.00	$1.00	$1.00
09_591_0117_6_3	Activity Based Transport	Each	$1.00	$1.00	$1.00
10_590_0102_5_3	Activity Based Transport	Each	$1.00	$1.00	$1.00
10_590_0133_5_3	Activity Based Transport	Each	$1.00	$1.00	$1.00
11_590_0117_7_3	Activity Based Transport	Each	$1.00	$1.00	$1.00
13_590_0102_4_3	Activity Based Transport	Each	$1.00	$1.00	$1.00

Example - Activity Based Transport

A provider has agreed to deliver a support in the Assistance with Social, Economic and Community Participation Support Category to a participant and the participant has requested that the provider transport the participant from their home to a local swimming pool and back again, as part of that support.

The transport by a non-disability modified vehicle takes 25 minutes to arrive at the swimming pool, including the time to assist the participant to and from the vehicle and getting them set up to participate in the activity. The support worker accompanies the participant in the vehicle. They then provide 40 minutes of support to the participant at the pool. Afterwards, they spend 20 minutes returning the participant to their home by the same vehicle. The pool is 10 kilometres from the participant's home.

The provider and participant have agreed an hourly rate of $50.00, which is below the price limit for this item. This amount also applies to the support worker's time when transporting participants.

The provider and participant have also agreed for the provider to claim for the activity based transport costs, which in this case they have agreed are the support worker's car park fee ($4.50) and vehicle running costs at a rate as agreed with the participant of $0.85 a kilometre (2x10 km) against support line item

The provider's claim for the support will be claimed in the Portal as:

- $70.83 for the 40 minutes of direct support at the swimming pool and 45 minutes transport time against support item 04_104_0125_6_1;
- $21.50 for the non-labour costs of the activity based transport against the support item 04_590_0125_6_1.

Note: The provider may also be able to make a claim for the time taken by the worker to travel to the participant before the support commences (see the discussion of Provider Travel above).

Regional, Remote and Very Remote Areas

Different pricing arrangements can apply depending on whether a support is delivered in a regional remote or very remote area.

Modified Monash Model

To determine whether a support is being delivered in a regional remote or very remote area the NDIA uses a modification of the Modified Monash Model (MMM). From the 24 October 2020, the 2019 version of the MMM will be used by the NDIS.

The MMM determines regional, remote and very remote areas using a scale based on population size and locality (see Table below).

Description	NDIA Zone	MMM	Inclusion
Metropolitan	MMM 1	1	All areas categorised as Major Cities of Australia in the Australian Bureau of Statistics Australian Statistical Geography Standard - Remoteness Areas (ASGS-RA) framework (see the ABS website).
Regional Centres	MMM 2-3	2	Areas categorised as Inner Regional Australia or Outer Regional Australia in the ASGS-RA that are in, or within 20km road distance, of a town with population >50,000.
		3	Areas categorised as Inner Regional Australia or Outer Regional Australia in the ASGS-RA that are not in MM 2 and are in, or within 15km road distance, of a town with population between 15,000 and 50,000.
Regional Areas	MMM 4-5	4	Areas categorised as Inner Regional Australia or Outer Regional Australia in the ASGS-RA that are not in MM 2 or MM 3, and are in, or within 10km road distance, of a town with population between 5,000 and 15,000.
		5	All other areas categorised as Inner Regional Australia or Outer Regional Australia in the ASGS-RA, except areas on islands that have a population of less than 1,000 and are not classified as MM2, MM3 or MM4.
Remote	MMM 6	6	All areas categorised as Remote Australia in the ASGS-RA, except areas on a populated island that is separated from the mainland and is more than 5km offshore; and Areas categorised as Inner Regional Australia or Outer Regional Australia in the ASGS-RA that are islands that have a population of less than 1,000 and are not otherwise classified.
Very Remote	MMM 7	7	All other areas - that being areas classified as Very Remote Australia in the ASGS-RA, and areas on a populated island that is separated from the mainland in the ABS geography and is more than 5km offshore.

Providers and participants can determine the MMM rating of a location using the Health Workforce Locator tool on the Department of Health's website.

Isolated Towns Modification

The NDIA modifies the Modified Monash Model classification of some locations. Where a location is surrounded by Remote or Very Remote areas then the NDIA classifies that enclave as a Remote area for planning and pricing purposes. The following Table sets out the enclaves that the NDIA has reclassified.

NDIA Enclave	Postcode	Location Name	State	MMM Rating	NDIS MMM Rating
Balranald	2715	Balranald	NSW	5	6
Broken Hill	2880	Broken Hill	NSW	3	6
Hay	2711	Hay	NSW	5	6
	2711	Hay South	NSW	5	6
Ravenswood/Warren	2824	Ravenswood	NSW	5	6
	2824	Warren	NSW	5	6
Cardwell	4849	Cardwell	QLD	5	6
Charters Towers	4820	Queenton	QLD	4	6
	4820	Charters Towers	QLD	4	6
	4820	Alabama Hill	QLD	4	6
	4820	Breddan	QLD	4	6
	4820	Broughton	QLD	4	6
	4820	Grand Secret	QLD	4	6
	4820	Millchester	QLD	4	6
	4820	Mosman Park	QLD	4	6
	4820	Richmond Hill	QLD	4	6
	4820	Southern Cross	QLD	4	6
	4820	Toll	QLD	4	6
	4820	Towers Hill	QLD	4	6
Dysart	4745	Dysart	QLD	5	6
Emerald	4702	Bluff	QLD	5	6
	4702	Comet	QLD	5	6
	4702	Jellinbah	QLD	5	6
	4717	Blackwater	QLD	5	6
	4720	Emerald	QLD	4	6
Moranbah	4741	Coppabella	QLD	5	6
	4744	Moranbah	QLD	4	6
Roma	4455	Roma	QLD	4	6
	4455	Blythdale	QLD	5	6
	4455	Euthulla	QLD	5	6
	4455	Orange Hill	QLD	5	6
Geraldton	6514	Greenhead	WA	5	6
	6514	Leeman	WA	5	6
	6530	Geraldton	WA	3	6
	6535	Horrocks	WA	5	6
Kambalda	6442	Kambalda West	WA	5	6
	6442	Kambalda East	WA	5	6
Kalgoorlie	6430	Kalgoorlie	WA	3	6
	6430	Broadwood	WA	3	6
	6430	Hannans	WA	3	6
	6430	Karlkurla	WA	3	6
	6430	Lamington	WA	3	6
	6430	Mullingar	WA	3	6
	6430	Piccadilly	WA	3	6
	6430	Somerville	WA	3	6

NDIA Enclave	Postcode	Location Name	State	MMM Rating	NDIS MMM Rating
	6430	South Kalgoorlie	WA	3	6
	6430	West Kalgoorlie	WA	3	6
	6430	West Lamington	WA	3	6
	6430	Williamstown	WA	3	6
	6432	Boulder	WA	3	6
	6432	South Boulder	WA	3	6
	6432	Victory Heights	WA	3	6
Merredin	6415	Merredin	WA	5	6
Gunbalanya	0822	Gunbalanya	NT	6	7

Pricing Arrangements in Regional, Remote and Very Remote Areas

In general, price limits are 40% higher in Remote areas and 50% higher in Very Remote areas. There is no additional loading applied for supports in Metropolitan areas, Regional Centres or Regional Areas. However, some different pricing arrangements do apply in Regional Areas (MMM4-5) as set out in the *NDIS Pricing Arrangements and Price Limits.*

When a support is provided directly to a participant, and the worker delivering the support is at the same location as the participant, the price limit that applies to the support is determined by the location of the participant at the time of service delivery. For example, if a participant living in a Remote location visits a provider to receive a service, the support is subject to the price limit that applies to that location - not the Remote price limit.

When a support is provided directly to a participant via telehealth, the price limit that applies to the support should, in general, be the price limit that would apply if the participant was receiving the support at the place that the person who is delivering the support is located at the time of service delivery. However, participants in Remote or Very Remote areas can agree that those price limits should apply to the support if they are satisfied that the support provides value for money.

When a support is not provided directly (for example, **Non-Face-to-Face Support Provision** or **NDIA Requested Reports**) then the price limit that applies to the support is the price limit that would apply if the participant was receiving the support at the place that the person who is delivering the support is located at the time of service delivery.

Claiming for Group-Based Supports

When a support item is delivered to more than one participant at the same time (a group of participants) then, unless the *NDIS Pricing Arrangements and Price Limits* states otherwise, the price limit for each participant is the applicable price limit set out in the relevant support table divided by the number of participants in the group. Providers should make a claim for each participant using the relevant support item. Each claim should be for the total time of the support but is subject to the lower price limit as set out above.

Providers can only claim for supports that are related to the reasonable and necessary needs of a participant. Where a participant attends a group-based session then a provider should only claim for the time of more than one worker against that participant's plan if all those workers were involved in the direct support of the participant for the time claimed.

There are transitional arrangements in place for group-based supports in the *Assistance with Social, Economic and Community Participation* Support Category, see page 63.

Programs of Support

A provider of group-based supports in any of the following categories can enter into an agreement with a participant for a "program of support", especially where the program is towards the achievement of a specified outcome:

- Any support in the Assistance in Shared Living Arrangements - Supported Independent Living section of the *Assistance with Daily Life* Support Category;
- Any support in the *Assistance with Social, Economic and Community Participation* Support Category, including Supports in Employment; and
- Any support in any Capacity Building Support Category.

Under this approach, providers claim against the plans of all the participants who had agreed to attend an instance of support in the program of support as though they had attended (whether or not they did) - as long as the provider had the capacity to deliver the support. Supports delivered as part of a program of supports are not subject to the short notice cancellation rules.

Note: Providers in Registration Group 0118 (Early Intervention Supports for Early Childhood) can include 1:1 supports in a program of support but only where these are provided in combination with group supports.

Programs of support can only be offered if the duration of the program is no longer than 12 weeks (unless specifically allowed for in the *NDIS Pricing Arrangements and Price Limits*; and participants are able to exit from the program of supports without cost, subject to a notice period of no more than two (2) weeks. Providers and participants can agree to a new program of support at any time.

Providers who offer programs of support must enter into an agreement with each participant specifying the program of support, including its length, exit rules and intended outcomes. These agreements must be consistent with the *NDIS Pricing Arrangements and Price Limits.* In particular, providers cannot pre-claim for programs of support. Each instance of support in the program of support has to be delivered before the provider can claim for that instance of support.

Claiming for Centre Based Social, Economic and Community Participation Supports

A provider in one of the following Registration Groups can claim an additional amount for the costs of running and maintaining a facility (Centre) through the relevant Centre Capital Cost support item when a support item ("the primary support") in the *Assistance with Social, Economic and Community Participation* Support Category is delivered in the facility:

- High Intensity Daily Personal Activities (0104);
- Specialised Supported Employment (0133); and
- Group and Centre Based Activities (0136).

If the primary support is being delivered to a group of participants, then the provider can claim up to price limit of the relevant Centre Capital Cost support item in respect of each of the participants for each hour of the support.

When a support is delivered partially in a Centre and partially in the Community, and the Centre is available at all time during the support if required, then providers can claim up to the price limit for the relevant Centre Capital Cost support item for the entire period of the support.

Note: These arrangements do not apply to providers who choose to use the transitional arrangements for group-based supports in the *Assistance with Social, Economic and Community*

Participation Support Category, see page 63. The transitional price limits for these supports have the capital allowance built into them.

Centre Capital Costs

The Centre Capital Cost support items can be delivered to individual participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*.

As well as direct service provision, this support item can be used to claim for:

- **Short Notice Cancellations.**

These support items are subject to price limits as set out in the following Table.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
04_599_0104_6_1	Centre Capital Cost	Hour	$2.28	$3.19	$3.42
04_599_0133_5_1	Centre Capital Cost	Hour	$2.28	$3.19	$3.42
04_599_0136_6_1	Centre Capital Cost	Hour	$2.28	$3.19	$3.42
10_599_0133_5_3	Centre Capital Cost	Hour	$2.28	$3.19	$3.42

Claiming for Establishment Fees for Personal Care/Participation Supports

These support items recognise the otherwise non-claimable costs that providers face in establishing arrangements with participants. They can be delivered to individual participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*

These support items are claimable by a provider who assists a participant with the implementation of their NDIS Plan, who has made an agreement with the participant to supply a minimum of 20 hours per month for three or more consecutive months of:

- **Personal Care Supports** - that is, supports in the Activities of Daily Living Support Category that are delivered by providers in the Registration Groups:
  - Daily Personal Activities (0107); or
  - High Intensity Daily Personal Activities (0104); or
- **Participation Supports** - that is, supports in the Social, Economic and Community Participation Support Category delivered by providers in the Registration Groups:
  - Participation in Community, Social and Civic Activities (0125); or
  - Group and Centre Based Activities (0136); or
  - High Intensity Daily Personal Activities (0104) when delivered for community access or group supports; or
  - Specialised Supported Employment (0133).

Each provider can only claim an Establishment Fee in respect of a participant once across all plans. If a provider delivers services to a participant through more than one Registration Group or more than one Support Category they can only claim for one Establishment Fee, and only if they meet the other requirements set out above. More than one provider is able to claim an Establishment Fee against a given plan as long as each provider meets the relevant requirements.

These support items are subject to price limits as set out in the following Table. These price limits include the 2% Temporary Loading.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
01_049_0104_1_1	Establishment Fee for Personal Care/Participation	Each	$621.70	$870.38	$932.55
01_049_0107_1_1	Establishment Fee for Personal Care/Participation	Each	$621.70	$870.38	$932.55
04_049_0104_1_1	Establishment Fee for Personal Care/Participation	Each	$621.70	$870.38	$932.55
04_049_0125_1_1	Establishment Fee for Personal Care/Participation	Each	$621.70	$870.38	$932.55
04_049_0136_1_1	Establishment Fee for Personal Care/Participation	Each	$621.70	$870.38	$932.55
04_049_0133_5_1	Establishment Fee for Personal Care/Participation	Each	$621.70	$870.38	$932.55

Claiming for Irregular SIL Supports

Irregular SIL Supports are intermittent or unplanned events that disrupt supports initially planned for in the SIL plan budget. Examples of situations where Irregular SIL Supports would be required include a participant falling ill or the cancellation of a day program, so that participants are in their home and require SIL supports for a period that was not initially planned and rostered for.

Claims for Irregular SIL supports are made using the relevant support item, using the “Irregular SIL Support” option in the myplace portal.

SIL Providers are only permitted to claim from a participant’s plan for Irregular SIL Supports if all of the following conditions are met:

- The *NDIS Pricing Arrangements and Price Limits* indicates that providers can claim for Irregular SIL Supports in respect of that support item;
- The proposed charges for the activities comply with the *NDIS Pricing Arrangements and Price Limits;*
- Where the SIL activity does not sit within the definition of a Regular SIL Supports;
- The provider works with the participant and/or their nominee to explain why Irregular SIL Supports are required, and the other options available; and
- The provider has agreement from the participant and/or their nominee to claim for the support before a payment request is made (i.e. the service agreement between the participant and the provider should specify that Irregular SIL Supports can be claimed when required).

In contrast, Regular SIL supports (claimed as Direct Services) are considered as those planned for as part of a usual week in the SIL plan budget, via an agreement with the participant and provider based on the levels of care that can be provided within the approved SIL budget.

The SIL Operational Guideline provides more detail about the types of services that are included and excluded from the provision of SIL supports.

Claiming for more than one worker or therapist

Sometimes a participant requires assistance from more than one worker or therapist at the same time. In these cases, the provider is entitled to bill for the time spent providing the support by all workers and therapists involved in delivering the support. Examples of cases where this may occur include:

- Shadow shifts that allow new workers to be introduced to a participant who has complex individual support needs so that they can understand their support needs and patterns;

- Supervision of, or specific training for, therapy assistants by the supervising therapist as part of the handover of the support delivery to the participant by the therapist to the therapy assistant;
- Case conferences between therapists about the specific support needs of a participant.

Shadow Shifts

Shadow shifts may be claimed where the participant has complex individual support needs that are best met by introducing a new worker to the participant before it is reasonable that they commence providing the support independently - for example, where the specific individual support needs include very limited communication; behaviour support needs; and/or medical needs/procedures such as ventilation or Home Enteral Nutrition (HEN).

Where the individual would require shadow shifts to assist with the introduction of new workers, and this is the desired method by the participant or their family, the provider may claim for up to 6 hours of weekday support per year.

Supervision / Specific Training for Therapy Assistants

Level 1 Therapy Assistants can only deliver support under the direct supervision of a therapist. Level 2 Therapy Assistants can deliver supports under indirect supervision but may require specific training in the needs of the participant from the therapist before they take responsibility for the delivery of the therapy.

In these cases, it is appropriate for the provider to bill for the time spent by both the therapist and the therapy assistant. This arrangement can represent value for money for the participant compared to the alternative of all supports being delivered by the supervising therapists.

Case Conferences for Therapists

Therapists, especially in rural and remote areas, may benefit from a case conference with other therapists about the specific care needs of a participant. In these cases, it is appropriate for the provider to bill for the time spent by all therapists on the case conference.

Other Considerations

Supports must be Reasonable and Necessary

The NDIS provides funding to participants for supports and services aimed at increasing their independence, inclusion, and social and economic participation.

Supports funded by the NDIS need to:

- Be related to the participant's disability;
- Not include day-to-day living costs that are not related to a participant's disability support needs;
- Represent value for money; and
- Be likely to be effective and beneficial to the participant.

Providers should not claim for supports from a participant’s plan where the support is not in line with the participant’s goals, objectives and aspirations as set out in their plan or where the support is not reasonable and necessary. Providers should also not claim for supports from a participant’s

plan where the support is more appropriately funded or provided through other service systems. Further information on when a support is considered reasonable and necessary can be found on the NDIS website.

Medicare and Insurance

Some elements of a participant's care may be covered by funds outside the NDIS. These expenses are commonly medical, including those covered by private health insurance or Medicare. These medical expenses are not funded under the NDIS, even if they are related to, or a symptom of, the disability. These expenses should be claimed under the relevant health care scheme or insurance policy. Some providers (e.g. therapists) may need to distinguish between the health services and disability supports that they provide to a single client, and make separate payment claims to, for example, Medicare and the NDIS.

Expenses Related to Recreational Pursuits

Providers should not claim payment from participant's plans for:

- Expenses related to recreational pursuits, such as event tickets for the participant, as they are not covered by the NDIS; or
- The cost of entry for a paid support worker to attend a social or recreational event.

Prepayments

In general, Registered Providers can only make a claim for payment once a service booking has been created and the support has been delivered or provided.

For higher cost supports, the cost of the support may be claimed in stages in some circumstances, and before the support is finally delivered to the participant.

Prepayments represent funds paid in advance of the provider delivering the agreed support to the participant. Sometimes providers require prepayment(s) as collateral and/or to cover their expenses in order to source, build or tailor the support to meet the participant's unique needs.

In general, prepayments should only be sought where a business will incur unrecoverable costs should delivery of the support to the requesting participant not proceed (e.g. a custom made support).

Prepayments are subject to all of the following conditions:

- The support item is an assistive technology (including vehicle modification), or a home modification;
- The support item value exceeds $1,500 or is custom made to address the participant's disability related requirements, and a valid quote has been provided and accepted by the participant (or their nominee);
- a service agreement between the provider and participant (or nominee) outlines the requirement of a prepayment (e.g. deposit) or milestone payments, in line with normal business practice; and
- The final payment of **not less than 10% of the total cost**, may not be claimed until the participant has received the support ready for use.

A participant is entitled to a refund of any balance of prepayment(s) less the actual unrecoverable expense incurred by the business to that point when supply is terminated. The participant remains fully entitled to their rights under Australian Consumer Law in all circumstances.

Prepayments can be claimed by providers for a support where that support is specifically identified as eligible for prepayments in the *NDIS Pricing Arrangements and Price Limits.* Other supports may be eligible for prepayment where the NDIA has given prior written approval (including conditions) to the registered provider to claim for prepayments.

Subscription services

In some cases, a provider may claim for a service agreed with a participant using a subscription model of payment. In these cases, the participant is paying to be able to use that service (on the terms/hours agreed) for the period of the subscription. **Subscriptions may only be used for the supply of the following supports: *Consumables* (Support Category 03) and *Assistive Technology* (Support Category 05).**

Providers wanting to claim for a subscription based service must make sure that:

- A plain English service agreement has been accepted by the participant, that makes clear to the participant the service and its costs (including any extra fees), as well as reasonable exit conditions
- The maximum price limit for a subscription is $5,000 per annum.
- Subscriptions are to be charged monthly (paid at or before the start of the service period). Small subscriptions, where the annual cost is not more than $1,500, may be charged less frequently (quarterly or annually). For example if a subscription service cost $199 per year, it could be charged for just once per year.
- There are no penalties (for example exit fees) should a participant wish to cancel a subscription (with reasonable one month's notice) on or prior to the end of the paid subscription period.
- Invoices for the subscription to be paid, clearly describe the supports for the participant to be delivered/available during the subscription period. For monthly subscriptions, participant's may agree in writing to be billed quarterly (in advance of the quarter), but must be refunded any unused months if they cancel the subscription with due notice (as stated above).

Co-payments for Capital items, including Assistive Technology

In general, providers are not permitted to request a co-payment by the participant for a support. However, where a participant would like a customisation to a support or assistive technology that is not considered reasonable or necessary, they are required to pay for these themselves. These may include an aesthetic customisation to an assistive technology or modifications to a vehicle that are additional to the assistive components.

Other Fees and Charges

All registered providers must not add any other charge to the cost of the supports they provide to any participant, such as credit card surcharges, or any additional fees including any 'gap' fees, late payment fees or cancellation fees, unless otherwise permitted by the *NDIS Pricing Arrangements and Price Limits*. Participants are generally not required to pay exit fees, even when changing provider's part way through a plan. A core principle of the NDIS is choice and control for participants, allowing them to change providers without expense.

Goods and Services Tax (GST)

Many, but not all, NDIA supports provided to NDIS participants are GST-free. Further information about the NDIS and GST can be accessed on the Australian Taxation Office website. Providers should seek independent legal or financial advice if they require assistance with tax law compliance. If GST is applicable to a support, the price limit is inclusive of GST.

Special NDIS Pricing Arrangements

High Intensity Supports

A support is considered a High Intensity support if it is a support provided to a participant:

- For whom frequent (at least 1 instance per shift) assistance is required to manage challenging behaviours that require intensive positive behaviour support; and/or
- Who requires assistance from a disability support worker who has one or more of the high intensity support skills specified in the NDIS Commission's *NDIS Practice Standards: skills descriptors*, which can be downloaded here.

Temporary Transformation Payment (TTP)

A number of supports in the Assistance with Daily Living Support Category and the Social, Economic and Community Participation Support Category are in the scope of the Temporary Transformation Payment (TTP). These supports have two support items, in line with the following example.

01_011_0107_1_1	**Assistance With Self-Care Activities - Standard - Weekday Daytime**
01_011_0107_1_1_T	**Assistance With Self-Care Activities - Standard - Weekday Daytime - TTP**

The price limit for each TTP item is higher than the price limit for the non-TTP item. The difference in price limits will be 3.0% of the standard price from 1 July 2022.

As with all supports, providers must also agree the price that they will charge for a support with the participant. The price for a support cannot be greater than the relevant price limit.

The TTP items can only be used by providers who are compliant with the TTP conditions (see below). Providers who meet these eligibility criteria are known as **TTP providers**.

All providers who claim for the TTP in 2022-23 must:

- Publish their service prices prominently on their website, and make them available to participants, including participants who are not their clients, and the NDIA on request; and
- List their business contact details in the Provider Finder in the myplace portal and ensure that those details are kept up-to-date; and
- Take part in a Financial Benchmarking Survey that is carried out for the NDIA in 2022-23.

In addition, providers who made a claim for the TTP in 2021-22 can only claim for the TTP in 2022-23 if they also took part in the Financial Benchmarking Survey that was carried out for the NDIA in 2021-22.

All providers who claim for a TTP support item are also required to acknowledge their compliance with the *NDIS Pricing Arrangements and Price Limits*, including the TTP requirements, when submitting a payment request through the myplace Provider Portal.

Providers who made a claim for the TTP in 2021-22 and did not take part in the Financial Benchmarking Survey that was carried out for the NDIA in 2021-22 are not eligible to claim for the TTP in 2022-23. If any of these providers make a claim for a TTP support item in 2022-23 then they will be required to reverse the claim and replace it with a claim for the equivalent non-TTP support item.

If any provider makes a claim for a TTP support item in 2022-23 and does not take part in the Financial Benchmarking Survey that will be carried out for the NDIA in 2022-23, then they will be required to reverse the claim and replace it with a claim for the equivalent non-TTP support item.

Providers are reminded that Section 182 of the *National Disability Insurance Scheme Act 2013* provides that if a NDIS amount is paid to a person who is not entitled for any reason to the payment of the NDIS amount then the amount of the payment is a debt due to the Agency.

Plan Managers and the TTP

Plan managers are not responsible for ensuring providers are TTP compliant. They can accept the claim for a TTP support item by a registered provider as proof of TTP compliance. Plan managers are however required to inform the NDIA, when requested, which registered providers have made a claim for a TTP support item through the plan manager. Non-registered providers are not eligible for the TTP and plan managers should not use TTP line items to claim for services delivered by non-registered providers.

Disability-Related Health Supports

The NDIS will fund disability-related health supports where these supports directly relate to a participant's significant and permanent functional impairment and assist them to undertake activities of daily living. These supports are provided individually to participants and can be provided in a range of environments, including, but not limited to, the participant's own home.

Participants are not permitted to claim for health supports from their plans when those health supports do not relate to their disability and when they do not require health supports on a regular basis. Those health supports will continue to be provided by the health system. Additionally, if a participant's support needs become acute, that support should be provided in a hospital or another health setting by the relevant state/territory health care system or private health system and not be claimed from the participant's plan.

The list below provides an indication of the majority of disability-related health supports that may be required by NDIS participants; however, it is not an exhaustive list. Disability-related health supports are expected to assist in areas such as:

- **Dysphagia**: for participants who have trouble eating, drinking or swallowing on a daily basis.
- **Respiratory**: for participants requiring help with their breathing and maintenance of their respiratory health, including any associated care, comfort, planning or supports
- **Nutrition**: for participants requiring help with the way they eat or understanding the food they need.
- **Diabetes**: for participants who have daily problems with how much sugar is in their blood.
- **Continence**: for participants who need daily assistance with toileting (bladder and bowel).
- **Wound & Pressure Care**: for participants who need daily wound and pressure care (resulting from pressure wounds or swollen limbs).
- **Podiatry**: for participants who require help looking after their feet, ankles and lower limbs.
- **Epilepsy**: for participants who need daily help managing the way epilepsy affects the way their brain and nerves work.
- **Botox and Splinting**: It is unlikely Botox and splinting supports will be reasonable and necessary to include in a plan, as these are generally provided in a clinical setting.

Five types of disability-related health supports have been identified in the *NDIS Support Catalogue*:

- Provision of Disability-Related Health Supports by Disability Support Workers - these supports should be claimed using the standard Daily Personal Activities and High Intensity Daily Personal Activities support items;
- Assessment, planning and the provision of Disability-Related Health Supports by therapists these supports should be claimed using the standard ECEI and Therapy support items;
- Assessment, planning and the provision of Disability-Related Health Supports by nurses - these supports should be claimed using the new nursing support items;
- Consumables related to Disability Related Health Supports - these supports should be claimed using the new Low-Cost or High-Cost Disability Related Health Consumables support line items; and
- Assistive Technology related to Disability Related Health Supports - these supports should be claimed using the new Disability Related Health Assistive Technology support line items.

Coronavirus (COVID-19) Response

The Australian Government has enacted the Coronavirus Emergency Response Plan and the NDIA is taking necessary steps to prepare and support participants and providers during the coronavirus (COVID-19) pandemic. The Agency is collaborating with the Department of Social Services, Services Australia and the NDIS Quality and Safeguards Commission as well as health agencies to deliver the NDIA's Pandemic Plan in line with the Government's Emergency Response Plan. Further information can be found at NDIS website

The Agency is responding to the COVID-19 pandemic through a number of temporary measures. The details of these measures are provided in the *COVID Addendum to the NDIS Pricing Arrangements and Price Limits* which can be downloaded here.

Core - Assistance with Daily Life

This support category relates to assisting with or supervising personal tasks of daily life to enable the participant to live as autonomously as possible. These supports are provided individually to participants and can be provided in a range of environments, including the participant's own home.

Daily Personal Activities

Assistance with Self Care Activities

These support items provide a participant with assistance with, or supervision of, personal tasks of daily life to develop skills of the participant to live as autonomously as possible.

These support items can be delivered to individual participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*.

As well as direct service provision, these support items can be used to claim for:

- **Non-Face-to-Face Support Provision**
- **Provider Travel**
- **Short Notice Cancellations.**

Providers of these supports can also claim for the costs of:

- **Provider Travel - Non-Labour Costs** using support item 01_799_0107_1_1.

These support items are subject to price limits as set out in the following Table. Different price limits apply depending on the **Time of Day and Day of Week** when the support is delivered, and whether the provider is eligible for the **Temporary Transformation Payment (TTP)**. These price limits include the 2% Temporary Loading.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
01_011_0107_1_1	Assistance With Self-Care Activities - Standard - Weekday Daytime	Hour	$62.17	$87.04	$93.26
01_011_0107_1_1_T	Assistance With Self-Care Activities - Standard - Weekday Daytime - TTP	Hour	$64.04	$89.66	$96.06
01_015_0107_1_1	Assistance With Self-Care Activities - Standard - Weekday Evening	Hour	$68.50	$95.90	$102.75
01_015_0107_1_1_T	Assistance With Self-Care Activities - Standard - Weekday Evening - TTP	Hour	$70.56	$98.78	$105.84
01_002_0107_1_1	Assistance With Self-Care Activities - Standard - Weekday Night	Hour	$69.77	$97.68	$104.66
01_002_0107_1_1_T	Assistance With Self-Care Activities - Standard - Weekday Night - TTP	Hour	$71.86	$100.60	$107.79
01_013_0107_1_1	Assistance With Self-Care Activities - Standard - Saturday	Hour	$87.51	$122.51	$131.27
01_013_0107_1_1_T	Assistance With Self-Care Activities - Standard - Saturday - TTP	Hour	$90.14	$126.20	$135.21
01_014_0107_1_1	Assistance With Self-Care Activities - Standard - Sunday	Hour	$112.85	$157.99	$169.28
01_014_0107_1_1_T	Assistance With Self-Care Activities - Standard - Sunday - TTP	Hour	$116.24	$162.74	$174.36
01_012_0107_1_1	Assistance With Self-Care Activities - Standard - Public Holiday	Hour	$138.20	$193.48	$207.30
01_012_0107_1_1_T	Assistance With Self-Care Activities - Standard - Public Holiday - TTP	Hour	$142.35	$199.29	$213.53

Assistance with Self Care Activities - Night-Time Sleepover Support

This support item provides a participant with assistance with, or supervision of, personal tasks of daily life where overnight support is needed, but the caregiver can sleep when not required to provide support. This support applies to any day of the week and on public holidays. This support item includes up to two hours of active supports provided to the participant for the duration of the period. Providers may claim for the third or additional hour at Saturday rates on weekdays, or at applicable rates on other days (Saturdays, Sundays or Public Holidays).

This support item can be delivered to individual participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*.

As well as direct service provision, this support item can be used to claim for:

- **Non-Face-to-Face Support Provision**
- **Provider Travel**
- **Short Notice Cancellations.**

Providers of this support can also claim for the costs of:

- **Provider Travel - Non-Labour Costs** using support item 01_799_0107_1_1.

This support item is subject to price limits as set out in the following Table. These price limits include the 2% Temporary Loading.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
01_010_0107_1_1	Assistance with Self-Care Activities - Night-Time Sleepover	Each	$262.16	$367.02	$393.24

Assistance from Live-in Carer

This support item provides for a person who lives in the house of, or travels with the participant and provides assistance with, and/or supervision of, personal tasks of daily life to develop skills of the participant to live as autonomously as possible. It can be delivered to individual participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*.

This support item is subject to quotation. It should only be used if it is a stated item in a plan.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
01_003_0107_1_1	Assistance from Live-In Carer	Hour	N/A	N/A	N/A

Assistance with Personal Domestic Activities

This support item assists a participant to undertake or develop skills to maintain their home environment where the participant owns their own home or has sole or substantial responsibility for its maintenance. Includes assisting participant to do basic house and yard work.

This support item can be delivered to individual participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*.

As well as direct service provision, this support item can be used to claim for:

- **Non-Face-to-Face Support Provision**
- **Provider Travel**
- **Short Notice Cancellations.**

Providers of this support can also claim for the costs of:

- **Provider Travel - Non-Labour Costs** using support item 01_799_0107_1_1.

This support item is subject to price limits as set out in the following Table.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
01_004_0107_1_1	Assistance with Personal Domestic Activities	Hour	$52.73	$73.82	$79.09

On-Call Overnight Monitoring

This support item provides for overnight on-call assistance (either onsite or off-site) with, or supervision of, personal tasks of daily living. It applies to any day of the week and on public holidays. This support item is for an eight-hour period and includes up to one hour of active support provided to the participant for the duration of the period.

This support item can be delivered to individual participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits.*

This support item is subject to quotation. It should only be used if it is a stated item in a plan.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
01_017_0107_1_1	On-Call Overnight Monitoring-Off Site or Onsite (Includes 1 hour of assistance)	Each	N/A	N/A	N/A

High Intensity Daily Personal Activities

Assistance with Self Care Activities

These support items provide a participant with a need for **High Intensity Supports** with assistance with, or supervision of, personal tasks of daily life to develop skills of the participant to live as autonomously as possible.

These support items can be delivered to individual participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*.

As well as direct service provision, these support items can be used to claim for:

- **Non-Face-to-Face Support Provision**
- **Provider Travel**
- **Short Notice Cancellations.**

Providers of these supports can also claim for the costs of:

- **Provider Travel - Non-Labour Costs** using support item 01_799_0104_1_1.

These support items are subject to price limits as set out in the following Table. Different price limits apply depending on the **Time of Day and Day of Week** when the support is delivered; and whether the provider is eligible for the **Temporary Transformation Payment (TTP)**. These price limits include the 2% Temporary Loading.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
01_400_0104_1_1	Assistance With Self-Care Activities - High Intensity - Weekday Daytime	Hour	$67.28	$94.19	$100.92
01_400_0104_1_1_T	Assistance With Self-Care Activities - High Intensity - Weekday Daytime - TTP	Hour	$69.15	$96.81	$103.73

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
01_401_0104_1_1	Assistance With Self-Care Activities - High Intensity - Weekday Evening	Hour	$74.14	$103.80	$111.21
01_401_0104_1_1_T	Assistance With Self-Care Activities - High Intensity - Weekday Evening - TTP	Hour	$76.20	$106.68	$114.30
01_405_0104_1_1	Assistance With Self-Care Activities - High Intensity - Weekday Night	Hour	$75.51	$105.71	$113.27
01_405_0104_1_1_T	Assistance With Self-Care Activities - High Intensity - Weekday Night - TTP	Hour	$77.60	$108.64	$116.40
01_402_0104_1_1	Assistance With Self-Care Activities - High Intensity - Saturday	Hour	$94.71	$132.59	$142.07
01_402_0104_1_1_T	Assistance With Self-Care Activities - High Intensity - Saturday - TTP	Hour	$97.34	$136.28	$146.01
01_403_0104_1_1	Assistance With Self-Care Activities - High Intensity - Sunday	Hour	$122.14	$171.00	$183.21
01_403_0104_1_1_T	Assistance With Self-Care Activities - High Intensity - Sunday - TTP	Hour	$125.53	$175.74	$188.30
01_404_0104_1_1	Assistance With Self-Care Activities - High Intensity - Public Holiday	Hour	$149.57	$209.40	$224.36
01_404_0104_1_1_T	Assistance With Self-Care Activities - High Intensity - Public Holiday - TTP	Hour	$153.72	$215.21	$230.58

Specialised Home-Based Assistance for a Child

This support item provides specialist assistance in the home that is required due to additional requirements of a child's disability and may be provided to strengthen the sustainability of informal supports.

This support item can be delivered to individual participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*.

As well as direct service provision, this support item can be used to claim for:

- **Non-Face-to-Face Support Provision**
- **Provider Travel**
- **Short Notice Cancellations.**

Providers of these supports can also claim for the costs of:

- **Provider Travel - Non-Labour Costs** using support item 01_799_0104_1_1.

This support item is subject to price limits as set out in the following Table.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
01_016_0104_1_1	Specialised Home Based Assistance For A Child	Hour	$52.73	$73.82	$79.09

Assistance with household tasks

Assistance with Household Tasks

These support items enable participants to maintain their home environment. This may involve undertaking essential household tasks that the participant is not able to undertake.

These support items can be delivered to individual participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*.

As well as direct service provision, these support items can be used to claim for:

- **Non-Face-to-Face Support Provision**

- **Provider Travel**
- **Short Notice Cancellations.**

Providers of these supports can also claim for the costs of:

- **Provider Travel - Non-Labour Costs** using support item 01_799_0120_1_1.

These support items are subject to price limits as set out in the following Table.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
01_019_0120_1_1	House or Yard Maintenance • Performing essential house and/or yard activities that the participant is not able to undertake.	Hour	$50.87	$71.22	$76.31
01_020_0120_1_1	House Cleaning And Other Household Activities • Performing essential house cleaning activities that the participant is not able to undertake.	Hour	$51.81	$72.53	$77.71

Linen Service

This support item is for the provision of clean linen to a participant who is unable to do their own laundry without assistance. It can be delivered to individual participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*.

This support item is subject to quotation. It should only be used if it is a stated item in a plan.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
01_021_0120_1_1	Linen Service	Each	N/A	N/A	N/A

Preparation and Delivery of Meals

This support item is for assistance with the cost of the preparation and delivery of food to participants who are unable to do this for themselves, and are not in receipt of other supports that would meet the same need. The cost of the food itself is not covered by the NDIS.

This support item can be delivered to individual participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits.*

Participants who have core support funding specified for meal preparation and delivery in their plan can use this support item to claim for meals prepared and delivered. Participants who have funding for support workers to undertake shopping and meal preparation support may use this funding to claim meal preparation and delivery as an alternative for short periods in response to short-term disruptions (for example, if the participant is required to isolate — refer to *Nutrition Support including Meal Preparation* Guideline for more information).

This support item does not require a quote, is not a stated support, and can be used where meal preparation has been specified as a reasonable and necessary support in a participant's plans with core funding available.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
01_023_0120_1_1	Assistance with the cost of the preparation and delivery of meals	Each	$1.00	$1.00	$1.00

Assistance with Daily Life Tasks in a Group or Shared Living Arrangement

Assistance in Shared Living Arrangements - Supported Independent Living

Weekly claiming

This support item provides assistance with, or supervision of, tasks of daily life in a shared living environment, with a focus on developing the skills of each individual to live as autonomously as possible. The weekly claim accounts for the package of assistance with daily life supports that will be provided within the funded weekly amount for both shared and individual supports. This bundled support includes all planned supports within a typical week in the shared living environment that is agreed to via a typical schedule of supports. There is no adjustment for weekdays, weekends or public holidays as the weekly amount claimed includes an annualised uplift for public holidays.

This support item is subject to a service agreement between the provider and participant (or nominee) specifying:

- An agreement to claim weekly amounts; and
- The agreed typical schedule of supports to be provided for the weekly amount claimed.

This support item can be delivered to individual participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*. **Providers should not use a combination of Weekly and Hourly SIL supports. A provider will either use the Weekly SIL support item or the Hourly SIL support items, but not both methods.**

As well as direct service provision, these support items can be used to claim for:

- **Short Notice Cancellations**
- **Claiming for Irregular SIL Supports**

The price limit for this item is the total regular SIL funding specified in the participant's plan or otherwise agreed in writing with the NDIA, divided by the number of weeks in the plan period.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
01_821_0115_1_1	Assistance in Supported Independent Living - Weekly	Week	As stated in the participant's plan or otherwise agreed in writing with the NDIA.		

Hourly claiming

These support items provide assistance with, or supervision of, tasks of daily life in a shared living environment, with a focus on developing the skills of each individual to live as autonomously as possible. The support is provided to each person living in the shared arrangement in accordance with their need. Support Independent Living does not include rent, board and lodging or other day-to-day usual living expenses such as food and activities. It also does not include the capital costs associated with a participant's accommodation. Further information can be found at the NDIS Supported Independent Living website.

These support items can be delivered to individual participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*. **Providers should not use a combination of Weekly and Hourly SIL supports. A provider will either use the Weekly SIL support item or the Hourly SIL support items, but not both methods.**

As well as direct service provision, these support items can be used to claim for:

- **Non-Face-to-Face Support Provision**
- **Provider Travel**
- **Short Notice Cancellations**
- **Claiming for Irregular SIL Supports**

Providers of these supports can also claim for the costs of:

- **Provider Travel - Non-Labour Costs** using support item 01_799_0115_1_1.

These support items are subject to price limits as set out in the following Table. Different price limits apply depending on the **Time of Day and Day of Week** on which the support is delivered, and whether the supports are **High Intensity Supports**. These price limits include the 2% Temporary Loading.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
01_801_0115_1_1	Assistance in Supported Independent Living - Standard - Weekday Daytime	Hour	$62.17	$87.04	$93.26
01_802_0115_1_1	Assistance in Supported Independent Living - Standard - Weekday Evening	Hour	$68.50	$95.90	$102.75
01_803_0115_1_1	Assistance in Supported Independent Living - Standard - Weekday Night	Hour	$69.77	$97.68	$104.66
01_804_0115_1_1	Assistance in Supported Independent Living - Standard - Saturday	Hour	$87.51	$122.51	$131.27
01_805_0115_1_1	Assistance in Supported Independent Living - Standard - Sunday	Hour	$112.85	$157.99	$169.28
01_806_0115_1_1	Assistance in Supported Independent Living - Standard - Public Holiday	Hour	$138.20	$193.48	$207.30
01_811_0115_1_1	Assistance in Supported Independent Living - High Intensity - Weekday Daytime	Hour	$67.28	$94.19	$100.92
01_812_0115_1_1	Assistance in Supported Independent Living - High Intensity - Weekday Evening	Hour	$74.14	$103.80	$111.21
01_813_0115_1_1	Assistance in Supported Independent Living - High Intensity - Weekday Night	Hour	$75.51	$105.71	$113.27
01_814_0115_1_1	Assistance in Supported Independent Living - High Intensity - Saturday	Hour	$94.71	$132.59	$142.07
01_815_0115_1_1	Assistance in Supported Independent Living - High Intensity - Sunday	Hour	$122.14	$171.00	$183.21
01_816_0115_1_1	Assistance in Supported Independent Living - High Intensity - Public Holiday	Hour	$149.57	$209.40	$224.36
01_832_0115_1_1	Assistance in Supported Independent Living - Night-Time Sleepover	Each	$262.16	$367.02	$393.24

Claiming for Exiting SIL Accommodation permanently where there is an irretrievable breakdown of supports

This support item can be used when a participant exits an accommodation permanently where there is an irretrievable breakdown of supports/relationship which requires an immediate exit due to the participant's personal health and safety, or that of others, is critically compromised.

A provider can claim, via the Portal, this support weekly at the specified weekly rate in the participant's plan subject to the following conditions:

- An agreement is recorded between the provider and participant (or nominee) that details notice periods for any intention to claim for unplanned exit in accordance with the PAPL in the specified circumstances; and
- If a participant provides notice to exit and then exits the SIL arrangement early, then only the remaining period of the notice period can be claimed during the planned notice period.

The Agency strongly recommends that the agreement is in the form of a Service Agreement, however, other written mechanisms may apply. Only one claim for 28 days or 4 weekly claims are permissible per provider during a plan period.

This support item can be delivered to individual participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*. **Providers should not use a combination of Weekly and Hourly SIL supports. A provider will either use the Weekly SIL support item or the Hourly SIL support items, but not both methods.**

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
01_822_0115_1_1	Assistance in Supported Independent Living - Exit Accommodation Permanently	Week	As stated in the participant's plan or otherwise agreed in writing with the NDIA.		

Short Term Accommodation and Assistance (including the provision of respite care)

Standard Support Items

These support items provide integrated support for self-care, accommodation, food and activities in a centre or group residence for short periods. They recognise that, from time to time, participants may require temporary comprehensive supports that are different from their usual arrangements. These are non-typical days and may include Short Term Accommodation (STA) in a group-based facility. They may also include a period of respite, which aims to support ongoing caring arrangements between participants and their carers. STA/respite allows the opportunity for the participant to be supported by someone else whilst providing their carer with short term breaks from their usual caring responsibilities.

The support items include all expenses in a 24-hour period including assistance with self-care or community access activities, accommodation, food and negotiated activities. Typically, this type of support would be used for short periods of up to 14 days at a time (exceptions may be made). For longer-term arrangements, other options are likely to be more appropriate (e.g. Supported Independent Living or Medium Term Accommodation).

In cases where a participant will receive substantially less than 24 hours of assistance with daily personal activities, it may be appropriate for the participant and provider to negotiate a lower price than the maximum price specified in the *NDIS Pricing Arrangements and Price Limits*, based on the actual hours of support provided. This situation might arise, for example, if a participant enters a STA/respite facility in the evening, and exits again early the following morning. In addition, where a participant enters accommodation late in the day, it may be appropriate to claim the daily rate for the day of the week that the majority of the support is provided.

These support items can be delivered to individual participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*.

As well as direct service provision, these support items can be used to claim for:

- **Short Notice Cancellations.**

These support items are subject to price limits as set out in the following Table. Different price limits apply depending on the **Time of Day and Day of Week** that the support is delivered, and the ratio of staff to participants in the facility. These price limits include the 2% Temporary Loading in the labour component of the price limit.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
01_058_0115_1_1	STA And Assistance (Inc. Respite) - 1:1 - Weekday	Day	$1,928.20	$2,699.48	$2,892.30

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
01_059_0115_1_1	STA And Assistance (Inc. Respite) - 1:1 - Saturday	Day	$2,465.80	$3,452.12	$3,698.70
01_060_0115_1_1	STA And Assistance (Inc. Respite) - 1:1 - Sunday	Day	$3,124.12	$4,373.77	$4,686.18
01_061_0115_1_1	STA And Assistance (Inc. Respite) - 1:1 - Public Holiday	Day	$3,782.44	$5,295.42	$5,673.66
01_054_0115_1_1	STA And Assistance (Inc. Respite) - 1:2 - Weekday	Day	$1,060.48	$1,484.67	$1,590.72
01_055_0115_1_1	STA And Assistance (Inc. Respite) - 1:2 - Saturday	Day	$1,329.28	$1,860.99	$1,993.92
01_056_0115_1_1	STA And Assistance (Inc. Respite) - 1:2 - Sunday	Day	$1,658.44	$2,321.82	$2,487.66
01_057_0115_1_1	STA And Assistance (Inc. Respite) - 1:2 - Public Holiday	Day	$1,987.60	$2,782.64	$2,981.40
01_062_0115_1_1	STA And Assistance (Inc. Respite) - 1:3 - Weekday	Day	$771.24	$1,079.74	$1,156.86
01_063_0115_1_1	STA And Assistance (Inc. Respite) - 1:3 - Saturday	Day	$950.44	$1,330.62	$1,425.66
01_064_0115_1_1	STA And Assistance (Inc. Respite) - 1:3 - Sunday	Day	$1,169.88	$1,637.83	$1,754.82
01_065_0115_1_1	STA And Assistance (Inc. Respite) - 1:3 - Public Holiday	Day	$1,389.32	$1,945.05	$2,083.98
01_045_0115_1_1	STA And Assistance (Inc. Respite) - 1:4 - Weekday	Day	$626.62	$877.27	$939.93
01_051_0115_1_1	STA And Assistance (Inc. Respite) - 1:4 - Saturday	Day	$761.02	$1,065.43	$1,141.53
01_052_0115_1_1	STA And Assistance (Inc. Respite) - 1:4 - Sunday	Day	$925.60	$1,295.84	$1,388.40
01_053_0115_1_1	STA And Assistance (Inc. Respite) - 1:4 - Public Holiday	Day	$1,090.18	$1,526.25	$1,635.27

Additional Hours Support Items

These support items are for additional support provided at the same time as a Short Term Accommodation (STA) support, where the participant requires 1:1 assistance with self-care activities in addition to the STA support. For example, where the STA support is at the 1:1 support ratio and the participant requires more than one support worker for a period of time, or where the STA is not at the 1:1 rate and the participant requires 1:1 support for a period of time.

These support items can be delivered to individual participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*.

As well as direct service provision, these support items can be used to claim for:

- **Short Notice Cancellations.**

These support items are subject to price limits as set out in the following Table. Different price limits apply depending on the **Time of Day and Day of Week** on which the support is delivered. These price limits include the 2% Temporary Loading.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
01_200_0115_1_1	Assistance With Self-Care Activities in a STA - Weekday Daytime	Hour	$62.17	$87.04	$93.26
01_201_0115_1_1	Assistance With Self-Care Activities in a STA - Weekday Evening	Hour	$68.50	$95.90	$102.75
01_205_0115_1_1	Assistance With Self-Care Activities in a STA - Weekday Night	Hour	$69.77	$97.68	$104.66
01_202_0115_1_1	Assistance With Self-Care Activities in a STA - Saturday	Hour	$87.51	$122.51	$131.27
01_203_0115_1_1	Assistance With Self-Care Activities in a STA - Sunday	Hour	$112.85	$157.99	$169.28
01_204_0115_1_1	Assistance With Self-Care Activities in a STA - Public Holiday	Hour	$138.20	$193.48	$207.30

Medium Term Accommodation (MTA)

This support item covers the accommodation costs of Medium Term Accommodation. The support component of the care should be claimed separately. This support item recognises that there may

be cases where a participant will require longer term transitional accommodation before moving into a more permanent home or arrangement (for example, after hospital discharge). Typically, MTA would be used for periods up to 90 days. Participants who stay in MTA are responsible for meeting their own food and everyday living costs from their own income rather than NDIS plan.

This support item can be delivered to individual participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*.

As well as direct service provision, this support item can be used to claim for:

- **Short Notice Cancellations**.

This support item is subject to a price limit as set out in the following Table.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
01_082_0115_1_1	Medium Term Accommodation	Day	$137.15	$192.01	$205.73

Residential Aged Care

A participant residing in a residential aged care facility has their reasonable and necessary needs met through a combination of supports provided by the facility as required by the *Aged Care Act 1997* and supports provided by the NDIS according to their goals and individual circumstances.

These support items are for the supports provided by the residential aged care facility. They can be delivered to individual participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits.*

These support items should only be used if they are stated in a participant's plan.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
01_049_0115_1_1	Cross billing payments for residential aged care subsidies and supplements	Week	N/A	N/A	N/A
01_050_0115_1_1	Assistance with daily life tasks provided in residential aged care facility	Each	N/A	N/A	N/A

Other living arrangements

These support items provide for other forms of assistance with daily life tasks in a group or shared living arrangement. They can be delivered to individual participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*.

These support items are subject to quotation. They should only be used if they are a stated item in a participant's plan.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
01_026_0115_1_1	Assistance In Living Arrangements (Host Family/Alternative Family Situation) • The host family will have minimum qualifications and provide support in the home for an agreed time.	Day	N/A	N/A	N/A
01_027_0115_1_1	Assistance In A Shared Living Arrangement • Daily living support provided in a shared living arrangement.	Each	N/A	N/A	N/A
01_046_0115_1_1	Assistance In Individual Living Arrangement For Person With Complex Needs	Each	N/A	N/A	N/A

Individualised Living Options

These support items introduce new options and alternative ways of living for people with disability. Individualised Living Options (ILOs) are packages of support that are built as a result of holistically considering each individual's preferences, strengths, assets, support requirements, informal and community supports. An ILO is not determined by the home ownership or leasing situation or eligibility for Specialist Disability Accommodation (SDA) funding. An ILO is the support provided and not the accommodation itself. Further information can be found at the NDIS website.

Exploration and Design

This support item will help participants explore the Individualised Living Options paradigm and design an option suitable for themselves. Providers delivering this support item will:

- Explore the vision of the participant for their future home and help all involved to understand the full range of options as to how a participant can be supported in the community;
- Gain an understanding of a participant's strengths, with a focus on what they can do, and an understanding of how informal, formal and community supports will play a role in the participant's life, and build on this to design the individual support package;
- Identify strategies to help the participant choose where to live, who to live with and how they are supported;
- Find out what is possible and assess risks in the context of the participant's preferred way of living, and explore if there could be other options that might suit better; and
- Design and make decisions with the participant and others about the options.

Depending on the circumstances, the exploration and design tasks may include assistance to locate suitable housing or linking with other funded or community or mainstream services.

This support item can be delivered to individual participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*.

As well as direct service provision, this support item can be used to claim for:

- **Non-Face-to-Face Support Provision**
- **Provider Travel**
- **Short Notice Cancellations**
- **NDIA Requested Reports.**

Providers of this support can also claim for the costs of:

- **Provider Travel - Non-Labour Costs** using support item 01_799_0106_1_1.

This support item is subject to price limits as set out in the following Table.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
01_850_0106_1_1	Individualised Living Options - Exploration and Design	Hour	$100.14	$140.19	$150.21

Support Model

This support item provides an Individualised Living Option to a participant. It can be delivered to individual participants subject to the rules set out in *NDIS Pricing Arrangements and Price Limits*.

The Individualised Living Option is a package of supports that enables participants to achieve their home and living goals. It is made up of a personalised and detailed package of primary and supplementary home and living supports that are used flexibly and combine formal and informal supports such as implemented and managed through partnerships between the participant, their family, or a provider. The package includes resources for monitoring and redesign.

This support item is subject to quotation. It should only be used if it is a stated item in a plan

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
01_851_0115_1_1	Individualised Living Options - Support Model	Week	N/A	N/A	N/A

Capacity Building and Training in Self-Management and Plan Management

This support item focusses on strengthening the participant's ability to undertake tasks associated with the management of their supports. Providers of these supports are expected to assist the participant to develop their skills for self-management in future plans, where this is possible.

This support assists the participant to strengthen their abilities to self-manage their funds and supports them to build capacity to undertake all aspects of plan administration and management. This includes building organisational skills; engaging providers; enhancing the participant's ability to direct their supports; developing service agreements; building financial skills; maintaining records; paying providers; and claiming payments from the NDIA.

This support intends to complement other capacity building supports to help participants to develop skills to have choice and control over their plan.

This support can be delivered to individual participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*.

As well as direct service provision, this support item can be used to claim for:

- **Non-Face-to-Face Support Provision**
- **Provider Travel**
- **Short Notice Cancellations.**

Providers of this support can also claim for the costs of:

- **Provider Travel - Non-Labour Costs** using support item 01_799_0117_8_1.

This support item is subject to price limits as set out in the following Table. These price limits include the 2% Temporary Loading.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
01_134_0117_8_1	Capacity Building and Training in Self-Management and Plan Management	Hour	$70.87	$99.22	$106.31

Disability Related Health Supports

Nursing Supports

These **Disability-Related Health Supports** provide nursing care to respond to the disability-related health needs of a participant where that care is not the usual responsibility of the health system. They have been temporarily duplicated into the *Assistance with Daily Life* Support

Category so that participants can have greater access to these supports if they need them. See page 95 for further information on these support items.

These support items can be delivered to individual participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*. In particular:

- The **enrolled nurse** support items should be used when the nurse who delivered the support would be classified as an Enrolled nurse under the Nurses Award 2020 (A.4) if they were classified under that Award. An enrolled nurse is a person who provides nursing care under the direct or indirect supervision of a registered nurse. They have completed the prescribed education preparation, and demonstrated competence to practice under the Health Practitioner Regulation National Law as an enrolled nurse in Australia. Enrolled nurses are accountable for their own practice and remain responsible to a registered nurse for the delegated care.
- The **registered nurse** support items should be used when the nurse who delivered the support would be classified as a Registered nurse – level 1 (RN1) under the Nurses Award 2020 (A.5.1) if they were classified under that Award. Under the Award, a registered nurse is a person who has completed the prescribed education preparation, demonstrates competence to practice, and is registered under the Health Practitioner Regulation National Law as a registered nurse in Australia.
- The **clinical nurse** support items should be used when the nurse who delivered the support would be classified as a Registered nurse – level 2 (RN2) under the Nurses Award 2020 (A.5.2) if they were classified under that Award. Under the Award, a clinical nurse is a more experienced and skilled registered nurse. Duties of a clinical nurse will substantially include, but are not confined to, delivering direct and comprehensive nursing care and individual case management to a specific group of patients or clients in a particular area of nursing practice.
- The **clinical nurse consultant** support items should be used when the nurse who delivered the support would be classified as a Registered nurse – level 3 (RN3) or higher under the Nurses Award 2020 (A.5.3) if they were classified under that Award. Under the Award, a clinical nurse consultant is a nurse practicing in the advanced practice role. Advanced practice nursing is a qualitatively different level of advanced nursing practice to that of the registered nurse due to the additional legislative functions and the regulatory requirements. The requirements include a prescribed educational level, a specified advanced nursing practice experience, and continuing professional development.
- The **nurse practitioner** support items should be used when the nurse who delivered the support would be classified as a Nurse Practitioner under the Nurses Award 2020 (A.7) if they were classified under that Award. Under the Award, a nurse practitioner is an advanced practice nurse endorsed by the Nursing and Midwifery Board of Australia who has direct clinical contact and practices within their scope under the legislatively protected title ‘nurse practitioner’ under the Health Practitioner Regulation National Law.

As well as direct service provision, these support items can be used to claim for:

- **Non-Face-to-Face Support Provision**
- **Provider Travel**
- **Short Notice Cancellations**
- **NDIA Requested Reports.**

Providers of this support can also claim for the costs of:

- **Provider Travel - Non-Labour Costs** using support item 01_799_0114_1_1.

These support items are subject to price limits as set out in the following Table. Different price limits apply depending on the **Time of Day and Day of Week** and on the **Type of Nurse** who delivers the support.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
01_600_0114_1_1	Delivery of Health Supports by an Enrolled Nurse - Weekday Daytime	Hour	$89.17	$124.84	$133.75
01_601_0114_1_1	Delivery of Health Supports by an Enrolled Nurse - Weekday Evening	Hour	$98.36	$137.70	$147.54
01_605_0114_1_1	Delivery of Health Supports by an Enrolled Nurse - Weekday Night	Hour	$100.19	$140.27	$150.29
01_602_0114_1_1	Delivery of Health Supports by an Enrolled Nurse - Saturday	Hour	$127.20	$178.09	$190.81
01_603_0114_1_1	Delivery of Health Supports by an Enrolled Nurse - Sunday	Hour	$146.23	$204.72	$219.34
01_604_0114_1_1	Delivery of Health Supports by an Enrolled Nurse - Public Holiday	Hour	$165.24	$231.34	$247.86
01_606_0114_1_1	Delivery of Health Supports by a Registered Nurse - Weekday Daytime	Hour	$110.40	$154.56	$165.61
01_607_0114_1_1	Delivery of Health Supports by a Registered Nurse - Weekday Evening	Hour	$121.79	$170.50	$182.69
01_611_0114_1_1	Delivery of Health Supports by a Registered Nurse - Weekday Night	Hour	$124.05	$173.67	$186.08
01_608_0114_1_1	Delivery of Health Supports by a Registered Nurse - Saturday	Hour	$157.55	$220.57	$236.33
01_609_0114_1_1	Delivery of Health Supports by a Registered Nurse - Sunday	Hour	$181.12	$253.57	$271.69
01_610_0114_1_1	Delivery of Health Supports by a Registered Nurse - Public Holiday	Hour	$204.70	$286.57	$307.05
01_612_0114_1_1	Delivery of Health Supports by a Clinical Nurse - Weekday Daytime	Hour	$127.70	$178.78	$191.55
01_613_0114_1_1	Delivery of Health Supports by a Clinical Nurse - Weekday Evening	Hour	$140.86	$197.21	$211.29
01_617_0114_1_1	Delivery of Health Supports by a Clinical Nurse - Weekday Night	Hour	$143.50	$200.90	$215.25
01_614_0114_1_1	Delivery of Health Supports by a Clinical Nurse - Saturday	Hour	$182.23	$255.13	$273.36
01_615_0114_1_1	Delivery of Health Supports by a Clinical Nurse - Sunday	Hour	$209.51	$293.32	$314.28
01_616_0114_1_1	Delivery of Health Supports by a Clinical Nurse - Public Holiday	Hour	$236.78	$331.50	$355.17
01_618_0114_1_1	Delivery of Health Supports by a Clinical Nurse Consultant - Weekday Daytime	Hour	$151.03	$211.45	$226.55
01_619_0114_1_1	Delivery of Health Supports by a Clinical Nurse Consultant - Weekday Evening	Hour	$166.62	$233.26	$249.93
01_623_0114_1_1	Delivery of Health Supports by a Clinical Nurse Consultant - Weekday Night	Hour	$169.73	$237.62	$254.59
01_620_0114_1_1	Delivery of Health Supports by a Clinical Nurse Consultant - Saturday	Hour	$215.63	$301.88	$323.45
01_621_0114_1_1	Delivery of Health Supports by a Clinical Nurse Consultant - Sunday	Hour	$247.92	$347.09	$371.88
01_622_0114_1_1	Delivery of Health Supports by a Clinical Nurse Consultant - Public Holiday	Hour	$280.21	$392.29	$420.32
01_624_0114_1_1	Delivery of Health Supports by a Nurse Practitioner - Weekday Daytime	Hour	$157.90	$221.06	$236.85
01_625_0114_1_1	Delivery of Health Supports by a Nurse Practitioner - Weekday Evening	Hour	$174.18	$243.85	$261.28

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
01_629_0114_1_1	Delivery of Health Supports by a Nurse Practitioner - Weekday Night	Hour	$177.44	$248.41	$266.16
01_626_0114_1_1	Delivery of Health Supports by a Nurse Practitioner - Saturday	Hour	$225.44	$315.61	$338.16
01_627_0114_1_1	Delivery of Health Supports by a Nurse Practitioner - Sunday	Hour	$259.21	$362.89	$388.82
01_628_0114_1_1	Delivery of Health Supports by a Nurse Practitioner - Public Holiday	Hour	$292.98	$410.16	$439.47

Early Childhood Intervention (ECI) Supports

These **Disability-Related Health Supports** provide care, other than nursing care, to respond to the disability-related health needs of a participant aged under seven where that care is not the usual responsibility of the health system. They have been temporarily duplicated into the *Assistance with Daily Life* Support Category so that participants can have greater access to these supports if they need them. See pages 90 for further information on these support items.

These support items can be delivered to individual participants or to groups of participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*. In particular, these support items can only be delivered by the following types of professionals:

- Occupational Therapist – A person who has a current Australian Health Practitioner Regulation Agency (AHPRA) Registration as an Occupational Therapist.
- Physiotherapist – A person who has a current AHPRA Registration as a Physiotherapist.
- Psychologist – A person who has a current AHPRA Registration as a Psychologist.
- Speech Pathologist – A person who is a Certified Practising Speech Pathologist (CPSP) as approved by Speech Pathology Australia.

If a support item is delivered to a group of participants, then the price limit for each participant is the price limit set out in the following Table divided by the number of participants in the group. Providers should make a claim for each participant using the relevant support item. Each claim should be for the total time of the support but is subject to the lower price limit as set out above.

As well as direct service provision, these support items can be used to claim for:

- **Non-Face-to-Face Support Provision**
- **Provider Travel**
- **Short Notice Cancellations**
- **NDIA Requested Reports.**

Providers of this support can also claim for the costs of:

- **Provider Travel - Non-Labour Costs** using support item 01_799_0118_1_1.

These support items are subject to price limits as set out in the following Table. Different price limits apply depending on the type of allied health professional who delivers the support.

Item Number	Item Name and Notes	Unit	NSW VIC QLD ACT	WA SA TAS NT	Remote	Very Remote
01_650_0118_1_3	Assessment Recommendation Therapy or Training - Occupational Therapist	Hour	$193.99	$193.99	$271.59	$290.99
01_720_0118_1_3	Assessment Recommendation Therapy or Training - Physiotherapist	Hour	$193.99	$224.62	$314.47	$336.93

Item Number	Item Name and Notes	Unit	NSW VIC QLD ACT	WA SA TAS NT	Remote	Very Remote
01_700_0118_1_3	Assessment Recommendation Therapy or Training - Psychologist	Hour	$214.41	$234.83	$328.76	$352.25
01_653_0118_1_3	Assessment Recommendation Therapy or Training - Speech Pathologist	Hour	$193.99	$193.99	$271.59	$290.99

Therapy Supports

These **Disability-Related Health Supports** provide care, other than nursing care, to respond to the disability-related health needs of a participant where that care is not the usual responsibility of the health system. They have been temporarily duplicated into the *Assistance with Daily Life* Support Category so that participants can have greater access to these supports if they need them. See pages 90 and 91 for further information on these support items.

These support items can be delivered to individual participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*. In particular: these support items can only be delivered by the following types of therapists, and by therapy assistants operating under the delegation and supervision of one of the following types of professionals:

- Dietitian – A person who is an Accredited Practising Dietitian with the Dietitians Association of Australia.
- Occupational Therapist – A person who has a current Australian Health Practitioner Regulation Agency (AHPRA) Registration as an Occupational Therapist.
- Physiotherapist - A person who has a current AHPRA Registration as a Physiotherapist.
- Podiatrist - A person who has a current AHPRA Registration as a Podiatrist.
- Psychologist - A person who has a current AHPRA Registration as a Psychologist.
- Speech Pathologist - A person who is a Certified Practising Speech Pathologist (CPSP) as approved by Speech Pathology Australia.

As well as direct service provision, these support items can be used to claim for:

- **Non-Face-to-Face Support Provision**
- **Provider Travel**
- **Short Notice Cancellations**
- **NDIA Requested Reports.**

Providers of this support can also claim for the costs of:

- **Provider Travel - Non-Labour Costs** using support item 01_799_0128_1_1.

These support items are subject to price limits as set out in the following Table. Different price limits apply depending on the type of allied health professional who delivers the support.

Item Number	Item Name and Notes	Unit	NSW VIC QLD ACT	WA SA TAS NT	Remote	Very Remote
01_760_0128_3_3	Assessment Recommendation Therapy or Training Supports - Dietitian	Hour	$193.99	$193.99	$271.59	$290.99
01_661_0128_1_3	Assessment Recommendation Therapy or Training Supports - Occupational Therapist	Hour	$193.99	$193.99	$271.59	$290.99
01_721_0128_1_3	Assessment Recommendation Therapy or Training Supports - Physiotherapist	Hour	$193.99	$224.62	$314.47	$336.93

01_663_0128_1_3	Assessment Recommendation Therapy or Training Supports - Podiatrist	Hour	$193.99	$193.99	$271.59	$290.99
01_701_0128_1_3	Assessment Recommendation Therapy or Training Supports - Psychologist	Hour	$214.41	$234.83	$328.76	$352.25
01_665_0128_1_3	Assessment Recommendation Therapy or Training Supports - Speech Pathologist	Hour	$193.99	$193.99	$271.59	$290.99

Core - Transport

Transport enables participants to access disability supports outside their home, and to achieve the goals in their plan. If participants have questions about their transport support, providers may direct them to the NDIS factsheet available on the NDIS website.

General Transport

This support item allows a participant to pay a provider to transport them to an activity that is not itself a support - or to a support that is delivered by another provider. This enables the participant to travel to and from appointments or their place of work.

This support item can be delivered to individual participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*.

This support item is not subject to price limits. See page 15 for further information on how to claim for support items that are not subject to a price limit.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
02_051_0108_1_1	Transport	Year	$1.00	$1.00	$1.00

Specialised Transport

This support item provides for specialised transport services for a participant to a school, educational facility, employment, or the community.

This support item can be delivered to individual participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*.

This support item is subject to quotation. It should only be used if it is a stated item in a plan

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
02_050_0108_1_1	Specialised Transport To School/Educational Facility/Employment/Community	Day	N/A	N/A	N/A

Core - Consumables

Consumables are a support category available to assist participants with purchasing everyday use items. Supports such as Continence and Home Enteral Nutrition (HEN) products are included in this category.

Information on the pricing arrangements for Consumables can be found in the *Assistive Technology and Consumables Code Guide* on the NDIS website.

Core - Assistance with Social, Economic and Community Participation

This support category relates to assisting with or supervising a participant to engage in community, social, recreational or economic activities. These supports can be provided in a range of environments, such as in the community or a centre.

Assistance to Access Community, Social and Recreational Activities

Participation in Community, Social and Civic Activities

These support items enable a participant to engage in community, social and recreational activities. These support items can be delivered to individual participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*.

As well as direct service provision, these support items can be used to claim for:

- **Non-Face-to-Face Support Provision**
- **Provider Travel**
- **Short Notice Cancellations.**

Providers of these supports can also claim for the costs of:

- **Provider Travel - Non-Labour Costs** using the support item 04_799_0125_6_1
- **Activity Based Transport - Social, Economic and Community Participation Supports** using support item 04_590_0125_6_1.

These support items are subject to price limits as set out in the following Table. Different price limits apply depending on the **Time of Day and Day of Week** when the support is delivered, and whether the provider is eligible for the **Temporary Transformation Payment (TTP)**. These price limits include the 2% Temporary Loading.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
04_104_0125_6_1	Access Community Social and Rec Activ - Standard - Weekday Daytime	Hour	$62.17	$87.04	$93.26
04_104_0125_6_1_T	Access Community Social and Rec Activ - Standard - Weekday Daytime - TTP	Hour	$64.04	$89.66	$96.06
04_103_0125_6_1	Access Community Social and Rec Activ - Standard - Weekday Evening	Hour	$68.50	$95.90	$102.75
04_103_0125_6_1_T	Access Community Social and Rec Activ - Standard - Weekday Evening - TTP	Hour	$70.56	$98.78	$105.84
04_105_0125_6_1	Access Community Social and Rec Activ - Standard - Saturday	Hour	$87.51	$122.51	$131.27
04_105_0125_6_1_T	Access Community Social and Rec Activ - Standard - Saturday - TTP	Hour	$90.14	$126.20	$135.21
04_106_0125_6_1	Access Community Social and Rec Activ - Standard - Sunday	Hour	$112.85	$157.99	$169.28
04_106_0125_6_1_T	Access Community Social and Rec Activ - Standard - Sunday - TTP	Hour	$116.24	$162.74	$174.36
04_102_0125_6_1	Access Community Social and Rec Activ - Standard - Public Holiday	Hour	$138.20	$193.48	$207.30
04_102_0125_6_1_T	Access Community Social and Rec Activ - Standard - Public Holiday - TTP	Hour	$142.35	$199.29	$213.53

Participation in Community, Social and Civic Activities - High Intensity Supports

These support items enable a participant who requires **High Intensity Supports,** to engage in community, social and recreational activities in circumstances where a more skilled or experienced support worker is required. They can be delivered to individual participants subject to the rules set out in the NDIS *Pricing Arrangements and Price Limits.*

As well as direct service provision, these support items can be used to claim for:

- **Non-Face-to-Face Support Provision**
- **Provider Travel**
- **Short Notice Cancellations.**

Providers of these supports can also claim for the costs of:

- **Provider Travel - Non-Labour Costs** using the support item 04_799_0104_6_1
- **Activity Based Transport - Social, Economic and Community Participation Supports** using support item 04_592_0104_6_1.

These support items are subject to price limits as set out in the following Table. Different price limits apply depending on the **Time of Day and Day of Week** when the support is delivered; who delivers the support; and whether the provider is eligible for the **Temporary Transformation Payment (TTP)**. These price limits include the 2% Temporary Loading.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
04_400_0104_1_1	Access Community Social and Rec Activ - High Intensity - Weekday Daytime	Hour	$67.28	$94.19	$100.92
04_400_0104_1_1_T	Access Community Social and Rec Activ - High Intensity - Weekday Daytime - TTP	Hour	$69.15	$96.81	$103.73
04_401_0104_1_1	Access Community Social and Rec Activ - High Intensity - Weekday Evening	Hour	$74.14	$103.80	$111.21
04_401_0104_1_1_T	Access Community Social and Rec Activ - High Intensity - Weekday Evening - TTP	Hour	$76.20	$106.68	$114.30
04_402_0104_1_1	Access Community Social and Rec Activ - High Intensity - Saturday	Hour	$94.71	$132.59	$142.07
04_402_0104_1_1_T	Access Community Social and Rec Activ - High Intensity - Saturday - TTP	Hour	$97.34	$136.28	$146.01
04_403_0104_1_1	Access Community Social and Rec Activ - High Intensity - Sunday	Hour	$122.14	$171.00	$183.21
04_403_0104_1_1_T	Access Community Social and Rec Activ - High Intensity - Sunday - TTP	Hour	$125.53	$175.74	$188.30
04_404_0104_1_1	Access Community Social and Rec Activ - High Intensity - Public Holiday	Hour	$149.57	$209.40	$224.36
04_404_0104_1_1_T	Access Community Social and Rec Activ - High Intensity - Public Holiday - TTP	Hour	$153.72	$215.21	$230.58

Community, Social and Recreational Activities

This support item is designed to enable providers to claim reimbursement for the costs of enabling a participant to independently engage in community, social and recreational activities when costs of participation exceed an affordable level and without, the participant would be at risk of social isolation. Participants may use this funding for activities such as camps, vacation and outside school hours' care, course or membership fees.

This support item can be delivered to individual participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*.

This support item is not subject to price limits. It should only be used to recover the costs of the participant's attendance at the community social and participation activities. See page 15 for further information on how to claim for support items that are not subject to a price limit.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
04_210_0125_6_1	Community Social and Recreational Activities	Each	N/A	N/A	N/A

Group and Centre Based Activities

Group and Centre Based Activities - Standard

These support items assist participants to access community, social and recreational activities provided in a group setting, either in the community or in a centre.

These support items can be delivered to individual participants or to groups of participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*. If a support item is delivered to a group of participants then the price limit for each participant is the price limit set out in the following Table divided by the number of participants in the group. Providers should make a claim for each participant using the relevant support item. Each claim should be for the total time of the support but is subject to the lower price limit as set out above.

As well as direct service provision, these support items can be used to claim for:

- **Non-Face-to-Face Support Provision**
- **Provider Travel**
- **Short Notice Cancellations.**

Providers of these supports can also claim for the costs of:

- **Provider Travel - Non-Labour Costs** using the support item 04_799_0136_6_1
- **Activity Based Transport - Social, Economic and Community Participation Supports** using support item 04_591_0136_6_1
- **Centre Capital Costs** using support item 04_599_0136_6_1, when the support is provided in a centre rather than in the community.

These support items are subject to price limits as set out in the following Table. Different price limits apply depending on the **Time of Day and Day of Week** when the support is delivered; and whether the provider is eligible for the **Temporary Transformation Payment (TTP)**. These price limits include the 2% Temporary Loading.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
04_102_0136_6_1	Group Activities - Standard - Weekday Daytime	Hour	$62.17	$87.04	$93.26
04_102_0136_6_1_T	Group Activities - Standard - Weekday Daytime - TTP	Hour	$64.04	$89.66	$96.06
04_103_0136_6_1	Group Activities - Standard - Weekday Evening	Hour	$68.50	$95.90	$102.75
04_103_0136_6_1_T	Group Activities - Standard - Weekday Evening - TTP	Hour	$70.56	$98.78	$105.84
04_104_0136_6_1	Group Activities - Standard - Saturday	Hour	$87.51	$122.51	$131.27
04_104_0136_6_1_T	Group Activities - Standard - Saturday - TTP	Hour	$90.14	$126.20	$135.21
04_105_0136_6_1	Group Activities - Standard - Sunday	Hour	$112.85	$157.99	$169.28
04_105_0136_6_1_T	Group Activities - Standard - Sunday - TTP	Hour	$116.24	$162.74	$174.36
04_106_0136_6_1	Group Activities - Standard - Public Holiday	Hour	$138.20	$193.48	$207.30
04_106_0136_6_1_T	Group Activities - Standard - Public Holiday - TTP	Hour	$142.35	$199.29	$213.53

Group and Centre Based Activities - High Intensity

These support items enable a participant who requires **High Intensity Supports,** to engage in community, social and recreational activities in a group setting, either in the community or in a centre, in circumstances where a more skilled or experienced support worker is required.

These support items can be delivered to individual participants or to groups of participants who require **High Intensity Supports** subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits* If a support item is delivered to a group of participants then the price limit for each participant is the price limit set out in the following Table divided by the number of participants in the group. Providers should make a claim for each participant using the relevant support item. Each claim should be for the total time of the support but is subject to the lower price limit as set out above.

As well as direct service provision, these support items can be used to claim for:

- **Non-Face-to-Face Support Provision**
- **Provider Travel**
- **Short Notice Cancellations.**

Providers of these supports can also claim for the costs of:

- **Provider Travel - Non-Labour Costs** using the support item 01_799_0104_6_1
- **Activity Based Transport - Social, Economic and Community Participation Supports** using support item 04_592_0104_6_1
- **Centre Capital Costs** using support item 04_599_0104_6_1, when the support is provided in a centre rather than in the community.

These support items are subject to price limits as set out in the following Table. Different price limits apply depending on the **Time of Day and Day of Week** when the support is delivered; and whether the provider is eligible for the **Temporary Transformation Payment (TTP)**. These price limits include the 2% Temporary Loading.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
04_600_0104_6_1	Group Activities - High Intensity - Weekday Daytime	Hour	$67.28	$94.19	$100.92
04_600_0104_6_1_T	Group Activities - High Intensity - Weekday Daytime - TTP	Hour	$69.15	$96.81	$103.73
04_601_0104_6_1	Group Activities - High Intensity - Weekday Evening	Hour	$74.14	$103.80	$111.21
04_601_0104_6_1_T	Group Activities - High Intensity - Weekday Evening - TTP	Hour	$76.20	$106.68	$114.30
04_602_0104_6_1	Group Activities - High Intensity - Saturday	Hour	$94.71	$132.59	$142.07
04_602_0104_6_1_T	Group Activities - High Intensity - Saturday - TTP	Hour	$97.34	$136.28	$146.01
04_603_0104_6_1	Group Activities - High Intensity - Sunday	Hour	$122.14	$171.00	$183.21
04_603_0104_6_1_T	Group Activities - High Intensity - Sunday - TTP	Hour	$125.53	$175.74	$188.30
04_604_0104_6_1	Group Activities - High Intensity - Public Holiday	Hour	$149.57	$209.40	$224.36
04_604_0104_6_1_T	Group Activities - High Intensity - Public Holiday - TTP	Hour	$153.72	$215.21	$230.58

Supports in Employment

While some participants, with supports offered through DES or employer reasonable adjustment, will successfully maintain work, others will need higher intensity, often daily, support delivered in the workplace to maintain employment. These supports have typically been available in an

Australian Disability Enterprise. They can also be used in a range of employment settings including: private, government or not for profit organisations; a social enterprise or similar environment; self-employment or a micro-business; or a family run business.

Specialised Supported Employment

These support items are for participants who are employed and who are less independent in performing their work tasks or need frequent prompting and coaching to stay on track, communicate with others, or manage their behaviours.

Supports may be provided one to one or within a group-based setting, complimenting existing or expected employer supports, and claimed according to the intensity and frequency of supports delivered to achieve employment goals. Supports can include:

- on the job assessments related to the impact of a person's disability on their ability to work;
- job customisation;
- on-the-job training and intermittent support with daily work tasks;
- direct supervision and/or group-based support to enable meaningful participation at work;
- physical assistance and personal care delivered in the workplace;
- supports to manage disability-related behaviour or complex needs at work; and
- non face-to-face activities that are directly related to supporting a participant's employment.

These support items can be delivered to individual participants or to groups of participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*. If a support item is delivered to a group of participants then the price limit for each participant is the price limit set out in the following Table divided by the number of participants in the group. Providers should make a claim for each participant using the relevant support item. Each claim should be for the total time of the support but is subject to the lower price limit as set out above.

As well as direct service provision, these support items can be used to claim for:

- **Non-Face-to-Face Support Provision**
- **Provider Travel**
- **Short Notice Cancellations.**

Providers of these supports can also claim for the costs of:

- **Provider Travel - Non-Labour Costs** using the support item 04_799_0133_5_1
- **Activity Based Transport - Social, Economic and Community Participation Supports** using support item 04_821_0133_6_1
- **Centre Capital Costs** using support item 04_599_0133_5_1, when the support is provided in a centre rather than in the community.

These support items are subject to price limits as set out in the following Table. Different price limits apply depending on the **Time of Day and Day of Week** when the support is delivered; and whether the provider is eligible for the **Temporary Transformation Payment (TTP)**. These price limits include the 2% Temporary Loading.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
04_801_0133_5_1	Supports in Employment - Weekday Daytime	Hour	$62.17	$87.04	$93.26
04_801_0133_5_1_T	Supports in Employment - Weekday Daytime - TTP	Hour	$64.04	$89.66	$96.06

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
04_802_0133_5_1	Supports in Employment - Weekday Evening	Hour	$68.50	$95.90	$102.75
04_802_0133_5_1_T	Supports in Employment - Weekday Evening - TTP	Hour	$70.56	$98.78	$105.84
04_803_0133_5_1	Supports in Employment - Saturday	Hour	$87.51	$122.51	$131.27
04_803_0133_5_1_T	Supports in Employment - Saturday - TTP	Hour	$90.14	$126.20	$135.21
04_804_0133_5_1	Supports in Employment - Sunday	Hour	$112.85	$157.99	$169.28
04_804_0133_5_1_T	Supports in Employment - Sunday - TTP	Hour	$116.24	$162.74	$174.36
04_805_0133_5_1	Supports in Employment - Public Holiday	Hour	$138.20	$193.48	$207.30
04_805_0133_5_1_T	Supports in Employment - Public Holiday - TTP	Hour	$142.35	$199.29	$213.53

Transitional Arrangements for Community and Centre Based Group Activities

Transitional arrangements are in place for group-based supports in the Assistance with Social, Economic and Community Participation Support Category until 30 June 2023.

The transitional arrangements mean that providers delivering group or centre based supports in the *Assistance with Social, Economic and Community Participation Support* Category who require time to transition to the new group-based pricing arrangements set out on page 28 can choose to continue to use the pricing arrangements and support items that were in place in 2019-20.

The transitional arrangements have price limits that are inclusive of **Non-Face-to-Face Support Provision** and **Centre Capital Costs**, and so these components cannot be claimed separately by providers using the transitional support items.

A provider can either continue to use the transitional pricing arrangements for group and centre based supports or they can choose to switch to the new pricing arrangements for group and centre based supports.

A provider must use the same approach (transitional or new) for all the group and centre based supports that they deliver.

Once a provider commences to use the new pricing arrangements they may no longer use the transitional pricing arrangements.

Community Based Group Activities - Standard

These support items assist participants to access community, social and recreational activities provided in a group setting in the community.

These support items can be delivered to individual participants or to groups of participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*.

As well as direct service provision, these support items can be used to claim for:

- **Provider Travel**
- **Short Notice Cancellations.**

Providers of these supports can also claim for the costs of:

- **Provider Travel - Non-Labour Costs** using the support item 04_799_0136_6_1
- **Activity Based Transport - Social, Economic and Community Participation Supports** using support item 04_591_0136_6_1

These support items are subject to price limits as set out in the following Table. Different price limits apply depending on the **Time of Day and Day of Week** when the support is delivered; the

Ratio of Disability Support Workers to Participants in the group; and whether the provider is eligible for the **Temporary Transformation Payment (TTP)**. These price limits include the 2% Temporary Loading.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
04_111_0136_6_1	Group Activities In The Community - 1:2 - Standard - Weekday Daytime	Hour	$34.82	$48.75	$52.23
04_111_0136_6_1_T	Group Activities In The Community - 1:2 - Standard - Weekday Daytime-TTP	Hour	$35.86	$50.20	$53.79
04_114_0136_6_1	Group Activities In The Community - 1:2 - Standard - Weekday Evening	Hour	$38.36	$53.70	$57.54
04_114_0136_6_1_T	Group Activities In The Community - 1:2 - Standard - Weekday Evening - TTP	Hour	$39.51	$55.31	$59.27
04_112_0136_6_1	Group Activities In The Community - 1:2 - Standard - Saturday	Hour	$49.01	$68.61	$73.52
04_112_0136_6_1_T	Group Activities In The Community - 1:2 - Standard - Saturday - TTP	Hour	$50.48	$70.67	$75.72
04_113_0136_6_1	Group Activities In The Community - 1:2 - Standard - Sunday	Hour	$63.20	$88.48	$94.80
04_113_0136_6_1_T	Group Activities In The Community - 1:2 - Standard - Sunday - TTP	Hour	$65.09	$91.13	$97.64
04_128_0136_6_1	Group Activities In The Community - 1:2 - Standard - Public Holiday	Hour	$77.39	$108.35	$116.09
04_128_0136_6_1_T	Group Activities In The Community - 1:2 - Standard - Public Holiday - TTP	Hour	$79.72	$111.61	$119.58
04_120_0136_6_1	Group Activities In The Community - 1:3 - Standard - Weekday Daytime	Hour	$25.70	$35.98	$38.55
04_120_0136_6_1_T	Group Activities In The Community - 1:3 - Standard - Weekday Daytime - TTP	Hour	$26.47	$37.06	$39.71
04_123_0136_6_1	Group Activities In The Community - 1:3 - Standard - Weekday Evening	Hour	$28.31	$39.63	$42.47
04_123_0136_6_1_T	Group Activities In The Community - 1:3 - Standard - Weekday Evening - TTP	Hour	$29.16	$40.82	$43.74
04_121_0136_6_1	Group Activities In The Community - 1:3 - Standard - Saturday	Hour	$36.17	$50.64	$54.26
04_121_0136_6_1_T	Group Activities In The Community - 1:3 - Standard - Saturday - TTP	Hour	$37.26	$52.16	$55.89
04_122_0136_6_1	Group Activities In The Community - 1:3 - Standard - Sunday	Hour	$46.64	$65.30	$69.96
04_122_0136_6_1_T	Group Activities In The Community - 1:3 - Standard - Sunday - TTP	Hour	$48.05	$67.27	$72.08
04_129_0136_6_1	Group Activities In The Community - 1:3 - Standard - Public Holiday	Hour	$57.12	$79.97	$85.68
04_129_0136_6_1_T	Group Activities In The Community - 1:3 - Standard - Public Holiday - TTP	Hour	$58.84	$82.38	$88.26
04_136_0136_6_1	Group Activities In The Community - 1:4 - Standard - Weekday Daytime	Hour	$21.14	$29.60	$31.71
04_136_0136_6_1_T	Group Activities In The Community - 1:4 - Standard - Weekday Daytime - TTP	Hour	$21.77	$30.48	$32.66
04_137_0136_6_1	Group Activities In The Community - 1:4 - Standard - Weekday Evening	Hour	$23.29	$32.61	$34.94
04_137_0136_6_1_T	Group Activities In The Community - 1:4 - Standard - Weekday Evening - TTP	Hour	$23.99	$33.59	$35.99
04_138_0136_6_1	Group Activities In The Community - 1:4 - Standard - Saturday	Hour	$29.75	$41.65	$44.63
04_138_0136_6_1_T	Group Activities In The Community - 1:4 - Standard - Saturday - TTP	Hour	$30.65	$42.91	$45.98
04_139_0136_6_1	Group Activities In The Community - 1:4 - Standard - Sunday	Hour	$38.37	$53.72	$57.56
04_139_0136_6_1_T	Group Activities In The Community - 1:4 - Standard - Sunday - TTP	Hour	$39.52	$55.33	$59.28

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
04_140_0136_6_1	Group Activities In The Community - 1:4 - Standard - Public Holiday	Hour	$46.99	$65.79	$70.49
04_140_0136_6_1_T	Group Activities In The Community - 1:4 - Standard - Public Holiday -TTP	Hour	$48.40	$67.76	$72.60
04_141_0136_6_1	Group Activities In The Community - 1:5 - Standard - Weekday Daytime	Hour	$18.40	$25.76	$27.60
04_141_0136_6_1_T	Group Activities In The Community - 1:5 - Standard - Weekday Daytime - TTP	Hour	$18.96	$26.54	$28.44
04_142_0136_6_1	Group Activities In The Community - 1:5 - Standard - Weekday Evening	Hour	$20.28	$28.39	$30.42
04_142_0136_6_1_T	Group Activities In The Community - 1:5 - Standard - Weekday Evening - TTP	Hour	$20.89	$29.25	$31.34
04_143_0136_6_1	Group Activities In The Community - 1:5 - Standard - Saturday	Hour	$25.90	$36.26	$38.85
04_143_0136_6_1_T	Group Activities In The Community - 1:5 - Standard - Saturday - TTP	Hour	$26.68	$37.35	$40.02
04_144_0136_6_1	Group Activities In The Community - 1:5 - Standard - Sunday	Hour	$33.40	$46.76	$50.10
04_144_0136_6_1_T	Group Activities In The Community - 1:5 - Standard - Sunday - TTP	Hour	$34.41	$48.17	$51.62
04_145_0136_6_1	Group Activities In The Community - 1:5 - Standard - Public Holiday	Hour	$40.91	$57.27	$61.37
04_145_0136_6_1_T	Group Activities In The Community - 1:5 - Standard - Public Holiday - TTP	Hour	$42.14	$59.00	$63.21

Centre Based Group Activities - Standard

These support items assist participants to access community, social and recreational activities provided in a group setting in a centre.

These support items can be delivered to individual participants or to groups of participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*.

As well as direct service provision, these support items can be used to claim for:

- **Provider Travel**
- **Short Notice Cancellations.**

Providers of these supports can also claim for the costs of:

- **Provider Travel - Non-Labour Costs** using the support item 04_799_0136_6_1
- **Activity Based Transport - Social, Economic and Community Participation Supports** using support item 04_591_0136_6_1

These support items are subject to price limits as set out in the following Table. Different price limits apply depending on the **Time of Day and Day of Week** when the support is delivered; the **Ratio of Disability Support Workers to Participants** in the group; and whether the provider is eligible for the **Temporary Transformation Payment (TTP)**. These price limits include the 2% Temporary Loading.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
04_160_0136_6_1	Group Activities In A Centre - 1:1 - Standard - Weekday Daytime	Hour	$64.45	$90.23	$96.68
04_160_0136_6_1_T	Group Activities In A Centre - 1:1 - Standard - Weekday Daytime - TTP	Hour	$66.32	$92.85	$99.48
04_161_0136_6_1	Group Activities In A Centre - 1:1 - Standard - Weekday Evening	Hour	$70.78	$99.09	$106.17

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
04_161_0136_6_1_T	Group Activities In A Centre - 1:1 - Standard - Weekday Evening - TTP	Hour	$72.84	$101.98	$109.26
04_162_0136_6_1	Group Activities In A Centre - 1:1 - Standard - Saturday	Hour	$89.79	$125.71	$134.69
04_162_0136_6_1_T	Group Activities In A Centre - 1:1 - Standard - Saturday - TTP	Hour	$92.42	$129.39	$138.63
04_163_0136_6_1	Group Activities In A Centre - 1:1 - Standard - Sunday	Hour	$115.13	$161.18	$172.70
04_163_0136_6_1_T	Group Activities In A Centre - 1:1 - Standard - Sunday - TTP	Hour	$118.52	$165.93	$177.78
04_164_0136_6_1	Group Activities In A Centre - 1:1 - Standard - Public Holiday	Hour	$140.48	$196.67	$210.72
04_164_0136_6_1_T	Group Activities In A Centre - 1:1 - Standard - Public Holiday - TTP	Hour	$144.63	$202.48	$216.95
04_165_0136_6_1	Group Activities In A Centre - 1:2 - Standard - Weekday Daytime	Hour	$37.10	$51.94	$55.65
04_165_0136_6_1_T	Group Activities In A Centre - 1:2 - Standard - Weekday Daytime - TTP	Hour	$38.14	$53.40	$57.21
04_166_0136_6_1	Group Activities In A Centre - 1:2 - Standard - Weekday Evening	Hour	$40.64	$56.90	$60.96
04_166_0136_6_1_T	Group Activities In A Centre - 1:2 - Standard - Weekday Evening - TTP	Hour	$41.79	$58.51	$62.69
04_167_0136_6_1	Group Activities In A Centre - 1:2 - Standard - Saturday	Hour	$51.29	$71.81	$76.94
04_167_0136_6_1_T	Group Activities In A Centre - 1:2 - Standard - Saturday - TTP	Hour	$52.76	$73.86	$79.14
04_168_0136_6_1	Group Activities In A Centre - 1:2 - Standard - Sunday	Hour	$65.48	$91.67	$98.22
04_168_0136_6_1_T	Group Activities In A Centre - 1:2 - Standard - Sunday - TTP	Hour	$67.37	$94.32	$101.06
04_169_0136_6_1	Group Activities In A Centre - 1:2 - Standard - Public Holiday	Hour	$79.67	$111.54	$119.51
04_169_0136_6_1_T	Group Activities In A Centre - 1:2 - Standard - Public Holiday - TTP	Hour	$82.00	$114.80	$123.00
04_170_0136_6_1	Group Activities In A Centre - 1:3 - Standard - Weekday Daytime	Hour	$27.98	$39.17	$41.97
04_170_0136_6_1_T	Group Activities In A Centre - 1:3 - Standard - Weekday Daytime - TTP	Hour	$28.75	$40.25	$43.13
04_171_0136_6_1	Group Activities In A Centre - 1:3 - Standard - Weekday Evening	Hour	$30.59	$42.83	$45.89
04_171_0136_6_1_T	Group Activities In A Centre - 1:3 - Standard - Weekday Evening - TTP	Hour	$31.44	$44.02	$47.16
04_172_0136_6_1	Group Activities In A Centre - 1:3 - Standard - Saturday	Hour	$38.45	$53.83	$57.68
04_172_0136_6_1_T	Group Activities In A Centre - 1:3 - Standard - Saturday - TTP	Hour	$39.54	$55.36	$59.31
04_173_0136_6_1	Group Activities In A Centre - 1:3 - Standard - Sunday	Hour	$48.92	$68.49	$73.38
04_173_0136_6_1_T	Group Activities In A Centre - 1:3 - Standard - Sunday - TTP	Hour	$50.33	$70.46	$75.50
04_174_0136_6_1	Group Activities In A Centre - 1:3 - Standard - Public Holiday	Hour	$59.40	$83.16	$89.10
04_174_0136_6_1_T	Group Activities In A Centre - 1:3 - Standard - Public Holiday - TTP	Hour	$61.12	$85.57	$91.68
04_175_0136_6_1	Group Activities In A Centre - 1:4 - Standard - Weekday Daytime	Hour	$23.42	$32.79	$35.13
04_175_0136_6_1_T	Group Activities In A Centre - 1:4 - Standard - Weekday Daytime - TTP	Hour	$24.05	$33.67	$36.08
04_176_0136_6_1	Group Activities In A Centre - 1:4 - Standard - Weekday Evening	Hour	$25.57	$35.80	$38.36
04_176_0136_6_1_T	Group Activities In A Centre - 1:4 - Standard - Weekday Evening - TTP	Hour	$26.27	$36.78	$39.41
04_177_0136_6_1	Group Activities In A Centre - 1:4 - Standard - Saturday	Hour	$32.03	$44.84	$48.05
04_177_0136_6_1_T	Group Activities In A Centre - 1:4 - Standard - Saturday - TTP	Hour	$32.93	$46.10	$49.40
04_178_0136_6_1	Group Activities In A Centre - 1:4 - Standard - Sunday	Hour	$40.65	$56.91	$60.98

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
04_178_0136_6_1_T	Group Activities In A Centre - 1:4 - Standard - Sunday - TTP	Hour	$41.80	$58.52	$62.70
04_179_0136_6_1	Group Activities In A Centre - 1:4 - Standard - Public Holiday	Hour	$49.27	$68.98	$73.91
04_179_0136_6_1_T	Group Activities In A Centre - 1:4 - Standard - Public Holiday - TTP	Hour	$50.68	$70.95	$76.02
04_180_0136_6_1	Group Activities In A Centre - 1:5 - Standard - Weekday Daytime	Hour	$20.68	$28.95	$31.02
04_180_0136_6_1_T	Group Activities In A Centre - 1:5 - Standard - Weekday Daytime - TTP	Hour	$21.24	$29.74	$31.86
04_181_0136_6_1	Group Activities In A Centre - 1:5 - Standard - Weekday Evening	Hour	$22.56	$31.58	$33.84
04_181_0136_6_1_T	Group Activities In A Centre - 1:5 - Standard - Weekday Evening - TTP	Hour	$23.17	$32.44	$34.76
04_182_0136_6_1	Group Activities In A Centre - 1:5 - Standard - Saturday	Hour	$28.18	$39.45	$42.27
04_182_0136_6_1_T	Group Activities In A Centre - 1:5 - Standard - Saturday - TTP	Hour	$28.96	$40.54	$43.44
04_183_0136_6_1	Group Activities In A Centre - 1:5 - Standard - Sunday	Hour	$35.68	$49.95	$53.52
04_183_0136_6_1_T	Group Activities In A Centre - 1:5 - Standard - Sunday - TTP	Hour	$36.69	$51.37	$55.04
04_184_0136_6_1	Group Activities In A Centre - 1:5 - Standard - Public Holiday	Hour	$43.19	$60.47	$64.79
04_184_0136_6_1_T	Group Activities In A Centre - 1:5 - Standard - Public Holiday - TTP	Hour	$44.42	$62.19	$66.63

Community Based Group Activities - High Intensity

These support items enable a participant who requires **High Intensity Supports,** to engage in community, social and recreational activities in a group setting in the community, in circumstances where a more skilled or experienced support worker is required.

These support items can be delivered to individual participants or to groups of participants who require **High Intensity Supports** subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*.

As well as direct service provision, these support items can be used to claim for:

- **Provider Travel**
- **Short Notice Cancellations.**

Providers of these supports can also claim for the costs of:

- **Provider Travel - Non-Labour Costs** using the support item 01_799_0104_6_1
- **Activity Based Transport - Social, Economic and Community Participation Supports** using support item 04_592_0104_6_1

These support items are subject to price limits as set out in the following Table. Different price limits apply depending on the **Time of Day and Day of Week** when the support is delivered; the **Ratio of Disability Support Workers to Participants** in the group; and whether the provider is eligible for the **Temporary Transformation Payment (TTP)**. These price limits include the 2% Temporary Loading.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
04_116_0104_6_1	Group Activities In The Community - 1:2 - High Intensity - Weekday Daytime	Hour	$37.68	$52.75	$56.52
04_116_0104_6_1_T	Group Activities In The Community - 1:2 - High Intensity - Weekday Daytime - TTP	Hour	$38.72	$54.21	$58.08

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
04_119_0104_6_1	Group Activities In The Community - 1:2 - High Intensity - Weekday Evening	Hour	$41.52	$58.13	$62.28
04_119_0104_6_1_T	Group Activities In The Community - 1:2 - High Intensity - Weekday Evening - TTP	Hour	$42.67	$59.74	$64.01
04_117_0104_6_1	Group Activities In The Community - 1:2 - High Intensity - Saturday	Hour	$53.04	$74.26	$79.56
04_117_0104_6_1_T	Group Activities In The Community - 1:2 - High Intensity - Saturday - TTP	Hour	$54.51	$76.31	$81.77
04_118_0104_6_1	Group Activities In The Community - 1:2 - High Intensity - Sunday	Hour	$68.40	$95.76	$102.60
04_118_0104_6_1_T	Group Activities In The Community - 1:2 - High Intensity - Sunday - TTP	Hour	$70.30	$98.42	$105.45
04_130_0104_6_1	Group Activities In The Community - 1:2 - High Intensity - Public Holiday	Hour	$83.76	$117.26	$125.64
04_130_0104_6_1_T	Group Activities In The Community - 1:2 - High Intensity - Public Holiday - TTP	Hour	$86.08	$120.51	$129.12
04_124_0104_6_1	Group Activities In The Community - 1:3 - High Intensity - Weekday Daytime	Hour	$27.81	$38.93	$41.72
04_124_0104_6_1_T	Group Activities In The Community - 1:3 - High Intensity - Weekday Daytime - TTP	Hour	$28.58	$40.01	$42.87
04_127_0104_6_1	Group Activities In The Community - 1:3 - High Intensity - Weekday Evening	Hour	$30.64	$42.90	$45.96
04_127_0104_6_1_T	Group Activities In The Community - 1:3 - High Intensity - Weekday Evening - TTP	Hour	$31.50	$44.10	$47.25
04_125_0104_6_1	Group Activities In The Community - 1:3 - High Intensity - Saturday	Hour	$39.15	$54.81	$58.73
04_125_0104_6_1_T	Group Activities In The Community - 1:3 - High Intensity - Saturday - TTP	Hour	$40.23	$56.32	$60.35
04_126_0104_6_1	Group Activities In The Community - 1:3 - High Intensity - Sunday	Hour	$50.48	$70.67	$75.72
04_126_0104_6_1_T	Group Activities In The Community - 1:3 - High Intensity - Sunday - TTP	Hour	$51.89	$72.65	$77.84
04_131_0104_6_1	Group Activities In The Community - 1:3 - High Intensity - Public Holiday	Hour	$61.82	$86.55	$92.73
04_131_0104_6_1_T	Group Activities In The Community - 1:3 - High Intensity - Public Holiday - TTP	Hour	$63.54	$88.96	$95.31
04_146_0104_6_1	Group Activities In The Community - 1:4 - High Intensity - Weekday Daytime	Hour	$22.88	$32.03	$34.32
04_146_0104_6_1_T	Group Activities In The Community - 1:4 - High Intensity - Weekday Daytime - TTP	Hour	$23.51	$32.91	$35.27
04_147_0104_6_1	Group Activities In The Community - 1:4 - High Intensity - Weekday Evening	Hour	$25.21	$35.29	$37.82
04_147_0104_6_1_T	Group Activities In The Community - 1:4 - High Intensity - Weekday Evening - TTP	Hour	$25.91	$36.27	$38.87
04_148_0104_6_1	Group Activities In The Community - 1:4 - High Intensity - Saturday	Hour	$32.20	$45.08	$48.30
04_148_0104_6_1_T	Group Activities In The Community - 1:4 - High Intensity - Saturday - TTP	Hour	$33.10	$46.34	$49.65
04_149_0104_6_1	Group Activities In The Community - 1:4 - High Intensity - Sunday	Hour	$41.53	$58.14	$62.30
04_149_0104_6_1_T	Group Activities In The Community - 1:4 - High Intensity - Sunday - TTP	Hour	$42.68	$59.75	$64.02
04_150_0104_6_1	Group Activities In The Community - 1:4 - High Intensity - Public Holiday	Hour	$50.85	$71.19	$76.28
04_150_0104_6_1_T	Group Activities In The Community - 1:4 - High Intensity - Public Holiday - TTP	Hour	$52.26	$73.16	$78.39
04_151_0104_6_1	Group Activities In The Community - 1:5 - High Intensity - Weekday Daytime	Hour	$19.91	$27.87	$29.87
04_151_0104_6_1_T	Group Activities In The Community - 1:5 - High Intensity - Weekday Daytime - TTP	Hour	$20.47	$28.66	$30.71

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
04_152_0104_6_1	Group Activities In The Community - 1:5 - High Intensity - Weekday Evening	Hour	$21.95	$30.73	$32.93
04_152_0104_6_1_T	Group Activities In The Community - 1:5 - High Intensity - Weekday Evening-TTP	Hour	$22.56	$31.58	$33.84
04_153_0104_6_1	Group Activities In The Community - 1:5 - High Intensity - Saturday	Hour	$28.03	$39.24	$42.05
04_153_0104_6_1_T	Group Activities In The Community - 1:5 - High Intensity - Saturday - TTP	Hour	$28.81	$40.33	$43.22
04_154_0104_6_1	Group Activities In The Community - 1:5 - High Intensity - Sunday	Hour	$36.15	$50.61	$54.23
04_154_0104_6_1_T	Group Activities In The Community - 1:5 - High Intensity - Sunday - TTP	Hour	$37.16	$52.02	$55.74
04_155_0104_6_1	Group Activities In The Community - 1:5 - High Intensity - Public Holiday	Hour	$44.27	$61.98	$66.41
04_155_0104_6_1_T	Group Activities In The Community - 1:5 - High Intensity - Public Holiday - TTP	Hour	$45.50	$63.70	$68.25

Centre Based Group Activities - High Intensity

These support items enable a participant who requires **High Intensity Supports,** to engage in community, social and recreational activities in a group setting in a centre, in circumstances where a more skilled or experienced support worker is required.

These support items can be delivered to individual participants or to groups of participants who require **High Intensity Supports** subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*.

As well as direct service provision, these support items can be used to claim for:

- **Provider Travel**
- **Short Notice Cancellations.**

Providers of these supports can also claim for the costs of:

- **Provider Travel - Non-Labour Costs** using the support item 01_799_0104_6_1
- **Activity Based Transport - Social, Economic and Community Participation Supports** using support item 04_592_0104_6_1

These support items are subject to price limits as set out in the following Table. Different price limits apply depending on the **Time of Day and Day of Week** when the support is delivered; the **Ratio of Disability Support Workers to Participants** in the group; and whether the provider is eligible for the **Temporary Transformation Payment (TTP)**. These price limits include the 2% Temporary Loading.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
04_185_0104_6_1	Group Activities In A Centre - 1:1 - High Intensity - Weekday Daytime	Hour	$69.56	$97.38	$104.34
04_185_0104_6_1_T	Group Activities In A Centre - 1:1 - High Intensity - Weekday Daytime - TTP	Hour	$71.43	$100.00	$107.15
04_186_0104_6_1	Group Activities In A Centre - 1:1 - High Intensity - Weekday Evening	Hour	$76.42	$106.99	$114.63
04_186_0104_6_1_T	Group Activities In A Centre - 1:1 - High Intensity - Weekday Evening - TTP	Hour	$78.48	$109.87	$117.72
04_187_0104_6_1	Group Activities In A Centre - 1:1 - High Intensity - Saturday	Hour	$96.99	$135.79	$145.49
04_187_0104_6_1_T	Group Activities In A Centre - 1:1 - High Intensity - Saturday - TTP	Hour	$99.62	$139.47	$149.43

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
04_188_0104_6_1	Group Activities In A Centre - 1:1 - High Intensity - Sunday	Hour	$124.42	$174.19	$186.63
04_188_0104_6_1_T	Group Activities In A Centre - 1:1 - High Intensity - Sunday - TTP	Hour	$127.81	$178.93	$191.72
04_189_0104_6_1	Group Activities In A Centre - 1:1 - High Intensity - Public Holiday	Hour	$151.85	$212.59	$227.78
04_189_0104_6_1_T	Group Activities In A Centre - 1:1 - High Intensity - Public Holiday - TTP	Hour	$156.00	$218.40	$234.00
04_190_0104_6_1	Group Activities In A Centre - 1:2 - High Intensity - Weekday Daytime	Hour	$39.96	$55.94	$59.94
04_190_0104_6_1_T	Group Activities In A Centre - 1:2 - High Intensity - Weekday Daytime - TTP	Hour	$41.00	$57.40	$61.50
04_191_0104_6_1	Group Activities In A Centre - 1:2 - High Intensity - Weekday Evening	Hour	$43.80	$61.32	$65.70
04_191_0104_6_1_T	Group Activities In A Centre - 1:2 - High Intensity - Weekday Evening - TTP	Hour	$44.95	$62.93	$67.43
04_192_0104_6_1	Group Activities In A Centre - 1:2 - High Intensity - Saturday	Hour	$55.32	$77.45	$82.98
04_192_0104_6_1_T	Group Activities In A Centre - 1:2 - High Intensity - Saturday - TTP	Hour	$56.79	$79.51	$85.19
04_193_0104_6_1	Group Activities In A Centre - 1:2 - High Intensity - Sunday	Hour	$70.68	$98.95	$106.02
04_193_0104_6_1_T	Group Activities In A Centre - 1:2 - High Intensity - Sunday - TTP	Hour	$72.58	$101.61	$108.87
04_194_0104_6_1	Group Activities In A Centre - 1:2 - High Intensity - Public Holiday	Hour	$86.04	$120.46	$129.06
04_194_0104_6_1_T	Group Activities In A Centre - 1:2 - High Intensity - Public Holiday - TTP	Hour	$88.36	$123.70	$132.54
04_195_0104_6_1	Group Activities In A Centre - 1:3 - High Intensity - Weekday Daytime	Hour	$30.09	$42.13	$45.14
04_195_0104_6_1_T	Group Activities In A Centre - 1:3 - High Intensity - Weekday Daytime - TTP	Hour	$30.86	$43.20	$46.29
04_196_0104_6_1	Group Activities In A Centre - 1:3 - High Intensity - Weekday Evening	Hour	$32.92	$46.09	$49.38
04_196_0104_6_1_T	Group Activities In A Centre - 1:3 - High Intensity - Weekday Evening - TTP	Hour	$33.78	$47.29	$50.67
04_197_0104_6_1	Group Activities In A Centre - 1:3 - High Intensity - Saturday	Hour	$41.43	$58.00	$62.15
04_197_0104_6_1_T	Group Activities In A Centre - 1:3 - High Intensity - Saturday - TTP	Hour	$42.51	$59.51	$63.77
04_198_0104_6_1	Group Activities In A Centre - 1:3 - High Intensity - Sunday	Hour	$52.76	$73.86	$79.14
04_198_0104_6_1_T	Group Activities In A Centre - 1:3 - High Intensity - Sunday - TTP	Hour	$54.17	$75.84	$81.26
04_199_0104_6_1	Group Activities In A Centre - 1:3 - High Intensity - Public Holiday	Hour	$64.10	$89.74	$96.15
04_199_0104_6_1_T	Group Activities In A Centre - 1:3 - High Intensity - Public Holiday - TTP	Hour	$65.82	$92.15	$98.73
04_200_0104_6_1	Group Activities In A Centre - 1:4 - High Intensity - Weekday Daytime	Hour	$25.16	$35.22	$37.74
04_200_0104_6_1_T	Group Activities In A Centre - 1:4 - High Intensity - Weekday Daytime - TTP	Hour	$25.79	$36.11	$38.69
04_201_0104_6_1	Group Activities In A Centre - 1:4 - High Intensity - Weekday Evening	Hour	$27.49	$38.49	$41.24
04_201_0104_6_1_T	Group Activities In A Centre - 1:4 - High Intensity - Weekday Evening - TTP	Hour	$28.19	$39.47	$42.29
04_202_0104_6_1	Group Activities In A Centre - 1:4 - High Intensity - Saturday	Hour	$34.48	$48.27	$51.72
04_202_0104_6_1_T	Group Activities In A Centre - 1:4 - High Intensity - Saturday - TTP	Hour	$35.38	$49.53	$53.07
04_203_0104_6_1	Group Activities In A Centre - 1:4 - High Intensity - Sunday	Hour	$43.81	$61.33	$65.72
04_203_0104_6_1_T	Group Activities In A Centre - 1:4 - High Intensity - Sunday - TTP	Hour	$44.96	$62.94	$67.44

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
04_204_0104_6_1	Group Activities In A Centre - 1:4 - High Intensity - Public Holiday	Hour	$53.13	$74.38	$79.70
04_204_0104_6_1_T	Group Activities In A Centre - 1:4 - High Intensity - Public Holiday - TTP	Hour	$54.54	$76.36	$81.81
04_205_0104_6_1	Group Activities In A Centre - 1:5 - High Intensity - Weekday Daytime	Hour	$22.19	$31.07	$33.29
04_205_0104_6_1_T	Group Activities In A Centre - 1:5 - High Intensity - Weekday Daytime - TTP	Hour	$22.75	$31.85	$34.13
04_206_0104_6_1	Group Activities In A Centre - 1:5 - High Intensity - Weekday Evening	Hour	$24.23	$33.92	$36.35
04_206_0104_6_1_T	Group Activities In A Centre - 1:5 - High Intensity - Weekday Evening - TTP	Hour	$24.84	$34.78	$37.26
04_207_0104_6_1	Group Activities In A Centre - 1:5 - High Intensity - Saturday	Hour	$30.31	$42.43	$45.47
04_207_0104_6_1_T	Group Activities In A Centre - 1:5 - High Intensity - Saturday - TTP	Hour	$31.09	$43.53	$46.64
04_208_0104_6_1	Group Activities In A Centre - 1:5 - High Intensity - Sunday	Hour	$38.43	$53.80	$57.65
04_208_0104_6_1_T	Group Activities In A Centre - 1:5 - High Intensity - Sunday - TTP	Hour	$39.44	$55.22	$59.16
04_209_0104_6_1	Group Activities In A Centre - 1:5 - High Intensity - Public Holiday	Hour	$46.55	$65.17	$69.83
04_209_0104_6_1_T	Group Activities In A Centre - 1:5 - High Intensity - Public Holiday - TTP	Hour	$47.78	$66.89	$71.67

Capital - Assistive Technology

This support category includes all aids or equipment supports that assist participants to live independently or assist a carer to support the participant. It also includes related delivery, set-up and some training support items. Usually, providing independent advice, guidance, trials, set-up and training (not bundled with the sale of an item) is funded through a capacity building support.

Information on the pricing arrangements for Assistive Technology can be found in the *Assistive Technology, Home Modifications and Consumables Code Guide* on the NDIS website.

Capital - Home Modifications and Specialist Disability Accommodation

This support category includes Home Modifications and Specialist Disability Accommodation (SDA) supports.

Home Modifications

Home modifications include design, construction, installation of, or changes to, equipment or non-structural components of the building, and installation of fixtures or fittings, to enable participants to live as independently as possible or to live safely at home.

Information on the pricing arrangements for Home Modifications can be found in the *Assistive Technology and Consumables Code Guide* on the NDIS website.

Specialist Disability Accommodation (SDA)

Specialist Disability Accommodation (SDA) refers to accommodation for participants who require specialist housing solutions to assist with the delivery of supports that cater for their extreme functional impairment and/or very high support needs.

Information on the pricing arrangements for Specialist Disability Accommodation can be found in the *NDIS Pricing Arrangements for Specialist Disability Accommodation* on the NDIS website.

Capacity Building - Support Coordination

The supports in this support category strengthen a participant's ability to design and then build their supports with an emphasis on linking to broader systems of support.

Level 1: Support Connection

This support item assists a participant to implement their plan by strengthening their ability to connect with the broader systems of supports and to understand the purpose of the funded supports. Support Connection assists a participant to understand their NDIS plan, connect participants with broader systems of supports, and provide assistance to connect with providers. Support Connection will assist participants to achieve effective utilisation of their NDIS plan and answer questions as they arise.

Support Connection also increases a participant's capacity to maintain (or in some cases change) support relationships, resolve service delivery issues, and participate independently in NDIA processes. Support Connection includes, but is not limited to:

- Understand the Plan;
- Connect with Supports and Services;
- Establish Supports;
- Coach, Refine, Reflect; and
- Report to the NDIA.

This support item can be delivered to individual participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*.

As well as direct service provision, these support items can be used to claim for:

- **Non-Face-to-Face Support Provision**
- **Provider Travel**
- **Short Notice Cancellations**
- **NDIA Requested Reports**.

Providers of this support can also claim for the costs of:

- **Provider Travel - Non-Labour Costs using** the support item 07_799_0106_6_3 or 01_799_0106_1_1.

This support item is subject to price limits as set out in the following Table. These price limits include the 2% Temporary Loading.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
07_001_0106_8_3	Support Coordination Level 1: Support Connection	Hour	$70.87	$99.22	$106.31

Where a participant aged 0-6 years is receiving assistance from Partners in the Community (PITC) delivering Early Childhood Early Intervention (ECEI) services, linking the family to a service provider/s (under ECEI best practice principles, a service provider operating under the key worker approach) and support through changes in circumstance will be delivered through Partner arrangements.

Where a participant aged seven (7) and over is receiving assistance from Partners in the Community (PITC) delivering Local Area Coordination (LAC) services, plan implementation and monitoring support will be delivered by a Participant's Local Area Coordinator.

Level 2: Coordination of Supports

This support item strengthens a participant's ability to design and then build their supports with an emphasis on linking the broader systems of support across a complex service delivery environment. Coordination of Supports is to focus on supporting participants to direct their lives, not just their services, and is focussed on assisting participants to build and maintain a resilient network of formal and informal supports. This involves working together with the participant to understand the funding, identify what participants expect from services, and how participants want this designed. Coordination of Supports also includes coaching participants, and working with participants to develop capacity and resilience in their network.

Coordination of Supports includes, but is not limited to

- Understand the Plan;
- Connect with Supports and Services;
- Design Support Approaches;
- Establish Supports;
- Coach, Refine, Reflect;
- Targeted Support Coordination;
- Crisis: Planning, Prevention, Mitigation and Action;
- Build Capacity and Resilience; and
- Report to the NDIA.

This support item can be delivered to individual participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*

As well as direct service provision, these support items can be used to claim for:

- **Non-Face-to-Face Support Provision**
- **Provider Travel**
- **Short Notice Cancellations**
- **NDIA Requested Reports**.

Providers of this support can also claim for the costs of:

- **Provider Travel - Non-Labour Costs** using the support item 07_799_0106_6_3 or 01_799_0106_1_1.

This support item is subject to price limits as set out in the following Table.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
07_002_0106_8_3	Support Coordination Level 2: Coordination of Supports	Hour	$100.14	$140.19	$150.21

Level 3: Specialist Support Coordination

This support is delivered utilising an expert or specialist approach, necessitated by specific high complex needs or high level risks in a participant's situation. Specialist Support Coordination is delivered by an appropriately qualified and experienced practitioner to meet the individual needs of the participant's circumstances such as a Psychologist, Occupational Therapist, Social Worker, or Mental Health Nurse. Specialist Support Coordination is expected to address complex barriers impacting a participant's ability to implement their plan and access appropriate supports. Specialist Support Coordinators assist participants to reduce complexity in their support environment, and overcome barriers to connecting with broader systems of supports as well as funded supports.

Specialist Support Coordinators are expected to negotiate appropriate support solutions with multiple stakeholders and seek to achieve well-coordinated plan implementation. Specialist Support Coordinators will assist stakeholders with resolving points of crisis for participants, assist to ensure a consistent delivery of service and access to relevant supports during crisis situations.

Specialist Support Coordination is generally delivered through an intensive and time limited period necessitated by the participant's immediate and significant barriers to plan implementation. Depending on individual circumstances, a Specialist Support Coordinator may also design a complex service plan that focusses on how all the stakeholders in a participant's life will interact to resolve barriers and promote appropriate plan implementation. Once developed, a Specialist Support Coordinator will continue to monitor the plan, but it may be maintained by one of the participant's support workers or other care supports.

Specialist Support Coordination includes, but is not limited to

- Understand the Plan;
- Connect with Supports and Services;
- Design Support Approaches;
- Establish Supports;
- Coach, Refine, Reflect;
- Targeted Support Coordination;
- Crisis: Planning, Prevention, Mitigation and Action;
- Address Complex Barriers;
- Design Complex Service Plan;
- Build Capacity and Resilience; and
- Report to the NDIA.

This support item can be delivered to individual participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*.

As well as direct service provision, these support items can be used to claim for:

- **Non-Face-to-Face Support Provision**
- **Provider Travel**
- **Short Notice Cancellations**
- **NDIA Requested Reports**.

Providers of this support can also claim for the costs of:

- **Provider Travel - Non-Labour Costs** using the support item 07_799_0132_8_3 or 01_799_0132_1_1.

This support item is subject to price limits as set out in the following Table.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
07_004_0132_8_3	Support Coordination Level 3: Specialist Support Coordination	Hour	$190.54	$266.75	$285.80

Psychosocial Recovery Coaches

These support items provide assistance for participants to build capacity and resilience through strong and respectful relationships to support people with psychosocial disability to live a full and contributing life. This support is designed to be able to maintain engagement through periods of increased support needs due to the episodic nature of mental illness. Recovery coaches work collaboratively with participants, families, carers and other services to identify, plan, design and coordinate NDIS supports.

The work of psychosocial recovery coaches requires lived and/or learnt experience. Recovery coaches must have tertiary qualifications in peer work or mental health (minimum of Certificate IV in Mental Health Peer Work or Certificate IV in Mental Health) or equivalent training; and/or a minimum two years of experience in mental health-related work.

This support item can be delivered to individual participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*.

As well as direct service provision, these support items can be used to claim for:

- **Non-Face-to-Face Support Provision**
- **Provider Travel**
- **Short Notice Cancellations**.
- **NDIA Requested Reports**

Providers of this support can also claim for the costs of:

- **Provider Travel - Non-Labour Costs** using support item 07_799_0106_6_3
- **Activity Based Transport - Capacity Building Supports** using support item 07_501_0106_6_3.

These support items are subject to price limits as set out in the following Table. Different price limits apply depending on the **Time of Day and Day of Week** on which the support is delivered. These price limits include the 2% Temporary Loading.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
07_101_0106_6_3	Psychosocial Recovery Coaching - Weekday Daytime	Hour	$93.34	$130.68	$140.01
07_102_0106_6_3	Psychosocial Recovery Coaching - Weekday Evening	Hour	$102.86	$144.00	$154.29
07_103_0106_6_3	Psychosocial Recovery Coaching - Weekday Night	Hour	$104.76	$146.66	$157.14
07_104_0106_6_3	Psychosocial Recovery Coaching - Saturday	Hour	$131.40	$183.96	$197.10
07_105_0106_6_3	Psychosocial Recovery Coaching - Sunday	Hour	$169.45	$237.23	$254.18
07_106_0106_6_3	Psychosocial Recovery Coaching - Public Holiday	Hour	$207.50	$290.50	$311.25

Capacity Building - Improved Living Arrangements

The supports in this support category help participants to increase their ability to obtain and retain appropriate accommodation.

Assistance with Accommodation and Tenancy Obligations

This support item is to guide, prompt, or undertake activities to ensure the participant obtains or retains appropriate accommodation. This may include assisting to apply for a rental tenancy or to undertake tenancy obligations in line with the participant's tenancy agreement.

This support item can be delivered to individual participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*.

As well as direct service provision, these support items can be used to claim for:

- **Non-Face-to-Face Support Provision**
- **Provider Travel**
- **Short Notice Cancellations**.

Providers of this support can also claim for the costs of:

- **Provider Travel - Non-Labour Costs** using support item 08_799_0106_2_3
- **Activity Based Transport - Capacity Building Supports** using support item 08_590_0106_2_3.

This support item is subject to price limits as set out in the following Table. These price limits include the 2% Temporary Loading.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
08_005_0106_2_3	Assistance With Accommodation And Tenancy Obligations	Hour	$70.87	$99.22	$106.31

Capacity Building - Increased Social and Community Participation

The supports in this support category allow participants to take part in skills-based learning to develop independence in accessing the community.

Assistance in Coordinating or Managing Life Stages, Transitions and Supports

This support item, which includes mentoring, peer-support and individual skill development, is designed to establish volunteer assistance within the participant's home or community to develop skills. For instance, assistance in attending appointments, shopping, bill paying, taking part in social activities and maintaining contact with others.

This support item can be delivered to individual participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits.*

As well as direct service provision, this support item can be used to claim for:

- **Non-Face-to-Face Support Provision**
- **Provider Travel**
- **Short Notice Cancellations**.

Providers of this support can also claim for the costs of:

- **Provider Travel - Non-Labour Costs** using support item 09_799_0106_6_3
- **Activity Based Transport - Capacity Building Supports** using support item 09_590_0106_6_3.

This support item is subject to price limits as set out in the following Table. These price limits include the 2% Temporary Loading.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
09_006_0106_6_3	Life Transition Planning Incl. Mentoring Peer-Support And Indiv Skill Develop	Hour	$70.87	$99.22	$106.31

Development of Daily Living and Life Skills

This support item provides individual life skills development and training including public transport training and support, developing skills for community, social and recreational participation. It also provides training for participants in groups to increase their independence in daily personal activities.

This support item can be delivered to individual participants or to groups of participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*. If a support item is delivered to a group of participants then the price limit for each participant is the price limit set out in the following Table divided by the number of participants in the group. Providers should make a claim for each participant using the relevant support item. Each claim should be for the total time of the support but is subject to the lower price limit as set out above.

As well as direct service provision, this support item can be used to claim for:

- **Non-Face-to-Face Support Provision**

- **Provider Travel**
- **Short Notice Cancellations**.

Providers of this support can also claim for the costs of:

- **Provider Travel - Non-Labour Costs** using support item 09_799_0117_6_3
- **Activity Based Transport - Capacity Building Supports** using support item 09_591_0117_6_3.

This support item is subject to price limits as set out in the following Table. These price limits include the 2% Temporary Loading.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
09_009_0117_6_3	Skills Development and Training	Hour	$70.87	$99.22	$106.31

Innovative Community Participation

This support item is designed to enable providers to offer new and innovative services to participant and is for mainstream providers who want to enable participants to access mainstream activities. Any standards applicable to the industry in which the provider operates would need to be met. All supports claimed under this support item need to be reasonable and necessary given the participant's plan goals.

This support item can be delivered to individual participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits.*

This support item is not subject to price limits. See page 15 for further information on how to claim for support items that are not subject to a price limit.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
09_008_0116_6_3	Innovative Community Participation	Each	N/A	N/A	N/A

Community Participation Activities

This support item is designed to enable providers to claim reimbursement for the costs of tuition fees, art classes, sports coaching and similar activities that build a participant's skills and independence. This could include camps, classes, and vacation activities that have capacity building components. The support includes assistance to establish volunteer arrangements in the community, mentoring, peer support, and individual skill development.

All supports claimed under this support item need to be reasonable and necessary given the participant's plan goals. Supports that could be claimed include:

- Universal recreational activities: A limited number of lessons to enable a participant to try out an activity and test their capability and interest in further pursuing this activity - such as horse riding, art, dance or singing classes.
- Attendance at a "camp" or group that builds a participant's relationship skills and offer a range of activities and opportunities to explore wider interests.
- Other items or adjustments such as customised tools required because of the participant's disability.

This support item can be delivered to individual participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*.

This support item is not subject to price limits. It should only be used to recover the costs of the participant's attendance at the community participation activities. See page 15 for further information on how to claim for support items that are not subject to a price limit.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
09_011_0125_6_3	Community Participation Activities	Each	N/A	N/A	N/A

Capacity Building - Finding and Keeping a Job

The supports in this support category help participants to find and keep employment.

Employment Related Assessment and Counselling

This support is designed to provide workplace assessment or counselling to assist participants successfully engage in employment. (Note: if a participant is employed and on award wages, then in most instances a work place assessment is available through the Employment Assistance Fund administered by JobAccess and is a free service to employers.) For employment related counselling, this support may benefit participants who have, for example, experienced traumatic injury and need significant support (over and above a mainstream employment related service) to develop a new work pathway.

This support item can be delivered to individual participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*.

As well as direct service provision, these support items can be used to claim for:

- **Non-Face-to-Face Support Provision**
- **Provider Travel**
- **Short Notice Cancellations**
- **NDIA Requested Reports.**

Providers of this support can also claim for the costs of:

- **Provider Travel - Non-Labour Costs** using the support item 10_799_0128_5_3.

This support items are subject to price limits as set out in the following Table.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
10_011_0128_5_3	Employment Related Assessment And Counselling	Hour	$193.99	$271.59	$290.99

Workplace assistance

This support item provides workplace assistance that enables a participant to successfully obtain or retain employment in the open or supported labour market. This support can be supplied to any working age participant (including students reaching working age) with an employment goal. This may include supports to:

- explore what work would mean for them (discovery);
- build essential foundation skills for work;
- managing complex barriers to obtaining and sustaining employment;
- specialised job customisation;
- supports to transition from an Australian Disability Enterprise (ADE) to open employment;
- develop a career plan; and
- other capacity building supports that are likely to lead to successful engagement in a Disability Employment Service (DES).

Note: this support item cannot be used to fund a Certified education course (for example, Certificate I in Workplace Education), even if run within the provider's services, as this would be funded through the Vocational Education system.

This support item can be delivered to individual participants or groups of participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*. If a support item is delivered to a group of participants then the price limit for each participant is the price limit set out in the following Table divided by the number of participants in the group. Providers should make a claim for each participant using the relevant support item. Each claim should be for the total time of the support but is subject to the lower price limit as set out above.

As well as direct service provision, these support items can be used to claim for:

- **Non-Face-to-Face Support Provision**
- **Provider Travel**
- **Short Notice Cancellations**
- **NDIA Requested Reports.**

Providers of this support can also claim for the costs of:

- **Provider Travel - Non-Labour Costs** using the support item 10_799_0102_5_3
- **Activity Based Transport - Capacity Building Supports** using the support item 10_590_0102_5_3.

This support item is subject to price limits as set out in the following Table. These price limits include the 2% Temporary Loading.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
10_016_0102_5_3	Employment Support	Hour	$70.87	$99.22	$106.31

School Leaver Employment Supports (SLES)

School Leaver Employment Supports (SLES) are capacity building supports for students transitioning from school to employment. They are available during the final months at school and continue post school exit. These supports are designed to plan and implement a pathway to inclusive employment, focussing on capacity building for goal achievement. With appropriate supports, it is expected that the majority of SLES participants will transition to the Disability Employment Service (DES) to undertake the job seeking, placement and post placement support phases of their pathway. These supports will have an individualised approach, with a strong emphasis on "try and test" work experience opportunities, (generally in work places that would pay award wages). Capacity building should focus on hard and soft skill development. Supports, more generally, should facilitate positive experiences that contribute to developing an understanding of work capability and confidence to step into employment. SLES should also help inform the level and nature of future supports needed to obtain and sustain employment.

This support item can be delivered to individual participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*. It is not subject to price limits. See page 15 for further information on how to claim for support items that are not subject to a price limit.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
10_021_0102_5_3	School Leaver Employment Supports	Each	N/A	N/A	N/A

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Capacity Building - Improved Relationships

This support category is for the provision of specialised assessment where a participant may have complex or unclear needs, requiring long term or intensive supports to address behaviours of concern.

Specialist Behavioural Intervention Support

These support items include specialist behavioural intervention support, which is an intensive support for a participant, intending to address significantly harmful or persistent behaviours of concern. Behaviour support requires a behaviour support plan to be developed that aims to limit the likelihood of behaviours of concern developing or increasing once identified. This plan outlines the specifically designed positive behavioural support strategies for a participant, their family and support persons that will achieve the intended outcome of eliminating or reducing behaviours of concern.

These support items can be delivered to individual participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*.

As well as direct service provision, these support items can be used to claim for:

- **Non-Face-to-Face Support Provision**
- **Provider Travel**
- **Short Notice Cancellations**
- **NDIA Requested Reports**.

Providers of this support can also claim for the costs of:

- **Provider Travel - Non-Labour Costs** using the support item 11_799_0110_7_3.

These support items are subject to price limits as set out in the following Table.

Item Number	Item Name and Notes	Unit	NSW VIC QLD ACT	WA SA TAS NT	Remote	Very Remote
11_022_0110_7_3	Specialist Behavioural Intervention Support • Highly specialised intensive support interventions to address significantly harmful or persistent behaviours of concern. • Development of behaviour support plans that temporarily use restrictive practices, with intention to minimise use of these practices.	Hour	$214.41	$234.83	$328.76	$352.25
11_023_0110_7_3	Behaviour Management Plan Including Training in Behaviour Management Strategies • Training for carers and others in behaviour management strategies required due the participant's disability.	Hour	$193.99	$193.99	$271.59	$290.99

Individual Social Skills Development

This support item assists participants to develop their social skills for participation in community and social activity.

This support item can be delivered to individual participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*.

As well as direct service provision, these support items can be used to claim for:

- **Non-Face-to-Face Support Provision**
- **Provider Travel**
- **Short Notice Cancellations**
- **NDIA Requested Reports**.

Providers of this support can also claim for the costs of:

- **Provider Travel - Non-Labour Costs** using the support item 11_799_0117_7_3
- **Activity Based Transport - Capacity Building Supports** using the support item 11_590_0117_7_3.

This support item is subject to price limits as set out in the following Table. This price limit includes the 2% Temporary Loading.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
11_024_0117_7_3	Individual Social Skills Development	Hour	$70.87	$99.22	$106.31

Capacity Building - Improved Health and Wellbeing

The supports in this support category help participants to improve their health and wellbeing.

Physical Wellbeing Activities

These support items maintain or increase physical mobility or well-being through personal training or exercise physiology. Physical well-being activities promote and encourage improved physical capacity and health.

These supports can only by the following types of professionals:

- Exercise Physiologist – A person who is an accredited exercise physiologist with Exercise and Sports Science Australia.
- Personal Trainer – A person who has a personal training qualification (Certificate III, IV or Diploma) in Fitness or equivalent.

These support items can be delivered to individual participants or to groups of participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits.*

As well as direct service provision, these support items can be used to claim for:

- **Non-Face-to-Face Support Provision**
- **Provider Travel**
- **Short Notice Cancellations**
- **NDIA Requested Reports**.

Providers of this support can also claim for the costs of:

- **Provider Travel - Non-Labour Costs** using support item 12_799_0126_3_3 or support item 12_799_0128_3_3, depending on their Registration Group.

These support items are subject to price limits as set out in the following Table. If a support item is delivered to a group of participants then the price limit for each participant is the price limit set out in the following Table divided by the number of participants in the group. Providers should make a claim for each participant using the relevant support item. Each claim should be for the total time of the support but is subject to the lower price limit as set out above.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
12_027_0126_3_3	Advice provided by an Exercise Physiologist regarding exercise required	Hour	$166.99	$233.79	$250.49
12_027_0128_3_3	Advice provided by an Exercise Physiologist regarding exercise required	Hour	$166.99	$233.79	$250.49
12_029_0126_3_3	Personal training provided by a Personal Trainer to a participant	Hour	$59.81	$83.73	$89.71

Dietetics

This support item provides advice to participants on managing diet for health and wellbeing due to the impact of their disability.

This support item can only by the following type of professional:

- Dietitian – A person who is an Accredited Practising Dietitian with the Dietitians Association of Australia.

This support item can be delivered to individual participants or to groups of participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*.

As well as direct service provision, this support item can be used to claim for:

- **Non-Face-to-Face Support Provision**
- **Provider Travel**
- **Short Notice Cancellations**
- **NDIA Requested Reports**.

Providers of this support can also claim for the costs of:

- **Provider Travel - Non-Labour Costs** using support item 12_799_0128_3_3.

This support item is subject to price limits as set out in the following Table. If a support item is delivered to a group of participants then the price limit for each participant is the price limit set out in the following Table divided by the number of participants in the group. Providers should make a claim for each participant using the relevant support item. Each claim should be for the total time of the support but is subject to the lower price limit as set out above.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
12_025_0128_3_3	Advice provided by a Dietitian on managing diet for health and well-being	Hour	$193.99	$271.59	$290.99

Capacity Building - Improved Learning

This support category is for provision of skills training, advice, assistance with arrangements and orientation to assist a participant moving from school to further education.

Transition through School and to Further Education

This support item is for the provision of skills training, advice, assistance with arrangements and orientation to assist a person with disability moving from school to further education.

This support item can be delivered to individual participants or groups of participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*.

As well as direct service provision, this support item can be used to claim for:

- **Non-Face-to-Face Support Provision**
- **Provider Travel**
- **Short Notice Cancellations**.

Providers of this support can also claim for the costs of:

- **Provider Travel - Non-Labour Costs** using support item 13_799_0102_4_3.
- **Activity Based Transport - Capacity Building Supports** using the support item 13_590_0102_4_3.

This support item is subject to price limits as set out in the following Table. These price limits includes the 2% Temporary Loading. If a support item is delivered to a group of participants then the price limit for each participant is the price limit set out in the following Table divided by the number of participants in the group. Providers should make a claim for each participant using the relevant support item. Each claim should be for the total time of the support but is subject to the lower price limit as set out above.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
13_030_0102_4_3	Transition through School and to Further Education	Hour	$70.87	$99.22	$106.31

Capacity Building - Improved Life Choices

The supports in this support category help participants with the management of their plans.

Plan Management - Financial Administration Supports

These support items allow participants to engage a Plan Manager to manage and monitor budgets over the course of the plan, manage NDIS claims and pay providers for delivered service, maintain records and produce regular (at least monthly) statements showing the financial position of the plan.

These support items can be delivered to individual participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*.

These support items are subject to price limits as set out in the following Table.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
14_033_0127_8_3	Plan Management - Set Up Costs • A one-off (per plan) fee for setting up the financial management arrangements.	Each	$232.35	$325.29	$348.54
14_034_0127_8_3	Plan Management - Monthly Fee • A monthly fee for the ongoing maintenance of the financial management arrangements.	Month	$104.45	$146.23	$156.67

Note

A plan manager can only claim for the support item 14_033_0127_8_3 (Plan Management - Set Up Costs) once in respect of each plan. Auto-extended plans are not new plans – they have the same plan number. Plan managers are not entitled to make another claim for this support item from a plan when it is auto-extended.

Capacity Building - Improved Daily Living

This support category includes assessment supports, training supports, strategy development supports, and therapeutic (including Early Childhood Intervention) supports to assist the development of, or to increase, a participant's skills and their capacity for independence and community participation.

Early Childhood Intervention Supports (under seven years of age)

These support items provide capacity building supports, including key worker, to assist a child (under seven years of age) with developmental delay or disability and their family or carers in home, community and early childhood education settings, to work towards increased functional independence and social participation.

These support items can also be used for the assessment, planning, and delivery of **Disability-Related Health Supports** where these supports directly relate to a participant's significant and permanent functional impairment and assist them to undertake activities of daily living.

These support items can be delivered to individual participants or to groups of participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*. In particular, these support items can only be delivered by the following types of professionals, and by therapy assistants operating under the delegation and supervision of one of the following types of professionals:

- Occupational Therapist – A person who has a current Australian Health Practitioner Regulation Agency (AHPRA) Registration as an Occupational Therapist.
- Physiotherapist – A person who has a current AHPRA Registration as a Physiotherapist.
- Psychologist – A person who has a current AHPRA Registration as a Psychologist.
- Social Worker – A person who is a member of the Australian Association of Social Workers.
- Speech Pathologist – A person who is a Certified Practising Speech Pathologist as approved by Speech Pathology Australia.
- Teacher – A person has a Bachelor's, Postgraduate or Master's degree in Early Childhood Education or Special Education.

Note: Where a support is delivered by a therapy assistant, the therapy assistant must be covered by the professional indemnity insurance of the supervising therapist (or the therapist's or therapy assistant's employing provider).

As well as direct service provision, these support items can be used to claim for:

- **Non-Face-to-Face Support Provision**
- **Provider Travel**
- **Short Notice Cancellations**
- **NDIA Requested Reports**.

Providers of these support items can also claim for the costs of:

- **Provider Travel - Non-Labour Costs** using support item 15_799_0118_1_3.

These support items are subject to the price limits set out in the following Table. Different price limits apply depending on the **Type of Therapist** who delivers the support. If one of these support items is delivered to a group of participants then the price limit for each participant is the price limit

set out in the Table below divided by the number of participants in the group. Providers should make a claim for each participant using the relevant support item. Each claim should be for the total time of the support but is subject to the lower price limit.

Item Number	Item Name and Notes	Unit	NSW VIC QLD ACT	WA SA TAS NT	Remote	Very Remote
15_600_0118_1_3	Assessment Recommendation Therapy or Training - Occupational Therapist	Hour	$193.99	$193.99	$271.59	$290.99
15_003_0118_1_3	Assessment Recommendation Therapy - Physiotherapist	Hour	$193.99	$224.62	$314.47	$336.93
15_001_0118_1_3	Assessment Recommendation Therapy or Training - Psychologist	Hour	$214.41	$234.83	$328.76	$352.25
15_603_0118_1_3	Assessment Recommendation Therapy or Training - Social Worker	Hour	$193.99	$193.99	$271.59	$290.99
15_604_0118_1_3	Assessment Recommendation Therapy or Training - Speech Pathologist	Hour	$193.99	$193.99	$271.59	$290.99
15_605_0118_1_3	Assessment Recommendation Therapy or Training - Teacher	Hour	$193.99	$193.99	$271.59	$290.99
15_007_0118_1_3	Therapy Assistant - Level 1 • Support must be delivered by a therapy assistant working under the delegation and direct supervision at all times of a therapist.	Hour	$56.16	$56.16	$78.62	$84.24
15_008_0118_1_3	Therapy Assistant - Level 2 • Support must be delivered by a therapy assistant working under the delegation and supervision of a therapist, where the therapist is satisfied that the therapy assistant is able to work independently without direct supervision at all times.	Hour	$86.79	$86.79	$121.51	$130.19

Therapy Supports (over seven years of age)

These support items provide therapeutic services to participants (over seven years of age). Therapy supports are for participants with an established disability to facilitate functional improvement, where maximum medical improvement has been reached. For people who access the Scheme as ‘early intervention’ participants, reasonable and necessary supports are likely to be a blend of medical and disability therapies, but should be predominantly disability therapy supports. Therapy must be aimed at adjustment, adaption, and building capacity for community participation.

Maintenance care can be claimed against a participant’s plan, where the primary purpose is to provide ongoing support for a participant in order to maintain a level of functioning including long term therapy/support required to achieve small incremental gains or to prevent functional decline. In general, maintenance therapy that is reasonable and necessary should be delivered by carers who are or can be trained in this if required. Where a participant has a medical condition or disability that requires a particular regime to maintain functioning of a body part, or to slow the deterioration of a medical condition or body part, then these support items can be used to deliver reasonable and necessary training for non-qualified personnel to assist a participant, as part of usual daily care. These support items cannot be used for massage, delivered directly to impact a body part or body system, as these supports are more appropriately funded by the health system.

These support items can also be used for the assessment, planning, and delivery of **Disability-Related Health Supports** where these supports directly relate to a participant’s significant and permanent functional impairment and assist them to undertake activities of daily living.

These support items can be delivered to individual participants or to groups of participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*. In particular, these support

items can only be delivered by the following types of professionals, and by therapy assistants operating under the delegation and supervision of one of the following types of professionals:

- Art Therapist – A person who is a Professional Member with the Australian, New Zealand and Asian Creative Arts Therapy Association (ANZACATA).
- Audiologist – A person who is either currently certified as an Audiology Australia Accredited Audiologist by Audiology Australia or as a Full Member as an audiologist with the Australian College of Audiology.
- Counsellor – A person who is either a member of the Australian Counselling Association or an accredited Registrant with the Psychotherapy and Counselling Federation of Australia.
- Developmental Educator – A person who is a Full Member of Developmental Educators Australia Inc.
- Dietitian – A person who is an Accredited Practising Dietitian with the Dietitians Australia.
- Exercise Physiologist – A person who is an Accredited exercise physiologist with Exercise and Sports Science Australia.
- Music Therapist – A person who is an Active “Registered Music Therapist” with the Australian Music Therapy Association.
- Occupational Therapist – A person who has a current Australian Health Practitioner Regulation Agency (AHPRA) Registration as an Occupational Therapist.
- Orthoptist – A person who has current registration with the Australian Orthoptic Board.
- Physiotherapist – A person who has a current AHPRA Registration as a Physiotherapist.
- Podiatrist – A person who has a current AHPRA Registration as a Podiatrist.
- Psychologist – A person who has a current AHPRA Registration as a Psychologist.
- Rehabilitation Counsellor – A person who is member of the Australian Society of Rehabilitation Counsellors Inc. or equivalent.
- Social Worker – A person who is a member of the Australian Association of Social Workers.
- Speech Pathologist – A person who is a Certified Practising Speech Pathologist (CPSP) as approved by Speech Pathology Australia.

Note: Where a support is delivered by a therapy assistant, the therapy assistant must be covered by the professional indemnity insurance of the supervising therapist (or the therapist's or therapy assistant's employing provider).

As well as direct service provision, these support items can be used to claim for:

- **Non-Face-to-Face Support Provision**
- **Provider Travel**
- **Short Notice Cancellations**
- **NDIA Requested Reports**

Providers of this support can also claim for the costs of:

- **Provider Travel - Non-Labour Costs** using support item 15_799_0114_1_3 or 15_799_0126_1_3 or 15_799_0128_1_3, depending on their Registration Group.

These support items are subject to the price limits set out in the following Table. Different price limits apply depending on the **Type of Therapist** who delivers the support. If one of these support

items is delivered to a group of participants then the price limit for each participant is the price limit set out in the Table below divided by the number of participants in the group. Providers should make a claim for each participant using the relevant support item. Each claim should be for the total time of the support but is subject to the lower price limit.

Item Number	Item Name and Notes	Unit	NSW VIC QLD ACT	WA SA TAS NT	Remote	Very Remote
15_610_0128_1_3	Assessment Recommendation Therapy or Training - Art Therapist	Hour	$193.99	$193.99	$271.59	$290.99
15_611_0128_1_3	Assessment Recommendation Therapy or Training - Audiologist	Hour	$193.99	$193.99	$271.59	$290.99
15_043_0128_1_3	Assessment Recommendation Therapy or Training - Counsellor	Hour	$156.16	$156.16	$218.62	$234.24
15_613_0128_1_3	Assessment Recommendation Therapy or Training - Developmental Educator	Hour	$193.99	$193.99	$271.59	$290.99
15_062_0128_3_3	Assessment Recommendation Therapy or Training - Dietitian	Hour	$193.99	$193.99	$271.59	$290.99
15_200_0126_1_3	Assessment Recommendation Therapy or Training - Exercise Physiologist	Hour	$166.99	$166.99	$233.79	$250.49
15_200_0128_1_3	Assessment Recommendation Therapy or Training - Exercise Physiologist	Hour	$166.99	$166.99	$233.79	$250.49
15_615_0128_1_3	Assessment Recommendation Therapy or Training - Music Therapist	Hour	$193.99	$193.99	$271.59	$290.99
15_617_0128_1_3	Assessment Recommendation Therapy or Training - Occupational Therapist	Hour	$193.99	$193.99	$271.59	$290.99
15_618_0128_1_3	Assessment Recommendation Therapy or Training - Orthoptist	Hour	$193.99	$193.99	$271.59	$290.99
15_055_0128_1_3	Assessment Recommendation Therapy or Training - Physiotherapist	Hour	$193.99	$224.62	$314.47	$336.93
15_619_0128_1_3	Assessment Recommendation Therapy or Training - Podiatrist	Hour	$193.99	$193.99	$271.59	$290.99
15_054_0128_1_3	Assessment Recommendation Therapy or Training - Psychologist	Hour	$214.41	$234.83	$328.76	$352.25
15_620_0128_1_3	Assessment Recommendation Therapy or Training - Rehabilitation Counsellor	Hour	$193.99	$193.99	$271.59	$290.99
15_621_0128_1_3	Assessment Recommendation Therapy or Training - Social Worker	Hour	$193.99	$193.99	$271.59	$290.99
15_622_0128_1_3	Assessment Recommendation Therapy or Training - Speech Pathologist	Hour	$193.99	$193.99	$271.59	$290.99
15_052_0128_1_3	Therapy Assistant - Level 1 • Support must be delivered by a therapy assistant working under the delegation and direct supervision at all times of a therapist.	Hour	$56.16	$56.16	$78.62	$84.24
15_053_0128_1_3	Therapy Assistant - Level 2 • Support must be delivered by a therapy assistant working under the delegation and supervision of a therapist, where the therapist is satisfied that the therapy assistant is able to work independently without direct supervision at all times.	Hour	$86.79	$86.79	$121.51	$130.19

Community Engagement Assistance

This support item entails the provision to a participant of a support to empower participants and improve interactions between participants and their social networks, or the provision of support to a participant to assist them to engage effectively in the community through a group approach to help achieve goals, gain insight into their lives, and make informed decisions.

This support item can be delivered to individual participants or to groups of participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*. As well as direct service provision, this support item can be used to claim for:

- **Non-Face-to-Face Support Provision**
- **Provider Travel**
- **Short Notice Cancellations**.

Providers of this support can also claim for the costs of:

- **Provider Travel - Non-Labour Costs** using support item 15_799_0128_1_3.

This support item is subject to the price limits set out in the following Table. If the support item is delivered to a group of participants then the price limit for each participant is the price limit set out in the Table below.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
15_045_0128_1_3	Community Engagement Assistance	Hour	$45.71	$63.99	$68.56

Hearing Supports

These support items provide for hearing services not covered under the MBS performed by a suitably qualified Audiologist or Audiometrist.

These support items can be delivered to individual participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*. In particular, these support items can only be delivered by the following types of professionals:

- Audiologist – A person who is either currently certified as an Audiology Australia Accredited Audiologist or who is a Current Full Member as an audiologist of the Australian College of Audiology.
- Audiometrist – A person who is either a Current Full Member of the Hearing Aid Audiometrist Society of Australia or who is a Current Full Member as an audiometrist of the Australian College of Audiology.

As well as direct service provision, these support items can be used to claim for:

- **Non-Face-to-Face Support Provision**
- **Provider Travel**
- **Short Notice Cancellations**
- **NDIA Requested Reports.**

Providers of this support can also claim for the costs of:

- **Provider Travel - Non-Labour Costs** using support item 15_799_0119_1_3 or 15_799_0134_1_3, depending on their Registration Group.

These support items are subject to the price limits set out in the following Table.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
15_501_0119_1_3	Provision of Hearing Services by an Audiologist	Hour	$193.99	$271.59	$290.99
15_502_0134_1_3	Provision of Hearing Services by an Audiologist	Hour	$193.99	$271.59	$290.99
15_503_0134_1_3	Provision of Hearing Services by an Audiometrist	Hour	$166.83	$233.56	$250.25

Multidisciplinary Team Supports

This support item enables a coordinated multidisciplinary approach to be delivered to participants beyond the age covered by the Early Childhood Early Intervention approach. All team members will claim against a single support item, thereby increasing flexibility in service delivery to reflect the changing needs of a participant. It can be delivered to individual participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*.

This support item can only be used with the prior approval of the NDIA.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
15_049_0128_1_3	Multidisciplinary Team	Each	N/A	N/A	N/A

Delivery of Disability Related Health Supports by a Nurse

These **Disability-Related Health Supports** provide nursing care to respond to the disability-related health needs of a participant where that care is not the usual responsibility of the health system.

These support items can be delivered to individual participants subject to the rules set out in the *NDIS Pricing Arrangements and Price Limits*. In particular:

- The **enrolled nurse** support items should be used when the nurse who delivered the support would be classified as an Enrolled nurse under the Nurses Award 2020 (A.4) if they were classified under that Award. An enrolled nurse is a person who provides nursing care under the direct or indirect supervision of a registered nurse. They have completed the prescribed education preparation, and demonstrated competence to practice under the Health Practitioner Regulation National Law as an enrolled nurse in Australia. Enrolled nurses are accountable for their own practice and remain responsible to a registered nurse for the delegated care.
- The **registered nurse** support items should be used when the nurse who delivered the support would be classified as a Registered nurse – level 1 (RN1) under the Nurses Award 2020 (A.5.1) if they were classified under that Award. Under the Award, a registered nurse is a person who has completed the prescribed education preparation, demonstrates competence to practice, and is registered under the Health Practitioner Regulation National Law as a registered nurse in Australia.
- The **clinical nurse** support items should be used when the nurse who delivered the support would be classified as a Registered nurse – level 2 (RN2) under the Nurses Award 2020 (A.5.2) if they were classified under that Award. Under the Award, a clinical nurse is a more experienced and skilled registered nurse. Duties of a clinical nurse will substantially include, but are not confined to, delivering direct and comprehensive nursing care and individual case management to a specific group of patients or clients in a particular area of nursing practice.
- The **clinical nurse consultant** support items should be used when the nurse who delivered the support would be classified as a Registered nurse – level 3 (RN3) or higher under the Nurses Award 2020 (A.5.3) if they were classified under that Award. Under the Award, a clinical nurse consultant is a nurse practicing in the advanced practice role. Advanced practice nursing is a qualitatively different level of advanced nursing practice to that of the registered nurse due to the additional legislative functions and the regulatory

requirements. The requirements include a prescribed educational level, a specified advanced nursing practice experience, and continuing professional development.

- The **nurse practitioner** support items should be used when the nurse who delivered the support would be classified as a Nurse Practitioner under the Nurses Award 2020 (A.7) if they were classified under that Award. Under the Award, a nurse practitioner is an advanced practice nurse endorsed by the Nursing and Midwifery Board of Australia who has direct clinical contact and practices within their scope under the legislatively protected title 'nurse practitioner' under the Health Practitioner Regulation National Law.

As well as direct service provision, these support items can be **Non-Face-to-Face Support Provision**

- **Provider Travel**
- **Short Notice Cancellations**
- **NDIA Requested Reports**.

Providers of this support can also claim for the costs of:

- **Provider Travel - Non-Labour Costs** using support item 15_799_0114_1_3.

These support items are subject to price limits as set out in the following Table. Different price limits apply depending on the **Time of Day and Day of Week**; and on the **Type of Nurse** who delivers the support.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
15_400_0114_1_3	Delivery of Health Supports by an Enrolled Nurse - Weekday Daytime	Hour	$89.17	$124.84	$133.75
15_401_0114_1_3	Delivery of Health Supports by an Enrolled Nurse - Weekday Evening	Hour	$98.36	$137.70	$147.54
15_405_0114_1_3	Delivery of Health Supports by an Enrolled Nurse - Weekday Night	Hour	$100.19	$140.27	$150.29
15_402_0114_1_3	Delivery of Health Supports by an Enrolled Nurse - Saturday	Hour	$127.20	$178.09	$190.81
15_403_0114_1_3	Delivery of Health Supports by an Enrolled Nurse - Sunday	Hour	$146.23	$204.72	$219.34
15_404_0114_1_3	Delivery of Health Supports by an Enrolled Nurse - Public Holiday	Hour	$165.24	$231.34	$247.86
15_406_0114_1_3	Delivery of Health Supports by a Registered Nurse - Weekday Daytime	Hour	$110.40	$154.56	$165.61
15_407_0114_1_3	Delivery of Health Supports by a Registered Nurse - Weekday Evening	Hour	$121.79	$170.50	$182.69
15_411_0114_1_3	Delivery of Health Supports by a Registered Nurse - Weekday Night	Hour	$124.05	$173.67	$186.08
15_408_0114_1_3	Delivery of Health Supports by a Registered Nurse - Saturday	Hour	$157.55	$220.57	$236.33
15_409_0114_1_3	Delivery of Health Supports by a Registered Nurse - Sunday	Hour	$181.12	$253.57	$271.69
15_410_0114_1_3	Delivery of Health Supports by a Registered Nurse - Public Holiday	Hour	$204.70	$286.57	$307.05
15_412_0114_1_3	Delivery of Health Supports by a Clinical Nurse - Weekday Daytime	Hour	$127.70	$178.78	$191.55
15_413_0114_1_3	Delivery of Health Supports by a Clinical Nurse - Weekday Evening	Hour	$140.86	$197.21	$211.29
15_417_0114_1_3	Delivery of Health Supports by a Clinical Nurse - Weekday Night	Hour	$143.50	$200.90	$215.25
15_414_0114_1_3	Delivery of Health Supports by a Clinical Nurse - Saturday	Hour	$182.23	$255.13	$273.36
15_415_0114_1_3	Delivery of Health Supports by a Clinical Nurse - Sunday	Hour	$209.51	$293.32	$314.28

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
15_416_0114_1_3	Delivery of Health Supports by a Clinical Nurse - Public Holiday	Hour	$236.78	$331.50	$355.17
15_418_0114_1_3	Delivery of Health Supports by a Clinical Nurse Consultant - Weekday Daytime	Hour	$151.03	$211.45	$226.55
15_419_0114_1_3	Delivery of Health Supports by a Clinical Nurse Consultant - Weekday Evening	Hour	$166.62	$233.26	$249.93
15_423_0114_1_3	Delivery of Health Supports by a Clinical Nurse Consultant - Weekday Night	Hour	$169.73	$237.62	$254.59
15_420_0114_1_3	Delivery of Health Supports by a Clinical Nurse Consultant - Saturday	Hour	$215.63	$301.88	$323.45
15_421_0114_1_3	Delivery of Health Supports by a Clinical Nurse Consultant - Sunday	Hour	$247.92	$347.09	$371.88
15_422_0114_1_3	Delivery of Health Supports by a Clinical Nurse Consultant - Public Holiday	Hour	$280.21	$392.29	$420.32
15_424_0114_1_3	Delivery of Health Supports by a Nurse Practitioner - Weekday Daytime	Hour	$157.90	$221.06	$236.85
15_425_0114_1_3	Delivery of Health Supports by a Nurse Practitioner - Weekday Evening	Hour	$174.18	$243.85	$261.28
15_429_0114_1_3	Delivery of Health Supports by a Nurse Practitioner - Weekday Night	Hour	$177.44	$248.41	$266.16
15_426_0114_1_3	Delivery of Health Supports by a Nurse Practitioner - Saturday	Hour	$225.44	$315.61	$338.16
15_427_0114_1_3	Delivery of Health Supports by a Nurse Practitioner - Sunday	Hour	$259.21	$362.89	$388.82
15_428_0114_1_3	Delivery of Health Supports by a Nurse Practitioner - Public Holiday	Hour	$292.98	$410.16	$439.47

Specialised Driver Training Support

This support item provides driving lessons required due to the impact of a participant's disability. This item should be in response to an assessment by a specialist Driver Trained Occupational Therapist.

This support item can be delivered to individual participants subject to the rules set out the *NDIS Pricing Arrangements and Price Limits*.

This support item is subject to quotation. It should only be used if it is a stated item in a plan.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
15_046_0129_1_3	Specialised Driver Training	Each	N/A	N/A	N/A

Other Supports

These support items assist the development of, or increase, a participant's skills and or capacity for independence and community participation.

These support items can be delivered to individual participants subject to the rules set out the *NDIS Pricing Arrangements and Price Limits*.

As well as direct service provision, these support item can be used to claim for:

- **Non-Face-to-Face Support Provision**
- **Provider Travel**
- **Short Notice Cancellations**
- **NDIA Requested Reports**.

Providers of this support can also claim for the costs of:

- **Provider Travel - Non-Labour Costs** using support item 15_799_0106_1_3 or 15_799_0117_1_3 or 15_799_0135_1_3, depending their Registration Group.

These support items are subject to the price limits set out in the following Table. These price limits (excluding 15_047_0135_1_3) include the 2% Temporary Loading.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
15_035_0106_1_3	Assistance With Decision Making Daily Planning and Budgeting • Provision of time limited support to assist a person to develop and maintain daily budget, including assisting in planning purchases.	Hour	$62.17	$87.04	$93.26
15_037_0117_1_3	Skill Development And Training including Public Transport Training • Individual training provided in the home for general life skills to increase independence.	Hour	$62.17	$87.04	$93.26
15_038_0117_1_3	Training For Carers/Parents • Training for carers in matters related to caring for a person with disability.	Hour	$70.87	$99.22	$106.31
15_047_0135_1_3	Selection and/or Manufacture of Customised or Wearable Technology	Hour	$193.99	$271.59	$290.99

Low Cost AT to support Capacity Building support delivery

This support item was created in response to the increased need for online appointments (web, telehealth or application based approaches) given the suspension of face-to-face services due to the social distancing regulations. It can be used to purchase low cost smart devices.

This support item can be delivered to individual participants subject to the rules set out the *NDIS Pricing Arrangements and Price Limits*.

This support item is not subject to price limits. See page 15 for further information on how to claim for support items that are not subject to a price limit.

Item Number	Item Name and Notes	Unit	National	Remote	Very Remote
15_222400911_0124_1_3	Low Cost AT - Support Capacity Building	Each	$1.00	$1.00	$1.00

Participants can use their existing NDIS funding to purchase an item if:

- it will maintain funded NDIS supports like a program, therapy or requirement (for example physiotherapy or Auslan interpreting provided via video conferencing), and
- the provider of supports has confirmed in writing the device is necessary to continue supports and services while maintaining physical distancing requirements, and
- it is the lowest specification that will maintain funded supports, and
- they do not already have the item, another suitable item or access to the item, and
- the item has not been funded by another service system (such as education), and
- the item or circumstances are not specifically excluded.

Participants should not spend more than $750 on electronic devices needed to maintain existing services. In the case of computer tablets or iPads for telehealth and care or participating in online video classes, advice from AT specialists is that most NDIS participants will not need more than a standard tablet, which costs no more than $600.

The following items and circumstances are excluded from this policy:

- The item does not relate to the participants disability. A participant cannot purchase a smart device for entertainment, education, or gaming. A participant cannot purchase fitness equipment not previously used or recommended by the participant's provider or therapist in existing funded supports.
- Devices with extra specifications above the basic model. A participant can only purchase device that is fit for purpose for maintaining NDIS funded supports. The NDIS will generally fund the lowest specification. Top of the range specifications can only be justified if they are required as a result of a person's disability. For example, Therabands and a fitness ball may be sufficient to maintain an exercise program rather than a gym set. In the case of computer solutions, only participants who require 'head tracking' and other solutions are likely to need a large screen tablet or iPad, most other participants would only require an entry-level tablet. You should consult a specialised AT provider to advise you on any more complex products before making a purchase.
- Smart phones, tablets, or iPads with mobile connections cannot be purchased. Video conferencing and other functionality participants will need to access supports is available on tablets, iPads, or computers that are in scope and connect using Wi-Fi.
- Participants cannot purchase multiple devices. A single item can be purchased, where the participant does not already own or have access to a device that would meet their needs to continue to access supports and services. This includes if the participant already owns or has access to a suitable device through:
    - existing individual or family ownership
    - employment (for the purpose of working remotely)
    - education (for the purpose of studying remotely)
- Replacements for loss or damage will generally follow the existing NDIS AT replacement policy (noting that replacement of items will generally not apply once this policy ends).
- Internet connection and data, these are considered ordinary living costs (utilities) and are excluded from this policy.
- This policy will not fund applications or software, however apps that have been specified and approved in a plan can be paid for with NDIS funding.
- Additional hardware or accessories, other than standard protective cases will not be funded by the NDIS. This includes: screen protectors, additional or back up chargers, selfie sticks, connection cables

Additional hardware and accessories may be purchased if they relate to using the device because of the participant's disability, such as mounting on a wheelchair for a person with limited grip or rugged case where related to behaviour issues.

Appendix A: History of Changes

Version	Page(s)	Details of Amendment	Date Published	Date of Effect
1.0		First release of the *NDIS Pricing Arrangements and Price Limits 2022-23*.	22 June 2022	1 July 2022