# In-kind Home Ventilation Services (Attendant Care) in NSW - participant and support coordinator frequently asked questions

## What is in-kind?

Before the National Disability Insurance Scheme (NDIS) was established, states and territories paid providers to deliver services to people with disabilities. In some situations, states and territories continue to pay for these services directly and NDIS participants will continue using these services. These pre-paid supports and services are called in-kind.

You do not need to pay for these in-kind supports and services out of your Plan.

## What is the in-kind Home Ventilation Program (Attendant Care)?

Some people who depend on a ventilator get attendant care services through the NSW Home Ventilation Program. If you get these services and you become a participant, you will continue to get attendant care services through this program as part of your reasonable and necessary funded supports. The NSW Government pays for the support. You will not pay for the services yourself.

## What level of support will I receive?

Just like other supports in your NDIS plan, in-kind supports are there to help you achieve your goals.

The funded supports you need for attendant care are in your NDIS plan.

## Can I use a different provider?

You need to continue to use your existing provider for these services. You should speak to your NSW program manager if you wish to change the person who provides these services.

## Can I self-manage in-kind supports in my plan?

You can self-manage your NDIS plan but the NDIA must manage all in-kind supports because your state/territory pays for them.

## As a new participant, can I access an in-kind provider or program?

Typically, new participants will not access services through this program. Please contact your LAC or Support Coordinator for further information.

## Are my other supports under the Home Ventilation Program covered by the NDIA and the in-kind arrangements?

The NDIA is not responsible for mechanical equipment, other respiratory products or product maintenance provided through the In-kind Home Ventilation Program (Attendant Care). Speak to your NSW program manager about these services.

## Who do I speak to for more information?

Speak with your Local Area Coordinator or NDIA Planner if you need more information about your plan. If you don’t have your Local Area Coordinator or NDIA Planner’s contact details, call 1800 800 110.

If you need further information about support for attendant care under the Home Ventilation Program, speak to your service provider.