# In-kind Home Ventilation Services (Attendant Care) in NSW

Participant & Support Coordinator Frequently Asked Questions



### What is in-kind?

Before the National Disability Insurance Scheme (NDIS) was established, states and territories paid providers to deliver services to people with disabilities. In some situations, states and territories continue to pay for these services directly and NDIS participants will continue using these services. These pre-paid supports and services are called "in-kind".

You do not need to pay for these in-kind supports and services out of your Plan.

### What is in-kind Home Ventilation Program (Attendant Care)?

Some people who depend on a ventilator receive attendant care services through the NSW Home Ventilation Program . If you are receiving these services and you become a participant you will continue to receive attendant care services through this program as part of your reasonable and necessary funded supports. The support is paid for by the NSW government. You will not pay for the services yourself.

### What level of support will I receive?

Just like other supports in your NDIS plan, in-kind supports are those supports required to help you to achieve your goals.

The funded supports you require for attendant care are in your NDIS plan.

### Can I use a different provider?

You need to continue to use your existing provider for these services. You should speak to your NSW program manager if you wish to change the person who provides these services.

### Can I self-manage in-kind supports in my plan?

You can self-manage your NDIS plan, but all in-kind supports are managed by the NDIA, this is because in-kind supports are paid for directly by your state/territory government.

### As a new participant, can I access an in-kind provider or program?

Typically, new participants will not access services through this program. Please contact your LAC or Support Coordinator for further information.

# Are my other supports under the Home Ventilation Program covered by the NDIA and the in-kind arrangements?

The NDIA is not responsible for mechanical equipment, other respiratory products or maintenance of products provided through the In-kind Home Ventilation Program (Attendant Care). You should speak to your NSW program manager regarding these services.

## Who do I speak to for more information?

Please speak with your Local Area Coordinator or NDIA Planner if you require more information about your plan. If you do not have contact details for your Local Area Coordinator or NDIA Planner, you can call 1800 800 110 for more information.

If you need further information about support for attendant care under the Home Ventilation Program you should speak to your service provider.

ndis.gov.au November 2017 2