

In-kind Personal Care in Government Schools

**Participant & Support Coordinator
Frequently Asked Questions**

What is in-kind Personal Care in Schools?

In-kind Personal Care in Schools is the personal care support students receive at school. The support is paid for by the state/territory government and delivered by your school as part of the obligation of educating students.

You will not pay for the Personal Care in School services from your NDIS Plan, and you do not need to manage the service.

Does it cover help with my school work?

The services provided through Personal Care in Schools supports are to help you with your personal care only.

The person employed by the school to assist you with your personal care may also be the same person who helps you with your school work. Your school may arrange for additional support to help with your school work, but this support is not part of the Personal Care in Schools program.

What level of support will I receive?

Your school will determine the actual level of personal care support that you need at school. This will be done in consultation with you (and/or your parent(s)/guardian). The support will be delivered by staff employed by the school. The person may help with your school work, and the help may be shared with other students.

Any Personal Care in Schools in your NDIS plan will be indicative only. Your school will determine the actual arrangements for how support is provided at school and if that support is shared with other students. You do not need to pay for the service out of your plan, and you do not need to manage it yourself.

How do I access these supports?

Your school will assess the level of support required to meet your needs at school, and then arrange to provide them. Please contact your school for further information.

Can I use a different provider?

No. The school will continue to deliver this service. If you have any issues with how personal care is being provided at school for you, you should first talk to the school.

Who do I speak to for more information?

Please speak with your Local Area Coordinator or NDIA Planner if you require more information about your plan. If you do not have contact details for your Local Area Coordinator or NDIA Planner, you can call 1800 800 110 for more information.

If you need further information about support for personal care at school you should speak to your school's principal or the education department (for government schools).