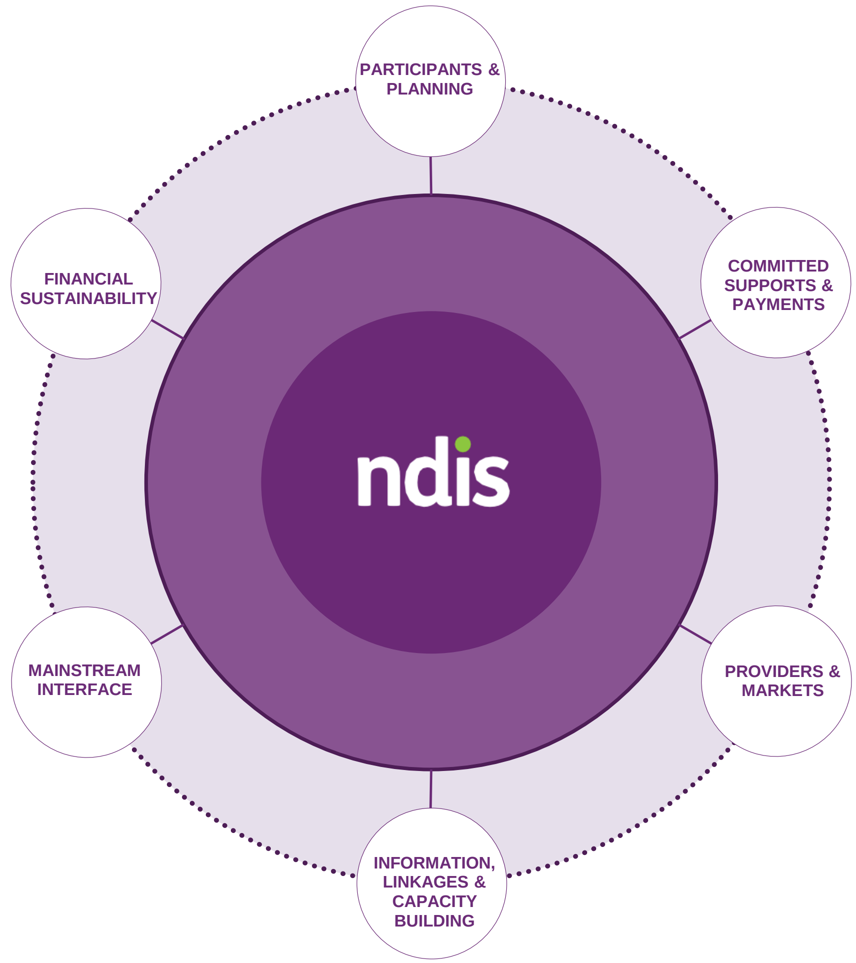
COAG

Disability Reform Council
Quarterly Performance Report

Northern Territory - 30 June 2018

Overview

This report is the eighth quarterly report during the NDIS Transition period, which commenced on 1 July 2016.



Summary

Participants and Planning

114 additional participants with plans this quarter.

As at 30 June 2018, plans approved represent:
- **42% of year to date bilateral estimate met (1 July 2017 - 30 June 2018)**
- **52% of scheme to date bilateral estimate met (1 July 2014 - 30 June 2018)**

Committed Supports and Payments

$67.3 million has been paid to providers and participants:
- **$1.6m in 2014-15,**
- **$4.1m in 2015-16,**
- **$10.9m in 2016-17,**
- **$50.8m in 2017-18.**

Overall,
- **84% of committed supports were utilised in 2014-15,**
- **72% in 2015-16,**
- **55% in 2016-17,**
- **52% in 2017-18.**

2017-18 experience is still emerging.

Lower utilisation in 2016-17 is predominantly driven by the large number of participants who received their first plan in this year. Participants utilise less of their first plan compared with their second and subsequent plans, as it takes time to familiarise with the NDIS and decide which supports to use.

Providers and Markets

602 approved providers, a 19% increase for the quarter.

17% of service providers are individual/sole traders.

Mainstream Interface

93% of active participants with a plan approved in 2017-18 Q4 access mainstream services.

PART 1

Participants and Planning

As the transition phase to full scheme continues, the NDIS in Northern Territory continues to grow with 114 additional participants with approved plans this quarter.

Summary

The NDIS is transitioning to full-scheme according to phasing schedules bilaterally agreed by State/Territory and Commonwealth governments.

Key Statistics

474

ACCESS DECISIONS IN 2017-18 Q4

(INCLUDING BOTH ACCESS MET AND ACCESS NOT MET)

114

INITIAL PLANS APPROVED IN 2017-18 Q4

42%

OF YEAR TO DATE BILATERAL ESTIMATE MET (1 JULY 2017 - 30 JUNE 2018)

47%

OF TRANSITION TO DATE BILATERAL ESTIMATE MET (1 JULY 2016 - 30 JUNE 2018)

52%

OF SCHEME TO DATE BILATERAL ESTIMATE MET (1 JULY 2014 - 30 JUNE 2018)

Quarterly Intake

2017-18 Q4

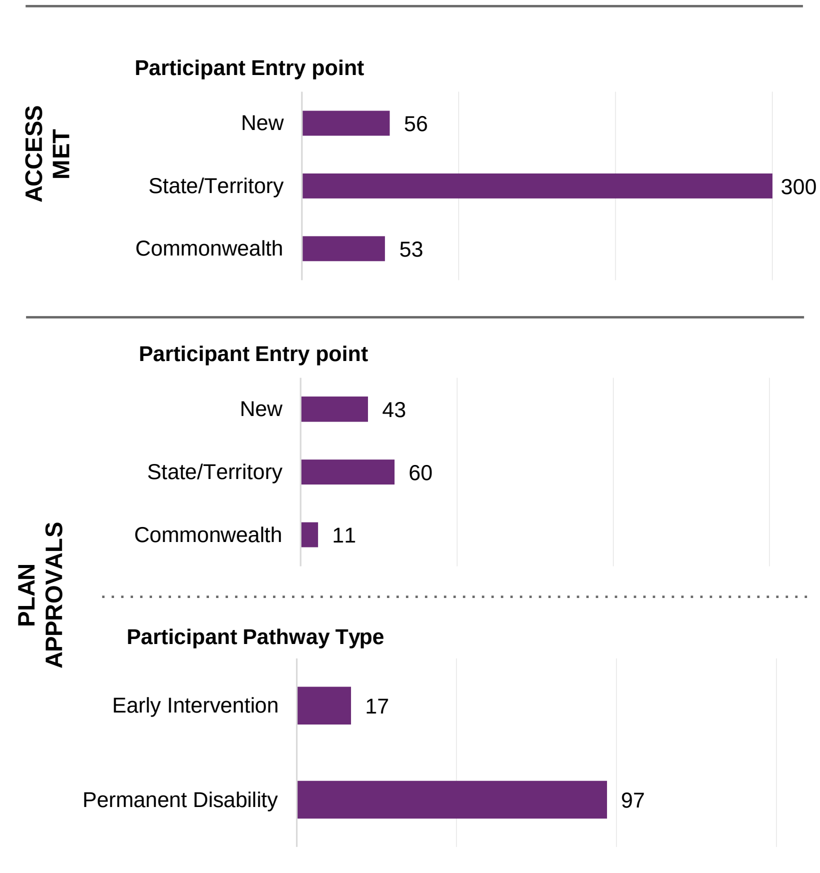
Of the 409 participants deemed 'eligible' this quarter 73% entered from an existing State/Territory program.

Of the 114 plan approvals this quarter, 53% had transitioned from an existing State/Territory program and 85% entered with a permanent disability.

474 access decisions

409 access met

114 plan approvals



Quarterly Intake Detail

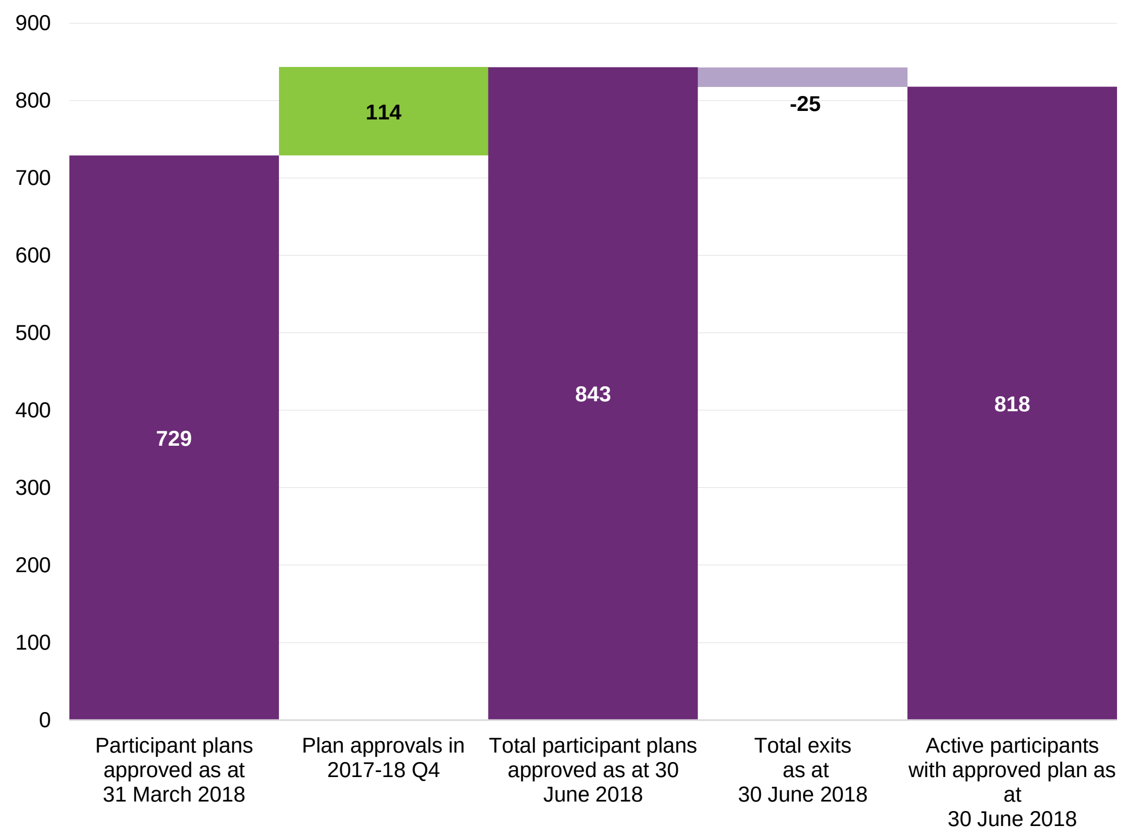
Plan approvals as at 30 June 2018

Plan approval numbers have increased from 729 at the end of 2017-18 Q3 to 843 by the end of 2017-18 Q4, an increase of 114 approvals.

As at 30 June 2018 there were 25 exits bringing the overall number to 818.

In the quarter of 2017-18 Q4 there were 273 plan reviews. This figure relates to all participants who have entered the scheme.

Change in plan approvals between 31 March 2018 and 30 June 2018



Cumulative Position

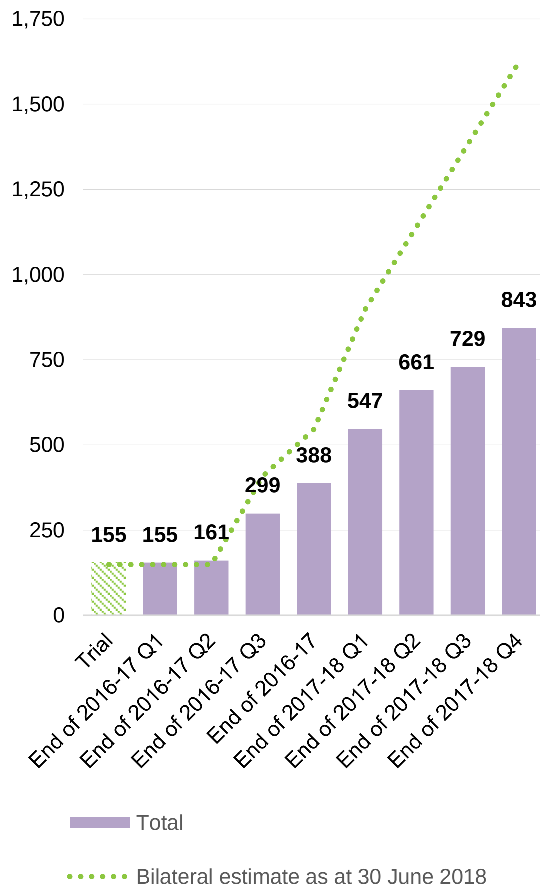
Plan approvals as at 30 June 2018

As at the end of 2017-18 Q4, the cumulative total number of participants receiving support was 843. Of these, 571 transitioned from an existing State/Territory program and 39 transitioned from an existing Commonwealth program.

Overall, since 1 July 2014, there have been 1,580 people with access decisions.

Cumulative position reporting is inclusive of trial participants for the reported period and represents participants who have or have had an approved plan.

Cumulative plan approvals compared with bilateral estimate



42%

of year to date bilateral estimate met (1 July 2017 - 30 June 2018)

47%

of transition to date bilateral estimate met (1 July 2016 - 30 June 2018)

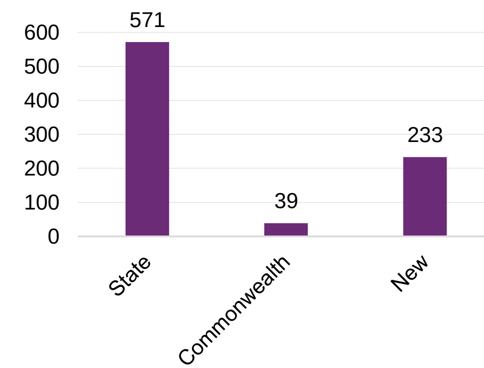
52%

of scheme to date bilateral estimate met (1 July 2014 - 30 June 2018)

843

plan approvals to date

Plan approvals by participant referral pathway

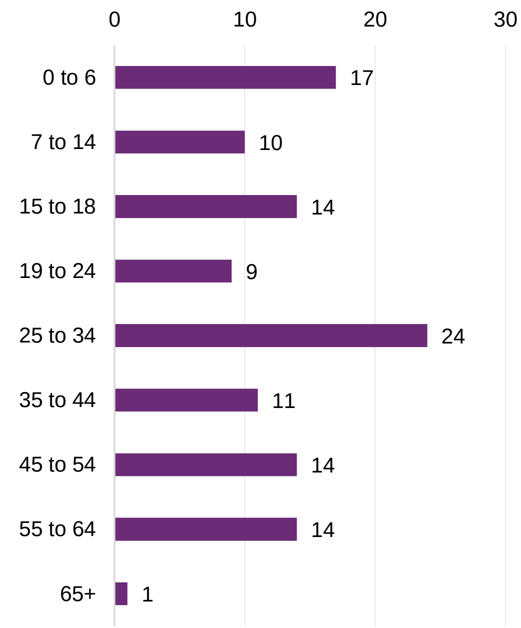


Participant Profiles by Age Group

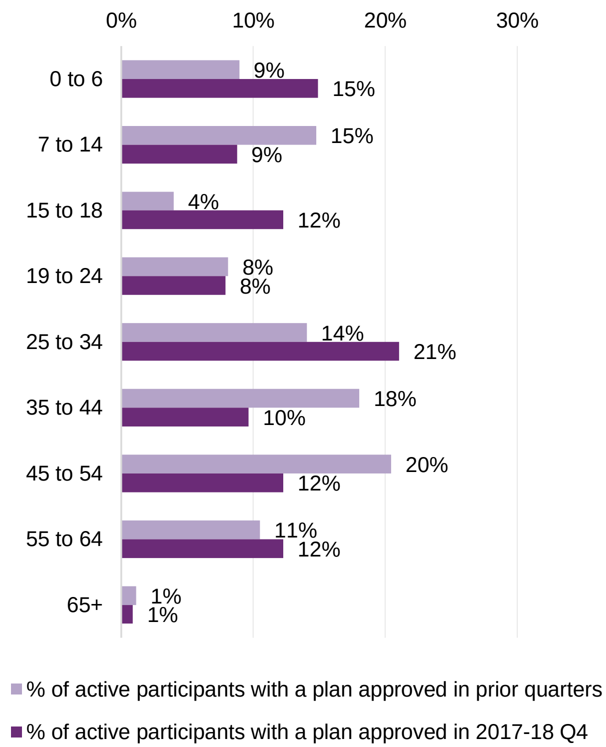
Demographic profile of active participants with a plan approved in 2017-18 Q4, compared with plan approvals as at 31 March 2018, by age group.

Around 21% of participants entering in this quarter are aged 25 to 34 years. This is higher compared to 14% in prior quarters.

Active participants with a plan approved in the quarter of 2017-18 Q4 by age group



% of active participants with a plan approved by age group



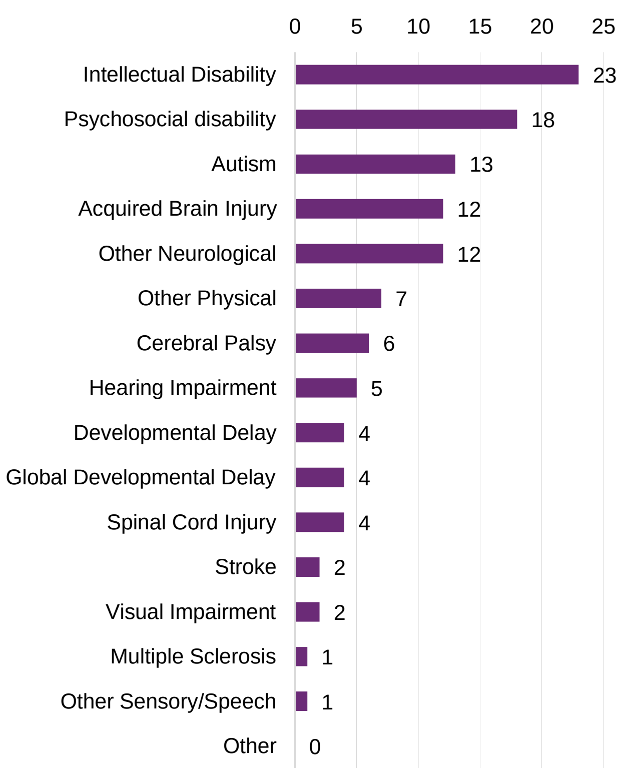
Note: The age eligibility requirements for the NDIS are based on the age as at the access request date. Participants with their initial plan approved aged 65+ have turned 65 since their access request was received.

Participant Profiles by Disability Group

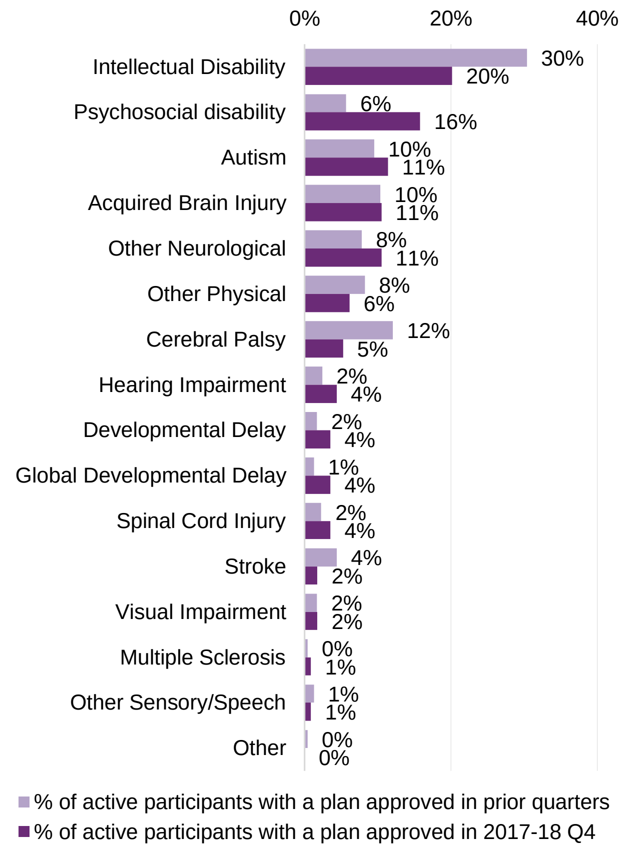
Demographic profile of active participants with a plan approved in 2017-18 Q4, compared with plan approvals as at 31 March 2018, by disability group.

20% of participants entering in the quarter of 2017-18 Q4 have a primary disability group of Intellectual Disability.

Active participants with a plan approved in the quarter of 2017-18 Q4 by disability group



% of active participants with a plan approved by disability group



Note 1: Of the 23 active participants identified as having an intellectual disability, 3 (13%), have down syndrome.
Note 2: Since 2017-18 Q1 Developmental Delay and Global Developmental Delay have been reported separately to the Intellectual Disability group.

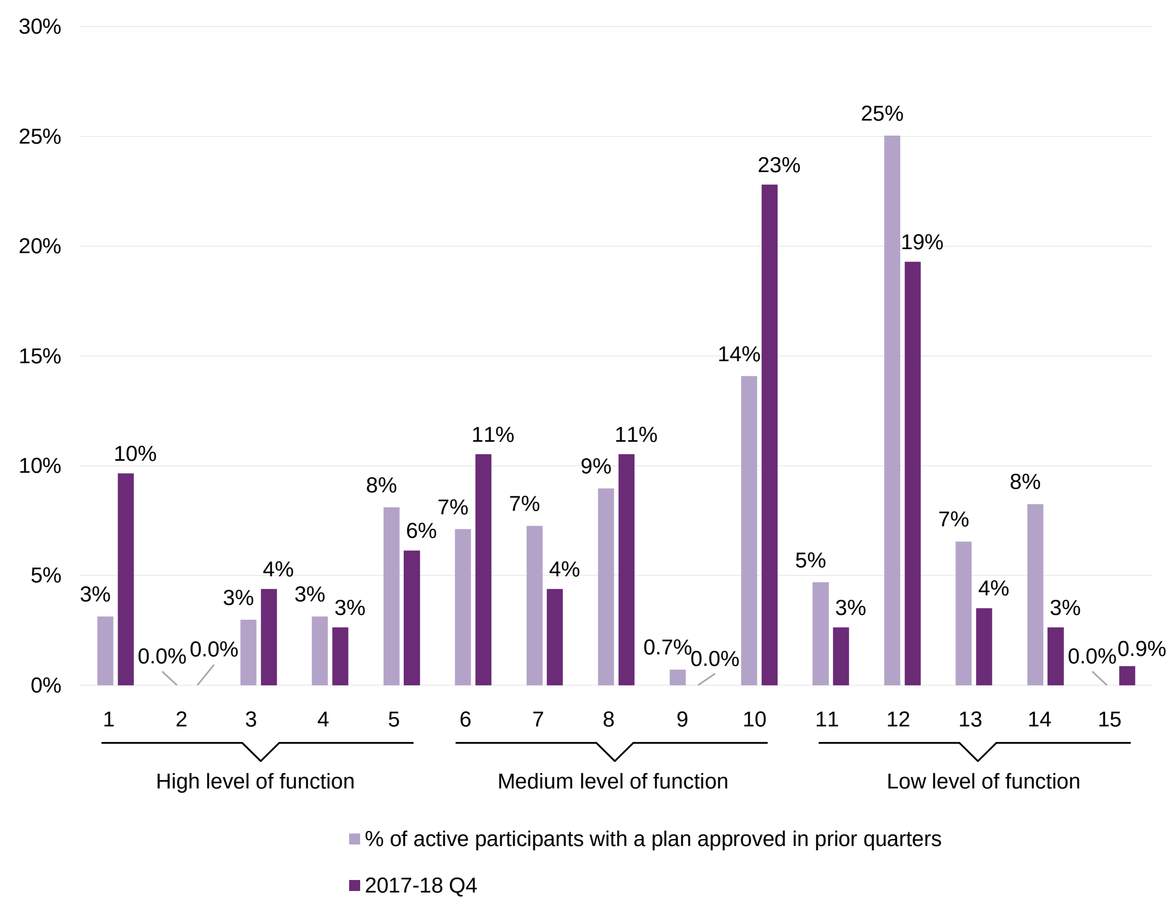
Participant Profiles by Level of Function

Demographic profile of active participants with a plan approved in 2017-18 Q4, compared with plan approvals as at 31 March 2018, by level of function.

For participants with a plan approval in the current quarter:
• 23% of active participants had a relatively high level of function
• 48% of active participants had a relatively moderate level of function
• 29% had a relatively low level of function

These relativities are within the NDIS participant population, and not comparable to the general population.

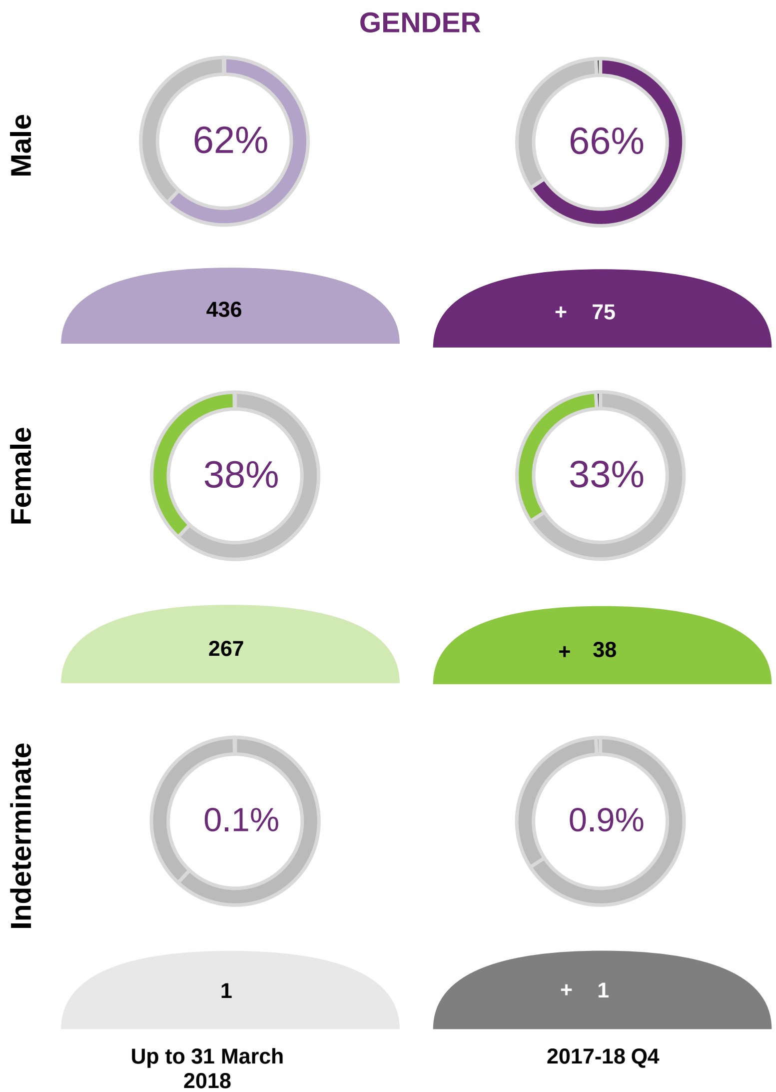
% of active participants with a plan approved by level of function



Participant Profiles by Gender

Demographic profile of active participants with a plan approved in 2017-18 Q4, compared with plan approvals as at 31 March 2018, by gender.

The majority of participants are males.



Participant Profiles

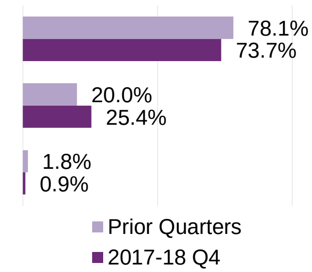
Demographic profile of active participants with a plan approved in 2017-18 Q4, compared with plan approvals as at 31 March 2018.

Of the participants with a plan approved in 2017-18 Q4:

- **73.7% were Aboriginal or Torres Strait Islander, compared with 78.1% for prior periods.**
- **1.8% were young people in residential aged care, compared with 1.0% for prior periods.**
- **40.4% were culturally and linguistically diverse, compared with 37.5% for prior periods.**

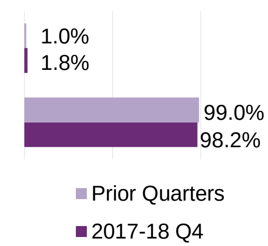
Aboriginal & Torres-Strait Islander status	2017-18 Q4
Aboriginal and Torres Strait Islander	84
Not Aboriginal and Torres Strait Islander	29
Not Stated	1

% of active participants



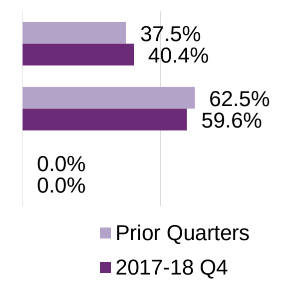
Young people in residential aged care status	2017-18 Q4
Young people in residential aged care status	2
Young people not in residential aged care	112

% of active participants



Culturally and linguistically diverse status	2017-18 Q4
Culturally and linguistically diverse	46
Not culturally and linguistically diverse	68
Not stated	0

% of active participants

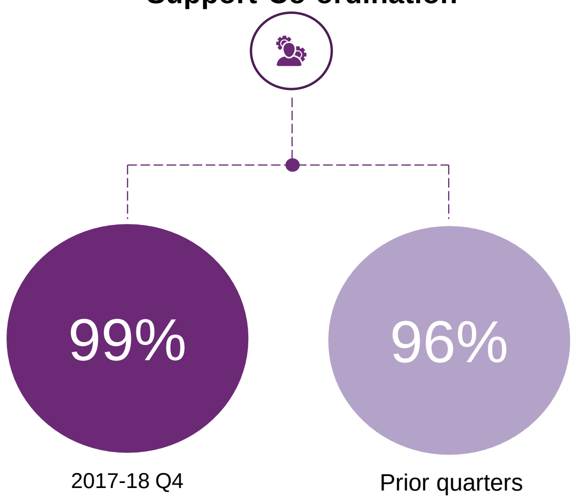


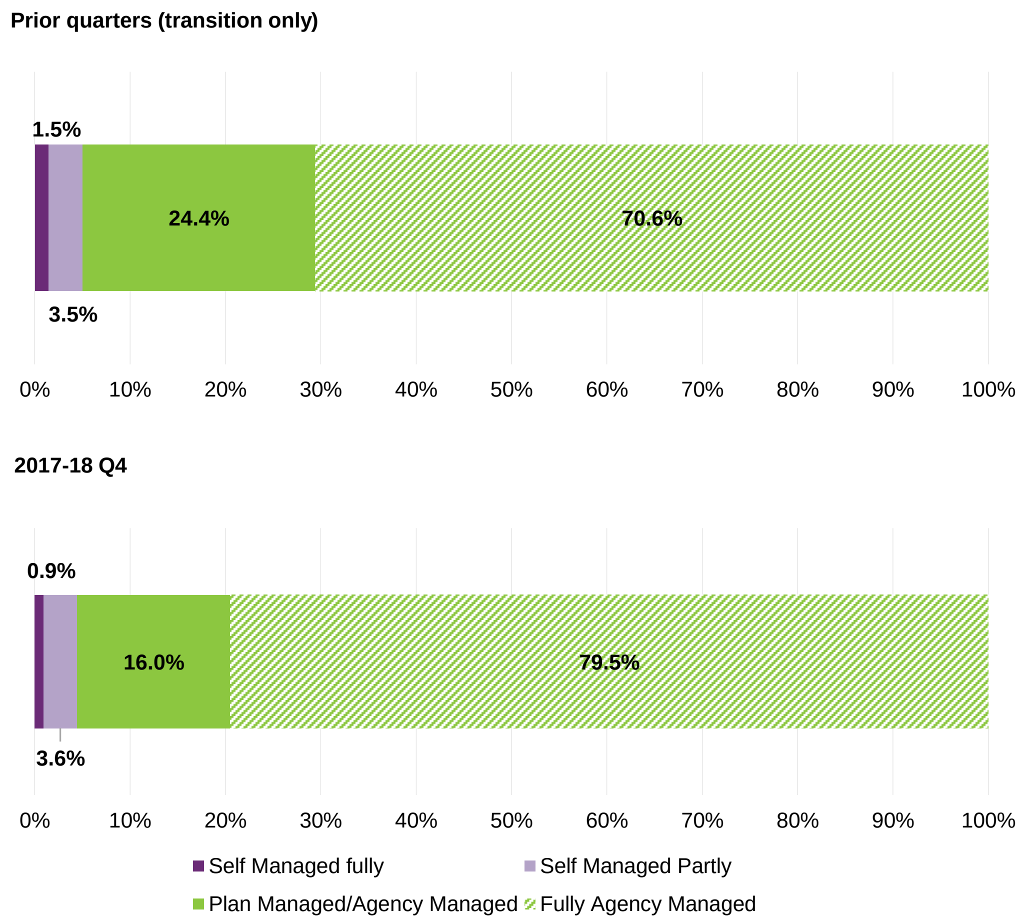
Plan Management
Support Co-ordination

The proportion of participants who are fully or partly self-managing their plan was lower in 2017-18 Q4 (4%) compared with prior quarters of transition (5%). The proportion of participants whose plan was partly agency managed and partly plan managed was lower in 2017-18 Q4 (16%) compared with prior quarters of transition (24%).

99% of participants who have had a plan approved in 2017-18 Q4 have support coordination in their plan, compared with 96% in prior quarters during transition.

Support Co-ordination





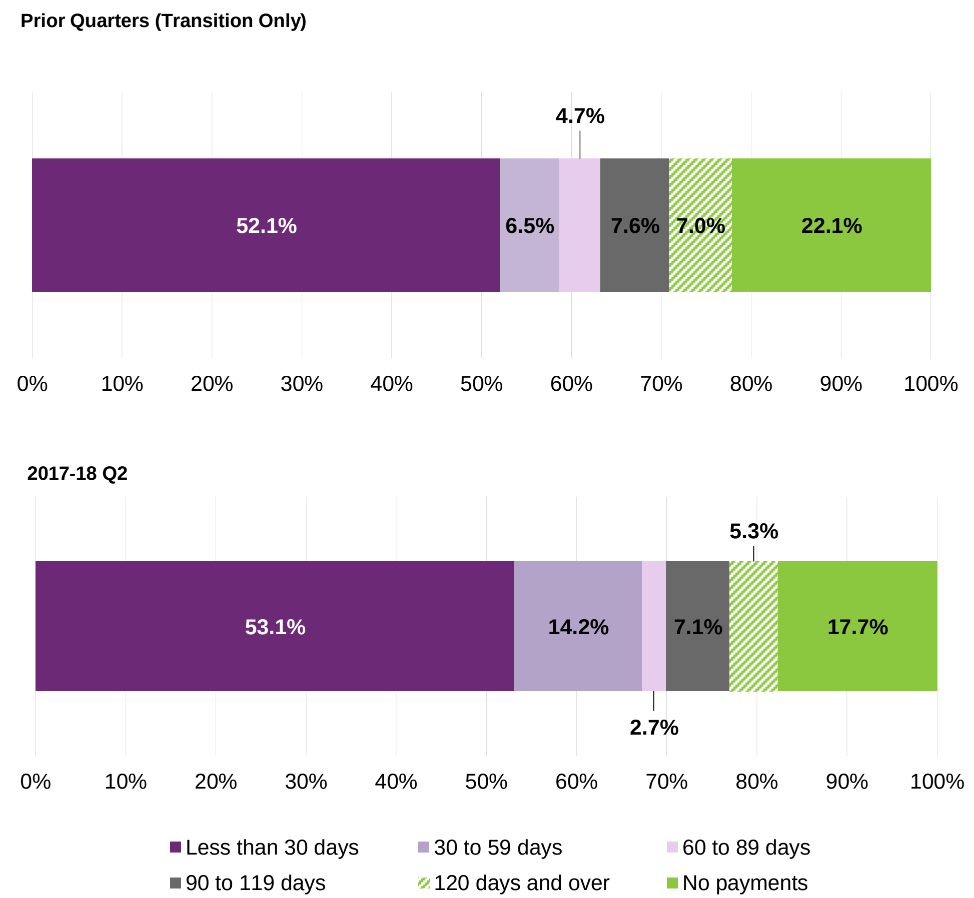
Plan Activation

Plan activation refers to the amount of time between plan approval and the commencement of the participant receiving support.

The percentage of plans activated within 90 days of approval were:
- **63% of plans approved in prior quarters**
- **70% of plans approved in 2017-18 Q2.**

Plan activation can only be approximated using data on payments. As there is a lag between when support is provided and payments made, these statistics are likely to be conservative. That is, it is likely that plan activation is faster than presented. Further, in-kind supports have been excluded from the calculation, which further contributes to the conservative figures.

Duration to plan activation for initial plans



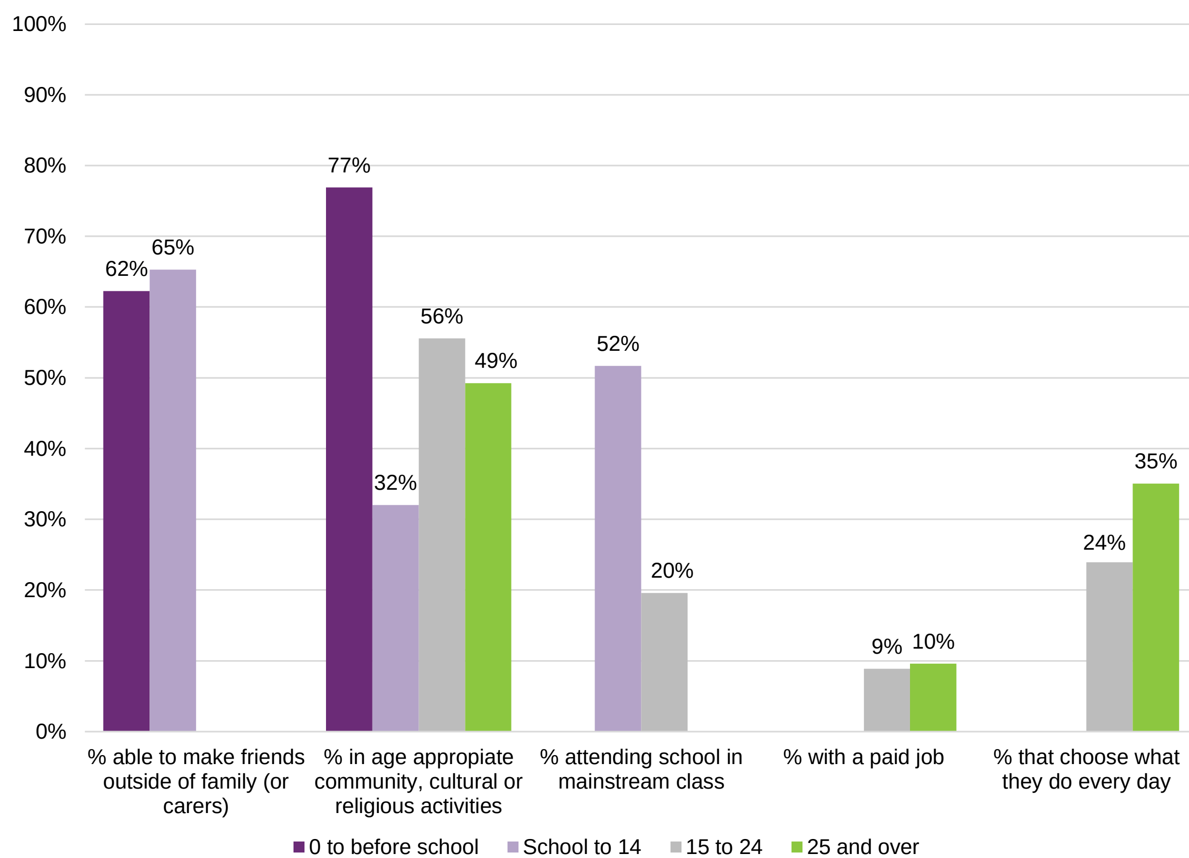
Note: Given that plans approved after the end of 2017-18 Q2 are relatively new, it is too early to examine the duration to plan activation for these plans and hence these have been excluded from the charts.

Participant Outcomes

Baseline outcome measures were collected from 98% of participants receiving their initial plan since 1 July 2016.

- **62% of participants aged 0 to before school are able to make friends outside of family/carers, compared to 65% of participants from school age to 14**
- **77% of participants aged 0 to before school are engaged in age appropriate community, cultural or religious activities, compared to 32% - 56% for other age groups**
- **52% of participants from school age to 14 attend school in a mainstream class, compared to 20% of participants aged 15 to 24**
- **10% of participants aged 25 and over have a paid job, compared to 9% of participants aged 15 to 24**
- **35% of participants aged 25 and over choose what they do every day, compared to 24% of participants aged 15 to 24**

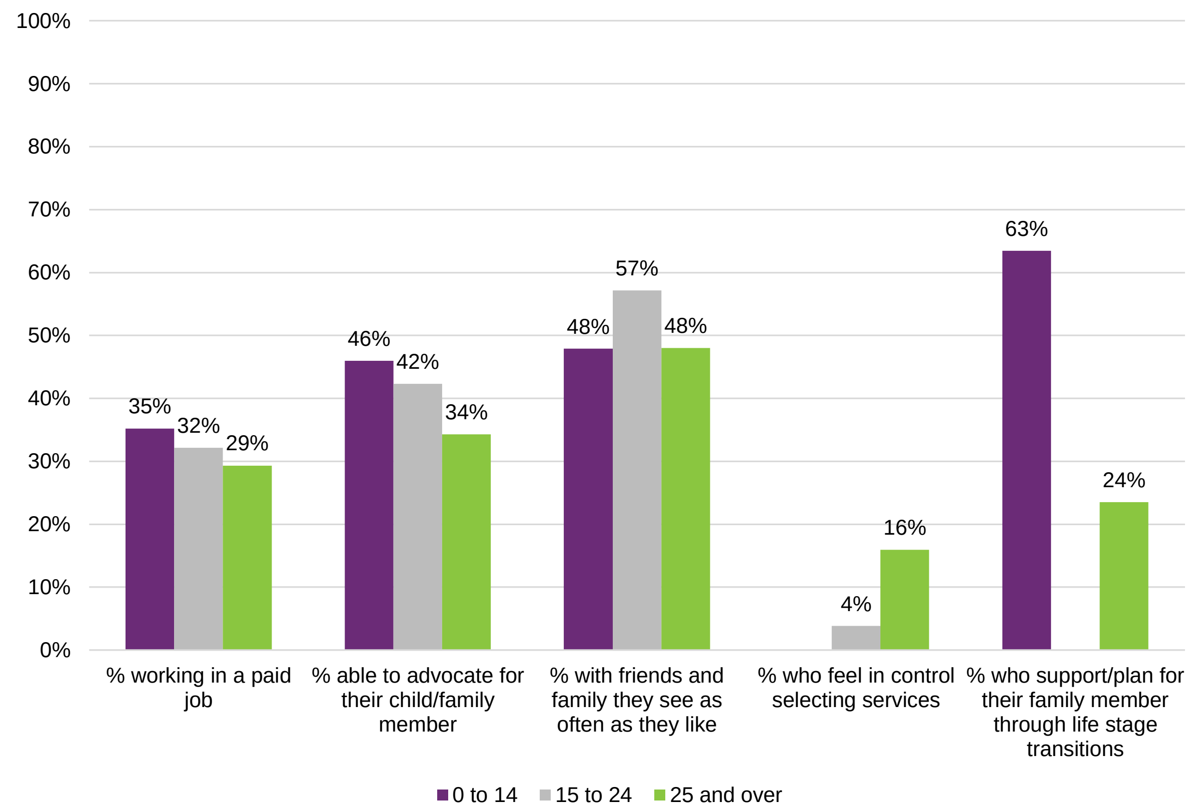
Selected key baseline indicators for participants



Family/Carers Outcomes

The percentage of participants' family/carers:
• working in a paid job was highest for participants aged 0 to 14 (35%)
• able to advocate for their child/family member was highest for participants aged 0 to 14 (46%)
• who have friends and family they can see as often as they like was highest for participants aged 15 to 24 (57%)
• who feel in control selecting services was highest for participants aged 25 and over (16%)
• who support/plan for their family member through life stage transitions was highest for participants aged 0 to 14 (63%)

Selected key baseline indicators for families and carers of participants



Note: Results are not shown if there is insufficient data in the group

Has the NDIS helped?

There is insufficient data to present information on responses to the 'Has the NDIS helped?' questions in NT.

Participant Satisfaction

There is insufficient data to present information on participant satisfaction in NT.

PART 2

Committed Supports and Payments

Both committed and paid supports to participants are increasing in line with the growing scheme.

Overall, $1.6m has been paid to providers and participants for supports provided in 2014-15, $4.1m in 2015-16, $10.9m in 2016-17 and $50.8m in 2017-18.

Summary

This section presents information on the amount committed in plans and payments to service providers and participants.

Key Statistics

$27.2
MILLION OF COMMITTED SUPPORTS IN RESPECT OF PRIOR FINANCIAL YEARS INCLUDING TRIAL

$98.4
MILLION OF SUPPORTS IN RESPECT OF 2017-18

$71.3
MILLION OF SUPPORTS IN RESPECT OF LATER YEARS*

$1.6M HAS BEEN PAID TO PROVIDERS AND PARTICIPANTS FOR SUPPORTS PROVIDED IN 2014-15, $4.1M IN 2015-16, $10.9M IN 2016-17 AND $50.8M IN 2017-18.

OVERALL, 84% OF COMMITTED SUPPORTS WERE UTILISED IN 2014-15, 72% IN 2015-16, 55% IN 2016-17 AND 52% IN 2017-18.

THE 2017-18 EXPERIENCE IS STILL EMERGING.

*Note: The $71.3 million committed in future years is due to current plans in place that have an end date past 30 June 2018.

Committed Supports and Payments

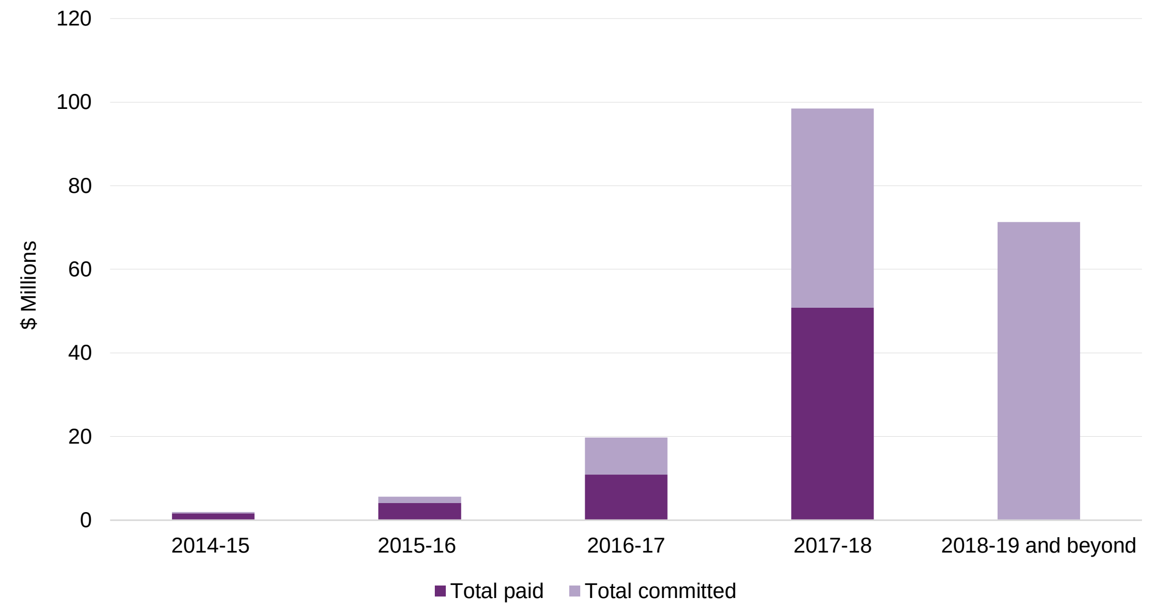
Committed amount by year that the support is expected to be provided, compared with committed supports that have been used (paid).

Of the $197.0 million that has been committed in participant plans, $67.3 million has been paid to date.

In particular, for supports provided in:
2014-15: $1.6m has been paid
2015-16: $4.1m has been paid
2016-17: $10.9m has been paid
2017-18: $50.8m has been paid

Committed and paid by expected support year

$Million	2013-14	2014-15	2015-16	2016-17	2017-18	2018-19 and beyond	Total
Total committed	N/A	1.9	5.6	19.7	98.4	71.3	197.0
Total paid	N/A	1.6	4.1	10.9	50.8	0.0	67.3



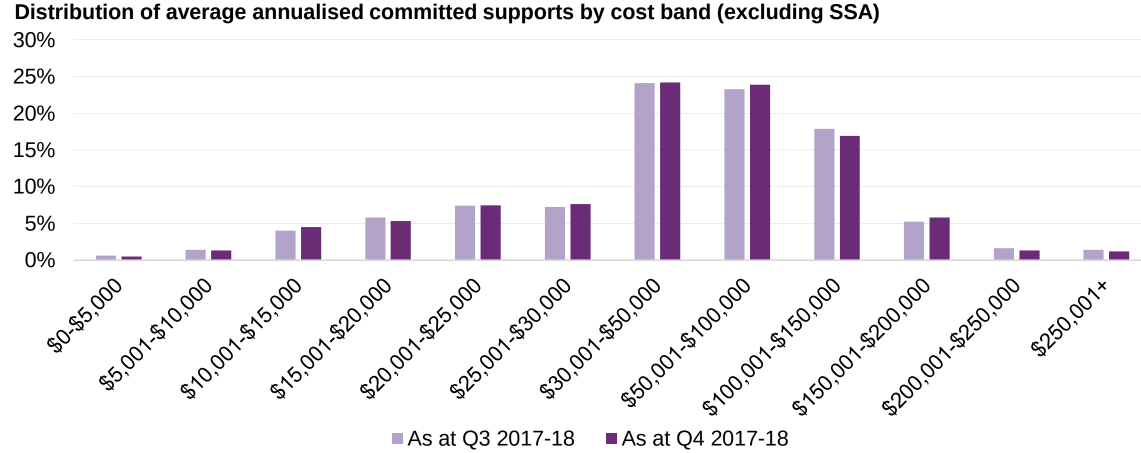
Committed Supports by Cost Band

As at 2017-18 Q4 the largest proportion of initial plan approvals have average annualised committed supports between $30,001 and $100,000.

When participants with shared supported accommodation (SSA) supports are included there is a significant proportion of plans with average annualised committed supports of $250,001+.

Distribution of average annualised committed supports by cost band (including SSA)

Distribution of average annualised committed supports by cost band (excluding SSA)

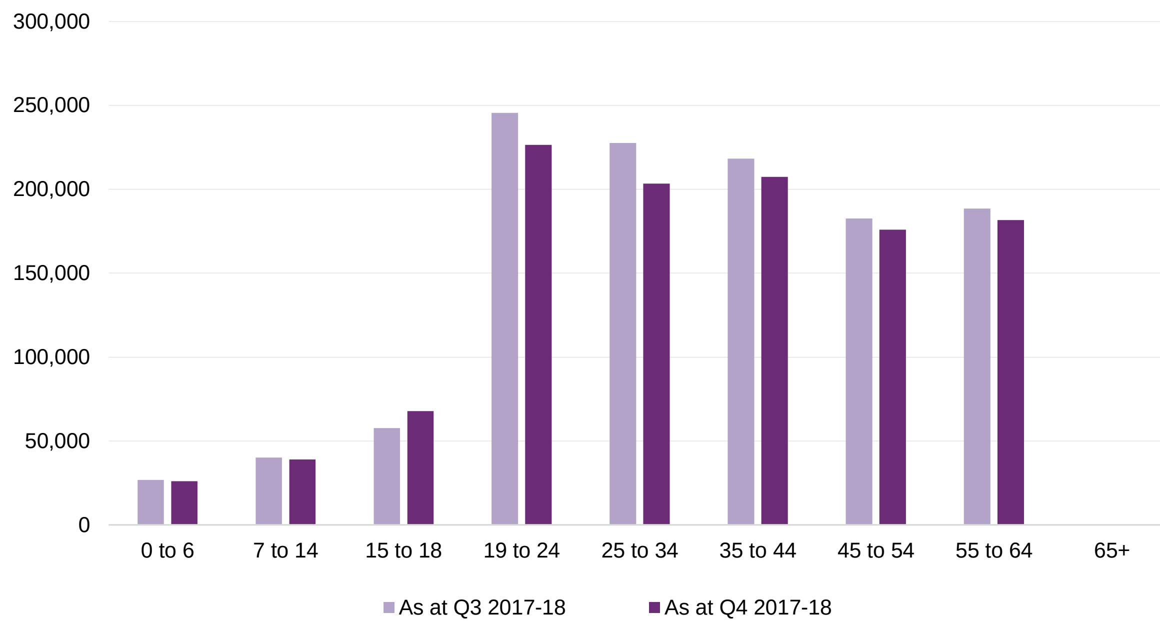


Committed Supports by Age Band

The average annualised committed supports increase steeply to age 19 and then decrease steadily at older ages.

The average annualised committed supports as at 2017-18 Q4 have decreased since the previous quarter for most age groups.

Average annualised committed supports by age band



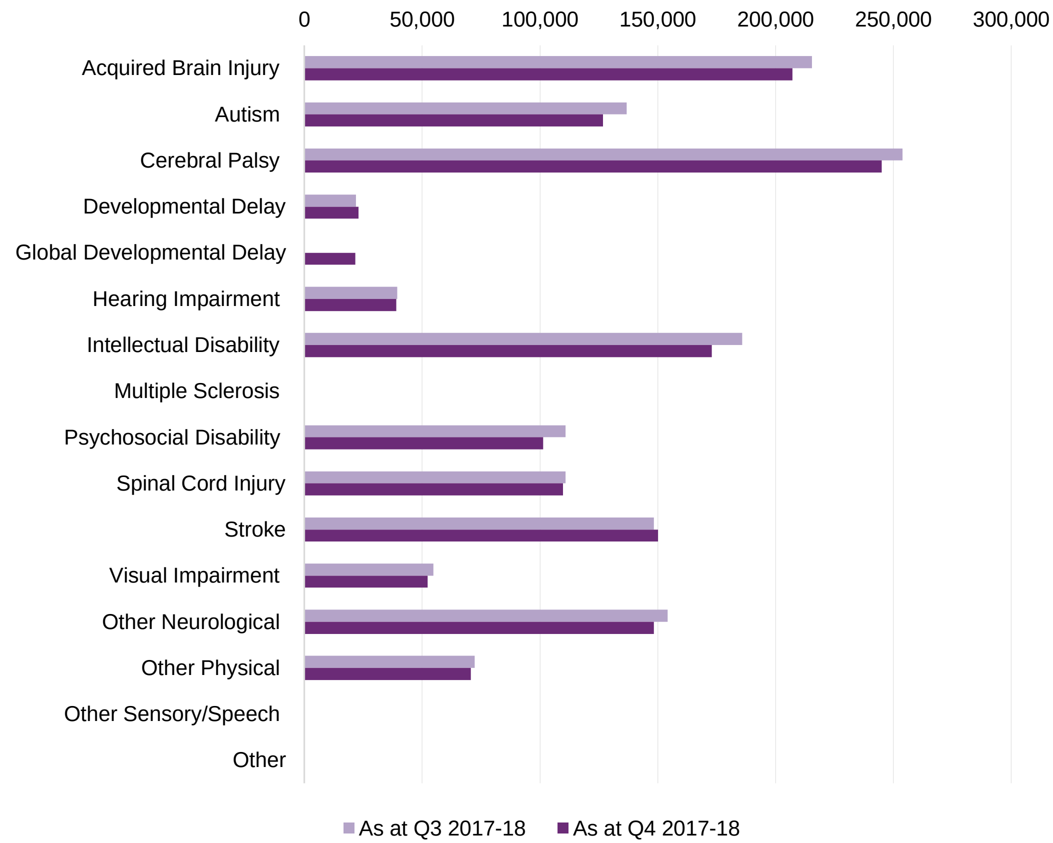
Note: Average annualised committed supports are not shown if there are insufficient data in the group

Committed Supports by Disability Group

Participants with Cerebral Palsy, Multiple Sclerosis and Acquired Brain Injury have the highest average annualised committed supports.

The average annualised committed supports as at 2017-18 Q4 have decreased since the previous quarter for most disability groups that have sufficient data to report.

Average annualised committed supports by primary disability group



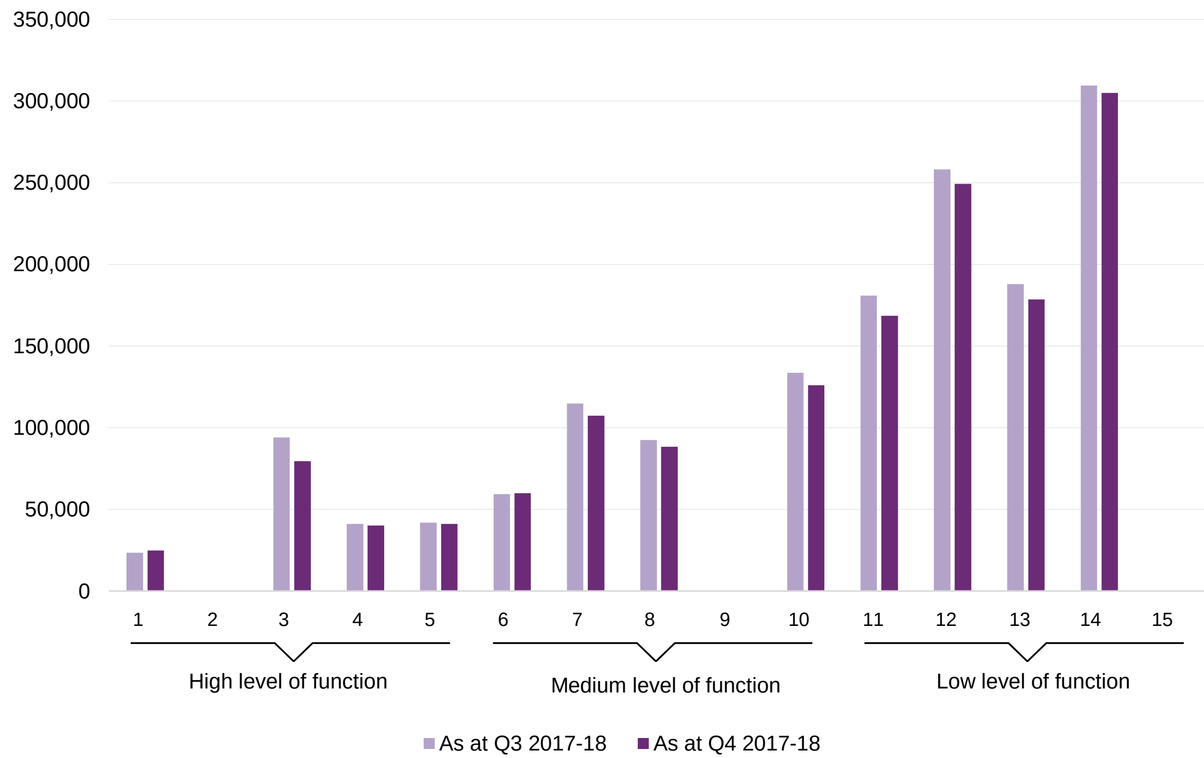
Note: Average annualised committed supports are not shown if there are insufficient data in the group.

Committed Supports by Level of Function

The average annualised committed supports generally increase for participants with lower levels of function.

The average annualised committed supports for initial plan approvals as at 2017-18 Q4 have decreased since the previous quarter for participants across low, medium and high levels of function.

Average annualised committed supports by level of function



Note 1: Average annualised committed supports are not shown if there are insufficient data in the group.
Note 2: High, medium and low function is relative within the NDIS population and not comparable to the general population.

Utilisation of Committed Supports

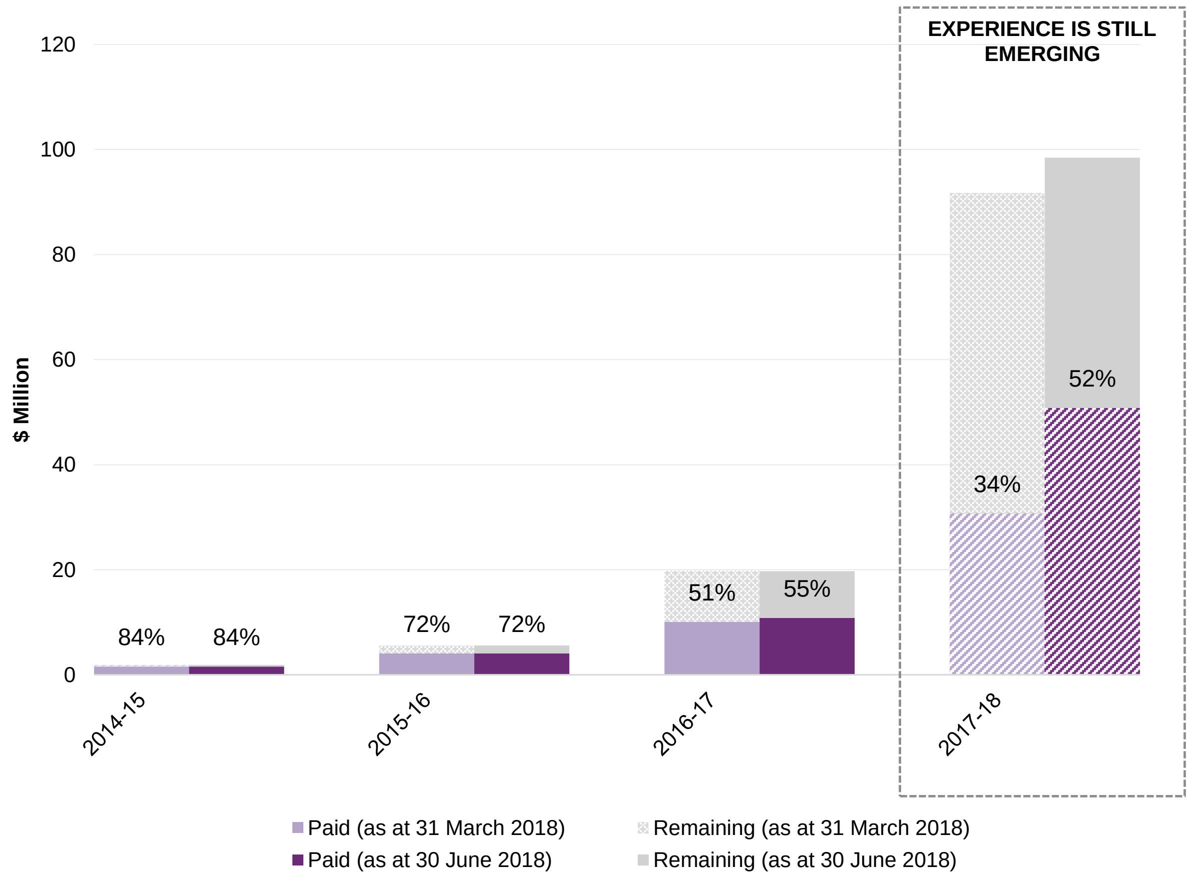
Utilisation of committed supports by year that the support was expected to be provided as at 31 March 2018, compared with 30 June 2018.

As there is a lag between when support is provided and when it is paid, the utilisation in 2017-18 will increase.

Lower utilisation in 2016-17 is predominantly driven by the large number of participants who received their first plan in this year. Participants utilise less of their first plan compared with their second and subsequent plans, as it takes time to familiarise with the NDIS and decide which supports to use.

The utilisation of committed supports in 2017-18 is still emerging and the utilisation rate is expected to increase as there is a lag between when support is provided and when it is paid.

Utilisation of committed supports as at 31 March 2018 and 30 June 2018



PART 3

Providers and Markets

The scale and extent of the market continues to grow, with a 19% increase in the number of providers during the quarter to 602.

Summary

This section contains information on registered service providers and the market, with key provider and market indicators presented.

Provider registration

- **To provide supports to NDIS participants a service provider is required to register and be approved by the NDIA.**
- **Providers register with the NDIA by submitting a registration request, indicating the types of support (registration groups) they are accredited to provide.**

How providers interact with participants

- **NDIS participants have the flexibility to choose the providers who support them.**
- **Providers are paid for disability supports and services provided to the participants.**

Key Statistics

602
APPROVED PROVIDERS

17%
OF SERVICE PROVIDERS ARE INDIVIDUAL/SOLE TRADERS

INNOVATIVE COMMUNITY PARTICIPATION HAS THE HIGHEST NUMBER OF APPROVED SERVICE PROVIDERS, FOLLOWED BY COMMUNICATION AND INFORMATION EQUIPMENT AND ASSISTANCE PRODUCTS FOR PERSONAL CARE AND SAFETY

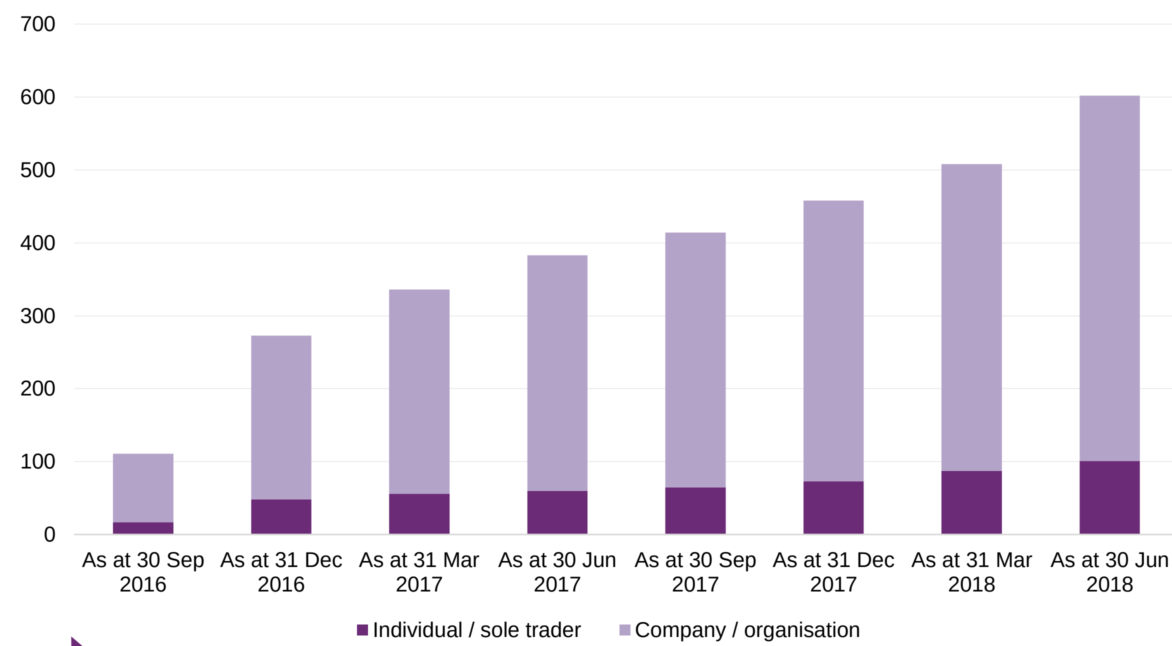
Providers over time

As at 30 June 2018, there were 602 registered service providers of which 101 were individual/sole trader operated business while the remaining 501 providers were registered as a company or organisation.

1.87

AVERAGE NUMBER OF PROVIDERS PER PARTICIPANT

Approved providers over time by type of provider



17% of approved service providers are individual/sole traders.

The number of approved service providers increased by 19% from 508 to 602 in the quarter.

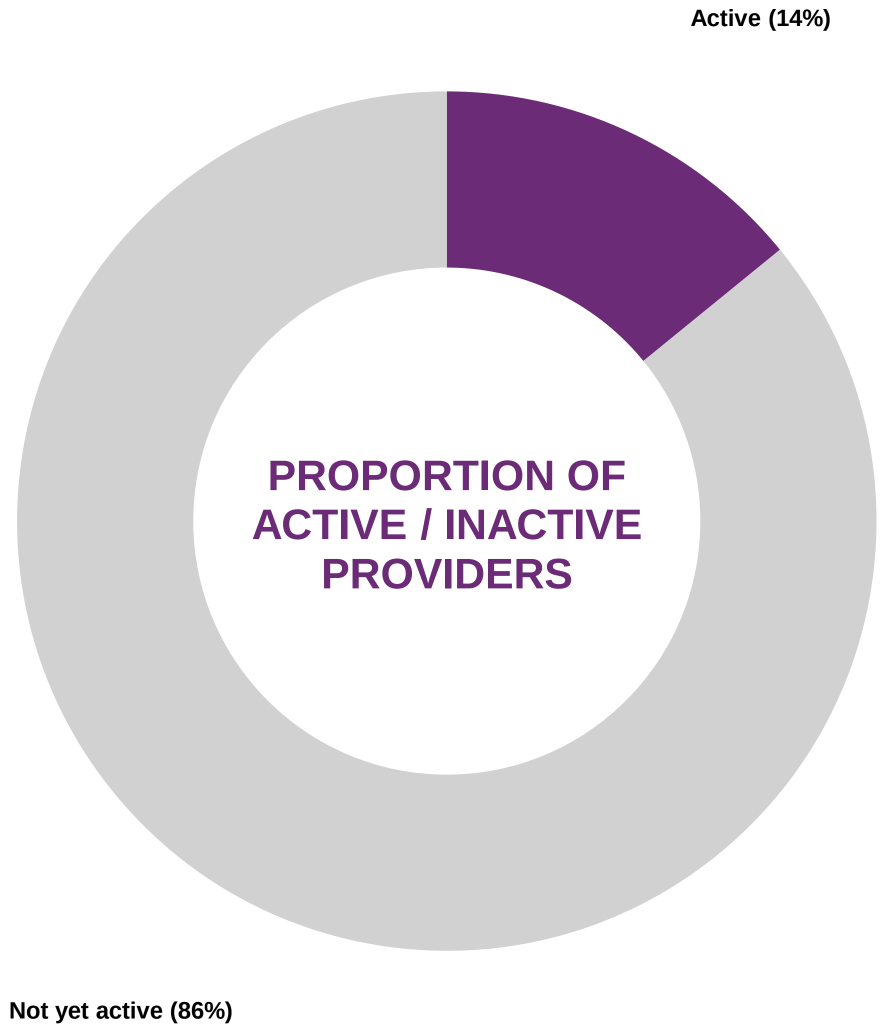
Proportion of Active Providers

Change in the activity status of providers.

As at 30 June 2018, 14% of providers have been active and 86% were yet to have evidence of activity. Of the overall stock of providers, 37 providers began delivering new supports in the quarter.

37

NUMBER OF PROVIDERS DELIVERING NEW SUPPORTS



Note: The proportion of active providers in NT is relatively low due to a high proportion (52%) of providers that are approved nationally but not specifically in NT.

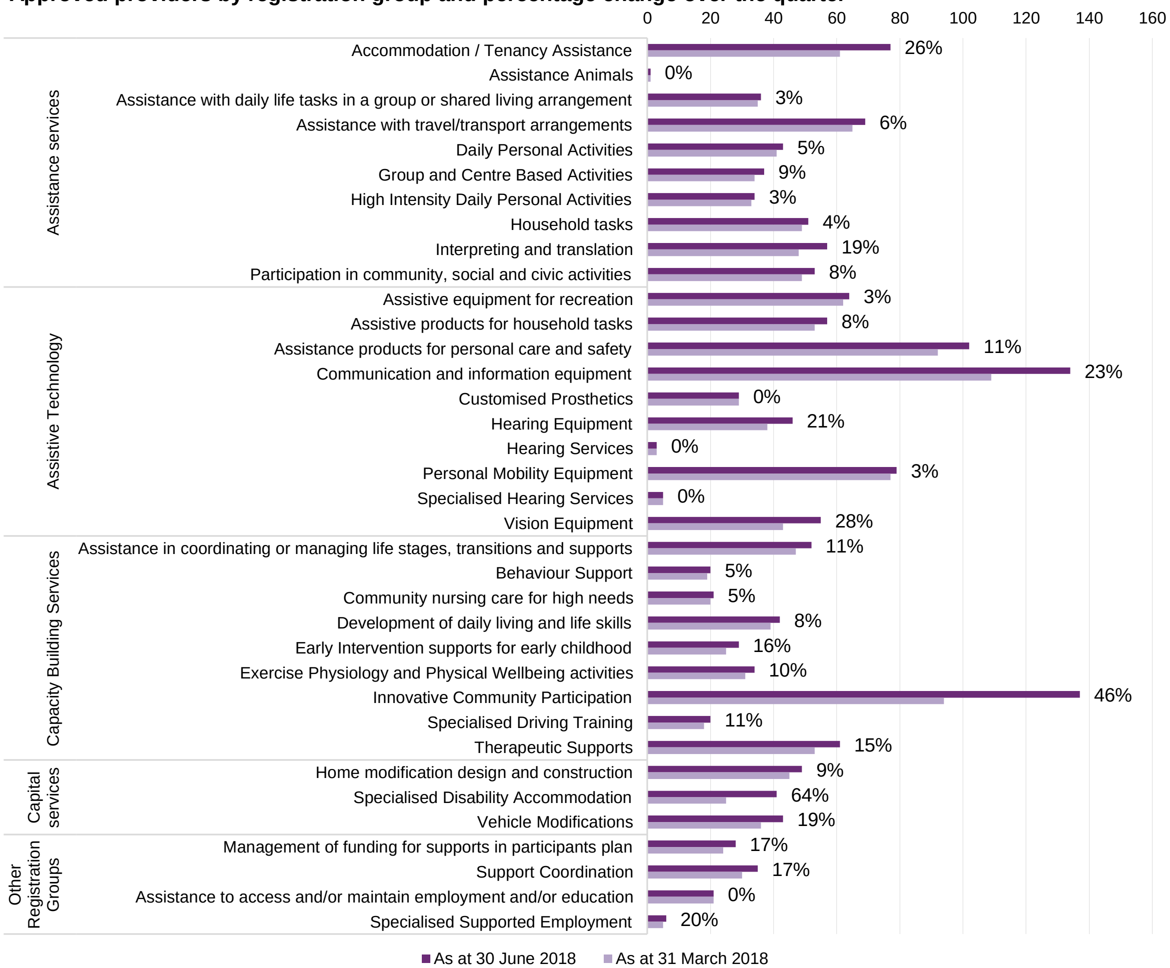
Approved Registration groups

The number of approved providers has increased for most registration groups over the quarter.

Innovative Community Participation has the highest number of approved service providers and has seen a 46% increase since the previous quarter.

The largest percentage increase in approved providers was for the Specialised Disability Accommodation registration group in the quarter. This was followed by Innovative Community Participation, Vision Equipment and Accommodation / Tenancy Assistance.

Approved providers by registration group and percentage change over the quarter



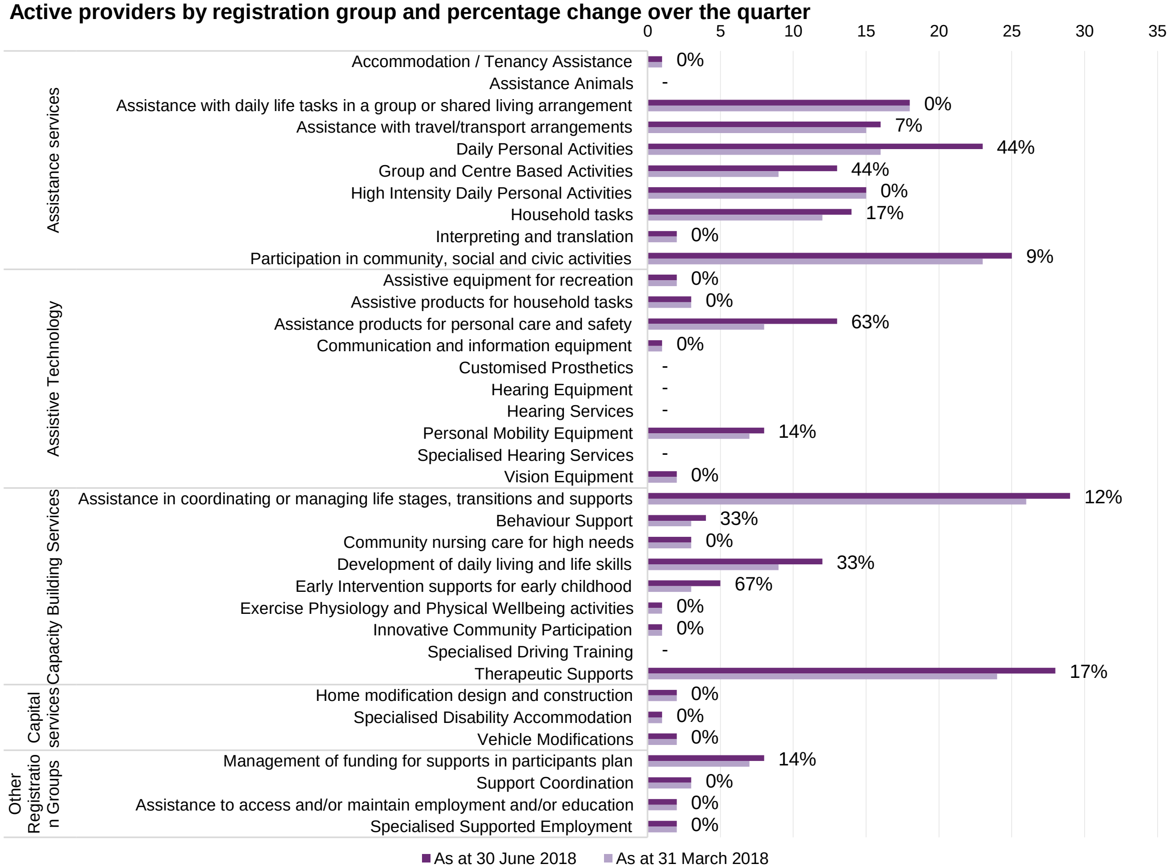
Active Registration groups

The number of active providers in each registration group has increased for some registration groups over the quarter.

Assistance in coordinating or managing life stages, transitions and supports has the highest number of active service providers and has seen a 12% increase since the previous quarter.

The largest percentage increase in active providers in the quarter was for the Early Intervention supports for early childhood registration group. This was followed by Assistance products for personal care and safety, Group and Centre Based Activities and Daily Personal Activities.

Active providers by registration group and percentage change over the quarter



Note: Previously, providers were counted as active in a registration group if they were approved in the registration group in NT and active in any group. This has been refined in this report to only count those providers which are active in NT in the registration group considered.

Market share of top providers

There is insufficient data to present information around market share of the largest providers in the NT.

PART 4

Information, Linkages and Capacity Building

Information, Linkages and Capacity Building was covered in the national version of the COAG Quarterly Performance Report

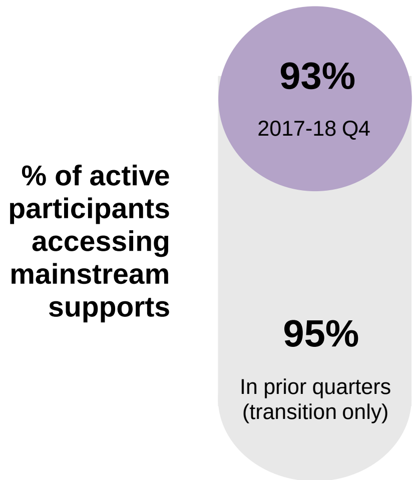
PART 5

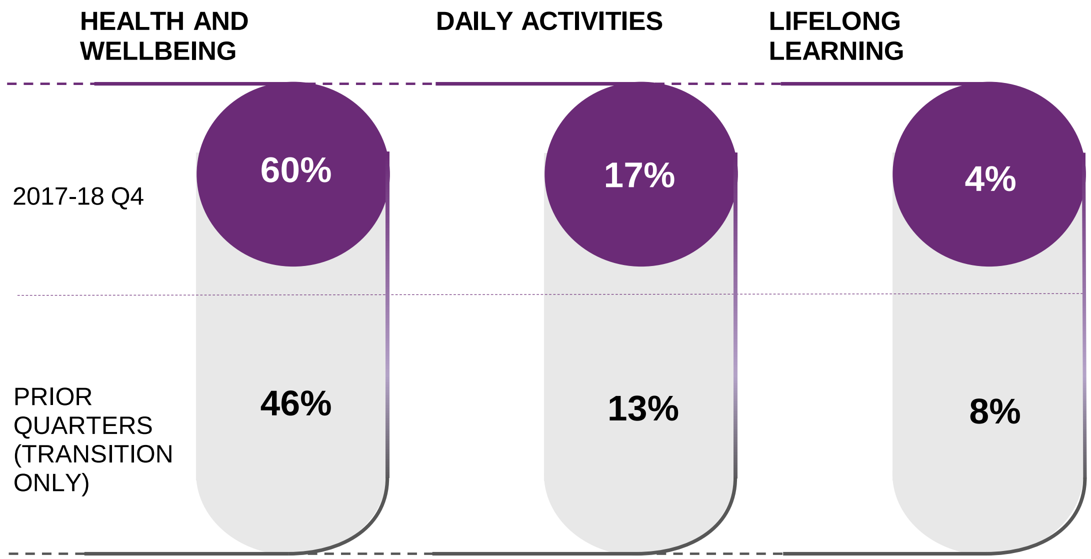
Mainstream Interface

The proportion of participants entering in the current quarter accessing mainstream services is slightly lower compared to prior quarters.

Mainstream Interface

93% of active participants with a plan approved in 2017-18 Q4 access mainstream services, a slight decrease from prior quarters. Participants are accessing mainstream services predominantly for health and wellbeing, daily activities and lifelong learning.





PART 6

Financial Sustainability

Financial Sustainability was covered in the national version of the COAG Quarterly Performance Report.