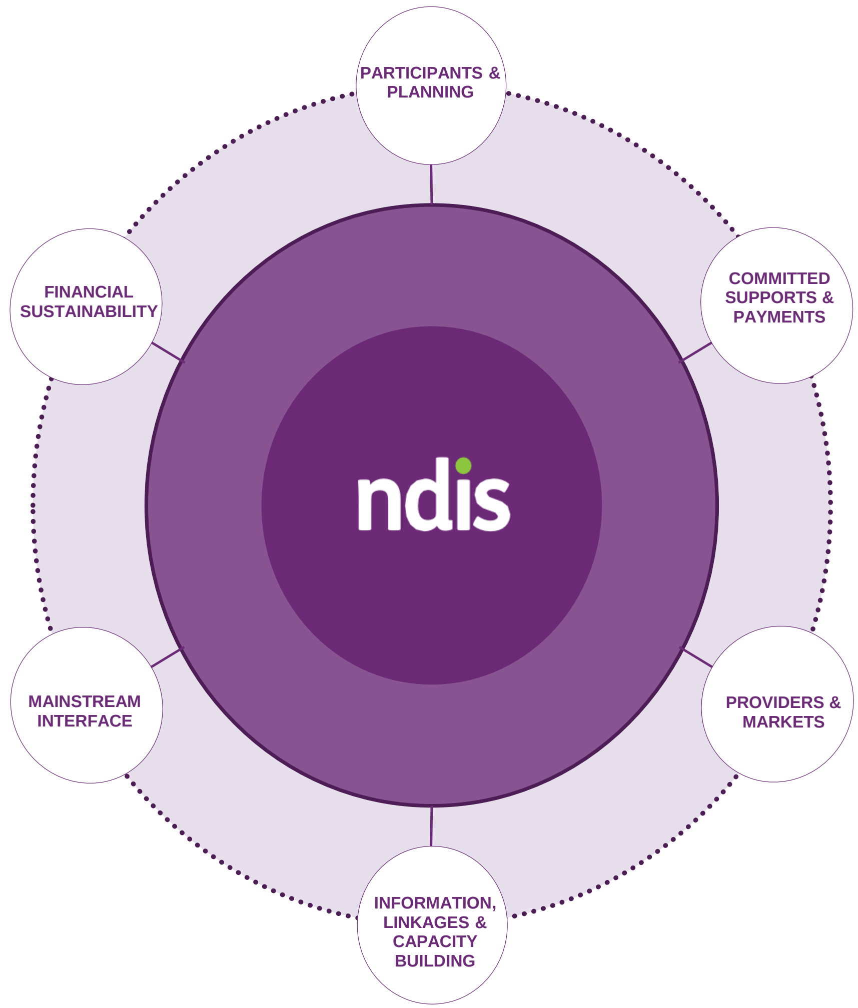
COAG

Disability Reform Council
Quarterly Performance Report

Northern Territory - 31 March 2018

Overview

This report is the seventh quarterly report during the NDIS Transition period, which commenced on 1 July 2016.



Summary

Participants and Planning

68 additional participants with plans this quarter.

As at 31 March 2018, plans approved represent:
• 41% of year to date bilateral estimate met (1 July 2017 - 31 March 2018)
• 53% of scheme to date bilateral estimate met (1 July 2014 - 31 March 2018)

Committed Supports and Payments

$46.5 million has been paid to providers and participants since Scheme inception.

Overall,
• 84% of committed supports were utilised in 2014-15,
• 72% in 2015-16,
• 51% in 2016-17.
2017-18 experience is still emerging.

Providers and Markets

508 approved providers, a 11% increase for the quarter.

17% of service providers are individual/sole traders.

Mainstream Interface

94% of active participants with a plan approved in 2017-18 Q3 access mainstream services.

PART 1

Participants and Planning

As the transition phase to full scheme continues, the NDIS in Northern Territory continues to grow with 68 additional participants with approved plans this quarter.

Summary

The NDIS is transitioning to full-scheme according to phasing schedules bilaterally agreed by State/Territory and Commonwealth governments.

Key Statistics

258

ACCESS DECISIONS IN 2017-18 Q3

(INCLUDING BOTH ACCESS MET AND ACCESS NOT MET)

68

INITIAL PLANS APPROVED IN 2017-18 Q3

41%

OF YEAR TO DATE BILATERAL ESTIMATE MET
(1 JULY 2017 - 31 MARCH 2018)

47%

OF TRANSITION TO DATE BILATERAL ESTIMATE MET (1 JULY 2016 - 31 MARCH 2018)

53%

OF SCHEME TO DATE BILATERAL ESTIMATE MET
(1 JULY 2014 - 31 MARCH 2018)

21%

OF PARTICIPANTS WITH AN INITIAL PLAN APPROVED IN 2017-18 Q3 ARE AGED 45 TO 54 YEARS

18%

OF PARTICIPANTS WITH AN INITIAL PLAN APPROVED IN 2017-18 Q3 HAVE A REPORTED PRIMARY DISABILITY OF PSYCHOSOCIAL DISABILITY

Quarterly Intake

2017-18 Q3

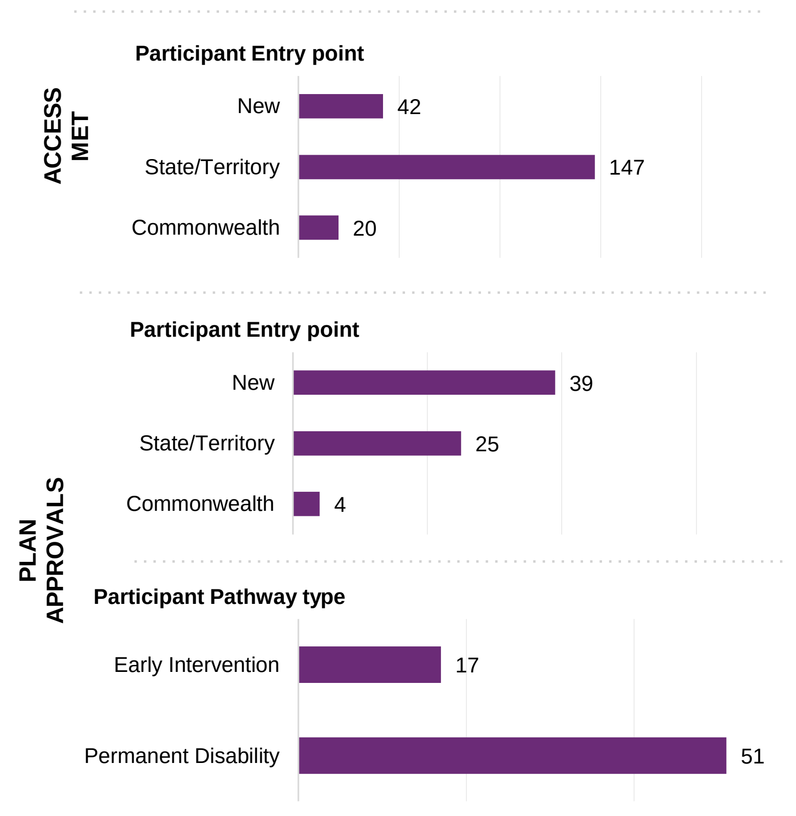
Of the 209 participants deemed 'eligible' this quarter 70% entered from an existing State/Territory program.

Of the 68 plan approvals this quarter, 57% were 'New' participants (i.e. had not transitioned from an existing State/Territory or Commonwealth program) and 75% entered with a permanent disability.

258 access decisions

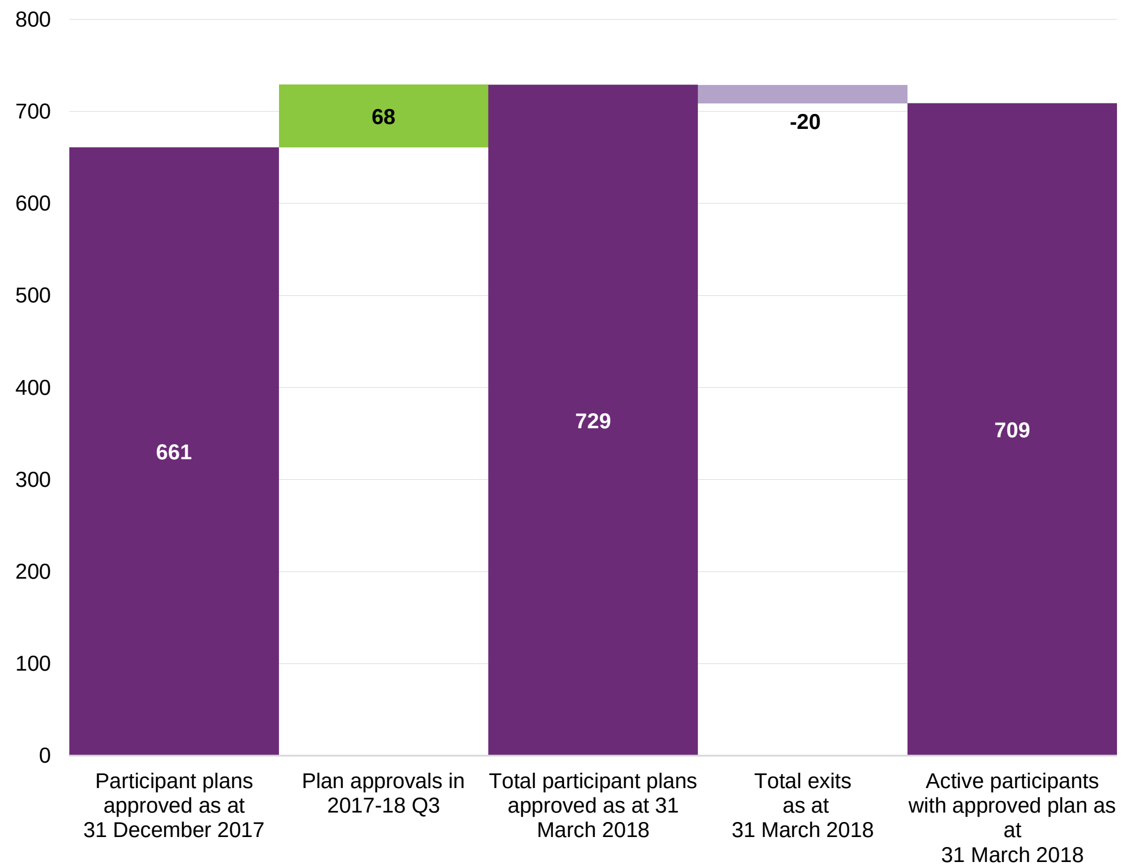
209 access met

68 plan approvals



Quarterly Intake Detail

Change in plan approvals between 31 December 2017 and 31 March 2018



Plan approvals as at 31 March 2018

Plan approval numbers have increased from 661 at the end of 2017-18 Q2 to 729 by the end of 2017-18 Q3, an increase of 68 approvals.

As at 31 March 2018 there were 20 exits bringing the overall number to 709.

In the quarter of 2017-18 Q3 there were 131 plan reviews. This figure relates to all participants who have entered the scheme.

Cumulative Position

Plan approvals as at 31 March 2018

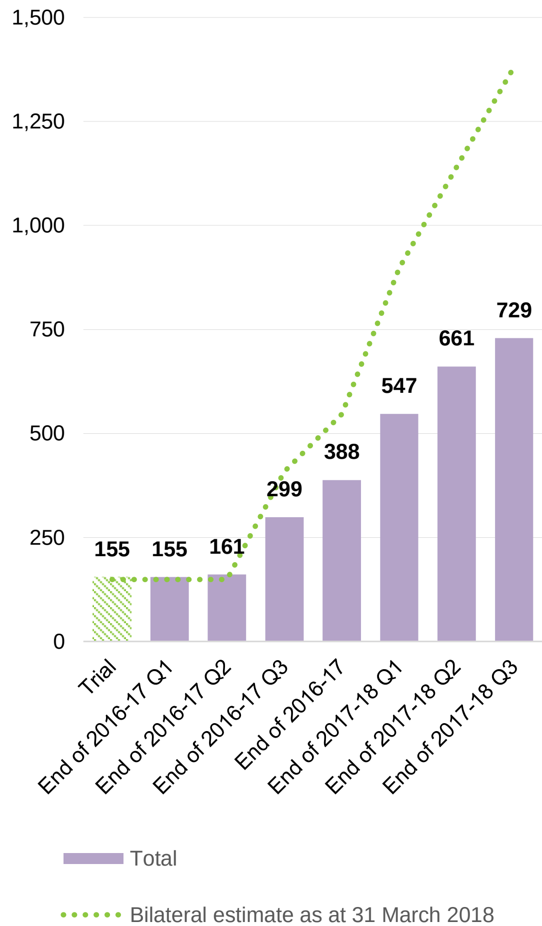
As at the end of 2017-18 Q3, the cumulative total number of participants receiving support was 729. Of these, 507 transitioned from an existing State/Territory program and 16 transitioned from an existing Commonwealth program.

In addition, 232 participants were awaiting a plan as at 31 March 2018.

Overall, since 1 July 2014, there have been 1,112 people with access decisions.

Cumulative position reporting is inclusive of trial participants for the reported period and represents participants who have or have had an approved plan.

Cumulative plan approvals compared with bilateral estimate



41%

of year to date bilateral estimate met (1 July 2017 - 31 March 2018)

47%

of transition to date bilateral estimate met (1 July 2016 - 31 March 2018)

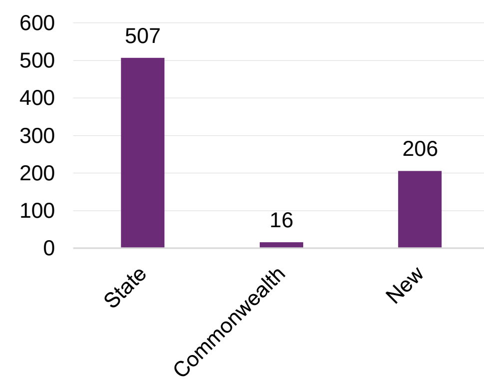
53%

of scheme to date bilateral estimate met (1 July 2014 - 31 March 2018)

729

plan approvals to date

Plan approvals by participant referral pathway



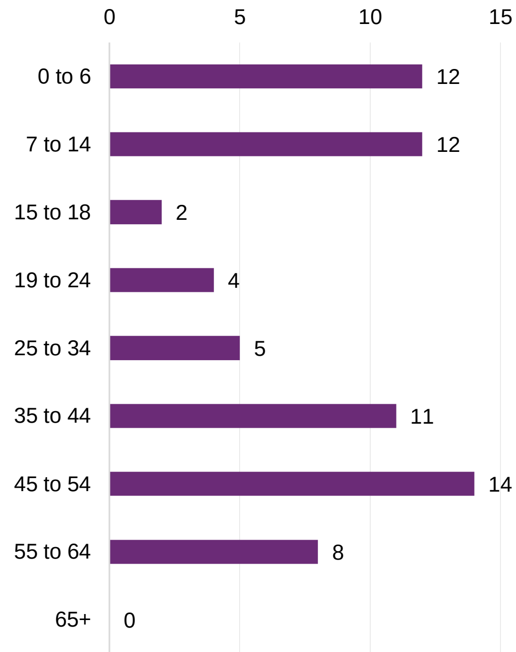
Participant Profiles by Age Group

Demographic profile of active participants with a plan approved in 2017-18 Q3, compared with plan approvals as at 31 December 2017, by age group.

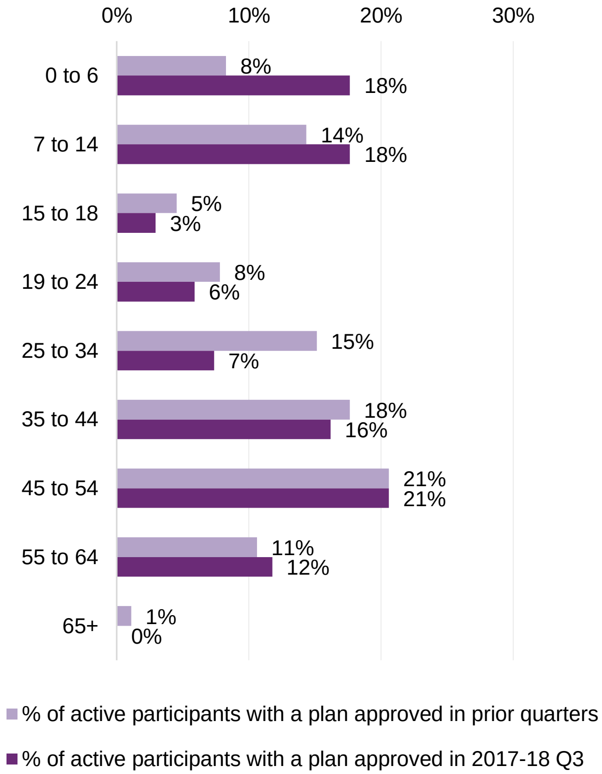
The proportion of participants that entered in 2017-18 Q3 aged 0 to 6 years has increased from 8% in prior quarters to 18%.

The proportion of participants aged 45 to 54 years was consistent with prior quarters at 21%.

Active participants with a plan approved in the quarter of 2017-18 Q3 by age group



% of active participants with a plan approved by age group



Note: The age eligibility requirements for the NDIS are based on the age as at the access request date.
Participants with their initial plan approved aged 65+ have turned 65 since their access request was received.

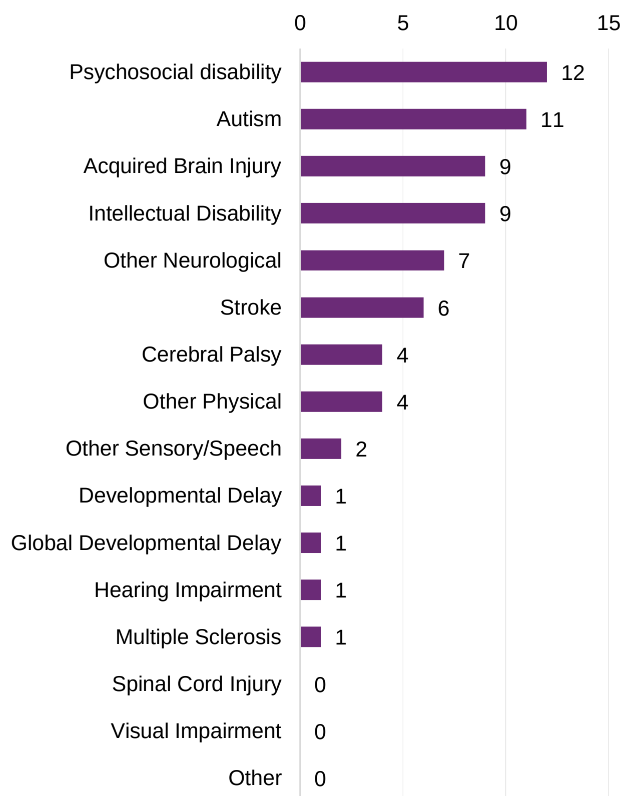
Participant Profiles by Disability Group

Demographic profile of active participants with a plan approved in 2017-18 Q3, compared with plan approvals as at 31 December 2017, by disability group.

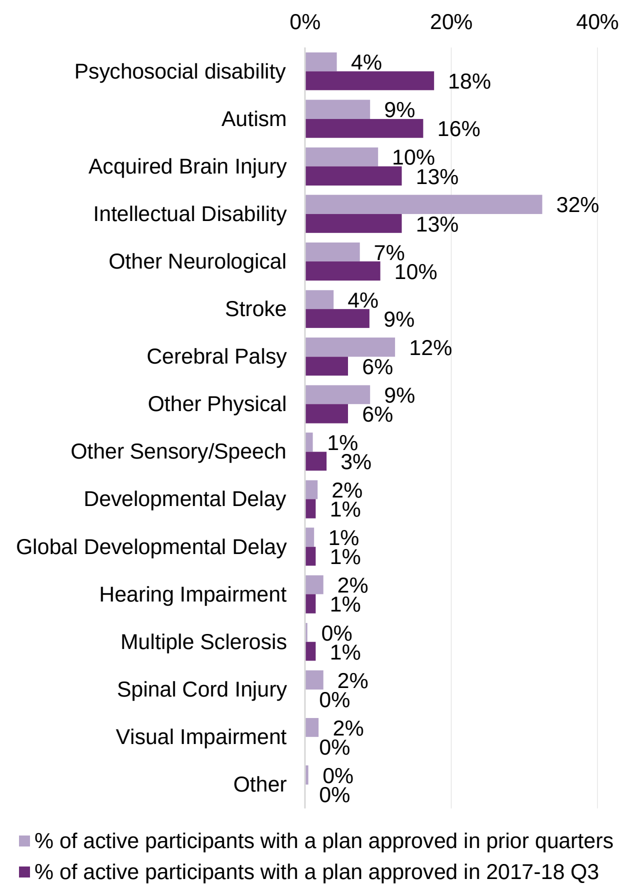
18% of participants entering in the quarter of 2017-18 Q3 have a primary disability group of Psychosocial disability, compared to 4% in previous quarters.

13% of participants entering in the quarter of 2017-18 Q3 have a primary disability group of Intellectual Disability, compared to 32% in previous quarters.

Active participants with a plan approved in the quarter of 2017-18 Q3 by disability group



% of active participants with a plan approved by disability group



Note: Of the 9 active participants identified as having an intellectual disability, 1 (11%), has down syndrome.

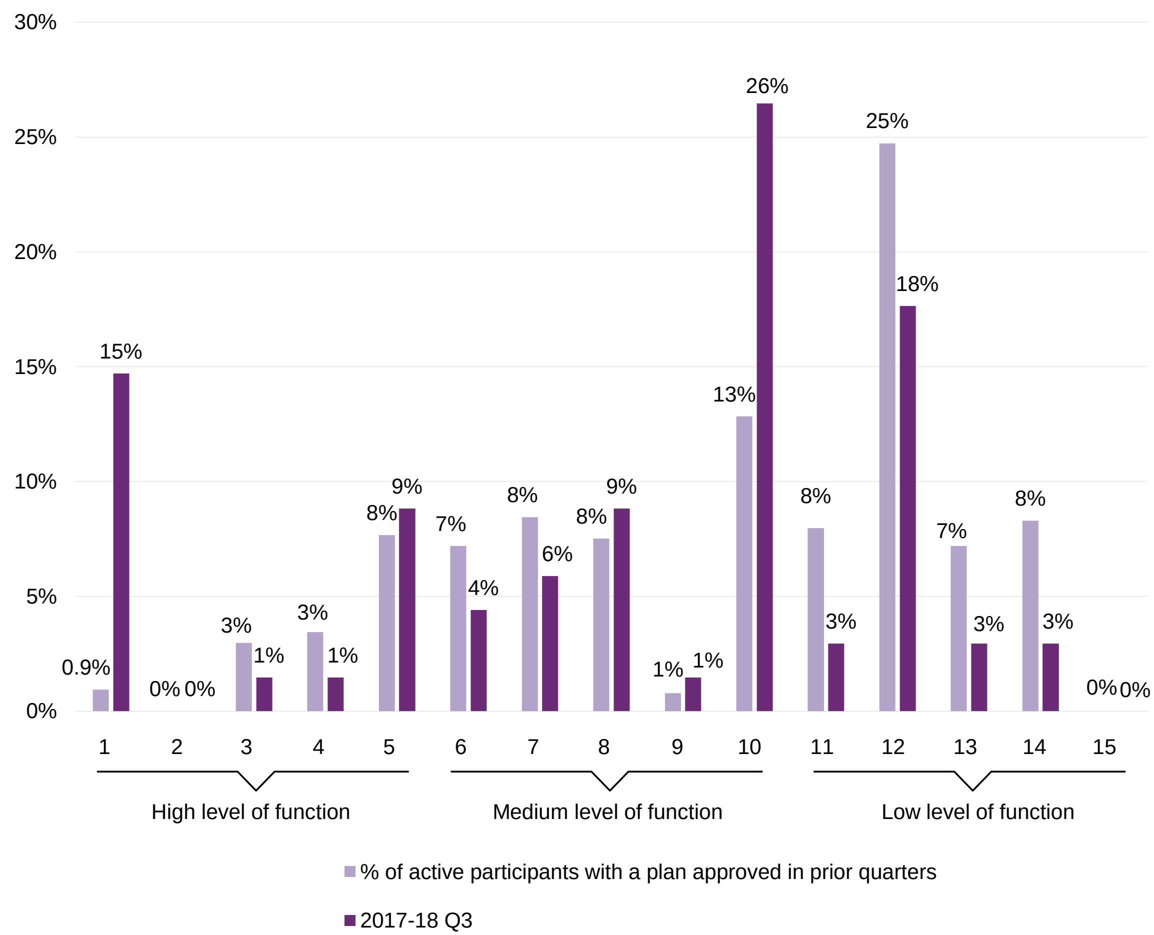
Participant Profiles by Level of Function

Demographic profile of active participants with a plan approved in 2017-18 Q3, compared with plan approvals as at 31 December 2017, by level of function.

For participants with a plan approval in the current quarter:
- **26% of active participants had a relatively high level of function**
- **47% of active participants had a relatively moderate level of function**
- **26% had a relatively low level of function**

These relativities are within the NDIS participant population, and not comparable to the general population.

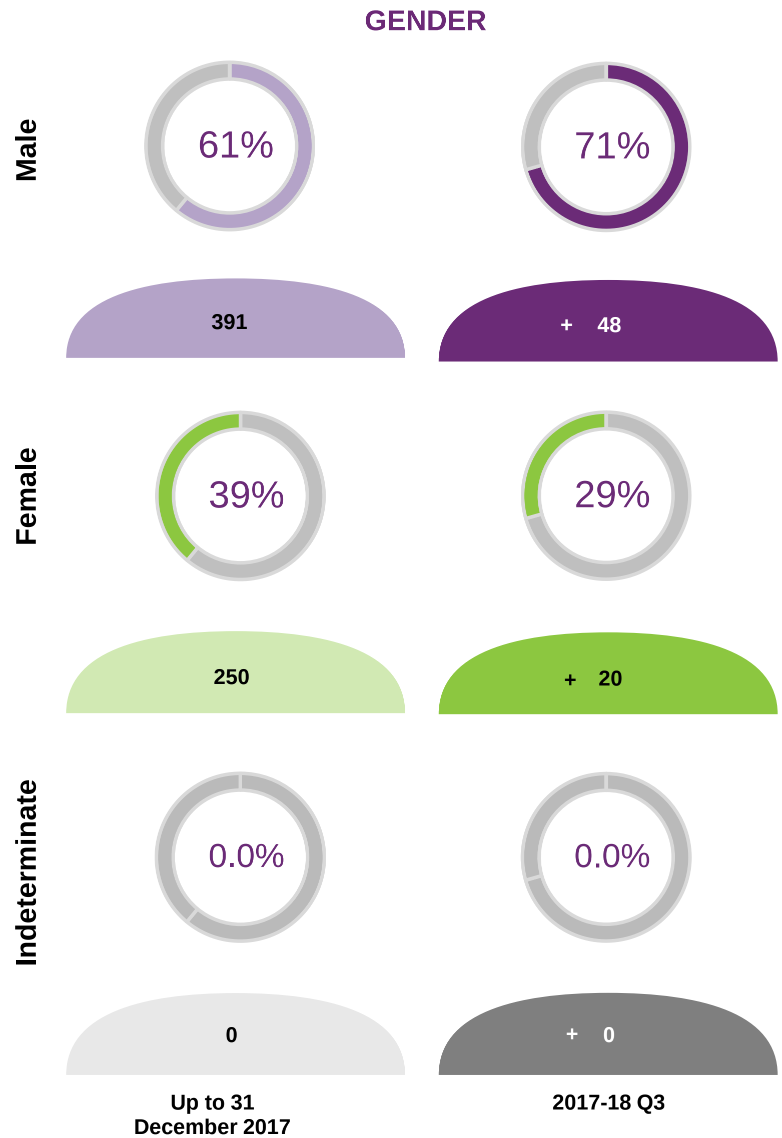
% of active participants with a plan approved by level of function



Participant Profiles by Gender

Demographic profile of active participants with a plan approved in 2017-18 Q3, compared with plan approvals as at 31 December 2017, by gender.

The majority of participants are males.



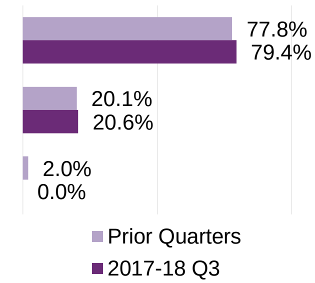
Participant Profiles

Demographic profile of active participants with a plan approved in 2017-18 Q3, compared with plan approvals as at 31 December 2017.

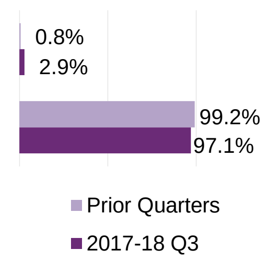
Of the participants with a plan approved in 2017-18 Q3:

- **79.4% were Aboriginal or Torres Strait Islander, compared with 77.8% for prior periods.**
- **2.9% were young people in residential aged care, compared with 0.8% for prior periods.**
- **39.7% were culturally and linguistically diverse, compared with 37.4% for prior periods.**

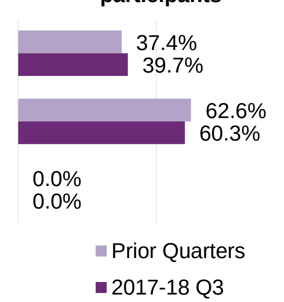
Aboriginal & Torres-Strait Islander status	2017-18 Q3	% of active participants
Aboriginal and Torres Strait Islander	54	
Not Aboriginal and Torres Strait Islander	14	
Not Stated	0	



Young people in residential aged care status	2017-18 Q3	% of active participants
Young people in residential aged care status	2	
Young people not in residential aged care	66	



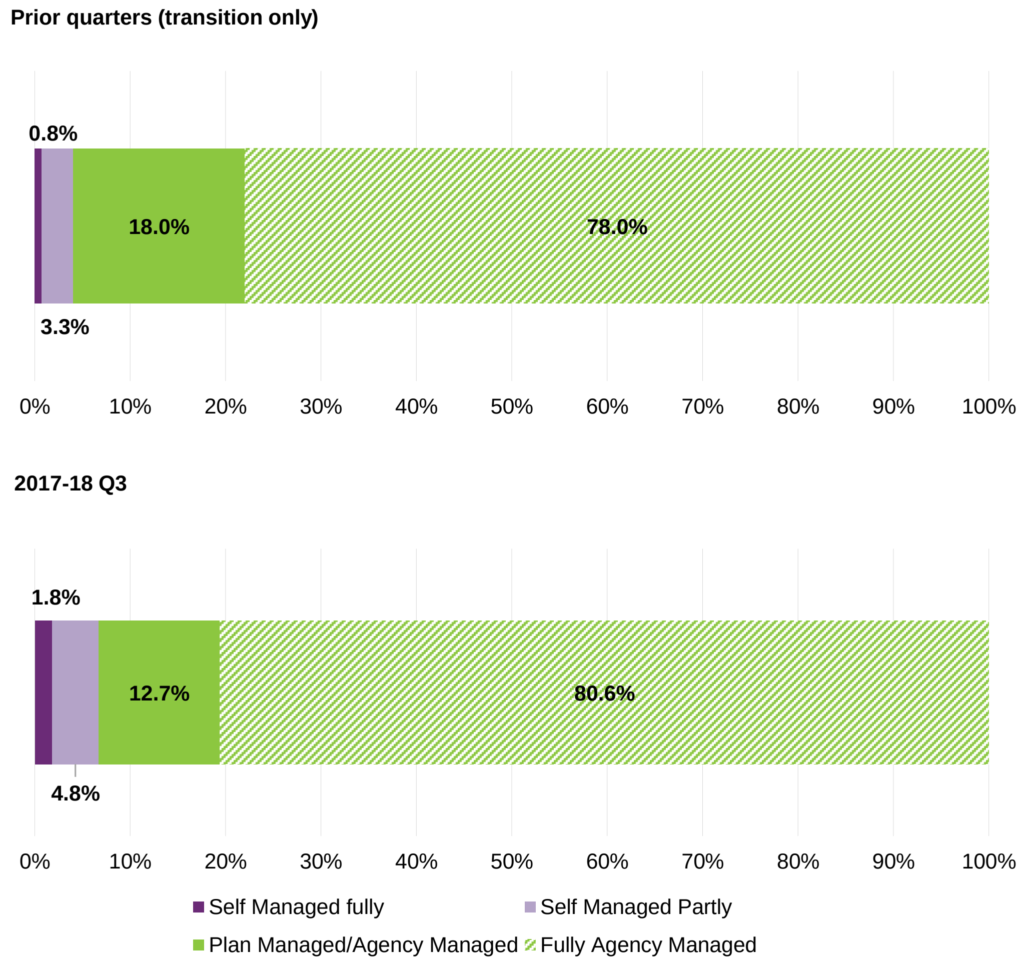
Culturally and linguistically diverse status	2017-18 Q3	% of active participants
Culturally and linguistically diverse	27	
Not culturally and linguistically diverse	41	
Not stated	0	

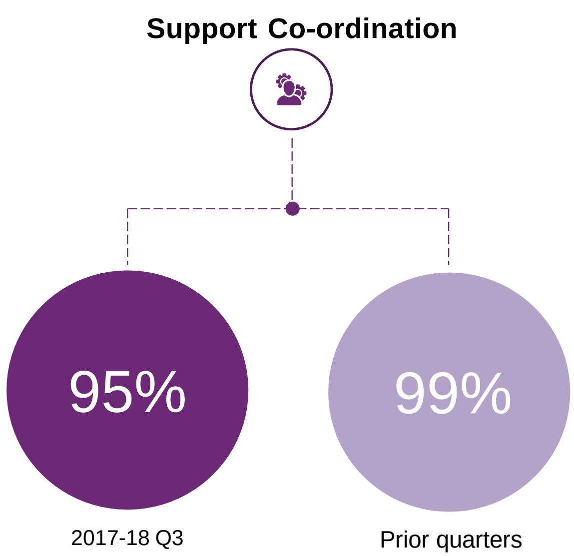


Plan Management Support Co-ordination

The proportion of participants who are fully or partly self-managing their plan was higher in 2017-18 Q3 (7%) compared with prior quarters of transition (4%). The proportion of participants whose plan was partly agency managed and partly plan managed was lower in 2017-18 Q3 (13%) compared with prior quarters of transition (18%).

95% of participants who have had a plan approved in 2017-18 Q3 have support coordination in their plan, compared with 99% in prior quarters during transition.





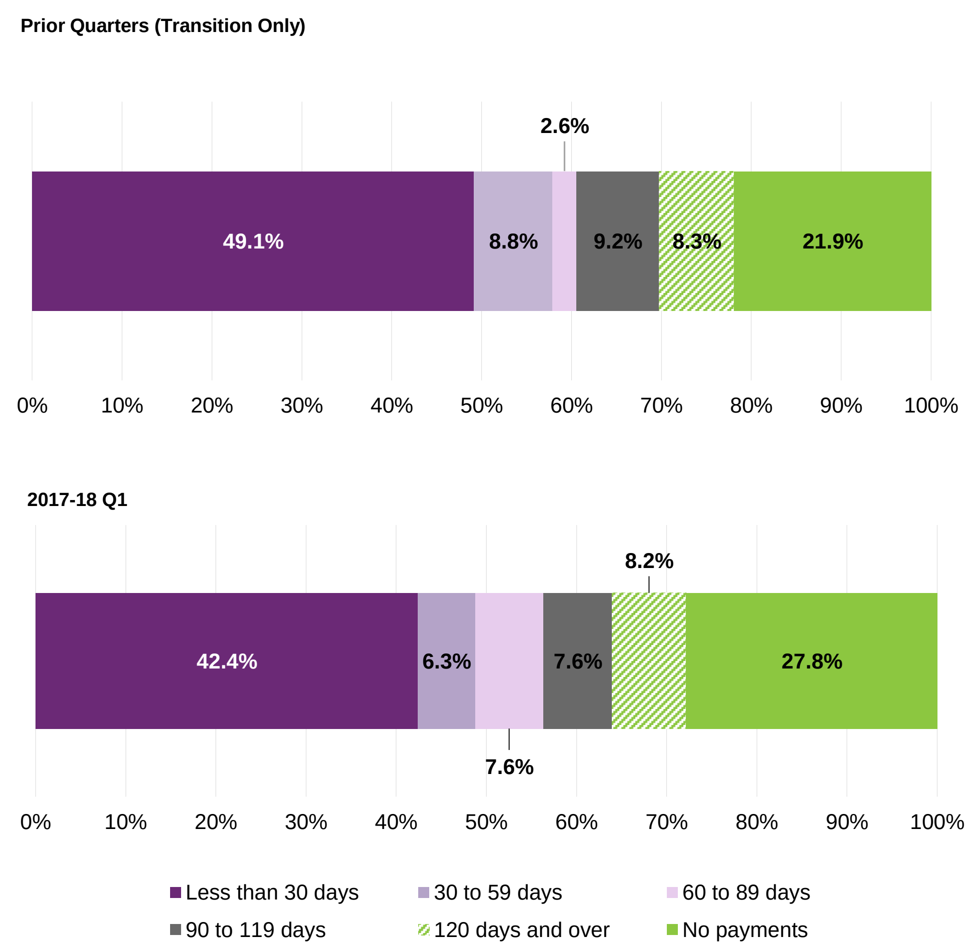
Plan Activation

Plan activation refers to the amount of time between plan approval and the commencement of the participant receiving support.

The percentage of plans activated within 90 days of approval were:
- **61% of plans approved in prior quarters**
- **56% of plans approved in 2017-18 Q1.**

Plan activation can only be approximated using data on payments. As there is a lag between when support is provided and payments made, these statistics are likely to be conservative. That is, it is likely that plan activation is faster than presented. Further, in-kind supports have been excluded from the calculation, which further contributes to the conservative figures.

Duration to plan activation for initial plans



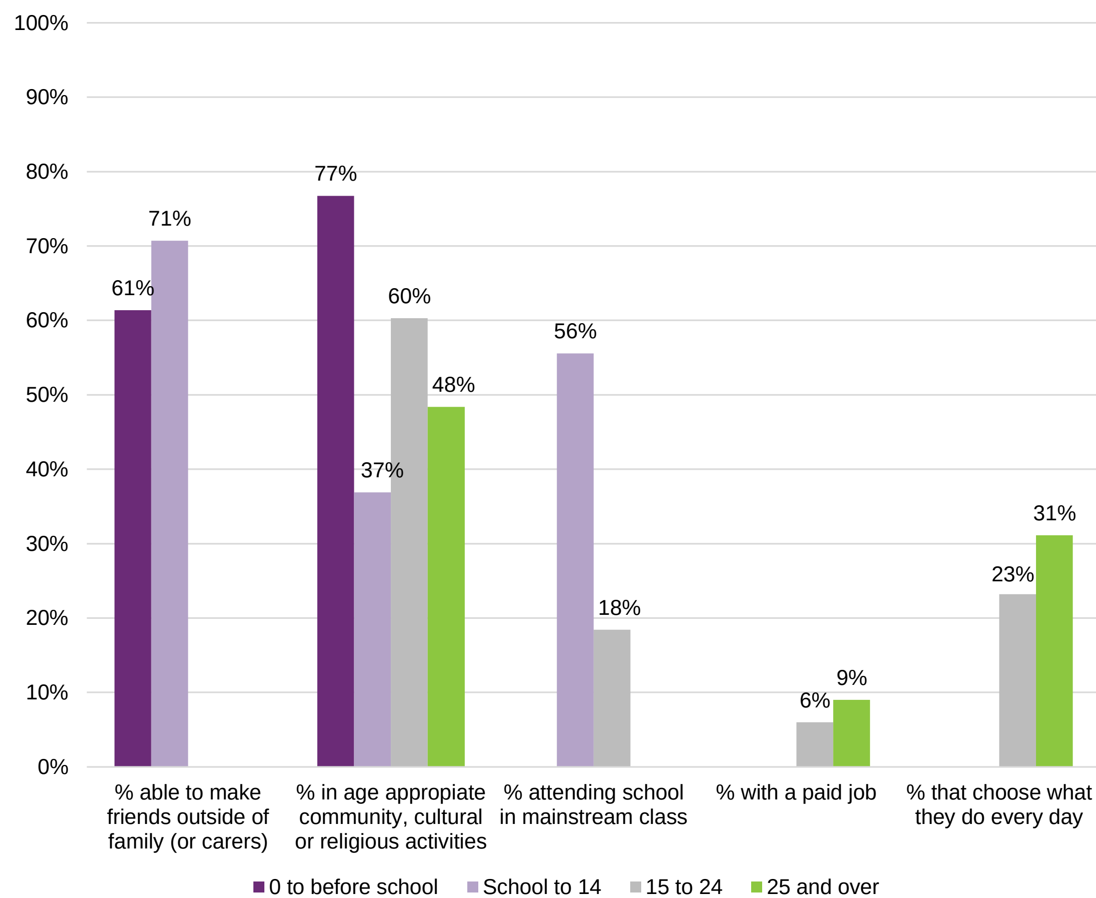
Note: Given that plans approved since 2017-18 Q1 are relatively new, it is too early to examine the duration to plan activation for these plans and hence these have been excluded from the charts.

Participant Outcomes

Baseline outcome measures were collected from 98% of participants receiving their initial plan since 1 July 2016.

- **61% of participants aged 0 to before school are able to make friends outside of family/carers, compared to 71% of participants from school age to 14**
- **77% of participants aged 0 to before school are engaged in age appropriate community, cultural or religious activities, compared to 37% - 60% for other age groups**
- **56% of participants from school age to 14 attend school in a mainstream class, compared to 18% of participants aged 15 to 24**
- **9% of participants aged 25 and over have a paid job, compared to 6% of participants aged 15 to 24**
- **31% of participants aged 25 and over choose what they do every day, compared to 23% of participants aged 15 to 24**

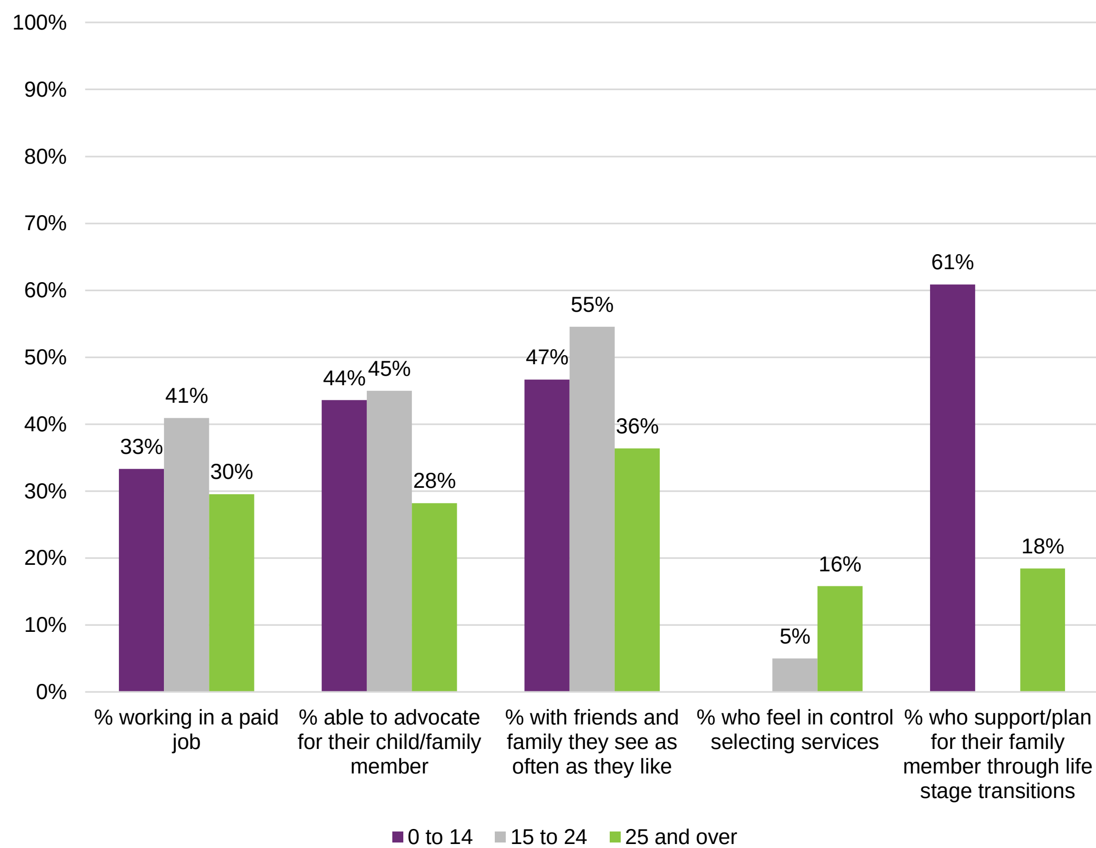
Selected key baseline indicators for participants



Family/Carers Outcomes

The percentage of participants' family/carers:
• working in a paid job was highest for participants aged 15 to 24 (41%)
• able to advocate for their child/family member was highest for participants aged 15 to 24 (45%)
• who have friends and family they can see as often as they like was highest for participants aged 15 to 24 (55%)
• who feel in control selecting services was highest for participants aged 25 and over (16%)
• who support/plan for their family member through life stage transitions was highest for participants aged 0 to 14 (61%)

Selected key baseline indicators for families and carers of participants



Note: Results are not shown if there is insufficient data in the group

Has the NDIS helped?

There is insufficient data to present information on responses to the 'Has the NDIS helped?' questions in NT.

Participant Satisfaction

There is insufficient data to present information on participant satisfaction in NT.

PART 2

Committed Supports and Payments

Both committed and paid supports to participants are increasing in line with the growing scheme.

To date funding committed to participants with an approved plan amounts to $146.2 million (including support periods in the future), of which $46.5 million has been paid.

Summary

This section presents information on the amount committed in plans and payments to service providers and participants.

Key Statistics

$146.2
MILLION OF SUPPORTS HAS BEEN COMMITTED TO 729 PARTICIPANTS

$27.3
MILLION OF SUPPORTS IN RESPECT OF PRIOR FINANCIAL YEARS INCLUDING TRIAL

$91.7
MILLION OF SUPPORTS IN RESPECT OF 2017-18^

$27.1
MILLION OF SUPPORTS IN RESPECT OF LATER YEARS*

$46.5
MILLION HAS BEEN PAID TO PROVIDERS & PARTICIPANTS

OVERALL, 84% OF COMMITTED SUPPORTS WERE UTILISED IN 2014-15, 72% IN 2015-16 AND 51% IN 2016-17.

THE 2017-18 EXPERIENCE IS STILL EMERGING.

^Note: The $91.7 million in respect of 2017-18 only includes approved plans to date.

*Note: The $27.1 million committed in future years is due to current plans in place that have an end date past 30 June 2018.

Committed Supports and Payments

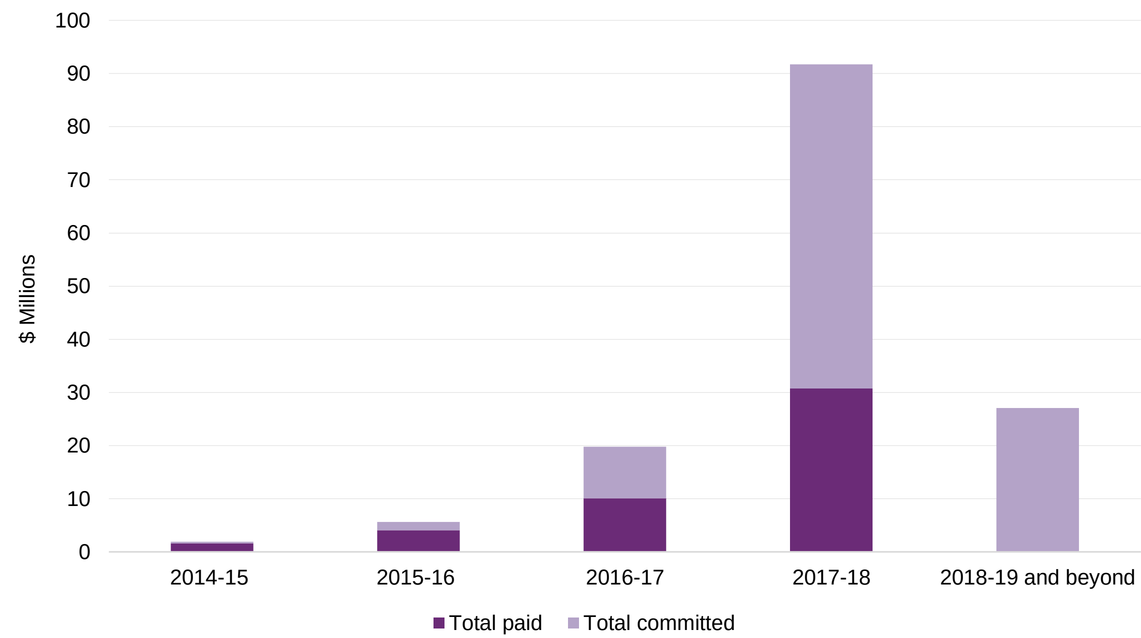
Committed amount by year that the support is expected to be provided, compared with committed supports that have been used (paid).

Of the $146.2 million that has been committed in participant plans, $46.5 million has been paid to date.

In particular, for supports provided in:
2014-15: $1.6m has been paid
2015-16: $4.1m has been paid
2016-17: $10.1m has been paid
2017-18 to date: $30.7m has been paid

Committed and paid by expected support year

$Million	2013-14	2014-15	2015-16	2016-17	2017-18	2018-19 and beyond	Total
Total committed	N/A	1.9	5.6	19.8	91.7	27.1	146.2
Total paid	N/A	1.6	4.1	10.1	30.7	0.0	46.5

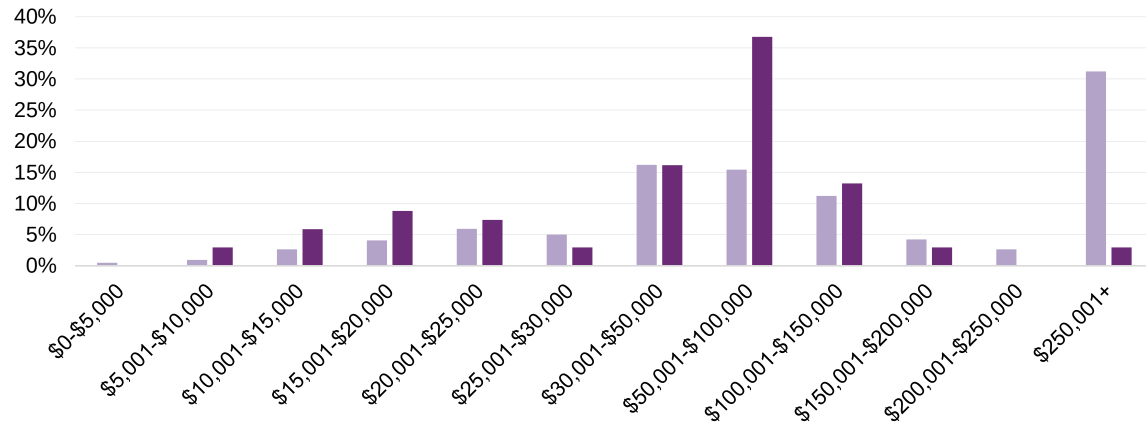


Committed Supports by Cost Band

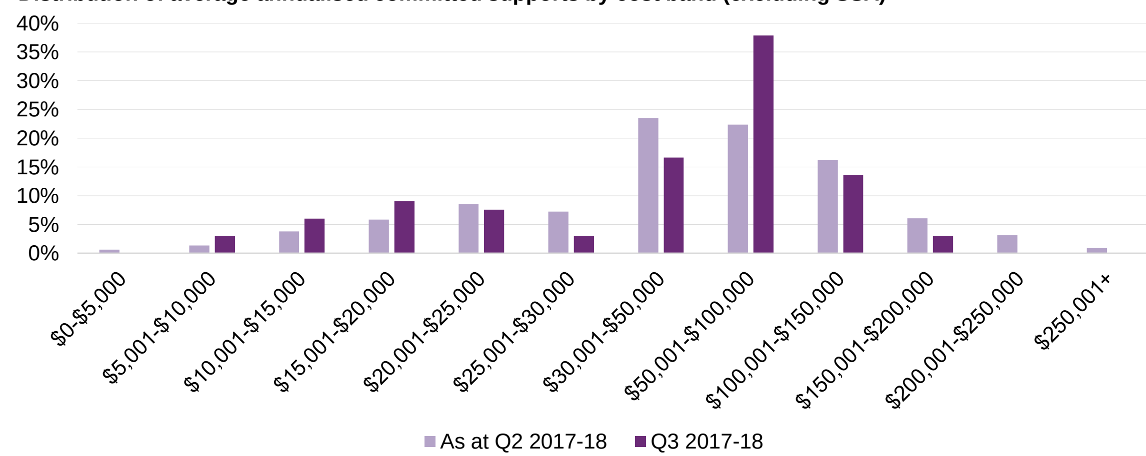
A large proportion of initial plan approvals in 2017-18 Q3 have average annualised committed supports between $50,001 and $100,000 compared with participants who entered in prior quarters when participants with shared supported accommodation (SSA) supports are included.

This is also the case when SSA participants are excluded.

Distribution of average annualised committed supports by cost band (including SSA)



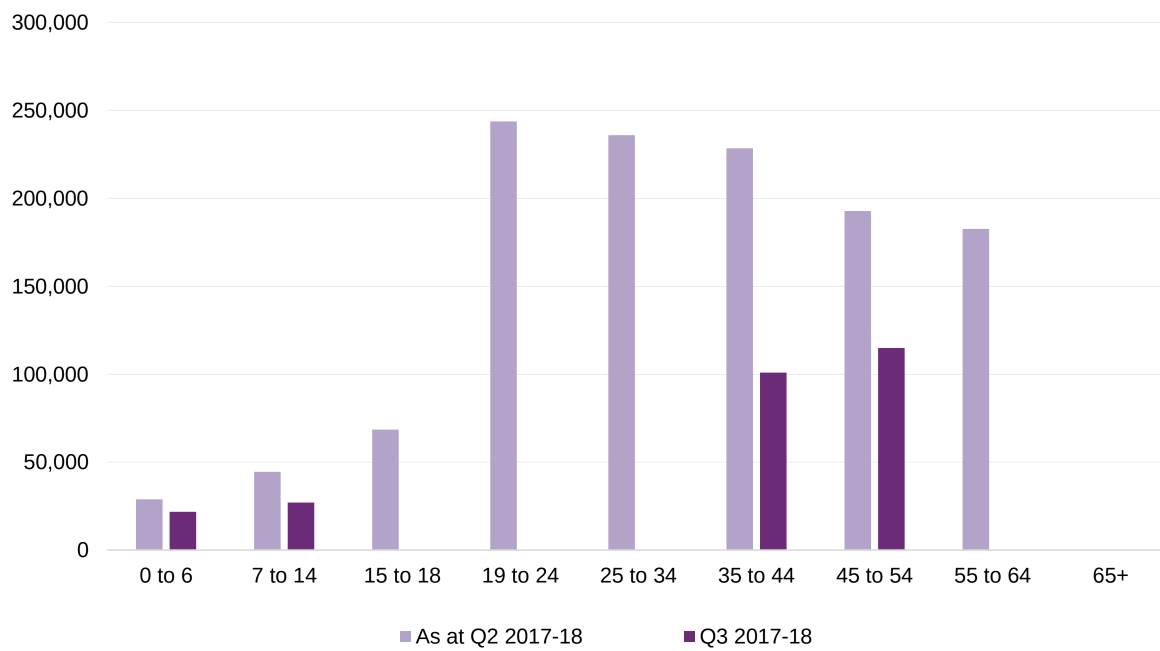
Distribution of average annualised committed supports by cost band (excluding SSA)



Committed Supports by Age Band

Average annualised committed supports increase steeply to age 19 and decreases steadily at older ages.

Average annualised committed supports by age band

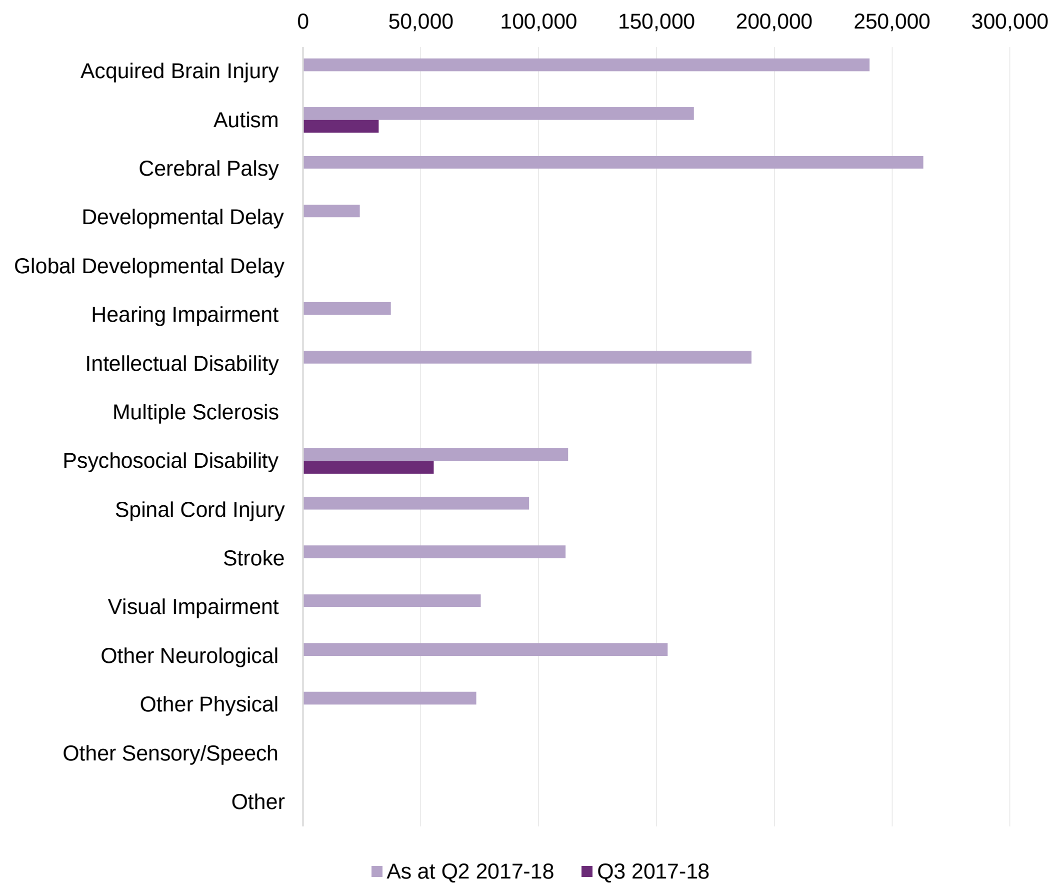


Note: Average annualised committed supports are not shown if there are insufficient data in the group

Committed Supports by Disability Group

Participants with Cerebral Palsy, Acquired Brain Injury and Intellectual Disability have the highest average annualised committed supports.

Average annualised committed supports by primary disability group

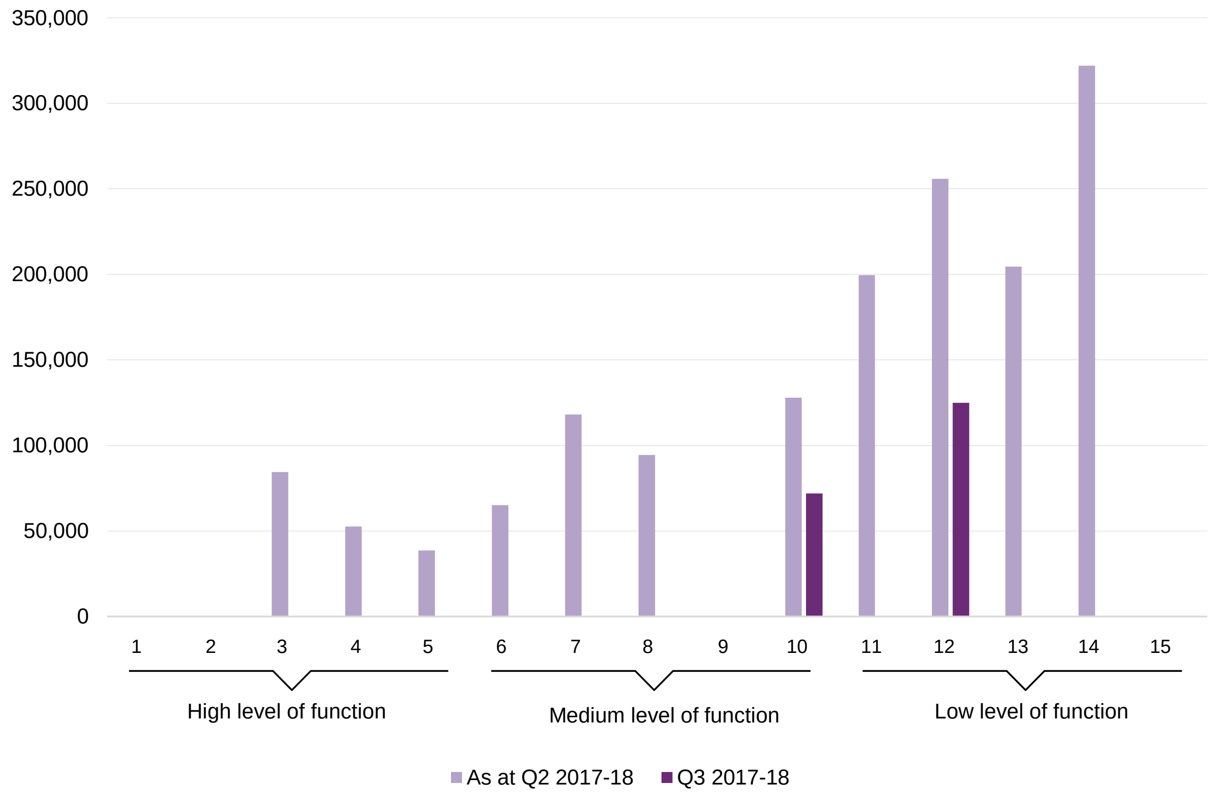


Note: Average annualised committed supports are not shown if there are insufficient data in the group

Committed Supports by Level of Function

The average annualised committed supports generally increase for participants with lower levels of function.

Average annualised committed supports by level of function



Note 1: Average annualised committed supports are not shown if there are insufficient data in the group.
Note 2: High, medium and low function is relative within the NDIS population and not comparable to the general population.

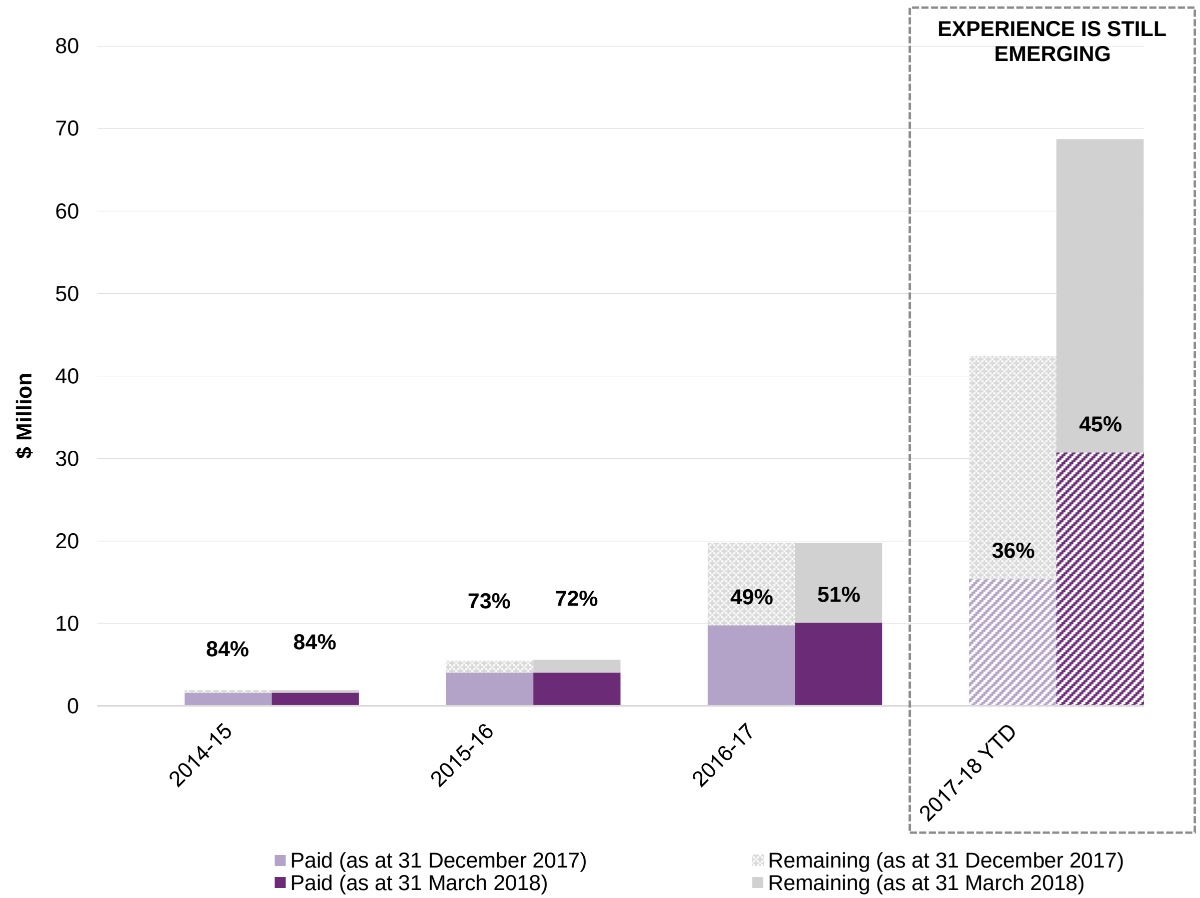
Utilisation of Committed Supports

Utilisation of committed supports by year that the support was expected to be provided as at 31 December 2017, compared with 31 March 2018.

As there is a lag between when support is provided and when it is paid, the utilisation in 2017-18 will increase.

The utilisation of committed supports in 2017-18 YTD is still emerging and the utilisation rate is expected to increase as there is a lag between when support is provided and when it is paid.

Utilisation of committed supports as at 31 December 2017 and 31 March 2018



PART 3

Providers and Markets

The scale and extent of the market continues to grow, with a 11% increase in the number of providers during the quarter to 508.

Summary

This section contains information on registered service providers and the market, with key provider and market indicators presented.

Provider registration

- **To provide supports to NDIS participants a service provider is required to register and be approved by the NDIA.**
- **Providers register with the NDIA by submitting a registration request, indicating the types of support (registration groups) they are accredited to provide.**

How providers interact with participants

- **NDIS participants have the flexibility to choose the providers who support them.**
- **Providers are paid for disability supports and services provided to the participants.**

Key Statistics

508

APPROVED PROVIDERS

17%

OF SERVICE PROVIDERS ARE INDIVIDUAL/SOLE TRADERS

COMMUNICATION AND INFORMATION EQUIPMENT HAS THE HIGHEST NUMBER OF APPROVED SERVICE PROVIDERS, FOLLOWED BY INNOVATIVE COMMUNITY PARTICIPATION AND ASSISTANCE PRODUCTS FOR PERSONAL CARE AND SAFETY

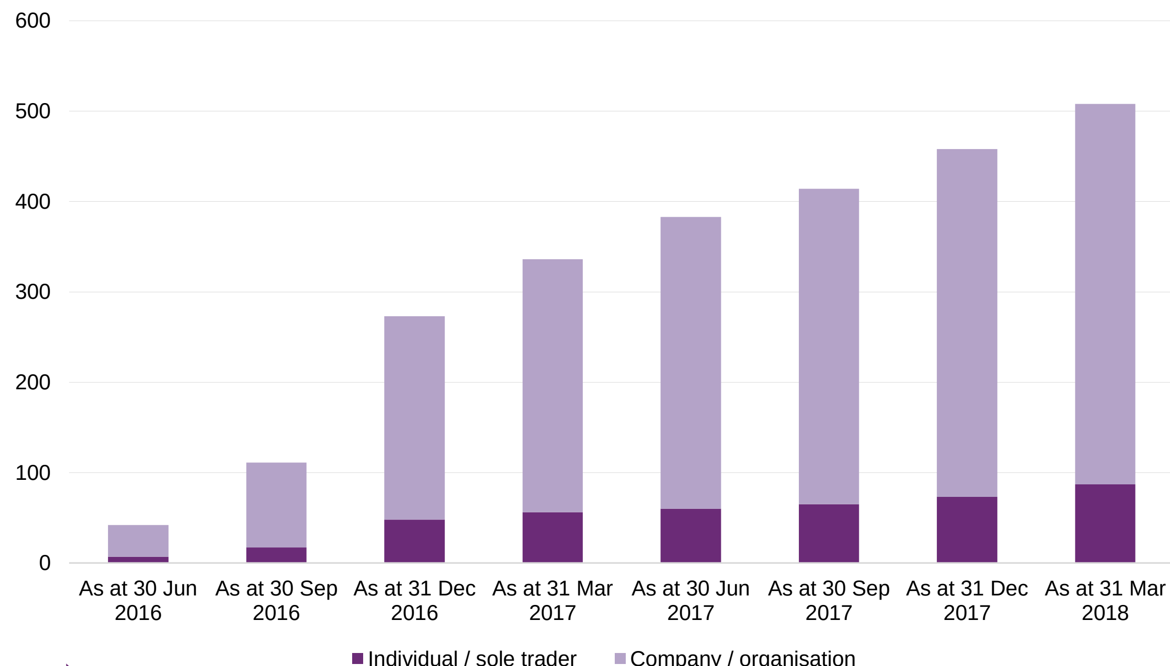
Providers over time

As at 31 March 2018, there were 508 registered service providers of which 87 were individual/sole trader operated business while the remaining 421 providers were registered as a company or organisation.

1.55

AVERAGE NUMBER OF PROVIDERS PER PARTICIPANT

Approved providers over time by type of provider



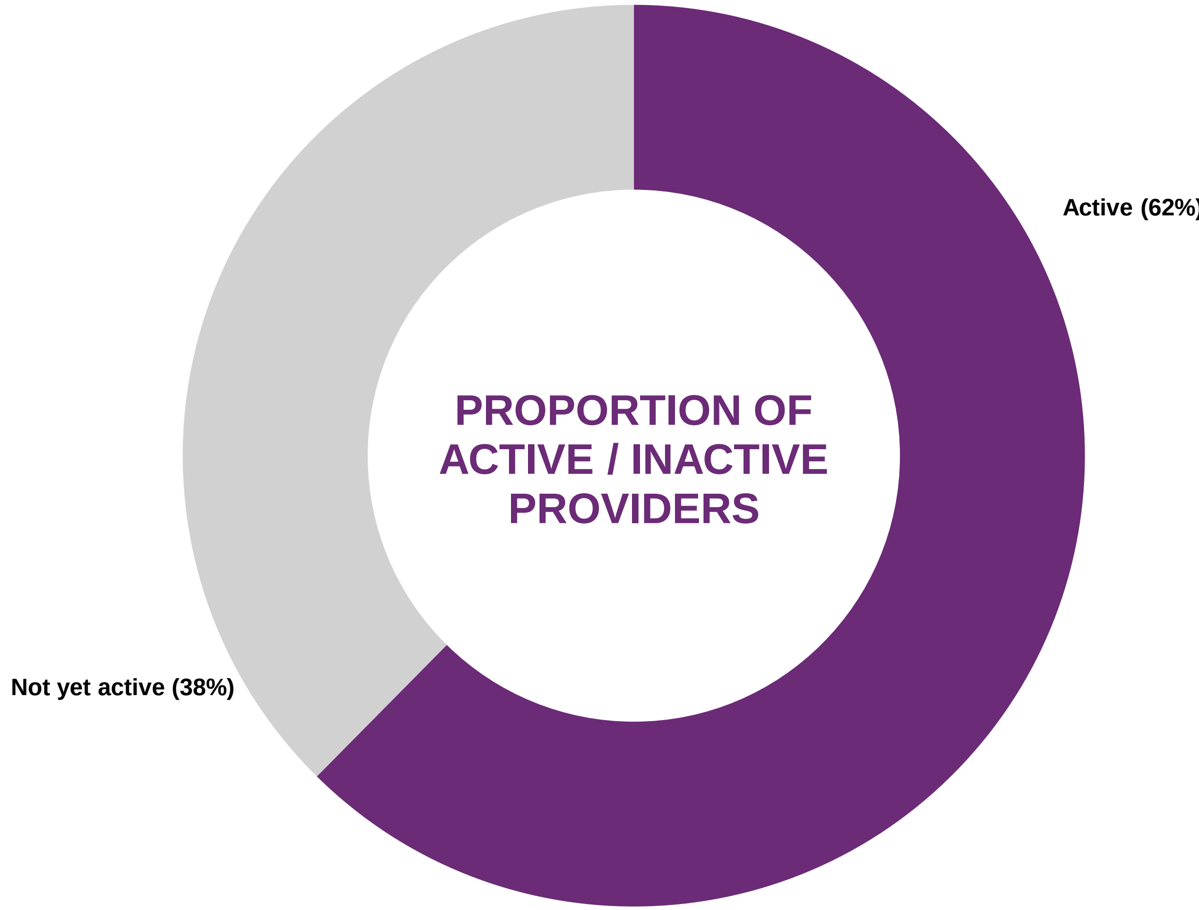
17% of approved service providers are individual/sole traders.

The number of approved service providers increased by 11% from 458 to 508 in the quarter.

Proportion of Active Providers

Change in the activity status of providers.

As at 31 March 2018, 62% of providers have been active and 38% were yet to have evidence of activity. Of the overall stock of providers, 53 providers began delivering new supports in the quarter.



53

NUMBER OF PROVIDERS DELIVERING NEW SUPPORTS

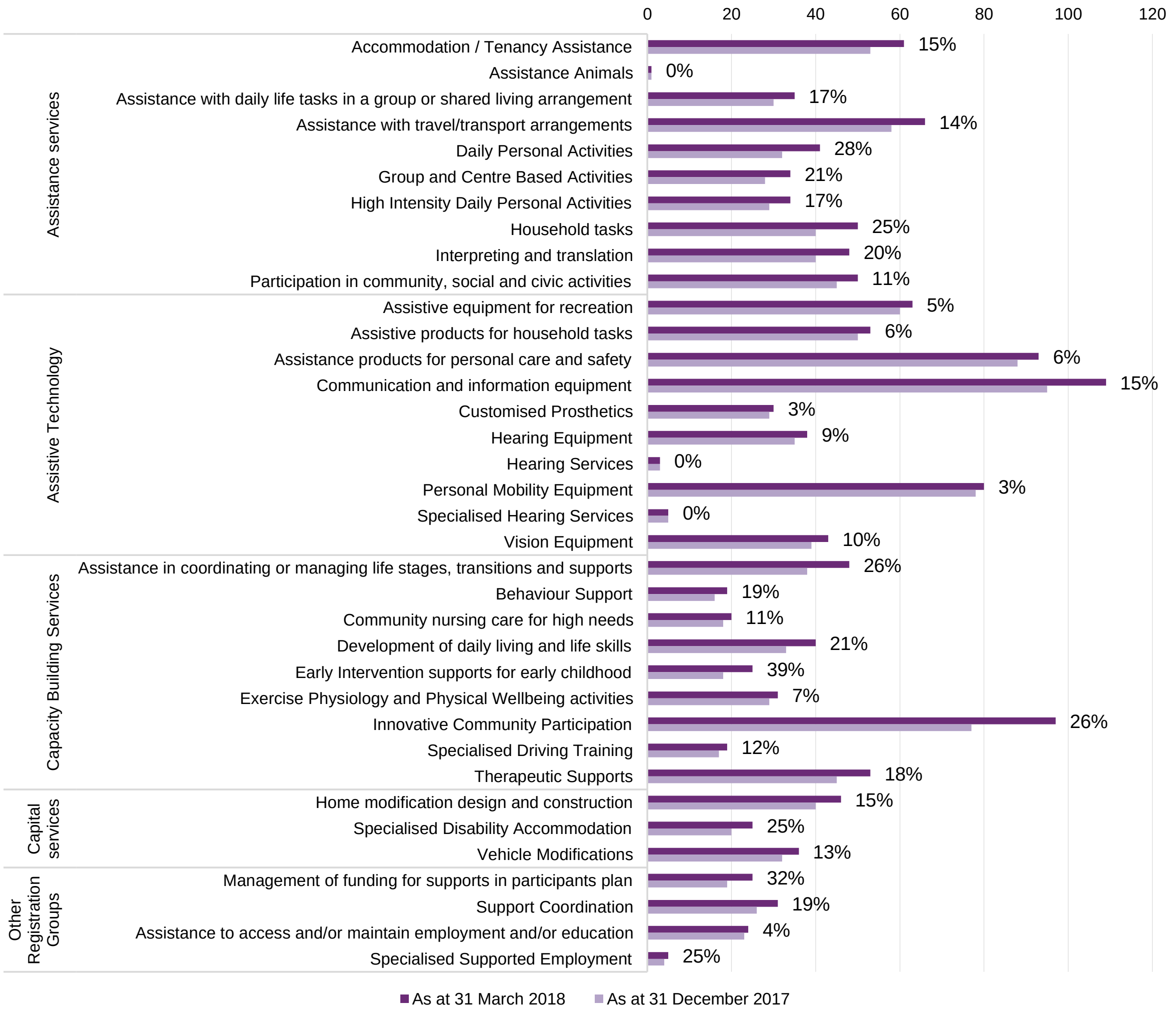
Approved Registration groups

The number of approved providers has increased for most registration groups over the quarter.

Communication and information equipment has the highest number of approved service providers and has seen a 15% increase since the previous quarter.

The largest percentage increase in approved providers was for the Early Intervention supports for early childhood registration group in the quarter. This was followed by Management of funding for supports in participants plan, Daily Personal Activities and Assistance in coordinating or managing life stages, transitions and supports.

Approved providers by registration group and percentage change over the quarter



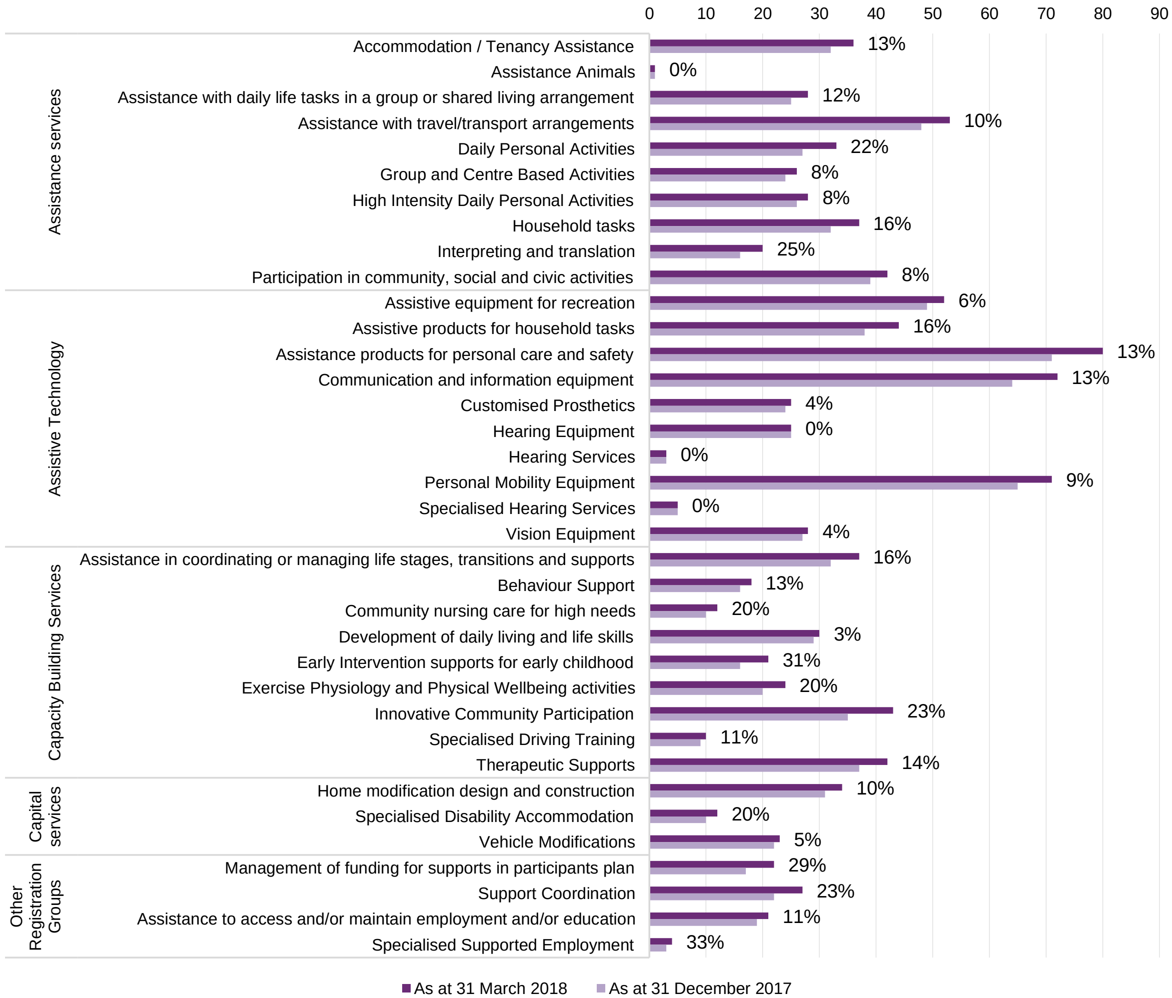
Active Registration groups

The number of active providers in each registration group has increased for most registration groups over the quarter.

Assistance products for personal care and safety has the highest number of active service providers and has seen a 13% increase since the previous quarter.

The largest percentage increase in active providers in the quarter was for the Specialised Supported Employment registration group. This was followed by Early Intervention supports for early childhood, Management of funding for supports in participants plan and Interpreting and translation.

Active providers by registration group and percentage change over the quarter



Market share of top providers

There is insufficient data to present information around market share of the largest providers in the NT.

PART 4

Information, Linkages and Capacity Building

Information, Linkages and Capacity Building was covered in the national version of the COAG Quarterly Performance Report

PART 5

Mainstream Interface

The proportion of participants entering in the current quarter accessing mainstream services is slightly lower compared to prior quarters.

Mainstream Interface

94% of active participants with a plan approved in 2017-18 Q3 access mainstream services, a slight decrease from prior quarters. Participants are accessing mainstream services predominantly for health and wellbeing, daily activities and lifelong learning.

% of active participants accessing mainstream supports

2017-18 Q3	**94%**
In prior quarters (transition only)	**95%**

	HEALTH AND WELLBEING	DAILY ACTIVITIES	LIFELONG LEARNING
2017-18 Q3	51%	12%	7%
PRIOR QUARTERS (TRANSITION ONLY)	53%	11%	6%

PART 6

Financial Sustainability

Financial Sustainability was covered in the national version of the COAG Quarterly Performance Report.