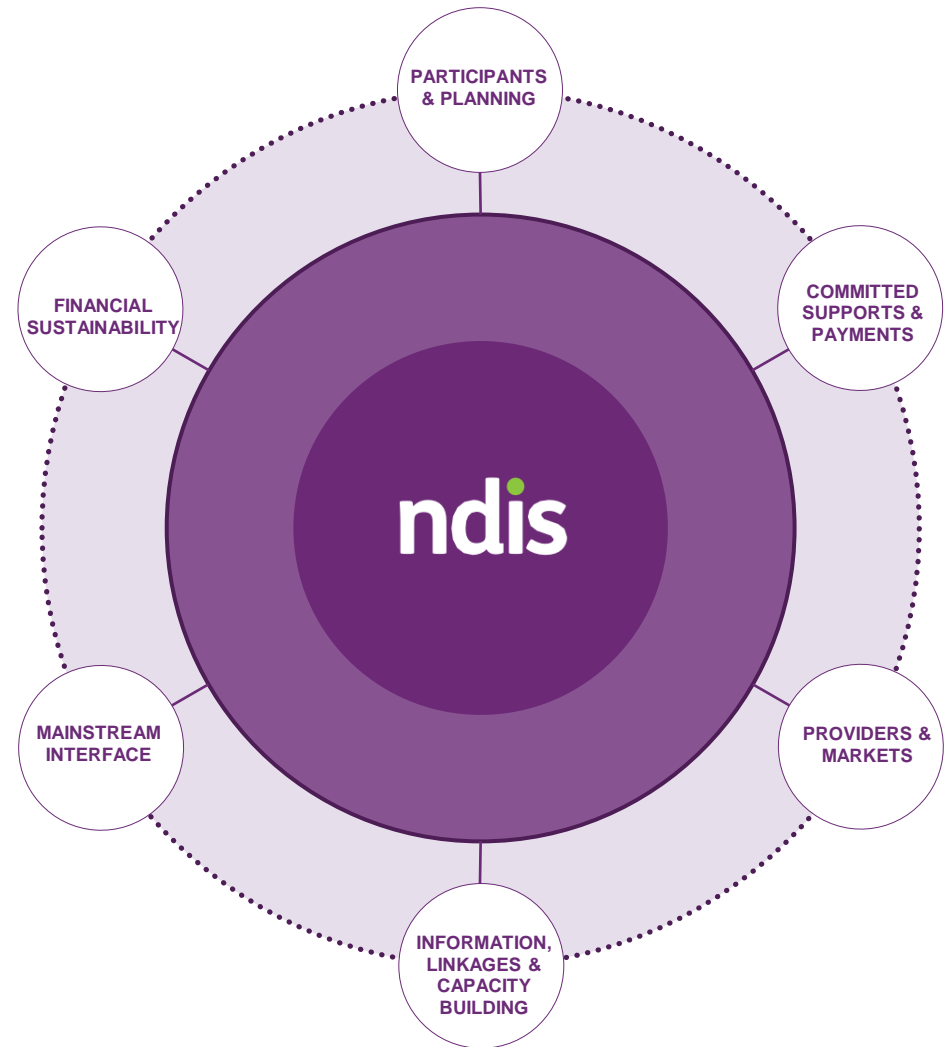

COAG

Disability Reform Council Quarterly Performance Report

Northern Territory - 31 December 2017

Overview

This report is the sixth quarterly report during the NDIS Transition period, which commenced on 1 July 2016.



Summary

Participants and Planning

114 additional participants with plans this quarter.

As at 31 December 2017, plans approved represent:

- 46% of year to date bilateral estimate met (1 July 2017 - 31 December 2017)
- 51% of transition to date bilateral estimate met (1 July 2016 - 31 December 2017)
- 58% of scheme to date bilateral estimate met (1 July 2014 - 31 December 2017)

Committed Supports and Payments

\$30.9 million has been paid to providers and participants since Scheme inception.

Overall,

- 84% of committed supports were utilised in 2014-15,
- 73% in 2015-16,
- 49% in 2016-17.

2017-18 experience is still emerging.

Providers and Markets

458 approved providers, a 11% increase for the quarter.

16% of service providers are individual/sole traders.

Mainstream Interface

98% of active participants with a plan approved in 2017-18 Q2 access mainstream services.

The proportion of participants entering in the current quarter accessing mainstream services is higher compared to prior quarters.

Participants and Planning

As the transition phase to full scheme continues, the NDIS in Northern Territory continues to grow with 114 additional participants with approved plans this quarter.

Summary

The NDIS is transitioning to full-scheme in line with phasing schedules bilaterally agreed by State/Territory and Commonwealth governments.

Key Statistics

170

ACCESS DECISIONS
IN 2017-18 Q2

(INCLUDING BOTH
ACCESS MET AND
ACCESS NOT MET)

114

INITIAL PLANS APPROVED
IN 2017-18 Q2

46%

OF YEAR TO DATE
BILATERAL ESTIMATE
MET
(1 JULY 2017 - 31
DECEMBER 2017)

51%

OF TRANSITION TO
DATE BILATERAL
ESTIMATE MET (1
JULY 2016 - 31
DECEMBER 2017)

58%

OF SCHEME TO DATE
BILATERAL ESTIMATE
MET
(1 JULY 2014 - 31
DECEMBER 2017)

15%

OF PARTICIPANTS
WITH AN INITIAL PLAN
APPROVED IN 2017-18
Q2 ARE CHILDREN
AGED 7-14 YEARS

27%

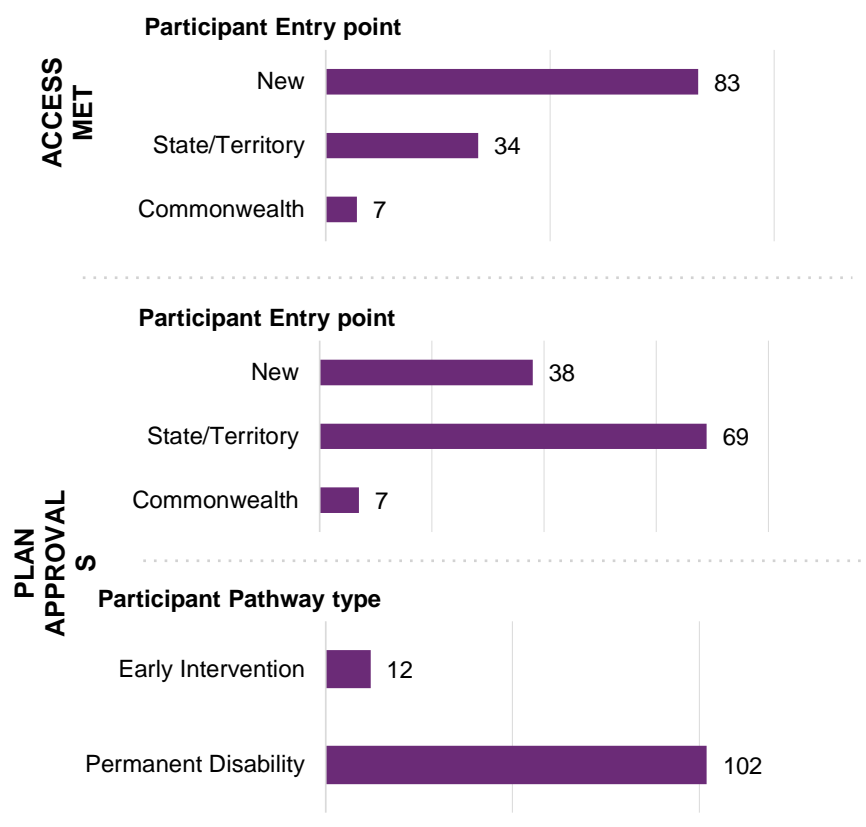
OF PARTICIPANTS
WITH AN INITIAL PLAN
APPROVED IN 2017-18
Q2 HAVE A REPORTED
PRIMARY DISABILITY
OF INTELLECTUAL
DISABILITY

Quarterly Intake

2017-18 Q2

Of the 124 participants deemed 'eligible' this quarter 27% entered from an existing State/Territory program.

Of the 114 plan approvals this quarter, 61% had transitioned from an existing State/Territory program and 89% entered with a permanent disability.



Quarterly Intake Detail

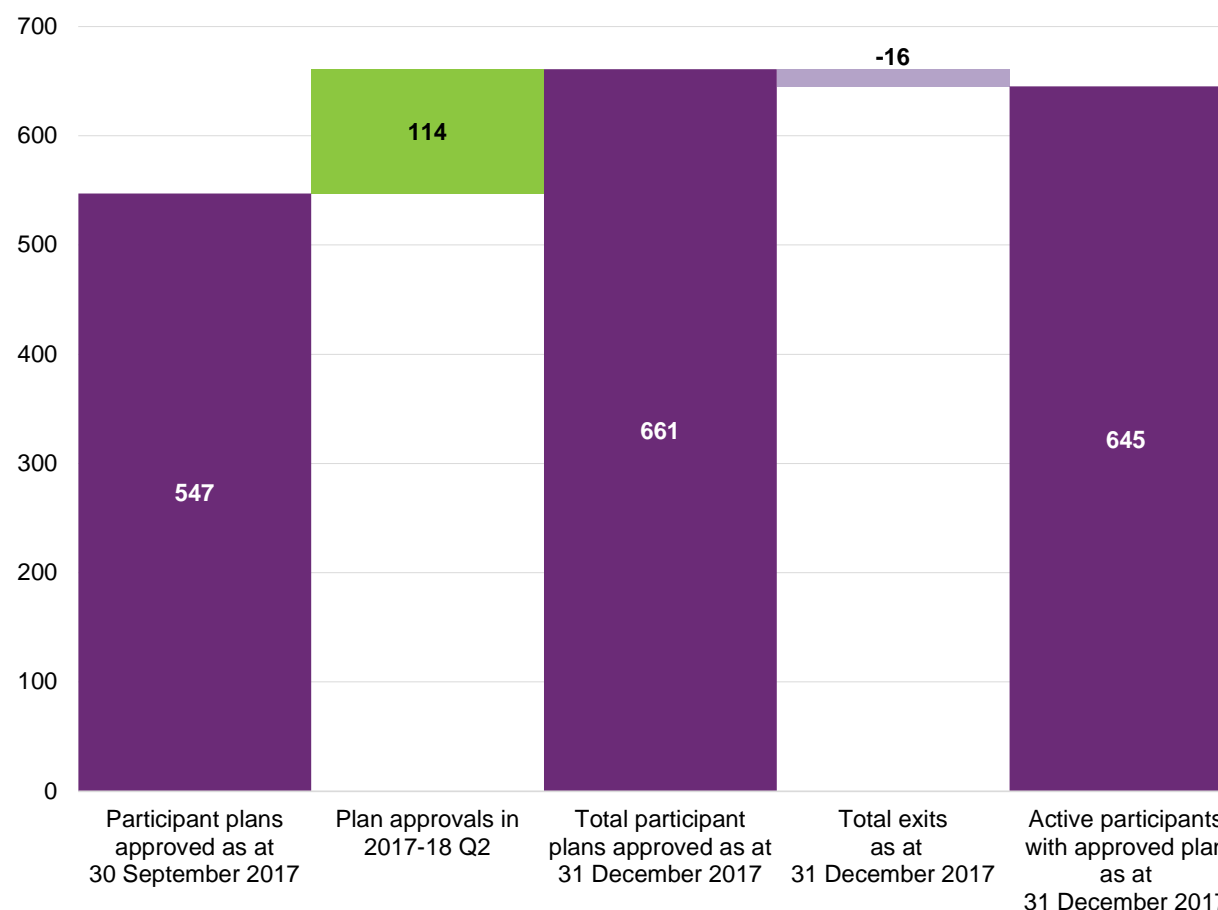
Plan approvals as at 31 December 2017

Plan approval numbers have increased from 547 at the end of 2017-18 Q1 to 661 by the end of 2017-18 Q2, an increase of 114 approvals.

As at 31 December 2017 there were 16 exits bringing the overall number to 645.

In the quarter of 2017-18 Q2 there were 212 plan reviews. This figure relates to all participants who have entered the scheme.

Change in plan approvals between 30 September 2017 and 31 December 2017



Cumulative Position

Plan approvals as at 31 December 2017

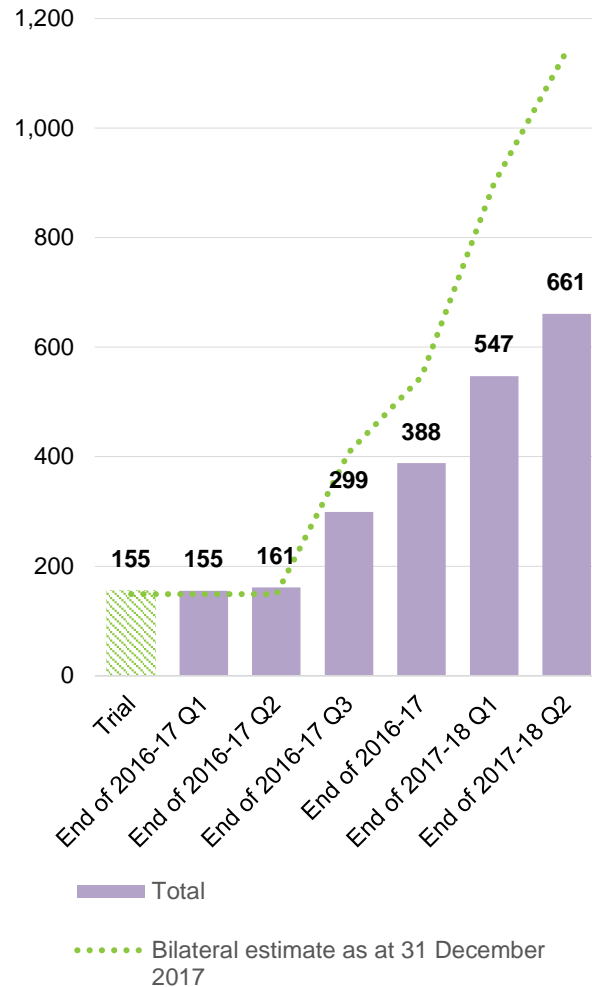
As at the end of 2017-18 Q2, the cumulative total number of participants receiving support was 661. Of these, 462 transitioned from an existing State/Territory program and 14 transitioned from an existing Commonwealth program.

In addition, 94 participants were awaiting a plan as at 31 December 2017.

Overall, since 1 July 2014, there have been 860 people with access decisions.

Cumulative position reporting is inclusive of trial participants for the reported period and represents participants who have or have had an approved plan.

Cumulative plan approvals compared with bilateral estimate



46%

of year to date bilateral estimate met (1 July 2017 - 31 December 2017)

51%

of transition to date bilateral estimate met (1 July 2016 - 31 December 2017)

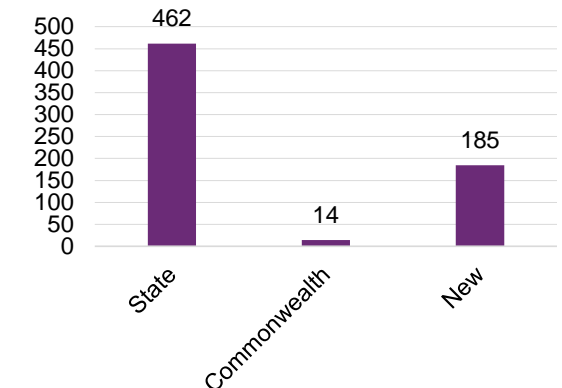
58%

of scheme to date bilateral estimate met (1 July 2014 - 31 December 2017)

661

plan approvals to date

Plan approvals by participant referral pathway



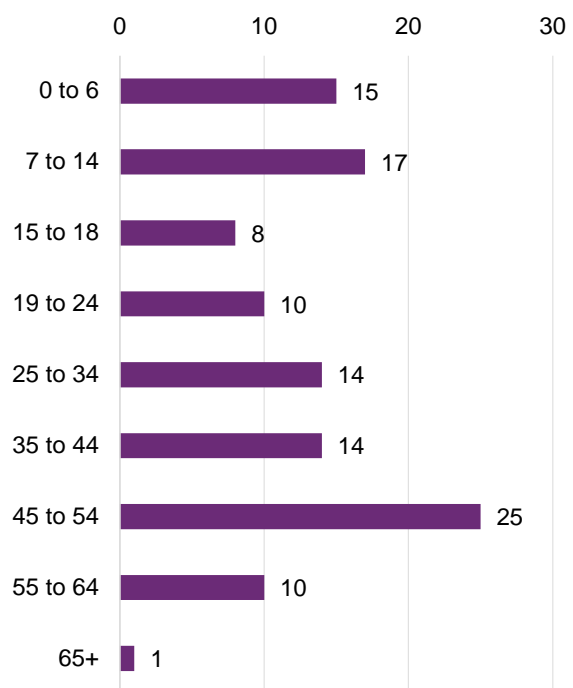
Participant Profiles by Age Group

Demographic profile of active participants with a plan approved in 2017-18 Q2, compared with plan approvals as at 30 September 2017, by age group.

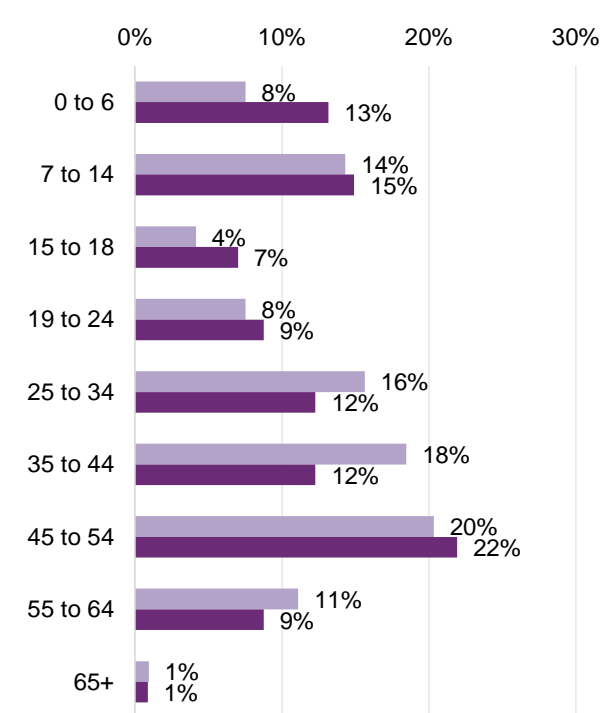
13% of participants entering in this quarter are aged 0 to 6 years, and 15% of participants are aged 7 to 14 years. These are higher compared to prior quarters.

12% of participants entering in this quarter are aged 25 to 34 years, and 12% of participants are aged 35 to 44 years. These are lower compared to prior quarters.

Active participants with a plan approved in the quarter of 2017-18 Q2 by age group



% of active participants with a plan approved by age group



■ % of active participants with a plan approved in prior quarters
 ■ % of active participants with a plan approved in 2017-18 Q2

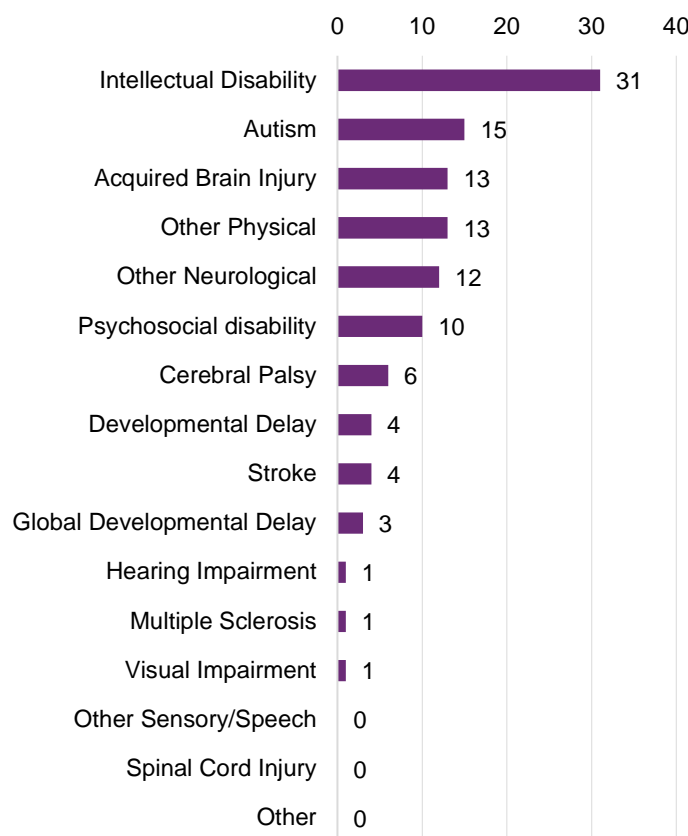
Note: The age eligibility requirements for the NDIS are based on the age as at the access request date. Participants with their initial plan approved aged 65+ have turned 65 since their access request was received.

Participant Profiles by Disability Group

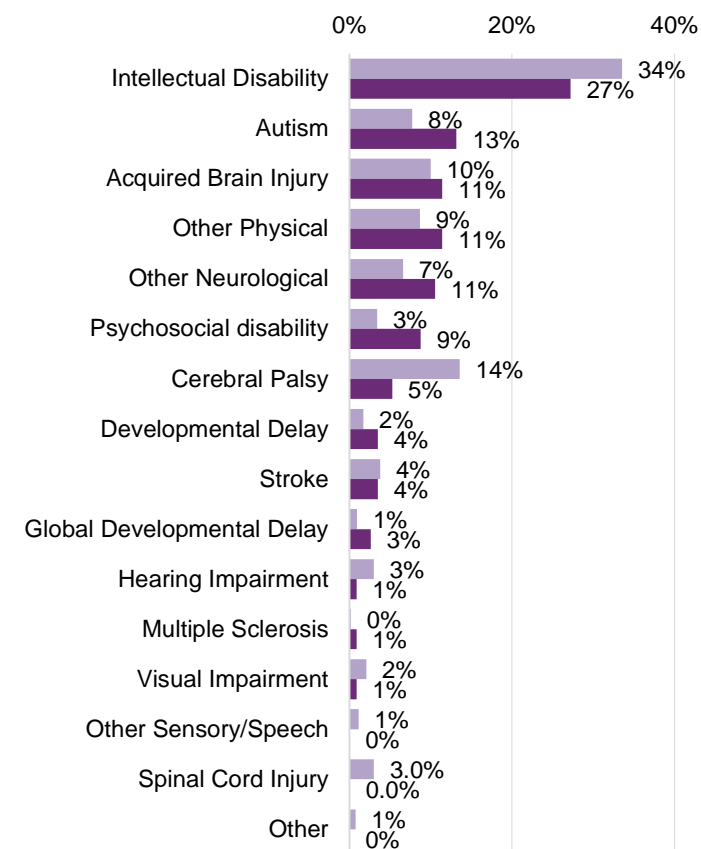
Demographic profile of active participants with a plan approved in 2017-18 Q2, compared with plan approvals as at 30 September 2017, by disability group.

27% of participants entering in the quarter of 2017-18 Q2 have a primary disability group of Intellectual Disability. This is lower compared to prior quarters.

Active participants with a plan approved in the quarter of 2017-18 Q2 by disability group



% of active participants with a plan approved by disability group



Note: Of the 31 active participants identified as having an intellectual disability, 2 (6%), have down syndrome.

■ % of active participants with a plan approved in prior quarters
 ■ % of active participants with a plan approved in 2017-18 Q2

Participant Profiles by Level of Function

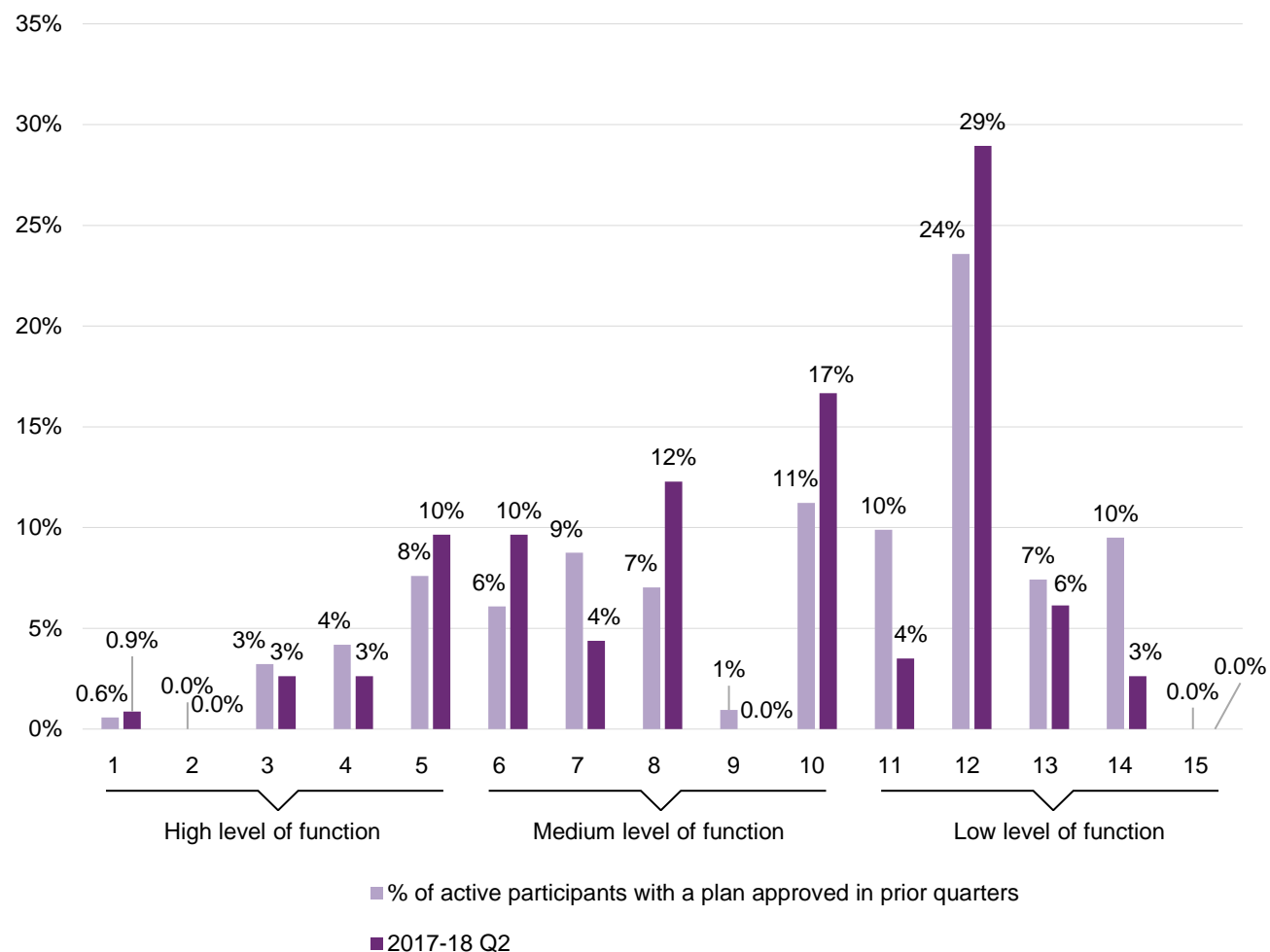
Demographic profile of active participants with a plan approved in 2017-18 Q2, compared with plan approvals as at 30 September 2017, by level of function.

For participants with a plan approval in the current quarter:

- 16% of active participants had a relatively high level of function
- 43% of active participants had a relatively moderate level of function
- 41% had a relatively low level of function

These relativities are within the NDIS participant population, and not comparable to the general population.

% of active participants with a plan approved by level of function



Participant Profiles by Gender

Demographic profile of active participants with a plan approved in 2017-18 Q2, compared with plan approvals as at 30 September 2017, by gender.

The majority of participants are males.



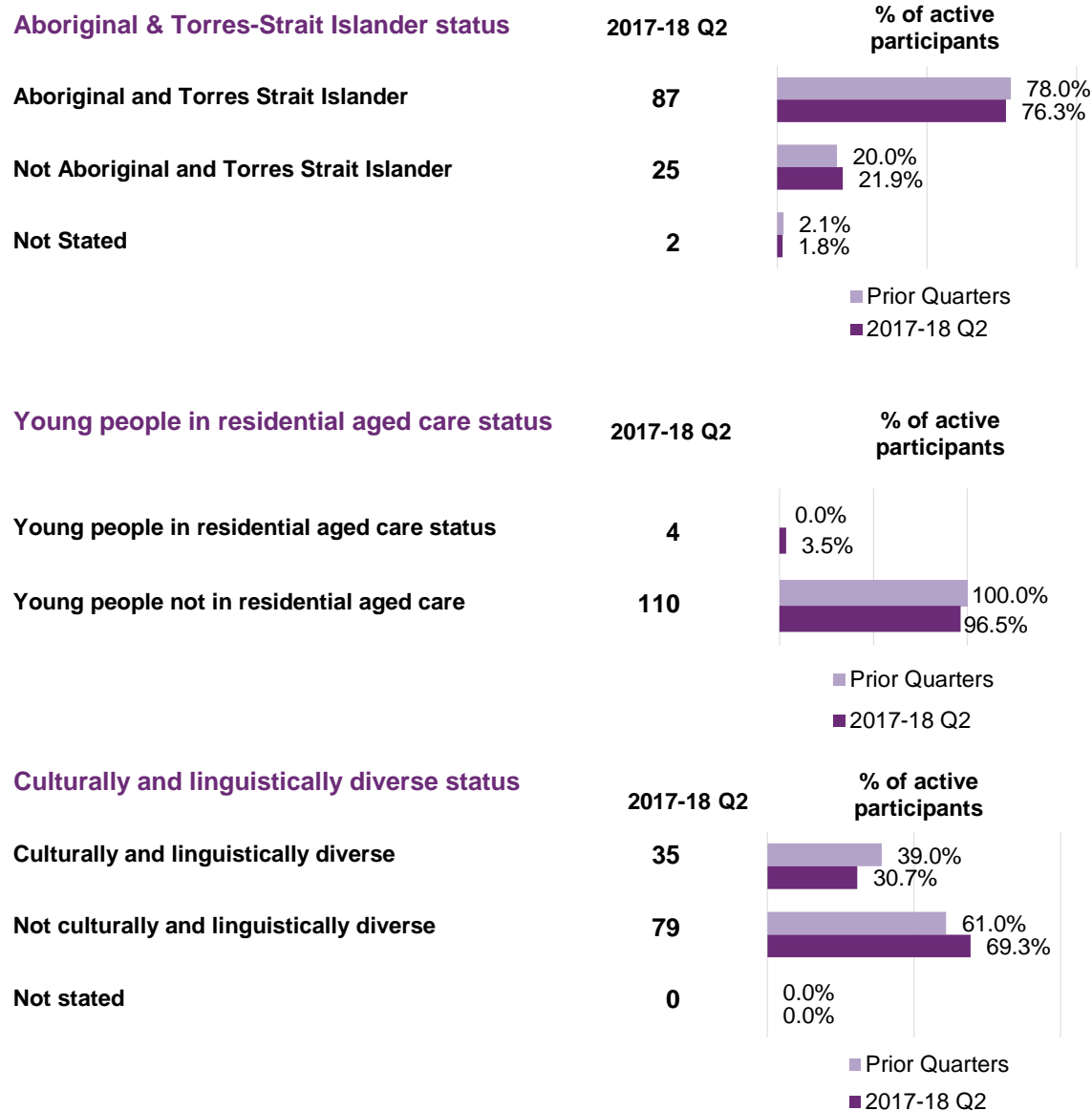


Participant Profiles

Demographic profile of active participants with a plan approved in 2017-18 Q2, compared with plan approvals as at 30 September 2017.

Of the participants with a plan approved in 2017-18 Q2:

- 76.3% were Aboriginal or Torres Strait Islander, compared with 78.0% for prior periods.
- 3.5% were Young people in residential aged care, compared with 0.0% for prior periods.
- 30.7% were Culturally and linguistically diverse, compared with 39.0% for prior periods.

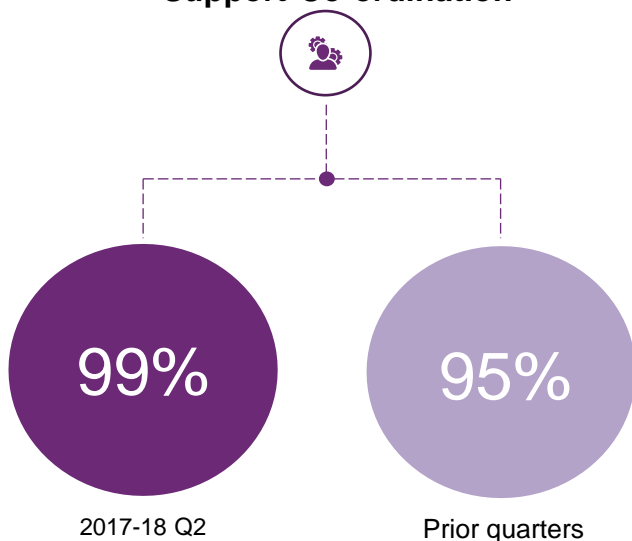


Plan Management Support Co-ordination

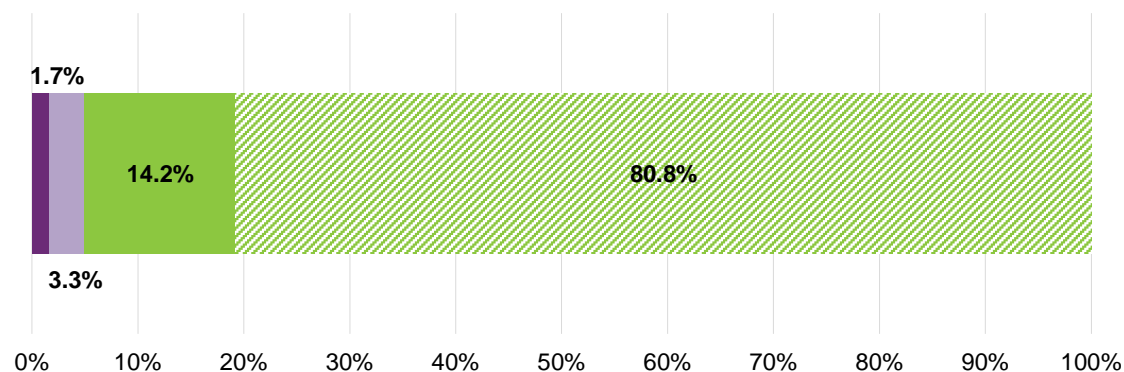
The proportion of participants who are fully or partly self-managing their plan was lower in 2017-18 Q2 (3%) compared with prior quarters of transition (5%). The proportion of participants whose plan was partly agency managed and partly plan managed was higher in 2017-18 Q2 (18%) compared with prior quarters of transition (14%).

99% of participants who have had a plan approved in 2017-18 Q2 have support coordination in their plan, compared with 95% in prior quarters during transition.

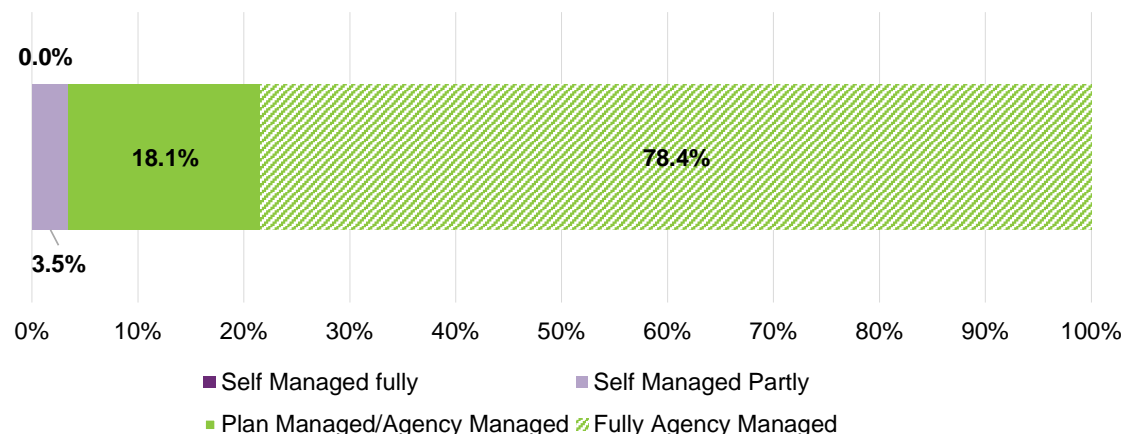
Support Co-ordination



Prior quarters (transition only)



2017-18 Q2



Plan Activation

Plan activation refers to the amount of time between plan approval and the commencement of the participant receiving support.

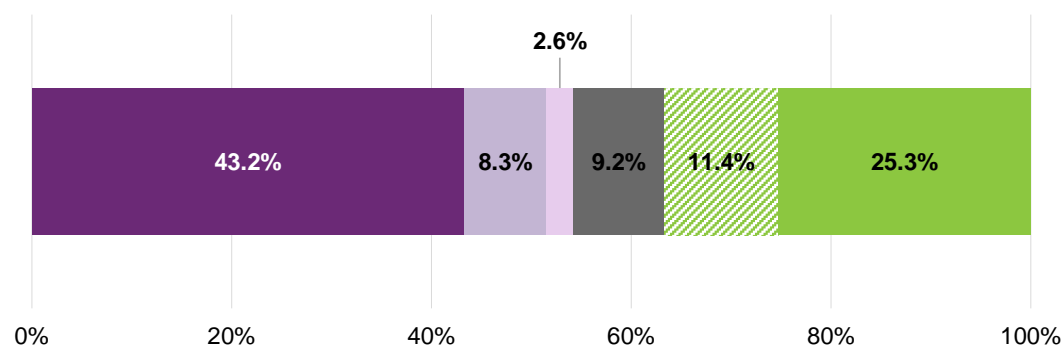
The percentage of plans activated within 90 days of approval were:

- 54% of plans approved in prior quarters
- 41% of plans approved in 2017-18 Q1.

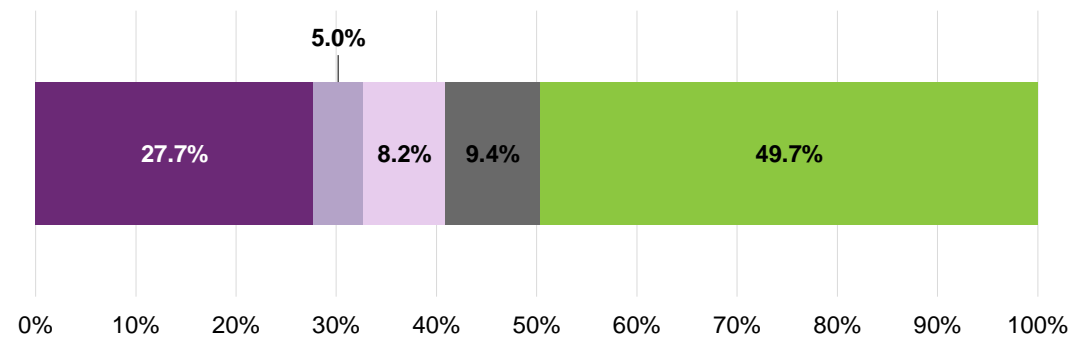
Plan activation can only be approximated using data on payments. As there is a lag between when support is provided and payments made, these statistics are likely to be conservative. That is, it is likely that plan activation is faster than presented. Further, in-kind supports have been excluded from the calculation, which further

Duration to plan activation for initial plans

Prior Quarters (Transition Only)



2017-18 Q1



- Less than 30 days
- 30 to 59 days
- 60 to 89 days
- 90 to 119 days
- 120 days and over
- No payments

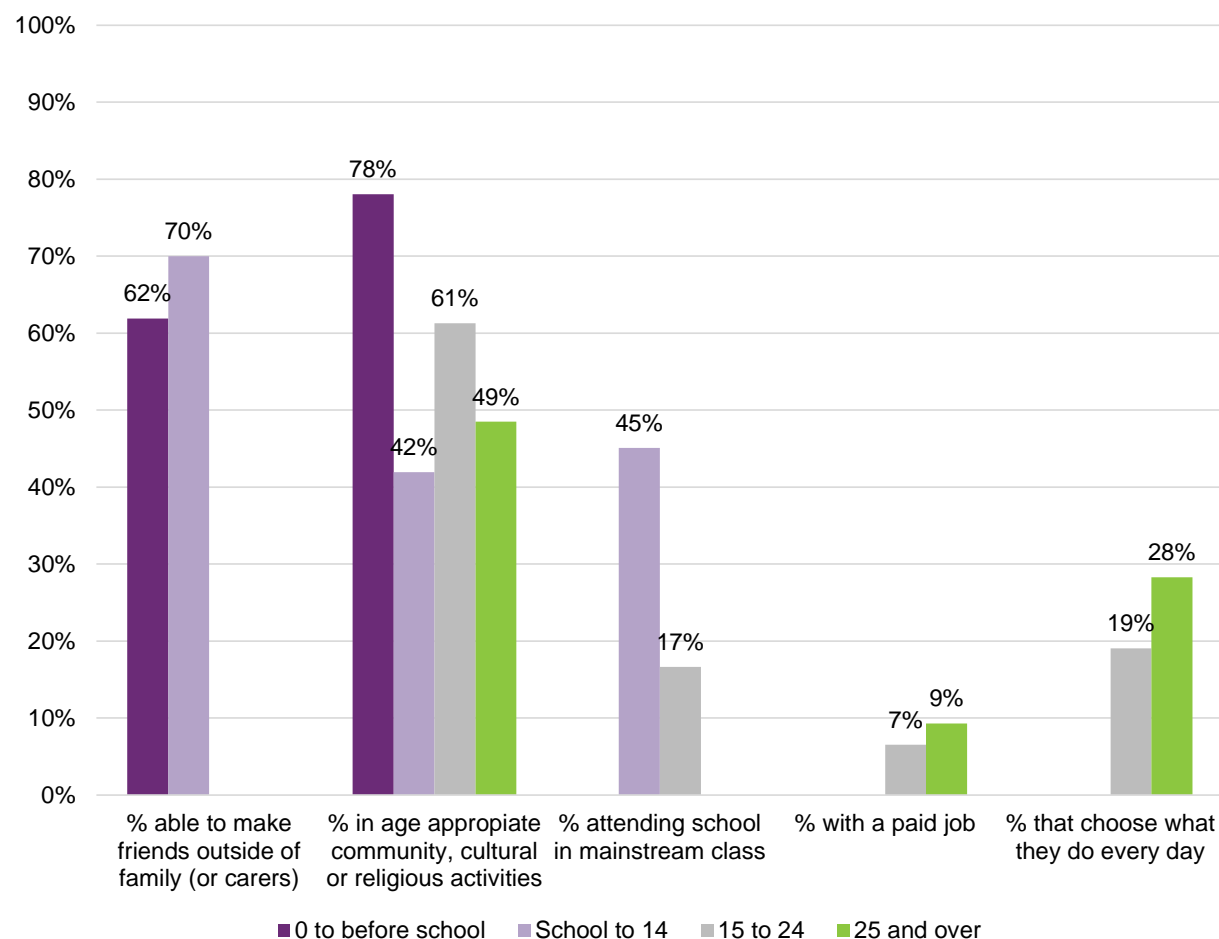
Note: Given that plans approved in 2017-18 Q2 are relatively new, it is too early to examine the duration to plan activation for these plans and hence these have been excluded from the charts.

Participant Outcomes

Baseline outcome measures were collected from 97% of participants receiving their initial plan since 1 July 2016.

- 62% of participants aged 0 to before school are able to make friends outside of family/carers, compared to 70% of participants from school age to 14
- 78% of participants aged 0 to before school are engaged in age appropriate community, cultural or religious activities, compared to 42% - 61% for other age groups
- 45% of participants from school age to 14 attend school in a mainstream class, compared to 17% of participants aged 15 to 24
- 9% of participants aged 25 and over have a paid job, compared to 7% of participants aged 15 to 24
- 28% of participants aged 25 and over choose what they do every day, compared to 19% of participants aged 15 to 24

Selected key baseline indicators for participants

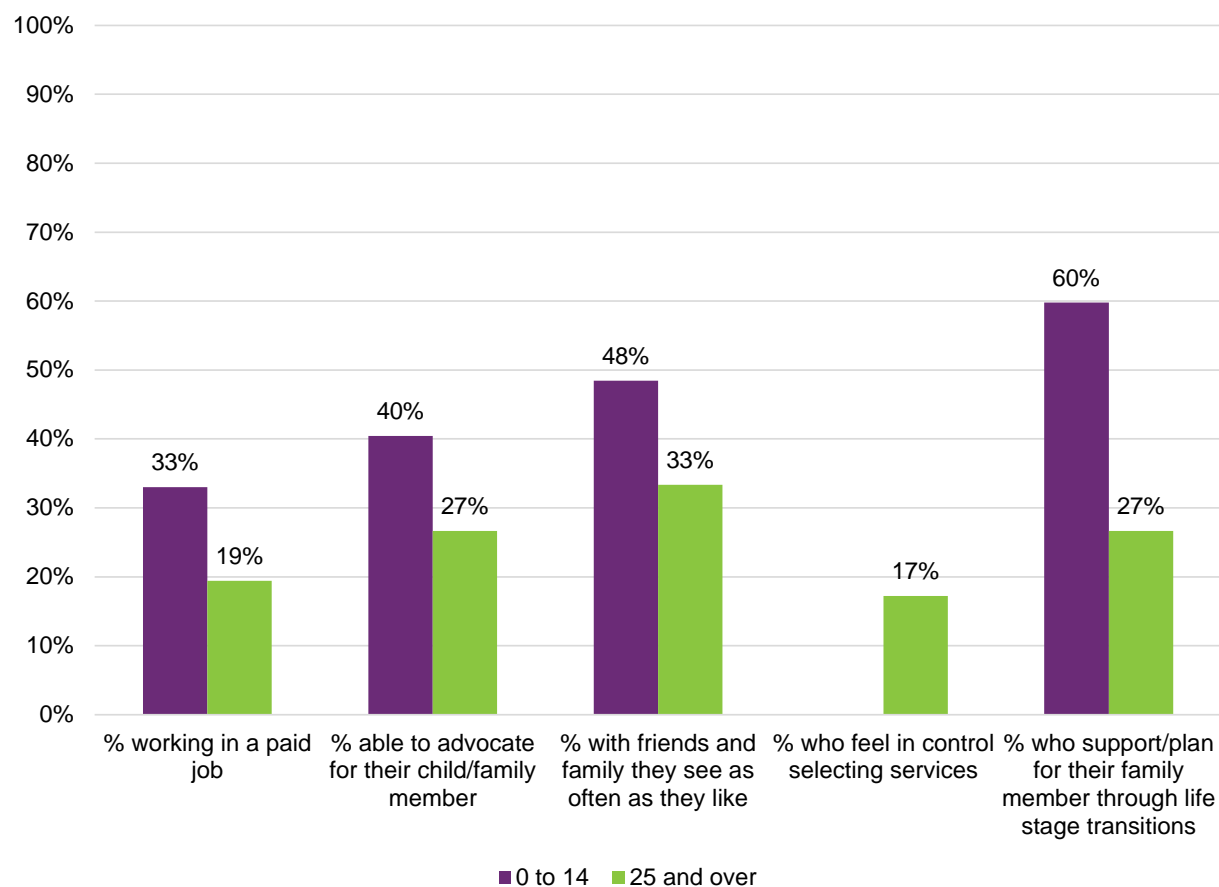


Family/Carers Outcomes

The percentage of participants' family/carers:

- working in a paid job was highest for participants aged 0 to 14 (33%)
- able to advocate for their child/family member was highest for participants aged 0 to 14 (40%)
- who have friends and family they can see as often as they like was highest for participants aged 0 to 14 (48%)
- who feel in control selecting services was highest for participants aged 25 and over (17%)
- who support/plan for their family member through life stage transitions was highest for participants aged 0 to 14 (60%)

Selected key baseline indicators for families and carers of participants



Note: Results are not shown if there is insufficient data in the group

Has the NDIS helped?

There is insufficient data to present information on responses to the 'Has the NDIS helped?' questions in NT.



Participant Satisfaction

There is insufficient data to present information on participant satisfaction in NT.

Committed Supports and Payments

Both committed and paid supports to participants are increasing in line with the growing scheme.

To date funding committed to participants with an approved plan amounts to \$134.0 million (including support periods in the future), of which \$30.9 million has been paid.

Summary

This section presents information on the amount committed in plans and payments to service providers and participants.

Key Statistics

\$134.0

MILLION OF SUPPORTS HAS BEEN COMMITTED TO 661 PARTICIPANTS

\$27.2

MILLION OF SUPPORTS IN RESPECT OF PRIOR FINANCIAL YEARS INCLUDING TRIAL

\$88.6

MILLION OF SUPPORTS IN RESPECT OF 2017-18[^]

\$18.2

MILLION OF SUPPORTS IN RESPECT OF LATER YEARS*

\$30.9

MILLION HAS BEEN PAID TO PROVIDERS & PARTICIPANTS

OVERALL, 84% OF COMMITTED SUPPORTS WERE UTILISED IN 2014-15, 73% IN 2015-16 AND 49% IN 2016-17.

THE 2017-18 EXPERIENCE IS STILL EMERGING.

[^]Note: The \$88.6 million in respect of 2017-18 only includes approved plans to date, and not all of these plans cover the full 2017-18 year.

*Note: The \$18.2 million committed in future years is due to current plans in place that have an end date past 30 June 2018.

Committed Supports and Payments

Committed amount by year that the support is expected to be provided, compared with committed supports that have been used (paid).

Of the \$134.0 million that has been committed in participant plans, \$30.9 million has been paid to date.

In particular, for supports provided in:

2014-15: \$1.6m has been paid

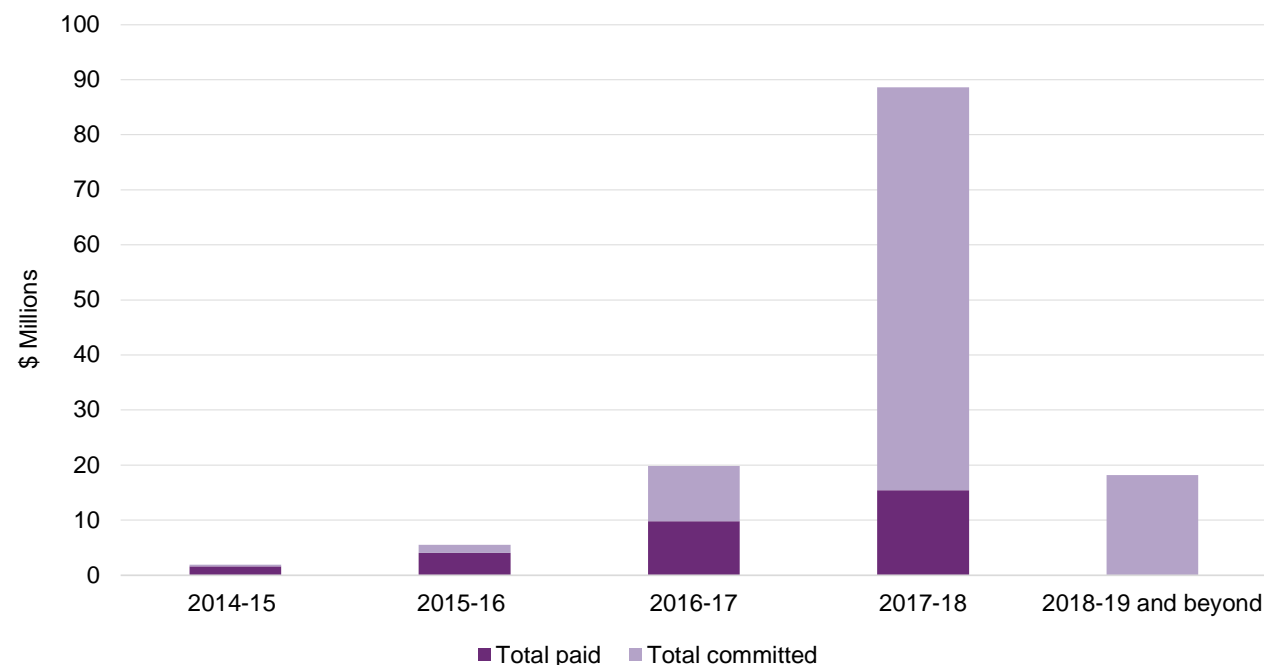
2015-16: \$4.1m has been paid

2016-17: \$9.8m has been paid

2017-18 to date: \$15.4m has been paid

Committed and paid by expected support year

\$Million	2013-14	2014-15	2015-16	2016-17	2017-18	2018-19 and beyond	Total
Total committed	N/A	1.9	5.5	19.8	88.6	18.2	134.0
Total paid	N/A	1.6	4.1	9.8	15.4	0.0	30.9



Committed Supports by Cost Band

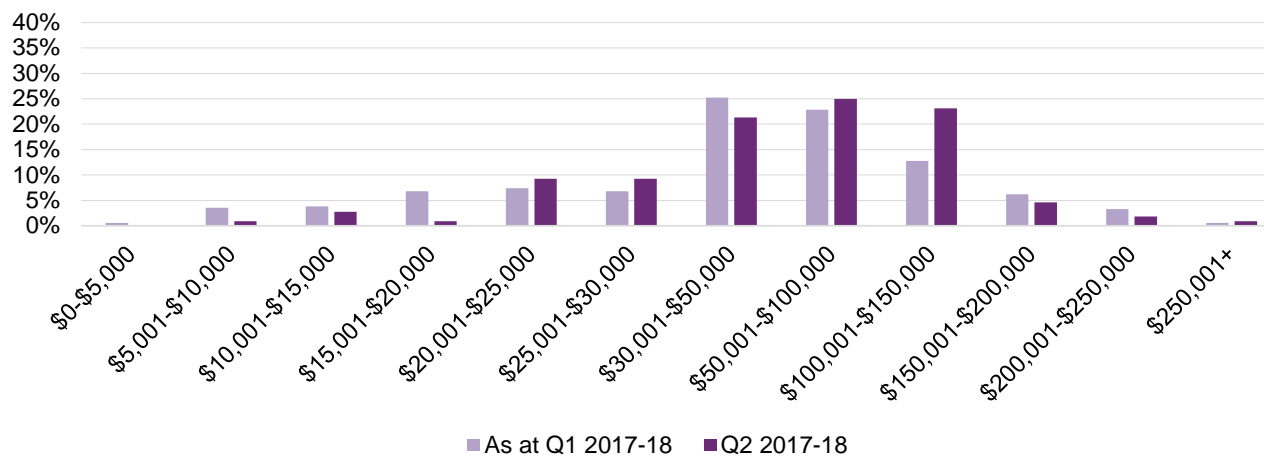
A greater proportion of initial plan approvals in 2017-18 Q2 have average annualised committed supports between \$20,000 and \$200,000 compared with participants who entered in prior quarters when participants with shared supported accommodation (SSA) supports are included.

When SSA participants are excluded, the distribution of average annualised committed supports compares more closely to participants with initial plans in prior quarters.

Distribution of average annualised committed supports by cost band (including SSA)



Distribution of average annualised committed supports by cost band (excluding SSA)

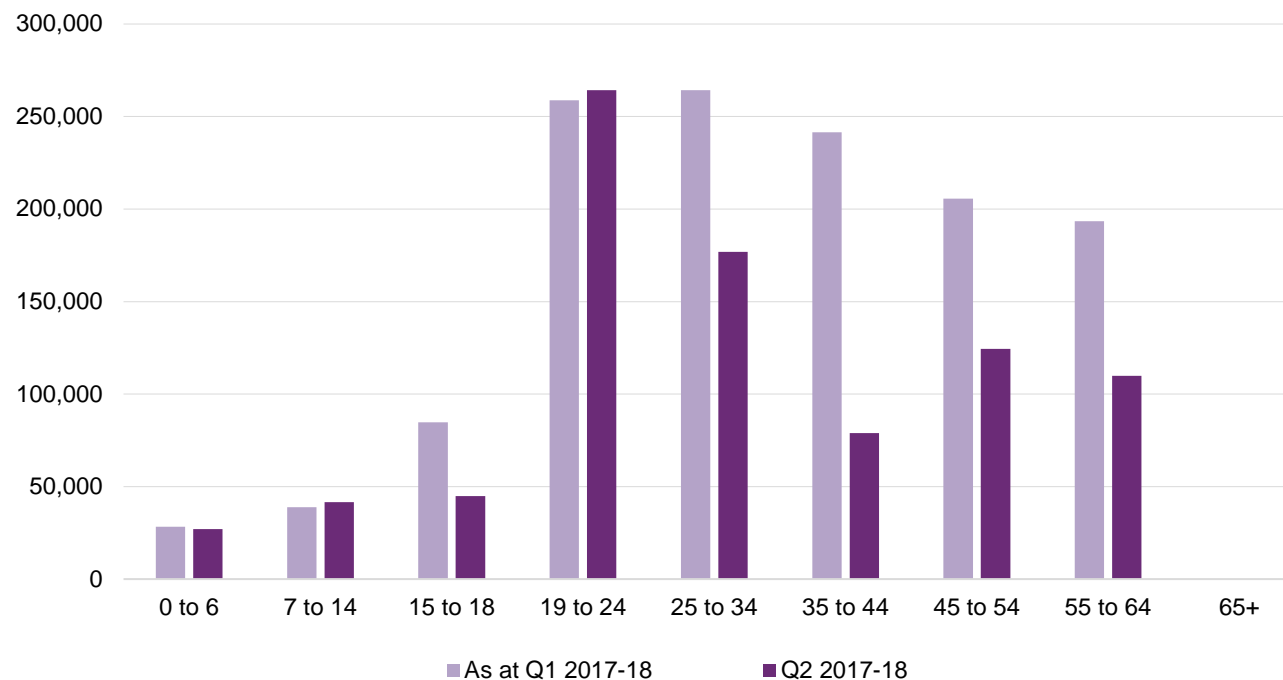


Committed Supports by Age Band

Average annualised committed supports increase steeply to age 19 and decreases steadily at older ages.

Average annualised committed supports has decreased in the current quarter for participants across most ages.

Average annualised committed supports by age band

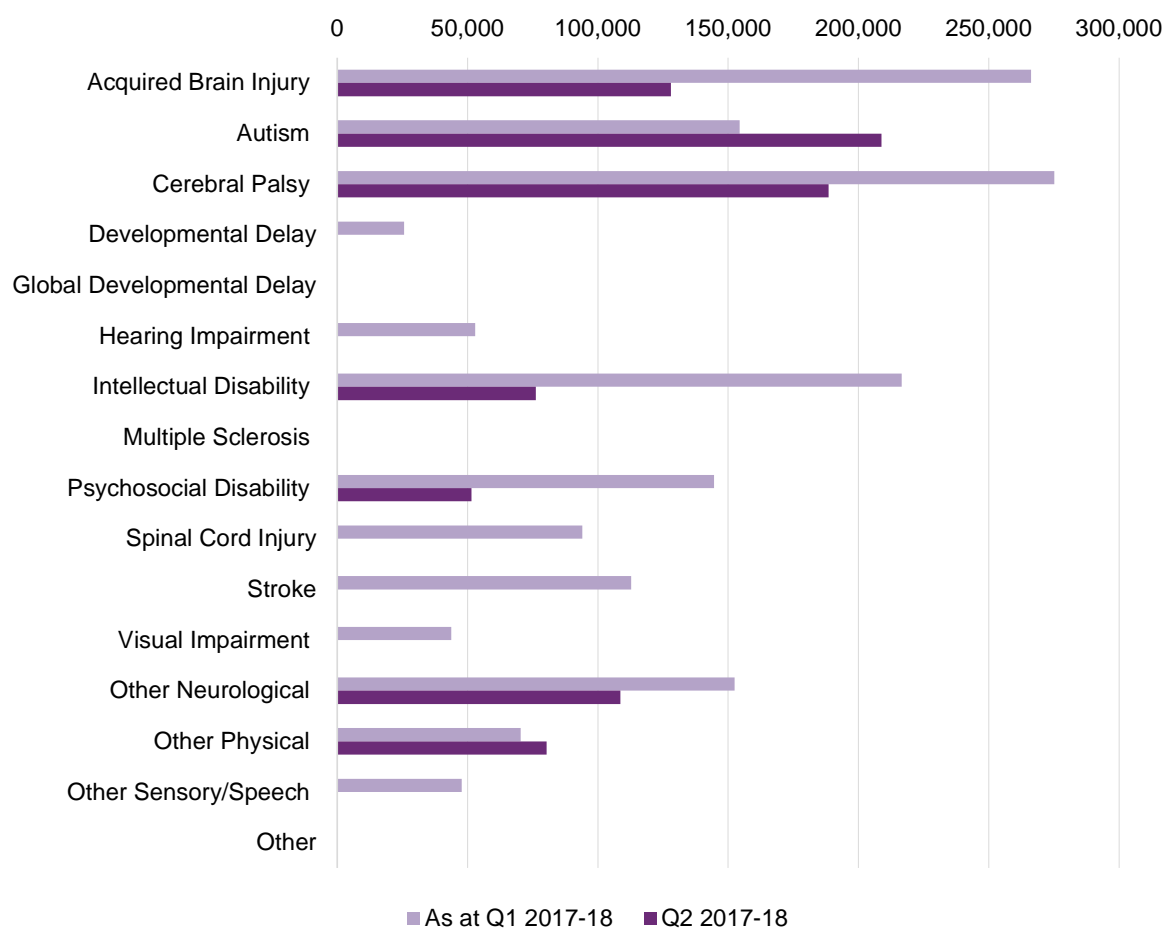


Note: Average annualised committed supports are not shown if there are insufficient data in the group

Committed Supports by Disability Group

Participants with Cerebral Palsy, Acquired Brain Injury and Intellectual Disability have the highest average annualised committed supports.

Average annualised committed supports by primary disability group

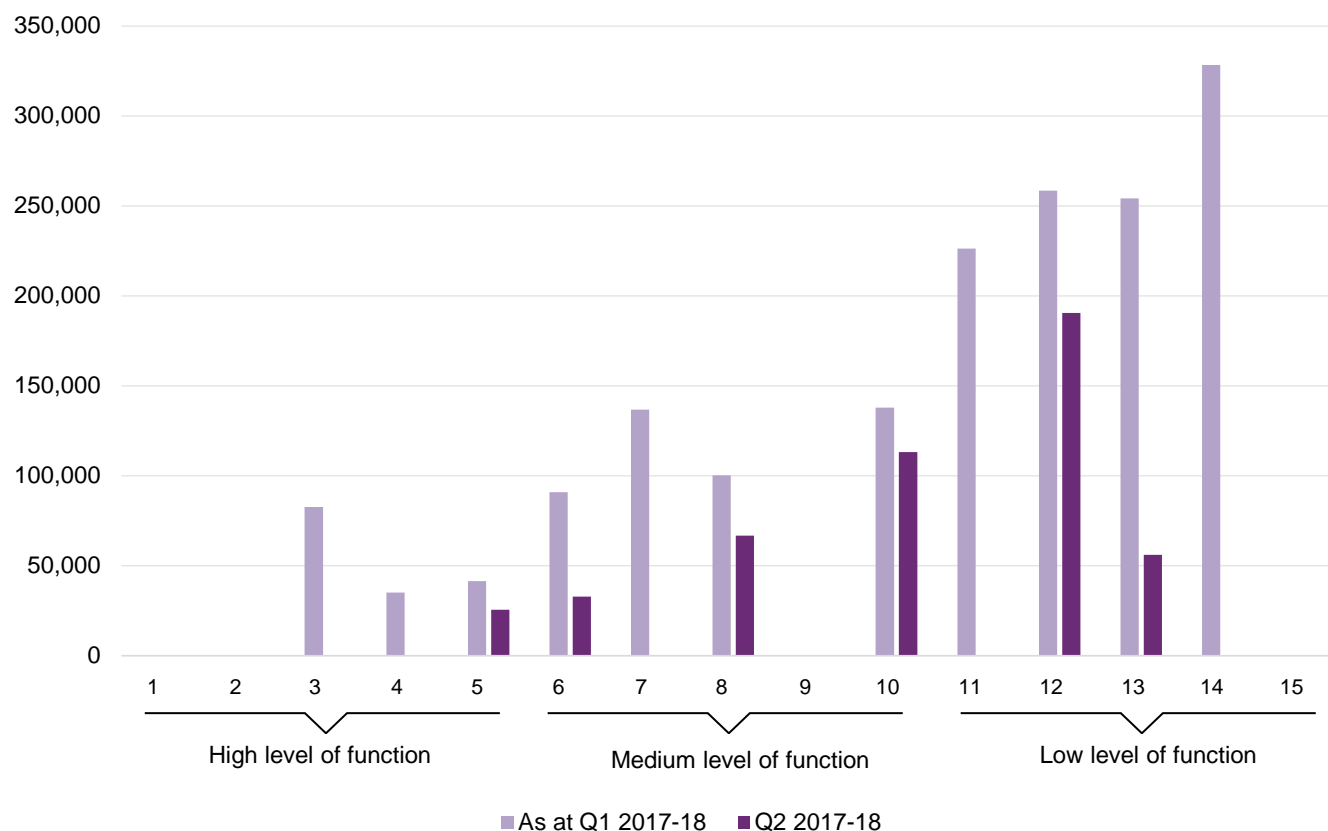


Note: Average annualised committed supports are not shown if there are insufficient data in the group

Committed Supports by Level of Function

The average annualised committed supports generally increase for participants with lower levels of function.

Average annualised committed supports by level of function



Note 1: Average annualised committed supports are not shown if there are insufficient data in the group.
 Note 2: High, medium and low function is relative within the NDIS population and not comparable to the general population.

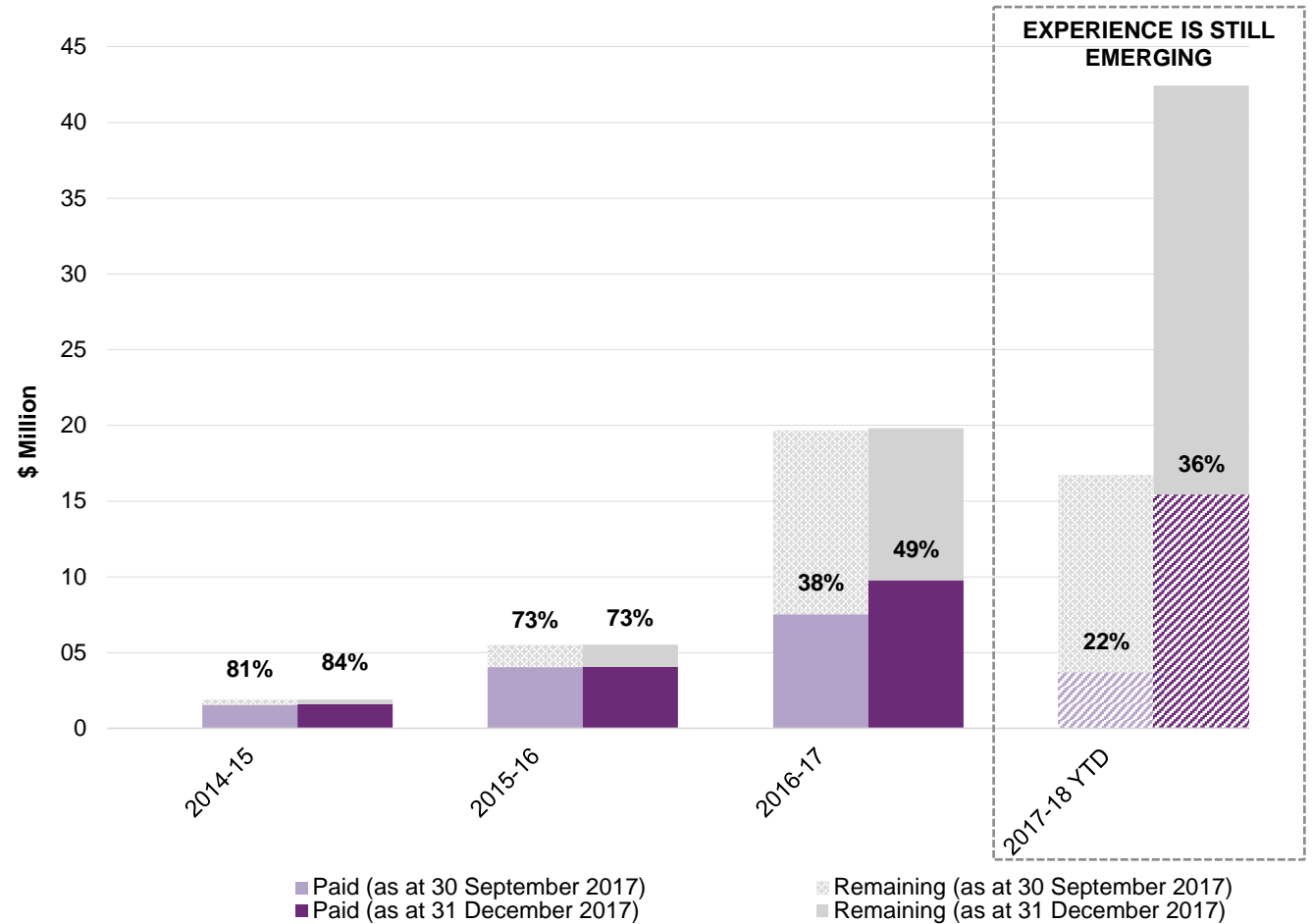
Utilisation of Committed Supports

Utilisation of committed supports by year that the support was expected to be provided as at 30 September 2017, compared with 31 December 2017.

As there is a lag between when support is provided and when it is paid, the utilisation in 2017-18 will increase.

The utilisation of committed supports in 2017-18 YTD is still emerging and the utilisation rate is expected to increase as there is a lag between when support is provided and when it is paid.

Utilisation of committed supports as at 30 September 2017 and 31 December 2017



Providers and Markets

The scale and extent of the market continues to grow, with a 11% increase in the number of providers during the quarter to 458.

Summary

This section contains information on registered service providers and the market, with key provider and market indicators presented.

Provider registration

- To provide supports to NDIS participants a service provider is required to register and be approved by the NDIA.
- Providers register with the NDIA by submitting a registration request, indicating the types of support (registration groups) they are accredited to provide.

How providers interact with participants

- NDIS participants have the flexibility to choose the providers who support them.
- Providers are paid for disability supports and services provided to the participants.



Key Statistics

458

APPROVED PROVIDERS

16%

OF SERVICE PROVIDERS ARE INDIVIDUAL/SOLE TRADERS

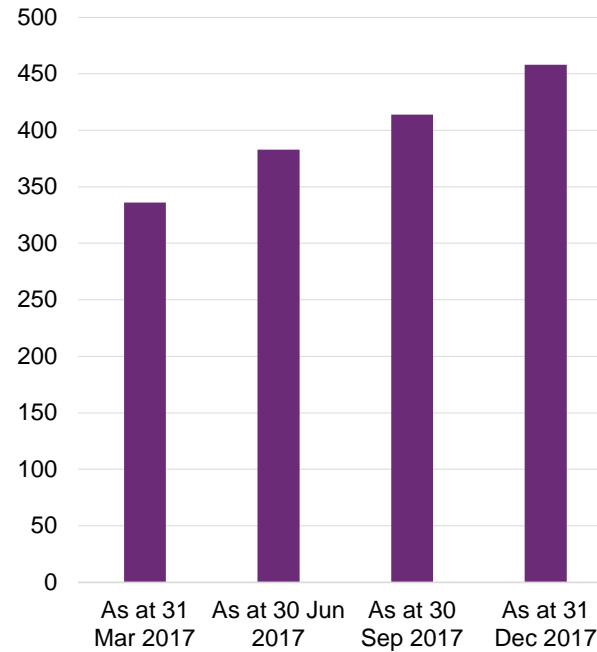
COMMUNICATION AND INFORMATION EQUIPMENT HAS THE HIGHEST NUMBER OF APPROVED SERVICE PROVIDERS, FOLLOWED BY ASSISTANCE PRODUCTS FOR PERSONAL CARE AND SAFETY AND PERSONAL MOBILITY EQUIPMENT

Providers over time

As at 31 December 2017, there were 458 registered service providers of which 73 were individual/sole trader operated business while the remaining 385 providers were registered as a company or organisation.

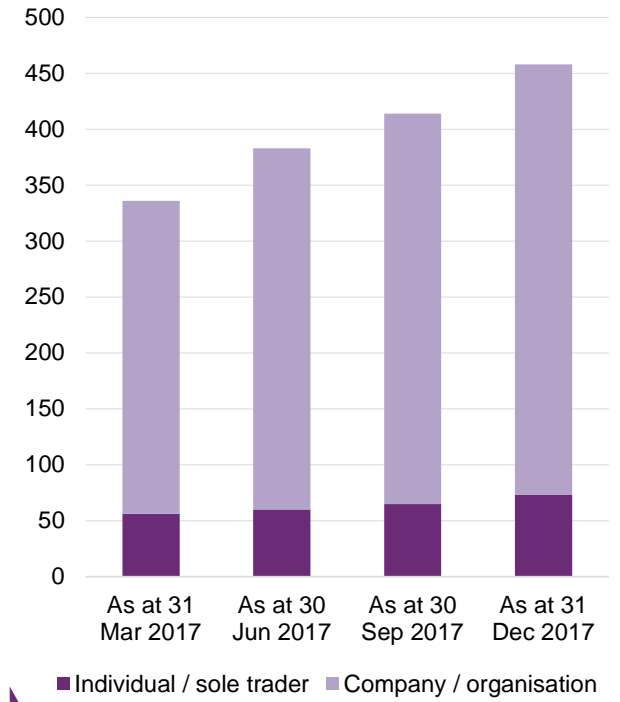
1.24
AVERAGE NUMBER OF PROVIDERS PER PARTICIPANT

Approved providers over time



The number of approved service providers increased by 11% from 414 to 458 in the quarter.

Type of provider



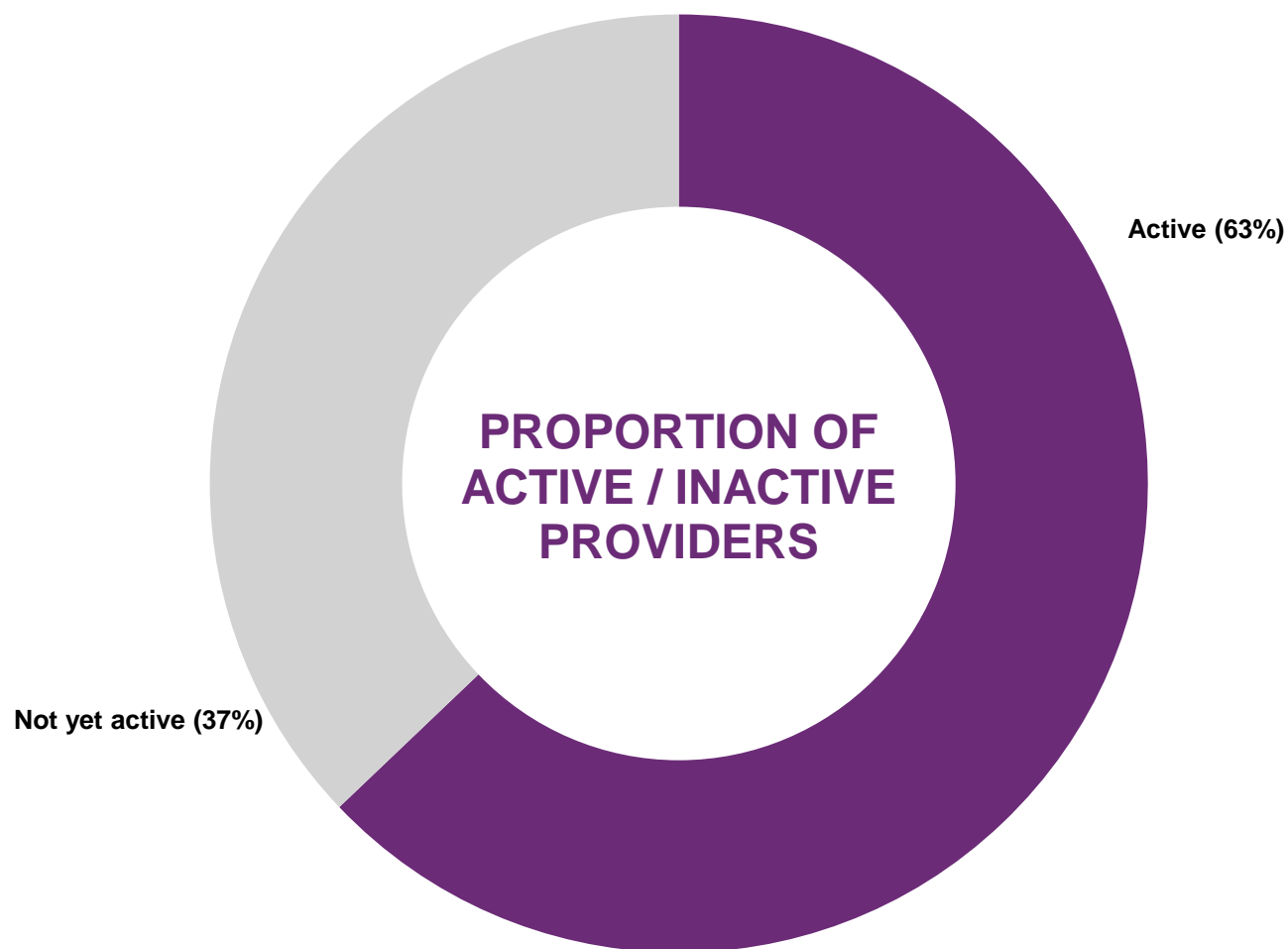
16% of approved service providers are individual/sole traders.

Proportion of Active Providers

Change in the activity status of providers.

As at 31 December 2017, 63% of providers have been active and 37% were yet to have evidence of activity. Of the overall stock of providers, 32 providers began delivering new supports in the quarter.

32
NUMBER OF PROVIDERS DELIVERING NEW SUPPORTS



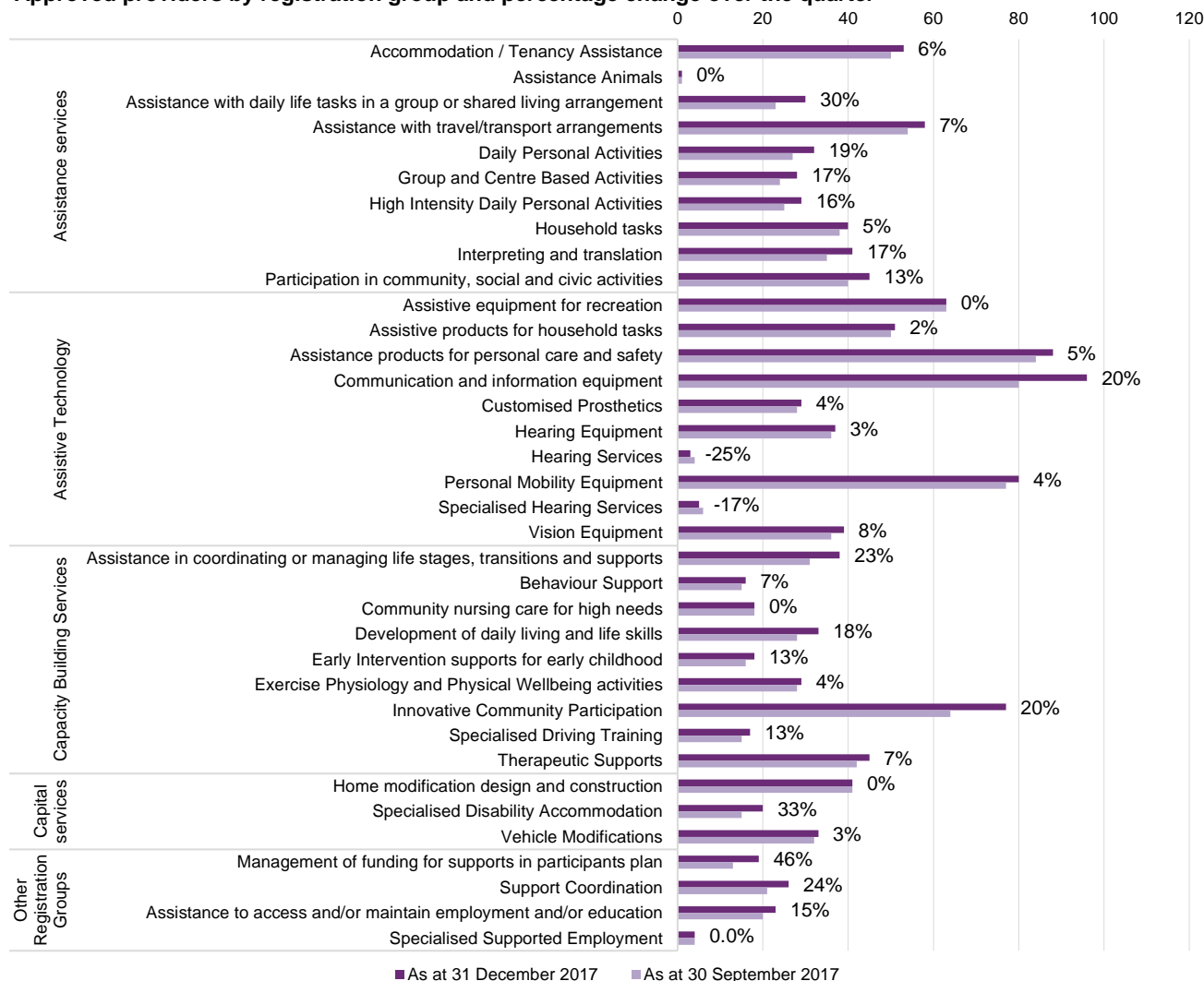
Registration groups

The number of approved providers has increased for most registration groups over the quarter.

Communication and information equipment has the highest number of approved service providers and has seen a 20% increase since the previous quarter.

The largest percentage increase in approved providers was for the Management of funding for supports in participants plan registration group in the quarter. This was followed by Specialised Disability Accommodation, Assistance with daily life tasks in a group or shared living arrangement and Support Coordination.

Approved providers by registration group and percentage change over the quarter



Market share of top providers

There is insufficient data to present information around market share of the largest providers in the NT.

Information, Linkages and Capacity Building

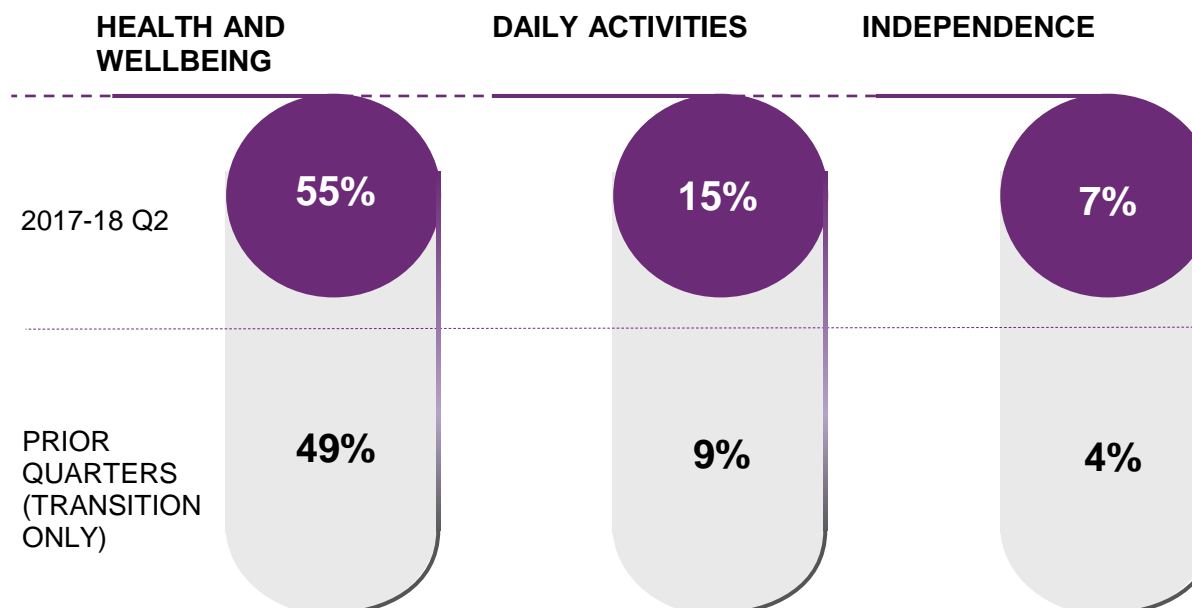
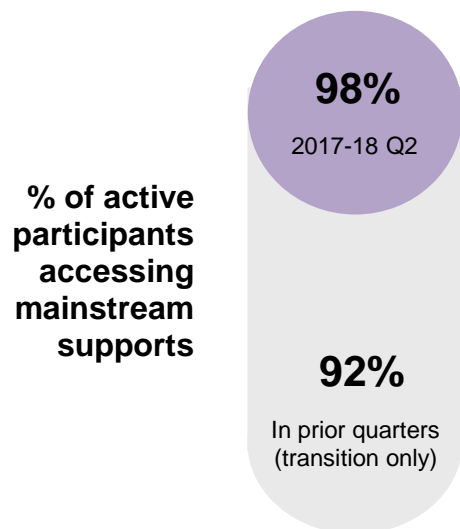
Information, Linkages and Capacity Building was covered in the national version of the COAG Quarterly Performance Report

Mainstream Interface

The proportion of participants entering in the current quarter accessing mainstream services is higher compared to prior quarters.

Mainstream Interface

98% of active participants with a plan approved in 2017-18 Q2 access mainstream services, an increase from prior quarters. Participants are accessing mainstream services predominantly for health and wellbeing, daily activities and independence.



Financial Sustainability

Financial Sustainability was covered in the national version of the COAG Quarterly Performance Report.