COAG

Disability Reform Council

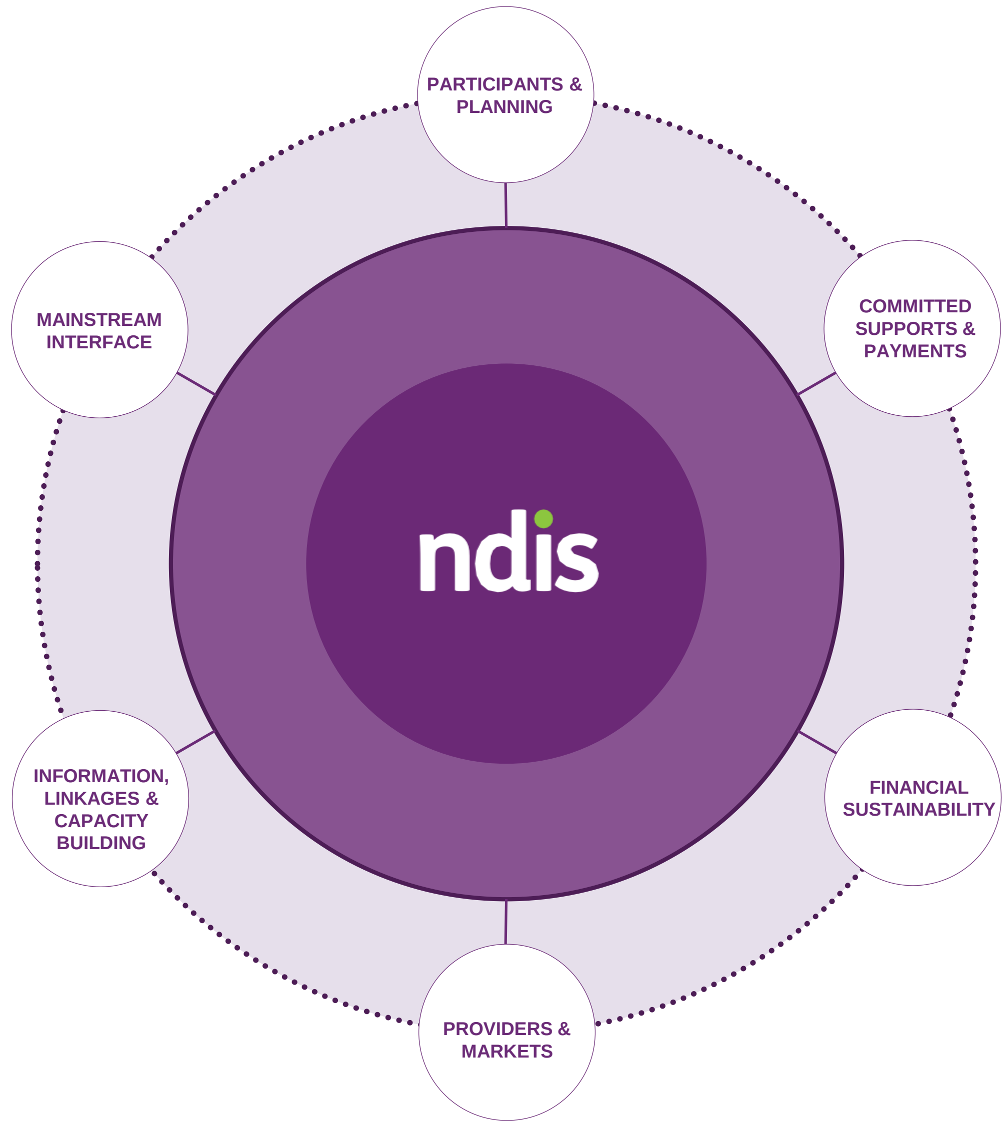
Quarterly Performance Report

South Australia – 30 June 2017

ndis

Overview

This report is the fourth quarterly report during the NDIS Transition period, which commenced on 1st July 2016.



Summary

Participants and planning

583 additional participants with plans this quarter.

482 children have a confirmed referral to the ECEI gateway.

94% of the 30 June 2017 cumulative bilateral estimate has been met.

Committed supports and payments

$0.5 billion of supports has been committed to 11,634 participants. This includes $162.2 million of support in respect of trial, $186.6 million in respect of 2016-17 and $118.1 million for later years.*

$198.6 million has been paid to providers and participants.

Overall 53% of committed supports were utilised in 2013-14. 61% of committed supports were utilised in 2014-15 and this has increased to 64% in 2015-16. In 2016-17, utilisation of committed supports has decreased to 52%. As there is a lag between when support is provided and when it is paid, the 52% in 2016-17 will increase.

Providers and market

1,153 approved providers.

65-95% of payments made by the NDIA are received by 25% of providers.

34% of services providers are individual/sole traders.

Mainstream Interface

84% of active participants with a plan approved in 2016-17 Q4 access mainstream services.

The proportion of participants entering in the current quarter accessing mainstream services is lower compared to prior quarters.

*Note: The $118.1 million committed in future years is due to current plans in place that have an end date past 30 June 2017.

PART 1

Participants and Planning

As the transition phase to full scheme continues, the NDIS in South Australia continues to grow with 583 additional participants with approved plans this quarter.

Participants and Planning

The NDIS is transitioning to full-scheme in line with phasing schedules bilaterally agreed by State/Territory and Commonwealth governments.

Key Statistics

2,058
ACCESS DECISIONS IN 2016-17 Q4

583
INITIAL PLANS APPROVED IN 2016-17 Q4

482
CHILDREN WITH A CONFIRMED ECEI GATEWAY REFERRAL

94%
OF 30 JUNE 2017 BILATERAL ESTIMATE MET

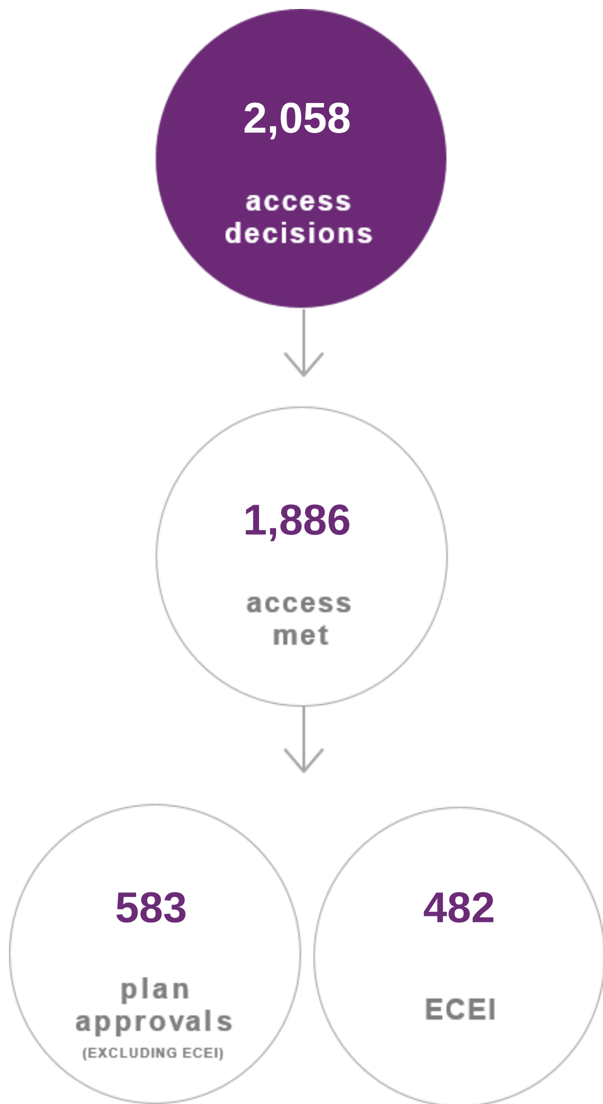
26%
OF PARTICIPANTS WITH AN INITIAL PLAN APPROVED IN 2016-17 Q4 ARE CHILDREN AGED 7-14 YEARS

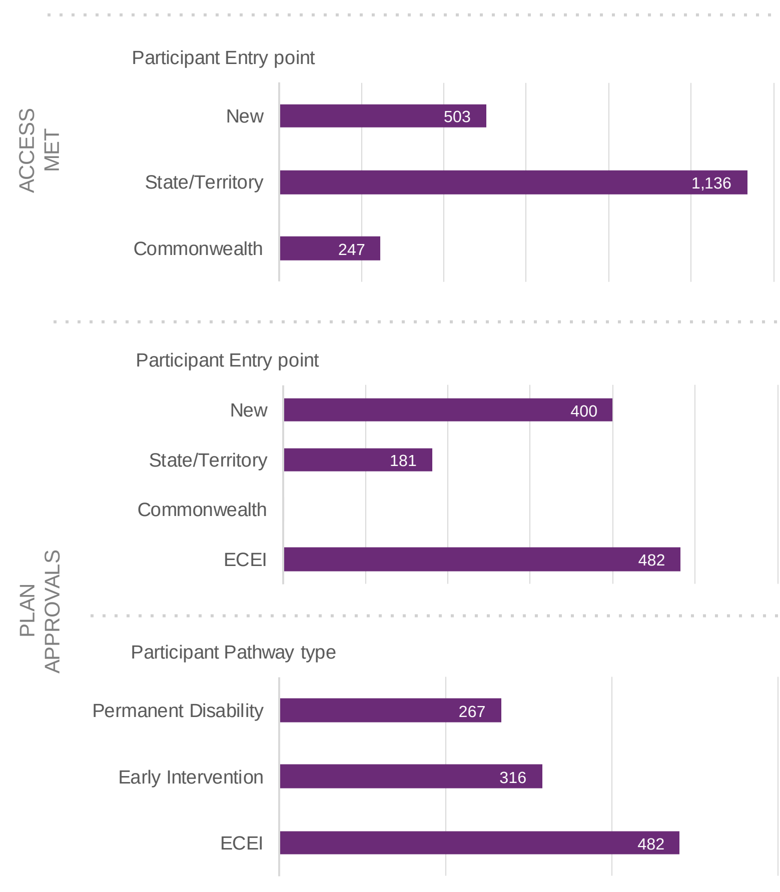
45%
OF PARTICIPANTS WITH AN INITIAL PLAN APPROVED IN 2016-17 Q4 HAVE A REPORTED PRIMARY DISABILITY OF INTELLECTUAL DISABILITY

Quarterly Intake

2016-17 Q4

60% of participants determined ‘eligible’ in this quarter had transitioned from an existing State/Territory program. Overall, since 1 July 2013, there have been 15,764 people with access decisions, and 12,116 participants with an approved plan (including children in the ECEI gateway).





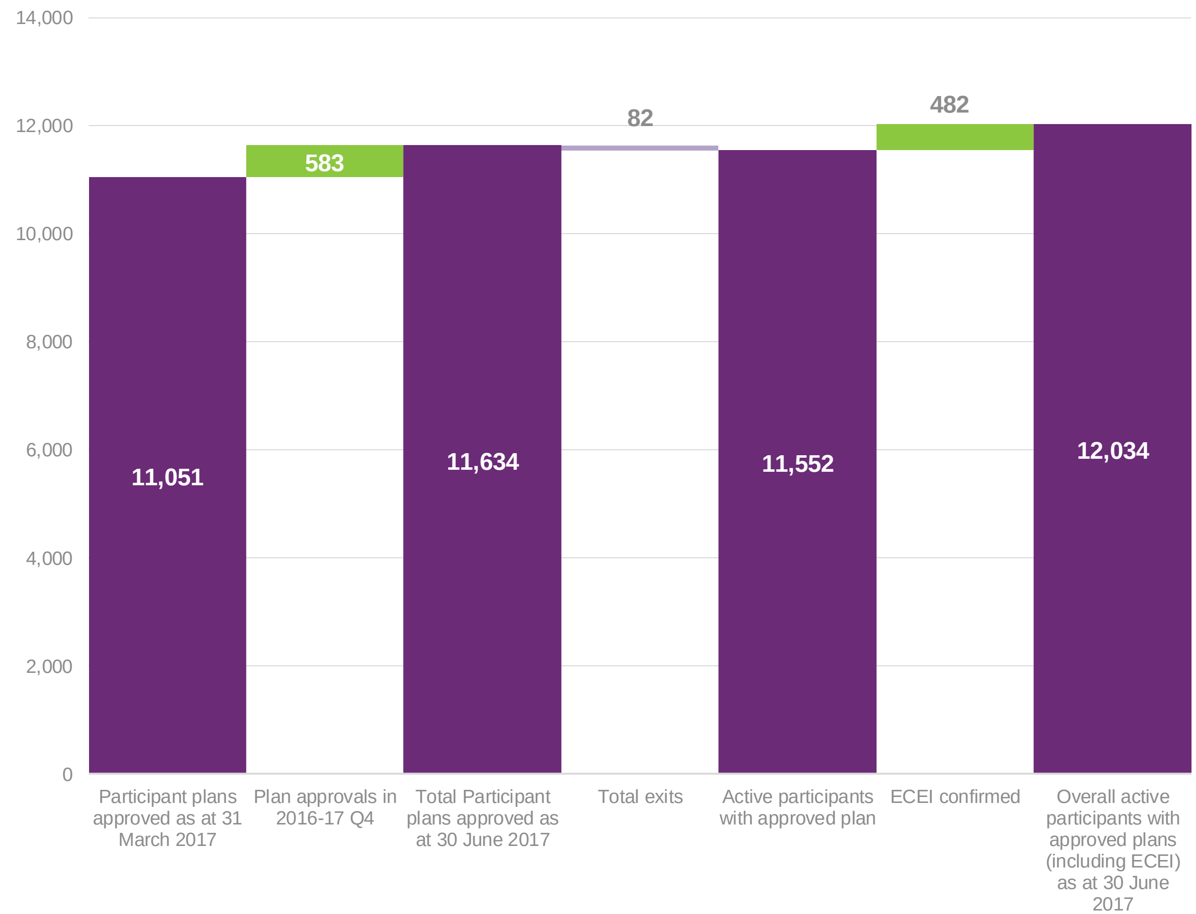
Quarterly Intake Detail

Plan approvals as at 30 June 2017

Plan approval numbers have increased from 11,051 at the end of 2016-17 Q3 to 11,634 by the end of 2016-17 Q4. This is an increase of 583 approvals. Additionally there were 482 children with a confirmed ECEI referral and 82 exits bringing the overall number to 12,034 (including ECEI).

In the quarter of 2016-17 Q4 there were 2,844 plan reviews. This figure relates to all participants who have entered the scheme (including transition).

Change in plan approvals between 31 March 2017 and 30 June 2017



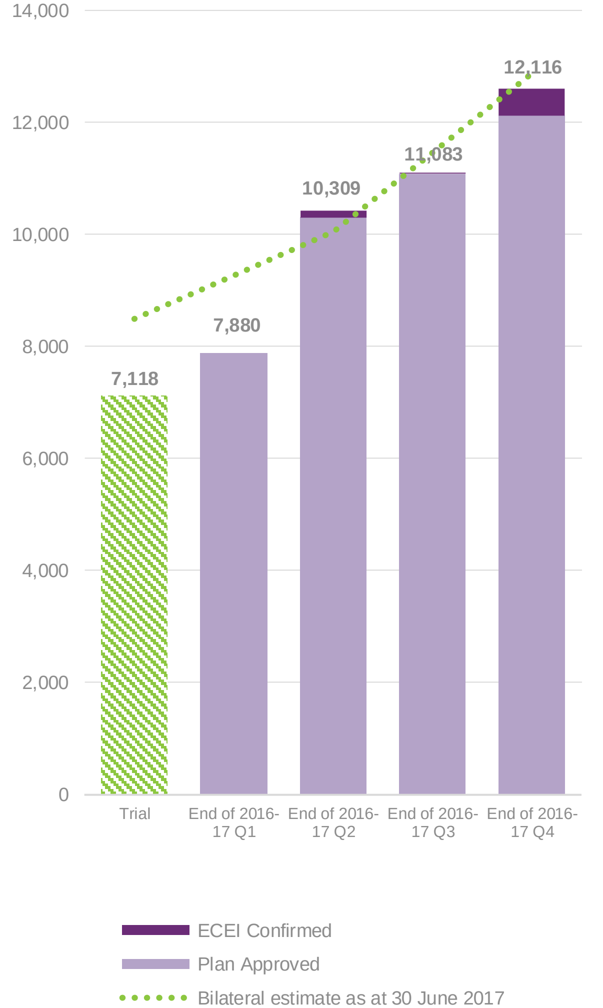
Cumulative Position

Plan approvals as at 30 June 2017

As at the end of 2016-17 Q4, the cumulative total number of participants receiving support was 12,116 (including 482 children supported through the ECEI gateway). In addition, 2,690 participants were awaiting a plan as at 30 June 2017.

Cumulative position reporting is inclusive of trial participants for the reported period and represents participants who have or have had an approved plan.

Cumulative plan approvals compared with bilateral estimate



94%

of 30 June 2017 bilateral estimate met

583

plan approvals in 2016-17 Q4

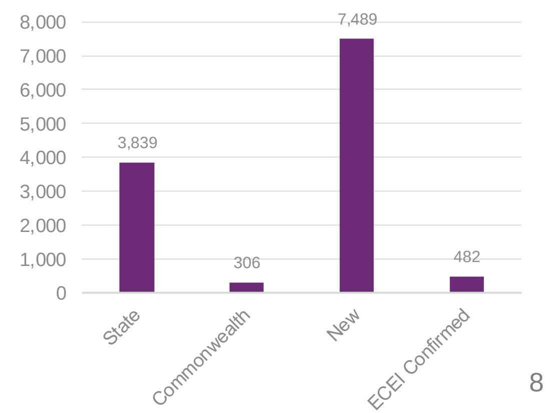
11,634

plan approvals to date; 12,116 including ECEI confirmed

482

ECEI referrals confirmed in gateway

Plan approvals by participant referral pathway



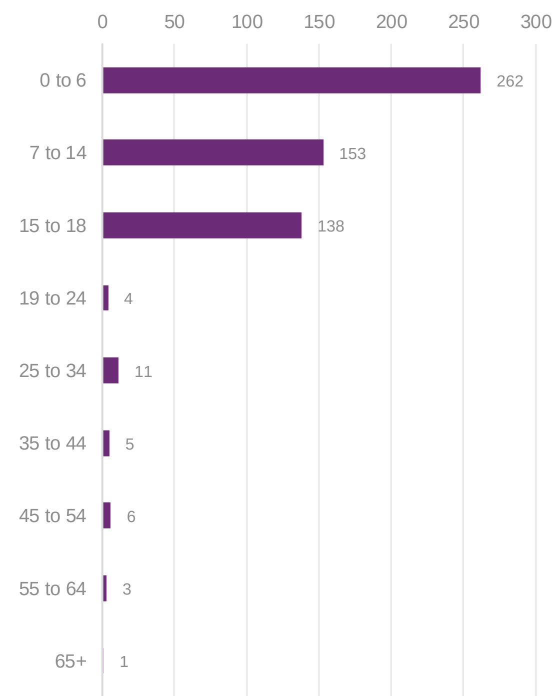
Participant Profiles

Demographic profile of active participants with a plan approved as at 31 March 2017, compared with plan approvals in the quarter of 2016-17 Q4.

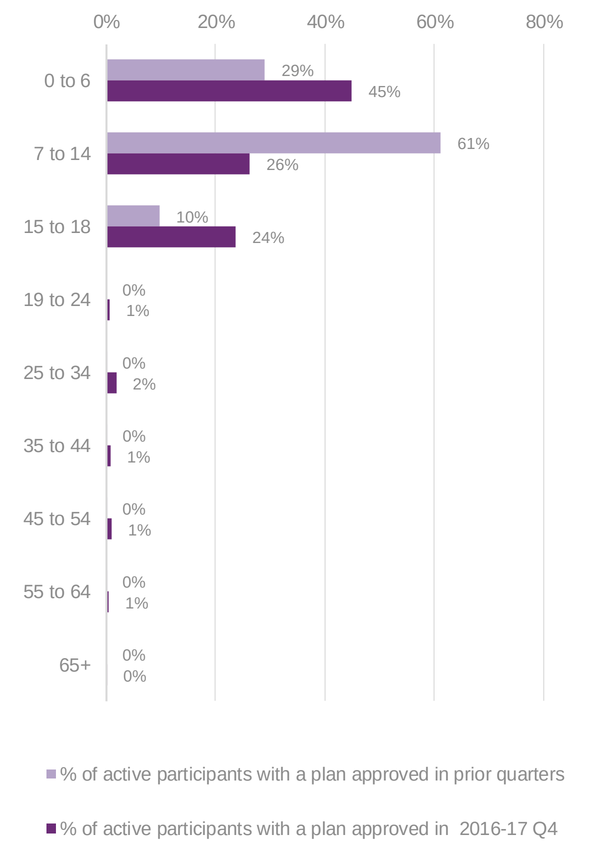
Around 26% of participants entering in this quarter are children aged 7-14 years.

A high proportion of participants aged 0-6 years have entered the scheme in the quarter of 2016-17 Q4 compared to prior quarters.

Active participants with a plan approved in the quarter of 2016-17 Q4 by age group



% of active participants with a plan approved by age group

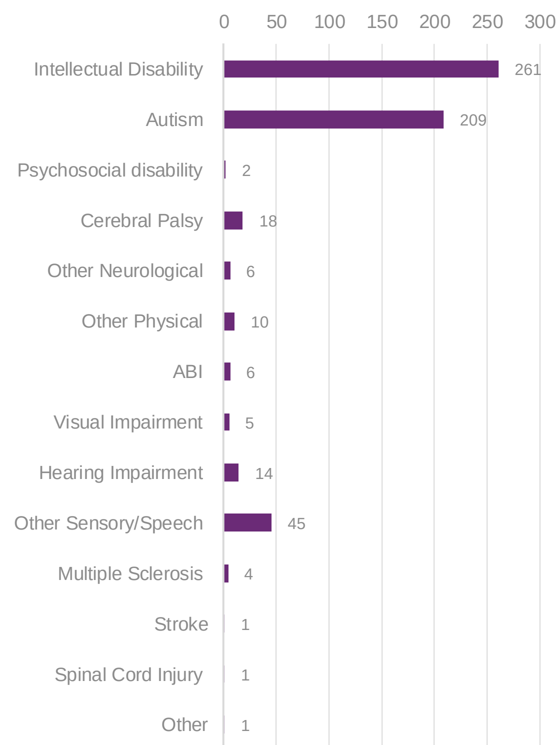


Participant Profiles

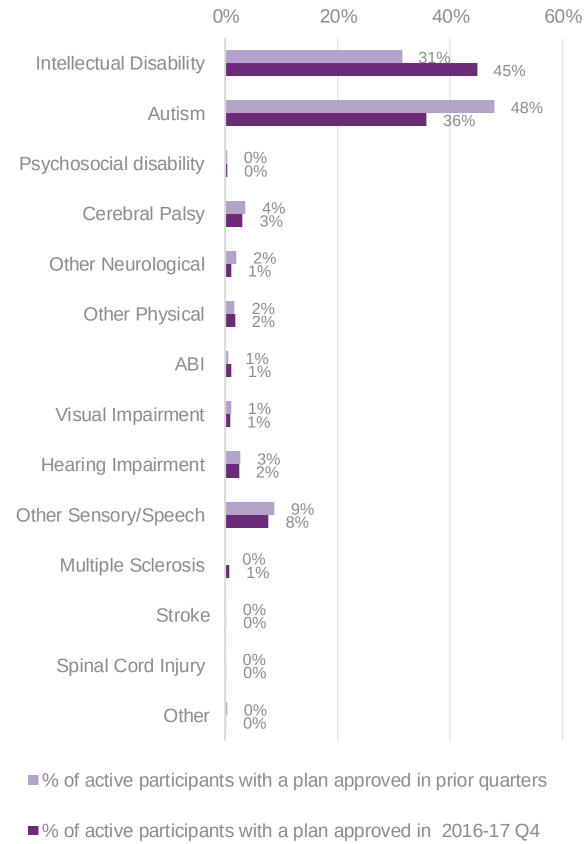
Demographic profile of active participants with a plan approved as at 31 March 2017, compared with plan approvals in the quarter of 2016-17 Q4.

45% of participants entering in the quarter of 2016-17 Q4 have a primary disability group of Intellectual Disability.

Active participants with a plan approved in the quarter of 2016-17 Q4 by disability group



% of active participants with a plan approved by disability group

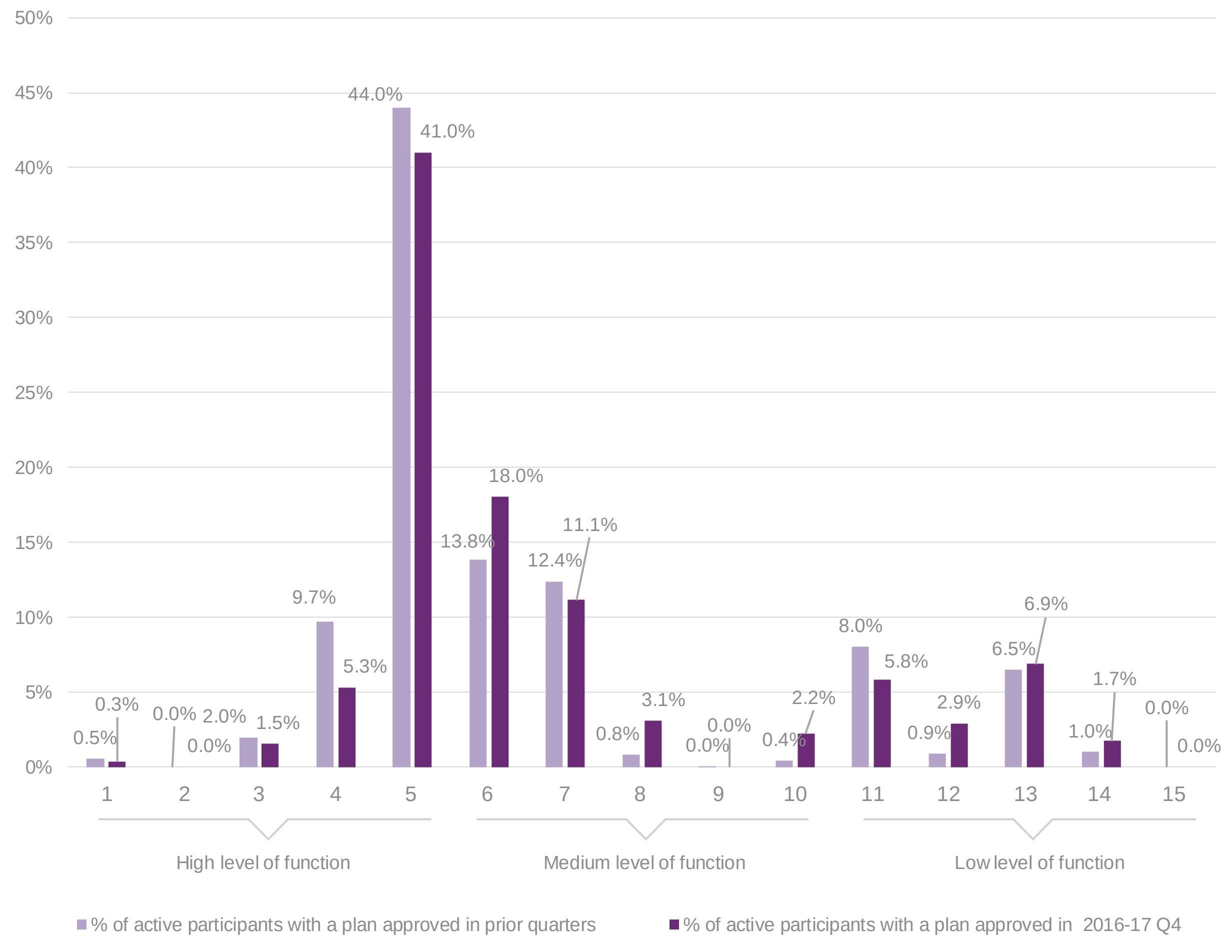


Participant Profiles

Demographic profile of active participants with a plan approved as at 31 March 2017, compared with plan approvals in the quarter of 2016-17 Q4.

For participants with a plan approval in the current period, around 75% have a level of function between 4 and 7 (moderate to high levels of function). 17% of participants with approved plans have low level of function (level 11 and above). This result is influenced by the phasing schedule.

% of active participants with a plan approved by level of function



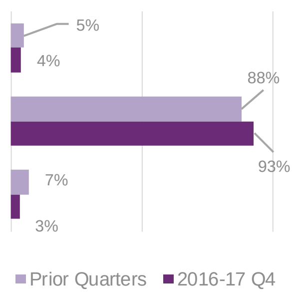
Note: High, medium and low function is relative within the NDIS population and not comparable to the general population.

Participant Profiles

Demographic profile of active participants with a plan approved as at 31 March 2017, compared with plan approvals in the quarter of 2016-17 Q4.

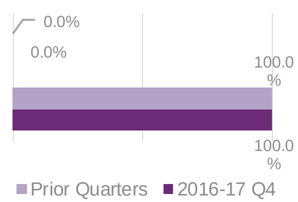
Aboriginal & Torres-Strait Islander Status	2016-17 Q4
Aboriginal and Torres Strait Islander	23
Not Aboriginal and Torres Strait Islander	541
Not Stated	19

% of active participants

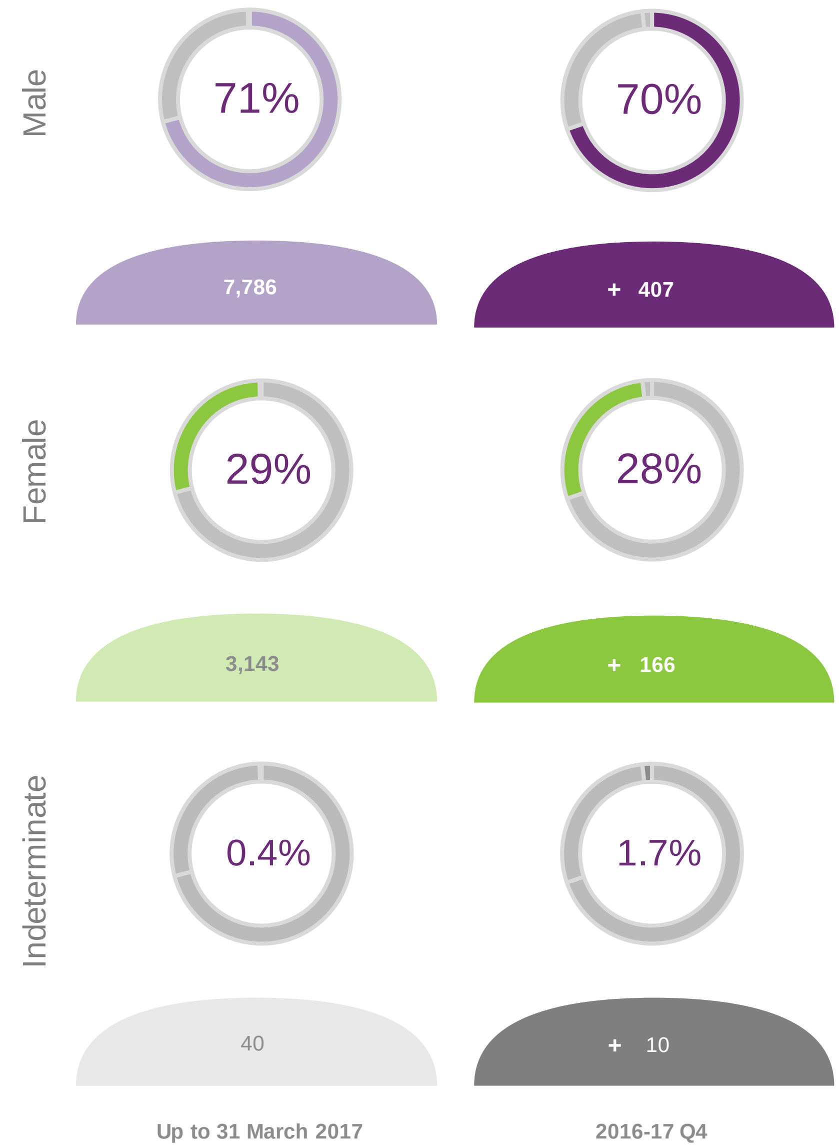


Young people in residential aged care (YPIRAC) status	2016-17 Q4
YPIRAC	0
Not YPIRAC	583

% of active participants

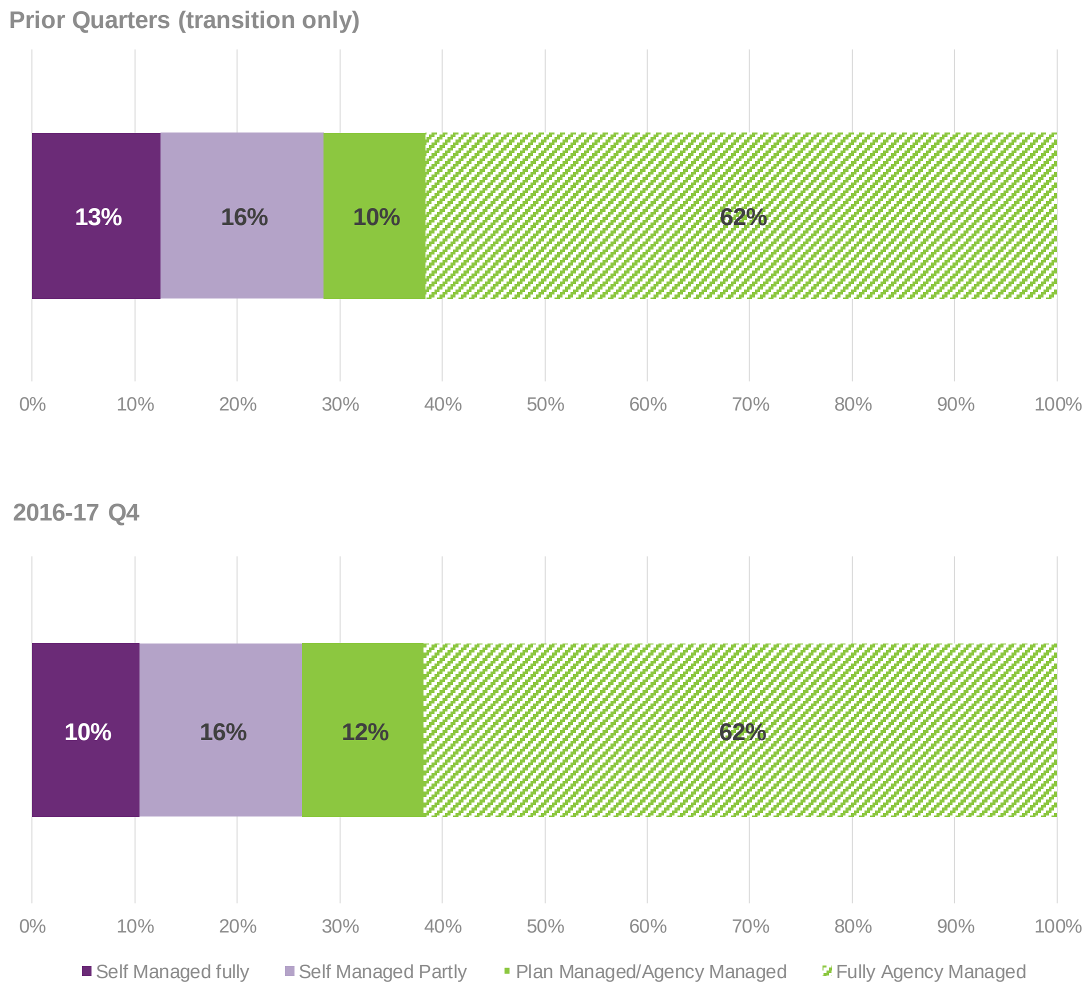


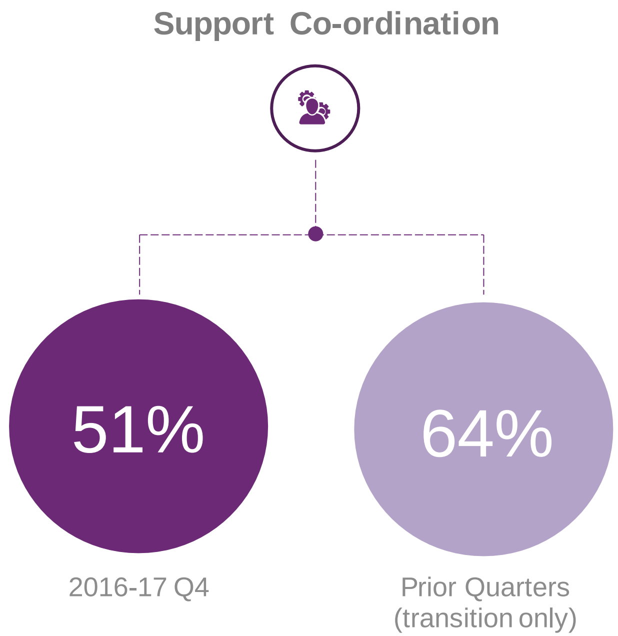
GENDER



Plan Management Support Co-ordination

The proportion of participants who are fully or partly self-managing their plan is lower in 2016-17 Q4 (26%) compared with the prior quarters of 2016-17 (28%), and 51% of participants who have had a plan approved in 2016-17 Q4 have support coordination in their plan.

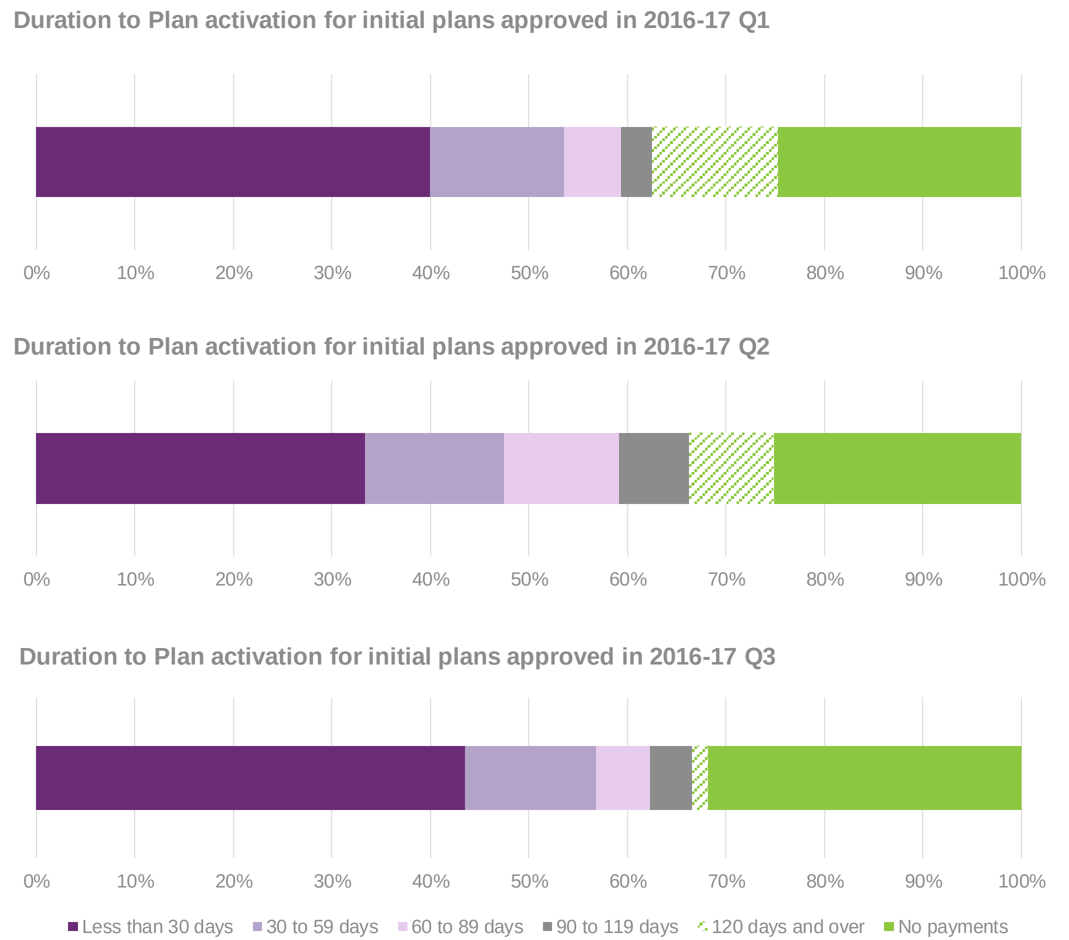




Plan Activation

Plan activation refers to the amount of time between plan approval and the commencement of the participant receiving support. 59% of plans approved in Quarter 1 were activated within 90 days of approval, 59% of plans approved in Quarter 2 were activated within 90 days of approval, and 62% of plans approved in Quarter 3 were activated within 90 days of approval.

Plan activation can only be approximated using data on payments. As there is a lag between when support is provided and payments made, these statistics are likely to be conservative. That is, it is likely that plan activation is faster than presented. Further, in-kind supports have been excluded from the calculation, which further contributes to the conservative figures.



Note: Given that plans approved in Quarter 4 are relatively new, it would be too early to examine the duration to plan activation for these plans and hence these have been excluded from the charts.

Participant Outcomes

Number of questionnaires completed in 2016-17 by Short Form Outcomes Framework (SFOF) version.

Version	Number of questionnaires collected Q1	Number of questionnaires collected Q2	Number of questionnaires collected Q3	Number of questionnaires collected Q4	Number of questionnaires
Participant 0 to school	184	932	238	259	1,613
Participant school to 14	503	1,255	261	170	2,189
Participant 15 to 24	46	40	338	111	535
Participant 25 and over	1	1	2	25	29
Total participant	**734**	**2,228**	**839**	**565**	**4,366**
Family 0 to 14	682	2,113	454	405	3,654
Family 15 to 24	44	97	237	107	485
Family 25 and over	0	0	0	1	1
Total family	**726**	**2,210**	**691**	**513**	**4,140**
Total	**1,460**	**4,438**	**1,530**	**1,078**	**8,506**

Baseline outcome measures were collected on 97% of participants receiving their initial plan in 2016-17. Mostly these were children. About half of the parents/carers of pre-school children had concerns in 6 or more areas of development, and only 36% of the parents/carers of school aged children thought their child was developing skills appropriate to their ability and circumstances. However the majority of children could make friends with others and were welcomed in activities with other children.

Parents/carers also expressed a high level of confidence in being able to support their child's development. About 50% had a paid job, and a similar percentage said they could work as much as they want. 55% said they had friends or family they could see as much as they want.

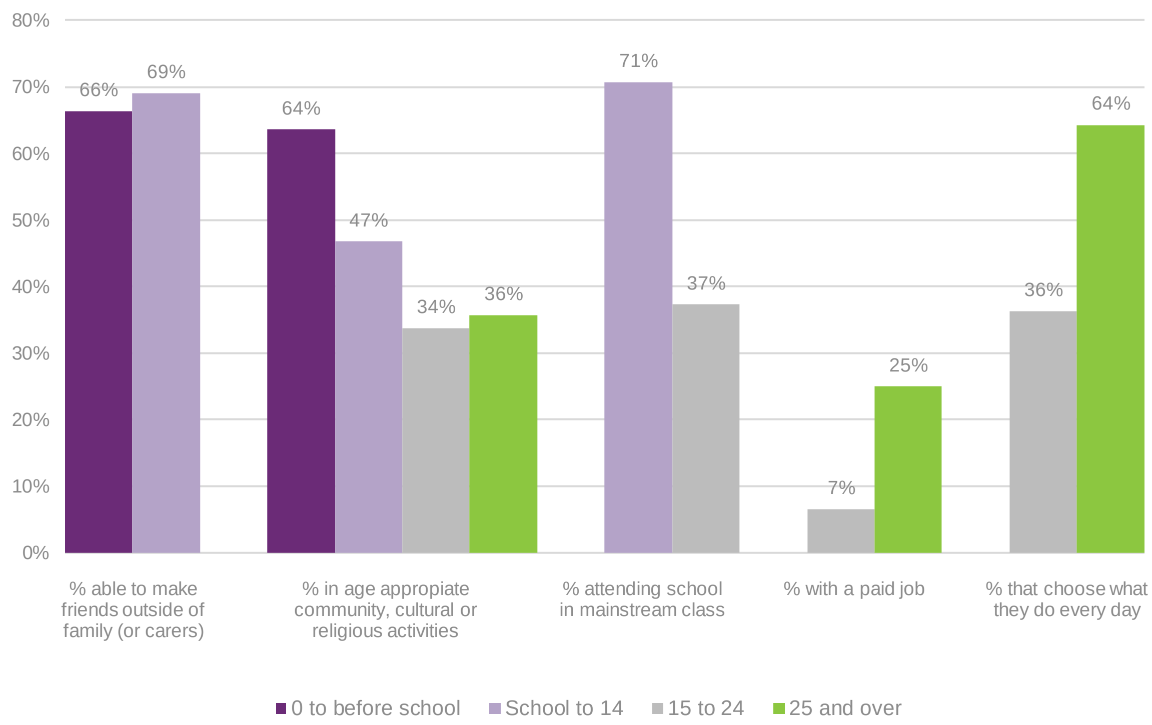
Participant Outcomes

Key measures on baseline social, economic and independence outcomes. These will be monitored into the future.

For the 0 to before school and school to 14 groups, between 66% - 69% of the participants reported being able to make friends outside of their family or carers. Participation in age appropriate community, cultural or religious activities was highest among 0 to before school age with 64% and for all other age groups the proportion was below 50%.

Around 25% of 25+ year olds had a paid job.

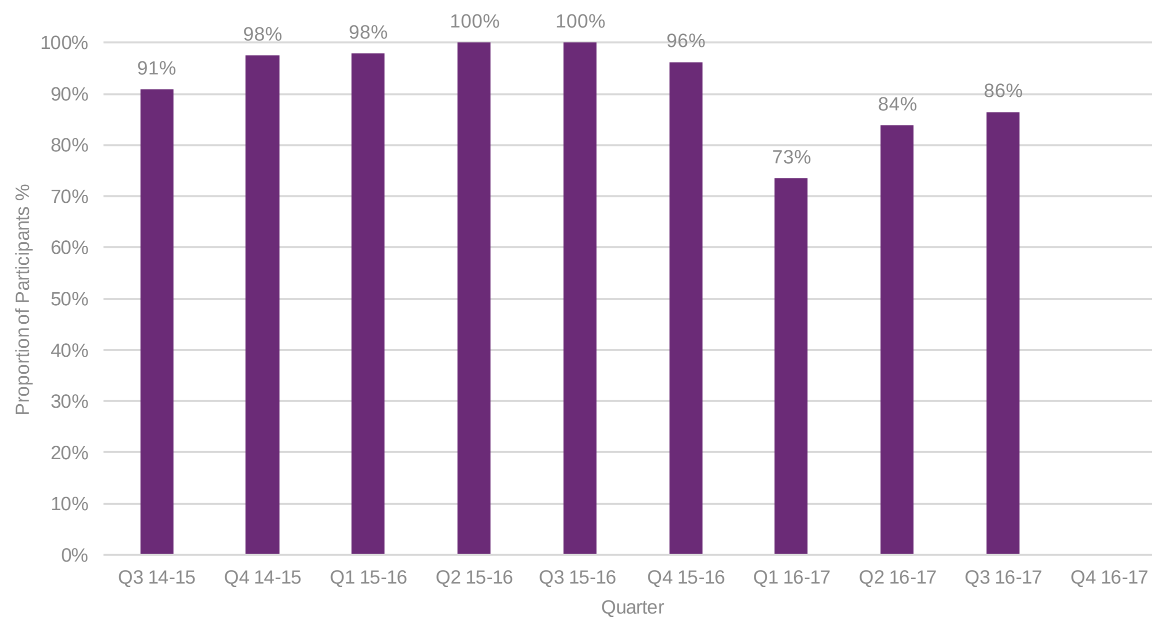
Selected key baseline indicators for participants



Participant Satisfaction

Participant satisfaction data was not collected in South Australia for 2016-17 Q4

Proportion of participants describing satisfaction with the agency as good or very good - by quarter



PART 2

Committed Supports and Payments

Both committed and paid supports to participants are increasing in line with the growing scheme.

To date funding committed to participants with an approved plan amounts to $0.5 billion (including support periods in the future), of which $198.6 million has been paid.

This includes $162.2 million of support in respect of trial, $186.6 million in respect of 2016-17 and $118.1 million for later years.

Committed Supports and Payments

This section presents information on the amount committed in plans and payments to service providers and participants.

Key Statistics

$0.5
BILLION OF SUPPORTS HAS BEEN COMMITTED TO 11,634 PARTICIPANTS.

$162.2
MILLION OF SUPPORTS IN RESPECT OF TRIAL

$186.6
MILLION OF SUPPORTS IN RESPECT OF 2016-17

$118.1
MILLION OF SUPPORTS IN RESPECT OF LATER YEARS*

$198.6
MILLION HAS BEEN PAID TO PROVIDERS & PARTICIPANTS

OVERALL 53% OF COMMITTED SUPPORTS WERE UTILISED IN 2013-14. 61% OF COMMITTED SUPPORTS WERE UTILISED IN 2014-15 AND THIS HAS INCREASED TO 64% IN 2015-16. IN 2016-17, UTILISATION OF COMMITTED SUPPORTS HAS DECREASED TO 52%.

AS THERE IS A LAG BETWEEN WHEN SUPPORT IS PROVIDED AND WHEN IT IS PAID, THE 52% IN 2016-17 WILL INCREASE.

*Note: The $118.1 million committed in future years is due to current plans in place that have an end date past 30 June 2017.

Committed Supports and Payments

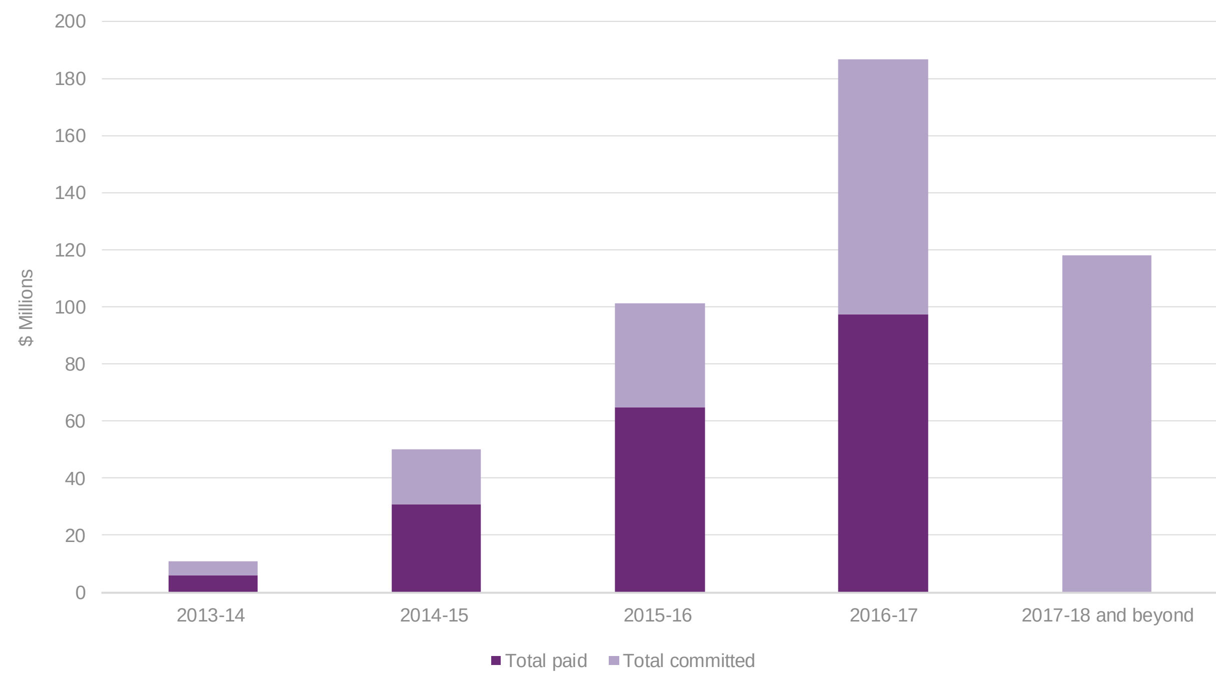
Committed amount by year that the support is expected to be provided, compared with committed supports that have been used (paid).

Of the $0.5 billion that has been committed in participant plans, $198.6 million has been paid to date.

In particular, for supports provided in:
2013-14 : $5.8m has been paid
2014-15 : $30.7m has been paid
2015-16 : $64.8m has been paid
2016-17 to date: $97.3m has been paid

Committed and paid by expected support year

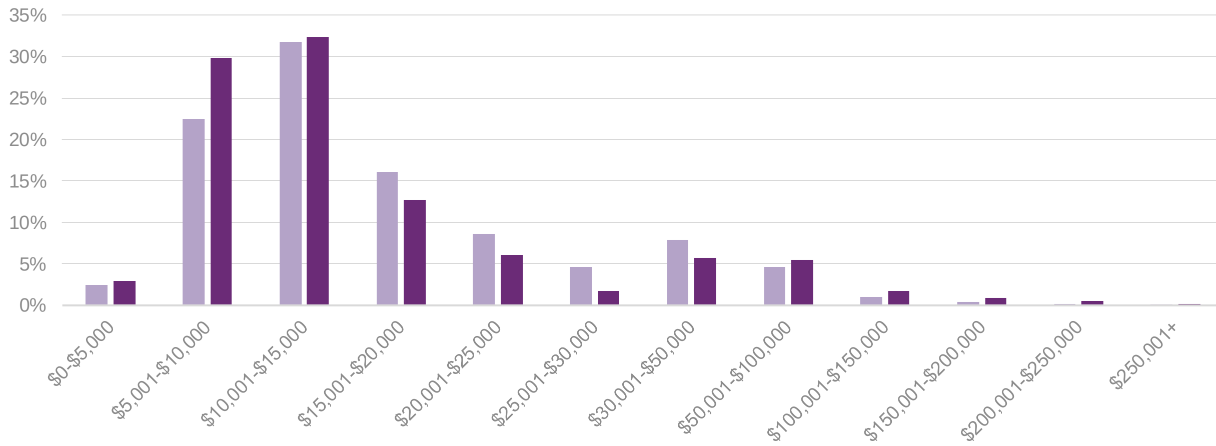
$Million	2013-14	2014-15	2015-16	2016-17	2017-18 and beyond	Total
Total committed	11.0	50.1	101.1	186.6	118.1	466.8
Total paid	5.8	30.7	64.8	97.3	0.0	198.6



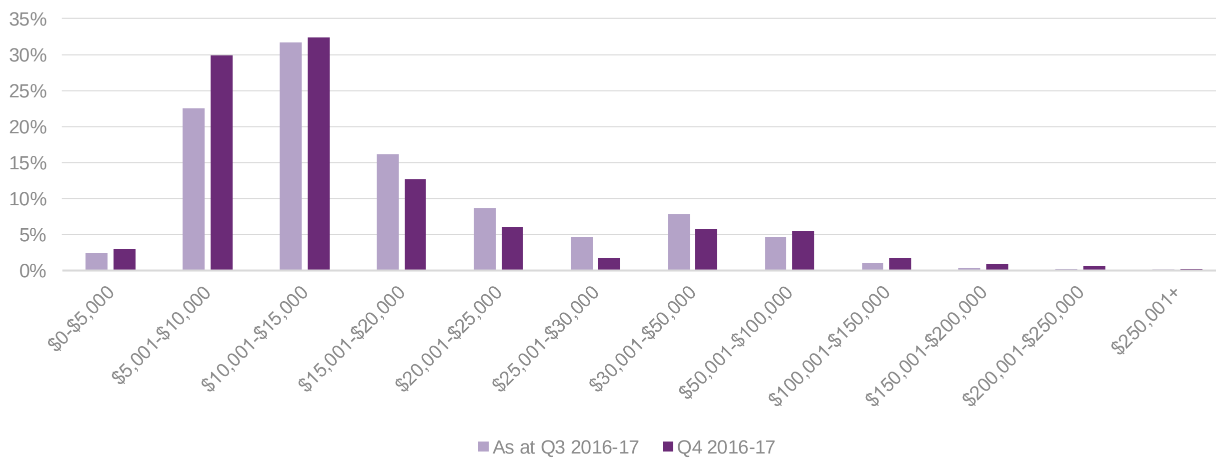
Committed Supports and Payments

A higher proportion of initial plan approvals in 2016-17 Q4 have average annualised committed supports greater than $50,000 compared with participants who entered in prior quarters when participants with shared supported accommodation (SSA) supports are included. This is also the case when SSA participants are excluded.

Distribution of average annualised committed supports by cost band (including SSA)



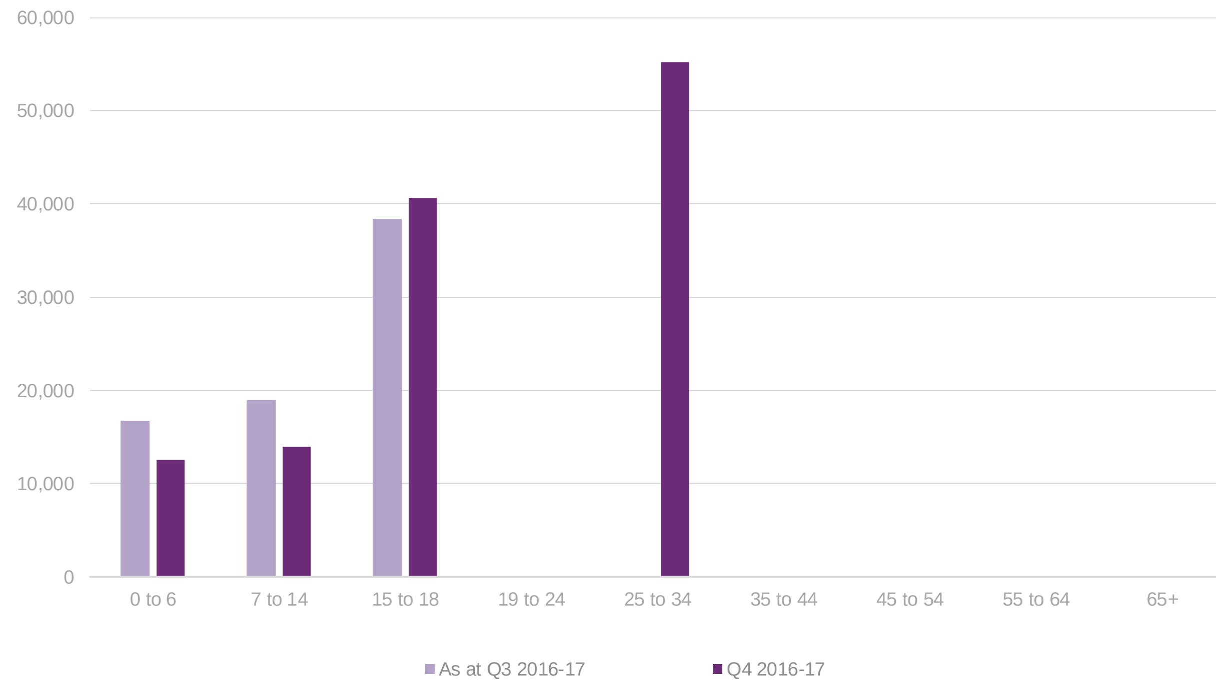
Distribution of average annualised committed supports by cost band (excluding SSA)



Committed Supports and Payments

Average annualised committted supports for participants aged 0 to 14 was lower in 2016-17 Q4. This is likely to reflect the phasing schedules outlined in the bilateral agreements.

Average annualised committed supports by age band

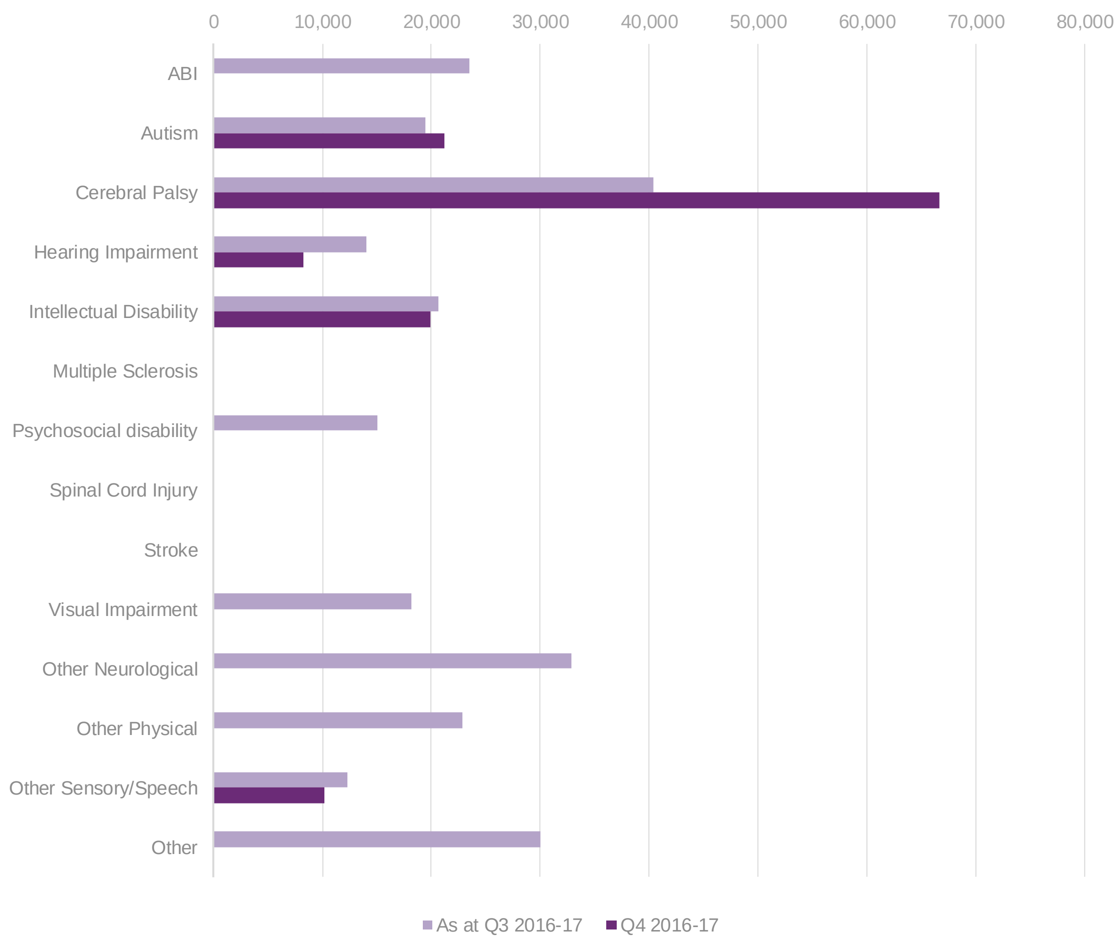


Note: Average annualised committed supports are not shown if there are insufficient data in the group

Committed Supports and Payments

Participants with a primary disability of Cerebral Palsy and an initial plan approval in 2016-17 Q4 had the largest change in average annualised committed supports when compared with participants who entered in prior quarters.

Average annualised committed supports by primary disability group

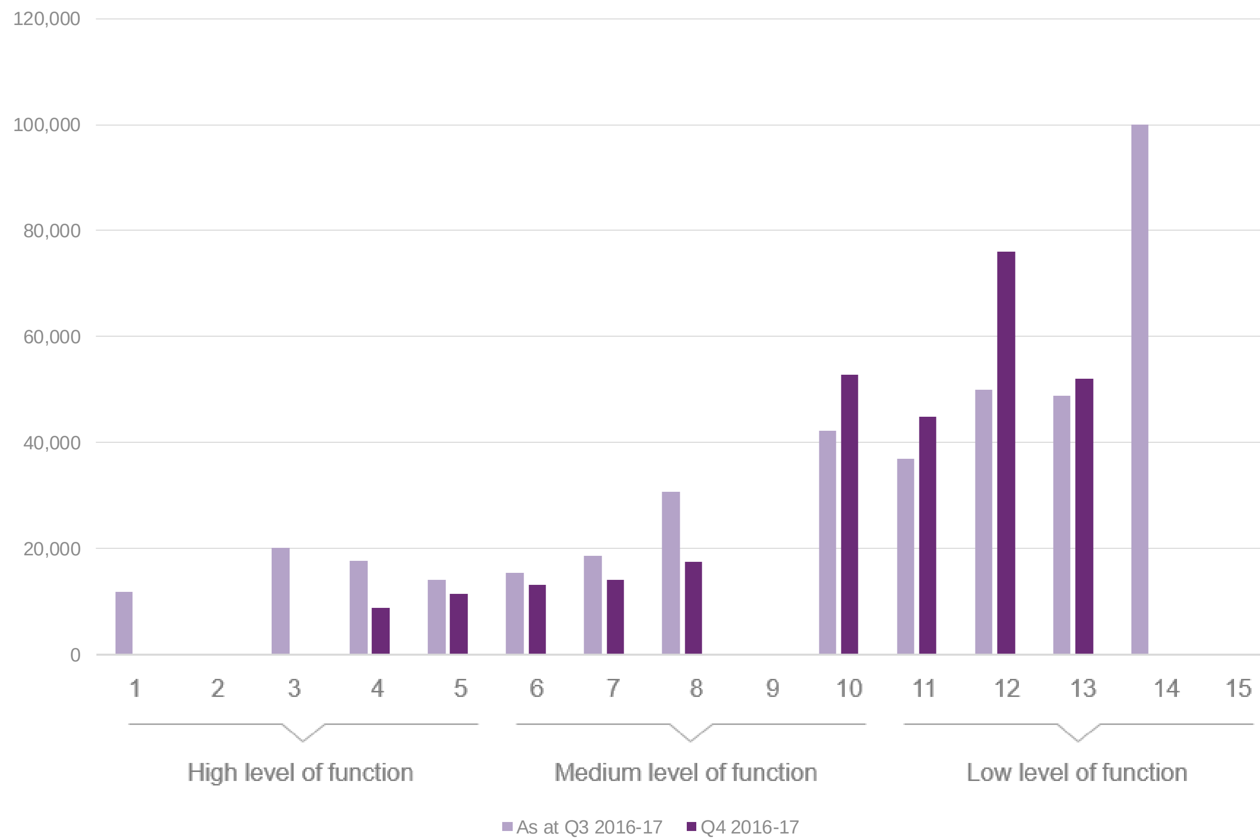


Note: Average annualised committed supports are not shown if there are insufficient data in the group

Committed Supports and Payments

The average annualised committed supports for participants with an initial plan approval as at 30 June 2017 and prior quarters is lower for participants at most of the higher and medium levels of function.

Average annualised committed supports by level of function

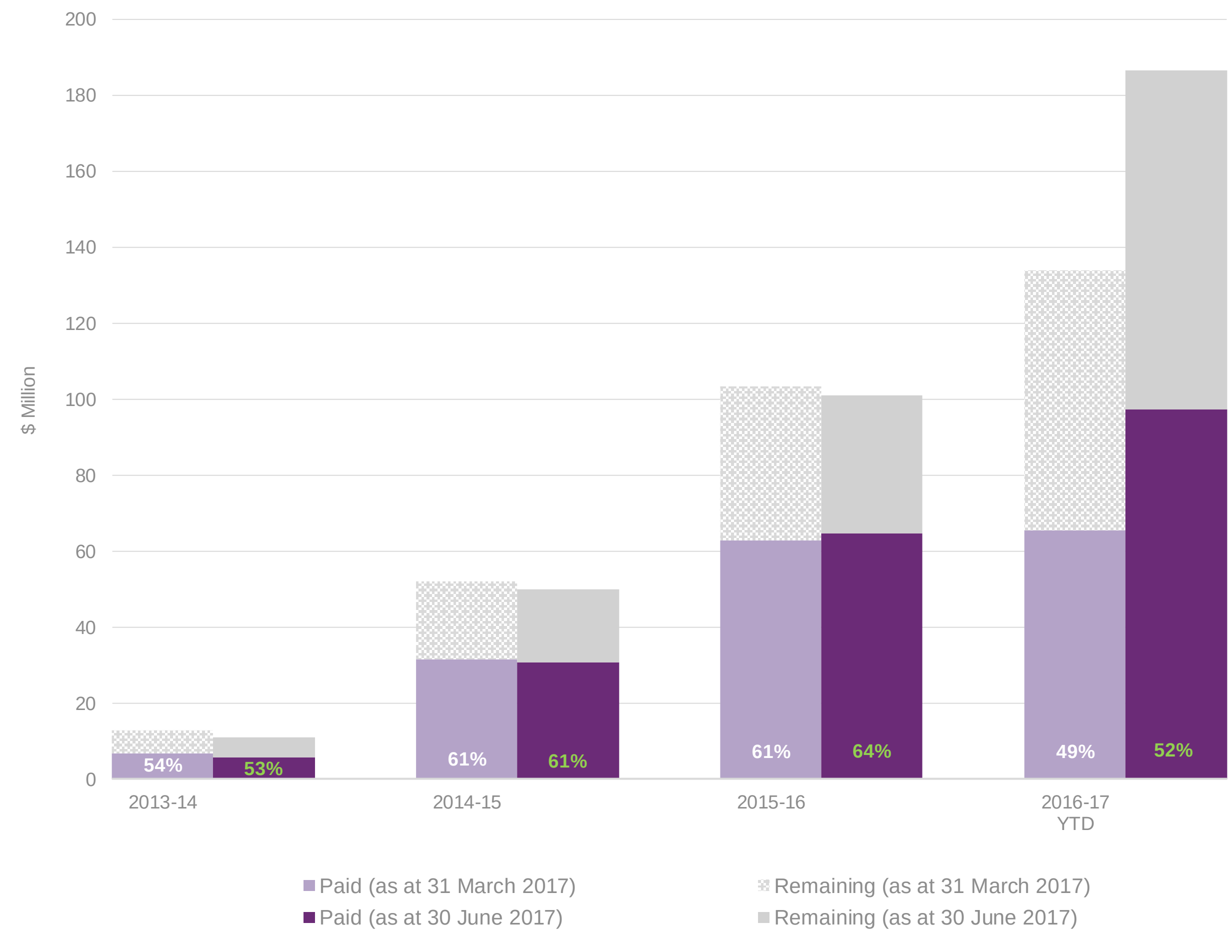


Note 1: Average annualised committed supports are not shown if there are insufficient data in the group.
Note 2: High, medium and low function is relative within the NDIS population and not comparable to the general population.

Committed Supports and Payments

Utilisation of committed supports by year that the support was expected to be provided as at 31 March 2017, compared with 30 June 2017. As there is a lag between when support is provided and when it is paid, the 52% in 2016-17 will increase.

Utilisation of committed supports as at 31 March 2017 and 30 June 2017



The utilisation of committed supports has increased for supports provided in 2015-16. This percentage has increased during 2016-17 YTD.

PART 3

Financial Sustainability

Financial Sustainability was covered in the national version of the COAG report.

PART 4

Providers and Markets

The scale and extent of the market continues to grow, with a 22% increase in the number of providers during the quarter to 1,153.

Providers and Markets

This section contains information on registered service providers and the market, with key provider and market indicators presented.

Provider registration

- To provide supports to NDIS participants,a service provider is required to register and be approved by the NDIA.
- Providers register with the NDIA by submitting a registration request, indicating the types of support (registration groups) they are accredited to provide.
- Providers are approved to deliver disability supports and services to participants of the NDIS if they have at least one registration group approved.

How providers interact with participants

- NDIS participants have the flexibility to choose the providers who support them.
- Providers are paid for disability supports and services provided to the participants.

Key Statistics

1,153
APPROVED PROVIDERS

65-95%
OF PAYMENTS MADE BY THE NDIA ARE RECEIVED BY 25% OF PROVIDERS

34%
OF SERVICE PROVIDERS ARE INDIVIDUAL/SOLE TRADERS

THERAPEUTIC SUPPORTS HAS THE HIGHEST NUMBER OF APPROVED SERVICE PROVIDERS, FOLLOWED BY EARLY CHILDHOOD SUPPORTS AND ASSISTANCE WITH PRODUCTS FOR PERSONAL CARE/SAFETY

Providers and Markets

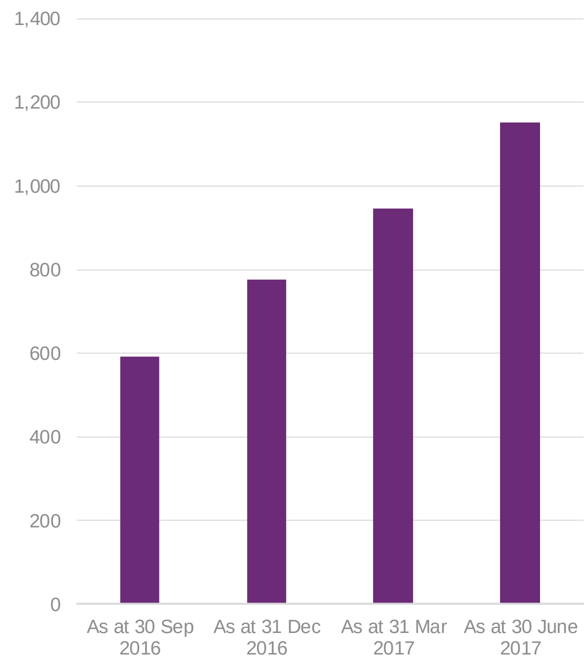
Increase in number of providers over time.

As at 30 June 2017, there were 1,153 registered service providers of which 396 were individual/sole trader operated business while the remaining 757 providers were registered as a company or organisation.

1.25
AVERAGE NUMBER OF PROVIDERS PER PARTICIPANT

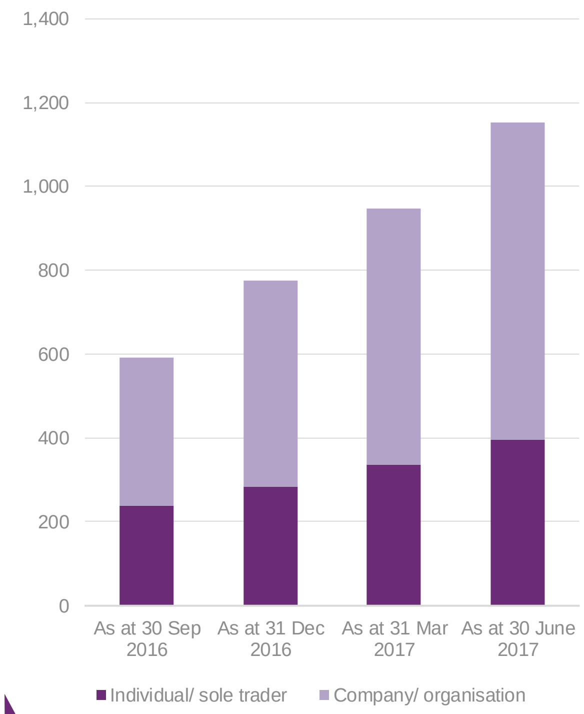
0.25
AVERAGE NEW PROVIDERS PER PARTICIPANT

Approved providers over time



The number of approved service providers increased by 22% from 947 to 1,153 in the quarter.

Type of provider

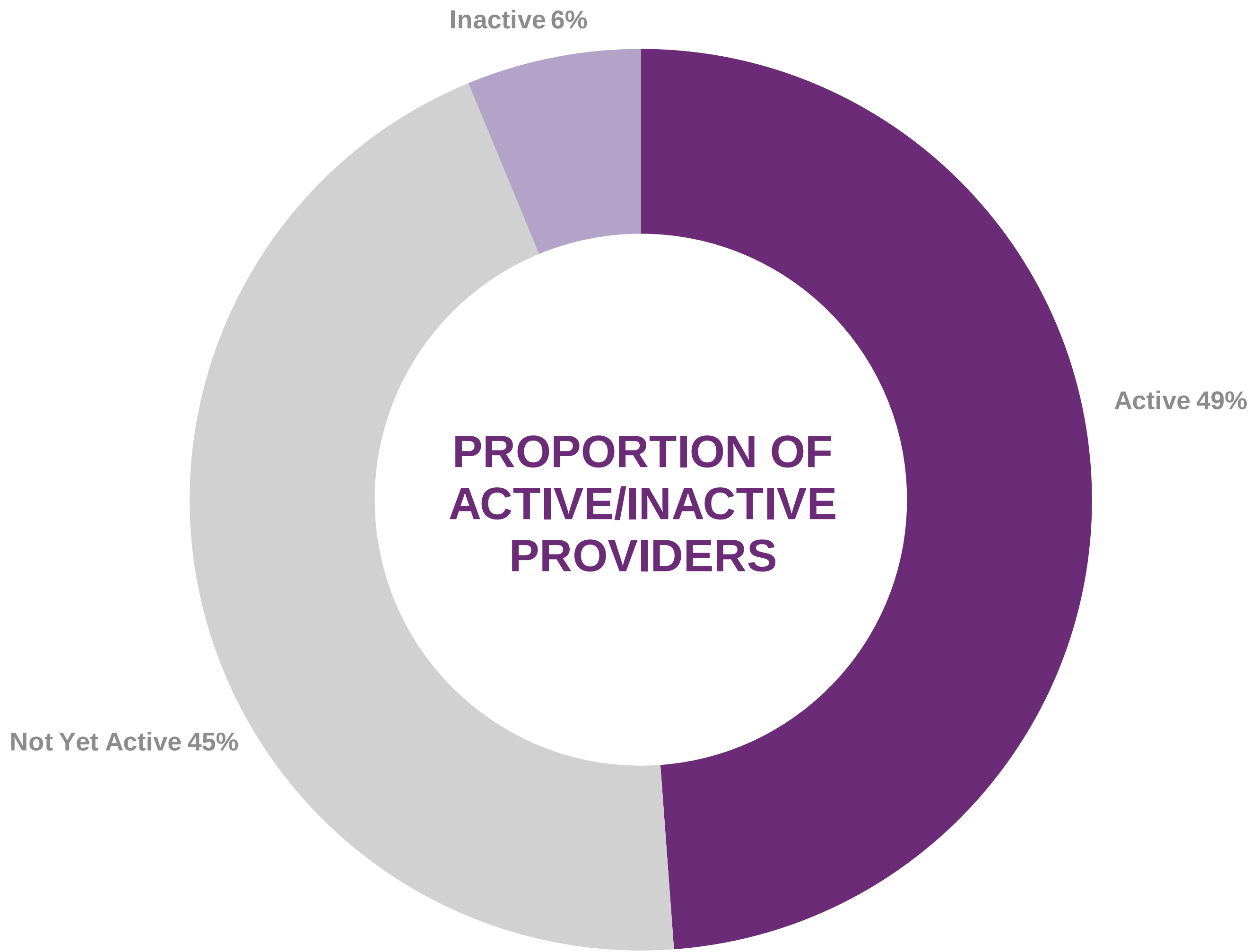


34% of approved service providers are individual/sole traders.

Providers and Markets

Change in the activity status of providers

As at 30 June 2017 49% of providers were active in the last quarter, 45% were yet to have evidence of activity and 6% were inactive. Of the overall stock of providers, 369 began delivering new supports in the quarter.



369

NUMBER OF PROVIDERS DELIVERING NEW SUPPORTS

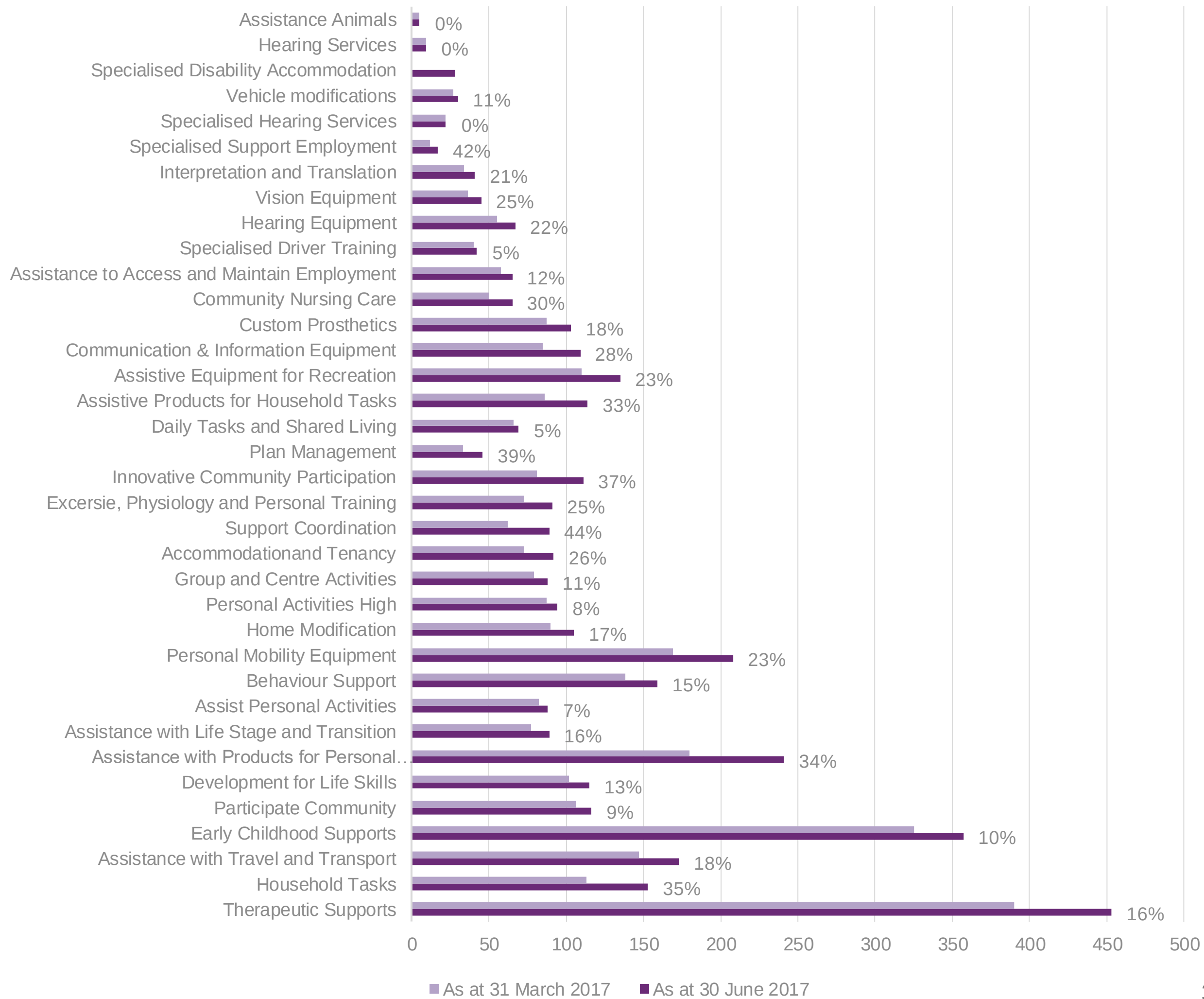
Registration groups

The increase in approved providers from 31 March 2017 to 30 June 2017 varies by registration group.

Therapeutic Supports has the highest number of approved service providers and has seen a 16% increase since the previous quarter.

The largest percentage increase in approved providers was for the Support Coordination registration group in the quarter, increasing from 62 as at 31 March 2017 to 89 as at 30 June 2017. This was followed by Specialised Support Employment, Plan Management and Innovative Community Participation.

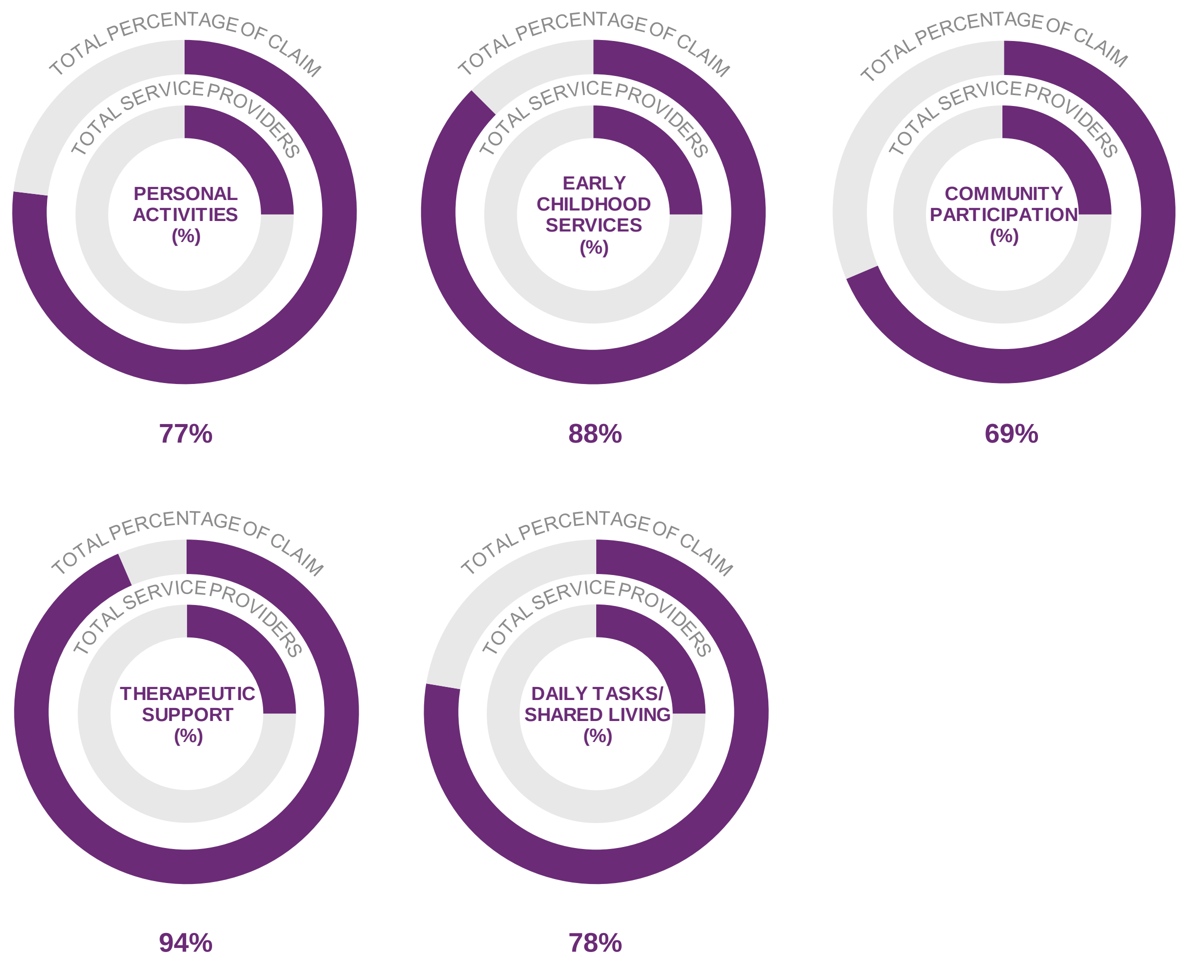
Approved providers by registration group and percentage increase over the quarter



Market share of top providers

The largest 25% of providers by claims accounted for 65-95% of all claims in the period across all service provider major registration groups

Market share of the top 25% of providers by registration group.



25% of providers have received 77% of payments during the quarter of 2016-17 Q4 for personal activities.

PART 5

Information, Linkages and Capacity Building

Information, Linkages and Capacity Building was covered in the national version of the COAG report.

PART 6

Mainstream Interface

The proportion of participants entering in the current quarter accessing mainstream services is lower compared to prior quarters.

Mainstream Interface

84% of active participants with a plan approved in 2016-17 Q4 access mainstream services, a decrease from prior quarters. Participants are accessing mainstream services predominantly for health and wellbeing, lifelong learning and daily activities