



Changes to NDIS supports

What is changing from 3 October 2024

Easy Read version



ndis

[ndis.gov.au](https://www.ndis.gov.au)

How to use this document



The National Disability Insurance Agency (NDIA) wrote this document.

When you read the word 'we', it means the NDIA.



We wrote this document in an easy to read way.

We use pictures to explain some ideas.



We have written some words in **bold**.

This means the letters are thicker and darker.



We explain what these words mean.

There is a list of these words on page 19.



This is an Easy Read summary of another document.



You can find the other document on our website.

www.ndis.gov.au



You can ask for help to read this document.

A friend, family member or support person might be able to help you.

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What is this document about?



This document is about changes to laws for the National Disability Insurance Scheme (NDIS).



We understand that changes to these laws could make some **participants** feel worried.



Participants are people with disability who take part in the NDIS.



These changes will not affect the aim of the NDIS.



The NDIS will still provide **NDIS funding** for supports.

NDIS funding is the money from your NDIS plan that pays for the supports you need.

This document explains how changes to the NDIS laws will affect:



- participants



- people who help manage a participant's NDIS funding.

What will change?



From **3 October 2024**, the laws changed what is an NDIS support.



The changes mean there is now an approved list of NDIS supports that people can use.



Participants will only be able to spend NDIS funding on supports in this list.



You can find this list on our website.

[ourguidelines.ndis.gov.au/would-we-fund-it/
what-does-ndis-fund](https://ourguidelines.ndis.gov.au/would-we-fund-it/what-does-ndis-fund)



There is another list that includes supports participants cannot spend their NDIS funding on.



You can find this list on our website.

[ourguidelines.ndis.gov.au/would-we-fund-it/
what-does-ndis-fund](https://ourguidelines.ndis.gov.au/would-we-fund-it/what-does-ndis-fund)



These changes will affect all participants.

Participants should find out if these changes will affect their services from a:



- **plan manager** – someone who helps participants manage their NDIS funding



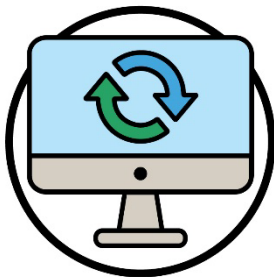
- **support coordinator** – someone who helps participants plan and use their supports.



We are working with **providers** to make sure they understand both of the lists.



Providers support people with disability by delivering a service.



You can find out more about what will change on our website.

www.ndis.gov.au/changes-ndis-legislation

What happens if you make a mistake?



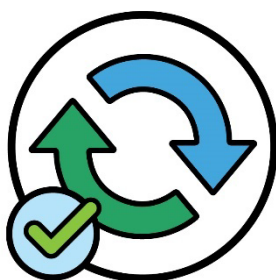
We understand that it might take time for participants to get used to the changes.



This means some participants might make a mistake with how they spend their NDIS funding.

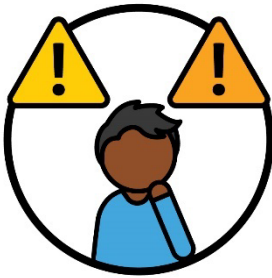


We can help participants if they spend their NDIS funding on an item that isn't on the approved list.



We will help participants get used to the changes.

For the next **12 months**, we will not ask participants for the money back if:



- it's the first or second time they have made the mistake



- the support costs less than **\$1,500**.



This does not include participants who spend their NDIS funding on things that are against the law.



We will support participants if they make a mistake.

We will help them:



- understand the new rules



- find and use NDIS supports.



If a participant keeps spending their NDIS funding on the wrong thing, we will have to take action.

How can you use other supports?



You can ask to use a support that is not on the approved list of NDIS supports.

We call these replacement supports.



You can only use a replacement support from another list we have approved.



You can find the list of approved replacement supports on our website.

[ourguidelines.ndis.gov.au/would-we-fund-it/
what-does-ndis-fund](https://ourguidelines.ndis.gov.au/would-we-fund-it/what-does-ndis-fund)



We must agree with your reasons for needing a replacement support.

You need to show us the replacement support:



- costs the same or less money than your NDIS support

and



- will give you the same or better results.



You need to do this before you spend your NDIS funding on the replacement support.

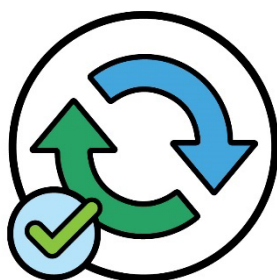


We might not agree to the replacement support.



If we don't agree, you need to wait **12 months** before you can ask us about that replacement support again.

Where can you find more information?



We are here to help you understand what will change.

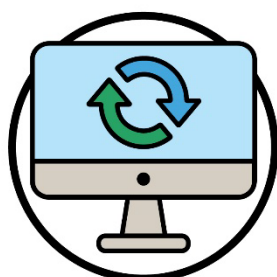
We will keep sharing information with you about:



- what is changing



- how it might affect you.



You can also find news about the changes on our website.

www.ndis.gov.au/changes-ndis-legislation



You can find the latest news about the NDIS in our newsletter.

You can sign up to our newsletter with the link below.

cloud.e.ndis.gov.au/newsletter_signup



You can also sign up to share what you think about these changes.



You can find out how to do this on our website.

www.ndis.gov.au/community/have-your-say/participant-first-help-improve-ndis

Contact us

For more information about this document, please contact us.



You can visit our website.

www.ndis.gov.au



You can call us.

1800 800 110



Follow us on Facebook.

www.facebook.com/NDISAus



Follow us on X.

X used to be called Twitter.

[@NDIS](https://twitter.com/NDIS)

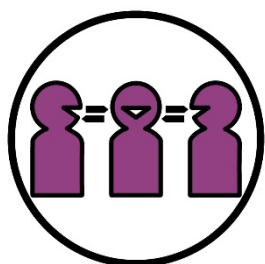
Support to talk to us



You can talk to us online using our webchat feature at the top of our website.

www.ndis.gov.au

If you speak a language other than English, you can call:



Translating and Interpreting Service (TIS)

131 450

If you have a speech or hearing impairment, you can call:



TTY

1800 555 677



Speak and Listen

1800 555 727



National Relay Service

133 677

www.accesshub.gov.au/about-the-nrs

Word list

This list explains what the **bold** words in this document mean.



NDIS funding

NDIS funding is the money from your NDIS plan that pays for the supports you need.



Participants

Participants are people with disability who take part in the NDIS.



Plan manager

A plan manager is someone who helps participants manage their NDIS funding.



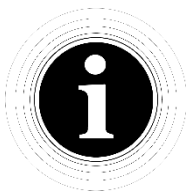
Providers

Providers support people with disability by delivering a service.



Support coordinator

A support coordinator is someone who helps participants plan and use their supports.



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