



# Supporting you to manage your NDIS funding

May 2025

Easy Read version



**ndis**

[ndis.gov.au](https://www.ndis.gov.au)

## How to use this document



We are the National Disability Insurance Agency (NDIA).

We wrote this document.



We wrote some words in **bold**.

We explain what these words mean.

There is also a list of these words on page 16.



You can ask someone you trust for support to:

- read this document
- find more information.



This is an Easy Read summary of our email.

It only includes the most important ideas.



You can find the email on our website.

[www.ndis.gov.au/changes-ndis-legislation](http://www.ndis.gov.au/changes-ndis-legislation)

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## What is changing?



We are changing the way you get **NDIS funding**.

NDIS funding is the money from your NDIS plan that pays for the supports you need.



New NDIS plans will have **funding periods**.



Funding periods tell you:

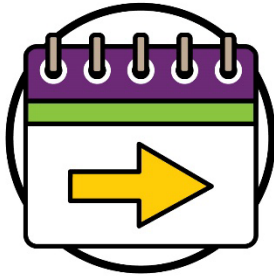
- how long your funding needs to last
- when you can start using more funding.



Funding periods will help make sure your NDIS funding lasts as long as your plan.

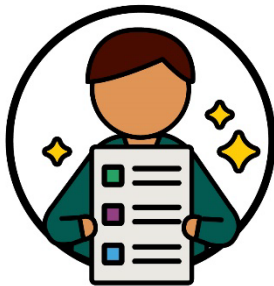


We won't change your plan until we have spoken to you about funding periods.



We will start using different funding periods from **19 May 2025**.

You might get funding periods when you:



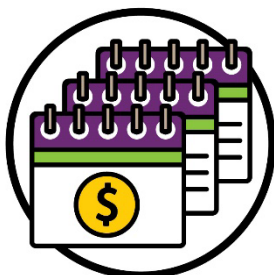
- get a new NDIS plan



- have a **plan reassessment**.



When we do a plan reassessment, we check to see if the supports in your plan still work well for you.



For most participants funding periods will be **3 months long**.

## How will funding periods work?



Funding periods won't change how much NDIS funding you get.



They will only change when you can use your NDIS funding.

You can check your funding periods:



- in your NDIS plan



- on the participant portal



- on the my NDIS app.

You can check:



- how much NDIS funding you have



- how much NDIS funding you have spent

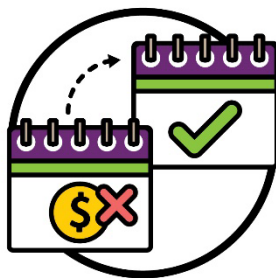


- when your next funding period starts.

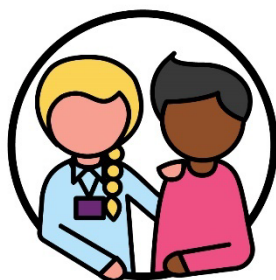
## What if you use all your NDIS funding?



You can only use the amount of NDIS funding you get for your funding period.



If you use it all, you will have to wait until your next funding period starts.



There might be other ways for you to get support.

You can ask:



- the NDIA

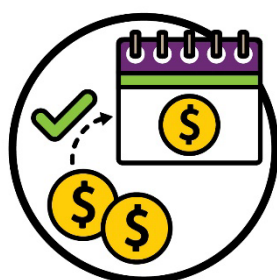


- the person who manages your plan.

## What if you don't use all your NDIS funding?



You don't have to use all your NDIS funding in one funding period.



Any NDIS funding left at the end of a funding period goes into your next funding period.

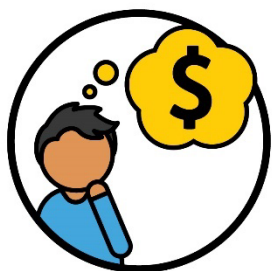


Your NDIS funding will start again when you get a new NDIS plan.



This means any NDIS funding left over from your old plan won't move into a new one.

## What can you use your NDIS funding for?



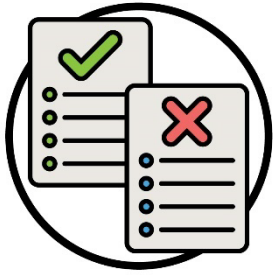
Participants have told us it can be hard to know what they can use NDIS funding for.



This is why the Australian Government made new rules about NDIS funding.



These new rules also changed what 'NDIS supports' means.



There are lists of supports that you:

- can use NDIS funding for
- are not allowed to use NDIS funding for.



You can find these lists on our website.

[ourguidelines.ndis.gov.au/would-we-fund-it/what-does-ndis-fund#ndis-supports-lists-now-available](https://ourguidelines.ndis.gov.au/would-we-fund-it/what-does-ndis-fund#ndis-supports-lists-now-available)



Your plan also explains what your NDIS funding is for.



You must only spend NDIS funding on the supports in your plan.

## What happens if you make a mistake?



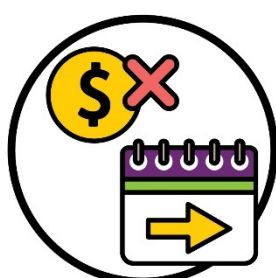
Most people are doing the right thing.



But we understand that mistakes can happen.



We will tell you if you try to spend NDIS funding on something that isn't an NDIS support.



We will explain:

- why you can't spend your NDIS funding on it
- what you can do next time.



You might have to pay back money to the NDIS if you spend your NDIS funding on the wrong thing.

## If you need more support



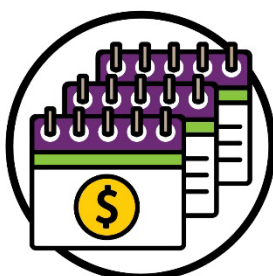
We're here to help you understand:

- the NDIS
- how to use your NDIS funding.

You can visit our website to learn more about:



- what you can spend your NDIS funding on



- how funding periods work.



[www.ndis.gov.au/changes-ndis-legislation/  
frequently-asked-questions-about-legislation](http://www.ndis.gov.au/changes-ndis-legislation/frequently-asked-questions-about-legislation)



You can also sign up to our newsletter.

[www.ndis.gov.au/about-us/newsletters](http://www.ndis.gov.au/about-us/newsletters)

## More information

For more information about this document, please contact us.



You can visit our website.

[www.ndis.gov.au](http://www.ndis.gov.au)



You can call us.

**1800 800 110**



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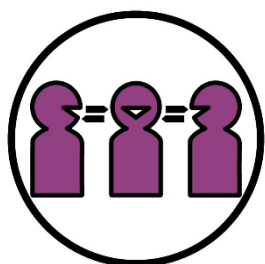
## Support to talk to us



You can talk to us online using our webchat feature at the top of our website.

[www.ndis.gov.au](http://www.ndis.gov.au)

If you speak a language other than English, you can call:



Translating and Interpreting Service (TIS National)

**131 450**

If you have a speech or hearing impairment, you can call:



TTY

**1800 555 677**



Speak and Listen

**1800 555 727**



National Relay Service

**133 677**

[www.accesshub.gov.au/about-the-nrs](http://www.accesshub.gov.au/about-the-nrs)

## Word list

This list explains what the **bold** words in this document mean.



### **Funding periods**

Funding periods tell you:

- how long your funding needs to last
- when you can start using more funding.



### **NDIS funding**

NDIS funding is the money from your NDIS plan that pays for the supports you need.



### **Plan reassessment**

When we do a plan reassessment, we check to see if the supports in your plan still work well for you.



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