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Internal review requests (s100)

Financial Year Quarter	2019-20				2020-21				2021-22				2022-23				2023-24				2024-25			
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Closed Requests	1,193	5,044	12,269	13,847	8,580	7,752	9,618	9,916	13,186	13,402	11,202	9,085	9,441	7,353	8,029	7,819	7,764	7,595	4,696	7,779	9,890	8,738	9,294	9,037
Open Requests	4,712	8,889	6,313	2,234	3,439	5,115	5,459	6,771	5,498	3,331	1,982	2,649	2,064	2,564	2,480	3,148	4,720	6,032	7,103	5,994	5,408	6,493	5,916	6,203

\*Numbers do not include the plan change requests that automatically become S100/internal review case

\*\*The number of s100s has been restated to exclude miscategorised cases.

Plan Change requests

Plan Reassessment Requests (s48)

Financial Year Quarter	2019-20				2020-21				2021-22				2022-23				2023-24				2024-25			
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Closed Requests	17,007	13,454	15,581	16,230	20,060	19,475	18,324	21,689	27,072	24,301	24,190	28,002	28,793	33,493	39,047	36,229	39,516	40,231	43,206	42,322	47,238	43,733	41,523	39,259
Open Requests	3,483	2,021	793	2,245	2,622	1,106	2,875	5,569	2,421	1,456	2,926	4,447	9,754	10,950	11,136	14,370	16,348	27,955	36,564	42,841	37,005	27,350	20,395	19,305

Plan Variation Requests (s47a)

Financial Year Quarter	2019-20				2020-21				2021-22				2022-23				2023-24				2024-25			
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Closed Requests	0	0	0	0	0	0	0	0	0	0	0	0	0	30	291	353	496	2,730	6,746	10,501	12,905	11,752	14,118	21,958
Open Requests	0	0	0	0	0	0	0	0	0	0	0	0	0	13	34	36	52	1,798	3,147	4,001	4,546	4,632	5,880	14,816

\*Plan change request counts can change retrospectively due to logic changes, PACE functionality allowing received dates to be backdated to reflect actual received dates. Plan change request type information can also change retrospectively due to current functionality in PACE that allows changes from s47A to s48 and vice versa after the PRR case has been completed. The number of plan change requests (S48 and s47A's) have been restated to exclude miscategorised cases.

\*\*Plan variations request data is only available from Q2 2022-23 onwards.