

## Appendix A:

### Key definitions

---

**Access request:** A formal request by an individual for a determination of eligibility to access the NDIS.

**Access requirements:** The criteria a person must meet to become a participant in the NDIS. The access requirements are: age (under 65 years); residency (live in Australia and be an Australian citizen or have paperwork to live here permanently); disability: a disability which is permanent and significant, and/or early intervention (support is required early to help reduce the future needs for supports).

**Active participant:** A person who has been determined eligible for the NDIS and has an approved plan. ('Active participant' also includes any participant whose plan has expired, but a new plan has not formally commenced, and they have not left the NDIS.)

**Active provider:** 'Active providers' refers to those who have received payment in the quarter for supporting NDIS participants. The count of active providers excludes providers with a missing Australian Business Number (ABN).

**Administrative Review Tribunal:** The Administrative Review Tribunal reviews decisions made by Australian Government agencies, departments and ministers.

**Annualised committed supports:** The committed supports (on a participant's current plan) scaled to a 12-month period (see Committed supports).

**Average payments:** The sum of the payments in the 12 months prior to the date of the report, divided by the average number of participants who are active per working day in each month over the same period.

**Bilateral agreement:** An agreement between the Australian Government and a state or territory that formalises the commitments of each government in relation to the NDIS.

**Bilateral estimates:** The number of people expected to enter the NDIS by quarter in each state and territory. These figures are estimates only.

**Carer:** Someone who provides personal care, support and assistance to a person with a disability, and who is not contracted as a paid or voluntary worker.

**Committed supports:** The cost of approved supports included in a participant's plan. In some sections of this report, this amount is annualised to allow for comparison of plans of different lengths.

**Culturally and linguistically diverse (CALD):** This term describes people from different cultural backgrounds – it can include difference in cultural/ethnic identity (how we identify with ourselves and how others identify us), language, country of birth, religion, heritage/ancestry, national origin and/or race and colour.

**Early childhood approach (ECA):** A nationally consistent approach to supporting children younger than 6 with developmental delay or developmental concerns, and children younger than 9 with disability.

**Early connections:** Services provided by early childhood partners for children younger than 6 with developmental delay, or children younger than 9 with disability, and their families. Early connections may include a combination of services, such as connecting children and families to community and mainstream supports, practical information relevant to a child's development, early supports, and assistance to apply to the NDIS.

**First Nations Peoples:** Aboriginal and Torres Strait Islander peoples.

**Individualised living options:** Funding to support participants to live where they choose, increase their independence, and maximise their social and economic participation.

**In-kind programs:** Existing federal, state or territory government disability-related programs that are delivered under existing block grant funding arrangements.

**Internal review of decision:** A request for an internal review of a decision the NDIA has made about a participant under section 100 of the NDIS Act.

**Inter-plan inflation:** Occurs when a participant's NDIS plan budget is increased when it is reassessed.

**Mainstream services:** The government systems providing services to the Australian public, for example, health, mental health, education, justice, housing, child protection and employment.

**Market:** In the context of the NDIS, the market is where participants and providers interact to trade for disability supports.

**National Disability Insurance Agency (NDIA):** The Australian Government organisation administering the NDIS.

**National Disability Insurance Scheme (NDIS):** A national scheme for people with disability, administered by the NDIA. It provides funding to eligible Australians with disability to purchase NDIS supports related to their disability. These supports help participants in their everyday life, and to pursue their goals. In this report, the NDIS is also referred to as 'the Scheme'.

**NDIA-managed funding:** NDIS participants can opt to have the NDIA manage their plan funding. The NDIA pays for NDIS supports from a participant's plan, on their behalf. Participants must use NDIS-registered providers.

**On-paid provider:** Based on ABNs, the provider (registered or unregistered) who is paid for the support being claimed by the participant from their plan. If the payment is plan managed the Plan Manager will claim the amount and 'on pay' the ABN/provider listed on the invoice for services.

**Outcomes framework questionnaires:** A series of surveys that collect information from participants and their families and carers about how they are doing in 6 different areas of their lives.

**Participant:** A person who has met access to the NDIS, having met access under Section 24 (disability requirements), Section 25 (early intervention requirements) or both Section 24 and Section 25.

**Participant critical incident (PCI):** An instance or allegation of serious harm occurring to a participant.

**Participant First:** A group of people who have signed up to help improve the NDIS through engagement activities, such as focus groups, co-design workshops, surveys and research projects.

**Participant reassessment request:** A request made by a participant or their representative under section 48 of the NDIS Act for reassessment of the participant's circumstances that may result in the replacement of the participant's current plan.

**Payment:** A claim made from a participant's plan, either claimed by a registered provider directly (agency managed), claimed by the participant's registered Plan Manager and on-paid on behalf of the participant (plan managed) or claimed directly by the participant (self-managed) and on-paid to their service/support provider. There are also some off-system payments undertaken by the agency for some bespoke arrangements, for example, cross-billing for YPIRAC payments.

**Payee Provider:** The registered provider who claims the payment for the support. If the payment is Agency managed, then the Payee provider will be the registered provider who claims for themselves. If the payment is plan-managed, then this will be the Plan Manager who claims on behalf of participant and on-pays the provider of the service. If the payment is self-managed, then the payment is claimed directly by the participant and there is no Payee Provider, and the participant on-pays their providers.

**Plan:** A written agreement worked out with each participant, stating their goals and needs and the reasonable and necessary supports the NDIS will fund for them.

**Plan manager:** A provider who is registered with the NQSC to provide plan management services, and they act as the intermediary in the payment process, claiming participant funds from the provider portal, and then on-paying the service/support providers on behalf of participants.

**Pricing:** The NDIA provides guidance on the price to be paid for each support item through pricing arrangements and price limits.

**Provider of supports:** The provider (based on ABN) who is paid from the funding in participant plans. Providers can be registered with the NQSC for one or more registration groups. If a provider (based on ABNs) is not registered with the NQSC for a particular registration group, then the provider is considered to be unregistered for that registration group. The Provider is the ABN on the invoice being paid.

**Registered provider:** An approved person or provider of supports that is registered as a provider with the NQSC for one or more registration groups.

**Revenue:** The amount of money received from federal, state and territory governments for participant supports as outlined in a bilateral agreement. This includes both cash and in-kind amounts.

**Specialist disability accommodation (SDA):** Specialist housing solutions for people with an extreme functional impairment or very high support needs. SDA does not refer to support services, but the homes in which these are delivered. SDA may incorporate a specialist design, be in a particular location, or have features that make it feasible to provide complex or costly supports for independent living.

**Supported independent living (SIL):** Support provided to a person to help them live as independently as possible in their home. The funding is in the form of access to a support worker to help the participant for up to 24 hours a day, 7 days a week. It includes help with or supervision of daily tasks, like personal care or cooking meals.

**Unregistered provider:** An ABN/provider, who has received payment from an NDIS participant (either through a plan manager intermediary or paid by the participant) but is not registered with the NQSC for the registration group of the support being claimed. A provider who is registered for one or more registration groups, could also provide support in other registration groups for which they are not registered, and in these cases those payments would be classed as 'unregistered'.

**Utilisation rate:** The ratio between payments made and the committed supports over a defined period.

## Appendix B:

### Outcomes framework questionnaires

---

The NDIS outcomes framework questionnaires measure the medium and long-term benefits of the NDIS to participants and their families and carers. These questionnaires are one way the NDIA measures outcomes.

Using the questionnaires, we collect baseline measures when participants enter the NDIS and then further information when participants' plans are reviewed. This allows outcomes to be tracked against baseline measures to assess progress and determine which types of support lead to the best outcomes. Baseline measures have been collected from 98% of participants who received their initial plan since 1 July 2016.

We use a lifespan approach to measuring outcomes, recognising that different outcomes will be important to participants at different stages of their life.

The information collected tracks how participants are progressing in the following 8 life domains.

**Choice and control:** Includes independence, decision-making and whether the participant would like to have more choice and control in their life.

**Relationships:** Relates to whether a participant has someone to call on for practical advice or emotional support, their degree of contact with family and friends, and their relationships with support staff.

**Health and wellbeing:** Relates to health, lifestyle and access to health services.

**Work:** Participants' experiences in the workforce and goals for employment.

**Daily living activities:** The level of independence participants have in 9 areas of daily living, for example, shopping and home cleaning.

**Home:** Relates to a participant's satisfaction with their home and whether they feel safe.

**Lifelong learning:** Includes educational, training and learning experiences.

**Social, community and civic participation:** Relates to hobbies, volunteering, involvement in community, voting and leisure activities, and whether the participant feels they have a voice.

We also collect information from families and carers of participants, for example, in relation to their employment.

# Appendix C:

## Children accessing the NDIS and early connections

A detailed summary of children younger than 9 in the NDIS, by state and territory, is shown in Table C.1. It includes children accessing early connections.

**Table C.1 Summary of children younger than 9 who have approached the NDIS for support by jurisdiction and status<sup>1</sup>**

| State/<br>Territory | Active approved plans<br>(children younger than 9<br>as at 30 June 2026) | Access met but yet to<br>have an approved plan<br>(children younger than<br>9 as at 30 June 2026) | Access request<br>(no decision) | Total          | Number of children<br>accessing early<br>connections throughout<br>the quarter |
|---------------------|--------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------|---------------------------------|----------------|--------------------------------------------------------------------------------|
| NSW                 | 51,061                                                                   | 845                                                                                               | 731                             | 56,369         | 8,352                                                                          |
| VIC                 | 45,851                                                                   | 747                                                                                               | 720                             | 50,442         | 6,893                                                                          |
| QLD                 | 33,937                                                                   | 513                                                                                               | 402                             | 36,838         | 4,365                                                                          |
| SA                  | 12,124                                                                   | 228                                                                                               | 167                             | 13,241         | 1,606                                                                          |
| WA                  | 13,035                                                                   | 332                                                                                               | 262                             | 14,303         | 2,470                                                                          |
| TAS                 | 2,915                                                                    | 53                                                                                                | 53                              | 3,174          | 376                                                                            |
| ACT                 | 2,387                                                                    | 47                                                                                                | 35                              | 2,618          | 372                                                                            |
| NT                  | 1,453                                                                    | 48                                                                                                | 15                              | 1,596          | 163                                                                            |
| OT                  | <20                                                                      | 0                                                                                                 | 0                               | 14             | <11                                                                            |
| Missing             | <11                                                                      | 0                                                                                                 | 0                               | 33             | <50                                                                            |
| <b>Total</b>        | <b>162,781</b>                                                           | <b>2,813</b>                                                                                      | <b>2,385</b>                    | <b>178,628</b> | <b>24,642</b>                                                                  |

<sup>1</sup> The number of children accessing or waiting on early connections at the end of the quarter is not reported separately, however they are still included in the total.

# Appendix D

## Comparison of key metrics by state and territory

Adapting to the new computer system and processes has impacted some data detailed in this supplement. This includes the proportion of active participant plans with not-stated culturally and linguistically diverse (CALD) status and missing data about reported level of function. There may be some minor instances of information being restated in this report as data is further refined. When interpreting the results detailed in this appendix, please also consider the following:

Percentage figures have been rounded and may not always total to one hundred per cent.

Totals include participants with missing characteristics, where applicable.

Throughout this appendix, results are not adjusted for underlying differences in population characteristics, and hence comparisons of the results for subsections of the population should be interpreted with caution.

The disability group Down syndrome is reported separately to the intellectual disability group (**Tables D.8 and D.9**).

The number of participants residing in remote and very remote areas (**Table D.10**) is based on the Modified Monash Model measure of remoteness.

Figures reported for participant critical incidents (PCIs) exclude counts of 'withdrawn' or 'miscategorised' PCIs (**Table D.19**).

The count of active providers excludes providers with a missing Australian Business Number (ABN) (**Table D.20**).

Plan management fees, which are payments from NDIA-managed funding, are reclassified as plan-managed funding payments for the purpose of counting providers. Therefore, the count of NDIA-managed providers excludes providers that only received plan management fees and no other NDIA-managed funding payments (**Table D.20**).

Self-managed participants are required to include the provider's Australian Business Number (ABN), or a reason where an ABN is not available. However, as entering a Support Item Number remains optional, most self-managed payments are recorded at the Support Category level only. As a result, it cannot be determined whether the provider was registered or unregistered for that specific support at the time. These providers and their associated payments are classified as having an unknown registration status and are not shown separately, but are included in 'All providers'.

Providers can offer support in multiple support categories. Therefore, the total number of unique active providers (**Table D.20**) will be lower than the sum of active providers across all support categories.

Average annualised committed supports (**Table D.23**) are derived from the total annualised committed supports in the current plans of active participants as at 30 June 2026. Average payments

**(Table D.24)** are calculated as the sum of the payments in the 12-month period to 30 June 2026, divided by the average number of participants who are active per working day in each month over the same period. They have been rounded to the nearest hundred dollars. Figures are not shown if there is insufficient data in the group.

Total annualised committed supports **(Table D.23)** are those in the current plans of active participants as at 30 June 2026. ‘Total payments’ **(Table D.24)** refers to those paid over the 12 months to 30 June 2026. Totals include payments with missing characteristics, where applicable.

The utilisation rate for the current financial year will likely increase due to a lag between when support is provided and when it is paid for.



**Table D.1 Active participants as at 30 June 2026<sup>2</sup>**

| State/Territory | Active participant plans - Count | Active participant plans - Percentage |
|-----------------|----------------------------------|---------------------------------------|
| NSW             | 230,427                          | 29.5%                                 |
| VIC             | 210,846                          | 27.0%                                 |
| QLD             | 166,633                          | 21.3%                                 |
| WA              | 70,243                           | 9.0%                                  |
| SA              | 67,270                           | 8.6%                                  |
| TAS             | 16,896                           | 2.2%                                  |
| ACT             | 12,695                           | 1.6%                                  |
| NT              | 6,894                            | 0.9%                                  |
| OT              | 93                               | 0.0%                                  |
| Missing         | 16                               | 0.0%                                  |
| <b>National</b> | <b>782,013</b>                   | <b>100.0%</b>                         |

**Table D.2 Numbers of active participant plans by age group as at 30 June 2026**

| Age group    | NSW            | VIC            | QLD            | WA            | SA            | TAS           | ACT           | NT           | National       |
|--------------|----------------|----------------|----------------|---------------|---------------|---------------|---------------|--------------|----------------|
| 0 to 8       | 51,061         | 45,851         | 33,937         | 13,035        | 12,124        | 2,915         | 2,387         | 1,453        | <b>162,781</b> |
| 9 to 14      | 44,933         | 44,045         | 34,588         | 13,810        | 14,387        | 3,040         | 2,415         | 1,343        | <b>158,583</b> |
| 15 to 18     | 23,294         | 21,606         | 18,487         | 7,662         | 8,149         | 1,828         | 1,360         | 728          | <b>83,125</b>  |
| 19 to 24     | 21,100         | 18,624         | 16,444         | 7,418         | 7,234         | 1,818         | 1,286         | 616          | <b>74,553</b>  |
| 25 to 34     | 21,138         | 17,921         | 14,544         | 6,947         | 5,782         | 1,960         | 1,312         | 548          | <b>70,163</b>  |
| 35 to 44     | 15,787         | 15,409         | 11,739         | 5,599         | 4,809         | 1,256         | 950           | 632          | <b>56,188</b>  |
| 45 to 54     | 17,445         | 16,550         | 12,444         | 5,290         | 4,791         | 1,336         | 1,054         | 648          | <b>59,566</b>  |
| 55 to 64     | 21,447         | 19,329         | 15,176         | 6,578         | 6,098         | 1,684         | 1,072         | 643          | <b>72,040</b>  |
| 65+          | 14,222         | 11,511         | 9,274          | 3,904         | 3,896         | 1,059         | 859           | 283          | <b>45,014</b>  |
| <b>Total</b> | <b>230,427</b> | <b>210,846</b> | <b>166,633</b> | <b>70,243</b> | <b>67,270</b> | <b>16,896</b> | <b>12,695</b> | <b>6,894</b> | <b>782,013</b> |

**Table D.3 Proportion of active participant plans by age group as at 30 June 2026**

| Age group    | NSW         | VIC         | QLD         | WA          | SA          | TAS         | ACT         | NT          | National    |
|--------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| 0 to 8       | 22%         | 22%         | 20%         | 19%         | 18%         | 17%         | 19%         | 21%         | <b>21%</b>  |
| 9 to 14      | 19%         | 21%         | 21%         | 20%         | 21%         | 18%         | 19%         | 19%         | <b>20%</b>  |
| 15 to 18     | 10%         | 10%         | 11%         | 11%         | 12%         | 11%         | 11%         | 11%         | <b>11%</b>  |
| 19 to 24     | 9%          | 9%          | 10%         | 11%         | 11%         | 11%         | 10%         | 9%          | <b>10%</b>  |
| 25 to 34     | 9%          | 8%          | 9%          | 10%         | 9%          | 12%         | 10%         | 8%          | <b>9%</b>   |
| 35 to 44     | 7%          | 7%          | 7%          | 8%          | 7%          | 7%          | 7%          | 9%          | <b>7%</b>   |
| 45 to 54     | 8%          | 8%          | 7%          | 8%          | 7%          | 8%          | 8%          | 9%          | <b>8%</b>   |
| 55 to 64     | 9%          | 9%          | 9%          | 9%          | 9%          | 10%         | 8%          | 9%          | <b>9%</b>   |
| 65+          | 6%          | 5%          | 6%          | 6%          | 6%          | 6%          | 7%          | 4%          | <b>6%</b>   |
| <b>Total</b> | <b>100%</b> | <b>100%</b> | <b>100%</b> | <b>100%</b> | <b>100%</b> | <b>100%</b> | <b>100%</b> | <b>100%</b> | <b>100%</b> |

<sup>2</sup> OT includes participants living in other Australian territories, including Norfolk Island, Christmas Island and the Cocos (Keeling) Islands.

**Table D.4 Numbers of active participant plans (participants in Supported Independent Living (SIL)) by age group as at 30 June 2026**

| Age group    | NSW           | VIC          | QLD          | WA           | SA           | TAS          | ACT        | NT         | National      |
|--------------|---------------|--------------|--------------|--------------|--------------|--------------|------------|------------|---------------|
| 0 to 8       | n/a           | n/a          | n/a          | n/a          | n/a          | n/a          | n/a        | n/a        | n/a           |
| 9 to 14      | n/a           | n/a          | n/a          | n/a          | n/a          | n/a          | n/a        | n/a        | n/a           |
| 15 to 18     | 52            | 39           | 49           | 18           | 25           | <11          | <11        | <11        | 196           |
| 19 to 24     | 870           | 545          | 602          | 274          | 283          | <100         | <50        | 76         | 2,781         |
| 25 to 34     | 1,886         | 1,110        | 1,223        | 567          | 519          | 204          | 96         | 94         | 5,699         |
| 35 to 44     | 1,844         | 1,315        | 1,250        | 601          | 495          | 161          | 100        | 121        | 5,887         |
| 45 to 54     | 2,302         | 1,544        | 1,373        | 662          | 579          | 184          | 139        | 120        | 6,903         |
| 55 to 64     | 3,227         | 2,139        | 1,831        | 878          | 861          | 266          | 164        | 145        | 9,511         |
| 65+          | 2,102         | 1,241        | 1,099        | 546          | 548          | 192          | 101        | <70        | 5,891         |
| <b>Total</b> | <b>12,284</b> | <b>7,935</b> | <b>7,428</b> | <b>3,547</b> | <b>3,310</b> | <b>1,102</b> | <b>645</b> | <b>623</b> | <b>36,874</b> |

**Table D.5 Proportion of active participant plans (participants in Supported Independent Living (SIL)) by age group as at 30 June 2026**

| Age group    | NSW         | VIC         | QLD         | WA          | SA          | TAS         | ACT         | NT          | National    |
|--------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| 0 to 8       | n/a         | n/a         | n/a         | n/a         | n/a         | n/a         | n/a         | n/a         | n/a         |
| 9 to 14      | n/a         | n/a         | n/a         | n/a         | n/a         | n/a         | n/a         | n/a         | n/a         |
| 15 to 18     | 0%          | 0%          | 1%          | 1%          | 1%          | n/a         | n/a         | n/a         | 1%          |
| 19 to 24     | 7%          | 7%          | 8%          | 8%          | 9%          | n/a         | n/a         | 12%         | 8%          |
| 25 to 34     | 15%         | 14%         | 16%         | 16%         | 16%         | 19%         | 15%         | 15%         | 15%         |
| 35 to 44     | 15%         | 17%         | 17%         | 17%         | 15%         | 15%         | 16%         | 19%         | 16%         |
| 45 to 54     | 19%         | 19%         | 18%         | 19%         | 17%         | 17%         | 22%         | 19%         | 19%         |
| 55 to 64     | 26%         | 27%         | 25%         | 25%         | 26%         | 24%         | 25%         | 23%         | 26%         |
| 65+          | 17%         | 16%         | 15%         | 15%         | 17%         | 17%         | 16%         | n/a         | 16%         |
| <b>Total</b> | <b>100%</b> | <b>100%</b> | <b>100%</b> | <b>100%</b> | <b>100%</b> | <b>100%</b> | <b>100%</b> | <b>100%</b> | <b>100%</b> |

**Table D.6 Numbers of active participant plans (participants not in Supported Independent Living (SIL)) by age group as at 30 June 2026**

| Age group    | NSW            | VIC            | QLD            | WA            | SA            | TAS           | ACT           | NT           | National       |
|--------------|----------------|----------------|----------------|---------------|---------------|---------------|---------------|--------------|----------------|
| 0 to 8       | 51,061         | 45,851         | 33,937         | 13,035        | 12,124        | 2,915         | 2,387         | 1,453        | 162,781        |
| 9 to 14      | 44,932         | 44,043         | 34,587         | 13,809        | 14,387        | 3,040         | 2,414         | 1,343        | 158,577        |
| 15 to 18     | 23,242         | 21,567         | 18,438         | 7,644         | 8,124         | 1,824         | 1,356         | 723          | 82,929         |
| 19 to 24     | 20,230         | 18,079         | 15,842         | 7,144         | 6,951         | 1,727         | 1,246         | 540          | 71,772         |
| 25 to 34     | 19,252         | 16,811         | 13,321         | 6,380         | 5,263         | 1,756         | 1,216         | 454          | 64,464         |
| 35 to 44     | 13,943         | 14,094         | 10,489         | 4,998         | 4,314         | 1,095         | 850           | 511          | 50,301         |
| 45 to 54     | 15,143         | 15,006         | 11,071         | 4,628         | 4,212         | 1,152         | 915           | 528          | 52,663         |
| 55 to 64     | 18,220         | 17,190         | 13,345         | 5,700         | 5,237         | 1,418         | 908           | 498          | 62,529         |
| 65+          | 12,120         | 10,270         | 8,175          | 3,358         | 3,348         | 867           | 758           | 221          | 39,123         |
| <b>Total</b> | <b>218,143</b> | <b>202,911</b> | <b>159,205</b> | <b>66,696</b> | <b>63,960</b> | <b>15,794</b> | <b>12,050</b> | <b>6,271</b> | <b>745,139</b> |

**Table D.7 Proportion of active participant plans (participants not in Supported Independent Living (SIL)) by age group as at 30 June 2026**

| Age group    | NSW         | VIC         | QLD         | WA          | SA          | TAS         | ACT         | NT          | National    |
|--------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| 0 to 8       | 23%         | 23%         | 21%         | 20%         | 19%         | 18%         | 20%         | 23%         | <b>22%</b>  |
| 9 to 14      | 21%         | 22%         | 22%         | 21%         | 22%         | 19%         | 20%         | 21%         | <b>21%</b>  |
| 15 to 18     | 11%         | 11%         | 12%         | 11%         | 13%         | 12%         | 11%         | 12%         | <b>11%</b>  |
| 19 to 24     | 9%          | 9%          | 10%         | 11%         | 11%         | 11%         | 10%         | 9%          | <b>10%</b>  |
| 25 to 34     | 9%          | 8%          | 8%          | 10%         | 8%          | 11%         | 10%         | 7%          | <b>9%</b>   |
| 35 to 44     | 6%          | 7%          | 7%          | 7%          | 7%          | 7%          | 7%          | 8%          | <b>7%</b>   |
| 45 to 54     | 7%          | 7%          | 7%          | 7%          | 7%          | 7%          | 8%          | 8%          | <b>7%</b>   |
| 55 to 64     | 8%          | 8%          | 8%          | 9%          | 8%          | 9%          | 8%          | 8%          | <b>8%</b>   |
| 65+          | 6%          | 5%          | 5%          | 5%          | 5%          | 5%          | 6%          | 4%          | <b>5%</b>   |
| <b>Total</b> | <b>100%</b> | <b>100%</b> | <b>100%</b> | <b>100%</b> | <b>100%</b> | <b>100%</b> | <b>100%</b> | <b>100%</b> | <b>100%</b> |

**Table D.8 Number of active participant plans by primary disability group as at 30 June 2026**

| Primary disability group   | NSW            | VIC            | QLD            | WA            | SA            | TAS           | ACT           | NT           | National       |
|----------------------------|----------------|----------------|----------------|---------------|---------------|---------------|---------------|--------------|----------------|
| Autism                     | 99,512         | 92,677         | 76,637         | 32,341        | 34,453        | 7,209         | 5,635         | 2,134        | <b>350,651</b> |
| Intellectual disability    | 30,851         | 27,565         | 19,055         | 8,638         | 8,792         | 2,875         | 1,414         | 1,307        | <b>100,509</b> |
| Psychosocial disability    | 19,901         | 20,470         | 12,765         | 5,730         | 4,226         | 1,216         | 1,150         | 659          | <b>66,122</b>  |
| Developmental delay        | 15,660         | 20,216         | 13,195         | 4,689         | 3,008         | 1,048         | 943           | 526          | <b>59,286</b>  |
| Hearing impairment         | 9,099          | 7,727          | 6,940          | 2,651         | 2,142         | 544           | 485           | 233          | <b>29,823</b>  |
| Other neurological         | 8,403          | 6,428          | 5,741          | 2,731         | 2,005         | 585           | 473           | 239          | <b>26,612</b>  |
| Acquired brain injury      | 5,483          | 5,351          | 4,760          | 1,889         | 1,897         | 515           | 237           | 351          | <b>20,487</b>  |
| Other physical             | 5,865          | 4,776          | 4,894          | 1,862         | 1,757         | 420           | 518           | 188          | <b>20,284</b>  |
| Cerebral palsy             | 6,044          | 4,561          | 4,099          | 1,972         | 1,385         | 456           | 311           | 213          | <b>19,041</b>  |
| Global developmental delay | 7,806          | 3,573          | 3,643          | 1,062         | 2,009         | 258           | 289           | 231          | <b>18,879</b>  |
| Other                      | 4,504          | 3,528          | 3,526          | 1,523         | 1,151         | 381           | 256           | 245          | <b>15,117</b>  |
| Multiple sclerosis         | 3,414          | 3,807          | 2,298          | 1,179         | 1,109         | 441           | 259           | 22           | <b>12,531</b>  |
| Down syndrome              | 3,772          | 2,901          | 2,507          | 1,183         | 795           | 307           | 225           | 110          | <b>11,803</b>  |
| Visual impairment          | 3,551          | 3,228          | 2,116          | 1,021         | 875           | 227           | 199           | 81           | <b>11,299</b>  |
| Stroke                     | 3,765          | 2,521          | 2,460          | 914           | 890           | 230           | 165           | 245          | <b>11,192</b>  |
| Spinal cord Injury         | 2,101          | 1,152          | 1,792          | 769           | 495           | 155           | 87            | 92           | <b>6,644</b>   |
| Other sensory/speech       | 696            | 365            | 205            | 89            | 281           | 29            | 49            | 18           | <b>1,733</b>   |
| <b>Total</b>               | <b>230,427</b> | <b>210,846</b> | <b>166,633</b> | <b>70,243</b> | <b>67,270</b> | <b>16,896</b> | <b>12,695</b> | <b>6,894</b> | <b>782,013</b> |

**Table D.9 Proportion of active participant plans by primary disability group as at 30 June 2026**

| Primary disability group   | NSW         | VIC         | QLD         | WA          | SA          | TAS         | ACT         | NT          | National    |
|----------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| Autism                     | 43%         | 44%         | 46%         | 46%         | 51%         | 43%         | 44%         | 31%         | 45%         |
| Intellectual disability    | 13%         | 13%         | 11%         | 12%         | 13%         | 17%         | 11%         | 19%         | 13%         |
| Psychosocial disability    | 9%          | 10%         | 8%          | 8%          | 6%          | 7%          | 9%          | 10%         | 8%          |
| Developmental delay        | 7%          | 10%         | 8%          | 7%          | 4%          | 6%          | 7%          | 8%          | 8%          |
| Hearing impairment         | 4%          | 4%          | 4%          | 4%          | 3%          | 3%          | 4%          | 3%          | 4%          |
| Other neurological         | 4%          | 3%          | 3%          | 4%          | 3%          | 3%          | 4%          | 3%          | 3%          |
| Acquired brain injury      | 2%          | 3%          | 3%          | 3%          | 3%          | 3%          | 2%          | 5%          | 3%          |
| Other physical             | 3%          | 2%          | 3%          | 3%          | 3%          | 2%          | 4%          | 3%          | 3%          |
| Cerebral palsy             | 3%          | 2%          | 2%          | 3%          | 2%          | 3%          | 2%          | 3%          | 2%          |
| Global developmental delay | 3%          | 2%          | 2%          | 2%          | 3%          | 2%          | 2%          | 3%          | 2%          |
| Other                      | 2%          | 2%          | 2%          | 2%          | 2%          | 2%          | 2%          | 4%          | 2%          |
| Multiple sclerosis         | 1%          | 2%          | 1%          | 2%          | 2%          | 3%          | 2%          | 0%          | 2%          |
| Down syndrome              | 2%          | 1%          | 2%          | 2%          | 1%          | 2%          | 2%          | 2%          | 2%          |
| Visual impairment          | 2%          | 2%          | 1%          | 1%          | 1%          | 1%          | 2%          | 1%          | 1%          |
| Stroke                     | 2%          | 1%          | 1%          | 1%          | 1%          | 1%          | 1%          | 4%          | 1%          |
| Spinal cord Injury         | 1%          | 1%          | 1%          | 1%          | 1%          | 1%          | 1%          | 1%          | 1%          |
| Other sensory/speech       | 0%          | 0%          | 0%          | 0%          | 0%          | 0%          | 0%          | 0%          | 0%          |
| <b>Total</b>               | <b>100%</b> | <b>100%</b> | <b>100%</b> | <b>100%</b> | <b>100%</b> | <b>100%</b> | <b>100%</b> | <b>100%</b> | <b>100%</b> |

**Table D.10 Number of active participant plans by other characteristics as at 30 June 2026<sup>3 4 5</sup>**

| Characteristics                                                                                                | NSW    | VIC    | QLD    | WA    | SA    | TAS   | ACT   | NT    | National |
|----------------------------------------------------------------------------------------------------------------|--------|--------|--------|-------|-------|-------|-------|-------|----------|
| First Nations Participants                                                                                     | 23,535 | 8,309  | 18,914 | 5,897 | 4,883 | 1,933 | 696   | 3,731 | 67,907   |
| Culturally and linguistically diverse participants                                                             | 24,670 | 23,519 | 8,577  | 5,251 | 4,426 | 418   | 1,184 | 334   | 68,402   |
| Participants residing in remote and very remote areas                                                          | 859    | 105    | 2,909  | 3,171 | 1,686 | 216   | 0     | 2,946 | 11,979   |
| Younger people in residential aged care (under 65)                                                             | 128    | 210    | 54     | 29    | 25    | 10    | 3     | 0     | 459      |
| Participants with supported independent living                                                                 | 12,284 | 7,935  | 7,428  | 3,547 | 3,310 | 1,102 | 645   | 623   | 36,874   |
| Participants using specialised disability accommodation                                                        | 5,205  | 5,576  | 2,856  | 857   | 1,669 | 147   | 214   | 120   | 16,644   |
| Participants specialised disability accommodation eligible, not yet using specialised disability accommodation | 2,897  | 1,791  | 1,710  | 1,024 | 888   | 369   | 140   | 195   | 9,014    |

<sup>3</sup> [For SDA eligible] SDA eligible participants are participants who have been found eligible for SDA through the home and living application process or through legacy system processes but have SDA funding in their plan.

<sup>4</sup> [For SDA in use] Evidence of SDA in use is estimated based on SDA payments, SDA service bookings and address matching to an enrolled SDA dwelling. Future enhancements to the computer system will allow for better tracking and an ability to better understand why participants may not yet be using SDA funding.

<sup>5</sup> The Younger People in Residential Aged Care (YPIRAC) figures excludes First Nations participants aged 50 to 64 years who meet the exceptional circumstances criteria for residential aged care.

**Table D.11 Proportion of active participant plans by other characteristics as at 30 June 2026<sup>6</sup>**

| Characteristics                                                                                                | NSW   | VIC   | QLD   | WA   | SA   | TAS   | ACT  | NT    | National |
|----------------------------------------------------------------------------------------------------------------|-------|-------|-------|------|------|-------|------|-------|----------|
| First Nations Participants                                                                                     | 10.2% | 3.9%  | 11.4% | 8.4% | 7.3% | 11.4% | 5.5% | 54.1% | 8.7%     |
| Culturally and linguistically diverse participants                                                             | 10.7% | 11.2% | 5.1%  | 7.5% | 6.6% | 2.5%  | 9.3% | 4.8%  | 8.7%     |
| Participants residing in remote and very remote areas                                                          | 0.4%  | 0.0%  | 1.7%  | 4.5% | 2.5% | 1.3%  | n/a  | 42.7% | 1.5%     |
| Younger people in residential aged care (under 65)                                                             | 0.1%  | 0.1%  | 0.0%  | 0.0% | 0.0% | n/a   | n/a  | n/a   | 0.1%     |
| Participants with supported independent living                                                                 | 5.3%  | 3.8%  | 4.5%  | 5.0% | 4.9% | 6.5%  | 5.1% | 9.0%  | 4.7%     |
| Participants using specialised disability accommodation                                                        | 2.3%  | 2.6%  | 1.7%  | 1.2% | 2.5% | n/a   | 1.7% | n/a   | 2.1%     |
| Participants specialised disability accommodation eligible, not yet using specialised disability accommodation | 1.3%  | 0.8%  | 1.0%  | 1.5% | 1.3% | 2.2%  | 1.1% | 2.8%  | 1.2%     |

**Table D.12 Participation rates by gender as at 30 June 2026<sup>7</sup>**

| Gender       | NSW         | VIC         | QLD         | WA          | SA          | TAS         | ACT         | NT          | National    |
|--------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| Male         | 3.3%        | 3.5%        | 3.5%        | 2.9%        | 4.3%        | 3.4%        | 3.1%        | 3.3%        | 3.4%        |
| Female       | 1.9%        | 2.3%        | 2.2%        | 1.8%        | 2.6%        | 2.2%        | 2.0%        | 1.8%        | 2.1%        |
| <b>Total</b> | <b>2.6%</b> | <b>2.9%</b> | <b>2.9%</b> | <b>2.4%</b> | <b>3.5%</b> | <b>2.9%</b> | <b>2.6%</b> | <b>2.6%</b> | <b>2.8%</b> |

**Table D.13 Participation rates by age group as at 30 June 2026<sup>8</sup>**

| Age group         | NSW         | VIC         | QLD         | WA          | SA          | TAS         | ACT         | NT          | National    |
|-------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| 0-8               | 5.7%        | 6.4%        | 5.8%        | 4.2%        | 6.6%        | 5.4%        | 4.7%        | 4.5%        | 5.7%        |
| 9-14              | 7.1%        | 8.6%        | 8.1%        | 6.1%        | 10.8%       | 7.6%        | 6.7%        | 6.1%        | 7.8%        |
| 15-18             | 5.4%        | 6.3%        | 6.1%        | 5.1%        | 8.8%        | 6.4%        | 5.9%        | 5.2%        | 6.0%        |
| 19-24             | 3.1%        | 3.3%        | 3.7%        | 3.4%        | 5.1%        | 4.5%        | 3.2%        | 3.0%        | 3.5%        |
| 25-44             | 1.5%        | 1.6%        | 1.7%        | 1.5%        | 2.1%        | 2.1%        | 1.5%        | 1.3%        | 1.6%        |
| 45-64             | 1.9%        | 2.2%        | 2.0%        | 1.7%        | 2.4%        | 2.1%        | 1.9%        | 2.1%        | 2.0%        |
| 65+               | 0.9%        | 0.9%        | 0.9%        | 0.7%        | 1.0%        | 0.8%        | 1.2%        | 1.0%        | 0.9%        |
| Total (aged 0-64) | 3.1%        | 3.4%        | 3.4%        | 2.7%        | 4.2%        | 3.5%        | 2.9%        | 2.8%        | 3.2%        |
| <b>Total</b>      | <b>2.6%</b> | <b>2.9%</b> | <b>2.9%</b> | <b>2.4%</b> | <b>3.5%</b> | <b>2.9%</b> | <b>2.6%</b> | <b>2.6%</b> | <b>2.8%</b> |

<sup>6</sup> The YPIRAC figure represents the number of younger participants who are currently in Aged Care, as a percentage of the total number of participants per state or territory.

<sup>7</sup> Participation rate refers to the proportion of the general population that are NDIS participants. A small proportion of participants have a gender of 'Other'. The participation rates for this group are included within the total rates.

<sup>8</sup> Participation rate refers to the proportion of the Australian population that are NDIS participants.

**Table D.14 Proportion of respondents who responded that the Agency planning process as good or very good in the latest quarter**

| NDIA planning process    | NSW | VIC | QLD | WA  | SA  | TAS | ACT | NT  | National   |
|--------------------------|-----|-----|-----|-----|-----|-----|-----|-----|------------|
| Early Supports           | 60% | 73% | 73% | n/a | n/a | n/a | n/a | n/a | <b>67%</b> |
| Community Connections    | 73% | 78% | 75% | 65% | 76% | 61% | n/a | n/a | <b>74%</b> |
| Apply for NDIS (overall) | 61% | 73% | 61% | 48% | 60% | 68% | 67% | n/a | <b>63%</b> |
| Plan Approval            | 54% | 53% | 52% | 48% | 47% | 60% | 46% | 57% | <b>52%</b> |
| Plan Implementation      | 65% | 58% | 61% | 59% | 57% | 67% | 71% | 45% | <b>61%</b> |
| Plan Reassessment        | 71% | 69% | 69% | 70% | 67% | 72% | 72% | 75% | <b>69%</b> |

**Table D.15 NDIA Metrics Progress: Participants, Families and Carers<sup>9</sup>**

| Measures for participants, families and carers                                          | NSW | VIC | QLD | WA  | SA  | TAS | ACT | NT  | National   |
|-----------------------------------------------------------------------------------------|-----|-----|-----|-----|-----|-----|-----|-----|------------|
| Participant employment rate - Aged 15 to 64 years (Baseline)                            | 22% | 20% | 18% | 24% | 25% | 18% | 31% | 14% | <b>21%</b> |
| Participant employment rate - Aged 15 to 64 years (Latest Reassessment)                 | 25% | 22% | 21% | 28% | 26% | 21% | 32% | 17% | <b>24%</b> |
| Participant social and community engagement rate - Aged 15+ years (Baseline)            | 33% | 32% | 35% | 36% | 35% | 29% | 35% | 41% | <b>33%</b> |
| Participant social and community engagement rate - Aged 15+ years (Latest Reassessment) | 43% | 38% | 40% | 41% | 39% | 34% | 42% | 44% | <b>41%</b> |
| Family and carer employment rate - All ages (Baseline)                                  | 49% | 47% | 46% | 49% | 47% | 43% | 59% | 50% | <b>48%</b> |
| Family and carer employment rate - All ages (Latest Reassessment)                       | 56% | 53% | 52% | 55% | 52% | 50% | 66% | 56% | <b>54%</b> |
| Participant Choice and Control - Aged 15+ years (Baseline)                              | 67% | 66% | 75% | 73% | 66% | 69% | 72% | 57% | <b>69%</b> |
| Participant Choice and Control - Aged 15+ years (Latest Reassessment)                   | 82% | 82% | 86% | 83% | 81% | 82% | 83% | 78% | <b>83%</b> |

**Table D.16 Distribution of active participants by funds management type as at 30 June 2026**

| Funds management type | NSW         | VIC         | QLD         | WA          | SA          | TAS         | ACT         | NT          | National    |
|-----------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| Self-managed Fully    | 21%         | 25%         | 20%         | 18%         | 16%         | 14%         | 34%         | 8%          | <b>21%</b>  |
| Self-managed Partly   | 4%          | 5%          | 3%          | 6%          | 3%          | 4%          | 6%          | 3%          | <b>4%</b>   |
| Plan-managed          | 66%         | 68%         | 72%         | 67%         | 77%         | 76%         | 56%         | 86%         | <b>69%</b>  |
| NDIA-managed          | 9%          | 3%          | 5%          | 9%          | 4%          | 5%          | 4%          | 3%          | <b>6%</b>   |
| Total                 | <b>100%</b> | <b>100%</b> | <b>100%</b> | <b>100%</b> | <b>100%</b> | <b>100%</b> | <b>100%</b> | <b>100%</b> | <b>100%</b> |

**Table D.17 Distribution of plan budget amount by funds management type as at 30 June 2026**

| Funds management type | NSW         | VIC         | QLD         | WA          | SA          | TAS         | ACT         | NT          | National    |
|-----------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| Self-managed          | 10%         | 14%         | 12%         | 12%         | 8%          | 9%          | 17%         | 3%          | <b>11%</b>  |
| Plan-managed          | 52%         | 62%         | 60%         | 52%         | 62%         | 54%         | 59%         | 54%         | <b>57%</b>  |
| NDIA-managed          | 38%         | 24%         | 28%         | 36%         | 30%         | 37%         | 24%         | 43%         | <b>31%</b>  |
| Total                 | <b>100%</b> | <b>100%</b> | <b>100%</b> | <b>100%</b> | <b>100%</b> | <b>100%</b> | <b>100%</b> | <b>100%</b> | <b>100%</b> |

<sup>9</sup> Results are based on responses collected at entry to the NDIS (baseline measure) and at subsequent intervals. This section compares baseline indicator results when participants entered the NDIS, with latest results. The results include responses for participants who have been in the NDIS for 2 or more years, rounded to the nearest complete year since the first plan was approved.

**Table D.18 Number and rates of participant complaints<sup>10</sup>**

| Participant complaints                            | NSW    | VIC    | QLD    | WA     | SA     | TAS   | ACT   | NT    | National       |
|---------------------------------------------------|--------|--------|--------|--------|--------|-------|-------|-------|----------------|
| Participant complaints in quarter 4, 2025-26      | 3,108  | 2,843  | 2,402  | 942    | 893    | 216   | 178   | 62    | <b>10,867</b>  |
| Complaints as a percentage of active participants | 5.4%   | 5.4%   | 5.8%   | 5.4%   | 5.3%   | 5.1%  | 5.6%  | 3.6%  | <b>5.6%</b>    |
| All participant complaints                        | 91,782 | 81,536 | 62,453 | 23,571 | 30,034 | 6,165 | 5,688 | 1,728 | <b>315,771</b> |
| Complaints as a percentage of active participants | 6.7%   | 7.1%   | 7.2%   | 6.7%   | 7.7%   | 6.4%  | 6.6%  | 4.6%  | <b>7.2%</b>    |

**Table D.19 Number and rates of Participants Critical Incidents (PCIs)<sup>11</sup>**

| PCIs                                        | NSW    | VIC    | QLD    | WA    | SA    | TAS   | ACT  | NT    | National      |
|---------------------------------------------|--------|--------|--------|-------|-------|-------|------|-------|---------------|
| PCIs in quarter 4, 2025-26                  | 1,225  | 1,632  | 1,041  | 498   | 501   | 80    | 85   | 57    | <b>5,128</b>  |
| PCIs as a percentage of active participants | 2.1%   | 3.1%   | 2.5%   | 2.9%  | 3.0%  | 1.9%  | 2.7% | 3.3%  | <b>2.6%</b>   |
| All PCIs                                    | 20,688 | 23,568 | 16,465 | 8,074 | 8,784 | 1,501 | 996  | 1,036 | <b>81,244</b> |
| PCIs as a percentage of active participants | 1.5%   | 2.1%   | 1.9%   | 2.3%  | 2.3%  | 1.6%  | 1.2% | 2.7%  | <b>1.9%</b>   |

**Table D.20 Number of active providers in Quarter 4, 2025-26 by funds management type, registration status and the residing State/Territory<sup>12</sup>**

| Registration status/funds management type | NSW           | VIC           | QLD           | WA            | SA            | TAS          | ACT          | NT           | National       |
|-------------------------------------------|---------------|---------------|---------------|---------------|---------------|--------------|--------------|--------------|----------------|
| <b>Registered providers - Total</b>       | <b>8,159</b>  | <b>6,912</b>  | <b>5,419</b>  | <b>2,651</b>  | <b>2,476</b>  | <b>1,065</b> | <b>1,039</b> | <b>832</b>   | <b>18,309</b>  |
| Registered providers - NDIA-managed       | 4,778         | 3,171         | 2,741         | 1,315         | 1,001         | 360          | 345          | 313          | <b>10,842</b>  |
| Registered providers - Plan-managed       | 7,597         | 6,517         | 5,066         | 2,470         | 2,344         | 982          | 963          | 757          | <b>17,471</b>  |
| Registered providers - Self-managed       | 6             | <5            | <5            | <5            | <5            | <5           | <5           | <5           | <b>16</b>      |
| <b>Unregistered providers - Total</b>     | <b>76,918</b> | <b>82,113</b> | <b>68,228</b> | <b>25,275</b> | <b>21,876</b> | <b>6,396</b> | <b>4,504</b> | <b>1,850</b> | <b>267,396</b> |
| Unregistered providers - Plan-managed     | 56,738        | 59,980        | 53,577        | 18,089        | 17,004        | 4,935        | 2,698        | 1,567        | <b>200,838</b> |
| Unregistered providers - Self-managed     | 33,352        | 38,021        | 26,374        | 11,613        | 8,877         | 2,459        | 2,622        | 462          | <b>116,712</b> |
| <b>All providers - Total</b>              | <b>83,368</b> | <b>87,676</b> | <b>72,585</b> | <b>27,586</b> | <b>23,907</b> | <b>7,447</b> | <b>5,621</b> | <b>2,595</b> | <b>280,258</b> |
| All providers - NDIA-managed              | 4,778         | 3,171         | 2,741         | 1,315         | 1,001         | 360          | 345          | 313          | <b>10,842</b>  |
| All providers - Plan-managed              | 61,710        | 64,279        | 56,945        | 19,895        | 18,627        | 5,733        | 3,505        | 2,190        | <b>210,956</b> |
| All providers - Self-managed              | 39,630        | 43,505        | 30,667        | 13,476        | 10,568        | 3,123        | 3,347        | 675          | <b>133,703</b> |

<sup>10</sup> The National totals include participant complaints where jurisdiction information was missing.

<sup>11</sup> The National totals include PCIs where jurisdiction information was missing.

<sup>12</sup> Registration status is based on whether a provider was registered for a specific support on the support provision date. Providers claiming both registered and unregistered supports, or whose status changes during the quarter, are counted in both categories with payments reflected accordingly. This is a change introduced in the March 2025 quarter. Before then, providers were classified as registered if they were registered for at least one support, resulting in fewer registered and more unregistered providers for participants with self-managed funds management type.

**Table D.21 Committed supports by financial year in which support was provided and increase from previous years**

| Financial year                       | NSW    | VIC    | QLD    | WA    | SA    | TAS   | ACT | NT    | National |
|--------------------------------------|--------|--------|--------|-------|-------|-------|-----|-------|----------|
| 2017-18 (\$m)                        | 4,256  | 1,445  | 878    | 228   | 372   | 190   | 303 | 99    | 7,773    |
| 2018-19 (\$m)                        | 5,879  | 3,464  | 2,542  | 554   | 1,160 | 401   | 365 | 199   | 14,567   |
| 2019-20 (\$m)                        | 8,008  | 6,030  | 5,157  | 1,544 | 2,127 | 660   | 459 | 384   | 24,374   |
| 2020-21 (\$m)                        | 10,145 | 7,940  | 6,847  | 2,736 | 2,774 | 847   | 554 | 504   | 32,354   |
| 2021-22 (\$m)                        | 11,461 | 9,282  | 7,958  | 3,193 | 3,176 | 973   | 606 | 535   | 37,189   |
| 2022-23 (\$m)                        | 14,002 | 11,629 | 9,954  | 4,079 | 3,951 | 1,179 | 715 | 685   | 46,199   |
| 2023-24 (\$m)                        | 16,215 | 13,606 | 11,759 | 4,857 | 4,615 | 1,359 | 814 | 806   | 54,040   |
| 2024-25 (\$m)                        | 18,143 | 15,219 | 13,297 | 5,579 | 5,167 | 1,499 | 896 | 915   | 60,743   |
| 2025-26 (\$m)                        | 20,088 | 16,773 | 14,711 | 6,321 | 5,768 | 1,641 | 986 | 1,006 | 67,321   |
| increase from 2017-18 to 2018-19 (%) | 38%    | 140%   | 189%   | 143%  | 212%  | 111%  | 21% | 101%  | 87%      |
| increase from 2018-19 to 2019-20 (%) | 36%    | 74%    | 103%   | 179%  | 83%   | 65%   | 26% | 93%   | 67%      |
| increase from 2019-20 to 2020-21 (%) | 27%    | 32%    | 33%    | 77%   | 30%   | 28%   | 21% | 31%   | 33%      |
| increase from 2020-21 to 2021-22 (%) | 13%    | 17%    | 16%    | 17%   | 14%   | 15%   | 9%  | 6%    | 15%      |
| increase from 2021-22 to 2022-23 (%) | 22%    | 25%    | 25%    | 28%   | 24%   | 21%   | 18% | 28%   | 24%      |
| increase from 2022-23 to 2023-24 (%) | 16%    | 17%    | 18%    | 19%   | 17%   | 15%   | 14% | 18%   | 17%      |
| increase from 2023-24 to 2024-25 (%) | 12%    | 12%    | 13%    | 15%   | 12%   | 10%   | 10% | 14%   | 12%      |
| increase from 2024-25 to 2025-26 (%) | 11%    | 10%    | 11%    | 13%   | 12%   | 9%    | 10% | 10%   | 11%      |

**Table D.22 Payments by financial year in which supports was provided and increase from previous years**

| Financial year                       | NSW    | VIC    | QLD    | WA    | SA    | TAS   | ACT | NT   | National |
|--------------------------------------|--------|--------|--------|-------|-------|-------|-----|------|----------|
| 2017-18 (\$m)                        | 3,092  | 959    | 560    | 169   | 223   | 153   | 219 | 66   | 5,443    |
| 2018-19 (\$m)                        | 4,458  | 2,374  | 1,673  | 398   | 794   | 297   | 275 | 135  | 10,405   |
| 2019-20 (\$m)                        | 5,966  | 4,137  | 3,612  | 1,030 | 1,490 | 477   | 337 | 262  | 17,313   |
| 2020-21 (\$m)                        | 7,692  | 5,470  | 5,019  | 1,939 | 2,001 | 633   | 415 | 370  | 23,544   |
| 2021-22 (\$m)                        | 8,926  | 6,830  | 6,149  | 2,362 | 2,424 | 758   | 474 | 415  | 28,472   |
| 2022-23 (\$m)                        | 11,018 | 8,681  | 7,599  | 2,974 | 2,993 | 887   | 542 | 523  | 35,268   |
| 2023-24 (\$m)                        | 13,016 | 10,530 | 9,055  | 3,640 | 3,555 | 1,013 | 620 | 624  | 42,076   |
| 2024-25 (\$m)                        | 14,230 | 11,584 | 9,926  | 4,107 | 3,893 | 1,104 | 676 | 686  | 46,224   |
| 2025-26 (\$m)                        | 14,954 | 12,080 | 10,487 | 4,412 | 4,105 | 1,148 | 695 | 703  | 48,596   |
| increase from 2017-18 to 2018-19 (%) | 44%    | 147%   | 199%   | 135%  | 256%  | 93%   | 25% | 104% | 91%      |
| increase from 2018-19 to 2019-20 (%) | 34%    | 74%    | 116%   | 159%  | 88%   | 61%   | 22% | 95%  | 66%      |
| increase from 2019-20 to 2020-21 (%) | 29%    | 32%    | 39%    | 88%   | 34%   | 33%   | 23% | 41%  | 36%      |
| increase from 2020-21 to 2021-22 (%) | 16%    | 25%    | 23%    | 22%   | 21%   | 20%   | 14% | 12%  | 21%      |
| increase from 2021-22 to 2022-23 (%) | 23%    | 27%    | 24%    | 26%   | 23%   | 17%   | 14% | 26%  | 24%      |
| increase from 2022-23 to 2023-24 (%) | 18%    | 21%    | 19%    | 22%   | 19%   | 14%   | 14% | 19%  | 19%      |
| increase from 2023-24 to 2024-25 (%) | 9%     | 10%    | 10%    | 13%   | 10%   | 9%    | 9%  | 10%  | 10%      |
| increase from 2024-25 to 2025-26 (%) | 5%     | 4%     | 6%     | 7%    | 5%    | 4%    | 3%  | 2%   | 5%       |



**Table D.23 Total annualised committed supports and average annualised committed supports, including participants in Supported Independent Living (SIL) as at 30 June 2026**

| Type               | NSW     | VIC     | QLD     | WA      | SA      | TAS     | ACT     | NT      | National |
|--------------------|---------|---------|---------|---------|---------|---------|---------|---------|----------|
| Total (\$m)        | 19,809  | 16,588  | 14,655  | 6,336   | 5,817   | 1,613   | 966     | 951     | 66,746   |
| Average (\$)       | 86,000  | 78,700  | 87,900  | 90,200  | 86,500  | 95,500  | 76,100  | 137,900 | 85,400   |
| Total - SIL (\$m)  | 5,705   | 3,936   | 3,661   | 1,726   | 1,725   | 541     | 299     | 409     | 18,002   |
| Average - SIL (\$) | 464,400 | 496,100 | 492,900 | 486,500 | 521,100 | 491,300 | 462,800 | 657,200 | 488,200  |

**Table D.24 Total payments and average payments, including participants in Supported Independent Living (SIL) as at 30 June 2026**

| Type               | NSW     | VIC     | QLD     | WA      | SA      | TAS     | ACT     | NT      | National |
|--------------------|---------|---------|---------|---------|---------|---------|---------|---------|----------|
| Total (\$m)        | 15,878  | 12,826  | 11,037  | 4,657   | 4,345   | 1,214   | 732     | 750     | 51,452   |
| Average (\$)       | 70,700  | 62,400  | 67,600  | 68,700  | 66,700  | 73,900  | 59,100  | 111,500 | 67,500   |
| Total - SIL (\$m)  | 5,321   | 3,613   | 3,399   | 1,550   | 1,569   | 499     | 279     | 371     | 16,600   |
| Average - SIL (\$) | 434,400 | 459,100 | 456,600 | 439,900 | 477,300 | 453,600 | 434,400 | 595,100 | 451,800  |

**Table D.25 Total annualised committed supports by support category as at 30 June 2026 (\$m)**

| Support category                         | NSW           | VIC           | QLD           | WA           | SA           | TAS          | ACT        | NT         | National      |
|------------------------------------------|---------------|---------------|---------------|--------------|--------------|--------------|------------|------------|---------------|
| Core - Daily Activities                  | 9,704         | 7,562         | 7,307         | 3,032        | 2,972        | 813          | 484        | 518        | 32,394        |
| Core - Consumables                       | 282           | 259           | 236           | 100          | 82           | 22           | 14         | 9          | 1,003         |
| Core - Social and Civic                  | 4,167         | 3,677         | 3,013         | 1,253        | 1,118        | 365          | 180        | 183        | 13,960        |
| Core - Transport                         | 168           | 149           | 110           | 48           | 44           | 14           | 9          | 5          | 546           |
| Capacity Building - Choice and Control   | 216           | 203           | 171           | 69           | 73           | 18           | 10         | 9          | 771           |
| Capacity Building - Daily Activities     | 2,996         | 2,813         | 2,204         | 985          | 855          | 201          | 155        | 111        | 10,321        |
| Capacity Building - Employment           | 177           | 126           | 124           | 78           | 58           | 13           | 10         | 7          | 593           |
| Capacity Building - Health and Wellbeing | 20            | 12            | 10            | 4            | 3            | 2            | 2          | 0          | 53            |
| Capacity Building - Home Living          | 1             | 2             | 1             | 1            | 0            | 0            | 0          | 0          | 6             |
| Capacity Building - Lifelong learning    | 0             | 0             | 0             | 0            | 0            | 0            | 0          | 0          | 2             |
| Capacity Building - Relationships        | 599           | 464           | 329           | 209          | 172          | 44           | 26         | 28         | 1,871         |
| Capacity Building - Social and Civic     | 188           | 177           | 126           | 83           | 54           | 22           | 14         | 14         | 677           |
| Capacity Building - Support Coordination | 460           | 469           | 366           | 177          | 154          | 40           | 21         | 40         | 1,728         |
| Capital - Assistive Technology           | 574           | 412           | 432           | 212          | 147          | 42           | 31         | 18         | 1,868         |
| Capital - Home Modifications             | 258           | 262           | 226           | 86           | 84           | 18           | 11         | 9          | 953           |
| <b>Total</b>                             | <b>19,809</b> | <b>16,588</b> | <b>14,655</b> | <b>6,336</b> | <b>5,817</b> | <b>1,613</b> | <b>966</b> | <b>951</b> | <b>66,746</b> |

**Table D.26 Total payments by support category for the year ending 30 June 2026 (\$m)**

| Support Category                         | NSW           | VIC           | QLD           | WA           | SA           | TAS          | ACT        | NT         | National      |
|------------------------------------------|---------------|---------------|---------------|--------------|--------------|--------------|------------|------------|---------------|
| Core - Daily Activities                  | 8,271         | 6,313         | 5,817         | 2,454        | 2,401        | 685          | 409        | 466        | <b>26,822</b> |
| Core - Consumables                       | 189           | 152           | 143           | 61           | 53           | 14           | 9          | 5          | <b>627</b>    |
| Core - Social and Civic                  | 3,788         | 3,192         | 2,688         | 1,024        | 921          | 300          | 150        | 145        | <b>12,209</b> |
| Core - Transport                         | 348           | 246           | 140           | 57           | 50           | 14           | 14         | 8          | <b>875</b>    |
| Capacity Building - Choice and Control   | 180           | 173           | 144           | 55           | 62           | 15           | 9          | 7          | <b>646</b>    |
| Capacity Building - Daily Activities     | 1,808         | 1,645         | 1,217         | 566          | 497          | 90           | 86         | 54         | <b>5,964</b>  |
| Capacity Building - Employment           | 64            | 45            | 38            | 22           | 17           | 4            | 3          | 2          | <b>196</b>    |
| Capacity Building - Health and Wellbeing | 11            | 5             | 4             | 1            | 1            | 1            | 1          | 0          | <b>25</b>     |
| Capacity Building - Home Living          | 0             | 1             | 0             | 0            | 0            | 0            | 0          | 0          | <b>2</b>      |
| Capacity Building - Lifelong learning    | 0             | 0             | 0             | 0            | 0            | 0            | 0          | 0          | <b>0</b>      |
| Capacity Building - Relationships        | 359           | 260           | 178           | 118          | 96           | 27           | 14         | 16         | <b>1,068</b>  |
| Capacity Building - Social and Civic     | 78            | 67            | 48            | 32           | 17           | 9            | 5          | 6          | <b>261</b>    |
| Capacity Building - Support Coordination | 336           | 353           | 257           | 117          | 106          | 28           | 15         | 25         | <b>1,238</b>  |
| Capital - Assistive Technology           | 254           | 179           | 197           | 89           | 63           | 19           | 12         | 9          | <b>820</b>    |
| Capital - Home Modifications             | 190           | 196           | 167           | 60           | 62           | 9            | 6          | 6          | <b>697</b>    |
| <b>Total</b>                             | <b>15,878</b> | <b>12,826</b> | <b>11,037</b> | <b>4,657</b> | <b>4,345</b> | <b>1,214</b> | <b>732</b> | <b>750</b> | <b>51,452</b> |

**Table D.27 Percentage change in plan budgets for active participants in the quarter ending 30 June 2026**

| Inflation type         | NSW         | VIC         | QLD         | WA          | SA          | TAS         | ACT         | NT          | National    |
|------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| Intra-plan Inflation   | 2.4%        | 2.8%        | 2.6%        | 2.5%        | 3.1%        | 2.4%        | 2.0%        | 2.9%        | <b>2.6%</b> |
| Inter-plan Inflation   | 2.3%        | 1.1%        | 2.5%        | 2.4%        | 3.0%        | 0.8%        | 2.5%        | -0.5%       | <b>2.1%</b> |
| <b>Total Inflation</b> | <b>4.7%</b> | <b>3.9%</b> | <b>5.2%</b> | <b>4.8%</b> | <b>6.1%</b> | <b>3.2%</b> | <b>4.4%</b> | <b>2.3%</b> | <b>4.7%</b> |

**Table D.28 Percentage change in plan budgets for plans reassessed - 1 July 2025 to 30 June 2026 - all participants**

| Percentage change in plan budgets | NSW         | VIC         | QLD         | WA          | SA          | TAS         | ACT         | NT          | National    |
|-----------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| below -80%                        | 1%          | 1%          | 1%          | 1%          | 1%          | 1%          | 1%          | 1%          | <b>1%</b>   |
| -80% to -65%                      | 1%          | 1%          | 1%          | 1%          | 1%          | 1%          | 1%          | 2%          | <b>1%</b>   |
| -65% to -50%                      | 2%          | 2%          | 2%          | 2%          | 2%          | 2%          | 2%          | 2%          | <b>2%</b>   |
| -50% to -35%                      | 4%          | 4%          | 4%          | 4%          | 4%          | 4%          | 4%          | 5%          | <b>4%</b>   |
| -35% to -20%                      | 7%          | 7%          | 7%          | 7%          | 7%          | 7%          | 7%          | 9%          | <b>7%</b>   |
| -20% to -5%                       | 13%         | 14%         | 13%         | 14%         | 13%         | 13%         | 13%         | 15%         | <b>13%</b>  |
| -5% to 0%                         | 8%          | 9%          | 9%          | 8%          | 9%          | 10%         | 9%          | 10%         | <b>9%</b>   |
| 0% to 5%                          | 10%         | 11%         | 11%         | 10%         | 9%          | 11%         | 11%         | 10%         | <b>10%</b>  |
| 5% to 20%                         | 16%         | 16%         | 16%         | 15%         | 16%         | 16%         | 15%         | 13%         | <b>16%</b>  |
| 20% to 35%                        | 8%          | 7%          | 7%          | 7%          | 8%          | 7%          | 7%          | 7%          | <b>8%</b>   |
| 35% to 50%                        | 6%          | 5%          | 5%          | 6%          | 6%          | 5%          | 5%          | 5%          | <b>5%</b>   |
| 50% to 65%                        | 4%          | 4%          | 4%          | 4%          | 4%          | 3%          | 4%          | 4%          | <b>4%</b>   |
| 65% to 80%                        | 3%          | 3%          | 3%          | 3%          | 3%          | 3%          | 3%          | 2%          | <b>3%</b>   |
| above 80%                         | 17%         | 15%         | 17%         | 17%         | 17%         | 15%         | 17%         | 15%         | <b>16%</b>  |
| <b>Total</b>                      | <b>100%</b> | <b>100%</b> | <b>100%</b> | <b>100%</b> | <b>100%</b> | <b>100%</b> | <b>100%</b> | <b>100%</b> | <b>100%</b> |

**Table D.29 Utilisation rates for participants both in Supported Independent Living (SIL) and not in SIL, for first and subsequent plans - from 1 October 2025 to 31 March 2026<sup>13 14 15 16</sup>**

| Participant breakdown                                | NSW        | VIC        | QLD        | WA         | SA         | TAS        | ACT        | NT         | National   |
|------------------------------------------------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|
| in SIL - First plan                                  | 81%        | 80%        | 77%        | 75%        | 75%        | n/a        | n/a        | n/a        | <b>78%</b> |
| in SIL - Subsequent plans                            | 89%        | 87%        | 87%        | 86%        | 87%        | 86%        | 89%        | 83%        | <b>87%</b> |
| in SIL - Total                                       | 89%        | 87%        | 87%        | 86%        | 87%        | 86%        | 88%        | 83%        | <b>87%</b> |
| Not in SIL - First plan                              | 58%        | 56%        | 54%        | 54%        | 55%        | 48%        | 52%        | 53%        | <b>55%</b> |
| Not in SIL - Subsequent plans                        | 72%        | 70%        | 70%        | 67%        | 68%        | 65%        | 66%        | 63%        | <b>70%</b> |
| Not in SIL - Total                                   | 70%        | 68%        | 67%        | 65%        | 66%        | 63%        | 64%        | 61%        | <b>68%</b> |
| <b>Both in SIL and not in SIL - First plan</b>       | <b>59%</b> | <b>57%</b> | <b>55%</b> | <b>55%</b> | <b>56%</b> | <b>51%</b> | <b>53%</b> | <b>54%</b> | <b>57%</b> |
| <b>Both in SIL and not in SIL - Subsequent plans</b> | <b>78%</b> | <b>75%</b> | <b>75%</b> | <b>73%</b> | <b>74%</b> | <b>74%</b> | <b>74%</b> | <b>74%</b> | <b>76%</b> |
| <b>Both in SIL and not in SIL - Total</b>            | <b>76%</b> | <b>73%</b> | <b>73%</b> | <b>71%</b> | <b>73%</b> | <b>72%</b> | <b>72%</b> | <b>72%</b> | <b>73%</b> |

<sup>13</sup> Utilisation is not shown if there is insufficient data in the group.

<sup>14</sup> Participants receiving in-kind supports are excluded from the analysis as it is not possible to accurately separate in-kind payments and committed amounts between plans. Hence, utilisation is higher in reality when in-kind is included.

<sup>15</sup> Utilisation of committed supports from 1 October 2025 to 31 March 2026 is shown in the table – experience in the most recent 3 months is still emerging and is not included.

<sup>16</sup> Participants receiving in-kind supports and plans with a duration of less than 31 days are excluded from plan-level utilisation figures. It is not possible to accurately separate in-kind payments and committed amounts between plans. As a result, plan-level utilisation may be understated. Total utilisation, however, includes in-kind supports and plans with a duration of less than 31 days, and therefore provides a more comprehensive view of overall utilisation.

**Table D.30 Participant Service Guarantee Timeframes (% guarantees met) for the quarter ending 30 June 2026<sup>17 18</sup>**

| PSG                                                                                                                                                                      | Service Guarantee | NSW  | VIC  | QLD  | WA   | SA   | TAS  | ACT  | NT   | National    |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|------|------|------|------|------|------|------|------|-------------|
| 1. Explain a previous decision, after a request for explanation is received                                                                                              | 28 days           | 93%  | 95%  | 96%  | 99%  | 99%  | 95%  | 92%  | 100% | <b>96%</b>  |
| 2. Make an access decision, or request for more information, after an access request has been received                                                                   | 21 days           | 96%  | 96%  | 96%  | 96%  | 96%  | 95%  | 94%  | 96%  | <b>96%</b>  |
| 4. Make an access decision, or request further information, after more information has been provided.                                                                    | 14 days           | 77%  | 82%  | 82%  | 79%  | 76%  | 76%  | 73%  | 63%  | <b>79%</b>  |
| 6. Approve a participant's plan, after an access decision has been made (excludes those Early Childhood Approach (ECA) participants that have received initial supports) | 56 days           | 96%  | 96%  | 98%  | 97%  | 96%  | 94%  | 94%  | 91%  | <b>96%</b>  |
| 7. Approve a plan for ECA participants, after an access decision has been made                                                                                           | 56 days           | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 94%  | <b>100%</b> |
| 8. Offer to hold a plan implementation meeting, after the plan is approved                                                                                               | 7 days            | 88%  | 89%  | 90%  | 90%  | 87%  | 91%  | 91%  | 89%  | <b>89%</b>  |
| 9. If the participant accepts the offer, hold a plan implementation meeting                                                                                              | 28 days           | 99%  | 99%  | 98%  | 92%  | 98%  | 99%  | 98%  | 98%  | <b>98%</b>  |
| 10, 16. Provide a copy of the plan to a participant, after the plan is approved (PSG 10) or amended (PSG 16).                                                            | 7 days            | 100% | 99%  | 99%  | 99%  | 99%  | 99%  | 100% | 99%  | <b>99%</b>  |
| 11. Commence facilitating a scheduled plan reassessment, prior to the scheduled reassessment date                                                                        | 56 days           | 45%  | 46%  | 42%  | 52%  | 42%  | 45%  | 45%  | 36%  | <b>45%</b>  |
| 12. Decide whether to undertake a Participant Requested Plan reassessment, after the request is received                                                                 | 21 days           | 32%  | 34%  | 32%  | 29%  | 32%  | 30%  | 27%  | 41%  | <b>32%</b>  |
| 13. Complete a reassessment, after the decision to accept the request was made                                                                                           | 28 days           | 86%  | 87%  | 86%  | 86%  | 85%  | 85%  | 85%  | 78%  | <b>86%</b>  |
| 14. Amend a plan, after the receipt of information that triggers the plan amendment process                                                                              | 28 days           | 41%  | 44%  | 43%  | 51%  | 46%  | 45%  | 38%  | 63%  | <b>44%</b>  |
| 17a. Complete an internal Review of a Reviewable Decision, after a request is received                                                                                   | 60 days           | 50%  | 47%  | 47%  | 46%  | 52%  | 59%  | 49%  | 43%  | <b>48%</b>  |
| 17b. Enact outcome of a reviewable decision, once decision has been made                                                                                                 | 28 days           | 99%  | 99%  | 99%  | 98%  | 99%  | 98%  | 100% | 96%  | <b>99%</b>  |
| 18. Implement an Administrative Review Tribunal (ART) decision to amend a plan, after the ART decision is made                                                           | 28 days           | 85%  | 94%  | 96%  | 89%  | 80%  | 95%  | 100% | 80%  | <b>90%</b>  |
| 19. Cancel participant requested nominee                                                                                                                                 | 14 days           | 99%  | 99%  | 98%  | 97%  | 100% | 100% | 100% | 100% | <b>99%</b>  |
| 20. Cancel CEO initiated nominee                                                                                                                                         | 14 days           | 92%  | 99%  | 91%  | 100% | 90%  | 100% | 100% | 100% | <b>95%</b>  |

<sup>17</sup> From the September 2025 quarter, performance of most PSGs is measured from milestones built into the new computer system. PSGs 10 and 16 are captured within the same milestone. For PSGs 11, 14 and 18, performance is measured from available data on processes and dates in the new computer system.

<sup>18</sup> Results are rounded to the nearest percent. Where 100% is shown, there are still a small number of cases which did not meet the required timeframe.

# Endnotes

---

## Appendix C

- 1 The number of children accessing or waiting on early connections at the end of the quarter is not reported separately, however they are still included in the total.

## Appendix D

- 2 OT includes participants living in other Australian territories, including Norfolk Island, Christmas Island and the Cocos (Keeling) Islands.
- 3 [For SDA eligible] SDA eligible participants are participants who have been found eligible for SDA through the home and living application process or through legacy system processes but have SDA funding in their plan.
- 4 [For SDA in use] Evidence of SDA in use is estimated based on SDA payments, SDA service bookings and address matching to an enrolled SDA dwelling. Future enhancements to the computer system will allow for better tracking and an ability to better understand why participants may not yet be using SDA funding.
- 5 The Younger People in Residential Aged Care (YPIRAC) figures excludes First Nations participants aged 50 to 64 years who meet the exceptional circumstances criteria for residential aged care.
- 6 The YPIRAC figure represents the number of younger participants who are currently in Aged Care, as a percentage of the total number of participants per state or territory.
- 7 Participation rate refers to the proportion of the general population that are NDIS participants. A small proportion of participants have a gender of 'Other'. The participation rates for this group are included within the total rates.
- 8 Participation rate refers to the proportion of the Australian population that are NDIS participants.
- 9 Results are based on responses collected at entry to the NDIS (baseline measure) and at subsequent intervals. This section compares baseline indicator results when participants entered the NDIS, with latest results. The results include responses for participants who have been in the NDIS for 2 or more years, rounded to the nearest complete year since the first plan was approved.
- 10 The National totals include participant complaints where jurisdiction information was missing.
- 11 The National totals include PCIs where jurisdiction information was missing.

- 12 Registration status is based on whether a provider was registered for a specific support on the support provision date. Providers claiming both registered and unregistered supports, or whose status changes during the quarter, are counted in both categories with payments reflected accordingly. This is a change introduced in the March 2025 quarter. Before then, providers were classified as registered if they were registered for at least one support, resulting in fewer registered and more unregistered providers for participants with self-managed funds management type.
- 13 Utilisation is not shown if there is insufficient data in the group.
- 14 Participants receiving in-kind supports are excluded from the analysis as it is not possible to accurately separate in-kind payments and committed amounts between plans. Hence, utilisation is higher in reality when in-kind is included.
- 15 Utilisation of committed supports from 1 October 2025 to 31 March 2026 is shown in the table - experience in the most recent 3 months is still emerging and is not included.
- 16 Participants receiving in-kind supports and plans with a duration of less than 31 days are excluded from plan-level utilisation figures. It is not possible to accurately separate in-kind payments and committed amounts between plans. As a result, plan-level utilisation may be understated. Total utilisation, however, includes in-kind supports and plans with a duration of less than 31 days, and therefore provides a more comprehensive view of overall utilisation.
- 17 From the September 2025 quarter, performance of most PSGs is measured from milestones built into the new computer system. PSGs 10 and 16 are captured within the same milestone. For PSGs 11, 14 and 18, performance is measured from available data on processes and dates in the new computer system.
- 18 Results are rounded to the nearest percent. Where 100% is shown, there are still a small number of cases which did not meet the required timeframe.