



# Changes for participants



## Changes will start at different times

Changes will start at different times over the next few years.

### Changes from 7 days after the new laws are signed

- Only participants, plan nominees or child representatives will be able to ask for a plan reassessment.
- We will only reassess a plan when a participant's support needs or circumstances have changed in a significant and ongoing way.
- Participants will need to keep records of supports and payments for 3 years. Nominees will need to keep records for 5 years.
- Computer systems will be able to be used to automate some administrative actions, including claims and payment processing.

### Changes from October 2026

- Support budgets for social, civic and community participation supports and capacity building daily activities will be progressively updated as participants' plans are reassessed or renewed.
- A new plan variation pathway will be created for high support needs participants who require continuous 24-hour care.
- We'll have the ability to suspend plans if a participant doesn't respond to requests for information.

## Changes from December 2026

- Claims must be submitted within 90 days of receiving a support.

## Changes from February 2027

- When a plan is due to be reassessed, it will either be reassessed by an NDIA planner or a new plan will be created with the same supports as in the old plan.
- This is called a 'plan renewal' and it will replace the process of 'plan continuations' which we do for many participants.
- We'll have new criteria to consider when we decide what are reasonable and necessary supports to fund in new participants' plans.

## Changes from April 2027

- We'll begin introducing the [new way of planning](#).
- We'll share more information with participants before they move to the new planning process.

## Changes from January 2028

- Access changes begin for new applicants to the NDIS, with existing participants reassessed over 3 years.



People with permanent and significant disability will continue to be able to access the NDIS.

