



Changes for providers



Changes will start at different times

Changes will start at different times over the next few years.

Changes from 7 days after the new laws are signed

- Providers will no longer be able to ask for a plan reassessment on behalf of a participant.
- Providers will need to keep records of supports and payments for 7 years.
- We'll have stronger compliance, enforcement and information gathering powers to tackle fraud and non-compliance.
- We may issue a penalty if providers don't comply with certain requirements.
- The Minister for Disability and the NDIS will become the decision-maker on NDIS pricing.
- Computer systems will be able to be used to automate some administrative actions, including claims and payment processing.

Changes from October 2026

- Support budgets for social, civic and community participation supports and capacity building daily activities will be progressively updated as participants' plans are reassessed or renewed.
- A new plan variation pathway will be created for high support needs participants who require continuous 24-hour care.

Changes from December 2026

- Claims must be submitted within 90 days of delivering a support.

Changes from April 2027

- We'll begin introducing the [new way of planning](#).

Changes from July 2027

- We'll expand mandatory registration requirements for some providers.
- This will impact providers who deliver personal care and daily living supports and supports provided in closed settings.

Changes from October 2027

- A trusted panel of plan management providers will be established.
- Participants will be supported to transition to a provider on the panel over 6 months.

Changes from January 2028

- Access changes begin for new applicants to the NDIS, with existing participants reassessed over 3 years.

Changes from July 2028

- There will be a new commissioned support co-ordination and connection function.



People with permanent and significant disability will continue to be able to access the NDIS.

