

FOI 26/27-0002

Notes:

Processing days are calculated as the difference between the request or open date, and closed date.

The quarter in which a request is recorded is based on the closed date of the request.

The count of days includes weekends and public holidays, as it is determined as the total time between the open/request and closed dates.

1. The average number of days taken to process plan change requests, per quarter.

	Q1 202526	Q2 202526	Q3 202526	Q4 202526
Average days taken to process PCR	39	35	38	28

2. The percentage of plan change requests taking longer than 21 days to process, per quarter.

	Q1 202526	Q2 202526	Q3 202526	Q4 202526
% of PCR taking longer than 21 days	56%	53%	55%	52%

3. The average number of days taken to process plan variations, per quarter.

	Q1 202526	Q2 202526	Q3 202526	Q4 202526
Average days taken to process PVs	42	41	46	34

4. The percentage of plan variations taking longer than 28 days to process, per quarter.

	Q1 202526	Q2 202526	Q3 202526	Q4 202526
% PVs taking longer than 28 days	56%	56%	61%	56%

7. The average number of days taken to process plan reassessments, per quarter.

	Q1 202526	Q2 202526	Q3 202526	Q4 202526
Average days taken to process PRs	15	15	12	13

8. The percentage of plan reassessments taking longer than 28 days to process, per quarter.

	Q1 202526	Q2 202526	Q3 202526	Q4 202526
% PRs taking longer than 28 days	17%	17%	13%	14%