



# Hospital Discharge Monthly Dashboard October 2025

Prepared by: National Disability Insurance Agency

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# Key Insights – October 2025

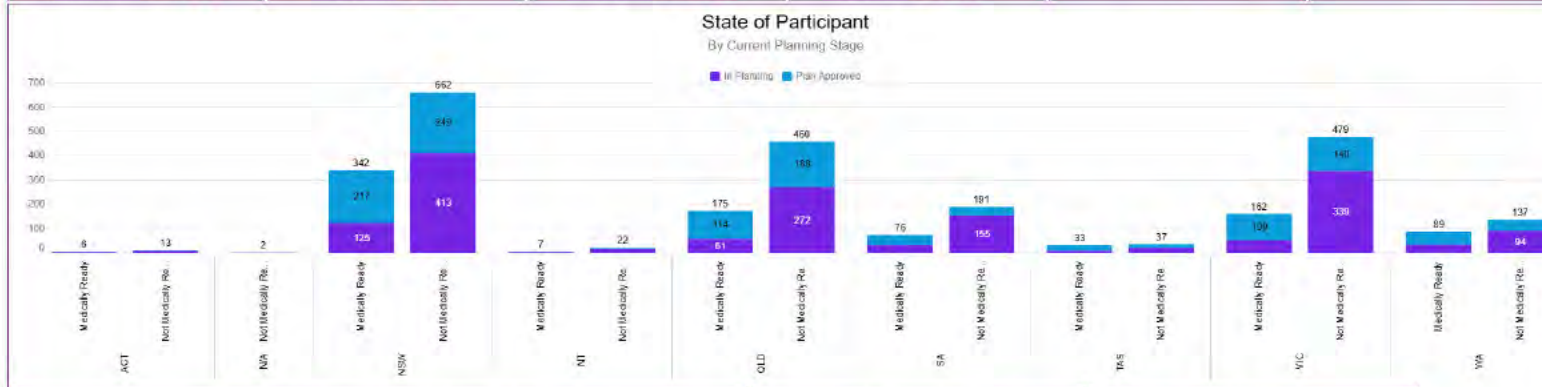
- The NDIA contacted **85%** of participants within 4 days of notification of hospital admission in **October 2025** compared with 91% in September 2025.
- The NDIA continues to prioritise reducing the days from Medically Ready for Discharge to Hospital Discharge<sup>1</sup>. In **October 2025**, the median and average days were **0** and **16** respectively. The number of participants medically ready in October 2025 is the lowest in the last 12 months.
- In **October 2025**, NDIA approved an interim hospital discharge plan, once being notified of hospital admission, within 30 days for **55%** of participants compared to 56% in September 2025. Performance against this KPI is highly dependent on the Agency getting all the available information from health systems to be able to finalise a NDIS plan within this timeframe.
- This is the second report including new slides (6-8) to support with better visibility of the time taken in the pathway.
- Of the 1,372 notifications of hospital admission received in **October 2025**, **31%** were for prospective participants where the NDIA provide support to test eligibility for new participants.
- Monthly meetings were held with health officials from NT, WA, SA, VIC, NSW, ACT and Qld in October 2025. The meeting with TAS was rescheduled and held on 7 November 2025.
- The monthly National Health Session was held on 21 October with the topic “Understanding Assistive Technology” attended by over 253 people (some in shared meeting rooms) across all states and territories.

1. Median and average days from Medically Ready for Discharge to Hospital Discharge excludes long stay psychosocial participants.

# Hospital Discharge Dashboard - National



| Hospitalised NDIS Participants               |  | 2,893             | NDIA Targets                                            |  |
|----------------------------------------------|--|-------------------|---------------------------------------------------------|--|
| Participants Medically Ready For Discharge : |  | 890               | Participants NOT Medically Ready For Discharge :        |  |
| With an Interim Plan : 562                   |  | In Planning : 328 | With an Interim Plan : 678                              |  |
|                                              |  |                   | In Planning : 1,325                                     |  |
|                                              |  |                   | Participant Contact Within 4 Days Of Notification : 85% |  |
|                                              |  |                   | Interim Plan Approved within 30 days 55%                |  |



## Planning and Implementation Status

### Hospital and Planning Status

| Status              | In Planning | Plan Approved |
|---------------------|-------------|---------------|
| Medically Ready     | 562         | 328           |
| Not Medically Ready | 13          | 15            |

### Medically Ready Plan Approved

#### Implementation Barriers

| Plan Implementation Barriers                          | #   | %   |
|-------------------------------------------------------|-----|-----|
| Supports - Sourcing critical service providers        | 176 | 31% |
| Supports - Sourcing SIL                               | 93  | 17% |
| Housing - Sourcing MTA                                | 56  | 10% |
| Supports - Graduated Transition in progress           | 54  | 10% |
| Housing - Sourcing SDA                                | 49  | 9%  |
| Supports - Sourcing Assistive Technology              | 41  | 7%  |
| Housing - Sourcing Public                             | 30  | 5%  |
| Supports - Awaiting Transition Plan                   | 30  | 5%  |
| Housing - Sourcing Private                            | 24  | 4%  |
| Supports - Requires inpatient Rehab                   | 24  | 4%  |
| Housing - Awaiting Home Mods / Build                  | 13  | 2%  |
| Supports - Awaiting Participant / Rep required action | 12  | 2%  |
| Legal - Awaiting Court / Forensic Mental Health Order | 8   | 1%  |
| Legal - Awaiting Legal Guardian Appointment           | 8   | 1%  |
| Supports - Unable to match client to provider         | 7   | 1%  |
| Supports - Awaiting Mental Health Plan                | 5   | 1%  |
| Supports - Awaiting Behaviour Support Plan            | 4   | 1%  |
| Supports - Sourcing of Specialist Service (BoC)       | 4   | 1%  |
| Supports - Informal supports not available            | 2   | 0%  |
| Legal - Awaiting Legal                                | 0   | 0%  |

### Medically Ready In Planning

#### External Barriers

| Planning Barriers                         | #  | %   |
|-------------------------------------------|----|-----|
| Awaiting information from health provider | 63 | 19% |
| Awaiting information from participant/rep | 8  | 2%  |
| Participant not ready for planning        | 3  | 1%  |

#### Internal Barriers

| Planning Barriers                   | #  | %   |
|-------------------------------------|----|-----|
| Awaiting Home and Living assessment | 52 | 16% |
| Awaiting Technical advice           | 25 | 8%  |
| Awaiting S100                       | 3  | 1%  |
| AAT in progress                     | 1  | 0%  |

\*Please note that a single case may be linked to multiple barriers.

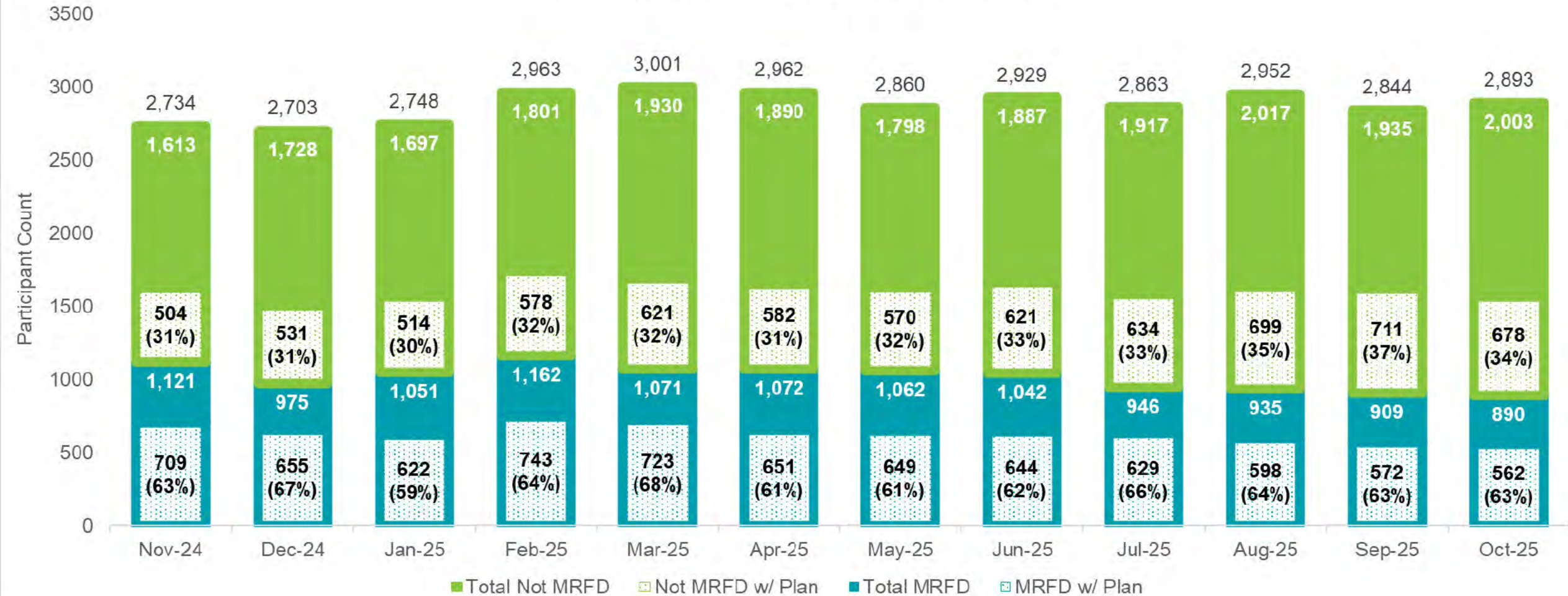
| Admissions                                                   |  |
|--------------------------------------------------------------|--|
| Participants <b>Admitted</b> since previous report : 1,372   |  |
| <p><b>Admission Type</b></p>                                 |  |
| Discharges                                                   |  |
| Participants <b>Discharged</b> since previous report : 1,075 |  |
| <p><b>Discharges Destination</b></p>                         |  |

- Days between medically ready for discharge and reported discharge date<sup>1</sup>:
- Median: 0**
- Average: 16**
- In October 2025, 51% of participants were discharged from hospital on the same day they were deemed medically ready, and 56% were discharged within 24 hours of being deemed medically ready.
  - Medically ready and discharge date is reliant on updates from the hospital.

- Median and average days from Medically Ready for Discharge to Hospital Discharge excludes long stay psychosocial participants.

# Month on Month data – 12 months to October 2025

Number of participants by hospital and plan statuses



2. "MRFD" = Medically Ready for Discharge

3. Figures are as at the end of the respective month. (The figures for previous months are the same as previously reported.)

# Month on Month data – 12 months to October 2025

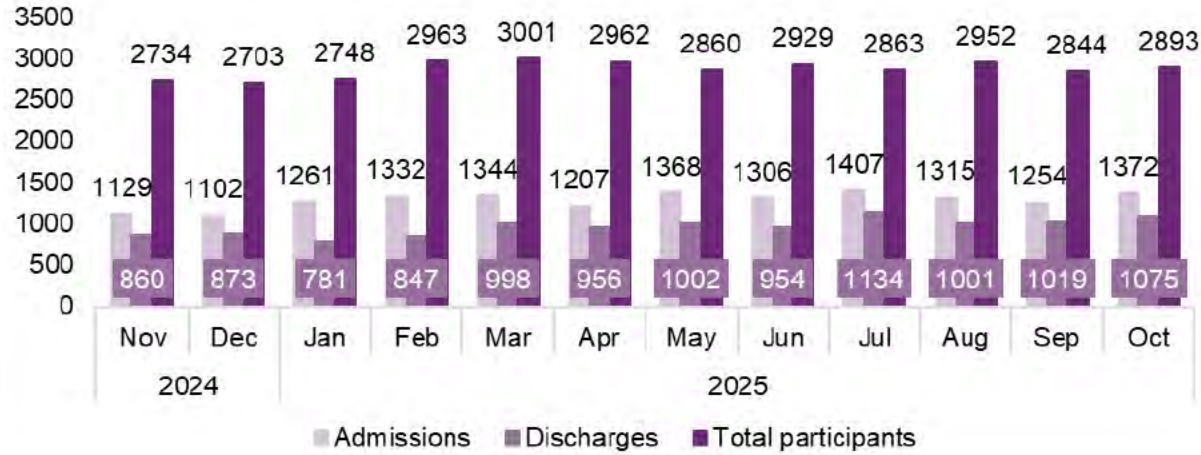
|                                                      | Nov 2024 | Dec 2024 | Jan 2025 | Feb 2025 | Mar 2025 | Apr 2025 | May 2025 | Jun 2025 | July 2025 | Aug 2025 | Sep 2025 | Oct 2025 |
|------------------------------------------------------|----------|----------|----------|----------|----------|----------|----------|----------|-----------|----------|----------|----------|
| Active participant hospitalisations notified to NDIA | 2,734    | 2,703    | 2,748    | 2,963    | 3,001    | 2,962    | 2,860    | 2,929    | 2,863     | 2,952    | 2,844    | 2,893    |
| Medically ready                                      | 1,121    | 975      | 1,051    | 1,162    | 1,071    | 1,072    | 1,062    | 1,042    | 946       | 935      | 909      | 890      |
| Medically ready with discharge plan                  | 709      | 655      | 622      | 743      | 723      | 651      | 649      | 644      | 629       | 598      | 572      | 562      |
| Medically ready with discharge plan (%)              | 63%      | 67%      | 59%      | 64%      | 68%      | 61%      | 61%      | 62%      | 66%       | 64%      | 63%      | 63%      |
| Not medically ready                                  | 1,613    | 1,728    | 1,697    | 1,801    | 1,930    | 1,890    | 1,798    | 1,887    | 1,917     | 2,017    | 1,935    | 2,003    |
| Not medically ready with discharge plan              | 504      | 531      | 514      | 578      | 621      | 582      | 570      | 621      | 634       | 699      | 711      | 678      |
| Average Days from MRFD to discharge <sup>1</sup>     | 18       | 23       | 15       | 16       | 17       | 15       | 17       | 15       | 16        | 17       | 16       | 16       |
| Median Days from MRFD to discharge <sup>1</sup>      | 1        | 3        | 0        | 1        | 1        | 1        | 0        | 0        | 0         | 0        | 0        | 0        |
| Total participants with an approved NDIS plan        | 1,213    | 1,186    | 1,136    | 1,321    | 1,344    | 1,233    | 1,219    | 1,265    | 1,263     | 1,297    | 1,283    | 1,240    |

1. Median and average days from Medically Ready for Discharge to Hospital Discharge excludes long stay psychosocial participants.

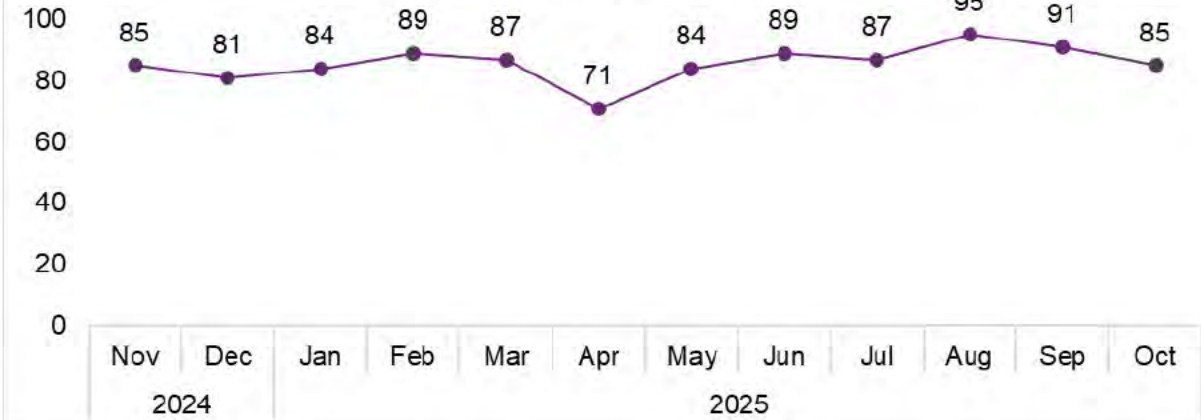
3. Figures are as at the end of the respective month. (The figures for previous months are the same as previously reported.)

# National Hospital Discharge Dashboard: Trends

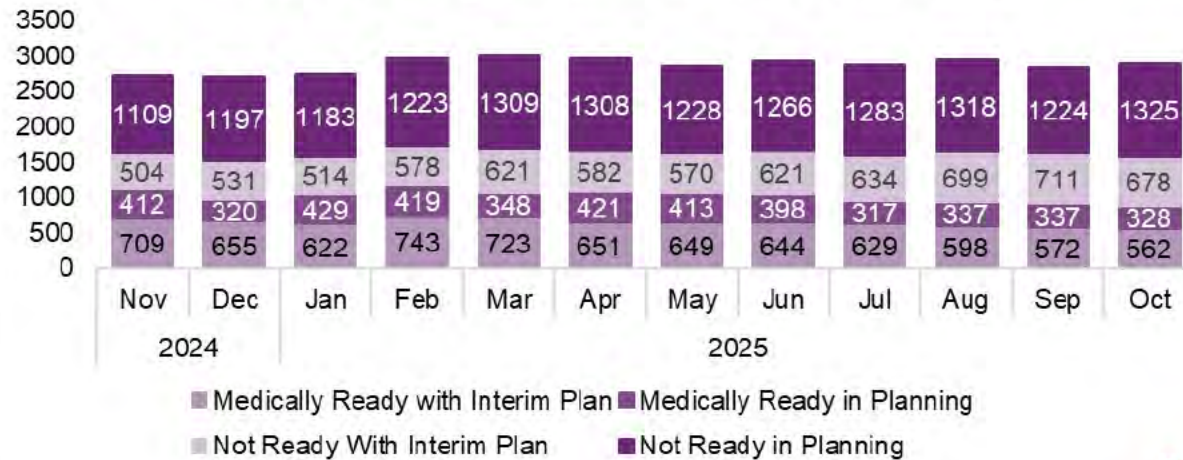
Admissions, discharges and total participants, by month



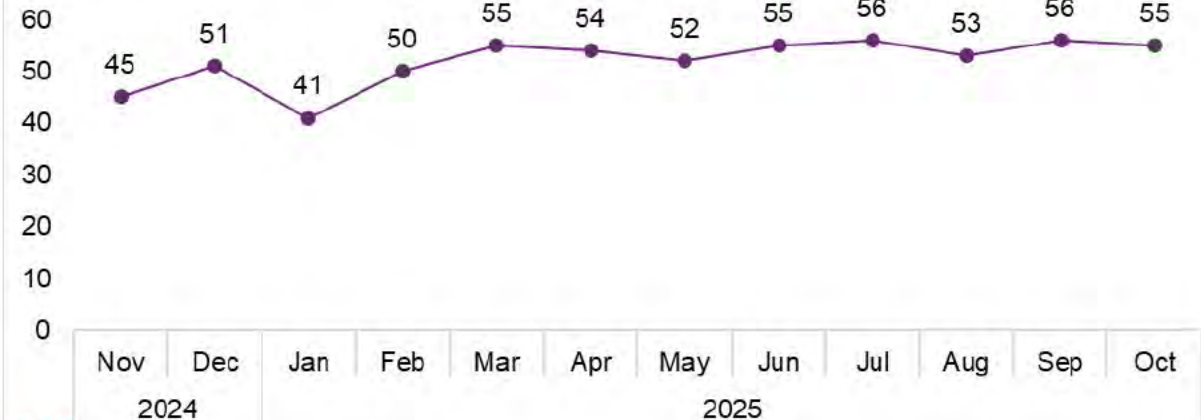
Participants contacted within 4 days of NDIS being notified of hospitalisation, by month (%)



Ready for discharge and planning status, by month (n)



Participant NDIS interim hospital discharge plan approved within 30 days, by month (%)



# Time Taken along Pathway – All cases – October 2025

| Measure                                                                      | Acute Medical | Acute MH  | Long Term MH | Non-Medical | Rehab (physical) | Home and Living & Technical Advice <sup>5,6</sup> | Total National Cases | National Median excl. LTMH |
|------------------------------------------------------------------------------|---------------|-----------|--------------|-------------|------------------|---------------------------------------------------|----------------------|----------------------------|
| Median days from valid access request to access decision                     | 2             | 2         | 2            | 2           | 2                | 5                                                 | 427                  | 2                          |
| Median days admission to notification                                        | 9             | 12        | 123          | 2           | 39               | 9                                                 | 1335                 | 11                         |
| Median days notification to health information received <sup>8</sup>         | 19            | 13        | 106          | 12          | 23               | 26                                                | 879                  | 16                         |
| <b>Median Days between Health info Received to Plan Approval<sup>8</sup></b> | <b>18</b>     | <b>16</b> | <b>20</b>    | <b>20</b>   | <b>18</b>        | <b>22</b>                                         | <b>756</b>           | <b>17</b>                  |
| Median Days between Medically Ready for Discharge to Discharge               | 0             | 0         | 14           | 19          | 4                | 6                                                 | 1043                 | 0                          |
| Median Days between Plan Approval to Discharge                               | 20            | 21        | 95           | 18          | 29               | 29                                                | 439                  | 22                         |

- Figures for each measure are the median number of days where the end-point of the measure occurred in the reporting month.
- 'Home and Living' refers to participants for whom a Home and Living assessment / decision was required during planning (for all admission types) and 'Technical Advice' refers to participants for whom advice from the NDIA's Technical Advice and Practice Improvement Branch was required during access and/or planning (for all admission types)
- 'Home and Living' and 'Technical Advice' cohorts are not mutually exclusive, and some participants may require both.
- Notification of participant admission is affected by health systems' operational processes. Health will typically notify the NDIA of a requirement for discharge planning once the participant is medically stabilised to their functional baseline. Health must also seek patient or substitute decision-maker consent to notify the NDIA.
- The NDIA defines 'health information received' as the point complete clinical information is provided to support an NDIS planning decision in accordance with NDIS legislation. The recorded period from 'notification' to 'health information received' is inclusive of time taken for the NDIA to request and health systems to provide any additional information.

# Time Taken along Pathway – Non-complex cases – October 2025

| Measure                                                                      | Acute Medical | Acute MH  | Long Term MH | Non-Medical | Rehab (physical) | Total National Cases | National Median excl. LTMH |
|------------------------------------------------------------------------------|---------------|-----------|--------------|-------------|------------------|----------------------|----------------------------|
| Median days from valid access request to access decision                     | 1             | 2         | 2            | 1           | 1                | 307                  | 1                          |
| Median days admission to notification                                        | 10            | 12        | 121          | 4           | 38               | 1004                 | 11                         |
| Median days notification to health information received <sup>8</sup>         | 13            | 11        | 57           | 32          | 18               | 484                  | 13                         |
| <b>Median Days between Health info Received to Plan Approval<sup>8</sup></b> | <b>11</b>     | <b>13</b> | <b>14</b>    | <b>12</b>   | <b>13</b>        | <b>372</b>           | <b>12</b>                  |
| Median Days between Medically Ready for Discharge to Discharge               | 0             | 0         | 15           | 1           | 0                | 599                  | 0                          |
| Median Days between Plan Approval to Discharge                               | 14            | 18        | 89           | 64          | 21               | 173                  | 18                         |

- Figures for each measure are the median number of days where the end-point of the measure occurred in the reporting month.
- Notification of participant admission is affected by health systems' operational processes. Health will typically notify the NDIA of a requirement for discharge planning once the participant is medically stabilised to their functional baseline. Health must also seek patient or substitute decision-maker consent to notify the NDIA.
- The NDIA defines 'health information received' as the point complete clinical information is provided to support an NDIS planning decision in accordance with NDIS legislation. The recorded period from 'notification' to 'health information received' is inclusive of time taken for the NDIA to request and health systems to provide any additional information.
- Non-complex cases refers to cases that do not need Home & Living supports or Technical Advice.

# Time Taken along Pathway – Complex – October 2025

| Measure                                                                      | Acute Medical | Acute MH  | Long Term MH | Non-Medical | Rehab (physical) | Home and Living & Technical Advice <sup>5,6</sup> | Total National Cases | National Median excl. LTMH |
|------------------------------------------------------------------------------|---------------|-----------|--------------|-------------|------------------|---------------------------------------------------|----------------------|----------------------------|
| Median days from valid access request to access decision                     | 5             | 1         | 2            | 5           | 4                | 5                                                 | 120                  | 5                          |
| Median days admission to notification                                        | 8             | 14        | 279          | 2           | 52               | 9                                                 | 331                  | 9                          |
| Median days notification to health information received <sup>8</sup>         | 26            | 18        | 321          | 7           | 29               | 26                                                | 395                  | 26                         |
| <b>Median Days between Health info Received to Plan Approval<sup>8</sup></b> | <b>22</b>     | <b>20</b> | <b>27</b>    | <b>23</b>   | <b>22</b>        | <b>22</b>                                         | <b>384</b>           | <b>22</b>                  |
| Median Days between Medically Ready for Discharge to Discharge               | 3             | 7         | 13           | 21          | 21               | 6                                                 | 444                  | 6                          |
| Median Days between Plan Approval to Discharge                               | 25            | 40        | 111          | 17          | 35               | 29                                                | 266                  | 28                         |

4. Figures for each measure are the median number of days where the end-point of the measure occurred in the reporting month.

5. 'Home and Living' refers to participants for whom a Home and Living assessment / decision was required during planning (for all admission types) and 'Technical Advice' refers to participants for whom advice from the NDIA's Technical Advice and Practice Improvement Branch was required during access and/or planning (for all admission types)

6. 'Home and Living' and 'Technical Advice' cohorts are not mutually exclusive, and some participants may require both.

7. Notification of participant admission is affected by health systems' operational processes. Health will typically notify the NDIA of a requirement for discharge planning once the participant is medically stabilised to their functional baseline. Health must also seek patient or substitute decision-maker consent to notify the NDIA.

8. The NDIA defines 'health information received' as the point complete clinical information is provided to support an NDIS planning decision in accordance with NDIS legislation. The recorded period from 'notification' to 'health information received' is inclusive of time taken for the NDIA to request and health systems to provide any additional information.

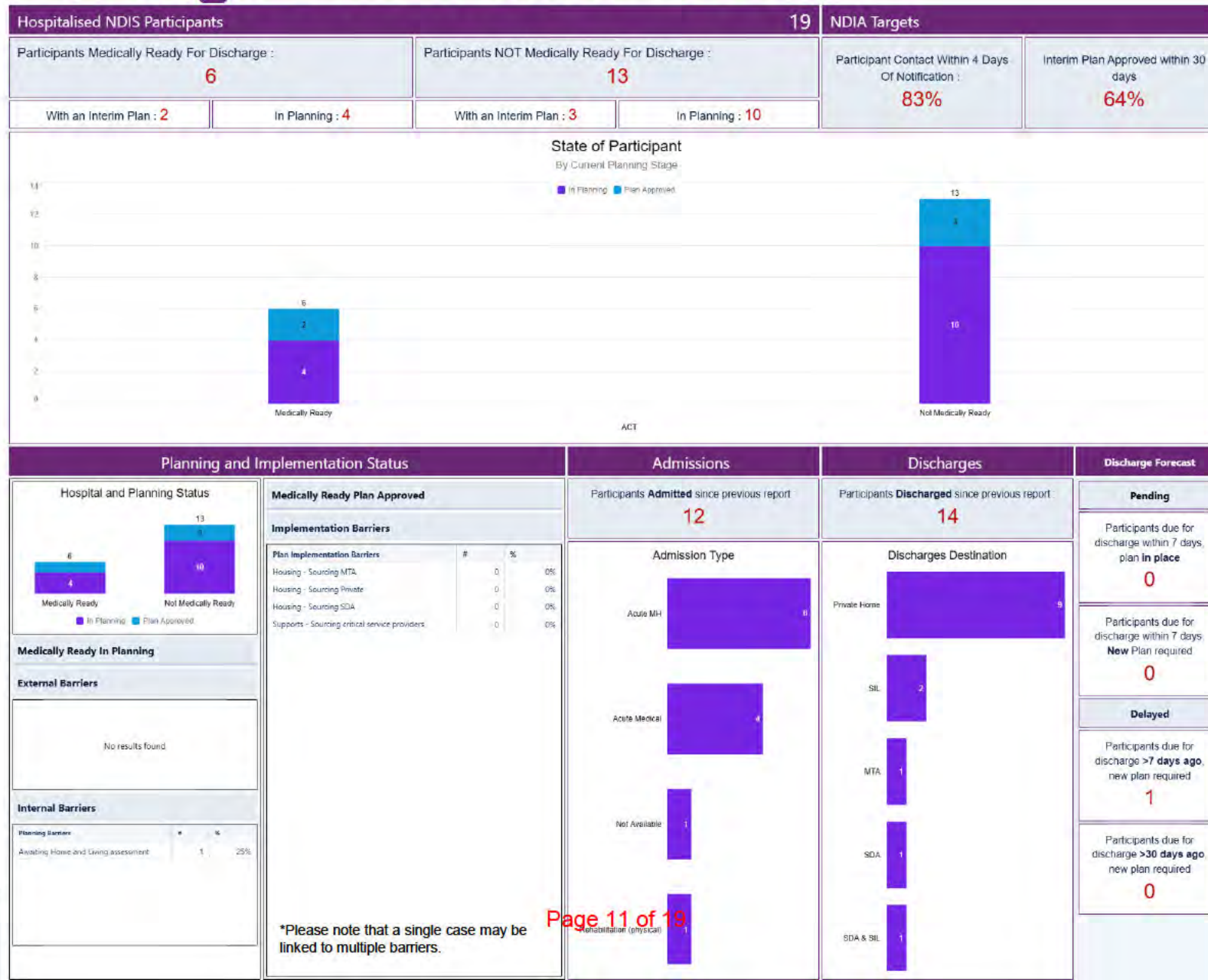


# State and Territory Breakdowns October 2025

**\* For distribution to state and territory Disability Ministers along with the national dashboard.**

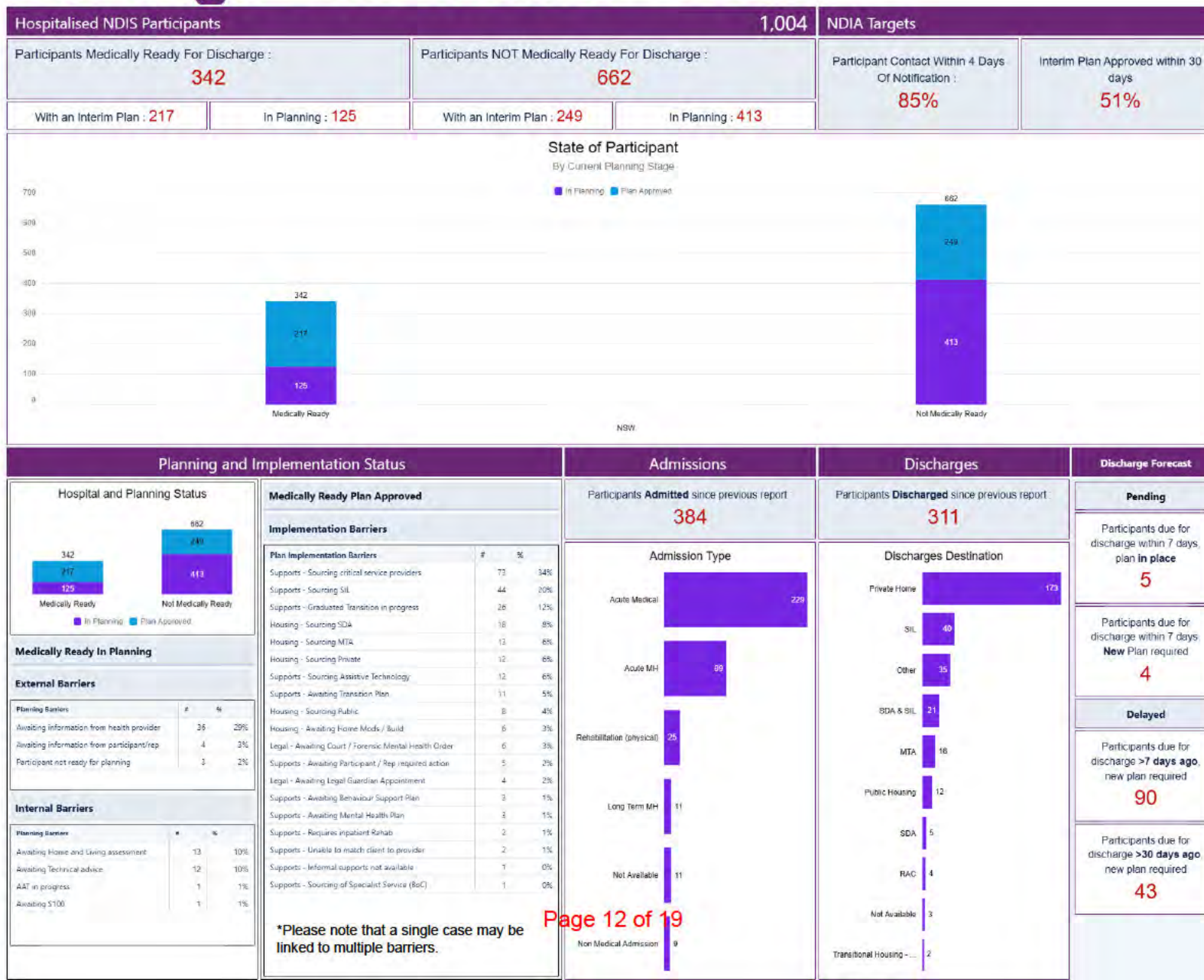
# Hospital Discharge Dashboard - ACT

OFFICIAL  
FOI 25/26-1244



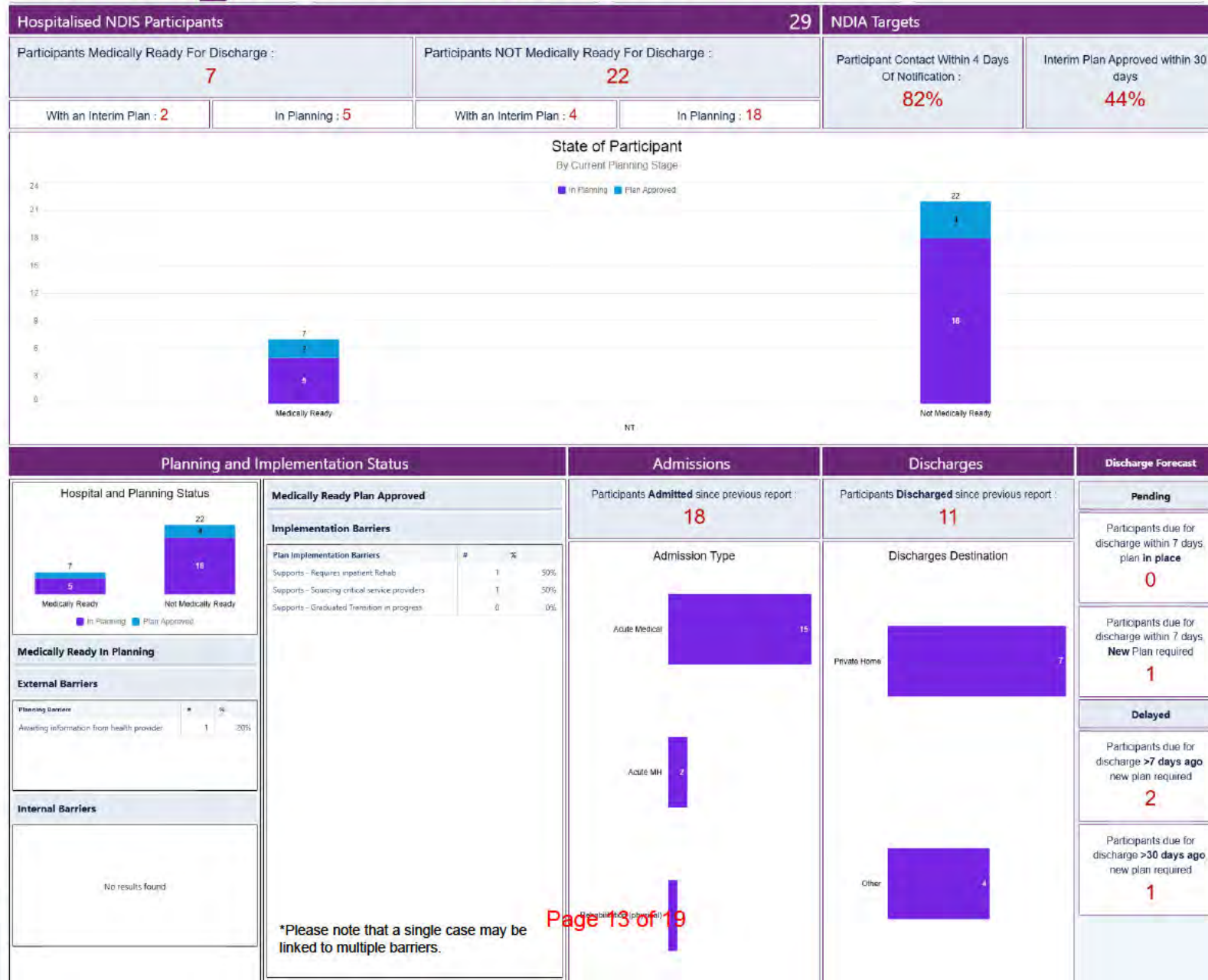
# Hospital Discharge Dashboard - NSW

OFFICIAL  
FOI 25/26-1244



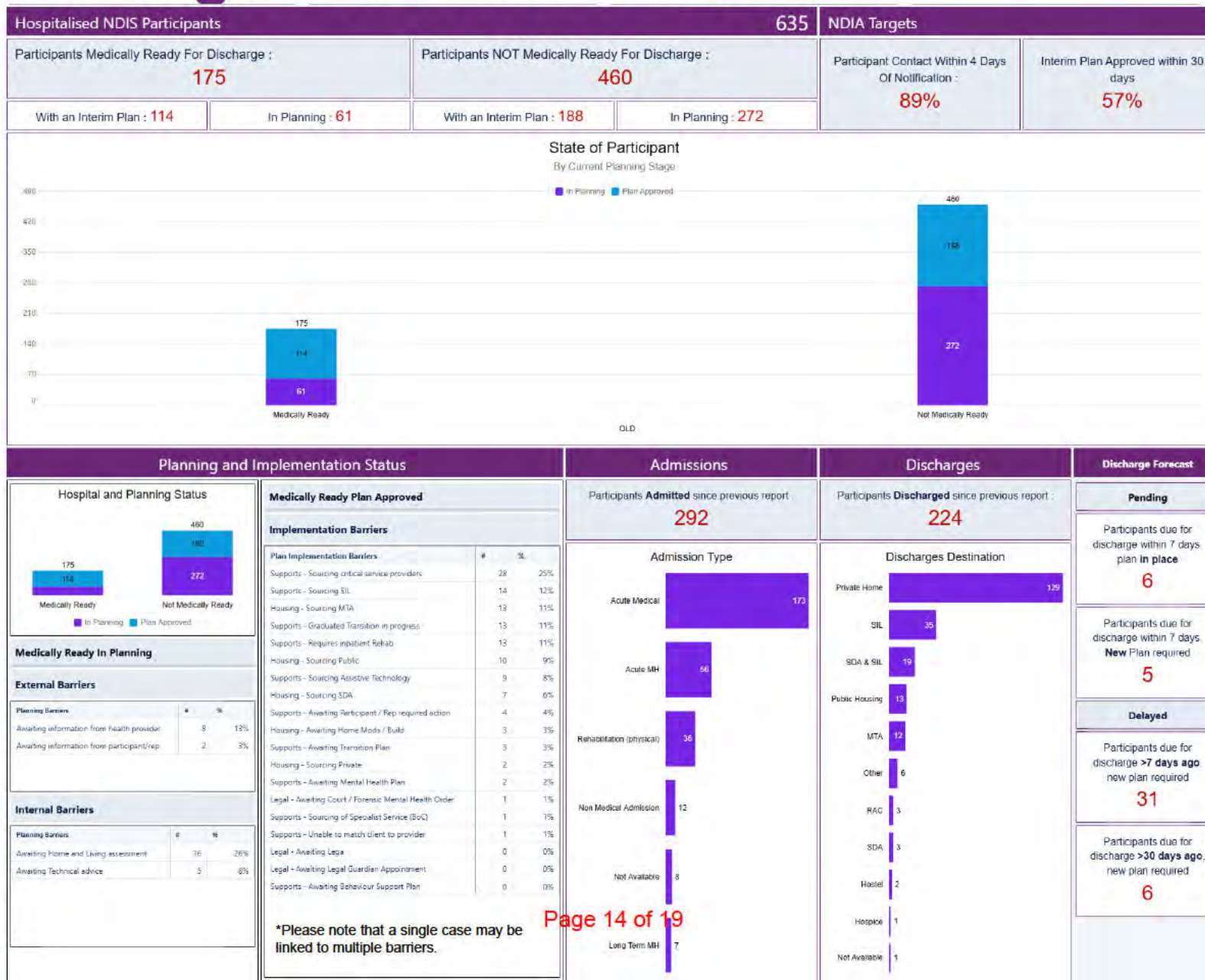
# Hospital Discharge Dashboard - NT

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FOI 25/26-1244



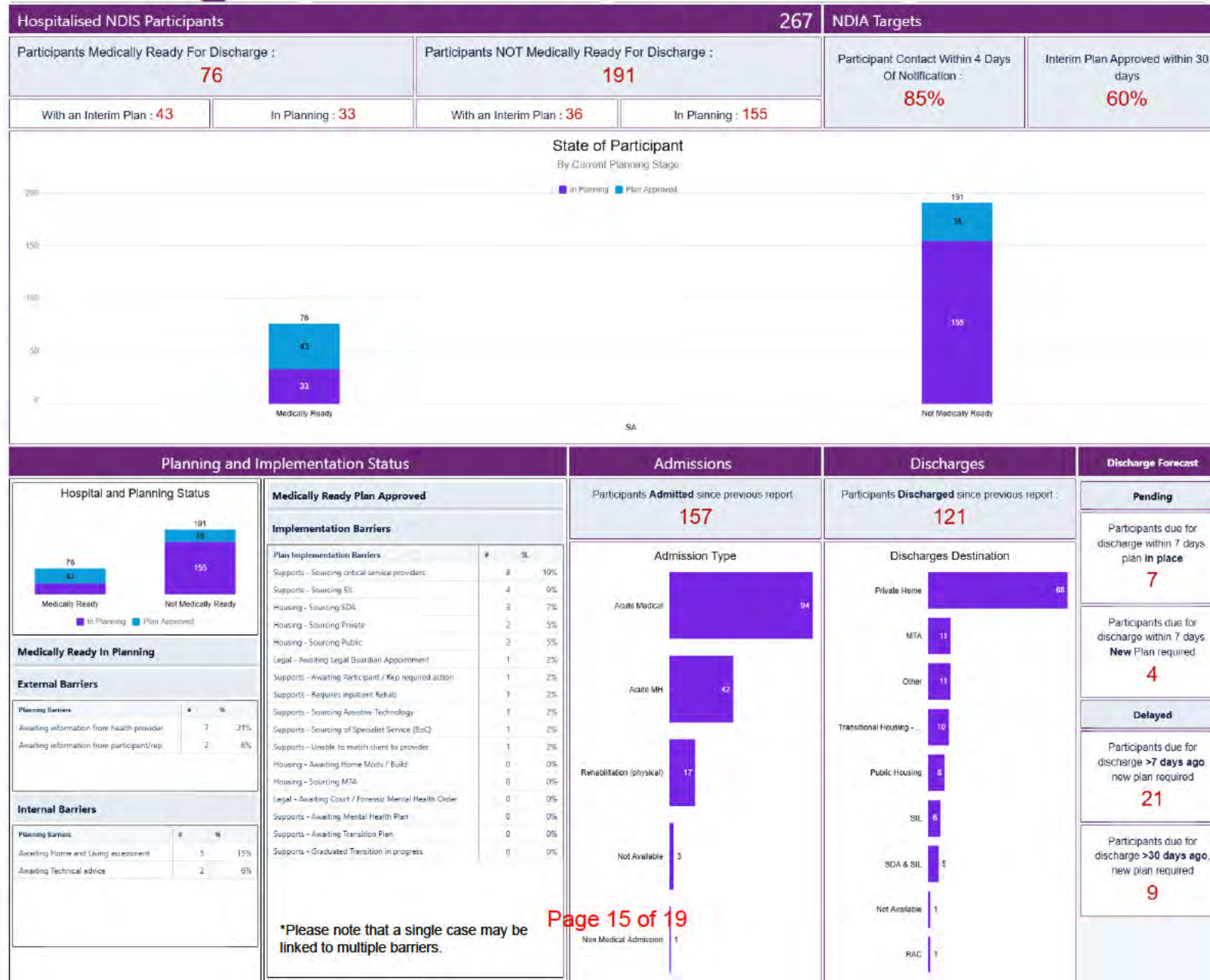
# Hospital Discharge Dashboard - QLD

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FOI 25/26-1244



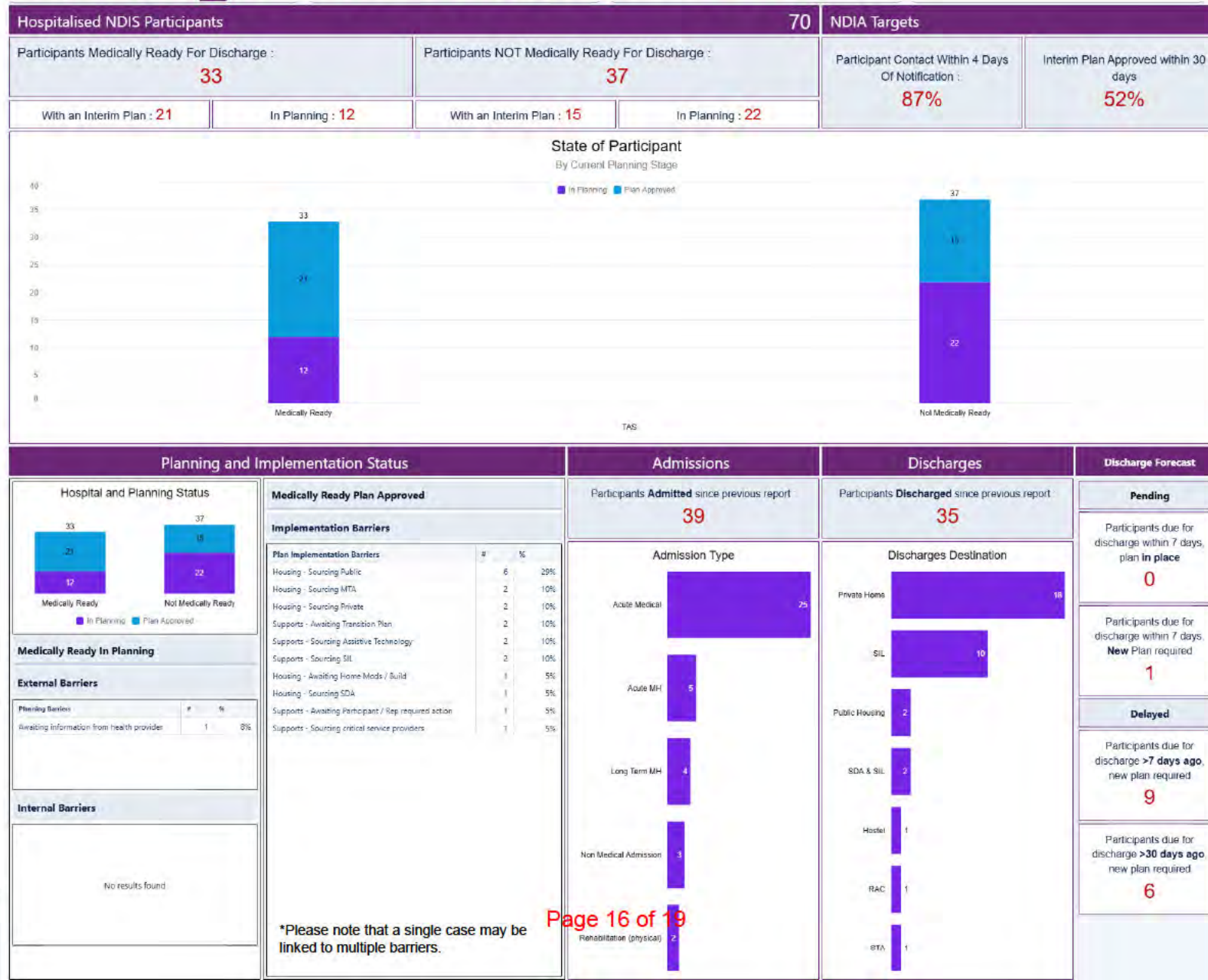
# Hospital Discharge Dashboard - SA

OFFICIAL  
FOI 25/26-1244



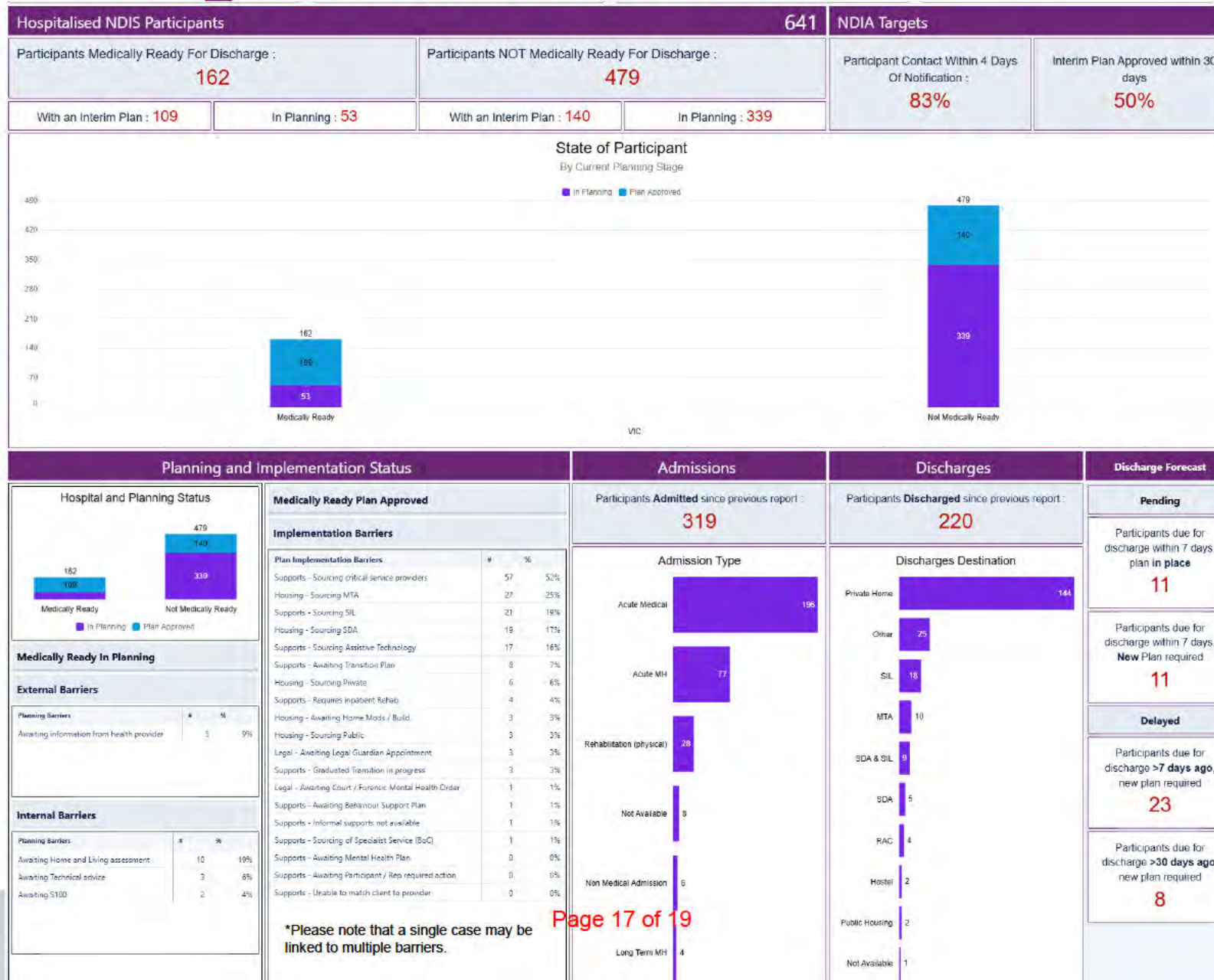
# Hospital Discharge Dashboard - TAS

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FOI 25/26-1244



# Hospital Discharge Dashboard - VIC

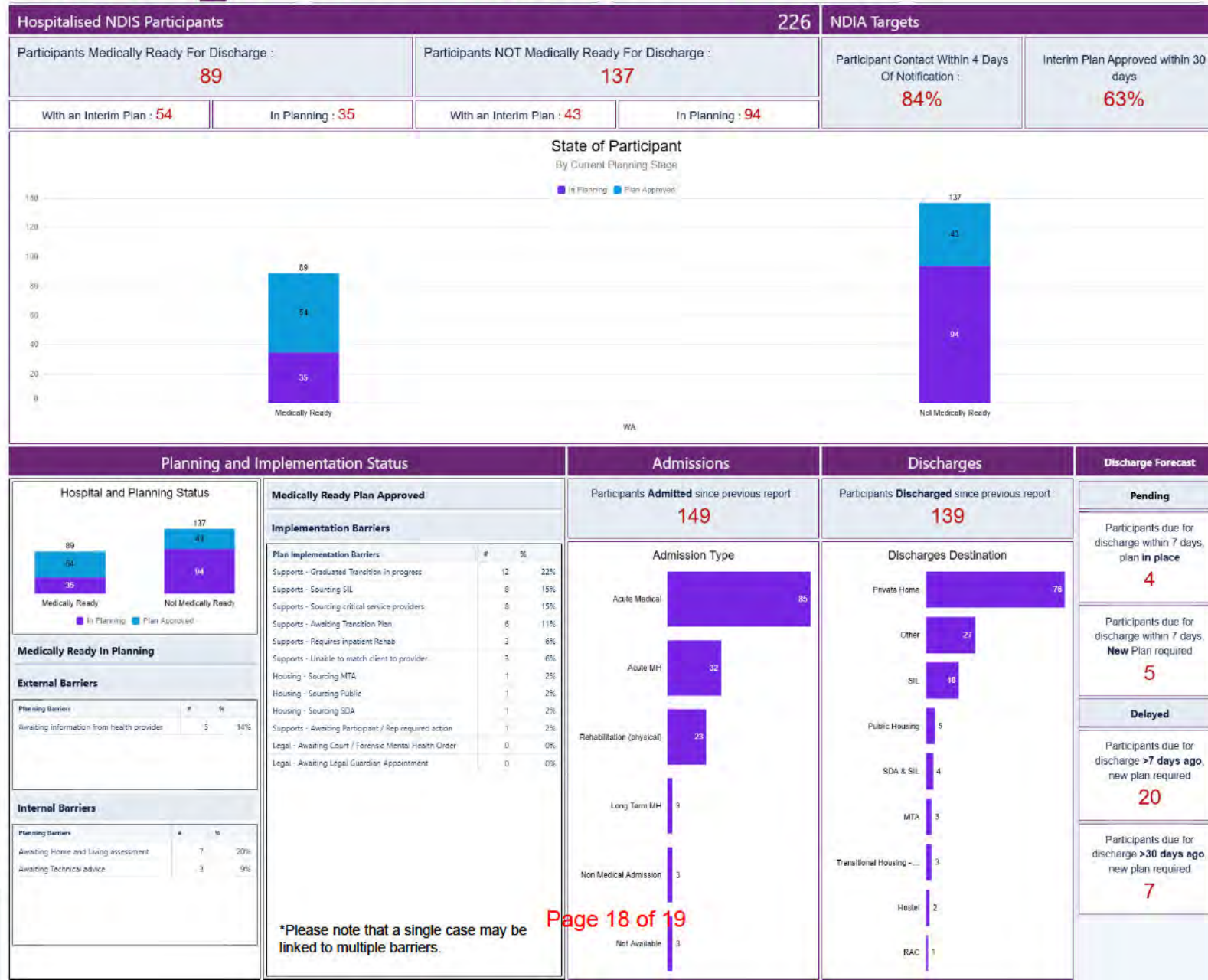
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FOI 25/26-1244



\*Please note that a single case may be linked to multiple barriers.

# Hospital Discharge Dashboard - WA

OFFICIAL  
FOI 25/26-1244



# Data Caveats

FOI 25/29-1244

- Data is captured by NDIA specialised hospital discharge planners and health liaison officers working with health services.
- As the NDIA works towards data sharing arrangements with states and territories the accuracy of data may improve.

## Data Definitions

**Hospitalised participants** – current or prospective NDIS participants currently in health facilities

**Admissions** – A person admitted to a health facility who is a NDIS participant or likely to be eligible.

**Notification** – Occurs when contact between Health and the NDIA confirms a NDIS participant or likely to be eligible has been admitted to a health facility.

**Date of notification** – the Date which the appropriate health provider provides confirmation of admission.

### Hospital status:

**Medically Not Ready** – Participant is undergoing medical treatment and cannot be discharged from hospital

**Medically Ready** – Participant's inpatient medical needs have been met and participant can otherwise discharge from hospital

### Hospital and planning status:

**Not medically ready in planning** – refers to participants who are unable to assess and those who planning is in progress where they still have active medical needs however their disability support needs can be identified.

**Not medically ready interim plan approved** – refers to participants whose disability support needs for discharge are known and a plan has been approved that includes the required supports.

**Medically ready in planning** – participants whose medical needs have been addresses and development of the NDIS discharge plan is in progress

**Medically ready interim plan approved** – participants whose medical needs have been met and the NDIS discharge plan has been approved that have not been discharged.

### Admission Types

**Acute Medical** – requires short term medical treatment

**Acute Mental Health (MH)** – requires short term mental health treatment

**Long Term Mental Health (MH)** – Requires long term mental health treatment.

**Non-medical Admission** – Participant is admitted to hospital due to breakdown in supports where health is the provider of last resort.

**Diversinary** – participant is at risk of entering hospital due to disability support needs not being adequately met/managed

**Rehabilitation (physical)** – refers to participants referred to a dedicated rehab unit or area for treatment related to an injury or illness affecting physical or neurological function

### Barriers to Planning/Planning Status

**AAT in progress** – participant has an active case under consideration in the AAT. Supports are material to the discharge pathway, or the Agency does not have approval to vary the plan.

**Awaiting compensation advice** – Awaiting advice on a compensable event/injury which impacts the supports to be funded by the NDIS

**Awaiting Home and Living assessment** – participant requires new housing supports SDA, 24/7 care or home modifications to be considered as part of the discharge plan

**Awaiting information from health provider** – the agency requires information from a health provider to progress the plan. Information will include participants current functional capacity and disability support needs .

**Awaiting information from Participant rep** – the agency requires information from the participant to progress the plan

**Awaiting s100** – The participant disagrees with the supports in the approved discharge plan and is seeking a review.

**Awaiting Technical Advice** – the agency requires internal technical advice to progress the plan

**30-day planning target** – timeframe to approve a plan that includes the supports the participant requires to safely discharge from Hospital.

**4-day participant contact** – contact made by the NDIA to the participant or authorised representative to acknowledge their hospital admission and discuss discharge requirements and next steps for their NDIS plan.

4 Day timeframe commences when notification of hospital admission occurs with health

### Barriers to plan implementation and discharge

**Sourcing Providers** – participant needs to source/engage a provider for essential supports. Usually relating to core, personal care supports.

**Locating SIL** – participants is sourcing a provider who can provide 24/7 SIL care. (Participants with this barrier will be eligible for MTA)

**Locating SDA** – Participant is sourcing a supported disability accommodation Dwelling. (Participants with this barrier will be eligible for MTA)

**Awaiting Transition plan** – participant requires a coordinated plan so safely discharge from hospital to a community setting. This may include a graduated discharge or inputs from multiple stakeholders to facilitate the discharge. This usually applies to participants with complex discharge needs

**Locating public housing** – the participant is not eligible for NDIS funded housing and is awaiting a public housing option

**Awaiting home modifications** – the participant is returning home however is awaiting the completion of home modifications to do so . (participants with this barrier will be eligible for MTA)

**Locating private housing** - the participant is not eligible for NDIS funded housing and is awaiting a private housing option (rental or home ownership)

**FOI Caveat**

Following consultation with States and Territories, the NDIA confirms that the information contained in this report has not been separately validated by State Health agencies/departments.