

From: [REDACTED] Duncan
Sent: 25 August 2022 15:00
To: Gifford, David
Cc: [REDACTED] Maathu; Stransky, Nicole; Kong, Laurel; [REDACTED] Sally; [REDACTED] Aidan; [REDACTED] Shitij; [REDACTED] Susie; [REDACTED] Vikas
Subject: Financial Impact of Indexation of Participants' Plans 2022 [SEC=OFFICIAL]

David,

This email provides key statistics on the indexation of participants' plans that took place on 9 July 2022, following the completion of OSA/ADA's testing of the underlying figures.

Financial Impact

The table below shows that the overall impact of the indexation of participants' plans was an increase in **total committed supports of around \$2.5bn**. This equates to a **percentage impact of 4.7%**.

The indexation was applied to unspent plan budgets only, to any plan commencing before 1 July 2022 and with an end date after 30 June 2022. The indexation rates were applied at both a support category and line item level, with the actual indexation undertaken by the NDIS Projects team at Services Australia and fully tested within the NDIA by ourselves and OCIO.

Summary Statistics

The table below provides a summary of the indexation applied to participants' plans as at 9 July 2022. It only includes participants who received indexation on any item within their plans, and excludes participants whose plans were not indexed (e.g. those who only have supports in categories that have 0% increases, or have fully utilised their plans etc).

	Committed Supports (pre-indexation)	Budget used (pre- indexation)	Budget remaining (pre-indexation)	New Committed Supports (post-indexation)	Indexed Amount	Frequency in participant plans	Increase percentage	Increase per applied to b remaining
Capacity Building								
ASSISTIVE_TECHNOLOGY	\$ 606,136,292	\$ 159,694,474	\$ 446,443,818	\$ 631,006,927	\$ 22,870,635	100,189	3.76%	5.10%
HOME_MODIFICATIONS	\$ 81,012,394	\$ 29,380,692	\$ 51,631,702	\$ 83,645,611	\$ 2,633,217	33,759	3.25%	5.10%
Capital Support								
CB_CHOICE_CONTROL	\$ 6,202,375	\$ 1,924,641	\$ 6,277,535	\$ 6,202,375	\$ -	292,743	0.00%	0.00%
CB_DAILY_ACTIVITY	\$ 8,905,533,502	\$ 1,885,501,807	\$ 7,020,031,695	\$ 8,905,533,502	\$ -	478,024	0.00%	0.00%
CB_EMPLOYMENT	\$ 226,462,946	\$ 34,234,327	\$ 192,228,619	\$ 226,462,946	\$ -	16,910	0.00%	0.00%
CB_HEALTH_WELLBEING	\$ 131,557,511	\$ 23,740,415	\$ 107,817,096	\$ 131,557,511	\$ -	27,704	0.00%	0.00%
CB_HOME_LIVING	\$ 6,701,284	\$ 492,940	\$ 6,208,344	\$ 7,263,139	\$ 561,855	2,124	8.38%	9.05%
CB_LIFELONG_LEARNING	\$ 765,780	\$ 84,081	\$ 681,699	\$ 827,474	\$ 61,694	121	8.06%	9.05%
CB_RELATIONSHIPS	\$ 91,042,081	\$ 14,695,443	\$ 76,346,638	\$ 91,042,081	\$ -	57,718	0.00%	0.00%
CB_SOCIAL_COMMUNITY_OVIC	\$ 565,464,827	\$ 71,426,278	\$ 494,038,549	\$ 610,175,315	\$ 44,710,489	60,132	7.91%	9.05%
SUPPORT_COORDINATION	\$ 365,027,495	\$ 75,363,059	\$ 289,664,437	\$ 365,027,495	\$ -	231,297	0.00%	0.00%
Core Support								
CONSUMABLES	\$ 1,144,331,757	\$ 282,745,871	\$ 861,585,887	\$ 1,214,737,561	\$ 70,405,803	477,646	6.15%	9.17%
DAILY_ACTIVITIES	\$ 22,251,266,227	\$ 6,522,306,465	\$ 15,728,959,762	\$ 23,693,891,945	\$ 1,442,625,718	477,709	6.48%	9.17%
SOCIAL_COMMUNITY_OVIC	\$ 12,907,552,266	\$ 3,007,169,752	\$ 9,900,382,513	\$ 13,793,807,446	\$ 876,255,180	477,643	6.79%	9.85%
TRANSPORT	\$ 797,300,577	\$ 21,556,379	\$ 775,743,698	\$ 805,071,864	\$ 7,771,287	478,392	0.97%	1.00%
Compensation								
ASSISTIVE_TECHNOLOGY	\$ 5,300	\$ -	\$ 5,300	\$ 5,300	\$ -	2	0.00%	0.00%
CB_DAILY_ACTIVITY	\$ 17,459	\$ -	\$ 17,459	\$ 17,459	\$ -	3	0.00%	0.00%
DAILY_ACTIVITIES	\$ 89,146	\$ -	\$ 89,146	\$ 89,146	\$ -	3	0.00%	0.00%
SOCIAL_COMMUNITY_OVIC	\$ 137,977	\$ -	\$ 137,977	\$ 137,977	\$ -	4	0.00%	0.00%
In-Kind								
DAILY_ACTIVITIES	\$ 543,116	\$ -	\$ 543,116	\$ 543,116	\$ -	20	0.00%	0.00%
SDA								
CB_CHOICE_CONTROL	\$ 232	\$ 232	\$ -	\$ 232	\$ -	1	0.00%	0.00%
DAILY_ACTIVITIES	\$ 129,135	\$ 850	\$ 128,285	\$ 140,079	\$ 10,943	5	8.47%	8.53%
SUPPORT_COORDINATION	\$ 24,275	\$ 6,786	\$ 17,490	\$ 24,275	\$ -	2	0.00%	0.00%
Stated Items								
ASSISTIVE_TECHNOLOGY	\$ 660,750,330	\$ 210,013,366	\$ 450,736,964	\$ 669,085,454	\$ 8,335,124	90,778	1.26%	1.85%
CB_CHOICE_CONTROL	\$ 695,846,269	\$ 273,199,723	\$ 422,646,546	\$ 695,973,837	\$ 127,568	582,163	0.02%	0.03%
CB_DAILY_ACTIVITY	\$ 26,132,219	\$ 4,996,617	\$ 21,135,602	\$ 26,252,379	\$ 120,160	7,327	0.46%	0.57%
CB_EMPLOYMENT	\$ 163,637,684	\$ 30,245,083	\$ 133,392,600	\$ 167,543,490	\$ 3,905,806	5,785	2.39%	2.94%
CB_HEALTH_WELLBEING	\$ 666,740	\$ 94,333	\$ 572,406	\$ 667,895	\$ 1,155	176	0.17%	0.20%
CB_HOME_LIVING	\$ 123,133	\$ 7,575	\$ 115,559	\$ 133,395	\$ 10,262	45	8.33%	8.88%
CB_LIFELONG_LEARNING	\$ 35,514	\$ 631	\$ 34,882	\$ 38,611	\$ 3,098	4	8.72%	8.88%
CB_RELATIONSHIPS	\$ 763,385,975	\$ 141,545,230	\$ 621,840,745	\$ 764,306,329	\$ 920,354	100,979	0.12%	0.15%
CB_SOCIAL_COMMUNITY_OVIC	\$ 1,999,385	\$ 181,701	\$ 1,817,683	\$ 2,159,486	\$ 160,102	187	8.01%	8.81%
CONSUMABLES	\$ 8,278,641	\$ 856,541	\$ 7,422,100	\$ 8,555,045	\$ 276,404	1,453	3.34%	3.72%
DAILY_ACTIVITIES	\$ 1,221,133,048	\$ 550,045,160	\$ 671,087,888	\$ 1,223,824,306	\$ 2,691,258	19,691	0.22%	0.40%
HOME_MODIFICATIONS	\$ 357,197,693	\$ 88,071,670	\$ 269,126,013	\$ 362,018,662	\$ 4,820,979	25,292	1.35%	1.79%
SOCIAL_COMMUNITY_OVIC	\$ 21,736,733	\$ 3,252,886	\$ 18,483,847	\$ 23,332,355	\$ 1,595,621	751	7.34%	8.63%
SUPPORT_COORDINATION	\$ 1,270,752,901	\$ 326,156,001	\$ 944,596,900	\$ 1,272,529,730	\$ 1,776,829	191,089	0.14%	0.19%
TRANSPORT	\$ 109,323	\$ 1,327	\$ 107,996	\$ 109,422	\$ 99	39	0.09%	0.09%
Grand Total	\$ 53,283,091,533	\$ 13,759,593,036	\$ 39,523,498,497	\$ 55,775,743,172	\$ 2,492,651,639	4,239,910	4.68%	6.31%

*Note that there were 91 additional participants who had active plans as at 30 June 2022 and whose plans were indexed on 9 July 2022, but who were not included in the data that Services Australia sent to us (due to a "short dump" issue at their end). As such, the table above does not include the indexation impact for these participants' plans. Based on data held in SAS, the pre-indexation value of their plans was \$13.9m and the post-indexation value of their plans was \$14.1m.

Please feel free to share this email and these impacts as needed. Let me know if you need any further information or have any questions.

Regards,

Duncan [REDACTED]
 Director and Actuary
 Actuarial Strategic Initiatives

Office of the Scheme Actuary
National Disability Insurance Agency
duncan. s47F-personal privacy ndis.gov.au



The NDIA acknowledges the Traditional Custodians of Country throughout Australia and their continuing connection to land, sea and community. We pay our respects to them and their cultures and to Elders past, present and emerging.



From: [REDACTED] Duncan
Sent: 26 July 2023 15:36
To: Gifford, David
Cc: Stransky, Nicole; Kong, Laurel; Lilley, Jessica; [REDACTED] Sally; [REDACTED] Patrick; [REDACTED] Vincent; [REDACTED] Susie; [REDACTED] Leigh; [REDACTED] Yoo Jin; [REDACTED] Zaufresh; [REDACTED] Lawrence; [REDACTED] Shitij
Subject: Financial Impact of Indexation of Participants' Plans 2023 [SEC=OFFICIAL:Sensitive]

David,

Please find below key statistics on the indexation of participants' plans in SAP that took place on 9th July 2023 with an effective date of 30 June 2023, following the completion of testing of the underlying figures by ASI.

Financial Impact

The table below shows that the overall financial impact of the indexation of participants' plan was an increase in **total committed supports of around \$1.7bn**, which equates to a **percentage increase of 2.43%**.

Please note that the table shows the indexation summary of plans in SAP only, as PACE plans will be indexed separately (currently scheduled for 1-2 August 2023). Indexation has been applied to unspent plan budgets only, to any plan with a start date before 1st July 2023 and an end date after 30th June 2023.

Indexation rates were applied at both support item and support category level, with the actual indexation undertaken by the NDIS project team at Services Australia and all checks conducted within the NDIA by ourselves and OCIO. It only includes participants who received indexation on any item or support category within their plans, and excludes any participants who were not indexed (e.g. participants who are now in PACE, participants with support categories that have 0% increase, plans which are fully utilised etc).

Please feel free to share this email and these impacts as needed. If you need any further details or have any questions, please don't hesitate to reach out to myself, Larry [REDACTED] or Shitij [REDACTED]

	Committed Supports (pre-indexation)		Budget used (pre-indexation)		Budget remaining (pre-indexation)		New Committed Supports (post-indexation)		Indexed Amount	Frequency in participant plans	Increase percentage	
Capacity Building												
ASSISTIVE_TECHNOLOGY	\$	953,140,778	\$	364,771,157	\$	588,369,620	\$	953,140,778	\$	-	101,866	0.00%
HOME_MODIFICATIONS	\$	135,175,827	\$	59,515,043	\$	75,660,784	\$	135,175,827	\$	-	37,776	0.00%
Capital Support												
CB_CHOICE_CONTROL	\$	9,894,897	\$	3,433,299	\$	6,461,598	\$	9,894,897	\$	-	356,205	0.00%
CB_DAILY_ACTIVITY	\$	11,484,094,934	\$	3,355,490,941	\$	8,128,603,993	\$	11,484,094,934	\$	-	544,504	0.00%
CB_EMPLOYMENT	\$	334,596,554	\$	60,752,650	\$	273,843,904	\$	334,596,554	\$	-	21,610	0.00%
CB_HEALTH_WELLBEING	\$	130,549,803	\$	32,970,907	\$	97,578,896	\$	130,549,803	\$	-	26,198	0.00%
CB_HOME_LIVING	\$	7,544,613	\$	626,855	\$	6,917,759	\$	7,914,022	\$	369,408	2,062	4.90%
CB_LIFELONG_LEARNING	\$	770,792	\$	105,313	\$	665,479	\$	806,328	\$	35,537	112	4.61%
CB_RELATIONSHIPS	\$	107,973,303	\$	23,353,621	\$	84,619,682	\$	107,973,303	\$	-	70,498	0.00%
CB_SOCIAL_COMMUNITY_CIVIC	\$	724,144,100	\$	136,813,487	\$	587,330,613	\$	755,507,555	\$	31,363,455	67,943	4.33%
SUPPORT_COORDINATION	\$	494,403,446	\$	146,369,560	\$	348,033,886	\$	494,403,446	\$	-	269,722	0.00%
Compensation												
CB_CHOICE_CONTROL	\$	232	\$	-	\$	232	\$	232	\$	-	1	0.00%
CB_DAILY_ACTIVITY	\$	13,426	\$	-	\$	13,426	\$	13,426	\$	-	3	0.00%
CONSUMABLES	\$	2,844	\$	-	\$	2,844	\$	2,844	\$	-	1	0.00%
DAILY_ACTIVITIES	\$	136,870	\$	-	\$	136,870	\$	136,870	\$	-	5	0.00%
SOCIAL_COMMUNITY_CIVIC	\$	126,959	\$	-	\$	126,959	\$	126,959	\$	-	3	0.00%
Core Support												
CONSUMABLES	\$	1,398,044,740	\$	454,808,987	\$	943,235,753	\$	1,435,168,241	\$	37,123,500	543,322	2.66%
DAILY_ACTIVITIES	\$	29,579,061,041	\$	10,682,016,001	\$	18,897,045,040	\$	30,583,229,750	\$	1,004,168,709	543,328	3.39%
SOCIAL_COMMUNITY_CIVIC	\$	16,433,561,962	\$	5,911,214,533	\$	10,522,347,429	\$	17,000,126,934	\$	566,564,972	543,322	3.45%
TRANSPORT	\$	901,081,006	\$	33,446,554	\$	867,634,452	\$	905,605,924	\$	4,524,918	543,925	0.50%
General												
CONSUMABLES	\$	6,928	\$	-	\$	6,928	\$	6,928	\$	-	1	0.00%
In-Kind												
DAILY_ACTIVITIES	\$	307,971	\$	-	\$	307,971	\$	307,971	\$	-	11	0.00%
SDA												
CB_CHOICE_CONTROL	\$	232	\$	232	\$	-	\$	232	\$	-	1	0.00%
DAILY_ACTIVITIES	\$	26,396	\$	2,900	\$	23,496	\$	27,417	\$	1,021	1	3.87%
SUPPORT_COORDINATION	\$	13,953	\$	381	\$	13,572	\$	13,953	\$	-	2	0.00%
Stated												
ASSISTIVE_TECHNOLOGY	\$	433,401,773	\$	142,238,632	\$	291,163,141	\$	435,792,740	\$	2,390,967	53,565	0.55%
CB_CHOICE_CONTROL	\$	905,117,700	\$	457,808,508	\$	447,309,192	\$	905,161,904	\$	44,205	708,477	0.00%
CB_DAILY_ACTIVITY	\$	37,840,918	\$	8,353,151	\$	29,487,768	\$	38,119,029	\$	278,111	8,626	0.73%
CB_EMPLOYMENT	\$	181,322,757	\$	40,305,456	\$	141,017,301	\$	181,479,362	\$	156,605	5,520	0.09%
CB_HEALTH_WELLBEING	\$	494,070	\$	113,070	\$	380,999	\$	495,252	\$	1,183	133	0.24%
CB_HOME_LIVING	\$	163,654	\$	12,158	\$	151,496	\$	171,697	\$	8,043	45	4.91%
CB_LIFELONG_LEARNING	\$	29,764	\$	4,004	\$	25,760	\$	31,132	\$	1,368	2	4.60%
CB_RELATIONSHIPS	\$	1,111,020,892	\$	261,663,378	\$	849,357,514	\$	1,111,668,886	\$	647,993	127,510	0.06%
CB_SOCIAL_COMMUNITY_CIVIC	\$	3,393,759	\$	453,939	\$	2,939,820	\$	3,549,534	\$	155,776	279	4.99%
CONSUMABLES	\$	12,435,723	\$	1,774,760	\$	10,660,963	\$	12,511,932	\$	76,210	2,156	0.61%
DAILY_ACTIVITIES	\$	675,500,504	\$	111,880,144	\$	563,620,360	\$	679,564,119	\$	4,063,615	17,441	0.60%
HOME_MODIFICATIONS	\$	464,679,618	\$	126,760,090	\$	337,919,528	\$	464,679,618	\$	-	28,922	0.00%
SOCIAL_COMMUNITY_CIVIC	\$	27,173,437	\$	7,036,097	\$	20,137,340	\$	28,253,816	\$	1,080,379	888	3.98%
SUPPORT_COORDINATION	\$	1,548,306,414	\$	519,588,386	\$	1,028,718,028	\$	1,549,778,718	\$	1,472,304	220,734	0.10%
TRANSPORT	\$	133,355	\$	14,540	\$	118,816	\$	133,356	\$	1	48	0.00%
Grand Total	\$	68,095,687,946	\$	22,943,698,735	\$	45,151,989,211	\$	69,750,216,226	\$	1,654,528,280	4,846,768	2.43%

*Note that there were 10 additional participants that are not part of the summary table as they were not in the data provided by Services Australia (due to an "anomaly in the core dump" on their end). Out of the 10 participants, 7 had been indexed (but not part of the output files) and the remaining 3 were indexed on 19th July 2023. Based on data held in SAS, the pre-indexation value of their plans was \$1.22m and the post-indexation value of their plans was \$1.27m.

Regards,

Duncan 547F-personal privacy
Director and Actuary
Actuarial Strategic Initiatives
Analytics, Data and Actuarial
National Disability Insurance Agency
duncan.547F-personal privacy@ndis.gov.au



The NDIA acknowledges the Traditional Custodians of Country throughout Australia and their continuing connection to land, sea and community. We pay our respects to them and their cultures and to Elders past, present and emerging.



From: [\[REDACTED\]](#)
 To: [\[REDACTED\]](#)
 Cc: [\[REDACTED\]](#)
 Subject: Financial impact of indexation of participants' plans 2024
 Date: Friday, 26 July 2024 4:37:00 PM
 Attachments: [image002.png](#)
[image003.png](#)
[image004.png](#)
[indexation summary table 2024-25 \(sent\).xlsx](#)
[image001.png](#)

Hi ADA leadership team,

Please find below and attached key statistics on the indexation of participants' plans that took place on 13th July 2023, following the completion of the testing of the underlying figures by AIM. Please feel free to cascade to your teams as appropriate.

Financial impact

The table below shows that the overall financial impact of the indexation of participants' plan was an increase in total committed supports of around **\$1.2b**, which equates to a percentage increase of **1.31%**.

Indexation has been applied to unspent plan budgets only, to any plan with a start date before 1st July 2024 and an end date after 30th June 2024.

Indexation rates were applied at both support item and support category level for SAP and solely at support category level within PACE. It only includes participants who received indexation on any item or support category within their plans, and excludes any participants who were not indexed (e.g. participants with support categories that have 0% increase, plans which are fully utilised etc). It also excludes indexation for SDA within SAP plans, which were subject to a separate indexation process on 22 July 2024.

The overall financial impact of the indexation of participants' plan in SAP was an increase in total committed supports of \$837m, which equated to a percentage increase of 1.15% and in PACE saw an increase in total committed supports of \$363m, which equates to a percentage increase of 1.98%.

If you require any further details or have any questions, please don't hesitate to reach out to myself, Jack [\[REDACTED\]](#) Joshua [\[REDACTED\]](#) Shivneet [\[REDACTED\]](#) or Arlene [\[REDACTED\]](#)

Support Category	Committed Supports (pre-indexation)	Budget used (pre-indexation)	Budget remaining (pre-indexation)	New Committed Supports (post-indexation)	Indexed Amount	Frequency in participant plans	Increase percentage	Increase percentage applied to budget remaining
CAPITAL								
ASSISTIVE_TECHNOLOGY	\$ 1,441,332,388	\$ 666,032,491	\$ 775,307,689	\$ 1,441,332,388	\$ -	150,867	0.00%	0.00%
HOME_MODIFICATIONS	\$ 696,329,218	\$ 331,130,808	\$ 359,198,410	\$ 696,329,218	\$ -	51,625	0.00%	0.00%
CAPACITY BUILDING								
CB_CHOICE_CONTROL	\$ 1,216,182,042	\$ 729,276,667	\$ 480,901,549	\$ 1,216,210,933	\$ 28,891	1,035,156	0.00%	0.01%
CB_DAILY_ACTIVITY	\$ 15,634,858,567	\$ 5,741,087,482	\$ 9,893,774,180	\$ 15,635,060,278	\$ 201,711	611,735	0.00%	0.00%
CB_EMPLOYMENT	\$ 784,713,749	\$ 172,579,330	\$ 611,734,419	\$ 791,193,320	\$ 6,479,571	32,325	0.83%	1.06%
CB_HEALTH_WELLBEING	\$ 148,908,202	\$ 45,553,626	\$ 103,354,576	\$ 148,909,560	\$ 1,358	24,728	0.00%	0.00%
CB_HOME_LIVING	\$ 16,125,619	\$ 1,054,819	\$ 9,060,800	\$ 10,419,034	\$ 293,475	2,690	2.90%	3.24%
CB_LIFELONG_LEARNING	\$ 1,541,553	\$ 238,684	\$ 1,303,269	\$ 1,584,154	\$ 42,211	171	2.74%	3.24%
CB_RELATIONSHIPS	\$ 1,856,851,521	\$ 551,707,535	\$ 1,299,144,420	\$ 1,883,688,930	\$ 32,837,410	195,482	1.77%	2.53%
CB_SOCIAL_COMMUNITY_CIVIC	\$ 995,066,442	\$ 235,714,047	\$ 759,352,394	\$ 1,019,667,481	\$ 24,601,040	74,890	2.47%	3.24%
SUPPORT_COORDINATION	\$ 2,656,147,164	\$ 1,060,763,169	\$ 1,595,384,896	\$ 2,657,003,089	\$ 855,925	479,955	0.03%	0.05%
SDA	\$ 173,808,438	\$ 24,491,555	\$ 149,318,909	\$ 179,183,921	\$ 5,375,483	5,269	3.09%	3.60%
CORE								
CONSUMABLES	\$ 1,803,108,564	\$ 719,540,834	\$ 1,086,493,407	\$ 1,821,694,141	\$ 18,585,577	598,655	1.03%	1.71%
DAILY_ACTIVITIES	\$ 40,986,768,808	\$ 18,166,584,697	\$ 22,834,916,525	\$ 41,694,885,209	\$ 714,116,401	616,549	1.74%	3.13%
SOCIAL_COMMUNITY_CIVIC	\$ 21,858,136,387	\$ 10,198,482,848	\$ 11,635,472,953	\$ 22,252,810,411	\$ 394,674,024	592,435	1.81%	3.39%
TRANSPORT	\$ 1,091,222,648	\$ 71,319,862	\$ 964,226,352	\$ 1,093,276,690	\$ 2,054,042	629,610	0.19%	0.21%
Total	\$ 91,331,101,710	\$ 38,716,368,452	\$ 52,558,944,747	\$ 92,531,248,827	\$ 1,200,147,118		1.31%	2.28%

* SDA is a separate support category in the PACE system only. We note that our figures do not allow for the separate SDA indexation exercise within SAP that occurred on 22 July 2024.

Regards,

Duncan [\[REDACTED\]](#)

Portfolio Director

Policy & Interface

Actuarial Insights and Monitoring Branch

National Disability Insurance Agency

[duncan \[REDACTED\]@ndis.gov.au](#)

NDIA logo



The NDIA acknowledges the Traditional Custodians of Country throughout Australia and their continuing connection to land, sea and community. We pay our respects to them and their cultures and to Elders past, present and emerging.



From: [Gifford, David](#)
To: [Swainson, Matthew](#); [McKay, Penelope](#)
Cc: [s47F-personal privacy](#); [Duncan](#); [Stransky, Nicole](#); [Wiggins, Mark](#)
Subject: RE: APR [SEC=OFFICIAL]
Date: 03 June 2025 09:00:05
Attachments: [Scheme Projections Exec Brief - Negative Indexation v5.docx](#)
[image001.png](#)
[image002.png](#)
[image003.png](#)
[image004.png](#)
[image005.png](#)
[image006.png](#)
[image007.png](#)

Hi Matt and Penelope

I've just added one point to Nicole's version (thanks Nicole!) to recommend bringing back to SLT a policy regarding indexation so that our approach moving forward is clear. I discussed this with Mark last night.

[@McKay, Penelope](#) apologies you don't have much time with this version – if you're able to take a look to check if you have any issues then I can circulate to SLT

Regards DG

David Gifford (he/him)

Scheme Actuary

Chief Data Officer and General Manager, Analytics, Data and Actuarial

National Disability Insurance Agency

M [s47F-personal privacy](#) E david.gifford@ndis.gov.au

From: Stransky, Nicole

Sent: Tuesday, 3 June 2025 8:29 AM

To: Swainson, Matthew

Cc: Gifford, David ; [s47F-personal privacy](#) Duncan

Subject: RE: APR [SEC=OFFICIAL]

Morning Matt,

Here is the draft Dave is now reviewing.

Cheers,

Nicole

Nicole Stransky (she/her)

A/g General manager, Analytics, Data and Actuarial

M [s47F-personal privacy](#)

Email nicole.s47F-personal privacy@ndis.gov.au

From: Swainson, Matthew <Matthew.Swainson@ndis.gov.au>

Sent: Tuesday, 3 June 2025 8:27 AM

To: Stransky, Nicole <Nicole.s47F-personal privacy@ndis.gov.au>

Cc: Gifford, David <David.Gifford@ndis.gov.au>; [s47F-personal privacy](#) Duncan

[Duncan.s47F-personal privacy@ndis.gov.au](#)

Subject: Re: APR [SEC=OFFICIAL]

Morning team, noting Dave's is presenting, can I have a copy of the current draft. I wasn't attached to any of the emails below.

Ta

From: Stransky, Nicole <Nicole.s47F-personal privacy@ndis.gov.au>
Sent: 02 June 2025 8:44 PM
To: Wiggins, Mark <Mark.Wiggins@ndis.gov.au>; s47F-personal privacy@ndis.gov.au Duncan
 <Duncan.s47F-personal privacy@ndis.gov.au>; Swainson, Matthew <Matthew.Swainson@ndis.gov.au>;
 Gifford, David <David.Gifford@ndis.gov.au>
Cc: s47F-personal privacy@ndis.gov.au Kee <Kee.s47F-personal privacy@ndis.gov.au>; s47F-personal privacy@ndis.gov.au Dominic
 <Dominic.s47F-personal privacy@ndis.gov.au>; Lilley, Jessica <Jessica.Lilley@ndis.gov.au>; s47F-personal privacy@ndis.gov.au Emma
 <Emma.s47F-personal privacy@ndis.gov.au>; McKay, Penelope <Penelope.McKay@ndis.gov.au>;
 Parsons, Andrew <Andrew.Parsons@ndis.gov.au>
Subject: RE: APR [SEC=OFFICIAL]

Hi Mark, Matt and all,

I spoke with Dave this afternoon (not sure if he got to speak to you afterwards Mark, but he said he would try).

Dave is ok the present the paper at SLT. Duncan and I are making a few more edits based on our discussion of the more technical aspects, and Dave or myself will circulate in the morning when it is finalised.

Cheers,

Nicole

Nicole Stransky (she/her)

A/g General manager, Analytics, Data and Actuarial

M s47F-personal privacy@ndis.gov.au

Email nicole.s47F-personal privacy@ndis.gov.au

From: Wiggins, Mark <Mark.Wiggins@ndis.gov.au>
Sent: Monday, 2 June 2025 4:00 PM
To: s47F-personal privacy@ndis.gov.au Duncan <Duncan.s47F-personal privacy@ndis.gov.au>; Swainson, Matthew
 <Matthew.Swainson@ndis.gov.au>
Cc: s47F-personal privacy@ndis.gov.au Kee <Kee.s47F-personal privacy@ndis.gov.au>; s47F-personal privacy@ndis.gov.au Dominic
 <Dominic.s47F-personal privacy@ndis.gov.au>; Lilley, Jessica <Jessica.Lilley@ndis.gov.au>; Stransky,
 Nicole <Nicole.s47F-personal privacy@ndis.gov.au>; s47F-personal privacy@ndis.gov.au Emma <Emma.s47F-personal privacy@ndis.gov.au>;
 McKay, Penelope <Penelope.McKay@ndis.gov.au>; Parsons, Andrew
 <Andrew.Parsons@ndis.gov.au>
Subject: RE: APR [SEC=OFFICIAL]

Hi Matt and Duncan

I ran PM through the paper. It is pretty technical, both in terms of the calculated impact on plan budgets and the limitations of PACE to reflect pricing changes.

I think we all agree with the recommendation to not adjust budgets for negative indexation (no real alternative).

However, I am not comfortable signing off on this paper given its content and neither is PM. We suggest that you bring the paper on system capabilities and budget impacts and we will do some slides for PM that brings together all the implementation issues that is consistent with the recos in the paper.

Thanks Mark

From: s47F-personal privacy@ndis.gov.au Duncan <Duncan.s47F-personal privacy@ndis.gov.au>
Sent: 02 June 2025 11:52

To: Wiggins, Mark <Mark.Wiggins@ndis.gov.au>

Cc: ^{s47F-personal privacy} Kee <Kee.s47F-personal privacy@ndis.gov.au>; ^{s47F-personal privacy} Dominic
<Dominic.s47F-personal privacy@ndis.gov.au>; Lilley, Jessica <Jessica.Lilley@ndis.gov.au>;
Stransky, Nicole <Nicole.s47F-personal privacy@ndis.gov.au>; ^{s47F-personal privacy} Emma
<Emma.s47F-personal privacy@ndis.gov.au>

Subject: RE: APR [SEC=OFFICIAL]

Importance: High

Hi Mark (et al),

Please find attached an updated version of the negative indexation paper, primarily updated to include a recommendation to introduce a floor of 0%, to simplify the wording around support category vs support line item indexation, and to add a placeholder for the legal advice. I have attached two versions of the same paper – one showing tracked changes from the previous version, and another clean copy.

Note that the legal advice is still outstanding given the changed timelines for this paper, with their preliminary advice expected within the next couple of days.

For now I've left you (Mark) and Kee as the signatories on the understanding it is going via Penelope to SLT, however I understand Jess and Nicole are also happy to sign this off and for it to go via Matt if needed (Nicole is briefing Matt this afternoon).

Let me know if you need any further information or have any questions.

Regards,

Duncan ^{s47F-personal privacy}

Portfolio Director

Policy & Interface

Actuarial Insights and Monitoring Branch

National Disability Insurance Agency

duncan.s47F-personal privacy@ndis.gov.au

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The NDIA acknowledges the Traditional Custodians of Country throughout Australia and their continuing connection to land, sea and community. We pay our respects to them and their cultures and to Elders past, present and emerging.



From: Wiggins, Mark <Mark.Wiggins@ndis.gov.au>

Sent: Monday, 2 June 2025 10:17 AM

To: ^{s47F-personal privacy} Duncan <Duncan.s47F-personal privacy@ndis.gov.au>

Cc: ^{s47F-personal privacy} Kee <Kee.s47F-personal privacy@ndis.gov.au>; ^{s47F-personal privacy} Dominic
<Dominic.s47F-personal privacy@ndis.gov.au>

Subject: FW: APR [SEC=OFFICIAL]

Bringing you into the loop.

Is Matt going to take a paper as we discussed?

Thanks Mark

From: Swainson, Matthew <Matthew.Swainson@ndis.gov.au>

Sent: 30 May 2025 14:13

To: McKay, Penelope <Penelope.McKay@ndis.gov.au>

Cc: Wiggins, Mark <Mark.Wiggins@ndis.gov.au>; Parsons, Andrew <Andrew.Parsons@ndis.gov.au>; ^{s47F-personal privacy} Brooke <Brooke.^{s47F-personal privacy}@ndis.gov.au>; ^{s47F-personal privacy} Kee <Kee.^{s47F-personal privacy}@ndis.gov.au>; Stransky, Nicole <Nicole.^{s47F-personal privacy}@ndis.gov.au>

Subject: Re: APR [SEC=OFFICIAL]

Sounds good

From: McKay, Penelope <Penelope.McKay@ndis.gov.au>

Sent: 30 May 2025 12:10 PM

To: Swainson, Matthew <Matthew.Swainson@ndis.gov.au>

Cc: Wiggins, Mark <Mark.Wiggins@ndis.gov.au>; Parsons, Andrew <Andrew.Parsons@ndis.gov.au>; ^{s47F-personal privacy} Brooke <Brooke.^{s47F-personal privacy}@ndis.gov.au>; ^{s47F-personal privacy} Kee <Kee.^{s47F-personal privacy}@ndis.gov.au>

Subject: APR [SEC=OFFICIAL]

Hi Matt – the APR will be released on 11 June. Next week, we need SLT to understand how plans are / are not indexed to reflect pricing changes. My people have been working with ADA on this. I've asked for an SLT agenda item to be added for Tuesday 3 June. If a paper isn't ready, I think you and I should do a presentation. Ideally, we would lodge a late paper. It's a very important and urgent issue.

Penelope McKay

Deputy CEO

Partners, Providers and Home & Living

National Disability Insurance Agency

Phone: ^{s47F-personal privacy} **Email:** Penelope.McKay@ndis.gov.au



The NDIA acknowledges the Traditional Custodians of Country throughout Australia and their continuing connection to land, sea and community. We pay our respects to them and their cultures and to Elders past, present and emerging.





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EXECUTIVE BRIEF

Required Action: For Decision
Critical Date: 3 June 2025

Div: ADA

ANNUAL INDEXATION – APPROACH TO PRICE DECREASES

1. Purpose

- 1.1. There are 14 support line items subject to price limit decreases within from outcomes of the 2024-25 Annual Pricing Review (APR). This paper provides expected impact figures and highlights the risks of applying negative indexation to participants' plans in respect of these impacted line items as part of the upcoming annual indexation exercise.
- 1.2. It is recommended that SLT agree not to pass on these price limit decreases to participant plans via negative indexation and that plan indexation for these ~~line~~ items/supports should be subject to a 0% floor in the 2025 indexation exercise. This direction will be provided to the indexation multi-disciplinary team and delivery teams (including Services Australia representatives for SAP indexation) for implementation.

2. Background

- 2.1. The pricing changes detailed in the APR are passed through to participants' plans via the annual indexation exercise, which generally takes place in early July each year. The indexation rates to be applied have historically been provided by the Economics & Pricing branch and are applied to unspent funds in participants' plans.
- 2.2. The indexation process differs between PACE and SAP. In PACE, where it is applied at support category level only for unspent funds. Whereas in PACE, and in SAP, is applied at support line item and support category level within SAP. Within SAP, indexation is first applied at the support line item level to supports that are stated in the plan, and then at support category level for the remainder of funds.
- 2.3. The 2024-25 APR contains recommendations to reduce the price limits for the following 14 support line items in specific geographical locations. The table below shows the proposed decreases detailed in the APR that were approved by the Board on 8 May 2025.

~~2.3.2.1.~~ 2.3.1. ~~Noting~~ that the final indexation rates for all supports will be finalised upon announcement/publication of the National Minimum Wage rate decision by the Fair Work Commission on 3 June 2025.

Table 1 – Impacted line items for APR price decreases

Support Item Number	Support Item Name	Support Category	ACT	QLD	NSW	VIC	TAS	SA	WA	NT	Remote	Very Remote
11_022_0110_7_3	Specialist Behavioural Intervention Support	CB Relationships	-4.48%	-4.48%	-4.48%	-4.48%	-4.60%	-4.60%	-4.60%	-4.60%	-4.60%	-4.60%
12_025_0110_1_3	Dietitian Consultation And Diet Plan Development	CB Health & Wellbeing	-2.58%	-2.58%	-2.58%	-2.58%	-2.58%	-2.58%	-2.58%	-2.58%	-2.58%	-2.58%
14_024_0110_8_3	Plan Management - Financial Administration	CB Choice & Control	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	-40.00%	-50.00%
15_001_0110_1_3	Capacity Building Supports For Early Childhood Interventions - Psychology	CB Daily Activity	-4.48%	-4.48%	-4.48%	-4.48%	-4.60%	-4.60%	-4.60%	-4.60%	-4.60%	-4.60%
15_003_0110_1_3	Capacity Building Supports For Early Childhood Interventions - Physiotherapy	CB Daily Activity	-5.15%	-5.15%	-5.15%	-5.15%	-18.09%	-18.09%	-18.09%	-18.09%	-18.09%	-18.09%
15_004_0110_1_3	Assessment Recommendation Therapy And/or Training (incl. AT) - Psychology	CB Daily Activity	-4.48%	-4.48%	-4.48%	-4.48%	-4.60%	-4.60%	-4.60%	-4.60%	-4.60%	-4.60%
15_005_0110_1_3	Assessment Recommendation Therapy And/or Training (incl. AT) - Physiotherapy	CB Daily Activity	-5.15%	-5.15%	-5.15%	-5.15%	-18.09%	-18.09%	-18.09%	-18.09%	-18.09%	-18.09%
15_601_0110_1_3	Assessment Recommendation Therapy or Training - Art Therapist	CB Daily Activity	-19.50%	-19.50%	-19.50%	-19.50%	-19.50%	-19.50%	-19.50%	-19.50%	-19.50%	-19.50%
15_608_0110_1_3	Assessment Recommendation Therapy or Training - Dietitian	CB Daily Activity	-2.58%	-2.58%	-2.58%	-2.58%	-2.58%	-2.58%	-2.58%	-2.58%	-2.58%	-2.58%
15_610_0110_1_3	Assessment Recommendation Therapy or Training - Music Therapist	CB Daily Activity	-19.50%	-19.50%	-19.50%	-19.50%	-19.50%	-19.50%	-19.50%	-19.50%	-19.50%	-19.50%
15_610_0110_1_3	Assessment Recommendation Therapy or Training - Art Therapist	CB Daily Activity	-19.50%	-19.50%	-19.50%	-19.50%	-19.50%	-19.50%	-19.50%	-19.50%	-19.50%	-19.50%
15_612_0110_1_3	Assessment Recommendation Therapy or Training - Podiatrist	CB Daily Activity	-2.58%	-2.58%	-2.58%	-2.58%	-2.58%	-2.58%	-2.58%	-2.58%	-2.58%	-2.58%
15_615_0110_1_3	Assessment Recommendation Therapy or Training - Music Therapist	CB Daily Activity	-19.50%	-19.50%	-19.50%	-19.50%	-19.50%	-19.50%	-19.50%	-19.50%	-19.50%	-19.50%
15_619_0110_1_3	Assessment Recommendation Therapy or Training - Podiatrist	CB Daily Activity	-2.58%	-2.58%	-2.58%	-2.58%	-2.58%	-2.58%	-2.58%	-2.58%	-2.58%	-2.58%

The 14 impacted line items above are classified under four different support categories – Capacity Building (CB) Relationships, CB Health & Wellbeing, CB Choice & Control and CB Daily Activities. The annualised value of payments for these supports is approximately \$2.4 billion (including an estimated amount of self-managed payments where support item number is not captured). These four support categories are not proposed to increase in the 2025 indexation exercise, and so that

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negative indexation not be considered is not applicable in PACE for the 2025 indexation exercise for both PACE and SAP.

2.4.

2.5. As plans within PACE are built at support category level and do not have stated line items, indexation within PACE is only applied at the support category level. The indexation rates at support category level are set at a single rate that applies to the whole support category across all locations. These rates are set based on the indexation rate of the majority of supports within each category.

2.5.1. For example, the majority of supports in Daily Activities are DSW-related and so this support category will increase in line with the SCHADS Award increases.

2.4.2.5.2. As another example, the majority of supports within CB Health & Wellbeing are in respect of services provided by an Exercise Physiologist. As these prices are subject to a price freeze, the support category indexation rate is proposed to has been be set at 0%.

2.5.1.1. ~~The 14 impacted line items above are classified under four different support categories—CB Relationships, CB Health & Wellbeing, CB Choice & Control and CB Daily Activities. These four support categories are not proposed to increase in the 2025 indexation exercise, and so negative indexation is not applicable in PACE for the 2025 indexation exercise.~~

2.6. Within SAP, plans are indexed at both the support line item and support category level. Support category consideration is similar to PACE as described above. In SAP, negative indexation is not expected to have an impact within SAP for supports at the support category level in the 2025 indexation exercise. However, there is an additional consideration for participants that have stated line items or service bookings in respect of the line items above (in impacted geographical locations) would be in scope for negative indexation to these supports.

2.6.2.6.1. That is because at support category level funding, it is not linked directly to individual support line items. Whereas for stated support line items, it is known what type of support is exactly funded for in the participants plan.

3. Illustrative results at support category level

3.1. The majority of supports in the four support categories under which the 14 impacted line items are classified will have a price freeze applied in the 2024-25 APR. Therefore, using the approach described above in 2.5, no indexation would be applied to plan budgets at support category level. This is in line with the recommendation of this paper, but further illustrative results are provided for context.

3.2. If the unspent plan budgets associated with the 14 line items subject to price decreases could be reliably identified and negative indexation was applied, the total reduction in plan budgets would be approximately \$4750 million (less than 0.1% of annualised plan budgets across the Scheme).

3.3. The result in 3.2 considers price decreases only and does not allow for the offsetting effects of other line items classified under the same support categories which are subject to price increases. If a weighted average price change was calculated for each of the four support categories across all relevant line items, with weightings based on recent payment experience, the reduction in plan budgets would be approximately \$10 million.

4. Results for stated supports at line item level

2.7.4.1. As at 31 March 2025, there were 10,317 unique participants in impacted geographical locations that had stated supports for the support line items subject to price decreases listed above, with only 9 of the 14 line items appearing stated in participant plans. The vast majority of stated supports are in the 'Specialist

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Behavioural Intervention Support' and 'Plan Management – Financial Administration' line items. The total budget amounts (non-annualised) across these line items at 31 March 2025 was \$95.5 million. Of these, we it is estimated that circa \$59 million of stated supports across the line items was unspent.

Table 2 – Number of plans with stated supports and Budget amounts

Support Item Number	Support Item Name	Number of plans with stated supports	Total Budget amount
11_022_0110_7_3	Specialist Behavioural Intervention Support	6,841	\$84,072,000
12_025_0128_3_3	Dietitian Consultation And Diet Plan Development	54	\$110,000
14_034_0127_8_3	Plan Management - Financial Administration	3,585	\$10,626,000
15_001_0118_1_3	Capacity Building Supports For Early Childhood Interventions -Psychology	3	\$6,000
15_003_0118_1_3	Capacity Building Supports For Early Childhood Interventions -Physiotherapy	2	\$16,000
15_054_0128_1_3	Assessment Recommendation Therapy And/or Training (Incl. AT) -Psychology	34	\$199,000
15_055_0128_1_3	Assessment Recommendation Therapy And/or Training (Incl. AT) -Physiotherapy	78	\$452,000
15_601_0118_1_3	Assessment Recommendation Therapy or Training - Art Therapist	-	-
15_608_0118_1_3	Assessment Recommendation Therapy or Training - Dietitian	-	-
15_610_0118_1_3	Assessment Recommendation Therapy or Training - Music Therapist	-	-
15_610_0128_1_3	Assessment Recommendation Therapy or Training - Art Therapist	-	-
15_612_0118_1_3	Assessment Recommendation Therapy or Training - Podiatrist	-	-
15_615_0128_1_3	Assessment Recommendation Therapy or Training - Music Therapist	3	\$17,000
15_619_0128_1_3	Assessment Recommendation Therapy or Training - Podiatrist	22	\$31,000

2-8-4.2. Based on this, the estimated impact of applying the negative indexation rates in Table 1 would be a **reduction in plan budgets of approximately €\$4 million.**

2-9-4.3. If negative indexation were to be applied at stated support item level. ~~We expect there to be a number of participants whose overall plan budget will decrease as a result of the negative indexation of the line items, with the broad estimates of the number of participants whose overall plan budget would decrease is suggesting this to be around 2,000-3,000k participants.~~ This is primarily due to participants who either have sizeable plan management budgets in Remote/Very Remote areas (decreases of 40%/50%) that also have low Daily Activities and Social, Community and Civic (SCC) budgets, or participants who have large 'Specialist Behavioural Intervention Support' budgets in impacted states with low Daily Activities and SCC budgets.

2-10-4.4. Note that these impacts are approximate as the NDIA does not yet have access to Services Australia data that would allow more accurate calculation. We expect full data on all participants to be available by 15 June 2025 as part of the annual indexation process.

3.5. Risks

5.1. The financial risk of not applying negative indexation in respect of the price decreases within the 2024-25 APR is not material in the context of the Scheme overall. This is demonstrated in sections 3 and 4 of the paper which set out the potential impacts on plan budgets at support category and stated line item levels respectively.

3-1-5.2. There is no precedent in previous APRs for the reduction of price limits and how these should be reflected in the annual indexation exercise. The decision on whether to apply negative indexation or not would set a precedent for future years and potential future price limit decreases.

5.3. There is an Agency reputational risk of reducing supports in participants plans or reducing plans overall, particularly as the indexation process is not widely understood or publicised within the disability community. Communications to the disability community will need to be considered and delivered prior to indexation occurring in early July 2025.

5.4. There is an equity risk on potentially applying negative indexation for only some participants who still have their plans through SAP and have not yet transitioned through PACE which is not within their control. Having a 0% plan indexation floor allows for consistent application across PACE and SAP and mitigates this risk.

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~~3.2.~~ There are system risks, such as for

~~3.3.5.5.~~ Participants ~~may who~~ have existing service bookings ~~at up to~~ the current PAPL price ~~limits~~ scheduled to be delivered post-indexation. Further, participants ~~are able to can~~ claim ~~at up to~~ the price limit that applied at the time the service was performed, with many claims not made until weeks or months later. Therefore, there is a risk that reducing participants' plans may result in insufficient funds to purchase the same supports ~~delivered as~~ prior to indexation.

~~3.4.5.6.~~ Representatives from the indexation multi-disciplinary team (namely reps from ADA, Economics & Pricing and the Scheme and Payments Platforms Branch) are working closely with Services Australia to understand the system and operational capabilities to undertake negative indexation, and in particular any system constraints that exist. As price decreases are unprecedented, the system changes may result in unexpected defects, which could be mitigated somewhat by the NDIA's standard indexation testing processes.

~~3.5.5.7.~~ The Scheme Legal and Legislation Services branch were engaged to provide advice on the legal basis for applying negative indexation to participants' plans. Given the changed timelines around publication of the APR, this advice is outstanding at the time of writing, with preliminary advice expected this week.

~~3.6.5.8.~~ In the current exercise, ~~we~~ we have not considered the impact of New Framework Plans (NFPs) on the indexation process in future years.

4.6. Recommendation

~~6.1.~~ That SLT ~~approve agree~~ not to pass on the price ~~limit~~ decreases within the 2024-25 Annual Pricing Review ~~APR~~ to participant plans and that ~~plan~~ indexation for these ~~supports line items~~ should be subject to a floor of 0% within the 2025 indexation process.

~~4.4.6.2.~~ That the SLT ~~note that a further paper will be brought to discuss considerations and propose a policy regarding indexation of plans, considering Old Framework Plans in SAP and PACE and New Framework Plans.~~

5.7. Authorisation

.....
Mark Wiggins David Gifford
 Scheme Actuary General Manager
 Markets Division Analytics, Data and Actuarial
 Monitoring Economics & Pricing

Date: 2 June 2024⁵

Prepared by: Keen ^{6477-personal} Jessica Lilley
 BM Actuarial Insights and

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From: [Gifford, David](#)
To: [Lilley, Jessica](#); [\[REDACTED\] Duncan](#)
Subject: RE: For your endorsement - Indexation Factors [SEC=OFFICIAL]
Date: 26 June 2026 12:16:57
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)

Thanks Jess and Duncan, really appreciate all the work on indexation. This is endorsed

David Gifford (he/him)

Scheme Actuary

Chief Data Officer and General Manager, Analytics, Data and Actuarial

National Disability Insurance Agency

M [\[REDACTED\]](#) **E** david.gifford@ndis.gov.au

From: Lilley, Jessica <Jessica.Lilley@ndis.gov.au>
Sent: Friday, 26 June 2026 9:54 AM
To: [\[REDACTED\] Duncan](#) <[Duncan.\[REDACTED\]@ndis.gov.au](mailto:Duncan.[REDACTED]@ndis.gov.au)>; Gifford, David <David.Gifford@ndis.gov.au>
Subject: For your endorsement - Indexation Factors [SEC=OFFICIAL]
Importance: High

Hi Dave,

In anticipation of ELT sign off by COB today on the indexation paper, Duncan and I would like to seek your formal endorsement for the proposed factors that we share with Services Australia and ITTS to facilitate the indexation exercise on 4 July 2026.

The ELT paper recommends that we use an approach broadly consistent with what has been done historically. In the paper attached, this is Option 3 which uses the indexation factor that applies to the majority of supports (by payment) in each support category.

We note that this approach has not previously been formally documented and in doing so, we recommend some changes to the factors adopted last year (set by Markets Delivery).

Support categories *Finding and Keeping A Job*, *CB Relationships* and *Behaviour Support* were previously subject to a price freeze with the underlying logic not clear or documented. Adopting a 'majority' of supports approach would result in these categories being indexed this year, with the total expected impact being an increase in total committed supports of around 269m (or 0.17% of total committed supports) in the 2026 indexation exercise. A breakdown by support category is given below:

1. Finding and Keeping A Job - \$57m. 49% related to DSW SCHADS-related payments, increasing at 4.75%
2. CB Relationships - \$71m. 99% of payments related to psychology prices, which are

increasing at 8.58%

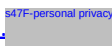
3. Behaviour Support - \$141m. 99% of payments related to psychology prices, which are increasing at 8.58%

Thanks so much.

Kind regards,
Jess

Jessica Lilley

Branch Manager
Scheme Actuary division
National Disability Insurance Agency
M  E jessica.lilley@ndis.gov.au

From:  Duncan <@ndis.gov.au">Duncan.@ndis.gov.au>
Sent: Monday, 22 June 2026 3:15 PM
To: Lilley, Jessica <Jessica.Lilley@ndis.gov.au>; Gifford, David <David.Gifford@ndis.gov.au>
Cc:  Karin <@ndis.gov.au">Karin.@ndis.gov.au>
Subject: RE: For Action: EC26-001959 - Indexation Factors [SEC=OFFICIAL]

Hi Jess, Dave,

I have read through the Exec Brief wording on PDMS and all looks good to me!

Please therefore find attached the latest version of the indexation factors methodology paper, for inclusion with the PDMS record. Note it incorporates some minor feedback from Myles from an NFP perspective (and Vince/Markets Delivery have previously provided input), but legal input is still pending/outstanding.

I've removed all track changes and comments from the paper, so just bringing your attention that under Option 3, there are three support categories (CB Relationships, CB Employment and Behaviour Support) where the indexation factors we have proposed based on the majority of payments differ from the previous approach taken by Markets Delivery (all three would previously have been subject to a price freeze).

Let me know if you need anything else to get this up to the CEO for consideration.

Regards,

Duncan 
Portfolio Director
Policy & Interface

Actuarial Insights and Monitoring Branch
National Disability Insurance Agency

[duncan.](#) ^{s47F-personal privacy} [ndis.gov.au](#)

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The NDIA acknowledges the Traditional Custodians of Country throughout Australia and their continuing connection to land, sea and community. We pay our respects to them and their cultures and to Elders past, present and emerging.



From: noreply@pws.gov.au <noreply@pws.gov.au>
Sent: Monday, 22 June 2026 12:11 PM
To: ^{s47F-personal privacy} Duncan <[Duncan.](#) ^{s47F-personal privacy} [ndis.gov.au](#)>
Subject: For Action: EC26-001959 - Indexation Factors [SEC=OFFICIAL]

SEC=OFFICIAL

PDMS NOTIFICATION

You are receiving this notification because Jessica Lilley assigned PDMS record EC26-001959 to Duncan ^{s47F-personal privacy}

To view this record, open [Microsoft Edge](#) browser and visit this link: [EC26-001959](#).

Record	EC26-001959	Indexation Factors
	<u>Current status</u>	Draft
	<u>Next Action</u>	Clearance
Processing instruction	Hi Duncan, draft - please feel free to edit	
Due dates	<u>Due for Clearance</u>	12/06/2026 5:00:56 PM
	<u>Due for Executive Action</u>	18/06/2026 2:00:56 PM
Actions	To view this record, open Microsoft Edge browser and visit this link: EC26-001959 .	
	For more information about this record, please contact Jessica Lilley.	

For help with PDMS, please visit the [PDMS intranet page](#) or contact PDMS Support (<mailto:PDMSsupport@ndis.gov.au>).

Thank you

PDMS Notification Service

Please do not reply to this message.

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Annual Indexation EOFY Run Plan

	Week Starting							
	30-May	06-June	13-June	20-June	27-June	4 July	9-Jul	11 July
Project Activities – High Level	30/May–03/Jun	06/Jun–10/Jun	13/Jun–17/Jun	20/Jun–24/Jun	27/Jun–1/Jul	4/Jul–8/Jul		11/Jul–15/Jul
1. OSA to provide the dummy % to SA 2. Services Australia (SA) & OCIO to execute and verify simulation run and actual in QAS	01/06	8/06						
3. SA to execute simulation run in PRE-PROD for all participants (dummy values) 4. OSA & OCIO to verify simulation run and actual run in PRE-PROD (dummy values)			13/06 17/06					
5. MPSCD Team to provide final %'s to OSA 6. OSA to confirm final % 's to OCIO/SA 7. SA to execute simulation run in PROD on final values				22/06 23/06	27/06			
8. OSA to validate simulation results from PROD 9. OSA to provide sign off on full simulation results					01/07 01/07			
10. Run Indexation in PROD 11. OSA to verify output report of indexation 12. SA Execute Indexation on remaining plans (inflight) & exceptions							09/07 09/07	15/07

Release dates

OCIO/SAP/ADA



SAP Annual Indexation EOFY Run Plan – 2024

Project Activities – High Level	Week Starting							
	27-May	03-June	10-June	17-June	24-June	1 July	8 July	15 July
	27/May–02/Jun	03/Jun–07/Jun	10/Jun–14/Jun	17/Jun–21/Jun	24/Jun–28/Jun	1/Jul–5/Jul	8/Jul–12/Jul	15/Jul–19/Jul
1. ADA/E&P to provide the dummy % to SA	29/05							
2. Execute and verify simulation run and actual in <u>QAS</u> (Not required for 2024-25. SA will perform a “sanity” check separately.)		03/06–07/06						
3. Execute simulation run in <u>PRE-PROD</u> for sampled participants – c.2000 samples (received 5 June)		05/06						
4. ADA & OCIO to verify simulation run and actual run in <u>PRE-PROD</u> (dummy values)			06/06–21/06					
5. ADA/E&P to confirm FINAL indexation % to OCIO/SA (from E&P - Vincent)				19/06				
6. SA to execute simulation run in <u>PROD</u> on final values and send to OCIO/ADA (updated to 1 July per agreement with Service Australia)				22/06–23/06				
7. ADA to validate simulation results from <u>PROD</u> and provide sign-off on full simulation results					24/06 – 12/07			
8. Run Indexation in <u>PROD</u> *							13/07	
9. ADA to verify output report of indexation								15/07–19/07

ADA: Analytics, Data and Actuarial. Previously Office of Scheme Actuary (OSA)

*Outage from 12am 13th July

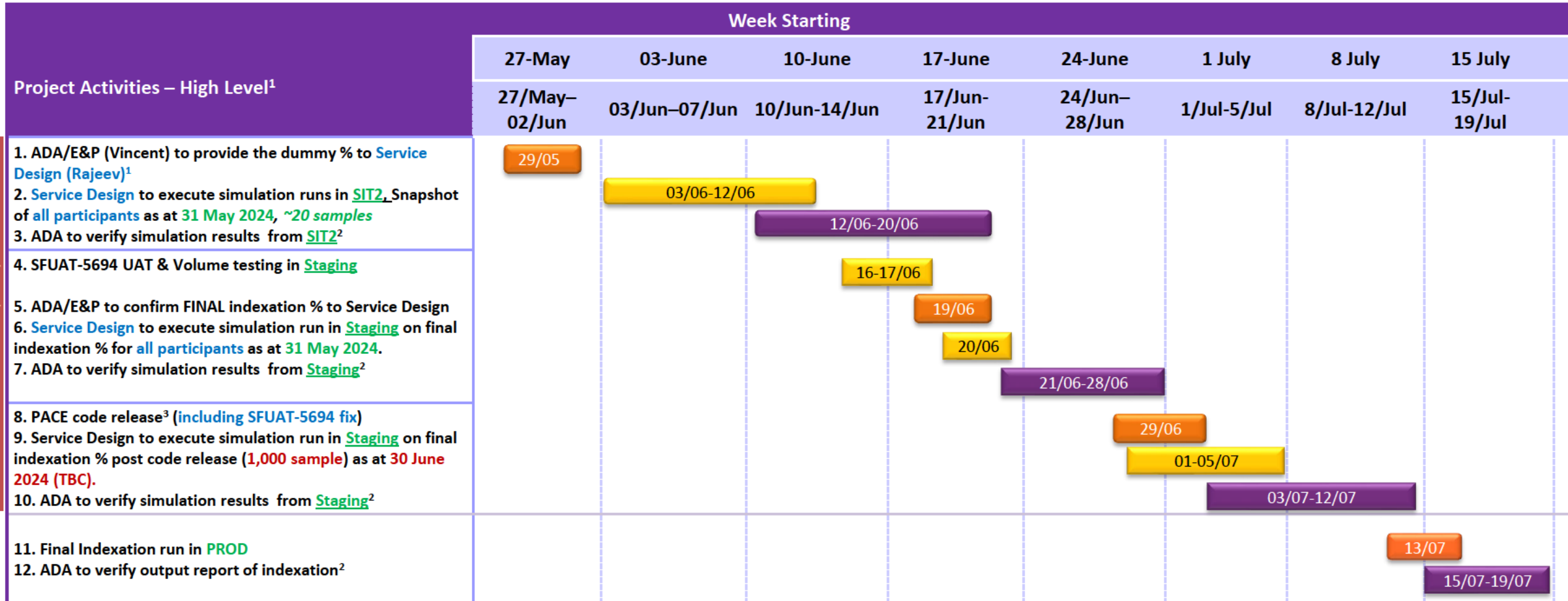
PACE Annual Indexation EOFY Run Plan – 2024

Red text represents contents to be confirmed by stakeholders

Release dates

Service Delivery/PACE

ADA



1. This draft plan omits the contingency of a JIRA ticket (SFUAT-5694) to resolve negative indexation issue and a JIRA ticket (DOT-7918) to resolve missing fields in EDW data dump.

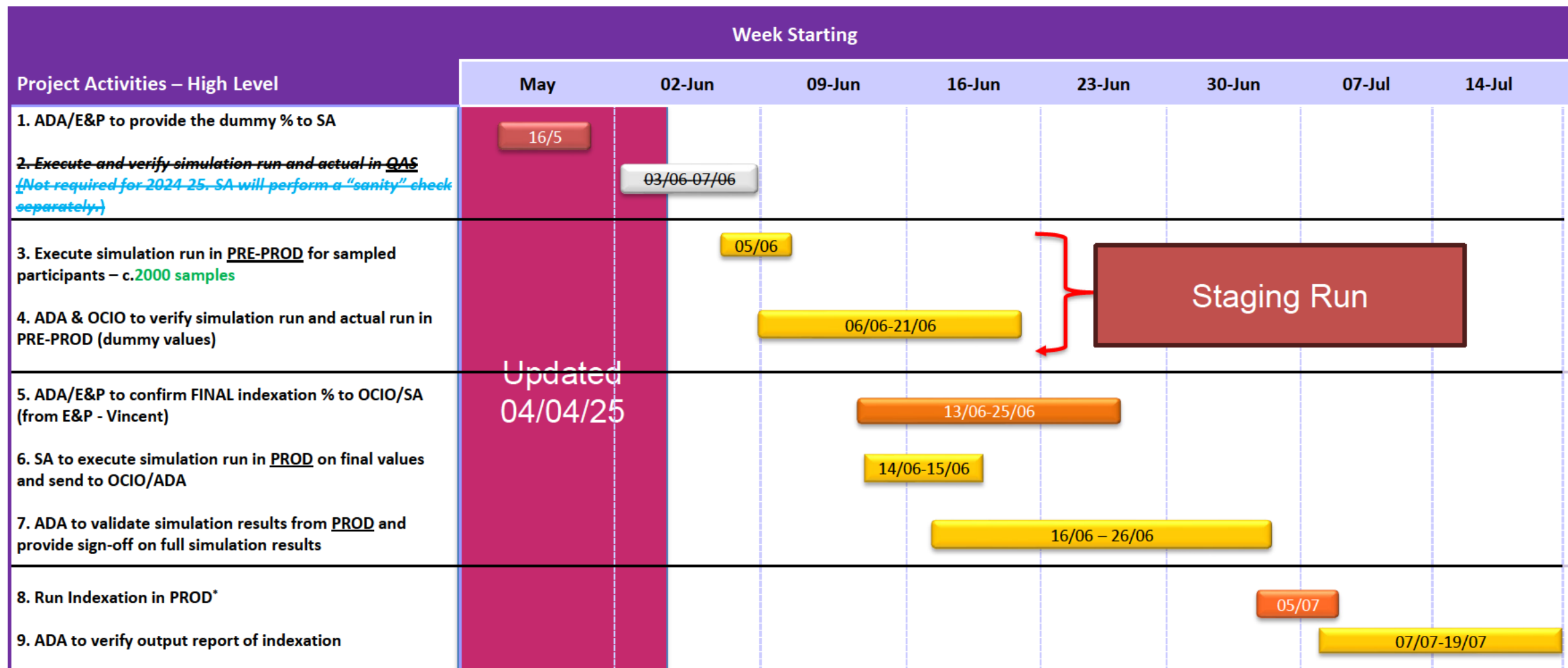
2. This includes a data transition step where Data & Analytics (Saqib/Fahad) data dumps from PACE to EDW to SAS, before ADA can verify simulation run results.

3. This is planned PACE code release. This code release is expected to include remediations for the mentioned JIRA tickets (negative indexation/fungibility calculations) prior to the indexation run in PROD.

ADA: Analytics, Data and Actuarial. Previously Office of Scheme Actuary (OSA)
 'SIT', 'SIT2', 'Staging', 'TEST' are all testing environment in PACE.



SAP Annual Indexation EOFY Run Plan – 2025



ADA: Analytics, Data and Actuarial. Previously Office of Scheme Actuary (OSA)

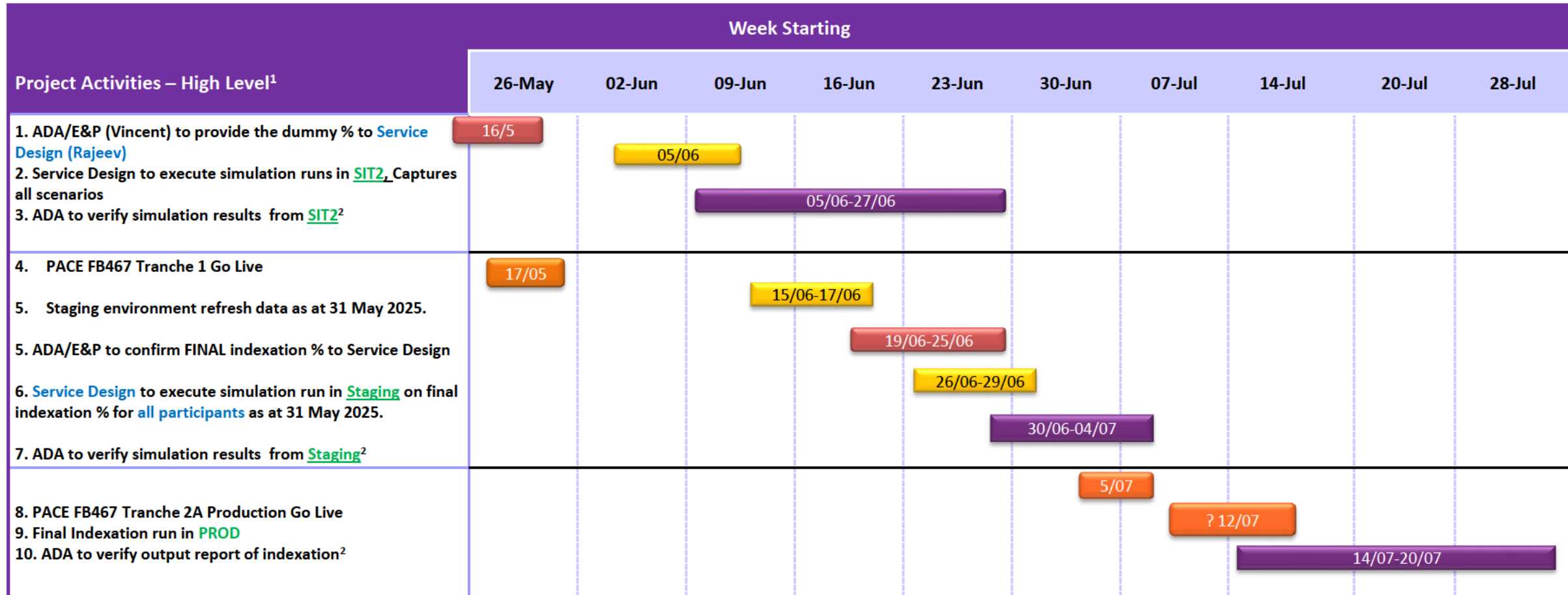
*Outage from 12am 13th July

PACE Annual Indexation EOFY Run Plan – 2025

Release dates

Service Delivery/PACE

ADA



2. This includes a data transition step where [Data & Analytics \(Saqib/Fahad\)](#) data dumps from PACE to EDW to SAS, before ADA can verify simulation run results.

ADA: Analytics, Data and Actuarial. Previously Office of Scheme Actuary (OSA)
 'SIT', 'SIT2', 'Staging', 'TEST' are all testing environment in PACE.

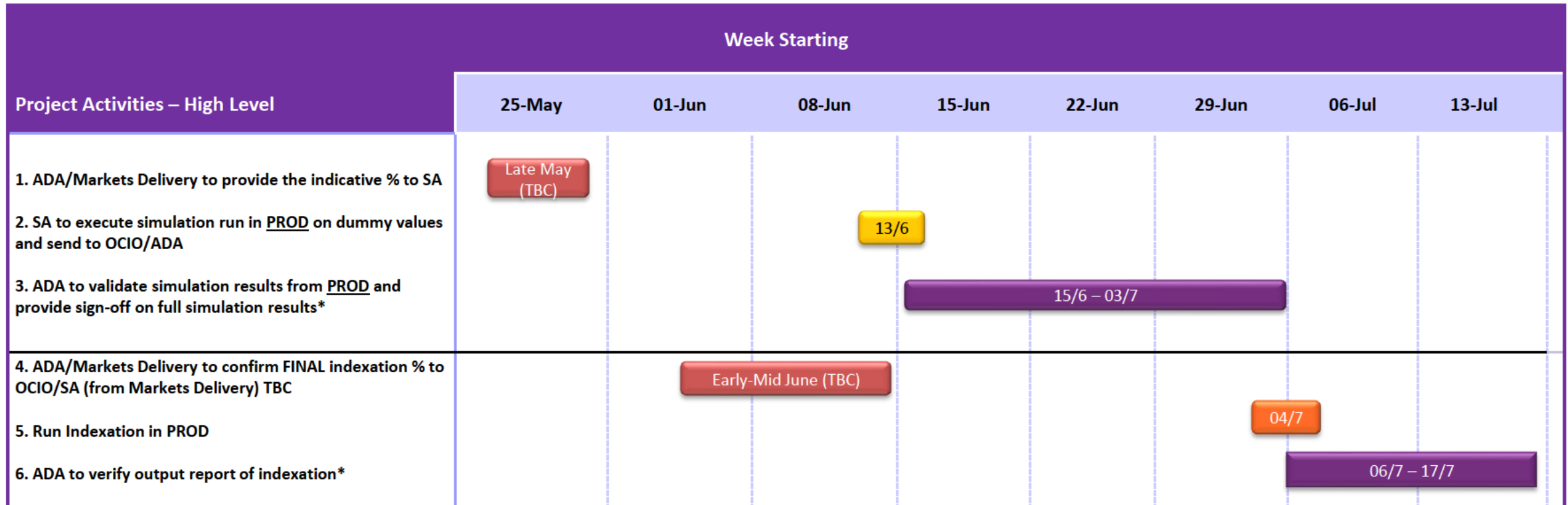
Release dates

OCIO/SA

ADA



SAP Annual Indexation EOFY Run Plan – 2026



* This includes a data transition step where **Data & Analytics** data dumps from **PACE** to **EDW** to **SAS**, before ADA can verify simulation run results.

ADA: Analytics, Data and Actuarial. Previously Office of Scheme Actuary (OSA)

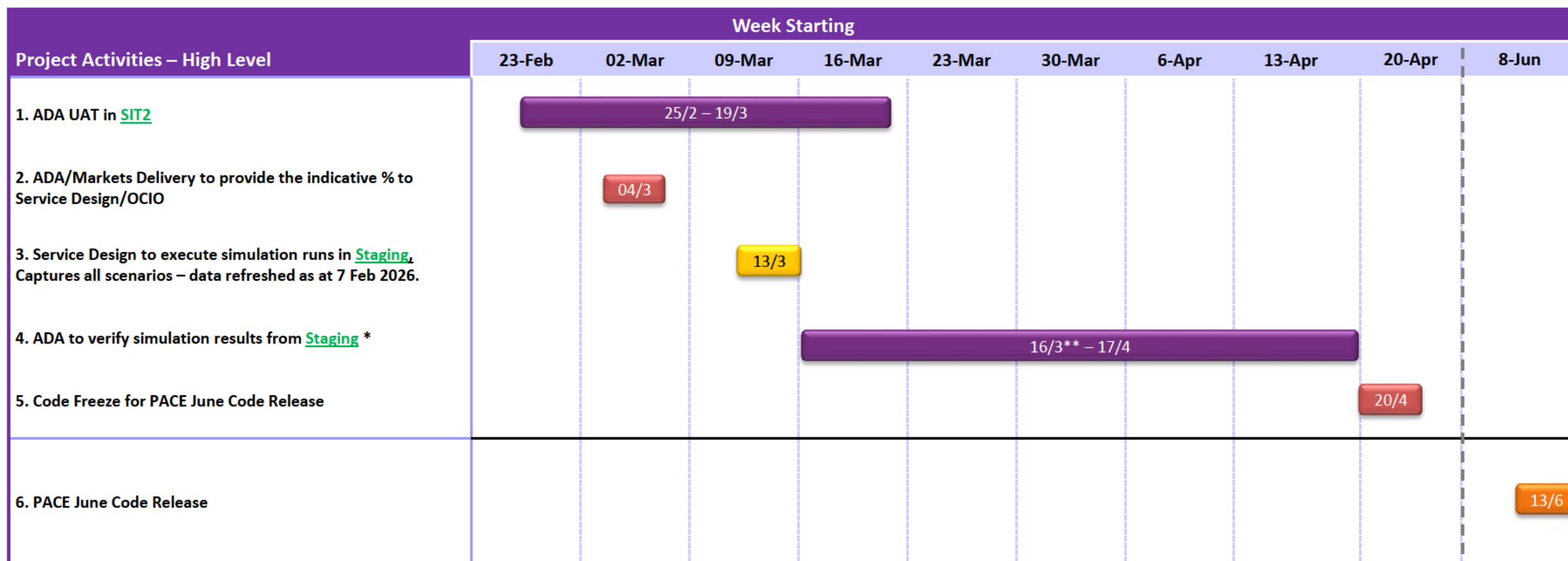
*Outage from 12am 4th July

PACE Annual Indexation EOFY Run Plan – 2026

Release dates

Service Design/OCIO

ADA



* This includes a data transition step (of up to 2 weeks) where [Data & Analytics data dumps from PACE to EDW to SAS](#), before ADA can verify simulation run results.

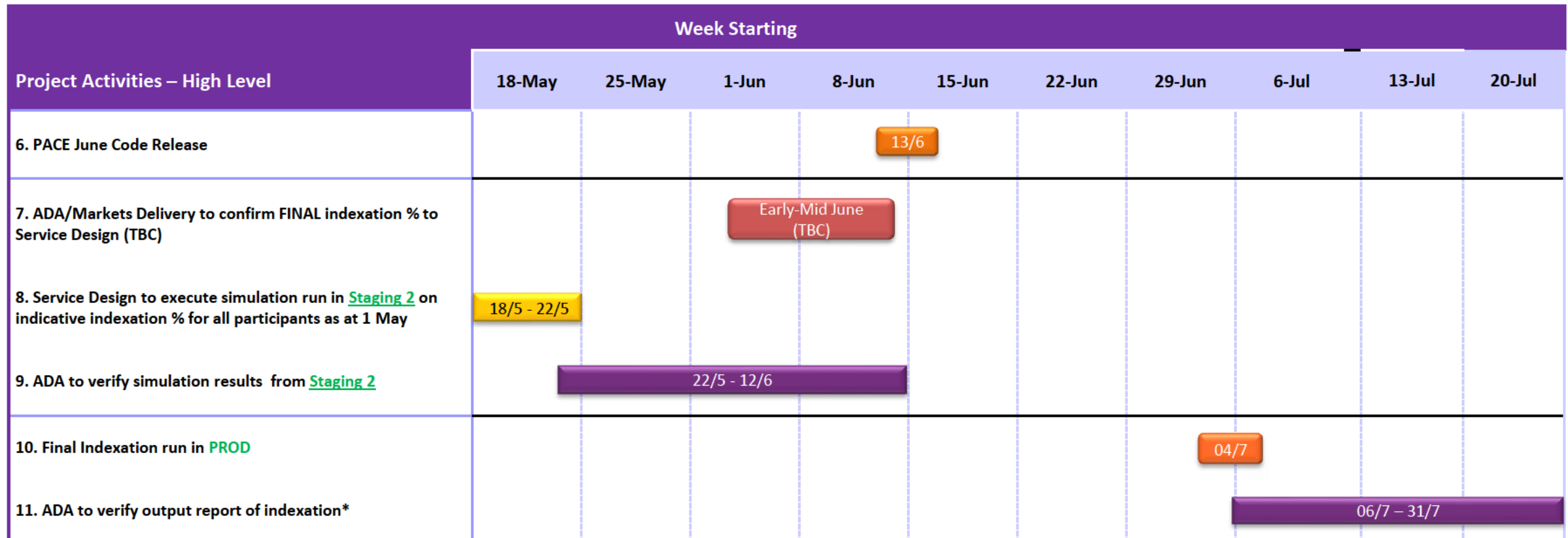
** Testing delayed due to daily data replication ('Rancher') issue – have not started (as at 15 April 2026)

PACE Annual Indexation EOFY Run Plan – 2026

Release dates

Service Design/OCIO

ADA



* This includes a data transition step (of up to 2 weeks) where **Data & Analytics** data dumps from PACE to EDW to SAS, before ADA can verify simulation run results.



Historical Context: National Minimum Wage (NMW) Announcements

Data Source: Fair Work Commission (FWC) Annual Wage Reviews

FWC Minimum Wage Announcements vs Effective Dates (Last 8 Years)				
Announcement Date	Effective Date	Hourly Rate	Weekly Rate (38 hrs)	Increase
2 June 2026	1 July 2026	\$XX.XX	\$XX.XX	X.X%
3 June 2025	1 July 2025	\$24.95	\$948.00	3.50%
3 June 2024	1 July 2024	\$24.10	\$915.90	3.75%
2 June 2023	1 July 2023	\$23.23	\$882.80	5.75%
15 June 2022	1 July 2022	\$21.38	\$812.60	5.20%
16 June 2021	1 July 2021	\$20.33	\$772.60	2.50%
19 June 2020	1 July 2020	\$19.84	\$753.80	1.75%
30 May 2019	1 July 2019	\$19.49	\$740.80	3.00%



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EXECUTIVE BRIEF

Required Action: For Decision
Critical Date: 17 March 2026

Div: ADA

INDEXATION IMPACT OF 2025-26 APR RECOMMENDATIONS

1. Purpose

- 1.1. This paper explores the practical and operational Scheme impacts related to the indexation of participants plans as a result of the 2025-26 Annual Pricing Review (APR) recommendations. In particular, it considers whether the savings assumed in the APR Sustainability Impact Assessment (SIA) can be achieved given legislative, operational and data constraints. The APR recommendations are still in draft pending Board approval at the time of this paper.
- 1.2. It recommends that consideration be given to how participants' plans are adjusted to reflect the proposed price changes, both within the bulk indexation exercise currently undertaken in July (mid-plan for participants) and where plans are auto-extended or continued.
- 1.3. Consideration should be given to whether an out-of-cycle indexation exercise in January 2027 is required to reflect the APR price changes.

2. Background

- 2.1. The pricing changes detailed in the APR are implemented via the Pricing Arrangements and Price Limits (PAPL) effective from 1 July each year. The price impacts of the changes are passed through to participants' plans via the annual indexation exercise, which generally takes place in early July each year. This is done to ensure that their real purchasing power is not affected by changes in prices. Plans are also indexed automatically on auto-extension or plan continuation at the end of the plan to reflect the pricing changes.
- 2.2. The indexation rates are applied in the annual indexation exercise to unspent funds in participants' plans, noting that **new prices will be reflected fully in any Reasonable & Necessary decision making at a plan review.**
- 2.3. In the case that plans are auto-extended or subject to plan continuations, automated processes within PACE & SAP uplift participants' total budgets based on the indexation rates that applied in the period of the previous plan.
- 2.4. Indexation is applied at support category level within both PACE and SAP¹, meaning **a single indexation rate is applied to all funding within a support category**, despite support items within the support category being subject to different price changes and regardless of the individual supports on which the participant may choose to spend their funding. Indexation cannot be undertaken at a more granular level within PACE.
- 2.5. The NDIS Act does not currently contain any provision for the adjustment of 'total funding amounts' or 'funding component amounts' to take account of price movements for NDIS supports or groups of NDIS supports. Indexation is applied to participants' plans without any formal plan variation, and participants are not currently notified that indexation has been applied. There is currently no legislative requirement related to indexation and no prescribed methodology on how this should be undertaken.

¹ Indexation is also applied at support line-item level within SAP where stated supports are detailed in the participant's plan.

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- 2.6. In the case that support prices are decreased, the NDIA Executive Leadership Team should decide, with respect to materiality and participant impact, whether the price decreases are passed on to participant plans via negative indexation or whether they should be subject to a 0% floor. In June 2025, the Senior Leadership Team decided not to pass on the price decreases for selected therapy supports in the 2024-25 Annual Pricing Review, which was projected to reduce c10,300 participant plans by \$4m in total.

3. SIA impact

- 3.1. The draft 2025-26 APR recommends introducing differentiated pricing for Social, Community and Civic Participation (**SCCP**) supports, where supports delivered by an unregistered provider (excluding Group supports) would be subject to a 20% reduction to the national price limit, effective from 1 January 2027. All other SCCP supports are recommended to increase in line with the FWC's National Minimum Wage Order increase from 1 July 2026², assumed to be 4% per annum for the purpose of the SIA.
- 3.2. The expected cost impact of the recommended 20% price reduction for individual unregistered providers from the SIA was -\$294m (-0.5% of Scheme expenses) in FY26-27 and -\$2.0bn (-0.8% of Scheme expenses) over the projection period. These figures are relative to the 2024-25 AFSR Scheme projections.
- 3.3. These results allow for a 25% take-up rate assumption to reflect the portion of unregistered providers that will become registered in response to the pricing changes, in addition to the mandatory registration of platform providers by 1 July 2026. An allowance has also been made for the potential change in participant behaviour whereby participants may choose to purchase more units of support from unregistered providers, maintaining total current spend. Specifically, it is assumed that 25% of participants with high SCCP utilisation receiving supports from unregistered providers may purchase additional units of support if the price were to reduce.
- 3.4. Delivery of the savings detailed in the SIA is dependent on:
- 3.4.1. The majority (75%) of participants continuing to purchase units of supports at the same level as previously.
 - 3.4.2. 25% of unregistered providers becoming registered and the remaining unregistered providers claiming in line with the reduced prices in the PAPL.
 - 3.4.3. No further changes to the provision of support. The SIA makes no allowance for providers exiting the market as a result of the proposed pricing and policy changes, or any impacts due to substitution effects of participants or providers claiming under different support codes (for example, claiming a higher proportion of Core - Daily Activities budget). This is a significant risk given the flexibility of core supports.

4. Operational impact

- 4.1. The introduction of differentiated pricing for SCCP supports is proposed to be effective from 1 January 2027. This is primarily due to the operational capabilities required to be established to facilitate differentiated pricing claims. This effective date falls outside the usual indexation process timelines (usually early July following the APR price changes), and **therefore an out-of-cycle indexation exercise in January 2027 may need to be considered.**
- 4.2. Agency-managed participants must utilise registered providers for supports, whereas self-managed and plan-managed participants can use both registered and unregistered providers. Participants are not required to specify how they will spend

² Note that the final indexation rates will be confirmed upon announcement of the National Minimum Wage decision by the Fair Work Commission, expected in June 2026.

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their future funding, and whether they will utilise registered or unregistered providers (or a mix of both). However, in PACE and SAP a single indexation rate is currently applied for all participants with unspent funding, across all supports within a support category. Participants will likely spend their funding in different proportions to the average payments across the support category, meaning a single indexation rate may not reflect their actual or planned spending.

- 4.3. As the differentiated pricing structure is unprecedented, different methods to calculate the single indexation rate for the SCCP support category are possible, including (but not limited to) the following:
 - 4.3.1. The indexation rate is set in line with the increase proposed for registered providers only, i.e. increases in line with the FWC National Minimum Wage order (assumed to be 4% in FY26 in the 24-25 AFSR). This approach ignores the price decrease applied to unregistered providers.
 - 4.3.2. The indexation rate is set as a hybrid rate based on the registered and unregistered price changes, with the single rate set as a weighted average of past spending proportions across providers. This would result in a negative indexation rate across all participants, including those who only use registered providers.
 - 4.3.3. The indexation rate is set as a hybrid rate, but where the unregistered price change is floored at 0% when calculating the weighted average. This would mean no participants plans are reduced.
- 4.4. The Scheme Legal and Legislation Services branch have not been engaged to provide advice on the legal basis for applying negative indexation to participants' plans. It is unclear at this stage whether participants' plans can legally be negatively indexed through the indexation process or on auto-extension (as this would alter the original plan decision).
- 4.5. As price decreases are largely unprecedented, we do not have a current understanding of the system and operational capabilities to undertake negative indexation, particularly within the SAP system administered by Services Australia.
- 4.6. Participants can claim up to the price limit that applied at the time the service was performed, with many claims not made until weeks or months later. Therefore, there is a risk that reducing participants' plans may result in insufficient funds to purchase the same supports delivered prior to indexation.
- 4.7. In addition, providers may register subsequent to plan indexation, meaning budget reductions based on past participant spend might be superseded and/or inappropriate.

5. Indexation data and illustrative impact

- 5.1. In the year to 30 September 2025, payments for SCCP supports were \$8.4bn, of which \$4.3bn (51%) was paid to registered providers for individual supports, **\$3.1bn (37%) was paid to unregistered providers** for individual supports, and \$1bn (12%) was paid in respect of group supports.
- 5.2. In the year to 30 September 2025, **141,320 participants used only unregistered providers for their SCCP supports, making up 35% of participants receiving SCCP supports in this period.** These participants utilised **c.80%** of their SCCP budgets as at 30 September 2025. 175,610 participants (43%) used only registered providers for their SCCP supports, while 84,205 (21%) participants used a mix of both registered and unregistered providers in the period.
- 5.3. At a participant level, committed supports for SCCP were \$29.7bn as at 30 September 2025. Of this, \$14.6bn was unspent, reflecting the illustrative quantum of funds eligible for indexation.

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- 5.4. As an illustration of the potential impact on an indexation exercise in January 2027, if all unspent SCCP funds³ were increased in line with the FWC National Minimum Wage order (assumed to be 4% in the 24-25 AFSR, in line with approach 4.3.1 above), we would expect an increase in total committed supports of **c\$0.6bn**.
- 5.5. Alternatively, if we assume unspent funds will be spent in line with historic payments (in line with approach 4.3.2 above) the weighted average price change for all SCCP supports would be -4.88% in the case a 20% price reduction is applied to individual unregistered providers. Applying this decrease to participant's unspent funds would result in a decrease in committed supports of **c-\$0.7bn**.
- 5.6. An additional scenario would be to apply a 0% floor to unregistered provider claims in calculating the weighted average price change (in line with approach 4.3.3 above), which would result in a price change impact across all SCCP supports of 2.52%. This would result in an increase in committed supports of **c\$0.4bn**.
- 5.7. Plans that are auto-extended or subject to plan continuation will be subject to automated processes to uplift their total plan budgets to reflect new prices based on the indexation rates that applied in the period of the previous plan. As an example, if all \$29.7bn of committed supports (as at 30 September 2025) were subject to auto-extension and increased in line with the FWC National Minimum Wage, we would expect an increase in committed supports due to auto-extension of **c\$1.2bn**.
- 5.8. The above points note the impact on committed supports, but it is the usage of these supports, and the subsequent payments, which will impact future Scheme expenses.

6. Risks

- 6.1. Delivery of the SIA savings is dependent on participants and providers largely continuing to claim in a consistent manner despite lower prices for unregistered providers. Not taking steps to implement operationally via participants' plan budgets may erode expected future savings.
- 6.2. There is an Agency reputational risk of reducing supports in participants' plans or reducing plans overall, particularly as the indexation process is not widely understood or publicised within the disability community. Communications to the disability community will need to be considered and delivered prior to indexation occurring.
- 6.3. There is a potential risk that high level plan reductions (or increases lower than the registered provider rate) may push participants towards unregistered providers, conflicting with other Government policy goals. Similarly, there is a risk of increased plan change requests if budgets are reduced in relative terms without clear individual justification.
- 6.4. We have not considered the impact of New Framework Plans (NFPs) on the indexation process in future years.
- 6.5. There is a risk of unregistered providers leaving the disability sector and leaving participants without supports.
- 6.6. There is a risk of unregistered providers substituting individual supports for group supports at the higher price point.

³ Taken for simplicity of the example to be \$14.6bn based on the unspent funds as at 30 September 2025. No allowance has been made for expected Scheme growth.

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7. Authorisation

.....
David Gifford
Scheme Actuary
Analytics, Data and Actuarial

Date: 16 March 2025

Prepared by: Jessica Lilley
BM Actuarial Insights and Monitoring

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Indexation - step by step guide

- [Support Reference](#)
 - [Indexation Dates](#)
 - [Indexation Solution](#)
 - [Who to contact](#)
- [Step-by-step guide](#)
 - [Pre-Requisites](#)
 - [Install Salesforce Data Loader](#)
 - [Required Permissions](#)
 - [Import Budget Indexation Percentages](#)
 - [Import indexation % for funded support categories](#)
 - [Non-Funding Interval Budgets](#)
 - [Export Child Budget](#)
 - [Import the Child Budget](#)
 - [Export Parent Budget](#)
 - [Import the Parent Budget](#)
 - [Funding Period Budgets](#)
 - [Pause Release Funds Batch Job](#)
 - [Run batch Classes for Funding Interval Parent Budgets](#)
 - [Indexation Sequence Population](#)
 - [Indexation Run](#)
 - [Indexation Delete](#)
 - [Digital Notification](#)
 - [Pre-check](#)
 - [Indexation Notification Stage 1 Batch](#)
 - [Indexation Notification Stage 2 Batch](#)
 - [Post-Requisites](#)
 - [Activate Batch Update Released Funds](#)

This document has been prepared to consolidate the information around Indexation process so that it can be supported in production.

Support Reference

This document has been prepared to consolidate the information around Indexation process so that it can be supported in production.

Indexation Dates

**Indexation is not to be run as part of the July 25 release weekend activities.

Projected Indexation run date: 12/07/2025

To be actioned by [s47F-personal privacy](#) [Rajeev](#)

Indexation Solution

The following documents provide overall and detailed information about the Indexation solution.
[Solution Design](#).

[Dev Documentation](#) that provides technical details of SF components and formula/calculation logic.

[Technical Documentation](#). [FB467B Indexation for Interval Funding Period - ACE Program](#): Dev documentation for Funding Interval logic can be found here

Who to contact

Domain Owner & Business Analyst: Elise [s47F-pb](#) / Pandu [s47](#)

Business Solution Lead: Vishal [s47F-perso](#)

Solution Lead: Asha [s47F-personal](#) / [Christian](#) [s47F-personal privacy](#) / [Zamil](#) [s47F-personal privacy](#)

Functional Consultant (check build scope/requirements) : Shahid [s47F-personal priva](#)

Delivery Squad: [Cactus](#)

DevOps : Apoorv [s47F-personal p](#)

Step-by-step guide

Pre-Requisites

Install Salesforce Data Loader

Please download and install Data Loader from <https://developer.salesforce.com/tools/data-loader>.

Java JRE 17 or later is required.

The instruction is based on Data Loader version 60.0.1 and OpenJDK 21.0.2 2024-01-16.

Required Permissions

A user will require [the](#) following permission sets for this task:

1. InternalEditCatalogueLoader
2. InternalEditBudgetIndexation
3. InternalEditBudgetUpdate
4. InternalEditRecurringClaims

NOTES:

- Add Edit Access in InternalEditBudgetIndexation permission set for SequenceNumber__c field.
- Ensure to check the status of Auto Extension Batch scheduled to run at 10:03 PM for the night. If the indexation process is still going on Saturday 9PM, please remove the schedule and add it back once the Indexation is completed.

Import Budget Indexation Percentages

Import indexation % for funded support categories

Check if the indexation % for current year does **NOT exist** before you try to import.

select Id, Name from BudgetIndexation__c where IndexationVersion__c='FY25-26 Indexation'

Please contact Catus team if you see any records.

Upload csv file that contains Indexation % to be applied to funded support categories.

If errors, need to troubleshoot and go back to person providing data to clarify/resolve

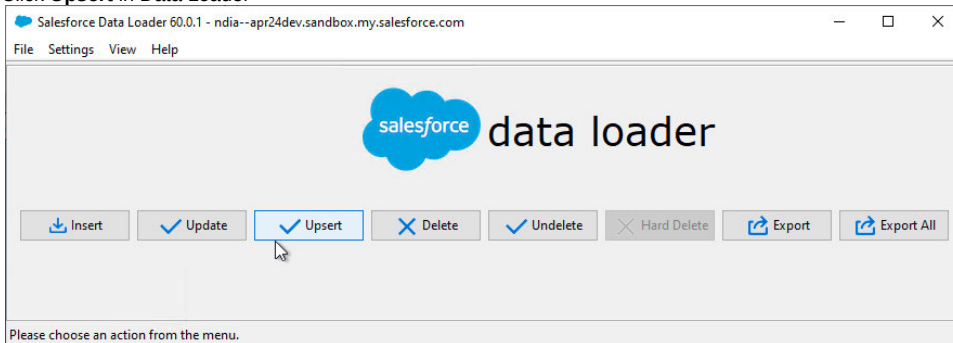
Budget Indexation version(IndexationVersion__c) of the uploaded Indexation file to be noted for future reference.

Please make sure you remove BudgetCategory__r.Name from the CSV.

Make sure you added the column BudgetCategory__c in CSV file with correct Id from the Sandbox.

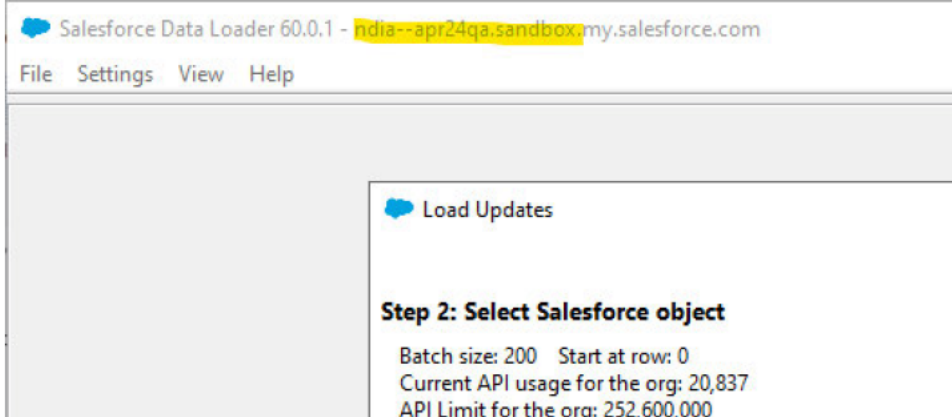
How to get Id:

1. Click **Upsert** in Data Loader



2. **Login** to a sandbox or production

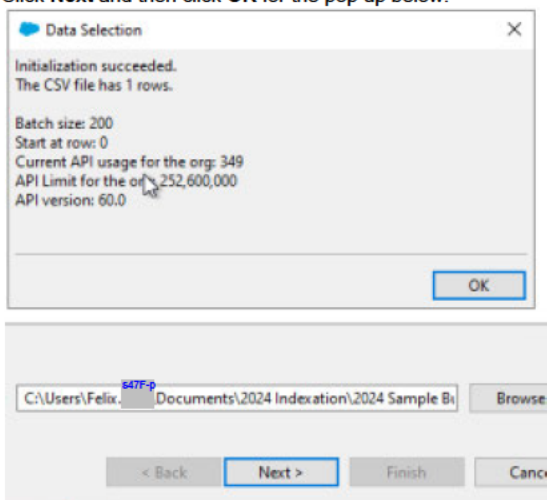
3. Make sure you are in the right org by checking the window title as showing below.

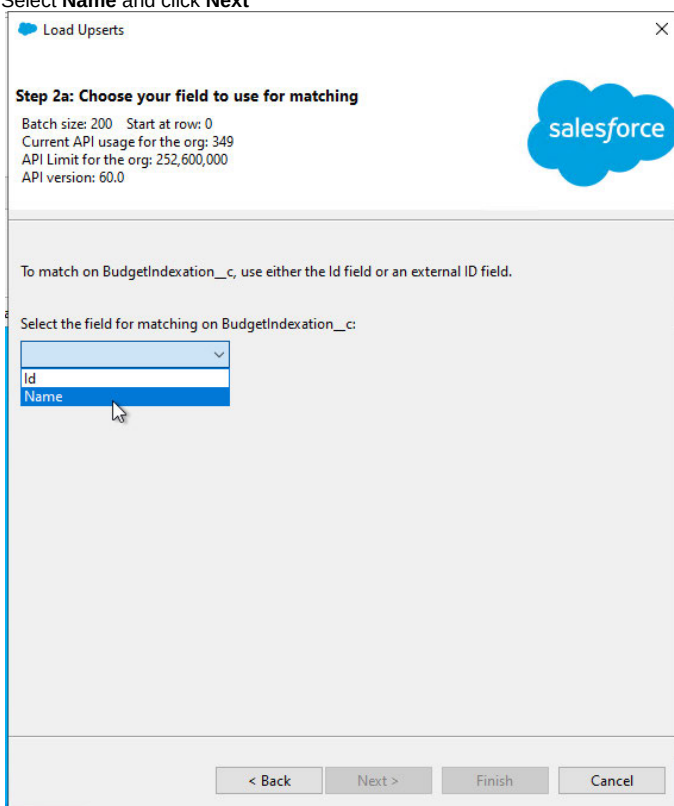


4. Retrieve csv file from repository and save to local: [PACE_DataFiles/MiscDataFiles/JUN26/BudgetIndexation__c.csv](#) · release/BAU_26.6 · OCIO / [salesforce / pace-sf · GitLab](#)
5. Confirm that Ids have been added in the new BudgetCategory__c column for the relevant environment. Please confirm with [s47f-personal privacy Oliver/ Unknown User \(felix@s47f-p@ndis.gov.au\)](#)
6. Select **BudgetIndexation__c** object and your CSV file which we have just saved in previous steps.
7. Query below can help you to see if any Budget Category is missed from your BudgetIndexation__c CSV (You can also filter by the cutoff date). If you see any budget category is missing, please check with [Unknown User \(felix@s47f-p@ndis.gov.au\)](#) or [s47f-personal privacy Rajeev](#)

```
select BudgetCategory__r.Name from vlocity_ins__ClaimCoverage__c
group by BudgetCategory__r.Name
order by BudgetCategory__r.Name
```

8. Click **Next** and then click **OK** for the pop up below.



9. Select **Name** and click **Next**

Load Upserts

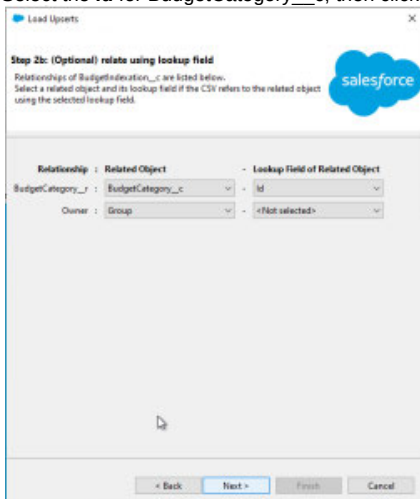
Step 2a: Choose your field to use for matching

Batch size: 200 Start at row: 0
Current API usage for the org: 349
API Limit for the org: 252,600,000
API version: 60.0

To match on BudgetIndexation__c, use either the Id field or an external ID field.

Select the field for matching on BudgetIndexation__c:

< Back Next > Finish Cancel

10. Select the **Id** for BudgetCategory__c, then click **Next**

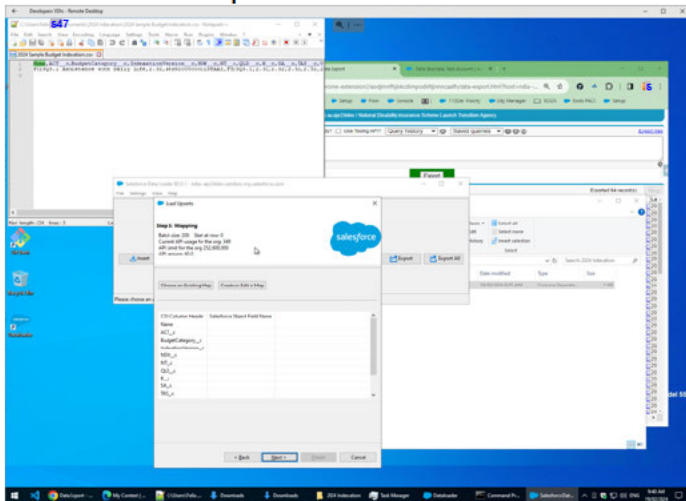
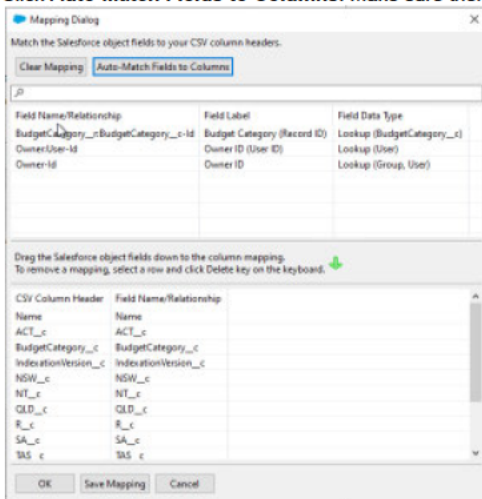
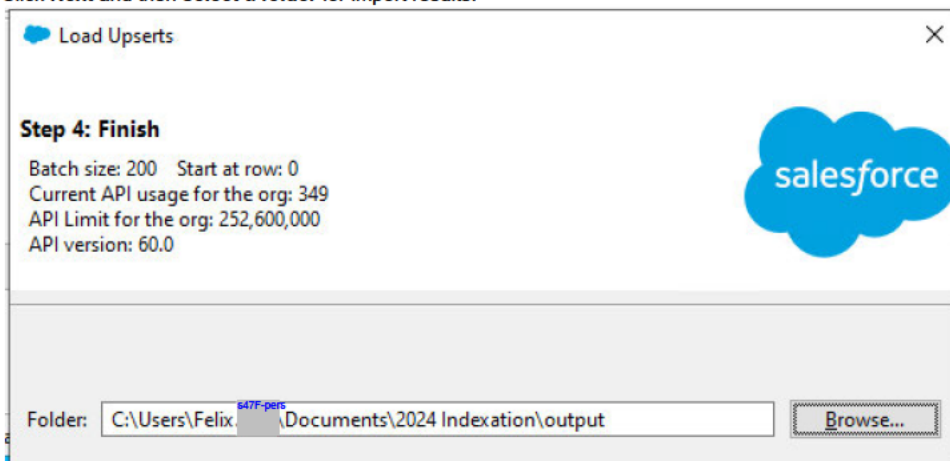
Load Upserts

Step 2b: (Optional) relate using lookup field

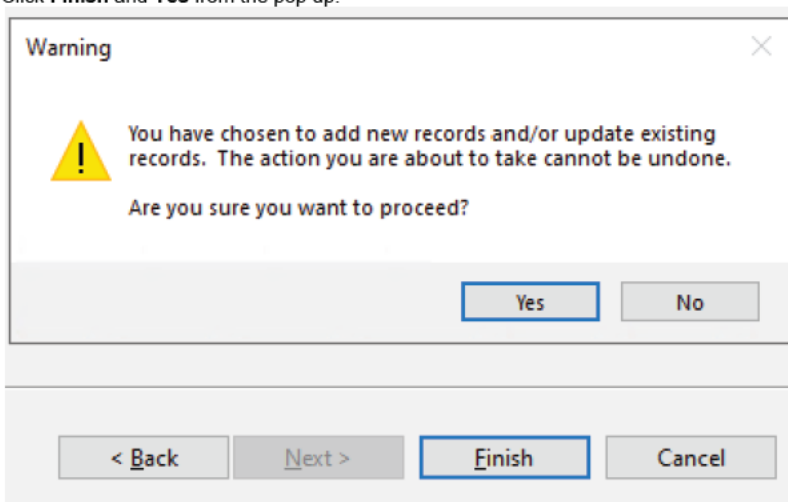
Relationships of BudgetIndexation__c are listed below.
Select a related object and its lookup field if the CSV refers to the related object using the selected lookup field.

Relationship	Related Object	Lookup Field of Related Object
BudgetCategory__c	BudgetCategory__c	Id
Owner	Group	<Not selected>

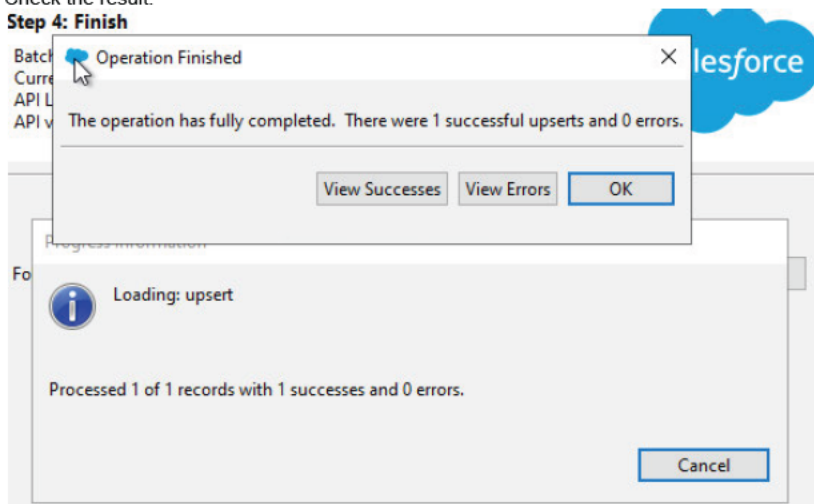
< Back Next > Finish Cancel

11. Click **Create or Edit a Map**12. Click **Auto-Match Fields to Columns**. Make sure there is **no blank value** in **Field Name/Relationship** column. And then click **OK**13. Click **Next** and then **select a folder** for import results.

14. Click **Finish** and **Yes** from the pop up.



15. Check the result.



16. POST Step verification

- a. Go to dev console and query:

```
SELECT Id, BudgetCategory__r.Name, NSW__c, QLD__c, VIC__c, ACT__c, SA__c, WA__c, TAS__c, NT__c, R__c, VR__c,
IndexationVersion__c from BudgetIndexation__c where IndexationVersion__c = 'FY26-27 Indexation'
```

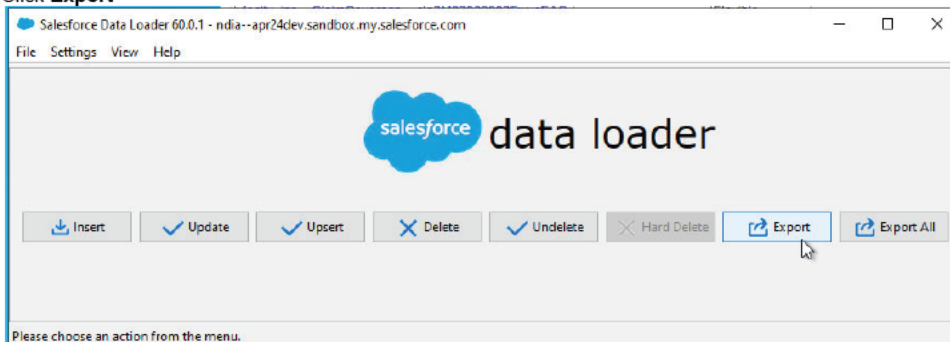
- b. See results aligned with the csv.

Non-Funding Interval Budgets

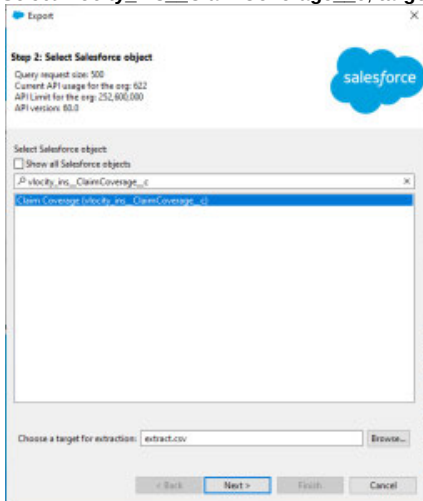
 Due to the system design, we have to update child budget first and then parent budget.

Export Child Budget

1. Click **Export**



2. Select **vlocity_ins_ClaimCoverage__c**, target CSV file and then click **Next**



Export

Step 2: Select Salesforce object

Query request size: 500
Current API usage for the org: 622
API Limit for the org: 252,800,000
API version: 60.0

Select Salesforce object:

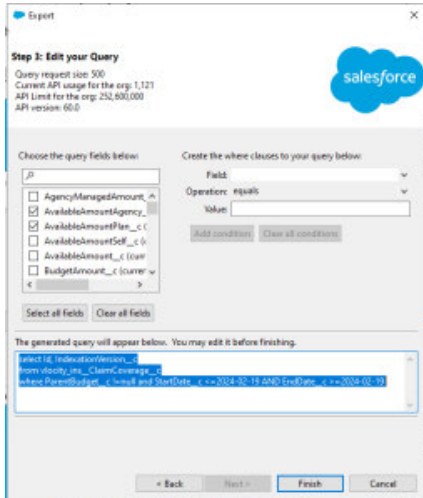
☐ Show all Salesforce objects

Claim Coverage (vlocity_ins_ClaimCoverage__c)

Choose a target for extraction:

3. Replace **2025-06-30** with the **cut-off date** and paste the query below. And then click **Finish**.
Please note ParentBudget__c is not required for import. You can use it to select few records for test /verification.

```
select Id, IndexationVersion__c, ParentBudget__c
from vlocity_ins_ClaimCoverage__c
where ParentBudget__c !=null and StartDate__c <=2026-06-30 AND EndDate__c >2026-06-30
and (ParentBudget__r.UseFundingInterval__c='None' OR ParentBudget__r.UseFundingInterval__c=null )
order by ParentBudget__c
```



Export

Step 3: Edit your Query

Query request size: 500
Current API usage for the org: 1,121
API Limit for the org: 252,800,000
API version: 60.0

Choose the query fields below:

☐ AgencyManagedAmount__c
☒ AvailableAmountAgency__c
☒ AvailableAmountPlan__c
☐ AvailableAmountSelf__c
☐ AvailableAmount__c (curr)
☐ BudgetAmount__c (curr)

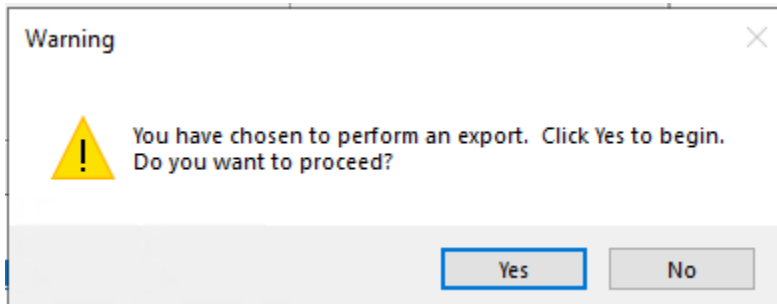
Create the where clauses to your query below:

Field:
Operator:
Value:

The generated query will appear below. You may edit it before finishing.

```
select Id, IndexationVersion__c, ParentBudget__c
from vlocity_ins_ClaimCoverage__c
where ParentBudget__c !=null and StartDate__c <=2026-06-30 AND EndDate__c >2026-06-30
and (ParentBudget__r.UseFundingInterval__c='None' OR ParentBudget__r.UseFundingInterval__c=null )
order by ParentBudget__c
```

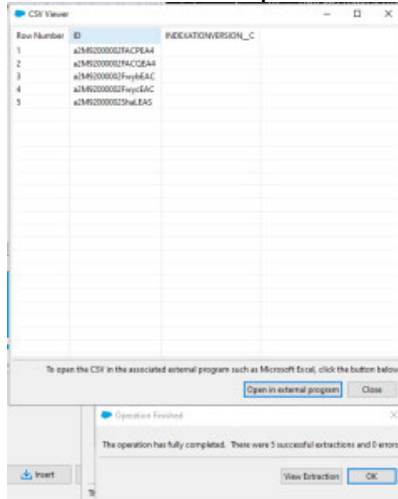
4. Click **Yes**



Warning

 You have chosen to perform an export. Click Yes to begin.
Do you want to proceed?

5. Click **View Extraction** and **Open in external program** to update INDEXATIONVERSION__C



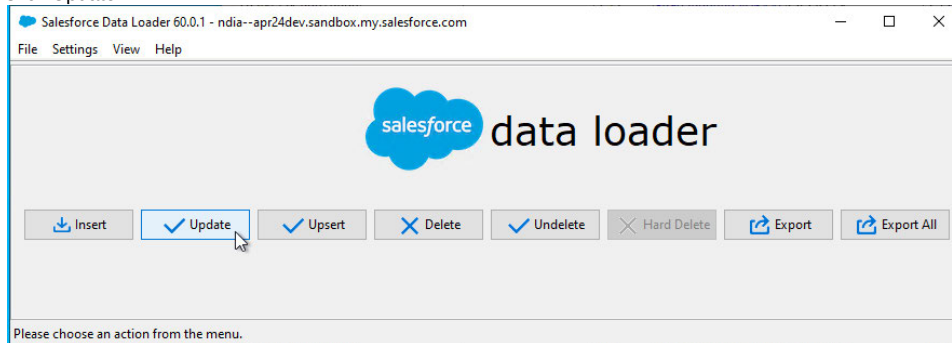
6. Update the IndexationVersion__c to be the same value as BudgetIndexation__c. IndexationVersion__c. See example below

```
C: > Tools > DataLoader > v60.0.1 > extract.csv
1 "ID","INDEXATIONVERSION__C"
2 "a2M92000002FACPEA4","FY23Q3.1"
3 "a2M92000002FACQEA4","FY23Q3.1"
4 "a2M92000002FwybEAC","FY23Q3.1"
5 "a2M92000002FwycEAC","FY23Q3.1"
6 "a2M92000002ShaLEAS","FY23Q3.1"
```

7. **Save as the Child Budget.csv** and we are going to upload it back.

Import the Child Budget

1. Click Update



2. Select **vlocity_ins_ClaimCoverage_c** and **Child Budget.csv** we saved in last step. Click **Next**

Load Updates

Step 2: Select Salesforce object

Batch size: 200 Start at row: 0
Current API usage for the org: 1,231
API Limit for the org: 252,600,000
API version: 60.0

Select Salesforce object:
☐ Show all Salesforce objects
vlocity_ins_ClaimCoverage_c

Claim Coverage (vlocity_ins_ClaimCoverage_c)

Choose CSV file: C:\temp\Child Budget.csv

3. Click **OK** in the pop-up

Data Selection

Initialization succeeded.
The CSV file has 5 rows.

Batch size: 200
Start at row: 0
Current API usage for the org: 1,231
API Limit for the org: 252,600,000
API version: 60.0

4. Click **Next** for lookup field

Load Updates

Step 2b: (Optional) relate using lookup field

Relationships of vlocity_ins_ClaimCoverage_c are listed below.
Select a related object and its lookup field if the CSV refers to the related object using the selected lookup field.

Relationship	Related Object	Lookup Field of Related Object
BudgetCategory_r	BudgetCategory_c	<Not selected>
ParentBudget_r	vlocity_ins_ClaimCoverage_c	<Not selected>
SourceCase_r	Case	<Not selected>
SourceCase_r	DisbursementItem_c	<Not selected>
vlocity_ins_AssetCoverageId_r	vlocity_ins_AssetCoverage_c	<Not selected>
vlocity_ins_AssetInsuranceId_r	vlocity_ins_AssetInsurance_c	<Not selected>
vlocity_ins_AssetPartyRelationshipId_r	vlocity_ins_AssetPartyRelationship_c	<Not selected>
vlocity_ins_ClaimId_r	vlocity_ins_InsuranceClaim_c	<Not selected>
vlocity_ins_ClaimantId_r	vlocity_ins_InsuranceClaimant_c	<Not selected>
vlocity_ins_InvolvedPartyId_r	vlocity_ins_InsuranceClaimInvolvedParty_c	<Not selected>
vlocity_ins_InvolvedItemId_r	vlocity_ins_InsuranceClaimInvolvedItem_c	<Not selected>

5. Click **Create or Edit a Map**

Step 3: Mapping

Batch size: 200 Start at row: 0
Current API usage for the org: 1,231
API Limit for the org: 252,000,000
API version: 60.0

Choose an Existing Map Create or Edit a Map

CSV Column Header	Salesforce Object Field Name
ID	INDEXATIONVERSION_C

< Back Next > Finish Cancel

6. Click **Auto-Match Fields to Columns**. Make sure there is **no blank value** in Field Name/Relationship column. And then click **OK**

Mapping Dialog

Match the Salesforce object fields to your CSV column headers.

Clear Mapping Auto-Match Fields to Columns

Field Name/Relationship	Field Label	Field Data Type
AgencyManagedAmount_c	Agency Managed Amount	currency
AvailableAmount_c	Available Amount	currency
AvailableAmountAgency_c	Available Amount Agency	currency
AvailableAmountPlan_c	Available Amount Plan	currency
AvailableAmountSelf_c	Available Amount Self	currency
BudgetAmount_c	Budget Amount	currency
BudgetCategory__c	Budget Category	Lookup (BudgetCategory__c)
BudgetType_c	Budget Type	lookup

Drag the Salesforce object fields down to the column mapping.
To remove a mapping, select a row and click Delete key on the keyboard.

CSV Column Header	Field Name/Relationship
ID	INDEXATIONVERSION_C

OK Save Mapping Cancel

7. Click **Next** and **select a folder** to save the output, then click **Finish**8. Click **Yes**

Warning

 You have chosen to update existing records. The action you are about to take cannot be undone.
Are you sure you want to proceed?

Yes No

9. Check the result to see if any error.

Operation Finished

The operation has fully completed. There were 5 successful updates and 0 errors.

View Successes View Errors OK

Export Parent Budget

1. Repeat steps in "Export Child Budget", but use the query below instead. Remember to replace **2026-06-30** with the **cut-off date**.

```
select Id, IndexationVersion__c
from vlocity_ins_ClaimCoverage__c
where ParentBudget__c =null and StartDate__c <=2026-06-30 AND EndDate__c >2026-06-30
and (UseFundingInterval__c='None' OR UseFundingInterval__c=null)
```

2. Save the export file name as **Parent Budget.csv** in the last step.

Import the Parent Budget

1. Follow the same steps in "Import the Child Budget" but select **Parent Budget.csv** instead.

Funding Period Budgets

Pause Release Funds Batch Job

Manually deactivate the "Batch Update Released Funds" flow immediately prior to the start of the indexation job. **Take a note of the flow version**

Run batch Classes for Funding Interval Parent Budgets

1. Confirm there is no existing IndexationStaging__c records in the system before batch run. By following bellow stes:

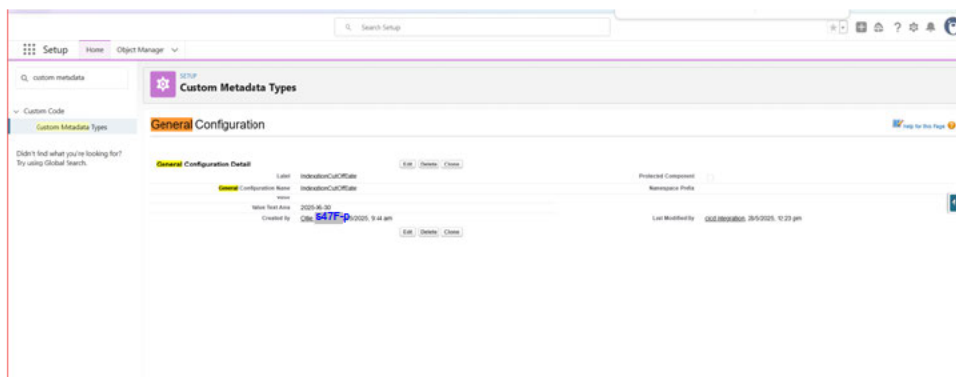
- a. Run bellow query and confirm there is no staging record

- b. Query

```
SELECT Id FROM IndexationStaging__c
```

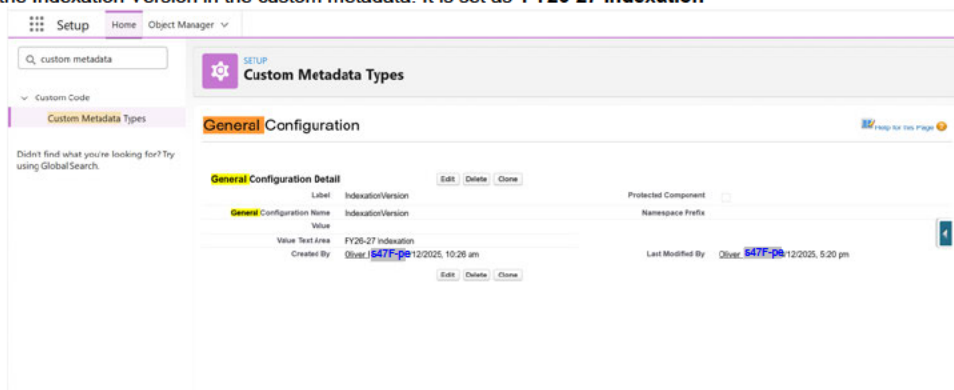
- c. If any records found, execute script to trigger the delete batch framework at path: **PACE_DataFiles/Anonymous Apex Scripts /Indexation/P2B-3716.apex**

2. Confirm the cut-off date in the custom metadata if changes are required. It is set as **2026-06-30** (YYYY-MM-DD format is required).



- a.
- b. File for the metadata is at this path in repo: **PACE_Core/force-app/main/default/customMetadata/GeneralConfiguration.IndexationCutOffDate.md-meta.xml**.

3. Confirm the Indexation Version in the custom metadata. It is set as 'FY26-27 Indexation'



- a.

- b. File for the metadata is at this path in the repo: [PACE_Core/force-app/main/default/customMetadata/GeneralConfiguration.IndexationVersion.md-meta.xml](#)
4. Execute script to trigger the batch framework at path: [PACE_DataFiles/Anonymous Apex Scripts/Indexation/P2B-3239.apex](#)
5. To confirm all jobs are successful, navigate to Setup Apex Jobs and look for Apex Class [BatchCreateIndexationStaging](#). If no failures, then can move to next script.

[illegible]

- Positive Scenario, move to next step:
- Negative Scenario: Re-run Script

[illegible]

Indexation Sequence Population

1. This first script is used to populate the SequenceNumber__c field on IndexationStaging__c records.
2. Take note of the Integer **threadSize**. This is a variable set to 20 to tell us how many threads we want to create. Make this consistent throughout the script execution.
3. Execute script at: **PACE_DataFiles/Anonymous Apex Scripts/Indexation/P2B-3250IndexationSequencePopulation.apex**
4. This is a batch class so jobs can be monitored at Apex Jobs page.
5. Confirmation Step, run for each sequence numbers to confirm they are same sized threads:

a. Query for SequenceNumber__c

```
SELECT Id, SequenceNumber__c, format(lastModifiedDate) FROM IndexationStaging__c WHERE
SequenceNumber__c = 1
```

6. If any errors are returned from the batch, can query the exception logs to get more detail and fix:

a. Query for failed Sequence Number Updates

```
SELECT Id, ApplicationName__c, Component__c, ExceptionCode__c, ExceptionDetails__c, CreatedDate
FROM ExceptionLog__c
WHERE ApplicationName__c = 'Indexation' AND MethodName__c =
'IndexationBatchSequenceNumberPopulation'
ORDER BY CreatedDate DESC
```

Indexation Run

1. The Indexation Run script is used to trigger the 5 Integration Procedures with SequenceNumber variables from 1-5. If need be, we can retrigger and single thread in this script.
2. Noting we need to set the **limitCount** at the beginning here to determine how many records to update per thread.
3. We need to update **sequenceStart** and **sequenceEnd** to create thread. Example sequenceStart = 1 and sequenceStart = 5 will create 5 threads sequence number from 1 to 5. Repeat this step until we have total **20 threads** running. Please note, keep the range lower than 10 threads per execute to avoid SOQL limit error.
4. Execute script at: **PACE_DataFiles/Anonymous Apex Scripts/Indexation/P2B-3250IndexationRun.apex**
5. Can check the apex jobs page to ensure no governing limits are hit for each queueable job that is getting created.
6. We can check on the progress of the staging records and view any errors via the following query:

Query for helper records

```
SELECT Id, Status__c, RetryCount__c, ExceptionDetails__c FROM IndexationStaging__c WHERE status__c = 'Done'
```

7. If any limits are hit in apex jobs page, we can retrigger any thread. To determine which thread has hit limits, run below query and determine which one is not changing
- 8.

Find out which thread has hit limits

```
SELECT count(Id) FROM IndexationStaging__c WHERE Status__c = 'New' AND SequenceNumber__c = 1 // or any sequence number, see which one is not increasing/decreasing
```

Indexation Delete

1. This script is used to remove any of the IndexationStaging__c records which have been marked as 'Done', that is, they have been successfully indexed.
2. Confirm all jobs are no longer running then delete and IndexationStaging__c records that are Done
 - a. **Execute script to trigger the delete batch framework at path: [PACE_DataFiles/Anonymous Apex Scripts/Indexation/P2B-3716 DeleteIndexationStagingWithDoneStatus.apex](#)**

Digital Notification

Pre-check

1. Confirm there is no records in IndexationNotification__c object, delete all if any.
2. Confirm the indexation for funding period and non-funding period is done.

Indexation Notification Stage 1 Batch

1. Execute the batch class in developer console:

```
PACE_DataFiles\Anonymous Apex Scripts\Indexation\P2B-3648.apex
```

2. Monitor the logs by querying ExceptionLog__c object below. Fix the issues if any.

```
SELECT Id, ApplicationName__c, Component__c, ExceptionCode__c, ExceptionDetails__c, CreatedDate
FROM ExceptionLog__c
WHERE ApplicationName__c = 'Indexation' AND Component__c = 'IndexationNotificationStage1Batch'
ORDER BY CreatedDate DESC
```

3. Monitor the batch job status in Apex Jobs. Fix the issues if any.

Indexation Notification Stage 2 Batch

1. Execute the batch class in developer console:

```
PACE_DataFiles\Anonymous Apex Scripts\Indexation\P2B-3649.apex
```

2. Monitor the job and it log errors in ExceptionLog__c object. Fix the issues if any.

```
SELECT Id, ApplicationName__c, Component__c, ExceptionCode__c, ExceptionDetails__c, CreatedDate
FROM ExceptionLog__c
WHERE ApplicationName__c = 'Indexation' AND Component__c = 'IndexationNotificationStage2Batch'
ORDER BY CreatedDate DESC
```

Post-Requisites

Activate Batch Update Released Funds

Manually activate the latest version of "Batch Update Released Funds" after the indexation job execution completed



The contents of this document are DRAFT – OFFICIAL.

Indexation Factor(s) Methodology Paper

Version: 1.0

Date: June 2026

Division: Scheme Actuary Division

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1. Purpose

The National Disability Insurance Agency (**NDIA**) publishes Pricing Documents¹ to govern claims for National Disability Insurance Scheme (**NDIS**) supports. The Pricing Documents are reviewed regularly, primarily through the Annual Pricing Review (**APR**)². The price limits for NDIS supports are typically updated to reflect changes to key economic indicators amongst other factors, including changes to the Wage Price Index (**WPI**), Consumer Price Index (**CPI**) and the Fair Work Commission's National Minimum Wage Order (NMW).

The NDIA applies annual indexation to all participants unclaimed plan budgets to maintain the real purchasing power of participants' funding. This ensures that price limit changes do not reduce a participants' ability to access their approved level of support. In addition, indexation is applied automatically to participants' plans upon auto-extension or plan continuation to reflect the pricing changes.

Indexation is currently applied at Support Category level within both NDIA systems, PACE and SAP, meaning a single indexation factor is applied to all funding within a support category. Additionally, indexation is applied at the support line-item level within SAP where stated supports are detailed in the participant's plan.

This discussion paper outlines the methodology options for determining indexation factor(s) for the annual indexation of participants' plans, for endorsement of a single methodology to use for future indexation exercises.

Four options are assessed, ranging from a single Scheme-wide index to payment-weighted support category factors.

This paper discusses the methodology for indexation of Old Framework Plans only, with the policy and operational setting for indexation of New Framework Plans still to be determined.

¹ For completeness, the current pricing documents include:

- [Pricing Arrangements and Price Limits 2025-26](#);
- [Assistive Technology, Home Modifications and Consumables Code Guide](#);
- [Pricing Arrangements for Specialist Disability Accommodation 2025-2026](#).

² [Annual pricing review | NDIS](#)

2. Policy Overview

2.1 Current methodology and background

Indexation is applied annually to unclaimed³ funds in a participant's plan via a range of indexation factor(s). It only applies to unclaimed funds, as updated pricing for the overall plan is captured during the Reasonable & Necessary decision making at the next plan review.

Indexation is applied at Support Category level within both PACE and SAP⁴, meaning **a single indexation rate is applied to all funding within a Support Category**. This is despite support items within each Support Category being subject to different price limit changes and regardless of the individual supports on which the participant may choose to spend their funding. The single rate acts as a general adjustment, which does not perfectly match underlying price limit changes. As participants have the flexibility to choose which specific supports they purchase from that category, the overall indexation applied to their plan may not directly align with the exact price increases of the services they actually use.

Legislative amendments were introduced to Parliament on 14 May 2026 to legislate the Government's authority to apply indexation to participants Old Framework Plans (*NDIS Amendment (Securing the NDIS for Future Generations)*). Section 34B of the draft legislation states that, if a pricing determination is made, the Minister must consider whether to make an indexation determination. As part of an indexation determination, the Minister may determine an indexation factor, or a method for working out an indexation factor, for the funding component amount for a specified group of NDIS supports.

It is expected that the NDIA will provide input and advice on the indexation factor(s) as part of the indexation determination. Historically the indexation factors have been determined and prepared by the Markets Delivery Branch, with quality assurance provided from the Actuarial Insights and Monitoring Branch. This discussion paper outlines possible methodologies that could be adopted in setting the indexation factor(s).

³ The draft legislation states that indexation applies to "the amount of the funding component amount for supports in the specified group that is *unclaimed* immediately before the indexation date". This is interpreted as meaning participants remaining funds in their plan, regardless of whether the supports have been provided and haven't yet been claimed.

⁴ Indexation is also applied at support line-item level within SAP where stated supports are detailed in the participant's plan. Indexation cannot be undertaken at a more granular level within PACE.

2.2 Indexation inputs and outputs

The calculation of indexation factor(s) has historically been driven by specific economic indicators that reflect the changing costs of providers. The latest data is used ahead of the annual indexation process (usually in July), where the following key inputs are used:

- **March Consumer Price Index (CPI):** This reflects the changes in the price of a market basket of consumer goods and services.
- **March Wage Price Index (WPI):** This reflects the changes in the price of labour in the Australian economy.
- **National Minimum Wage (NMW):** Issued annually by the Fair Work Commission, this order determines the increase to the national minimum wages (specifically those in the SCHADS Award). This is a key driver for indexing price limits for Disability Support Workers (DSW) as set out in the NDIS Disability Support Worker Cost Model Assumptions and Methodology 2025-26 V1.0.

Each year the Agency produces three distinct tables of indexation factors to account for system and level differences:

1. **SAP Support Category Table:** Category level factors for legacy plans.
2. **SAP Support Item Table:** Granular item level factors for stated line item supports in SAP.
3. **PACE Support Category Table:** Category level factors using PACE specific Support Categories and naming conventions.

Providing separate tables for Support Categories and stated line item supports accounts for system differences that require different indexation factors. The different tables for PACE and SAP at Support Category level reflect different categories and naming conventions across the two systems.

2.3 Indexation factor methodology – SAP stated support line items

Indexation factors for support line items within SAP will be linked directly on a one-to-one basis to the price limit changes of line items from the APR. As such, a methodology for calculating these factors is not required and a full listing of line item price limit changes will be prepared and provided by the Markets Delivery branch, for use in indexation of SAP stated support line items.

2.4 Indexation factor methodology options – Support Category level

In setting indexation factors at a Support Category level, consideration is given to the price limit changes of all supports within that Support Category, noting that support line items within a Support Category may be subject to different price limit changes. The Support Category indexation factors are then set at a single indexation factor per category.

These factors have historically been based on the indexation factor(s) of the majority of line item supports by payment amount within each category. As an example, the majority of payments in the 'Assistance with Daily Life' Support Category are related to DSW-related supports, and therefore this Support Category would increase in line with the SCHADS Award increases, even though some supports in this category are not DSW-related (therapy, nursing and home maintenance supports).

Another example is the Support Coordination Support Category. Approximately 90% of supports in this category are for Levels 1, 2 & 3 Support Coordination, which are subject to a price freeze in the 2025-26 APR recommendations. 7% of the supports are in relation to Psychosocial Recovery Coaching, which will increase in line with the DSW-related supports (4.75% in the 2025-26 APR recommendations). As the majority of payments are related to a price freeze, historically the whole Support Category has been subject to a 0% indexation factor.

Participants are not required to specify how funding will be spent within a Support Category and will likely spend their funding in different proportions to the average payments across the Support Category. As a result, a single indexation factor may not reflect their actual or planned spending.

There are numerous methodologies that could be adopted for setting indexation factor(s) at the Support Category level, from applying a single factor for all support categories, to various methods for applying different factors per Support Category. Four options have been considered below. A more detailed analysis at an individual support category level is given in Section 3.

- **Option 1: Apply a single market index (e.g. CPI, WPI, NMW) for all supports**, irrespective of actual price limit changes. Depending on the indices chosen, this could result in over-funding for some participants, particularly for Support Categories that aren't price controlled (e.g. Home Mods, AT, Consumables and Transport). This is the most operationally simple option to adopt and wouldn't need to be calculated or revisited annually, with a possible variation of the option being that each Support Category is assigned a specific market index.

- **Option 2: Differentiate factors by Support Category, and apply the highest indexation factor for any support across the whole Support Category (subject to a 5% payments materiality threshold).** To illustrate this, in the example given for Support Coordination above, the whole Support Category would have a 4.75% indexation factor applied, being the highest indexation factor for any supports within the Category that have over 5% of payments attributed. This may result in over-funding for the majority of participants. Factors would require to be calculated annually.
- **Option 3: Differentiate factors by Support Category, and apply the indexation factor that applies to the majority of supports (by payment) in that Category.** This is the historic and current approach. In the example given for Support Coordination above, the whole Support Category would have a 0% indexation factor applied. Factors would require to be calculated annually to ensure majority supports still apply.
- **Option 4: Differentiate factors by Support Category, and apply a payment-weighted average indexation factor.** In the example given for Support Coordination above, the weighted average indexation factor would be 0.37%. Factors would require to be calculated annually.

Across all options and consistent with the draft legislation, indexation factors would have a minimum floor of 0% applied to ensure no allowance is made for negative indexation in the case of APR price reductions. In the options detailed above, the floor of 0% would be applied at the final stage, after the indexation factors have been calculated.

Table 1 below shows the calculated indexation factor(s) under each option based on the 2025-26 APR recommendations. Note that under Option 1, the NMW rate is used as an example of a single market index that could be applied across the Scheme. A more detailed analysis of the calculated factors at the individual support category level is given in Section 3.

Table 1 2025-26 Indexation factor(s) calculated for each option based on 2025-26 APR recommendations

Support Category Number	Support Category	Option 1	Option 2	Option 3	Option 4	Option 4
		Single market index (FWC NMW shown as an example)	Highest indexation factor for any support category (5% payment materiality threshold)	Indexation factor that applies to majority of supports	Weighted average indexation factor (PACE)	Weighted average indexation factor (SAP)
		Indexation factors	Indexation factors	Indexation factors	Indexation factors	Indexation factors
1	Assistance with Daily Life	4.75%	4.77%	4.75%	4.38%	4.41%
2	Transport	4.75%	0.00%	0.00%	0.00%	0.00%
3	Consumables	4.75%	0.00%	0.00%	0.00%	0.00%
4	Assistance with Social, Economic and Community Participation	4.75%	4.77%	4.75%	4.49%	4.47%
5	Assistive Technology	4.75%	0.00%	0.00%	0.00%	0.00%
6	Home Modifications	4.75%	0.00%	0.00%	0.00%	0.00%
7	Support Coordination and Psychosocial Recovery Coaches	4.75%	4.75%	0.00%	0.31%	0.49%
8	Improved Living Arrangements	4.75%	4.76%	4.75%	4.67%	4.71%
9	Increased Social and Community Participation	4.75%	4.76%	4.75%	4.37%	4.34%
10	Finding and Keeping a Job	4.75%	4.77%	4.75%	3.17%	3.40%
11	Relationships	4.75%	8.58%	8.58%	4.58%	8.55%
12	Health and Wellbeing	4.75%	3.57%	0.00%	0.00%	0.00%
13	Lifelong Learning	4.75%	4.76%	4.75%	4.54%	4.76%
14	Choice and Control	4.75%	0.00%	0.00%	0.00%	0.00%
15	Improved Daily Living Skills	4.75%	8.58%	0.00%	0.49%	0.61%
16	Home and Living	4.75%	4.77%	4.75%	4.72%	n/a
17	Specialised Disability Accommodation (SDA)	4.75%	4.60%	4.60%	4.60%	n/a
18	Recurring Transport	4.75%	0.00%	0.00%	0.00%	n/a
19	Assistive Technology Maintenance, Repair and Rental	4.75%	0.00%	0.00%	0.00%	n/a
20	Behaviour Support	4.75%	8.58%	8.58%	8.52%	n/a

2.4.1 Estimated financial impact of indexation factor options

During the annual indexation process, the indexation factors are applied to any unclaimed funds in a participants' plan. Historically this occurs each July, shortly after the APR recommendations are released and implemented in the Pricing Documents.

Table 2 below shows the illustrative financial impact of applying the indexation factors for each option to the estimated unclaimed⁵ total committed supports (not annualised) in the Scheme as at 30 April 2026. It details the increase in committed supports from the application of the indexation factors.

⁵ Unclaimed amounts have been estimated based on actual experience from the 30 June 2025 indexation exercise.

Table 2 Illustrative financial impact for each option based on 2025-26 APR recommendations

Support Category	Support Category	Indexation Impact			
		Option 1	Option 2	Option 3	Option 4
		Single market index (FWC NMW shown as an example) (\$m)	Highest indexation factor for any support category (\$m)	Indexation factor that applies to majority of supports (\$m)	Weighted average indexation factor (PACE & SAP) (\$m)
1	Assistance with Daily Life	\$1,311	\$1,316	\$1,311	\$1,211
2	Transport	\$39	\$0	\$0	\$0
3	Consumables	\$76	\$0	\$0	\$0
4	Assistance with Social, Economic and Community Participation	\$809	\$812	\$809	\$763
5	Assistive Technology	\$36	\$0	\$0	\$0
6	Home Modifications	\$12	\$0	\$0	\$0
7	Support Coordination and Psychosocial Recovery Coaches	\$113	\$113	\$0	\$9
8	Improved Living Arrangements	\$1	\$1	\$1	\$1
9	Increased Social and Community Participation	\$67	\$67	\$67	\$62
10	Finding and Keeping a Job	\$57	\$58	\$57	\$40
11	Relationships	\$39	\$71	\$71	\$69
12	Health and Wellbeing	\$5	\$4	\$0	\$0
13	Lifelong Learning	\$0	\$0	\$0	\$0
14	Choice and Control	\$33	\$0	\$0	\$0
15	Improved Daily Living Skills	\$782	\$1,413	\$0	\$91
16	Home and Living	\$455	\$457	\$455	\$452
17	Specialised Disability Accommodation (SDA)	\$31	\$31	\$31	\$31
18	Recurring Transport	\$25	\$0	\$0	\$0
19	Assistive Technology Maintenance, Repair and Rental	\$9	\$0	\$0	\$0
20	Behaviour Support	\$78	\$141	\$141	\$140
	Total	\$3,978	\$4,483	\$2,941	\$2,868

The table shows that the indexation factors under Option 2 would have the highest financial impact at c\$4.5bn.

The financial impact of Option 1 is dependent on the single market index chosen, with the FWC national minimum wage rate increasing total committed supports by c\$4.0bn.

Options 3 and 4 produce a similar financial impact, increasing committed supports by c\$2.9bn each.

2.4.2 Impact Analysis

One of the major participant considerations and risks with the Support Category indexation process is participants not receiving sufficient indexation for the specific supports they require. As an example, if Option 3 is adopted, a participant that primarily uses their 'Improved Daily Living Skills' funding for psychology supports would not be able to purchase the same supports as before the price changes. This is due to their CBDA funding being indexed at 0% under Option 3 (i.e. wouldn't increase) but psychology prices will have increased by 8.58%. In this case, the participant would exhaust their funding more quickly and come for a plan reassessment sooner than expected.

The biggest risk is for participants with high utilisation of their budgets, where they primarily access supports that increase at a higher rate than the overall Support Category. The Scheme Actuary Division's analysis has identified three specific cohorts of participants at risk from the proposed 2025-26 indexation factors, who utilise funding for material⁶ supports where the individual price limits will increase at a higher rate than the overall Support Category in which they sit.

1. There are 150,179 participants with high utilisation⁷ (90%+) of their 'Improved Daily Living Skills' Support Category funding. Of these, **7,870** have spent the majority of their payments (50%+) on supports delivered by a psychologist where prices will increase by 8.58%. Option 3 would apply a 0% indexation factor to this Support Category.
2. There are 118,317 participants with high utilisation of their 'Support Coordination and Psychosocial Recovery Coaches' Support Category funding. Of these, **5,949** have spent the majority of their payments (50%+) on supports delivered by a Psychosocial Recovery Coach where prices will increase by 4.75%. Option 3 would apply a 0% indexation factor to this Support Category.
3. There are 3,988 participants with high utilisation of the 'Health and Wellbeing' Support Category funding. Of these, **372** have spent the majority of their payments (50%+) on personal training provided by a Personal Trainer where prices will increase by 3.57%. Option 3 would apply a 0% indexation factor to this Support Category.

⁶ Defined as supports that make up 5%+ of the support category by payment amount.

⁷ Defined for the purposes of this paper as spending 90%+ of their funding over the previous 12 months to 31 January 2026 (allowing for a 3 month lag from 30 April 2026 for payment experience to emerge).

3. Indexation Factor Methodology Options by Support Category

The table below shows a more detailed analysis of the four options at an individual support category level. Option 1 has been excluded as it would reflect the same, single market index for each Support Category. The indexation factors under Option 4 have been split into separate PACE and SAP factors, reflecting that PACE has different/additional Support Categories and the weighted averages should reflect the different payment structures across the systems.

Support Category	Support Category Payments Overview ⁸	Option 2 – Highest Indexation Factor for any Support ⁹	Option 3 – Indexation Factor for Majority of Supports	Option 4 – Weighted Average Indexation Factor (PACE)	Option 4 – Weighted Average Indexation Factor (SAP)
1 – Assistance with Daily Life	\$17,121m of payments (noting additional PACE payments in 16 – Home & Living)	4.77% - only \$12m (0.08%) of payments to psychologists at 8.58%	4.75% - 92% related to DSW SCHADS-related payments	4.38%	4.41%
2 – Transport	\$459m, comprising in-kind and non-price controlled transport payments.	0.00%	0.00%	0.00%	0.00%
3 – Consumables	\$628m, comprising only non-price controlled payments.	0.00%	0.00%	0.00%	0.00%

⁸ Payments in the 12 months to 30 April 2026, excluding in-kind payments.

⁹ Excludes self-managed and missing payments in calculation of options, as they are not attributable to specific line items.

Support Category	Support Category Payments Overview ⁸	Option 2 – Highest Indexation Factor for any Support ⁹	Option 3 – Indexation Factor for Majority of Supports	Option 4 – Weighted Average Indexation Factor (PACE)	Option 4 – Weighted Average Indexation Factor (SAP)
4 – Assistance with Social, Economic and Community Participation	\$12,019m	4.77%	4.75% - 94% related to DSW SCHADS-related payments	4.49%	4.47%
5 – Assistive Technology	\$735m (noting additional payments in 19 – AT Maintenance, Repair and Rental)	0.00%	0.00%	0.00%	0.00%
6 – Home Modifications	\$246m (noting additional payments in 17 - SDA)	0.00%	0.00%	0.00%	0.00%
7 – Support Coordination and Psychosocial Recovery Coaches	\$1,224m	4.75% - \$93m (7.7%) of payments to psychosocial recovery coaches, increasing with DSW SCHADS	0.00% - 90% related to Level 1, 2 & 3 support coordination, which is subject to a price freeze	0.31%	0.49%
8 – Improved Living Arrangements	\$1.4m	4.76%	4.75% - 98% related to assistance with accommodation and tenancy, which increases	4.67%	4.71%

Support Category	Support Category Payments Overview ⁸	Option 2 – Highest Indexation Factor for any Support ⁹	Option 3 – Indexation Factor for Majority of Supports	Option 4 – Weighted Average Indexation Factor (PACE)	Option 4 – Weighted Average Indexation Factor (SAP)
9 – Increased Social and Community Participation	\$251m	4.76%	with DSW SCHADS-related payments 4.75% - 81% related to DSW SCHADS-related payments	4.37%	4.34%
10 – Finding and Keeping a Job	\$189m	4.77% - only \$0.4m (0.24%) of payments to psychologists at 8.58%	4.75% - 49% related to DSW SCHADS-related payments, 43% linked to CPI/WPI hybrid. Note this is a different approach to previous years, where a price freeze was adopted.	3.17%	3.40%
11 - Relationships	\$238m (noting additional PACE payments in 20 – Behaviour Supports)	8.58%	8.58% - 99% related to psychology prices (8.58%). Note this is a different approach to previous years, where a price freeze was adopted.	4.58%	8.55%
12 - Health and Wellbeing	\$26m	3.57% - \$2.5m (15.3%) of payments to personal trainers,	0.00% - 51% related to exercise physiology payments, subject to -	-3.04% (before allowance for 0% floor)	-2.40% (before allowance for 0% floor)

Support Category	Support Category Payments Overview ⁸	Option 2 – Highest Indexation Factor for any Support ⁹	Option 3 – Indexation Factor for Majority of Supports	Option 4 – Weighted Average Indexation Factor (PACE)	Option 4 – Weighted Average Indexation Factor (SAP)
		increasing with CPI/WPI hybrid	2.99% price decrease. Floor of 0% applied.		
13 - Lifelong Learning	\$0.4m	4.76%	4.75% - 96% related to DSW SCHADS-related payments	4.54%	4.76%
14 - Choice and Control	\$646m	0.00%	0.00% - 100% subject to price freeze	0.00%	0.00%
15 - Improved Daily Living Skills	\$5,913m	8.58% - \$450m of payments to psychologists	0.00% - 76% related to therapy supports receiving a price freeze	0.49%	0.61%
16 - Home and Living (PACE only)	\$8,559m, consisting of SIL, SIL Weekly and Intensive & Complex Behaviour Supports	4.77%	4.75% - 99% related to DSW SCHADS-related payments	4.72%	n/a
17 - Specialised Disability Accommodation (SDA) (PACE only)	\$432m. SDA is increased by CPI across SAP and PACE, however it's a separate process in SAP with service bookings being updated.	4.60%	4.60%	4.60%	n/a

Support Category	Support Category Payments Overview ⁸	Option 2 – Highest Indexation Factor for any Support ⁹	Option 3 – Indexation Factor for Majority of Supports	Option 4 – Weighted Average Indexation Factor (PACE)	Option 4 – Weighted Average Indexation Factor (SAP)
18 - Recurring Transport (PACE only)	\$220m, not price-controlled via APR	0.00%	0.00%	0.00%	n/a
19 - Assistive Technology Maintenance, Repair and Rental (PACE only)	\$71m, not price-controlled via APR	0.00%	0.00%	0.00%	n/a
20 - Behaviour Support (PACE only)	\$788m	8.58%	8.58% - 99% related to psychology prices (8.58%). Note this is a different approach to previous years, where a price freeze was adopted	8.52%	n/a



The contents of this document are DRAFT – OFFICIAL.

Indexation Policy Position

Version: 1.3

Date: March 2026

Division: Analytics, Data & Actuarial

Version control [to be deleted once approved]

Version	Amended by	Brief Description	Status	Date
1.0	AIM (Duncan s47F-personal priv)	Initial draft	DRAFT	21/10/2025
1.1	AIM (Duncan s47F-personal priv)	Draft incorporating JL & JM feedback	DRAFT	5/11/2025
1.2	AIM (Duncan s47F-personal priv)	Updated following feedback	DRAFT	18/3/2026
1.3	AIM (Duncan s47F-personal priv)	Incorporating feedback from Markets Delivery	DRAFT	26/3/2026
1.4	Jessica Lilley, BM Actuarial Insights and Modelling	Feedback from the Scheme Actuary	DRAFT	8/04/2026

Policy owner(s)

David Gifford, GM Scheme Actuary and Chief Data Officer

Approval date

Approved on [insert date], by the Policy Committee

Scheduled review

To be reviewed by [insert date: 24 months maximum]

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1. Purpose and Intent

The NDIA publishes Pricing Documents¹ to govern claims for NDIS supports. The Pricing Documents are approved by the NDIA Board, and are reviewed regularly, primarily through the Annual Pricing Review (APR)². The price limits for NDIS supports are typically updated to reflect changes to key economic indicators amongst other factors, including changes to the Wage Price Index (WPI), Consumer Price Index (CPI) and the Fair Work Commission's National Minimum Wage Order (NMW).

The NDIA applies annual indexation to all participants unspent plan budgets to maintain the real purchasing power of participants' funding. This ensures that price limit increases do not diminish a participants' ability to access their approved level of support. In addition, indexation is applied automatically to participants' plans upon auto-extension or plan continuation.

This policy position paper outlines the NDIA's approach to indexation and its impact on operational decision making. It specifies stakeholder responsibilities and outlines how indexation rates are set and applied across both SAP and PACE systems.

Note: This paper does not cover the technical implementation and process of applying indexation within the NDIA's CRM systems.

¹ For completeness, the current pricing documents include:

- [Pricing Arrangements and Price Limits 2025-26](#);
- [Assistive Technology, Home Modifications and Consumables Code Guide](#);
- [Pricing Arrangements for Specialist Disability Accommodation 2025-2026](#).

² [Annual pricing review | NDIS](#)

2. Legislative Parameters

The NDIS Act does not currently contain any provisions for the adjustment of ‘total funding’ or ‘funding component’ amounts to account for price limit movements for NDIS supports. Currently, indexation is applied to plans without any formal plan variations or participant notification.

2.1 Legislation Reform (March 2026)

In alignment with New Framework Planning (NFP), the Agency is collaborating with the Department of Health, Disability & Aged Care (DHDA) to seek amendments to the NDIS Act. The proposed changes aim to:

- Formally provide for the indexation of funding amounts across the NDIA systems (SAP and PACE).
- Recognise indexation across old framework plans and new framework plans. Introduce requirements for the Agency to notify participants when indexation is applied and publish the indexation rates online.
- Enable the Minister to specify the indexation method through a formal legislative instrument.

2.2 Out-of-cycle reviews

The Minister may also require the Agency to apply out-of-cycle indexation to participant plans outside the standard annual cycle in certain circumstances, in particular on recommendation by the Board.

3. Policy Overview

3.1 Current methodology and eligibility

The NDIA applies indexation to participants' plan budgets on an annual basis, in order to ensure that their real purchasing power is not affected by changes in price limits. Indexation is applied only to the **unspent** portion of participants' budgets, noting that new prices will be reflected fully in any Reasonable & Necessary decision making at plan review.

Indexation is applied to any active plan that commenced before 1 July each year.

The indexation process of updating participants' plans is undertaken as soon as practicable after 1 July each year, usually on the first or second weekend to minimise system disruption and outage.

3.2 SAP-PACE system differences

The indexation methodology differs across the Agency's two primary CRM systems: the SAP-CRM system (managed by Services Australia) & the Salesforce-PACE system (managed internally by NDIA Service Delivery).

3.2.1 SAP-CRM (Legacy)

Within SAP-CRM, indexation is applied to unspent budget amounts as at 30 June.

Indexation rates are applied at the Support Category and **Stated** Support line item level in plans. This reflects the previous approach to planning and plan building, and is a legacy approach that will be phased out over time as participants transition to PACE.

Where a plan has budget at both the Stated Support level and the Support Category level, the Stated Support line item indexation rate is applied first, and the Support Category level indexation rate is applicable to the remaining Support Category budget (if any). If a Stated Support item is not listed in the support item indexation rate table, then the Support Category level indexation rate should be applied.

The following items do not require indexation:

- Quotable support items,
- In-kind supports,
- Periodic transport payments,
- Compensation; and

- Unspent service bookings that end after the indexation date.

Note that indexation of core budgets has a different methodology. Indexation for non-stated **core** plan budgets is applied at the **maximum** indexation rate within the core Support Categories in a participant's plan. Please note that when selecting the maximum indexation rate within core to apply, those core Support Categories which do not have any funding are ignored. For plans that also contain fully self-managed Stated Supports, the plan needs to consider the core self-managed items as part of the above calculation.

3.2.2 PACE

Within PACE, historically indexation has been applied to unspent budgets as at the indexation run date. The 2026 indexation run will instead be the first where indexation is applied to unspent budgets as at 30 June (consistent with SAP).

Indexation rates are applied at **Support Category level only**. A single indexation rate is applied to all unspent funding within a Support Category, despite support items within the Support Category being subject to different price limit changes and regardless of the individual supports on which the participant may choose to spend their funding. This is consistent with the composition of plan budgets in PACE where individual support items are not explicitly stated in budgets and plans are set up purposefully to allow greater flexibility in how they are spent. As such, indexation cannot be undertaken at a more granular level within PACE.

In the case of PACE plans with Section 33 funding periods, indexation is applied to the unspent funds in the current funding period (including any rolled-over unspent funds) and also applied to the plan budgets in all future funding periods.

3.3 Indexation rates

3.3.1 Determination and Approval

The indexation rates are determined and prepared by the Markets Delivery Branch within the Markets Division. These rates are derived from the price limit changes using external inputs like the CPI, WPI and NMW (defined below). The Actuarial Insights & Monitoring branch within the Analytics, Data and Actuarial Division undertake and provide quality assurance on the prepared rates. Indexation rates should be signed off by the Executive Leadership Team.

3.3.2 Indexation Inputs

The calculation of indexation rates is driven by specific economic indicators that reflect the changing costs of providers. The latest data is used ahead of the 1 July indexation process, where the Market Deliver Branch use the following key inputs:

- **March Consumer Price Index (CPI):** This reflects the changes in the price of a market basket of consumer goods and services.
- **March Wage Price Index (WPI):** This reflects the changes in the price of labour in the Australian economy.
- **National Minimum Wage (NMW):** Issued annually by the Fair Work Commission, this order determines the increase to the national minimum wages (specifically those in the SCHADS Award). This is a key driver for indexing price limits for Disability Support Workers (DSW) as set out in the NDIS Disability Support Worker Cost Model Assumptions and Methodology 2025-26 V1.0.

3.3.3 Indexation Representation by System

Each year the Agency produces three distinct tables to account for system and level differences:

1. SAP Support Category Table: Category level rates for legacy plans.
2. SAP Support Item Table: Granular item levels rates for Stated Supports in SAP.
3. PACE Support Category Table: Category level rates using PACE specific naming conventions.

Providing separate tables for Support Categories and Stated Support items accounts for system differences that require different indexation rates. The different tables for PACE and SAP at Support Category level reflect different categories and naming conventions across the two systems.

These tables will contain separate indexation rates for each State and Territory and for Remote and Very Remote regions, to facilitate any State/Territory or Remoteness specific changes in prices.

3.3.4 Support Category Indexation Methodology – SAP and PACE

In setting indexation rates at a Support Category level, consideration is given to the price changes of all supports within that Support Category, noting that support line items within a Support Category may be subject to different price changes. The Support Category indexation rates are then set at a single rate per category. These rates have historically been based on the indexation rate of the majority of supports

within each category. As an example, the majority of supports in the 'Assistance with Daily Life' Support Category are DSW-related, and therefore this Support Category is set to increase in line with the SCHADS Award increases, even though some supports in this category are not DSW-related (therapy, nursing and home maintenance supports).

3.3.5 Indexation decreases and floors

In the case that support price limits decrease, the NDIA Executive Leadership Team should recommend to the NDIA Board, with respect to materiality and participant impact, whether the price decreases are passed on to participant plans via negative indexation or whether they should be subject to a 0% floor.

3.4 Plan continuation and auto-extension

Indexation is applied only to the unspent budgets for participants. The participant's full budget is then expected to be updated to fully reflect any Reasonable & Necessary decision making and the new price limits in the Pricing Documents at the next plan review. This includes plans that are auto-extended or subject to plan continuations, which are subject to automated processes within PACE to uplift participants budgets based on the indexation rates that applied in the period of the previous plan.

Currently within SAP, auto-extended plans will not capture the updated prices on the portion of the previous plan that was spent at the time of indexation, resulting in a shortfall in participants' plans. This is a noted system defect that is subject to remediation work being led by the Home and Living Division.

3.5 Annual indexation testing process

Prior to the annual indexation process going live in July each year, the NDIA undertakes a coordinated and comprehensive suite of testing to ensure the accuracy of the indexation to be applied to participants' plans

The testing focusses on running the indexation process for all participants in pre-production (test) environments in both PACE and SAP, and independently verifying that the results are accurate for every participant, Support Category and Stated Support line item.

The testing is run by the SAP Technology Services Division team and PACE Domain owners, with support via the Indexation Multi-Disciplinary Team (MDT). The independent verification calculations are undertaken and signed-off by the Actuarial Insights and Monitoring Branch within the Analytics, Data & Actuarial Division.

3.6 New Framework Plans

New Framework Plans (NFPs) will begin to be implemented from 1 July 2026, with the first indexation of NFPs expected to be effective in July 2027. The methodology and approach to indexation in NFPs is still to be finalised, with the proposed approach intended to largely recreate the policy settings that exist under the current framework.

4. Stakeholders and Owners

Business Area	Representatives
Indexation policy owners	GM Scheme Actuary and Chief Data Officer (David Gifford)
Pricing and indexation rates owner	GM Markets (Mark Wiggins) Markets Delivery (Vincent ^{s47F-personal privacy} Sean ^{s47F-personal privacy})
PACE Domain owners	Service Design Delivery (Elise ^{s47F-personal privacy} Pandu ^{s47F-personal privacy} Steve ^{s47F-personal privacy} Allison ^{s47F-personal privacy})
SAP Technology Services Division owners	Scheme CRM Platforms (Daniel ^{s47F-personal privacy} Chris ^{s47F-personal privacy}) Environments (support) Rajeev ^{s47F-personal privacy} Release Management ^{s47F-personal privacy} Joshi
Annual indexation validation and testing	Actuarial Insights and Monitoring (Duncan ^{s47F-personal privacy} Karin ^{s47F-personal privacy})
NFP implementation	Scheme Effectiveness and Forecasting (Myles ^{s47F-personal privacy} Edward ^{s47F-personal privacy})
Legal	Scheme Legal and Legislation Services (Sandra ^{s47F-personal privacy} Bridget ^{s47F-personal privacy} Sarah ^{s47F-personal privacy})
Functional enablers	Strategic Change (Shivani ^{s47F-personal privacy} Susan ^{s47F-personal privacy})
Communications	Communications and Media (Chris ^{s47F-personal privacy} Vikas ^{s47F-personal privacy})
BIL reps	Partners – Bree ^{s47F-personal privacy} Mohammed ^{s47F-personal privacy} NCC – Andrew ^{s47F-personal privacy} Service Delivery – David Robinson, Desiree ^{s47F-personal privacy} Nick ^{s47F-personal privacy} Ash ^{s47F-personal privacy} Providers – Matt ^{s47F-personal privacy} Amy ^{s47F-personal privacy}

Business Area	Representatives
	Claims & Payments – Lisa s47F-personal privacy Melissa s47F-personal privacy Emily s47F-personal privacy
	Participants – Barny Lee
	Payments Transformation – Robyn Millane, Santhiya Vijakumar
	Information Management – Aidan s47F-personal privacy
	Integrity – Dylan s47F-personal priv

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Policy Committee meeting of 14 April 2026

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Agenda Item:	#
Agenda Title:	Indexation Policy Position
Paper Type:	For Discussion
ELT Sponsor:	David Gifford, Scheme Actuary and GM Analytics, Data & Actuarial division
Draft resolution:	Policy Committee agreed to adopt the approach and methodology detailed in the Indexation Policy Position paper relating to the indexation process and its flow-on impacts to operational decision making.

1. Purpose

- 1.1. The policy position paper documents the NDIA's approach to the indexation process and how this flows through to operational decision making. It specifies stakeholder responsibilities for indexation and how indexation rates are set and applied.

2. Recommendation

- 2.1. Policy Committee agree to adopt the approach and methodology detailed in the indexation policy position paper relating to the indexation process and its flow-on impacts to operational decision making.

3. Background

- 3.1. The NDIA applies indexation to all participants in the Scheme on an annual basis, to reflect the pricing changes in the Scheme's pricing documents (Pricing Arrangements and Price Limits). This ensures that participants' real purchasing power of the remaining funding in their plan is not affected by the changes in prices and they can continue to purchase the same level of supports as before. In addition, indexation is applied automatically to participants' plans upon auto-extension or plan continuation.
- 3.2. The NDIA does not currently have a policy position setting out the approach to the indexation process or stakeholder roles and responsibilities. The attached policy position paper covers the legislative parameters around indexation, current methodology and eligibility, CRM system differences, the process for setting indexation rates, plan continuation and auto-extensions, the annual indexation testing process and key stakeholders and owners.
- 3.3. The NDIS Act does not currently contain any provision for the adjustment of 'total funding amounts' or 'funding component amounts' to take account of price movements for NDIS supports or groups of NDIS supports. Indexation is applied to participants' plans without any formal plan variation, and participants are not currently notified that indexation has been applied. The Agency is working with DHDA to seek amendments to the NDIS Act to provide for the indexation of funding amounts, with the intent that this will apply to both old and new framework plans.

4. Risks

- 4.1. The absence of a clear policy position raises risks related to the indexation process ownership, responsibility for issues as they arise and clear escalation channels for approvals. For example, approval and guidance related to negative indexation in the

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Policy Committee meeting of 14 April 2026

2025 indexation exercise was delayed due to a lack of clarity on decision-making ownership.

- 4.2. The Agency should have a clearly documented policy position given the materiality of the decisions made and the impact on participants plans.
- 4.3. The methodology and approach to indexation of New Framework Plans (NFPs) is still to be finalised, with the proposed approach intended to largely recreate the policy settings that exist under the current framework. This risk is mitigated as the first indexation of NFPs is only expected to be effective in July 2027.

5. Participant Impact Statement

- 5.1. Indexation is applied to the unspent portion of participant's budgets on an annual basis, in order to ensure that their real purchasing power is not affected by changes in prices. As such, the vast majority of active participants in the Scheme are impacted by indexation annually.

6. Sustainability and Budget Impacts

- 6.1. The annual indexation exercise has a material impact on participant budgets and Scheme expenses. The overall financial impact of the July 2025 indexation of participants' plans was an increase in total committed supports of around \$1.6bn, which equated to a percentage increase of 1.43%.
- 6.2. The impact of indexation within auto-extended plans is similarly material. As at December 2025, there were 440,573 active plans (58%) that had been auto-extended in SAP or PACE, with an annualised value of these plans of over \$31bn.
- 6.3. The introduction of the indexation policy position will not have an impact on Scheme sustainability, as it is a governance process rather than a sustainability initiative.

7. Stakeholder engagement

- 7.1. The Analytics, Data and Actuarial division have engaged with the Chief Counsel and the Markets divisions to gather and incorporate feedback in the development of the Policy Position paper.

8. Change and Communication

- 8.1. Nil at this stage

9. Responsibility and next steps

- 9.1. The ADA division will take forward the policy position paper for implementation into processes ahead of the July 2026 indexation exercise.

Attachments

Attachment A: Indexation Policy Position

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Policy Committee meeting of 14 April 2026

Internal use only – removed for meeting

Policy Committee papers are to be three pages maximum.**Quality Control Checklist***Please tick to confirm*

- ☐ Cover paper is a maximum of 3 pages
- ☐ The cover paper type is for discussion or for decision only
- ☐ A draft resolution is included
- ☐ Text highlighting has been removed from cover paper and attachments
- ☐ Tracked changes have been removed from cover paper and attachments (unless intentional)
- ☐ Comments have been removed from cover paper and attachments
- ☐ Watermarks have been removed from cover paper and attachments (where applicable)
- ☐ File names for Attachments have the same name as denoted in the cover paper
- ☐ Change and Comms Plan Template completed and included as an Attachment
- ☐ Accessible versions of Attachments have been created

Approvals

Prepared by:	[Action Officer]	Approved by:	[GM Name]
Division:	[Action officer's division]		[GM title]
Phone:	[Action officer's phone number]	Phone:	[GM phone number]

Template Version Control

Date Issued	Summary of Changes	Cleared by and date
11 September 2025	Section 9: Stakeholder Engagement updated to improve guidance on how to complete this section, including referencing co-design work and internal and external engagement	Scott McNaughton, Acting Chief Executive Office – 11 September 2025

Owner: NDIA Strategic Projects (OCIO)
Contact: s47E(d)-certain operations of agencies ndis.gov.au

System Enhancement Request: SER-102

Request Information

This form is used to advise the Department of Human Services to commence the Sizing and Discovery on the following functional changes.

Business Owner	Sarah s47F-personal privacy
Business Project Manager	Peter s47F-personal privacy Mounica s47F-personal privacy Dimitri s47F-personal privacy
OCIO Lead	Puneeth s47F-p
OCIO Architect	
Date of Submission	17/06/2020
Name of System Enhancement Request	Annual Indexation Changes FY2020-21
System Enhancement Request Number	102

Problem Statement

From time to time, the National Disability Insurance Agency (NDIA) needs to increase participant plan budgets in order to ensure that their real purchasing power is not affected by changes in prices. Therefore, the ICT system needs to allow plan budgets to be increased in-line with indexation at any point where indexation is applicable.

One reason why plan budgets may need to be increased is because of a change in the price control arrangements. In these cases, indexation of plan budgets in the ICT system needs to occur before the increases in price controls are effective. Participant plan budgets and service bookings were increased in 2017-18, 2018-19, and 2019-20 in line with indexation rates, which reflect updates to the wage price index and consumer price index. The increase in plan budgets provides protection against potentially higher prices for supports due to changes in the wage/consumer price index.

Indexation is applied to plan budgets through the CRM and updates the visible plan budgets on participant and provider portals.

Business Requirements (High Level)

1. The ICT system needs to allow plan budgets to be indexed and this can be at any point in time (i.e. not just annually on 1 July). The FY 2020-21 annual indexation is schedule to occur on 11 July 2020. For ease of discussion, the remainder of this requirements document will refer to the 11 July 2020 indexation date as an example.

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2. **Indexation calculation will be applied to any plan commencing before 1 July 2020 and with an end date after 30 June 2020.**

Any plan that commences before 1 July 2020 and ends after 30 June 2020 will need to have the below business rules applied.

3. **Provisions should be made available in the event that reference packages require an update for 11 July 2020 and also in the event that reference packages do not need to be updated.**

If reference packages are updated on 11 July 2020, then any new plans with effective dates after and including the indexation date will refer to the indexed amount. Based on currently available information, it is expected that the reference packages will also need to be updated at 11 July 2020.

4. **Indexation adjustments will be calculated based on the plan support category and support item**

Two tables containing Indexation Rates will be supplied by the Office of Scheme Actuary. The first table will contain Indexation Rates at the support category level, whilst the second table will contain Indexation Rates at the support item level. These tables will contain a separate indexation rate for each State and Territory (i.e. the Australian Capital Territory, Victoria, New South Wales, South Australia, Queensland, Western Australia, Tasmania, and the Northern Territory). In addition, Indexation Rates will also be provided for Remote and Very Remote regions. The reason that two tables containing Indexation Rates will be provided is that support items may have different Indexation Rates to support categories.

5. **Indexation will be applied to category budgets and stated items**

The applicable indexation rate will be applied to support category budgets, as well as support items in plans. Where a plan has budget at both the support item level and an amount at the support category level, the support item indexation rate is applicable to the support item budget and the support category level indexation rate is applicable to the remaining support category budget (if any). If a stated support item is **not listed** in the support item indexation rate table, then the support category level indexation rate should be applied. Note: If a stated support item is listed with a 0% indexation rate, this means the indexation rate should be 0% (i.e. do not use the support category indexation rate in this case).

The items below do not require indexation:

- Quoted items where quote has been received;
- Inkind;
- Periodic transport payments; and
- Compensation.

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6. Indexation will apply to unspent plan budgets only

The calculation will be for each support category or stated item:

REMAINING BUDGET = (TOTAL PLAN BUDGET – AMOUNT PAID) x (1 + INDEXATION RATE)
 or

- Total plan budget
- Less the approved amount paid as at the earlier of (1) plan indexation deployment (i.e. when participants can see plan budgets increase due to indexation), or (2) 30 June 2020, note:
 - *This amount should never change, even if indexation is not run on 1 July 2020.*
 - *If plan indexation is deployed after 1 July 2020, the amount paid should be as at 30 June 2020*
 - *If plan indexation is deployed before 1 July 2020 (e.g. on 27th June 2020), the amount paid should be as at 27th June 2020 and will not change thereafter.*
 - *This is to ensure participants do not see changing plan budgets due to the amount paid.*
 - *The spent amount is calculated directly at the plan's support category and support item level.*
- Multiplied by indexation rate.

7. Indexation of unspent non-stated core plan budgets are applied at the maximum indexation rate within core. Please note that when selecting the maximum indexation rate within core to apply, those Core Support categories which have \$0 are ignored. The additional indexation amount is pro-rated and distributed using core plan budgets at the support category level to calculate the new plan budgets at this level.

Explanation Using an Example

In a Participant's plan, funding for Core Supports can be allocated across four support categories:

- Consumables;
- Daily Activities;
- Community, Social and Civic Participation; and
- Transport.

A particular Participant has a Plan that contains:

- \$40,000 for Consumables;
- \$30,000 for Daily Activities; and
- \$10,000 for Transport.

The indexation rates that apply to the Core Support Categories are:

- 20% for Consumables;
- 30% for Daily Activities;
- 40% for Community, Social and Civic Participation; and
- 10% for Transport.

Following the implementation of "SER028 – Plan Flexibility Core Supports (COVID 19)":

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- For all new plans, after the “Determine Funded Supports” task is completed for the Participant Plan, all core supports will be created in the database and those without funding will be created with a zero balance. This will provide the flexibility for Staff, Participants and Providers to create Service Bookings across all core support categories where funds are available in line with current processing;
- For all in-flight plans and active approved plans where the “Determine Funded Supports” task has been completed, a conversion job will be run to add the missing core support categories in the database if they do not exist.
- Participant plans with no core support funding allocated apart from Periodic Transport will not have the additional core support categories included in their plans, because there is no flexibility for periodic transport funding.

As a result of the implementation of SER028, the Participant’s Plan contains:

- \$40,000 for Consumables;
- \$30,000 for Daily Activities;
- \$0 for Community, Social and Civic Participation; and
- \$10,000 for Transport.

As the Indexation Rate applied is the maximum Indexation Rate within the Core Support Categories (ignoring Core Support categories which have a zero balance), the Indexation Rate applied in this example is the 30% rate applicable to Daily Activities.

8. For plans that also contain fully self-managed support items¹, the plan needs to consider the core self-managed items as part of core since they are considered fungible within core.

Explanation Using an Example

A Participant’s plan contains the following items:

- \$0.00 for Daily Activities;
- \$0.00 for Transport (Non-Periodic);
- \$100.00 for Consumables;
- \$0.00 for Community, Social and Civic Participation.
- Stated Item 1: \$300.00 for Daily Activities.

The applicable indexation rates are:

- 12.00% for Consumables; and
- 3.00% for Stated Item 1.

As a result of “SER028 – Plan Flexibility Core Supports (COVID 19)” – R2 Rules for Self-Managed Plans, claims can be made against any core support category using any funds allocated in core category supports, and/or using any funds in core self-managed support items.

In this example, at the date of Indexation, the following amounts of the plan have been consumed:

- \$100 .00 in Daily Activities;
- \$320.00 in Transport;
- In total, \$370.00 has been consumed.

¹ With the exception of the support item types mentioned in point 5

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For plans that contain fully self-managed items, the plan needs to consider the self-managed items as part of core since they are being used as core money.

So the calculation to determine the unspent plan amounts at the date of indexation will apply as follows:

- Total allocated budget of all core categories and core self-managed items: \$400.00
- Total consumed budget of all core categories and core self-managed items: \$370.00
- Remaining budget for Indexation: \$30.00

The next step is to get the highest indexation rate for core categories and core self-managed items, which in this example is 12.00%.

Indexation Amount = \$30.00 x 12.00% = \$3.60

Allocate money back to plan after calculation:

- \$0.00 for Daily Activities;
- \$0.00 for Transport (Non-Periodic);
- \$100.90 for Consumables [Consumables plan amount after indexation calculated in the following manner: \$100.00 + \$100.00/\$400.00 x \$3.60 = \$100.90];
- \$0.00 for Community, Social and Civic Participation;
- \$302.70 for Stated Item 1 – Daily Activities [Plan amount after indexation for Stated Item 1 – Daily Activities is calculated in the following manner: \$300.00 + \$300.00/\$400.00 x \$3.60 = \$302.70].

The total plan value after indexation is \$403.60.

9. Unspent service bookings that end after **1 July 2020** will not be indexed.
10. The total plan budgets should not reduce as a result of indexation.
11. Self-managed service bookings will need to be regenerated after indexation is applied to the plan. This is required as self-managed service bookings cannot be created/changed and will require re-generation to access and claim the indexed plan budget.
12. If the fund allocation (Agency, Plan and Self) is set by amount, then the fund allocation will need to be adjusted. If fund allocation is set by proportion of plan then the fund allocation will recalculate dynamically and does not require further update.
13. Special rules for migrated plans. For migrated plans, only the support category budget will be increased and the spent amount should be assumed to be \$0 for the purposes of the indexation formula.
14. A list of variables required for the simulation and production run data extract will be included as an attachment.

Please refer to the Appendix section for:



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1. Variables list for verification tables needed for simulation/production runs;
2. Sample indexation rate spreadsheet; and
3. Core Calculation Example.

Impacted Business Areas

☒ Participants and Planning

☒ Markets, Provider and Sector Development

☒ Scheme Actuary

☐ Any other: <<Describe>>

Identified Impacted Platforms

☒ Staff Portal

☒ Participant Portal

☒ Provider Portal

☐ Partner Portal

☒ Actuarial Reporting

☐ Any other: <<Describe>>

Solution Architecture Considerations

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Sign Off

Solution Architecture Name: Date: 12/06/2020	☐
OCIO Team Lead Name: Puneeth V. Date: 12/06/2020	☒

Attachments

 01.PCR Plan
 indexation 2020-21 \
  02.SAMPLE
 Indexation rates 202\
  03.Core Calculation
 Example 2020-21 v1.

DRAFT