COAG Disability Reform Council. This is the Quarterly Performance Report for Northern Territory.

This is the September 2017 update on NDIA performance.

Overview

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This report is the fifth quarterly report during the NDIS Transition period, which commenced on 1 July 2016.

A diagram displays the six key parts which will be discussed in the Performance Report. These areas are:

• Participants and Planning,

• Committed Supports and Payments,

• Providers and Markets,

• Information, Linkages and Capacity Building,

• Mainstream Interface; and

• Financial Sustainability.

Summary

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The following are the key statistics discussed in this report:

Participants and Planning

As at 30 September 2017, there were 547 participants with approved plans.

As at 30 September 2017, plans approved represent:

• 45% of year to date bilateral estimate met (1 July 2017 to 30 September 2017)

• 52% of transition to date bilateral estimate met (1 July 2016 to 30 September 2017)

• 61% of scheme to date bilateral estimate met (1 July 2014 to 30 September 2017)

Committed Supports and Payments

$109.3 million of supports has been committed to 547 participants. This includes $27.1 million of supports in respect of prior financial years including trial, $75.7 million of supports in respect of 2017-18 and $6.5 million of supports in respect of later years.

$16.8 million has been paid to providers and participants.

Overall, 81% of committed supports were utilised in 2014-15 and 73% in 2015-16. Currently utilisation is 38% in 2016-17, although this will likely increase as there is a lag between when support is provided and when it is paid.

Providers and Markets

414 approved providers, a 8% increase during the quarter

16% of services providers are individual/sole traders.

Mainstream Interface 94% of active participants with a plan approved in 2017-18 Q1 access mainstream services.

The proportion of participants entering in the current quarter accessing mainstream services is higher compared to prior quarters.

PART 1: Participants and Planning

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As the transition phase to full scheme continues, the NDIS in Northern Territory continues to grow with 159 additional participants with approved plans this quarter.

Participants and Planning

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The NDIS is transitioning to full-scheme in line with phasing schedules bilaterally agreed by State/Territory and Commonwealth governments.

The following are the key statistics on Participants and Planning:

172 access decisions in 2017-18 Q1

159 initial plans approved in 2017-18 Q1

45% of year to date bilateral estimate met (1 July 2017 to 30 September 2017)

52% of transition to date bilateral estimate met (1 July 2016 to 30 September 2017)

61% of scheme to date bilateral estimate met (1 July 2014 to 30 September 2017)

10% of participants with an initial plan approved in 2017-18 Q1 are children aged 7-14 years

36% of participants with an initial plan approved in 2017-18 Q1 have a reported primary disability of intellectual disability

Quarterly Intake

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There are three charts. The first chart displays the number of participants with access met (Eligible) by Participant Entry point. The second chart displays the number of participants with approved plans by Participant Entry Point. The third chart displays the number of participants with approved plans by Participant Pathway Type.

Of the 151 participants deemed 'eligible' this quarter 79% entered from an existing State/Territory program.

Of the 159 plan approvals this quarter, 90% had transitioned from an existing State/Territory program and 95% entered with a permanent disability.

Overall, since 1 July 2013, there have been 692 people with access decisions, and 547 participants with an approved plan.

The diagram displays the following key statistics on quarterly intake:

172 access decisions

151 access met

159 plan approvals

Quarterly Intake Detail

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A chart displays the change in plan approvals between the current and previous quarter.

Plan approval numbers have increased from 388 at the end of 2016-17 Q4 to 547 by the end of 2017-18 Q1. This is an increase of 159 approvals.

As at 30 September 2017 there were 14 exits bringing the overall number to 533.

In the quarter of 2017-18 Q1 there were 195 plan reviews. This figure relates to all participants who have entered the scheme (including transition).

Cumulative Position

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There are two charts. The first chart displays the comparison between the cumulative plan approvals and the bilateral estimate per quarter. The second chart displays the number of plan approvals by participant referral pathway.

As at the end of 2017-18 Q1, the cumulative total number of participants receiving support was 547. Of these, 391 transitioned from an existing State/Territory program and 6 transitioned from an existing Commonwealth program.

In addition, 82 participants were awaiting a plan as at 30 September 2017.

Cumulative position reporting is inclusive of trial participants for the reported period and represents participants who have or have had an approved plan.

The following are the key statistics on the cumulative position:

45% of year to date bilateral estimate met (1 July 2017 to 30 September 2017)

52% of transition to date bilateral estimate met (1 July 2016 to 30 September 2017)

61% of scheme to date bilateral estimate met (1 July 2014 to 30 September 2017)

547 plan approvals to date

Participant Profiles

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There are two charts. The first chart displays the number of participants with an approved plan by age group for the current quarter. The second chart displays the percentage of participants with an approved plan by the participant's age group. This chart compares the current quarter against all prior quarters.

Around 10% of participants entering in this quarter are aged 7 to 14 years. This is lower compared to prior quarters.

Participant Profiles

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There are two charts. The first chart displays the number of participants with an approved plan by disability group for the current quarter. The second chart displays the percentage of participants with an approved plan by the participant's disability group. This chart compares the current quarter against all prior quarters.

36% of participants entering in the quarter of 2017-18 Q1 have a primary disability group of Intellectual Disability.

Participant Profiles

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A chart displays the percentage of participants with an approved plan by the participant's level of function. This chart compares the current quarter against all prior quarters.

For participants with a plan approval in the current period:

• 14% of active participants had a relatively high level of function

• 35% of active participants had a relatively moderate level of function

• 51% had a relatively low level of function

These relativities are within the NDIS participant population, and not comparable to the general population.

Participant Profiles

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The figure on the right displays the amount and percentage of participants with an approved plan per the participant's gender group. This figure compares the current quarter against all prior quarters. The majority of participants are males.

A chart displays the percentage of participants with an approved plan by Aboriginal and Torres Strait Islanders group. This chart compares the current quarter against all prior quarters. The demographical group with the highest amount of participants are the Aboriginal and Torres Strait Islanders group. The following are the key statistics for the current quarter on Aboriginal & Torres-Strait Islander Status

116 Aboriginal and Torres Strait Islander

31 Not Aboriginal and Torres Strait Islander

12 Not Stated

A chart displays the percentage of participants by Young People in residential Aged Care Status. This chart compares the current quarter against all prior quarters. The majority of active participants are the Young People not in Residential Age Care group. The following are the key statistics for the current quarter on Young people in residential aged care status

159 Young people not in residential aged care

Plan Management Support Co-ordination

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Two charts displays the proportion of support coordination and plan management for participants. These charts compare the current quarter against all prior quarters. The majority of plans are fully managed by an agency.

The proportion of participants who are fully or partly self-managing their plan was lower in 2017-18 Q1 (3%) compared with the prior quarters of 2016-17 (5%). The proportion of participants whose plan was partly agency managed and partly plan managed was higher in 2017-18 Q1 (16%) compared with the prior quarters of 2016-17 (8%). 99% of participants who have had a plan approved in 2017-18 Q1 have support coordination in their plan, compared with 92% in prior quarters of 2016-17.

Plan Activation

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The charts display the proportion of the duration to activate plans for the preceding three quarters.

Plan activation refers to the amount of time between plan approval and the commencement of the participant receiving support.

The percentage of plans activated within 90 days of approval were:

• 33% of plans approved in 2016-17 Q2

• 46% of plans approved in 2016-17 Q3

• 44% of plans approved in 2016-17 Q4

Plan activation can only be approximated using data on payments. As there is a lag between when support is provided and payments made, these statistics are likely to be conservative. That is, it is likely that plan activation is faster than presented. Further, in-kind supports have been excluded from the calculation, which further contributes to the conservative figures.

Note: Given that plans approved in 2017-18 Quarter 1 are relatively new, it would be too early to examine the duration to plan activation for these plans and hence these have been excluded from the charts.

Participant Outcomes

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A table summarises the number of questionnaires for the key indicators for each of the seven Short Form Outcomes Framework (referred herein as SFOF).

Baseline outcome measures were collected from 93% of participants receiving their initial plan since 1 July 2016.

Of participants aged 25 and over:

• 15% choose who supports them

• 81% want more choice and control in their life

• 53% are happy with their home and feel safe or very safe there

• 50% were actively involved in a community group in the past year

For family/carers of children aged 0 to 14:

• 31% have a paid job

• 44% say they are able to work as much as they want

• 51% say they are able to see family and friends as much as they want

Participant Outcomes

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A chart displays the percentage of participants by selected baseline indicators.

Key measures on baseline social, economic and independence outcomes. These will be monitored into the future.

Participants aged 0 to before school:

• 60% were able to make friends outside of family/carers

• 83% involved in age appropriate community, cultural or religious activities (highest compared with other age groups)

Participants aged 25 and over:

• 10% had a paid job

• 21% choose what they do every day

Participant Outcomes

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There is insufficient data to present information on responses to the 'Has the NDIS helped?' questions.

Participant Satisfaction

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There is insufficient data to present information on participant satisfaction in NT.

PART 2: Committed Supports and Payments

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Both committed and paid supports to participants are increasing in line with the growing scheme.

To date funding committed to participants with an approved plan amounts to $109.3 million (including support periods in the future), of which $16.8 million has been paid.

The $109.3 million committed support includes $27.1 million of supports in respect of prior financial years including trial, $75.7 million of supports in respect of 2017-18 and $6.5 million of supports in respect of later years.

Note: The $75.7 million in respect of 2017-18 only includes approved plans to date, and not all of these plans cover the full 2017-18 year.

Note: The $6.5 million committed in future years is due to current plans in place that have an end date past 30 June 2018.

Committed Supports and Payments

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This section presents information on the amount committed in plans and payments to service providers and participants.

The following are the key statistics on Committed Supports and Payments:

$109.3 million of supports has been committed to 547 participants

$27.1 million of supports in respect of prior financial years including trial

$75.7 million of supports in respect of 2017-18

$6.5 million of supports in respect of later years

$16.8 million has been paid to providers & participants

Overall, 81% of committed supports were utilised in 2014-15 and 73% in 2015-16. Currently utilisation is 38% in 2016-17, although this will likely increase as there is a lag between when support is provided and when it is paid.

The 2016-17 and 2017-18 experience is still emerging.

Note: The $75.7 million in respect of 2017-18 only includes approved plans to date, and not all of these plans cover the full 2017-18 year.

Note: The $6.5 million committed in future years is due to current plans in place that have an end date past 30 June 2018.

Committed Supports and Payments

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A table and a graph shows the comparison between the total committed supports and paid support for each year since scheme inception.

Committed amount by year that the support is expected to be provided, compared with committed supports that have been used (paid).

Of the $109.3 million that has been committed in participant plans, $16.8 million has been paid to date.

In particular, for supports provided in:

2014-15: $1.6m has been paid

2015-16: $4.0m has been paid

2016-17: $7.5m has been paid

2017-18 to date: $3.7m has been paid

Committed Supports and Payments

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Two charts (including and excluding SSA) show the comparison of the distribution of average annualised committed supports by cost band for the current and previous quarter.

A greater proportion of initial plan approvals in 2017-18 Q1 have average annualised committed supports greater than $250,000 compared with participants who entered in prior quarters when participants with shared supported accommodation (SSA) supports are included.

When SSA participants are excluded there is a lower proportion of initial plan approvals in 2017-18 Q1 which have average annualised committed supports greater than $100,000 compared with participants who entered in prior quarters.

Committed Supports and Payments

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A graph shows the comparison between the average annualised committed supports by age band for the current and previous quarter.

The average annualised committed supports is higher in the current quarter across most ages. This increase is greater for participants aged 19 years and over.

Note 1: Average annualised committed supports are not shown if there are insufficient data in the group

Committed Supports and Payments

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A graph shows the comparison between the average annualised committed supports by primary disability group for the current and previous quarter.

Participants with Cerebral Palsy, Acquired Brain Injury and Intellectual Disability have the highest average annualised committed supports while participants with Developmental Delay have the lowest average annualised committed supports.

Note 1: Average annualised committed supports are not shown if there are insufficient data in the group

Committed Supports and Payments

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A graph shows the comparison between the average annualised committed supports by level of function for the current and previous quarter.

The average annualised committed supports generally increase for participants with lower levels of function.

The average annualised committed supports for participants with an initial plan approval in 2017-18 Q1 is higher compared with participants who entered in prior quarters for participants with a low level of function, higher for participants with a medium level of function, and lower for participants with a high level of function.

Note 1: Average annualised committed supports are not shown if there are insufficient data in the group.

Note 2: High, medium and low function is relative within the NDIS population and not comparable to the general population.

Committed Supports and Payments

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A graph shows the comparison between the utilisation of committed supports by the year that the support was expected to be provided.

Utilisation of committed supports by year that the support was expected to be provided as at 30 June 2017, compared with 30 September 2017.

As there is a lag between when support is provided and when it is paid, the utilisation in 2016-17 and 2017-18 will increase, the latter significantly so.

The utilisation of committed supports has increased for supports provided in 2016-17. This is due to payments in 2017-18 Q1 for supports which were provided during 2016-17.

PART 3: Providers and Markets

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The scale and extent of the market continues to grow, with a 8% increase in the number of providers during the quarter to 414.

Providers and Markets

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This section contains information on registered service providers and the market, with key provider and market indicators presented.

Provider registration

•To provide supports to NDIS participants, a service provider is required to register and be approved by the NDIA.

•Providers register with the NDIA by submitting a registration request, indicating the types of support (registration groups) they are accredited to provide.

•Providers are approved to deliver disability supports and services to participants of the NDIS if they have at least one registration group approved.

How providers interact with participants

•NDIS participants have the flexibility to choose the providers who support them.

•Providers are paid for disability supports and services provided to the participants.

The following are the key statistics:

414 approved providers

16% of service providers are individual/sole traders

Assistance products for personal care and safety has the highest number of approved service providers, followed by communication and information equipment and personal mobility equipment

Providers and Markets

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There are two charts. The first chart displays the number of approved services providers over a time period (since December 2016). The second chart displays the type of service provider split into individuals/sole traders and company/organizations over a time period (since December 2016).

As at 30 September 2017, there were 414 registered service providers of which 65 were individual/sole trader operated business while the remaining 349 providers were registered as a company or organisation.

The number of approved service providers increased by 8% from 383 to 414 in the quarter.

16% of approved service providers are individual/sole traders.

The following are the key statistics:

0.76 average number of providers per participant

Note: The average number of providers per participant is less than one as some participants do not yet have payments against their plan.

Providers and Markets

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The figure displays the proportion of active, not yet active and inactive providers.

Change in the activity status of providers.

As at 30 September 2017, 53% of providers were active in the last quarter, 41% were yet to have evidence of activity and 7% were inactive. Of the overall stock of providers, 27 providers began delivering new supports in the quarter.

Registration Groups

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A chart displays the approved providers by the changes in registration group and percentage over the quarter.

The increase in approved providers from 30 June 2017 to 30 September 2017 varies by registration group.

Assistance products for personal care and safety has the highest number of approved service providers and has seen a 4% increase since the previous quarter.

The largest percentage increase in approved providers was for the Management of funding for supports in participants plan registration group in the quarter. This was followed by Hearing Services, Specialised Disability Accommodation and Support Coordination.

Market share of top providers

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There is insufficient data to present information around market share of the largest providers in the NT.

PART 4: Information, Linkages and Capacity Building

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Information, Linkages and Capacity Building was covered in the national version of the COAG Quarterly Performance Report

PART 5: Mainstream Interface

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The proportion of participants entering in the current quarter accessing mainstream services is higher compared to prior quarters.

Mainstream Interface

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An object displays the comparison of the percentage of participants accessing the mainstream supports. The object compares the current quarter against all prior quarters (transition only)

94% of active participants with a plan approved in 2017-18 Q1 access mainstream services, an increase from prior quarters. Participants are accessing mainstream services predominantly for health and wellbeing, daily activities and lifelong learning.

The following are the key statistics:

Main participant profile groups prior quarters (transition only)

Health and wellbeing 53%

Daily activities 8%

Lifelong learning 7%

% of active participants accessing mainstream supports In prior quarters (transition only)

Any mainstream service 91%

Main participant profile groups for the current quarter

Health and wellbeing 54%

Daily activities 10%

Lifelong learning 4%

% of active participants accessing mainstream supports in current quarter

Any mainstream service 94%

PART 6: Financial Sustainability

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Financial Sustainability was covered in the national version of the COAG Quarterly Performance Report.