

**A better NDIS experience**

**Pathway review report summary**



**Easy English**



## Hard words

This book has some hard words.

The first time we write a hard word

- it is in **blue**
  
- we write what the hard word means.

In this book the word **we** means the National Disability Insurance Agency or NDIA.

## About this book

This book is about changes to the **National Disability Insurance Scheme**.



The National Disability Insurance Scheme is called the NDIS.



The NDIS helps people under 65 with a disability get

- care



- supports.

This book is a **summary** of the NDIS pathway review report.

A summary means the most important parts of the report.

If you want to read the whole report go to

[www.ndis.gov.au](http://www.ndis.gov.au)

## About the report



We want the NDIS to work well for

- **participants**



- families



- carers



- **providers.**

Participants are people with disability who get help from the NDIS.

Providers help people with disability under the NDIS.



We want people with disability to live an **ordinary life**.

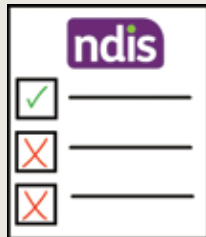
An ordinary life means people can do things they want to do.

We asked many people to tell us what they think about the NDIS.



This report is about

- what people think about the NDIS
- changes we will make to the NDIS.



## What people think about the NDIS



Many people are **not** happy about their **NDIS pathway**.

NDIS pathway means the NDIS experience from start to finish.



People want

- to be heard



- to get the help they need



- to understand the NDIS pathway

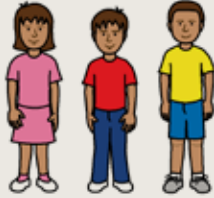


- to get clear information.

## Changes we will make to the NDIS

We will help people with disability who have extra needs.

For example



- children



- people who are Aboriginal or Torres Strait Islander



- people from different backgrounds



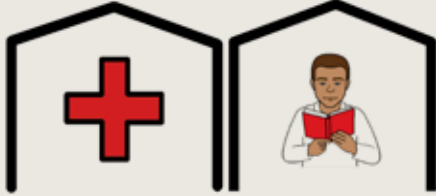
- people who live in remote areas



- people with **psychosocial disability**.

Psychosocial disability means mental health issues that cause disability.

Special NDIS staff will help these people.



We will make sure

- plans have clear goals and actions
- we know how other services help
  - for example, health and education
- we have clear information that everyone can read
  - for example, Easy English
- we have better computer systems
- we have an easy pathway for everyone.





We will also make sure participants

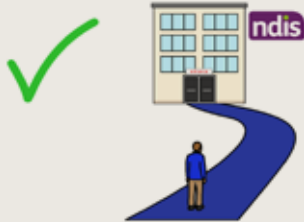
- can meet their NDIS planner if they want



- have 1 **Local Area Coordinator** or LAC from start to finish.

A Local Area Coordinator is a person who helps to make NDIS plans happen.

### Next steps



A better NDIS pathway has started in some parts of Victoria.

We will

- listen
- say what we learn



- make the better NDIS pathway happen for everyone in Australia.





## More information

If you need more information about this book

Go to our website



[www.ndis.gov.au](http://www.ndis.gov.au)



Call 1800 800 110

Monday to Friday

8 am to 11 pm



## TTY users

1800 555 677 then ask for 1800 800 110

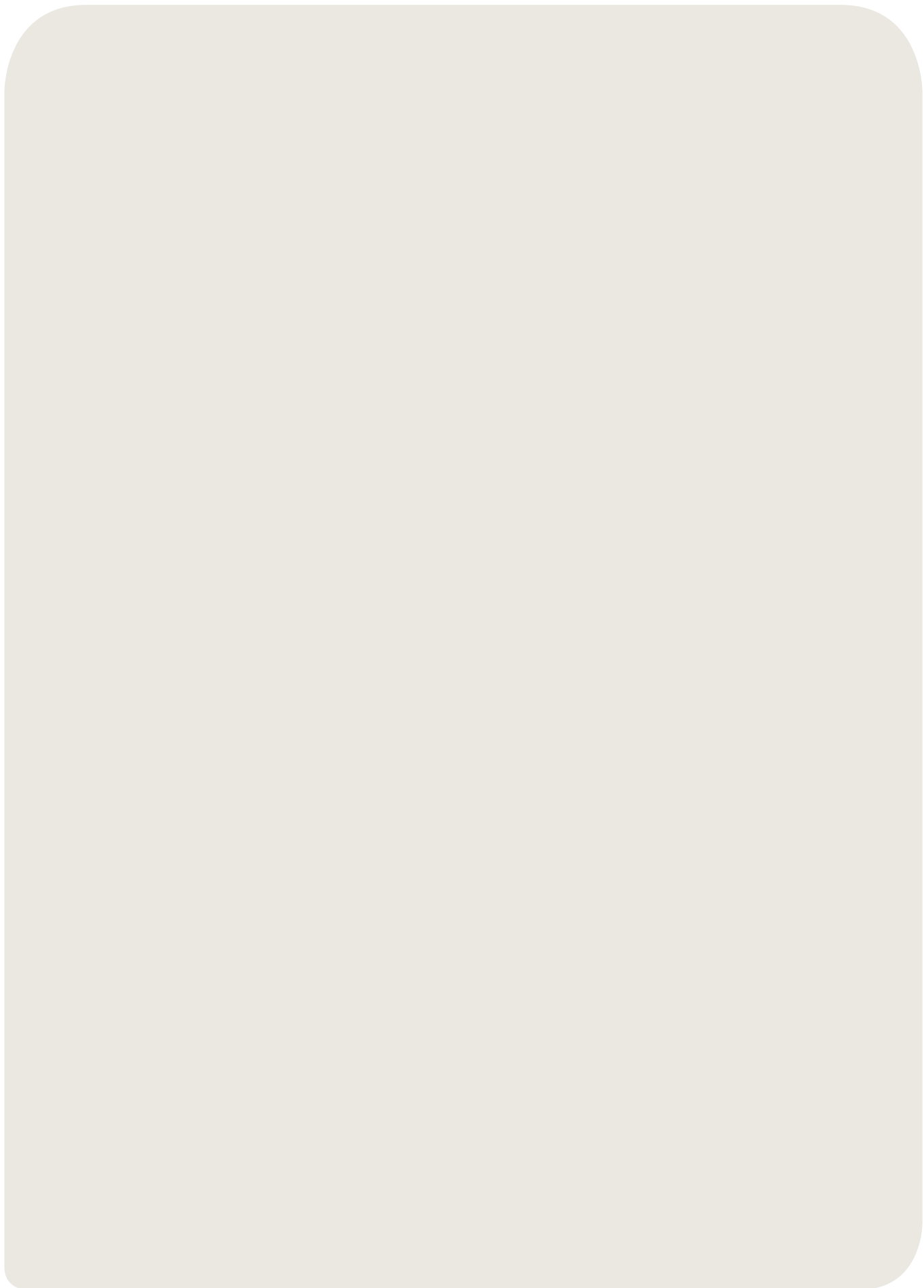
## Speak and listen users



1800 555 727 then ask for 1800 800 110

## If you need help with English

131 450



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Scope's Communication and Inclusion Resource Centre

wrote the Easy English in February 2018. [www.scopeaust.org.au](http://www.scopeaust.org.au)

To see the original contact The National Disability Insurance Agency

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