3 May 2024

There are 3 upcoming planned outages.

Planned outages allow us to update and improve our systems.

Outage 1

Impacted system

- my NDIS app

Start date and time

Saturday 4 May 4:30 am AEST

Finish date and time

Sunday 5 May 9 am AEST

Outage window

28.5 hours

Outage 2

Impacted systems

- my NDIS participant portal
- my NDIS provider portal
- myplace participant portal

Start date and time

Saturday 4 May 4:30 am AEST

Finish date and time

Sunday 5 May 12 pm AEST

Outage window

31.5 hours

Outage 3

Impacted systems

- myplace provider portal

Start date and time

Saturday 4 May 11 am AEST

Finish date and time

Saturday 4 May 8 pm AEST

Outage window

9 hours

Impact on users

These systems will be down during the outage window. Please plan around this if required.

We are sorry for the disruption.

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29 February 2024
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- Notification

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Date
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