30 May 2024

There are 2 upcoming planned outages over the weekend.

Planned outages allow us to update and improve our systems.

Outage 1

Impacted systems

- myplace participant portal
- myplace provider portal
- Application Programming Interface (API) services

Start date and time

Friday 31 May 11:59 pm AEST

Finish date and time

Saturday 1 June 8 am AEST

Outage window

8 hours

Outage 2

Impacted system

- my NDIS app

Start date and time

Friday 31 May 11:59 pm AEST

Finish date and time

Saturday 1 June 12 pm AEST

Outage window

12 hours

Impact on users

These systems will be down during the outage window. Please plan around this if required.

We are sorry for the disruption.

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