

14 June 2024

There is an upcoming planned outage.

Planned outages allow us to update and improve our systems.

## Impacted systems

- Application Programming Interface (API) Services
- my NDIS app
- my NDIS participant portal
- myplace participant portal
- myplace provider portal

## Start date and time

Sunday 16 June 12:01 am AEST

## Finish date and time

Sunday 16 June 6 am AEST

## Outage window

6 hours

## Impact on users

These systems will be down during the outage window. Please plan around this if required.

We are sorry for the disruption.

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Date

30 May 2024

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7 June 2024

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