11 July 2024

There are 3 upcoming planned outages.

Planned outages allow us to update and improve our systems.

Outage 1

Impacted systems

- Application Programming Interface (API)
- my NDIS app
- myplace participant portal
- myplace provider portal

Start date and time

Friday 12 July 2024 11:59 pm AEST

Finish date and time

Saturday 13 July 2024 6:00 am AEST

Outage window

6 hours

Outage 2

Impacted systems

- my NDIS participant portal

Start date and time

Saturday 13 July 2024 8:00 pm AEST

Finish date and time

Saturday 13 July 2024 11:59 pm AEST

Outage window

4 hours

Outage 3

Impacted systems

- Application Programming Interface (API)
- my NDIS app
- myplace participant portal
- myplace provider portal

Start date and time

Saturday 13 July 2024 8:00 pm AEST

Finish date and time

Sunday 14 July 2024 8:00 pm AEST

Outage window

24 hours

Impact on users

These systems will be down during the outage window. Please plan around this if required.

We are sorry for the disruption

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