17 July 2024

There is an upcoming planned outage.

Planned outages allow us to update and improve our systems.

Impacted systems

- Application Programming Interface (API) Services
- my NDIS app
- my NDIS provider portal
- myplace provider portal

Start date and time

Saturday 20 July 2024 10:00 pm AEST

Finish date and time

Sunday 21 July 2024 10:00 am AEST

Outage window

12 hours

Impact on users

These websites will be down during the outage window. Please plan around this if required.

We are sorry for the disruption.

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