21 July 2024

National Disability Insurance Agency (NDIA) systems have not been affected by the CrowdStrike global IT outage , with participant facing services continuing to be available.

The Agency will continue to monitor the situation over the weekend.

There was a scheduled outage of some systems from Saturday 20 July 10:00pm to Sunday 21 July 2024 10:00am AEDT.

This included updates to the:

- NDIS app
- my NDIS provider portal
- myplace provider portal.

The Department of Home Affairs has warned Australians to be vigilant against scammers attempting to take advantage during the outage.

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