25 July 2024

There is an upcoming planned outage.

Planned outages allow us to update and improve our systems.

Impacted systems

- my NDIS app
- my NDIS provider portal
- my NDIS participant portal
- myplace participant portal
- PACE staff portal

Start date and time

Saturday 27 July 2024 4:30 am AEST

Finish date and time

Saturday 27 July 2024 1:00 pm AEST

Outage window

8.5 hours

Impact on users

These NDIS systems will be down during the outage window. Please plan around this if required.

If you work in a public facing role, feel free to let external users know about outages that may impact them.

We are sorry for the disruption.

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