7 August 2024

There is an upcoming planned outage.

Planned outages allow us to update and improve our systems.

Impacted systems

- Application Programming Interface (API) Services
- my NDIS app
- myplace participant portal
- myplace provider portal

Start date and time

Sunday 11 August 2024 12:00 am AEST

Finish date and time

Sunday 11 August 2024 6:00 am AEST

Outage window

6 hours

Impact on users

These NDIS systems will be down during the outage window. Please plan around this if required.

We are sorry for the disruption.

Related articles

Category

- News

Planned multi-system outages 12 - 14 July 2024

Date
11 July 2024
Category

- Notification

Planned systems outage 9 – 10 August 2025

Date
7 August 2025
Category

- News

Planned multi-system outage Sunday 22 September 2024

Date
20 September 2024
Read more news