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7 August 2024

There is an upcoming planned outage.

Planned outages allow us to update and improve our systems.

## Impacted systems

- Application Programming Interface (API) Services
- my NDIS app
- myplace participant portal
- myplace provider portal

## Start date and time

Sunday 11 August 2024 12:00 am AEST

## Finish date and time

Sunday 11 August 2024 6:00 am AEST

## Outage window

6 hours

## Impact on users

These NDIS systems will be down during the outage window. Please plan around this if required.

We are sorry for the disruption.

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